

Mobility Advisory Committee
Regular Meeting Minutes
Wednesday, September 28, 2016

1. CALL TO ORDER

Chair Ronn Rygg called the meeting to order at 1:02 p.m. in the conference room of the Transportation Agency of Monterey County (TAMC).

Present:	Ronn Rygg	United Way Monterey County
	Aimee Cuda	ITN Monterey
	Virginia Murillo	Transportation Agency for Monterey County
	Kazuko Wessendorf	Interim, Inc.
	Reyna Gross	Alliance on Aging
	Olivia Quezada	Central Coast Council for Independent Living
	Kathleen Murray-Phillips	Monterey County Department of Social & Employment Services
	Diana Trapani	The Blind and Visually Impaired Center of Monterey County

Absent:	Melissa McKenzie	Carmel Foundation
	Laurie Crosby	Consumer
	Terry Bare	Veterans Transition Center
	George Dixon	MC Military & Veterans Affairs

Staff:	Tom Hicks	Mobility Services Manager
	Kevin Allshouse	Mobility Specialist
	Lisa Rheinheimer	Director of Planning and Development
	JR Berke	MV Transportation
	Erin Heatley	Mobility Specialist
	Claudia Valencia	Mobility Specialist

2. CONSENT AGENDA

2.1 Minutes of the regular meeting of July 27, 2016

Member Murillo made a motion to approve the minutes and Member Wessendorf seconded. There was one abstention, but the motion was passed.

3. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

None.

4. NEW BUSINESS

4.1 Measure Q Oversight Committee MAC Designations (Chair)

Laurie Crosby is unable to continue on the Measure Q Oversight Committee, so a new designee will need to be appointed by the Chair. Member Aimee Cuda expressed interest in joining the committee, and was so appointed by Chair Rygg. A brief discussion about the purpose of the committee ensued, and Member Murray-Phillips expressed an interest in being on the committee in the future.

4.2 Review MAC goals and focus (Tom Hicks)

Mr. Hicks commented on the purpose and goals of the MAC, and also about the challenge of reaching quorum. He opened discussion up to suggestions about what other members would like to see the MAC do more, or less, of. Member Murillo asked if there were other similar social service or disability advocacy groups and committees dealing with the issue of reaching quorum, and Mr. Hicks responded that this is a common problem.

Ms. Rheinheimer commented that she also observed a similar problem in San Benito County with their social services advisory committee, and that it had a lot to do with the fact that transportation programs have more secure funding now, and, consequently, the needs of the committees have changed.

Member Cuda commented that she gets a lot out of the meetings because it allows her to see what the transportation challenges are in Monterey County, and it gives her ideas on how to direct the growth of ITN in a thoughtful and collaborative way.

4.3 Member and guest presentations (Tom Hicks)

Mr. Hicks discussed the idea of opening up MAC meetings to more presentations from either MAC members, or guests, as a means for learning more about the various members' fields, and the challenges they face.

Member Murillo asked the committee if they'd be interested in hearing a presentation on 'Active Transportation', and the committee agreed that such a presentation would be fruitful.

5. REPORTS

5.1 MV Transit Report (JR Berke)

Mr. Berke, MV General Manager, provided a spreadsheet breaking down, by trip purpose, 3 months worth of RIDES trips (July, August, and September, 2016). Dialysis and Adult Daycare comprised the largest number of trips, and there's been a significant increase in trips to and from Greenfield. Mr. Berke mentioned a dialysis summit as a potential solution to the problem of dialysis patients who go to dialysis centers that are so far from their homes.

Utilization of taxis for paratransit service is ongoing, with Yellow Cab comprising the bulk of all taxi-dispatched ambulatory RIDES trips, with Serra Yellow Cab as a distant second. JR anticipates that Serra Yellow Cab will pull out of operating in the area, and they currently have only 1 driver who services the area.

MV is in the process of updating customer files to reflect the needs of clients, specifically as it relates to door to door service, and ensuring the safety of passengers. Diana Trapani offered to provide information and training to MV drivers in how to provide service to passengers who are visually impaired or who have low vision.

5.2 Monterey-Salinas Transit Mobility Report (Tom Hicks)

Mr. Hicks commented on how the web booking function and the IVR system are still not operational. Mobility Specialist Erin Heatley is beta testing the services and is working closely with Trapeze to ensure that all of the bugs are worked out before either service is rolled out to the public.

The Taxi ADA Certification Training (TACT) has commenced. The training is comprised of 5 online courses administered by the Taxi Limousine Paratransit Association (TLPA), as well as approximately 4 hours of classroom training which includes ADA sensitivity, harassment training, and a more in depth look at the Taxi Voucher Program. All drivers must be certified by October 16th in order to continue in both the RIDES and Taxi Voucher Programs, and all certified drivers will be featured on the MST Mobility website, so that the public can check to see if which drivers have received the training. Drivers will also receive a TACT ID with their picture and a unique TACT ID number.

For the Taxi Voucher Program MST will begin assigning customer ID numbers for all clients in order to get more accurate client data, and so that voucher use can be more closely tracked. MST will also be launching a pilot voucher program for veterans through the Veterans Resource Center. The program will be focused on providing

veterans greater access to medical appointments, as well as job and housing interviews.

There will also be an expansion of the Taxi Voucher Program for disabled clients. The focus will be for individuals who are in dialysis, or who have a temporary medically related transportation need that can be addressed through the use of vouchers.

MST has sold all of the accessible taxis to local taxi companies.

5.3 Monterey-Salinas Transit Update

MST's Director of Planning & Marketing, Lisa Rheinheimer, indicated the MST Trolley Service, funded by the City of Monterey, will continue on weekends until Memorial Day, 2017, at which point it will switch to a daily service.

MST has awarded a construction contract for work to be done at the 1 Ryan Ranch Administrative Building, increasing the square footage from 17,000 to 31,000, with a focus on added bus storage and maintenance.

MST was awarded grant funding to purchase two 30 ft. electric vehicles to be deployed in Salinas, as well as replace some older vehicles which have reached their useful life.

Lastly, Ms. Rheinheimer discussed the discounted 31 day basic bus pass, which is available to anyone who either lives or works in the areas affected by the Holman Highway 68 Roundabout construction. The regular fare will be \$13.00, and the discounted fare will be \$6.50. The goal of the discount is to encourage use of public transportation thereby decreasing the amount of cars on the road.

6. SUBJECT ITEMS TO FOLLOW-UP

None

7. SUBJECT ITEMS TO REQUEST

- 7.1 Active Transportation Presentation
- 7.2 Transportation/Governmental Flow Chart
- 7.3 Update on Measure Q Programs

8. ANNOUNCEMENTS AND APPRECIATIONS


8.1 On Saturday, October 1st at 10:00 AM, there will be an Antique Motorcycle Show at the Moose Lodge in Del Rey Oaks benefitting the Blind and Visually Impaired Center.

8.2 Reyna Gross of Alliance on Aging passed out information regarding some of AOA's programs, specifically regarding Medicare.

9. ADJOURN

There being no further business, Chair Rygg adjourned the meeting at 2:10 p.m.

PREPARED BY: 
Kevin Allshouse

APPROVED BY: 
Tom Hicks