

To: Board of Directors
From: C. Sedoryk, General Manager/CEO
Subject: Monthly Report

Attached is a summary of monthly performance statistics for the Transportation, Maintenance, and Administration departments for July 2020.

Starting this fiscal year we have added two new Dashboard charts based on board member input to the monthly COVID-19 updates. The first provides a 13 month rolling snapshot of passenger boardings and scheduled trips in order to track changes in ridership and levels of services provided. The second provides a cash flow projection to forecast anticipated monthly unrestricted cash balances.

These charts will be updated monthly to allow your board to better anticipate the impact of rapidly changing conditions within the communities we serve.

MST's response to our community during the pandemic was featured in an online article of Governing – a news resource for elected and appointed officials and other public leaders. (Attachment 5).

Attachment #1 – Dashboard Performance Statistics – July 2020

Attachment #2 – Operations Dept. Report – July 2020

Attachment #3 – Facilities & Maintenance Dept. Report – July 2020

Attachment #4 – Administration Dept. Report – July 2020

Attachment #5 – Rural California Transit Agency Reinvents Itself During COVID

A complete detail of Monthly Performance Statistics can be viewed within the GM Report at <http://www.mst.org/about-mst/board-of-directors/board-meetings/>

PREPARED BY: 
Carl G. Sedoryk

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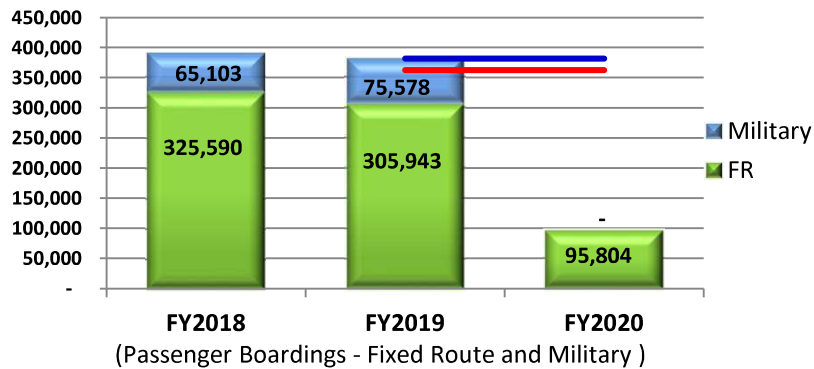
MST Fixed Route

YTD Dashboard Performance Comparative Statistics

July

Fiscal Years 2019-2021

Ridership



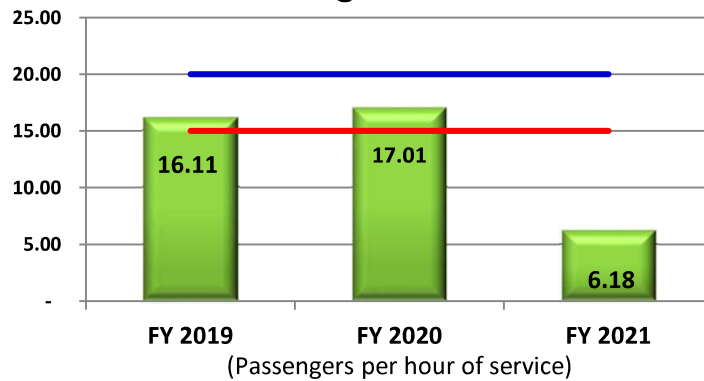
**Goal = 381,521
passengers**

**Minimum = 362,445
passengers**

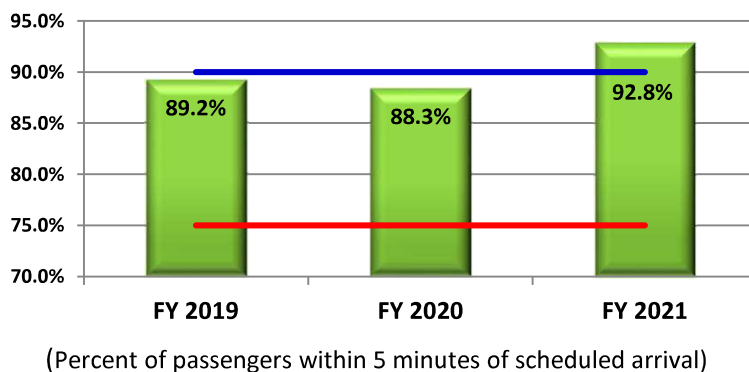
Goal = 20 passengers p/h

Minimum = 15 passengers p/h

Passengers Per Hour



On Time Performance



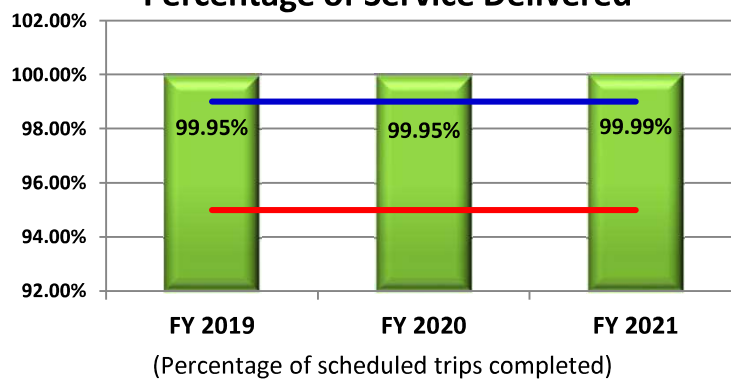
Goal = 90% on time

Minimum = 75% on time

Goal = 99% completed

Minimum = 95% completed

Percentage of Service Delivered

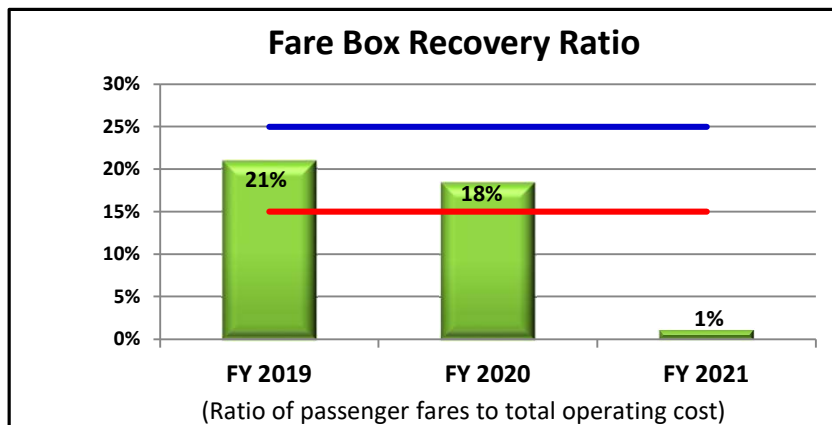


MST Fixed Route

YTD Dashboard Performance Comparative Statistics

July

Fiscal Years 2019-2021

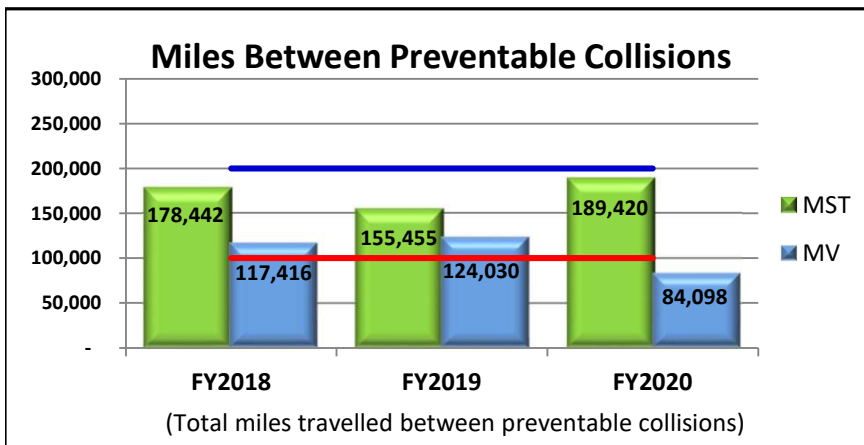
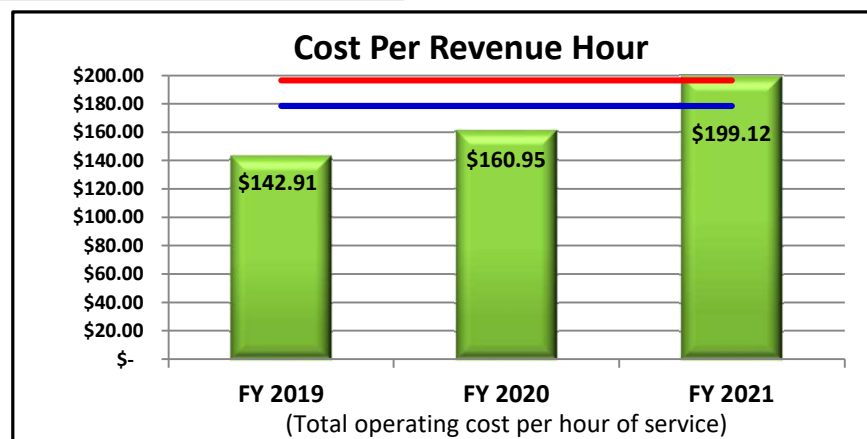


Goal = 25%

Minimum = 15%

Goal = \$178.58 per RH

Maximum = \$196.43 per RH

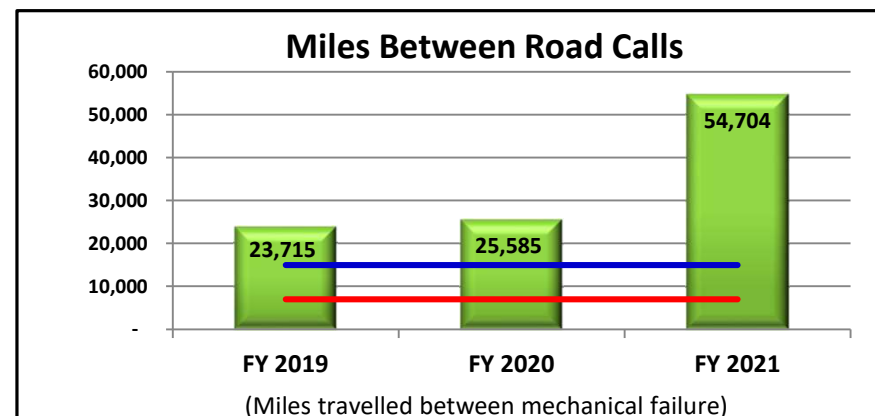


Goal = 200,000 Miles

Minimum = 100,000 Miles

Goal = 15,000 Miles

Minimum = 7,000 Miles

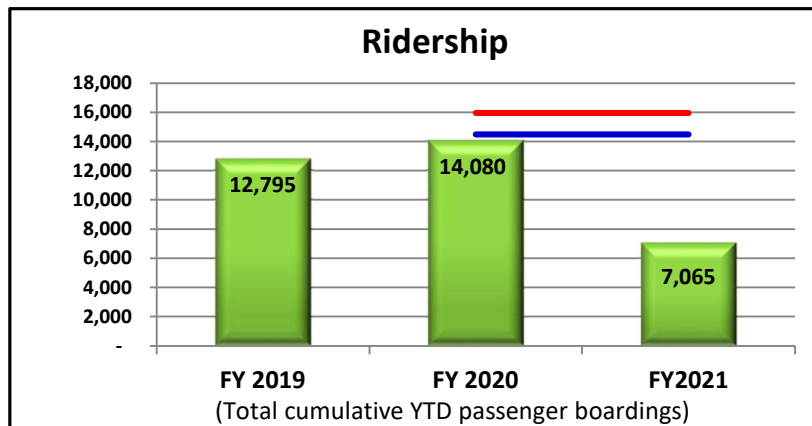


MST RIDES

YTD Dashboard Performance Comparative Statistics

July

Fiscal Years 2019-2021

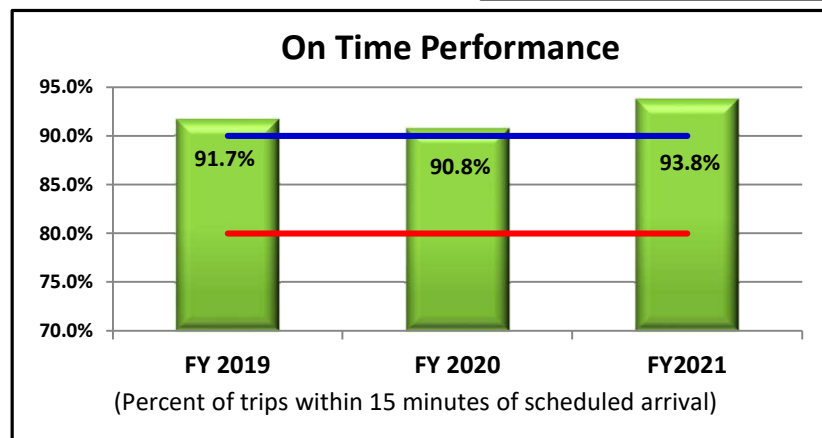
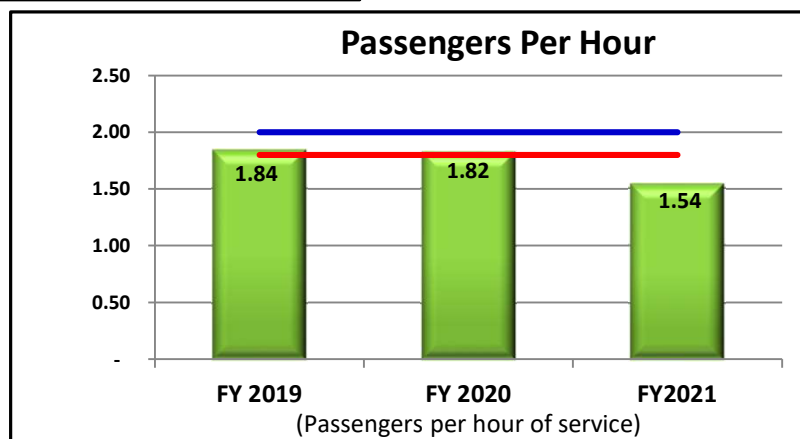


