

Mobility Advisory Committee
Regular Meeting Minutes
Wednesday, May 31, 2017

1. CALL TO ORDER

Chair Ronn Rygg called the meeting to order at 1:00 p.m. in the conference room of the Transportation Agency of Monterey County (TAMC).

Present:	Ronn Rygg	United Way Monterey County
	Aimee Cuda	ITN Monterey
	Virginia Murillo	Transportation Agency for Monterey County
	Kazuko Wessendorf	Interim, Inc.
	Reyna Gross	Alliance on Aging
	Olivia Quezada	Central Coast Council for Independent Living
	Kathleen Murray-Phillips	Monterey County Department of Social & Employment Services
	Diana Trapani	The Blind and Visually Impaired Center of Monterey County
	Maureen McEachen	Visiting Nurse Association
Absent:		
	Melissa McKenzie	Carmel Foundation
	Laurie Crosby	Consumer
Staff:		
	Cristy Sugabo	Mobility Services Coordinator
	Kevin Allshouse	Mobility Specialist
	Lisa Rheinheimer	Director of Planning and Marketing
	Don Parslow	MV Transportation
	Erin Heatley	Mobility Specialist
	Claudia Valencia	Mobility Specialist
	Deanna Smith	Compliance Analyst
	Alvin Johnson	Contract Transportation Supervisor
Public:		
	Kurt Schake	Veterans Transition Center
	Alejandro Fernandez	DaVita Salinas Dialysis

2. CONSENT AGENDA

2.1 Minutes of the regular meeting of March 29, 2017.

Member Cuda made a motion to approve the minutes and Member Wessendorf seconded. The motion was passed.

3. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

None.

4. NEW BUSINESS

4.1 Receive Report on 2017 Unmet Needs Comments (Virginia Murrillo)

Member Murrillo provided a brief history of the Unmet Transit Needs process, and TAMC's role in defining and outlining their response to the unmet transit needs public comments. She stated there are two identified unmet transit needs: more frequent bus service to South County residents and; more frequent and less expensive out of county medical trips. Ms. Murrillo stated that MST is increasing the number of special medical trips per month from 2 to 4 and reducing the cost to passengers from \$40.00 to \$20.00 round-trip for its Special Medical Trips Program, but plans to implement the changes as soon as its contractor can provide adequate staffing to operate the added service. Moreover, MST is planning on increasing service to Line 23 to South County cities, but will require additional drivers.

TAMC will continue to work towards addressing other items previously identified in the Unmet Transit Needs process. The following unmet needs to be addressed in TAMC's and MST's long-term plans are: service to San Juan Grade/Russell Road in Salinas, increased frequency for Route 18, shuttle service between Pinnacles National Park and Fort Hunter Liggett, service to Rancho, service to San Juan Bautista, enhanced paratransit service to CSUMB, increased service between South County and Monterey County Courthouse, increased service in King City for Mee Memorial, and increased service to Big Sur.

4.2 Receive Report on Measure X Senior Mobility Transportation Services (Virginia Murrillo)

The Transportation Safety & Investment Plan (Measure X) includes \$15 million for transportation and mobility programs for seniors and Persons with Disabilities, over the life of the 30 year tax. TAMC is discussing opening a grant process whereby local non-profit organizations can apply for a grant to fund service to seniors and Persons with Disabilities.

Ms. Murrillo asked the committee's feedback on Senior Mobility Transportation Services, and the grant process. Feedback from the committee was as follows: the

importance of transparency and removing conflicts of interest from the process; concern for the grant application process in general, which can oftentimes be burdensome, particularly for smaller non-profit organizations; length of the grant cycle; the importance of liability concerns, and oversight as they relate to vehicle purchases under grants.

5. COMMITTEE VACANCIES

5.1 Membership (Chair)

The committee unanimously accepted the resignation of Terry Bare. Member Murray-Phillips made a motion to remove Mr. George Dixon from the committee, and the motion was seconded by Member Murrillo.

Member Trapani made a motion to recommend Alex Fernandez of DaVita Salinas Dialysis to the MST Board of Directors for Mobility Advisory Committee membership, and the motion was seconded by Member Cuda.

Chair Rygg introduced Kurt Schake of the Veterans Transition Center. Mr. Schake introduced himself, and expressed his interest in joining the Mobility Advisory Committee.

6. REPORTS

6.1 Receive MV Transit Report (Don Parslow)

Mr. Parslow, interim General Manager for MV Transportation was unable to provide a full report to the committee, but expects that he'll be able to do so at the next MAC meeting in July. Mr. Parslow presented a monthly service report for the months of April and May.

6.2 Receive Update on Mobility Programs (Cristy Sugabo)

Ms. Sugabo introduced Erin Heatley, MST Mobility Specialist to update on the Trapeze PASS Interactive Voice Response (IVR) and PASS-WEB system for the MST RIDES program. The IVR component, which provides RIDES customers with an automated telephone call the night before their next scheduled trip, is still being tested and is currently facing technical problems that need to be resolved. The PASS-Web booking component continues to be tested by active RIDES clients and has received positive feedback.

MST Staff Lisa Rheinheimer stated that the new Veterans Shuttle Line 61 began service on Veterans Day Weekend. The route starts at the Salinas Transit Center, and ends at the new VA/DOD clinic in Marina, returning back to the Salinas Transit Center.

7. ANNOUNCEMENTS AND APPRECIATIONS

Member Trapani announced that on June 17, 2017 the Blind and Visually Impaired Center will host a free educational event at the Sally Griffin Center. Guest speakers include Dr. Del Piero, who will be discussing diabetic vision loss, and Dr. Katherine Wendt OD, who will be discussing low vision exams. The event is free and will include lunch.

Member Murray-Phillips announced that Area Agency on Aging will show the documentary film Gen Silent, which explores LGBT seniors and their battle for equality.


Member Gross announced that on June 15, 2017, Alliance on Aging will have a free presentation on Medicare at Villa Serra Senior Living in Salinas. Also, Reyna from Alliance on Aging passed out a flyer regarding distribution locations for Farmers' Market Coupons, which provide fresh food and vegetables for low income seniors.

Member Rygg announced that 2-1-1 recently had a survey which asked, "What form of transportation will be used to get to the programs we will refer you to?" Chair Rygg provided the survey answers to the committee.

8. ADJOURN

There being no further business, Chair Rygg adjourned the meeting at 2:13 p.m.

PREPARED BY: 
Kevin Allshouse

APPROVED BY: 
Cristy Sugabo