

# **MST HIGHLIGHTS**

## **JANUARY 14, 2008 BOARD MEETING**

### **JANUARY EMPLOYEE OF THE MONTH**

The MST Board adopted Resolution 2008-11 recognizing Cristy Sugabo, Paratransit Eligibility Specialist, as MST Employee of the Month for January 2008. Cristy has successfully completed the ADA Paratransit Eligibility Determination training in July 2007. Since then she has done an excellent job processing between 80 - 100 MST RIDES applications monthly and within specifically required timelines. She has also been able to resolve difficult and demanding problems involving individuals with disabilities. In addition to her regular duties, she has recently completed an extensive, time-consuming project involving the implementation of a new fare program. At the same time, she is able to assist the Customer Service Department by continuing to provide pass order accounting.

### **EMPLOYEE OF THE YEAR**

The MST Board adopted Resolution 2008-12 recognizing Paul Lopez, Facilities Technician, as MST Employee of the Year for 2007. Paul has been instrumental in supporting MST's service changes and provided valuable feedback to improve signage installation. Over the past two and a half years, he was tasked with maintaining and providing rebuilding support for the CARS station. The City of Monterey staff is very impressed with the condition of the CARS station and are thankful to MST for taking such good care of the facility.

### **20 YEARS OF SERVICE**

The MST Board recognized Patrick Hilliard, Coach Operator, for 20 years of service.

### **GENERAL MANAGER'S EXCELLENCE AWARDS**

The Board presented the General Manager's Excellence Awards to Michael Hernandez, Chief Operating Officer and Carl Wulf, Facilities/Capital Projects Manager.

Throughout the past year, Mr. Hernandez has excelled in his role as Chief Operating Officer and has overseen many successful projects this year. These include the successful construction and occupation of the Marina Transit Exchange, purchase of 15 new buses, implementation of the largest service change in the past seven years, and the successful retirement of all CNG equipment including the CARS station.

Throughout the past year, Mr. Wulf has excelled in his role of overseeing construction of our new Marina Transit Exchange (MTX). He oversaw the successful removal of the hazardous materials from the site, identified potential problems with workmanship, materials and helped identify conflicts in the project schedule. He also made decisions to keep the project moving if materials needed to be substituted or if meetings were needed with agencies/vendors. He played a vital role in coordinating with other MST staff for key project elements like Information Technology, Security and Planning for bus operations at Marina Transit Exchange.

## **RIDER'S GUIDE PRINTING CONTRACT**

The MST Board authorized the procurement of Rider's Guide printing to PrintTeam for one year at \$59,928.75 with two additional year options at the same price.

MST's Rider's Guide is the main customer service and information piece for the agency, notifying the public of all route schedules and MST policies.

## **SHOP HOIST PURCHASE**

The MST Board:1) Authorized the purchase of a replacement portable hoist from ALM Corporation at a cost of \$26,100; and 2) Authorized the sale/disposal of the existing hoist.

## **LINE 23 DEMONSTRATION PROJECT**

The MST Board approved the new Line 23 Express Salinas-King City demonstration project.

The new Line 23 Express is a one-year demonstration project that will offer one morning rush hour round trip and one evening rush hour round trip on weekdays. Its streamlined route will make only one stop in each of the south county communities of King City, Greenfield, Soledad, Gonzales and Chualar. In Salinas, Line 23 Express will serve both the Salinas Transit Center as well as Hartnell College and will be operated using buses equipped with MST's free Wifi network in hopes of attracting students and commuters. With this streamlined route, travel time between King City and Salinas will be reduced by approximately 20 minutes. MST was awarded \$24,654 in Federal Transit Administration 5311(f) grant funds for the new Line 23 Express.