**Goal = 14,502
passengers**

**Maximum = 15,953
passengers**

**Goal = 2.0
passengers p/h**

**Minimum = 1.8
passengers p/h**

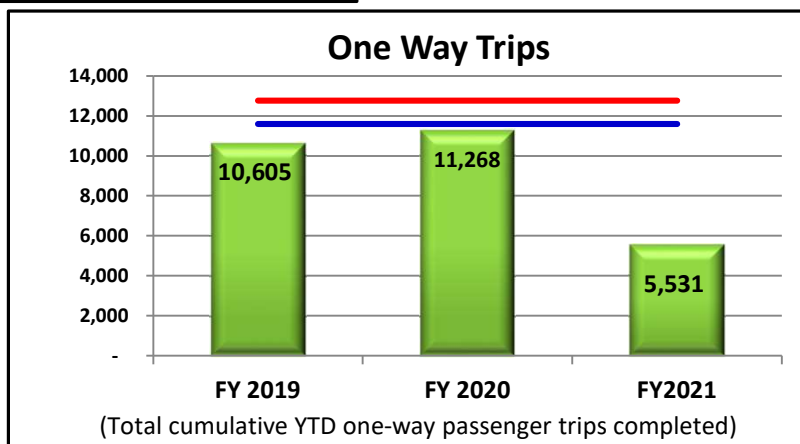


Goal = 90% on time

Minimum = 80% on time

**Maximum = 12,767
one-way trips**

**Goal = 11,606
one-way trips**

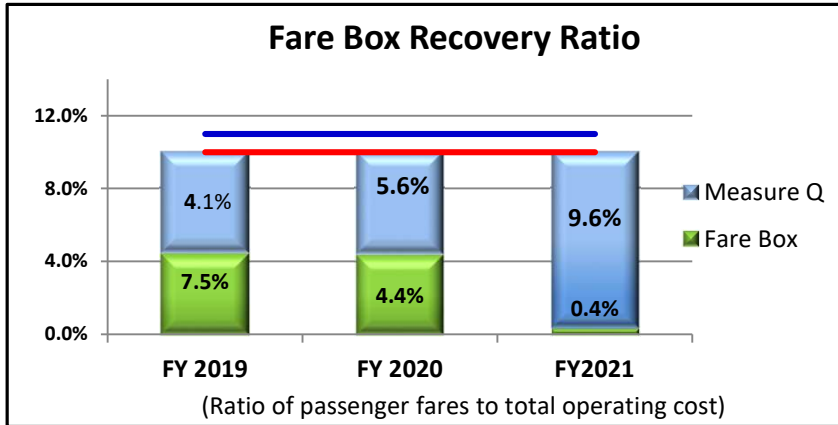


MST RIDES

YTD Dashboard Performance Comparative Statistics

July

Fiscal Years 2019-2021

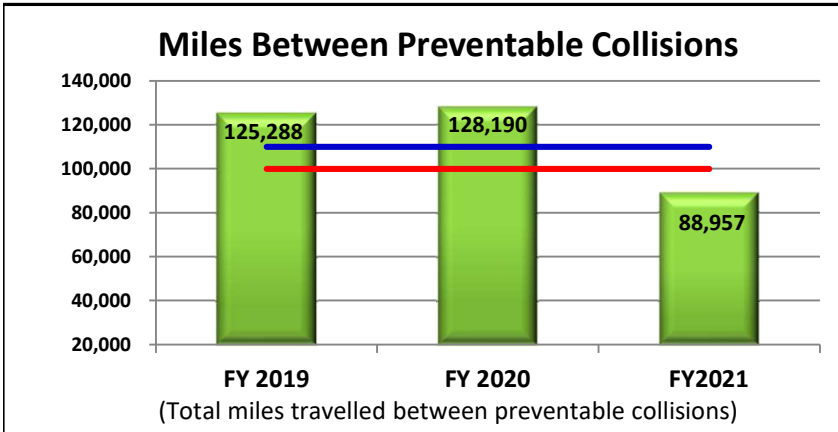
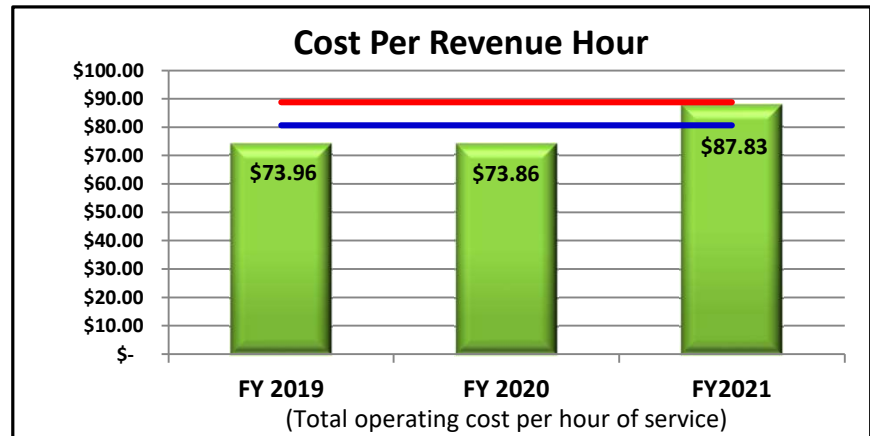


Goal = 11%

Minimum = 10%

Goal = \$80.67 per RH

Maximum = \$88.74 per RH

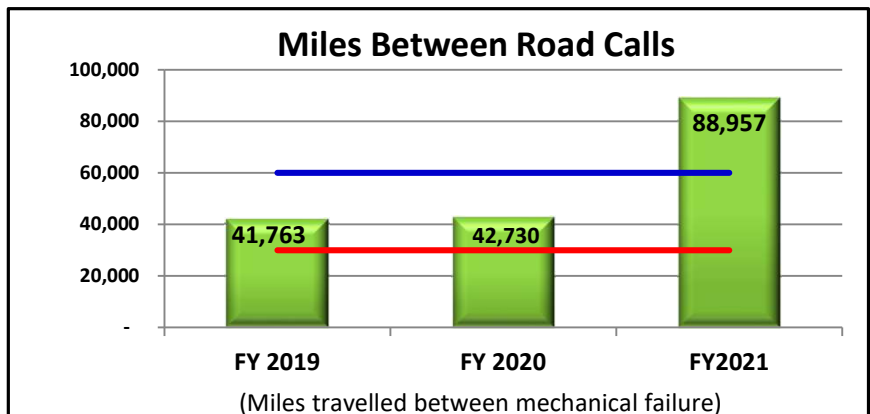


Goal = 110,000 Miles

Minimum = 100,000 Miles

Goal = 60,000 Miles

Minimum = 30,000 Miles

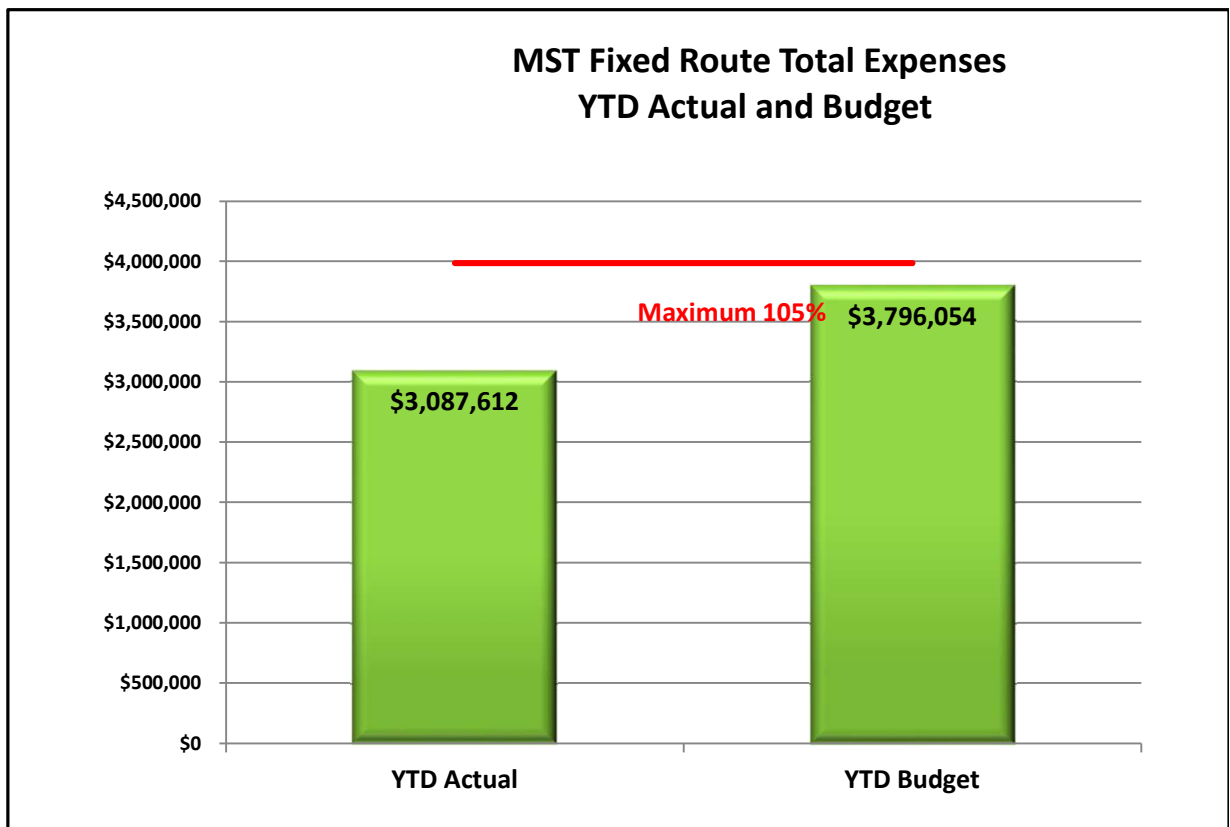
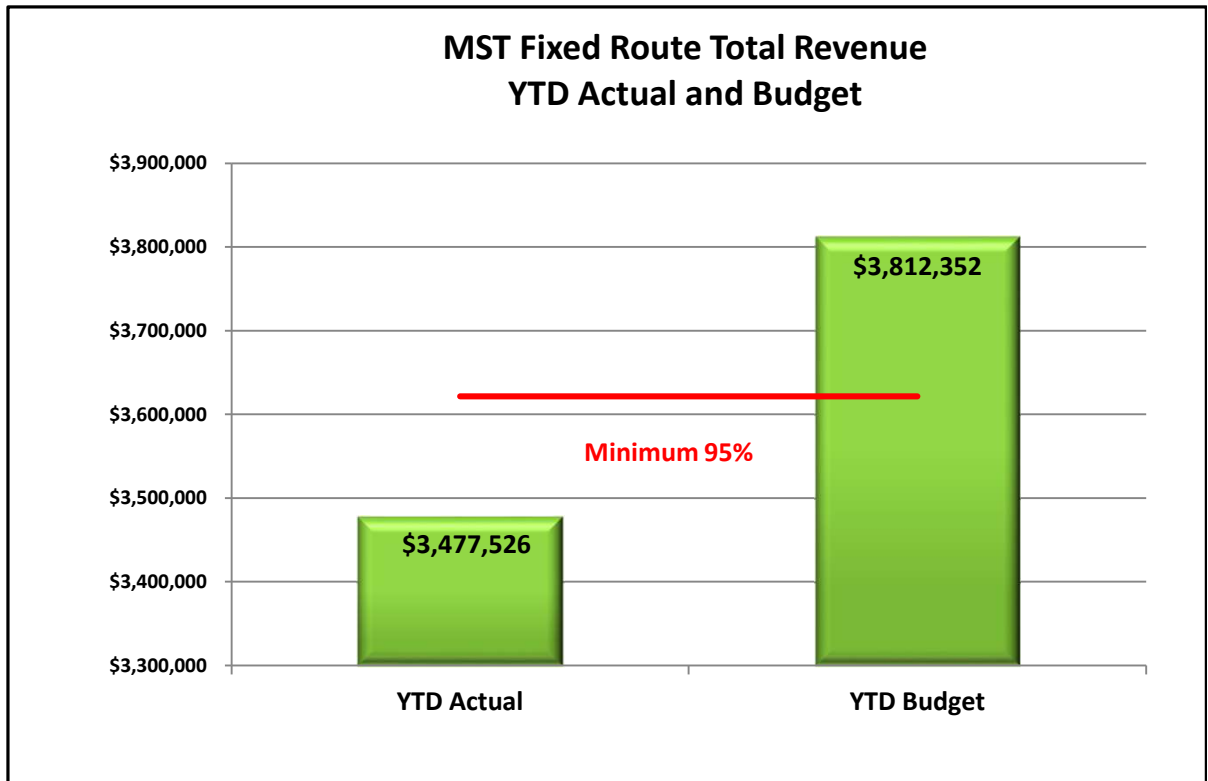


MST Fixed Route

Financial Performance Comparative Statistics

July

Fiscal Years 2019-2021

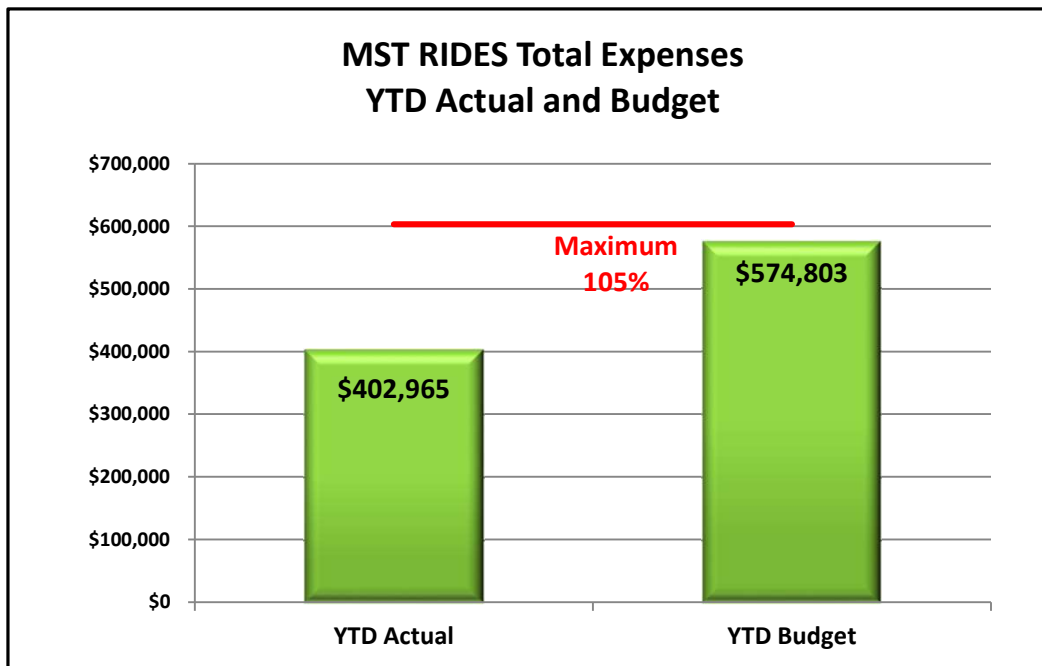
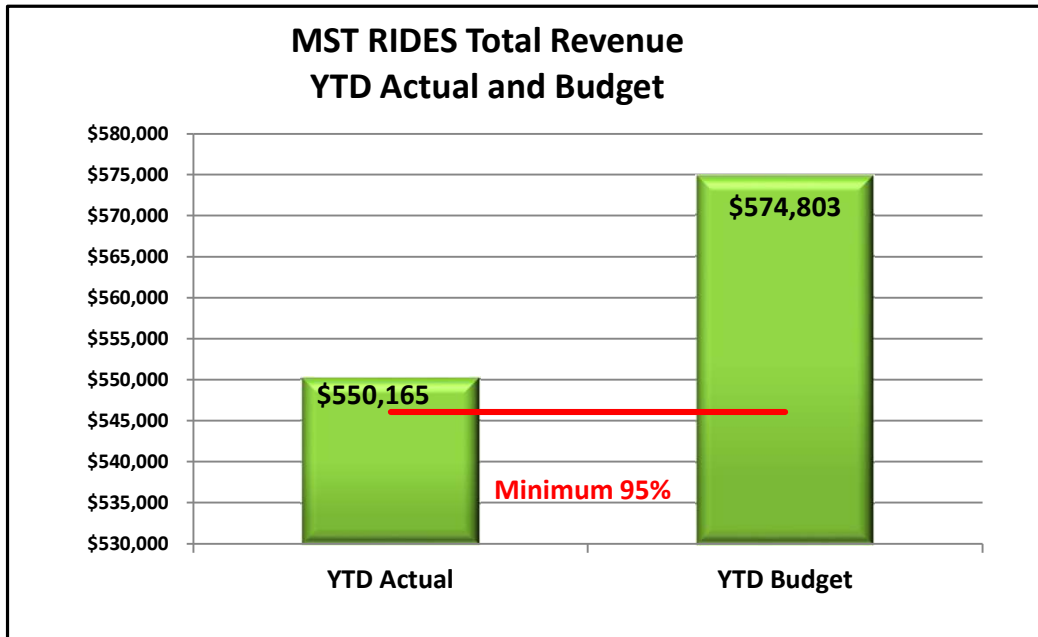


MST RIDES

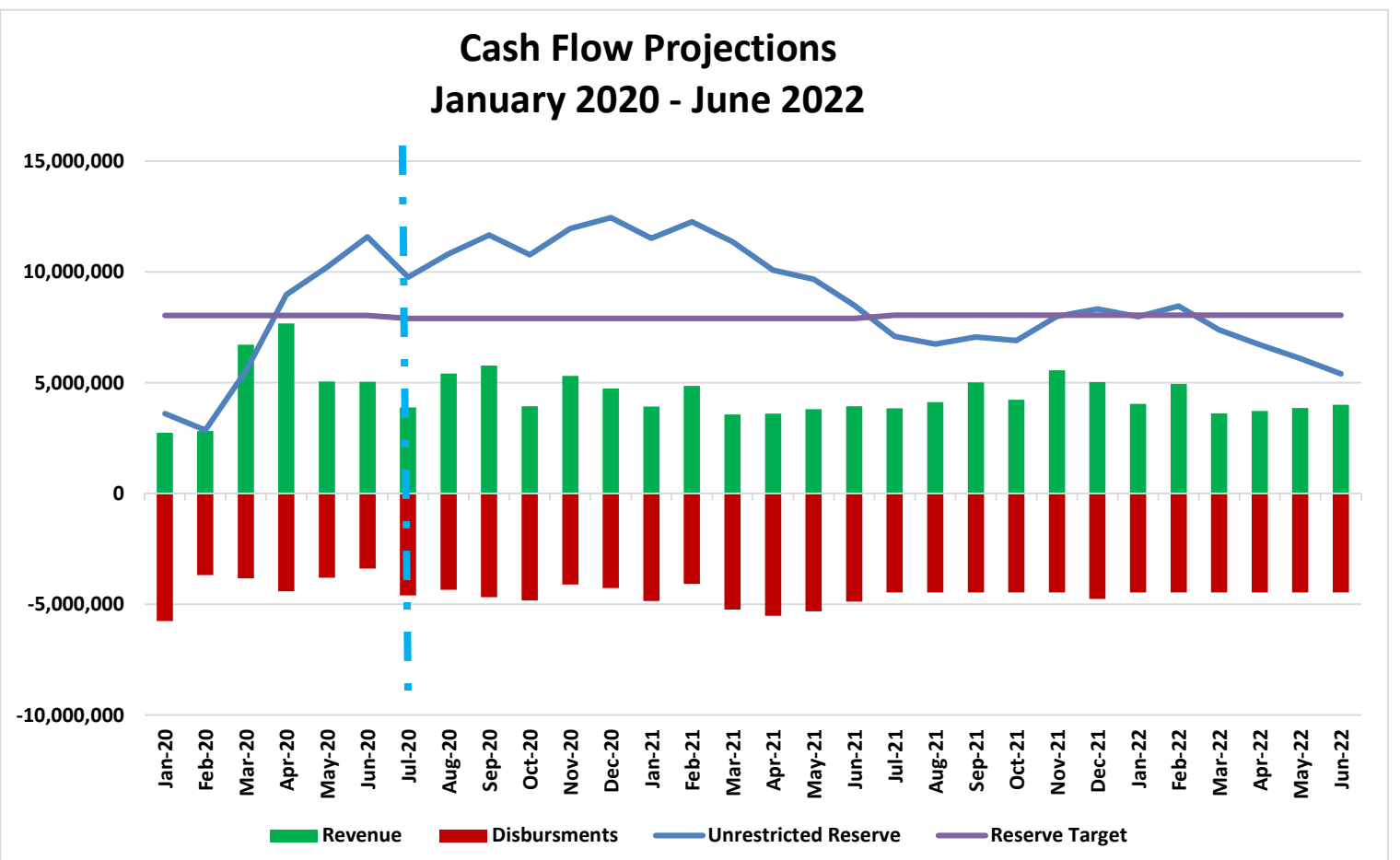
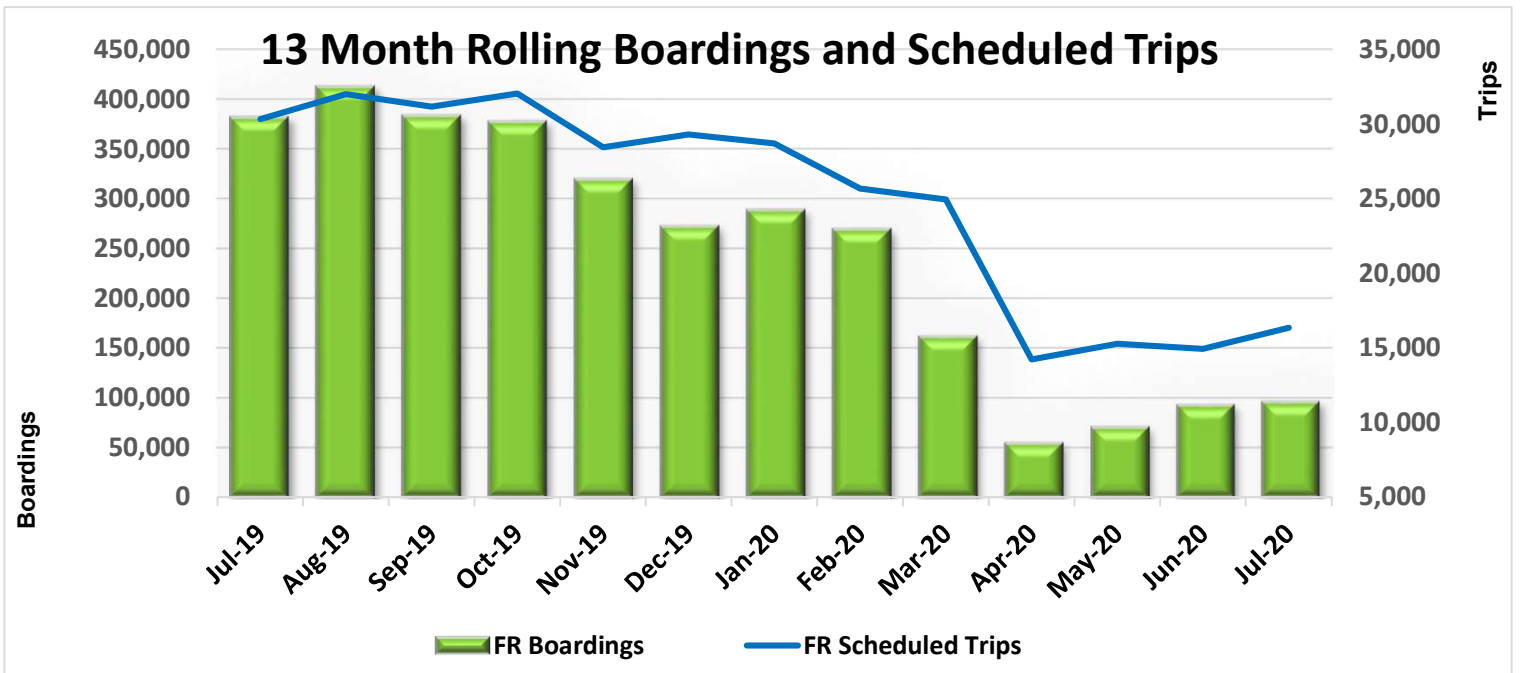
Financial Performance Comparative Statistics

July

Fiscal Years 2019-2021



COVID-19 MST Statistics and Projections



September 1, 2020

To: Carl Sedoryk, General Manager / C.E.O.
From: Robert Weber, Chief Operating Officer
Cc: MST Board of Directors
Subject: **Transportation Department Monthly Report – July 2020**

FIXED ROUTE BUS OPERATIONS:

System-Wide Service: (Fixed Route & On-Call Services):

Preliminary boarding statistics indicate that the ridership fell to 95,804 in July 2020, which represents an **74.89% decrease** as compared to July 2019, (381,521). For the fiscal year, passenger boardings have decreased by **74.89%** from FY 2020.

Productivity decreased from 17.0 passengers per hour in July 2019 to **6.2** passengers per hour in July of this year.

Note: The sharp decline in passenger boardings and productivity is directly attributed to the COVID-19 county-wide shelter in place order that went into effect on March 18th.

Supplemental / Special Services:

All supplemental and special services were suspended for the month of July due to the COVID-19 pandemic.

System-Wide Statistics:

- Ridership: 95,804
- Vehicle Revenue Hours: 15,506
- Vehicle Revenue Miles: 230,779
- System Productivity: 6.2 Passengers Per Vehicle Revenue Hour
- One-Way Trips Provided: 16,341

Time Point Adherence: Of 70,122 total time-point crossings sampled for the month of July, the Transit Master™ system recorded 6,561 delayed arrivals to MST's published time-points system-wide. This denotes that **90.64%** of all scheduled arrivals at published time-points were on time. (See *MST Fixed-Route Bus ~ On Time Compliance Chart FY 2020 - 2021.*)

Note: Service arriving later than **5** minutes beyond the published time point is considered late. The on-time compliance chart, (attached), reflects system-wide “on-time performance” as a percentage of the total number of reported time-point crossings.

Service Canceled: As listed below, there were a total of one (1) service cancellation for the month of July:

Total Trips Completed: 16,341			
Category	MST	MV	%
Mechanical Failure	0	1	100.00%
Totals	0	1	100.00%

Documented Occurrences: MST Coach Operators are required to complete an occurrence report for any unusual incident that occurs during their workday. The information provided within these reports is used to identify trends, which often drive changes in policy or standard operating procedures. The following is a comparative summary of reported incidents for the month(s) of July 2019 and July 2020:

Occurrence Type	July-19	July-20
Collision: MST Involved	4	2
Employee Injury	0	0
Medical Emergency	1	2
Object Hits Coach	3	1
Passenger Conflict	5	5
Passenger Fall	5	1
Passenger Injury	0	0
Other	1	0
Near Miss	0	1
Fuel / fluid Spill	0	2
Unreported Damage	1	0
Totals	20	14

CONTRACTED TRANSPORTATION SERVICES:

MST RIDES ADA / ST Paratransit Program:

Preliminary boarding statistics for the MST RIDES program reflect that for the month of July 2020 there were 7,065 passenger boardings. This denotes a **49.82%** decrease in passenger boardings from July of 2019, (14,080). For the Fiscal year – passenger boardings have decreased by **49.82%** from FY 2020.

- Productivity for July 2020 was **1.58** passengers per hour, decreasing from 1.82 passengers per hour in July 2019.

Note: The sharp decline in passenger boardings and productivity is directly attributed to the COVID-19 county-wide shelter in place order that went into effect on March 18th.

- For the month of July 2020, 93.76% of all scheduled trips for the MST RIDES program arrived on time, increasing from July of 2019, (90.76%).

COMMUNICATIONS CENTER:

In July, MST's Communications Center summoned public safety agencies on seven (7) separate occasions to MST's transit vehicles and facilities:

Agency Type	Incident Type	Number Of Responses
Police	Passenger Disturbance / Other	3
EMS	Passenger Medical Emergency / Injury	4

Robert Weber



Chief Operating Officer
Monterey – Salinas Transit District

ATTACHMENTS:

MST Fixed-Route Bus ~~ On Time Compliance FY 2021

MST Fixed-Route Bus ~~ Boarding Statistics FY 2021

MST Trolley ~~ Boarding Statistics FY 2021

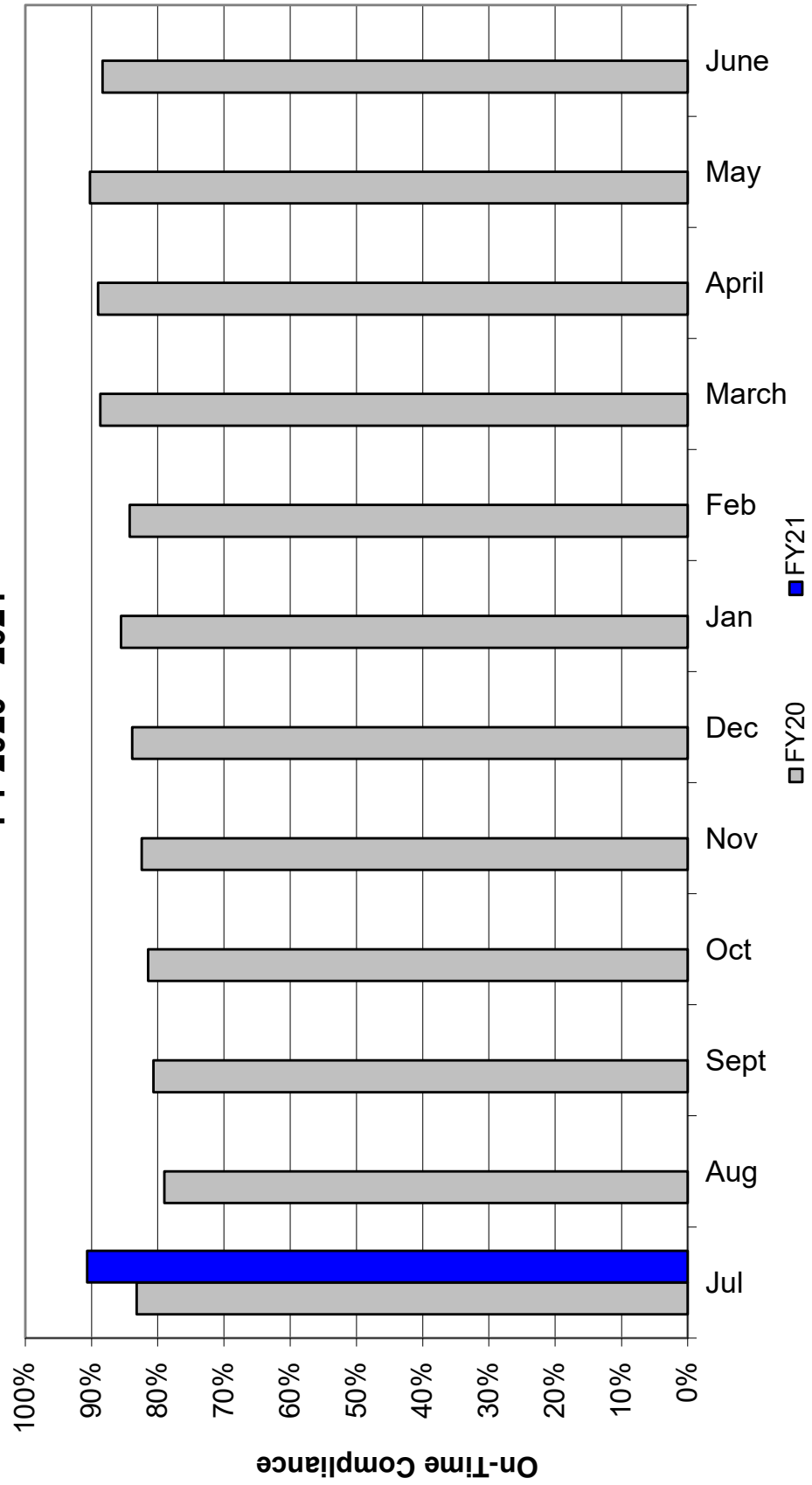
MST RIDES ~~ On Time Compliance FY 2021

MST RIDES ~~ Boarding Statistics FY 2021

Operations Summary Report – July 2021

Mobility Management Report – July 2021

**On-Time Compliance
FY 2020 - 2021**



MST FIXED ROUTE BOARDINGS

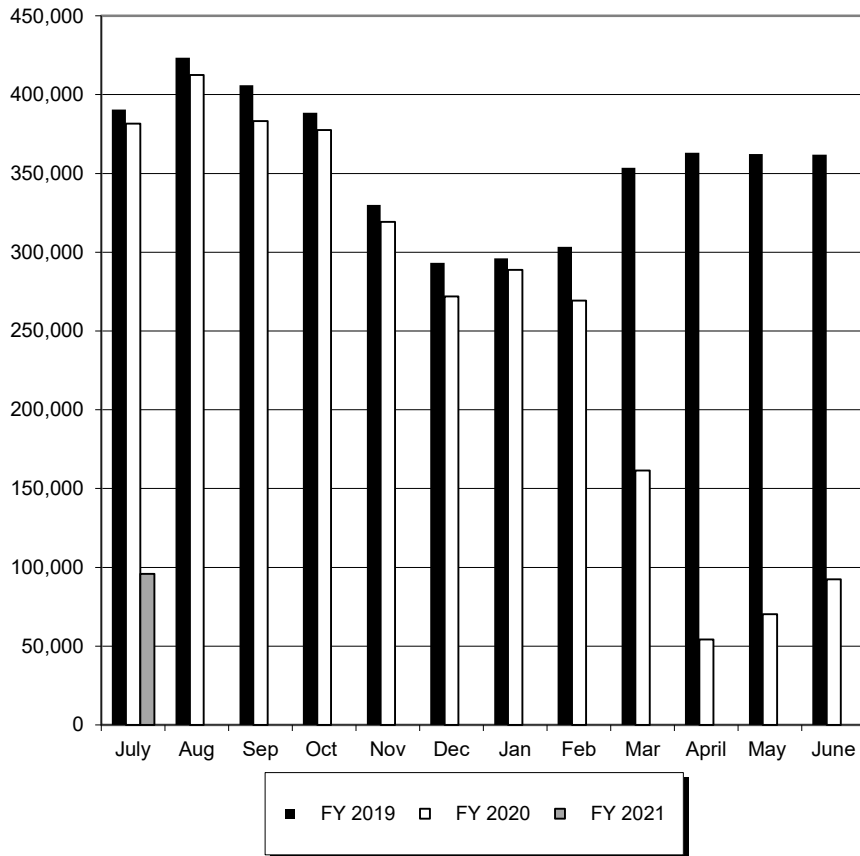
FY 2021 Monthly Boardings

MONTH	FY 2019	FY 2020	FY 2021	% CHANGE
July	390,693	381,521	95,804	-74.89%
Aug	423,511	412,397		
Sep	406,048	383,341		
Oct	388,492	377,416		
Nov	330,057	319,313		
Dec	293,328	272,046		
Jan	296,175	288,698		
Feb	303,329	269,278		
Mar	353,599	161,371		
April	363,202	54,242		
May	362,326	70,264		
June	361,864	92,576		
TOTAL	4,272,624	3,082,463	95,804	
YTD Avg.	390,693	381,521	95,804	-74.89%
YTD Cumulative	390,693	381,521	95,794	-74.89%

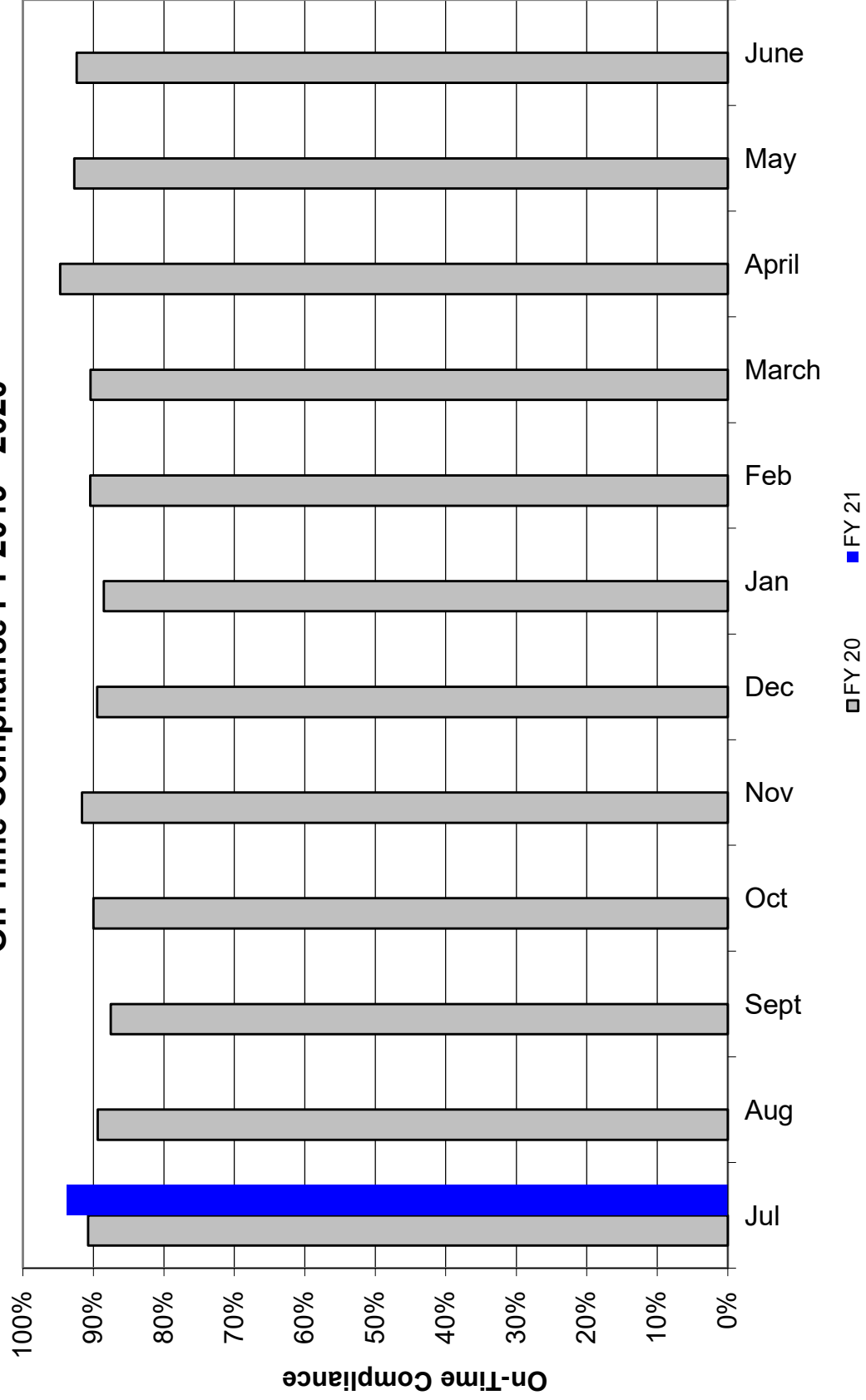
*** Preliminary**

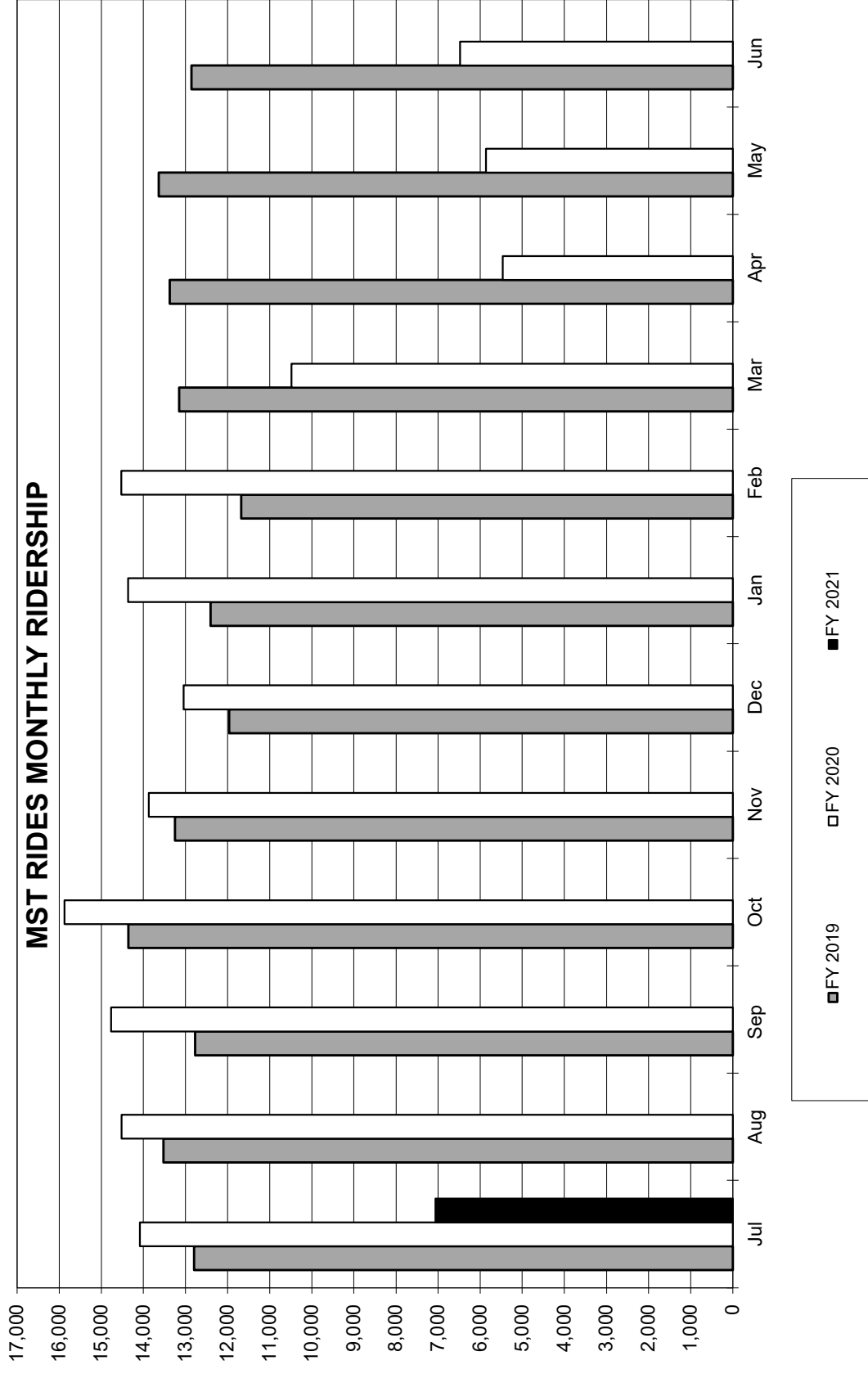
Boardings are inclusive of all On Call, Trolley, & Fixed Route Services

MONTHLY RIDERSHIP

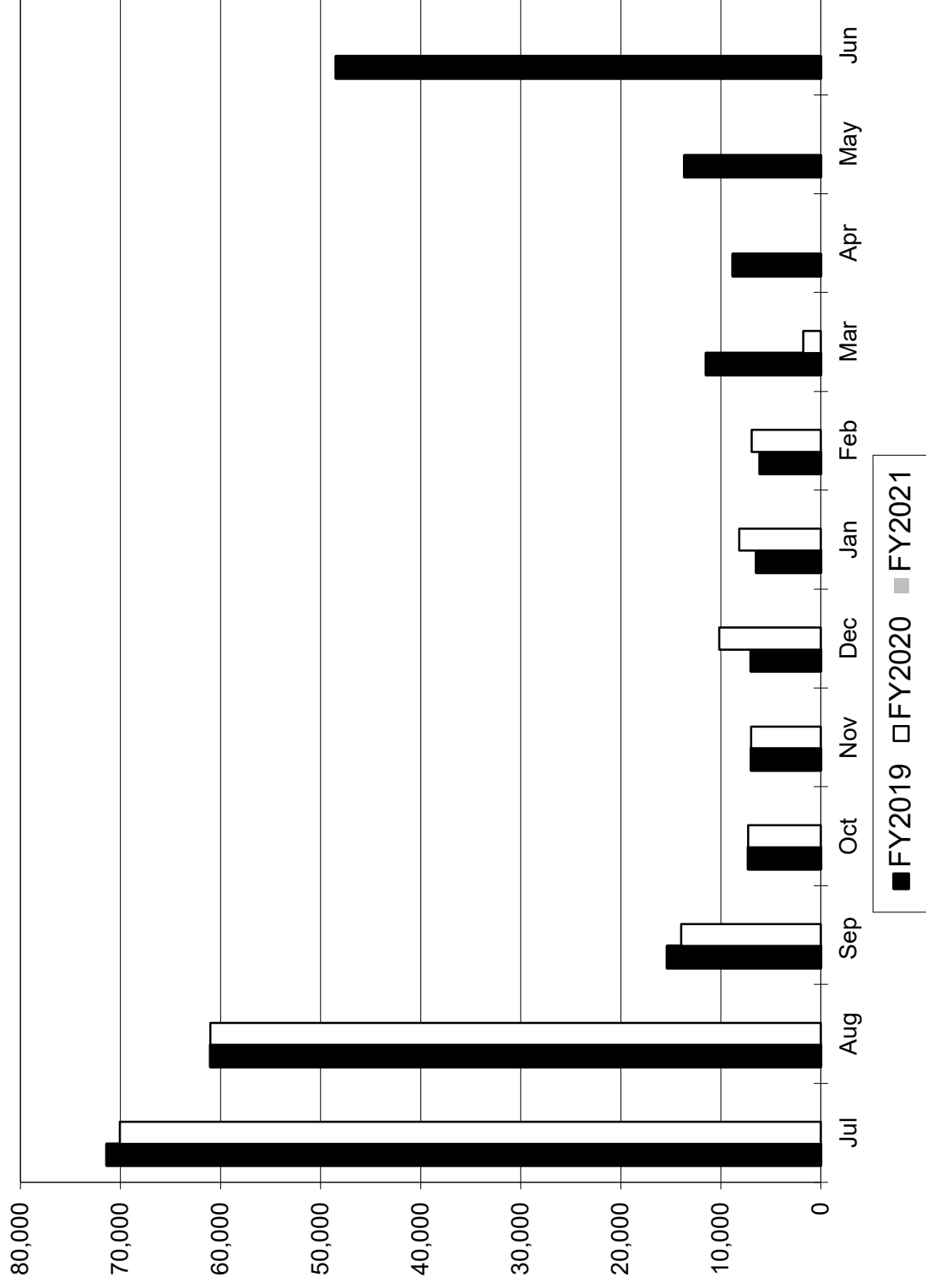


MST RIDES
On-Time Compliance FY 2019 - 2020





MONTEREY TROLLEY MONTHLY RIDERSHIP



Operations Summary Report

Fixed Route Services

July 2020

Service Delivered		Service Quality	
Ridership	95,804	On-time Time Points	63,561
Passengers / Vehicle Revenue Hour	6.2	Delayed Time Points	6,561
Revenue Miles	230,779.7	On-time Passenger Boardings	88,946
One-way Trips Operated	16,341	Percent On-time Boardings	93%

Systemwide Service:

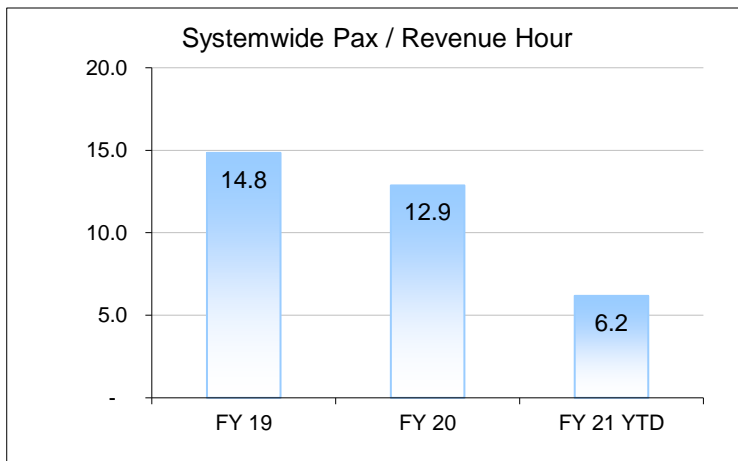
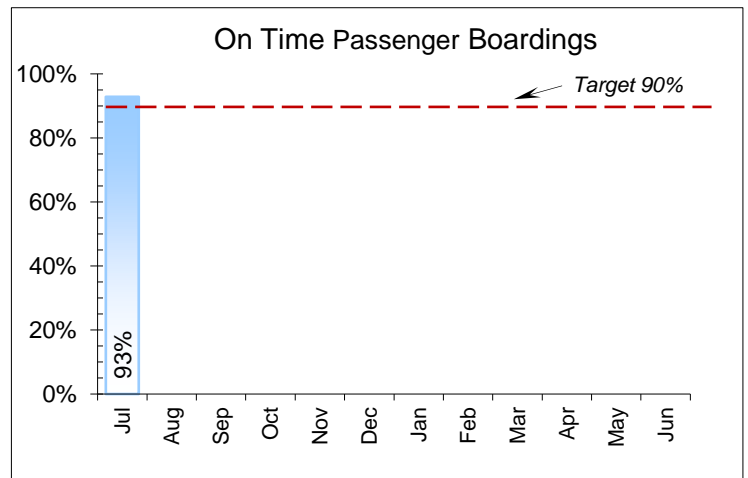
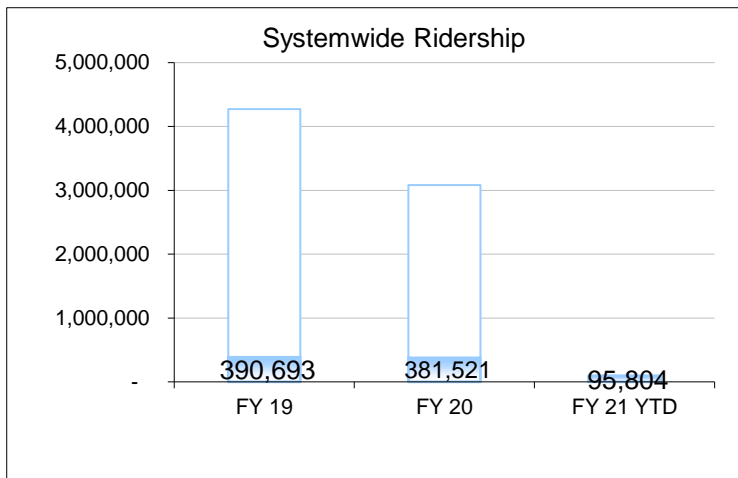
Boardings reported for the month of July show ridership to be 74.9% lower than in July of 2019, when 381,521 boardings were reported. Over that same timeframe, the amount of revenue hours operated decreased by 30.9%, resulting in a 63.7% decrease in productivity, from 17.0 Passengers Per Hour last July to 6.2 Passengers Per Hour this July. The drop in ridership can be attributed to emergency service reductions due to COVID-19.

Seasonal Service:

Service on line 22- Big Sur reported 512 boardings for the month. The MST Trolley Monterey has been suspended as a result of the county wide shelter in place order.

Supplemental / Special Event Service:

No supplemental service was operated.

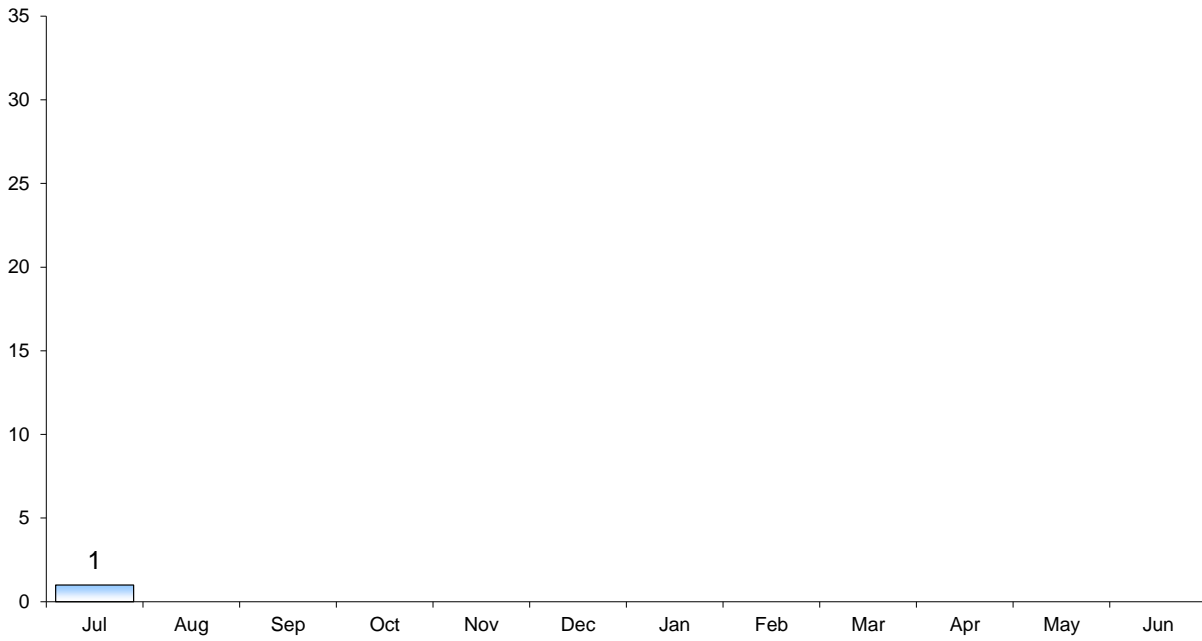


No special event service operated this month.

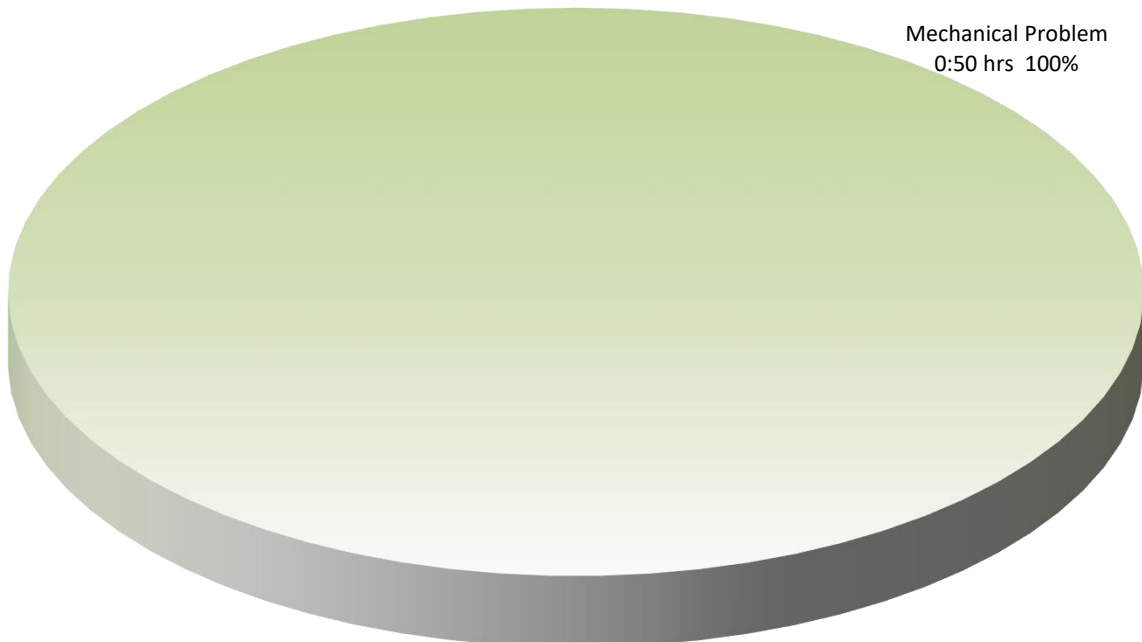
Fixed Route Operations Summary Report

July 2020

Service Cancellations by Month

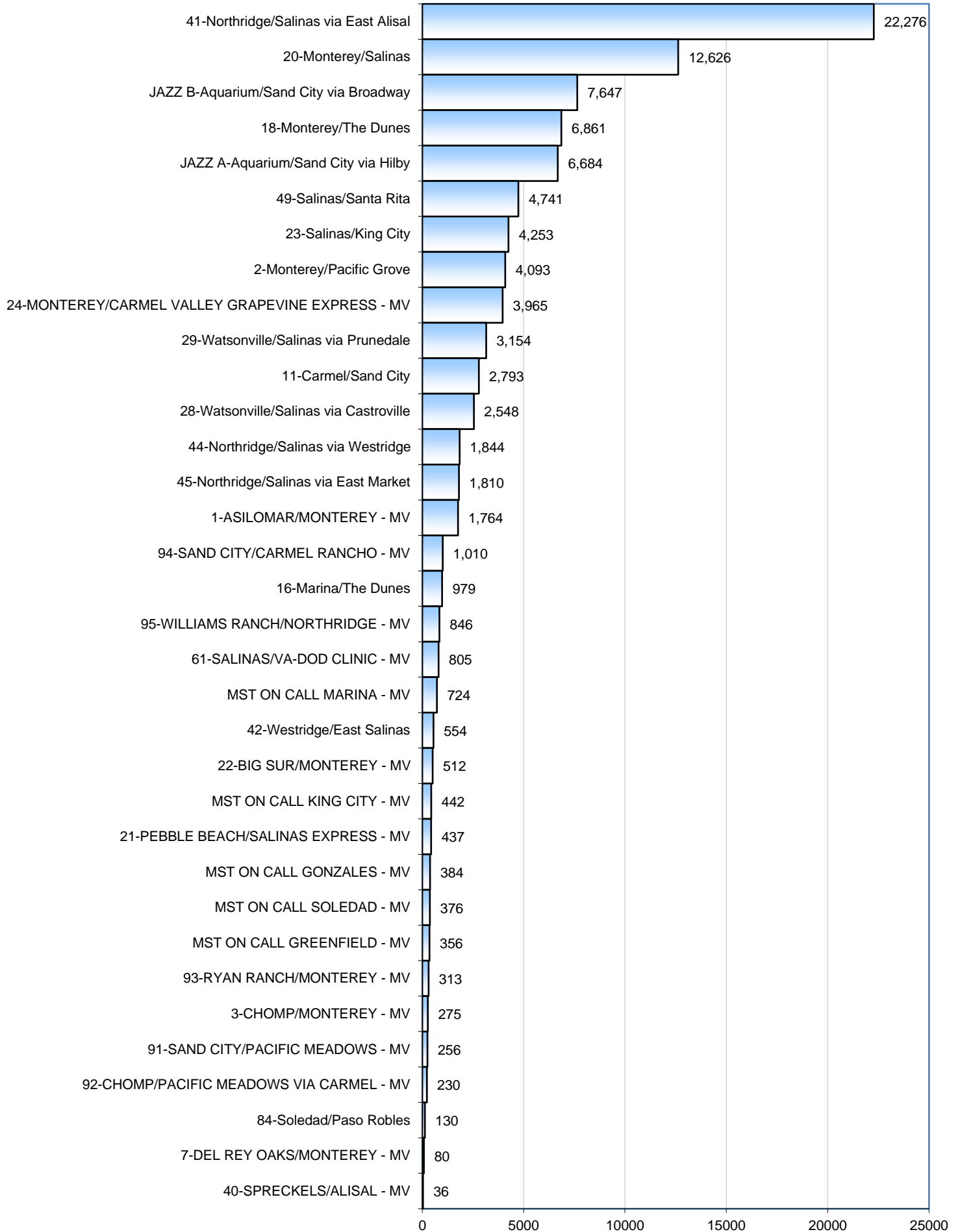


Cancelled Revenue Hours - Year to Date



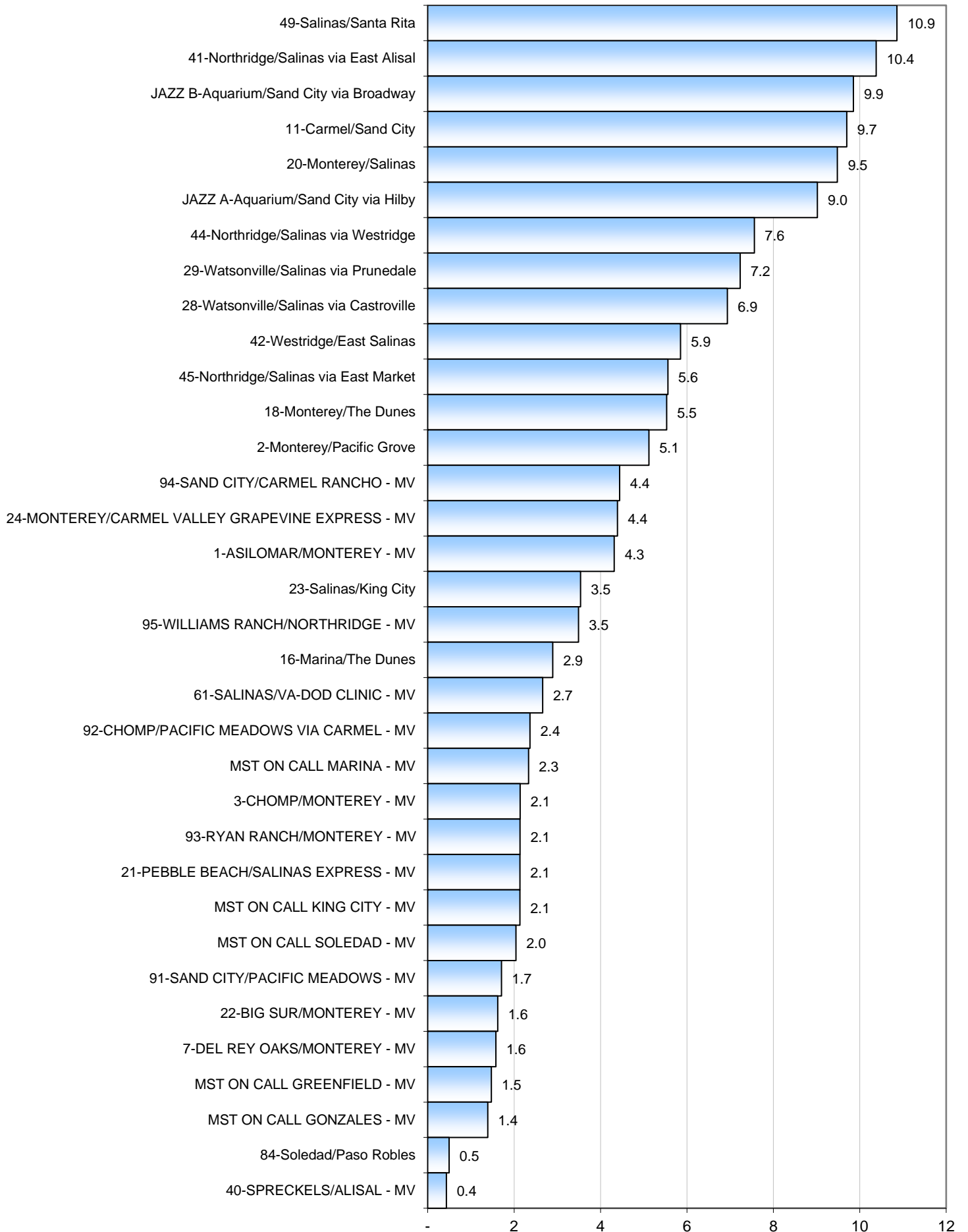
Ridership by Line - July 2020

Passenger Boardings



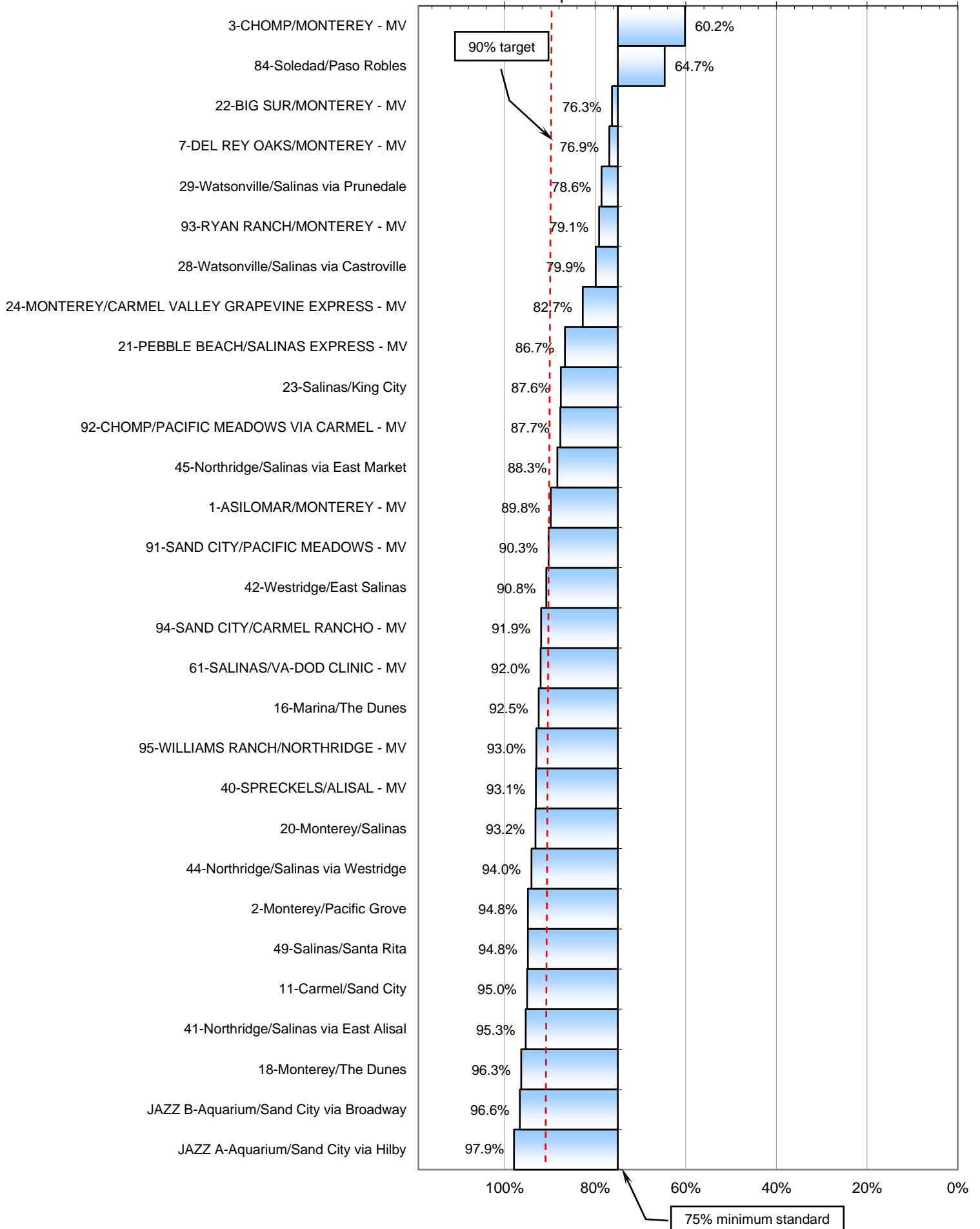
Productivity by Line - July 2020

Passengers Per Hour



Schedule Adherence by Line - July 2020

Percent On-time Timepoints



July 2020

Systemwide Ridership: 95,804

Systemwide Revenue Hours: 15506:08

Systemwide Revenue Miles: 230,779.7

Local - \$1.50 / \$.75

	Ridership	VRHrs	VRMi	Pax/Hr	% Riders	% Hrs
3-CHOMP/MONTEREY - MV	275	128:29	1,541.8	2.14	0.3%	0.8%
Total	275	128:29	1,541.8	2.1	0.3%	0.8%

Microtransit - \$1.50 / \$.75

	Ridership	VRHrs	VRMi	Pax/Hr	% Riders	% Hrs
MST ON CALL MARINA - MV	724	310:00	2,579.0	2.34	0.8%	2.0%
MST ON CALL GONZALES - MV	384	276:00	1,079.0	1.39	0.4%	1.8%
MST ON CALL GREENFIELD - MV	356	241:30	1,205.0	1.47	0.4%	1.6%
MST ON CALL KING CITY - MV	442	207:00	1,054.0	2.14	0.5%	1.3%
MST ON CALL SOLEDAD - MV	376	184:00	1,432.0	2.04	0.4%	1.2%
Total	2,282	1218:30	7,349.0	1.9	2.4%	7.9%

Primary - \$2.50 / \$1.25 / \$0.75*

	Ridership	VRHrs	VRMi	Pax/Hr	% Riders	% Hrs
1-ASILOMAR/MONTEREY - MV	1,764	408:37	4,461.1	4.32	1.8%	2.6%
2-Monterey/Pacific Grove	4,093	799:17	8,819.5	5.12	4.3%	5.2%
7-DEL REY OAKS/MONTEREY - MV	80	50:40	744.2	1.58	0.1%	0.3%
11-Carmel/Sand City	2,793	287:57	4,158.8	9.70	2.9%	1.9%
16-Marina/The Dunes	979	338:11	5,597.0	2.89	1.0%	2.2%
18-Monterey/The Dunes	6,861	1240:20	14,201.9	5.53	7.2%	8.0%
24-MONTEREY/CARMEL VALLEY GRAPEVINE EXPRESS - MV	3,965	902:39	18,097.9	4.39	4.1%	5.8%
40-SPRECKELS/ALISAL - MV	36	83:04	1,080.1	0.43	0.0%	0.5%
41-Northridge/Salinas via East Alisal	22,276	2146:03	21,801.7	10.38	23.3%	13.8%
42-Westridge/East Salinas	554	94:40	977.8	5.85	0.6%	0.6%
44-Northridge/Salinas via Westridge	1,844	243:52	3,208.5	7.56	1.9%	1.6%
45-Northridge/Salinas via East Market	1,810	325:30	4,162.8	5.56	1.9%	2.1%
49-Salinas/Santa Rita	4,741	436:32	4,052.1	10.86	4.9%	2.8%
61-SALINAS/VA-DOD CLINIC - MV *	805	302:25	4,889.6	2.66	0.8%	2.0%
91-SAND CITY/PACIFIC MEADOWS - MV *	256	149:50	2,132.6	1.71	0.3%	1.0%
92-CHOMP/PACIFIC MEADOWS VIA CARMEL - MV *	230	97:08	1,111.4	2.37	0.2%	0.6%
93-RYAN RANCH/MONTEREY - MV *	313	146:26	2,384.0	2.14	0.3%	0.9%
94-SAND CITY/CARMEL RANCHO - MV *	1,010	227:20	3,141.9	4.44	1.1%	1.5%
95-WILLIAMS RANCH/NORTHRIDGE - MV *	846	242:19	2,628.2	3.49	0.9%	1.6%
JAZZ A-Aquarium/Sand City via Hilby	6,684	741:05	7,450.1	9.02	7.0%	4.8%
JAZZ B-Aquarium/Sand City via Broadway	7,647	776:06	7,731.9	9.85	8.0%	5.0%
Total	69,587	10040:01	122,833.3	6.9	72.6%	64.7%

Regional - \$3.50 / \$1.75

	Ridership	VRHrs	VRMi	Pax/Hr	% Riders	% Hrs
20-Monterey/Salinas	12,626	1331:40	26,356.6	9.48	13.2%	8.6%
21-PEBBLE BEACH/SALINAS EXPRESS - MV	437	204:36	4,469.2	2.14	0.5%	1.3%
22-BIG SUR/MONTEREY - MV	512	315:41	6,882.5	1.62	0.5%	2.0%
23-Salinas/King City	4,253	1201:57	36,459.5	3.54	4.4%	7.8%
28-Watsonville/Salinas via Castroville	2,548	367:21	9,161.5	6.94	2.7%	2.4%
29-Watsonville/Salinas via Prunedale	3,154	436:04	8,245.0	7.23	3.3%	2.8%
84-Soledad/Paso Robles	130	261:49	7,481.4	0.50	0.1%	1.7%
Total	23,660	4119:08	99,055.7	5.7	24.7%	26.6%

MOBILITY DEPARTMENT UPDATE – JULY 2020

Outreach and Training:

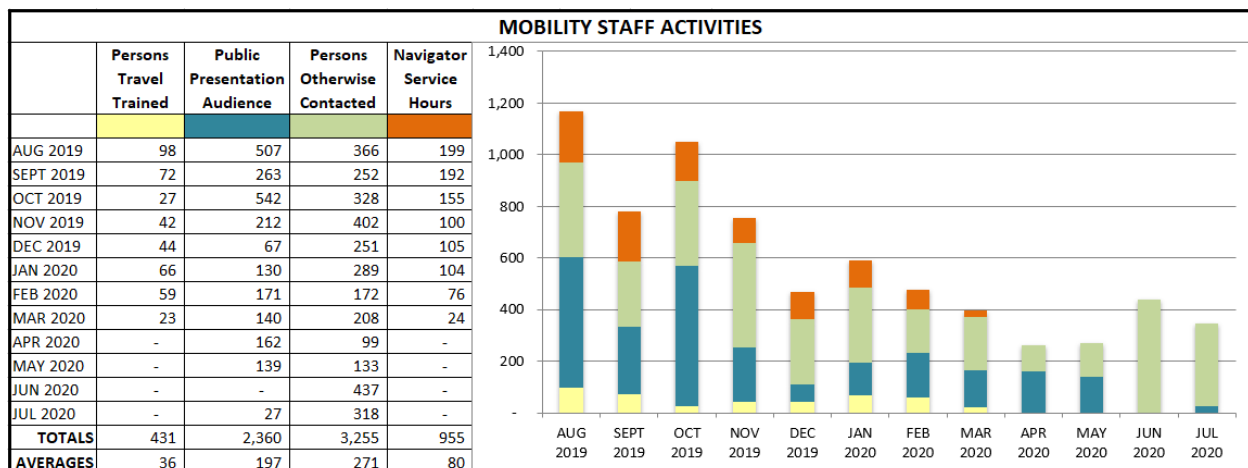
- In coordination with Salinas Valley Memorial Hospital and a coordinated wellness outreach for MST RIDES clients, Mobility Specialists volunteered together with MST's Community Relations Coordinator Beronica Carriedo in making wellness phone calls to over 500 seniors and persons with disabilities.
- Mobility Specialist participated in the Veterans Services Collaborative meeting using the ZOOM video conferencing platform, where Specialist promoted MST services and mobility programs.

Taxi Voucher Program:

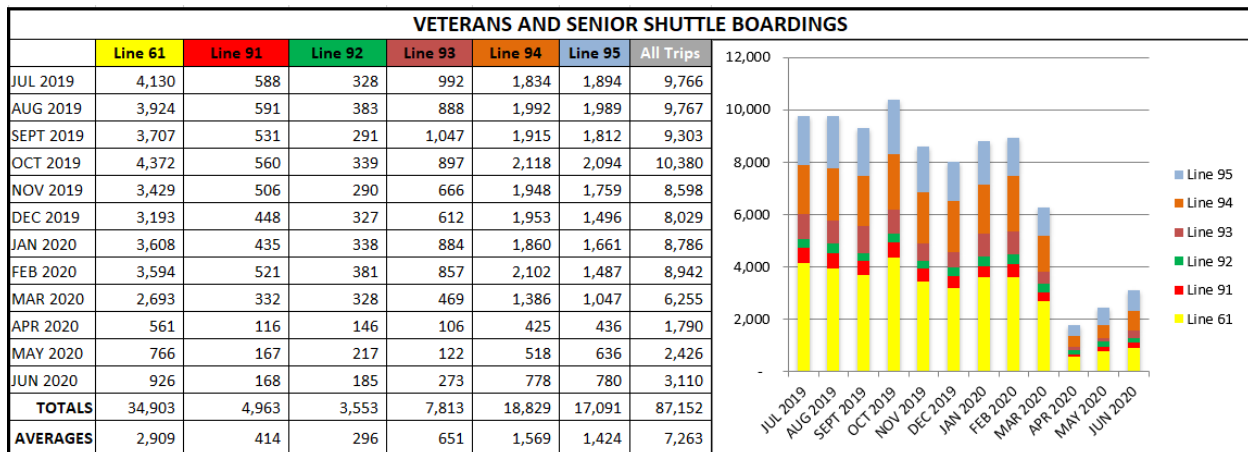
- Mobility Specialist processed 9,840 voucher requests in July for both the disabled and Salinas senior voucher program.
- The Veterans distribution locations sites issued 403 taxi vouchers in July.
- Mobility Specialist processed 4,567 redeemed vouchers for taxi provider reimbursement.

Transportation Reimbursement Incentive Program:

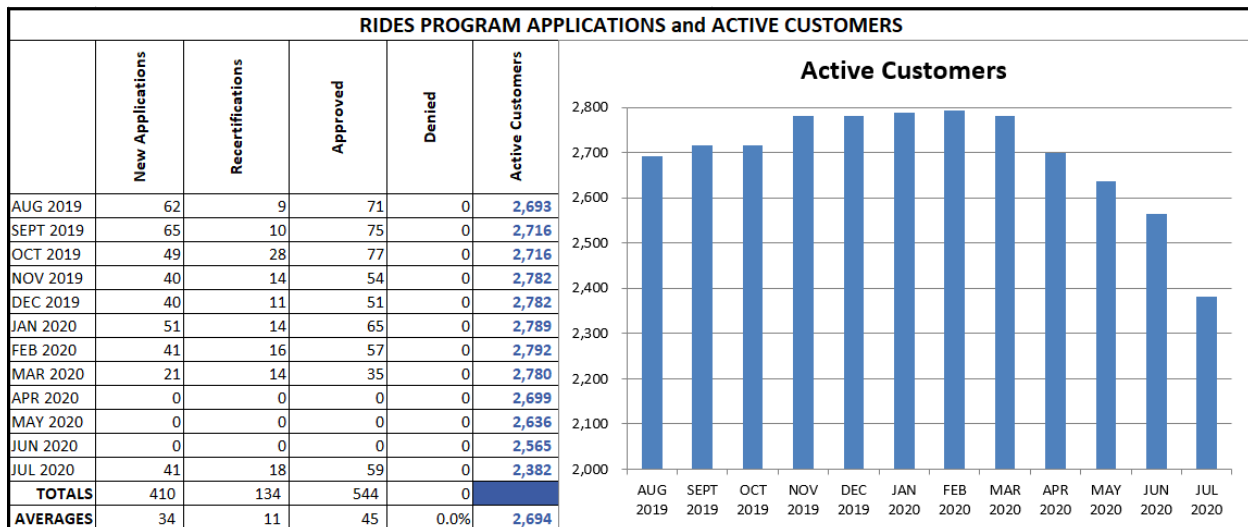
- There are currently 60 seniors, 22 persons with disabilities and 12 Veterans enrolled in the program.



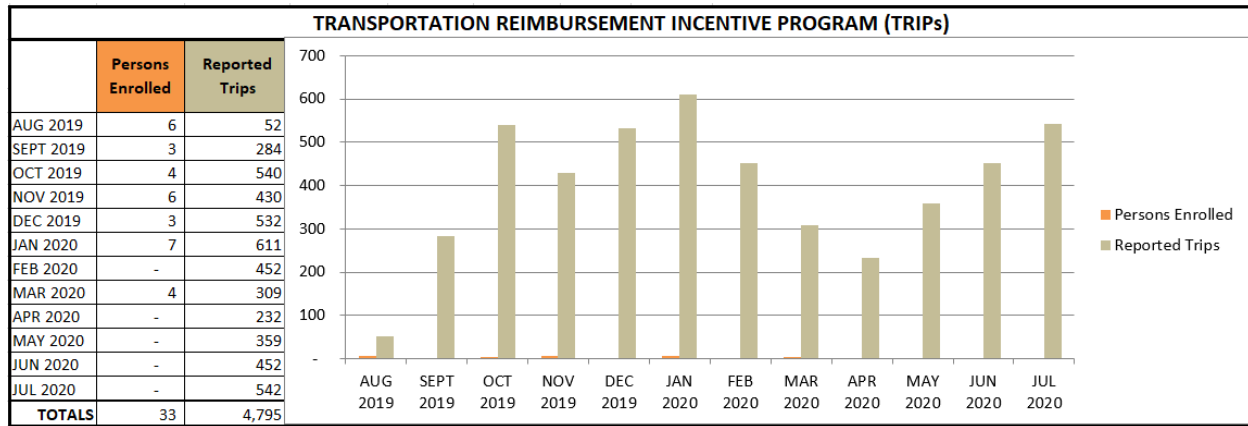
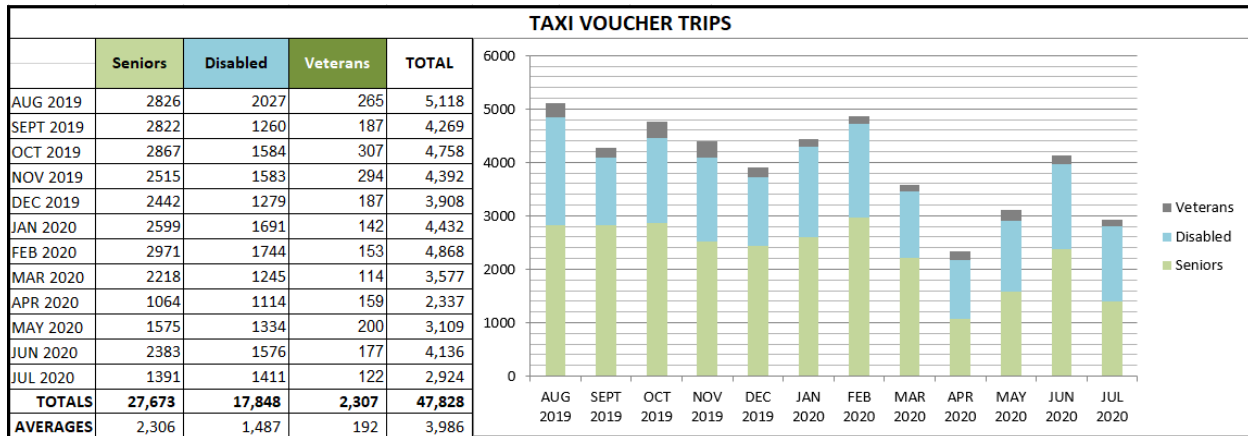
In July, the Navigator Volunteer Program and travel training activities suspended due to COVID – 19 Shelter in Place Order.



- Veterans Shuttle – Line 61
- Senior Shuttle – Line 91, 92, 93, 94, 95



In July, MST RIDES eligibility interviews were conducted telephonically and offered ZOOM as an option.



ATTACHMENT 3

August 27, 2020

To: Carl Sedoryk, General Manager/CEO

From: Norman K. Tuitavuki, Deputy Chief Operating Officer

Subject: Monthly Maintenance Operations Report: **July 2020**

This report summarizes the performance and major activities of the Maintenance Department as well as fuel and operating expenses during the month.

FY21 Fuel Budget:	Average Fuel Price July 2020:	Average Fuel Price: FY2021
Diesel: \$2.75	\$1.82	\$1.82
Gasoline: \$2.85	\$2.47	\$2.47

Period:	Revenue Fleet: Operating Cost Per Mile:	Revenue Fleet: Miles Between Major Mechanical Road Calls:¹
July: 2020	\$1.02	63,211
YTD: FY 2021	\$1.02	63,211
FY 2020	\$1.05	22,208
FY 2019	\$0.93	22,305

¹ **Minimum:** 7,000 Miles; **Goal:** 15,000 Miles

Department Activities/Comments:

In July, MST's revenue fleet traveled 63,211 Miles Between major mechanical Road Calls (MBRC). Like previous months, this increase was expected due to the major decrease in the overall number of hours and miles MST has traveled in response to the COVID-19 pandemic. MST's fleet cost per mile for FY 2021 decreased from \$1.05 to \$1.02, a positive trend. Please note – the July 2020 and FY 2021 Year to Date (YTD) are the same as July is the first month in FY 2021.

In July, staff continued its efforts preventing the spread and responding to COVID-19. Staff participated in the triennial TDA Audit by providing requested information and attending interviews to answer questions and elaborate on Maintenance practices. The Maintenance workforce has continued reporting to work, completing

scheduled preventive maintenance inspections, and quickly repairing defects. I attended a number of online meetings and informational sessions related to COVID-19 and continue researching and analyzing systems and devices that offer relief against the virus.

Prepared by: Norman K. Tuitavuki

Norman Tuitavuki

Reviewed by: Carl G. Sedoryk

Carl G. Sedoryk

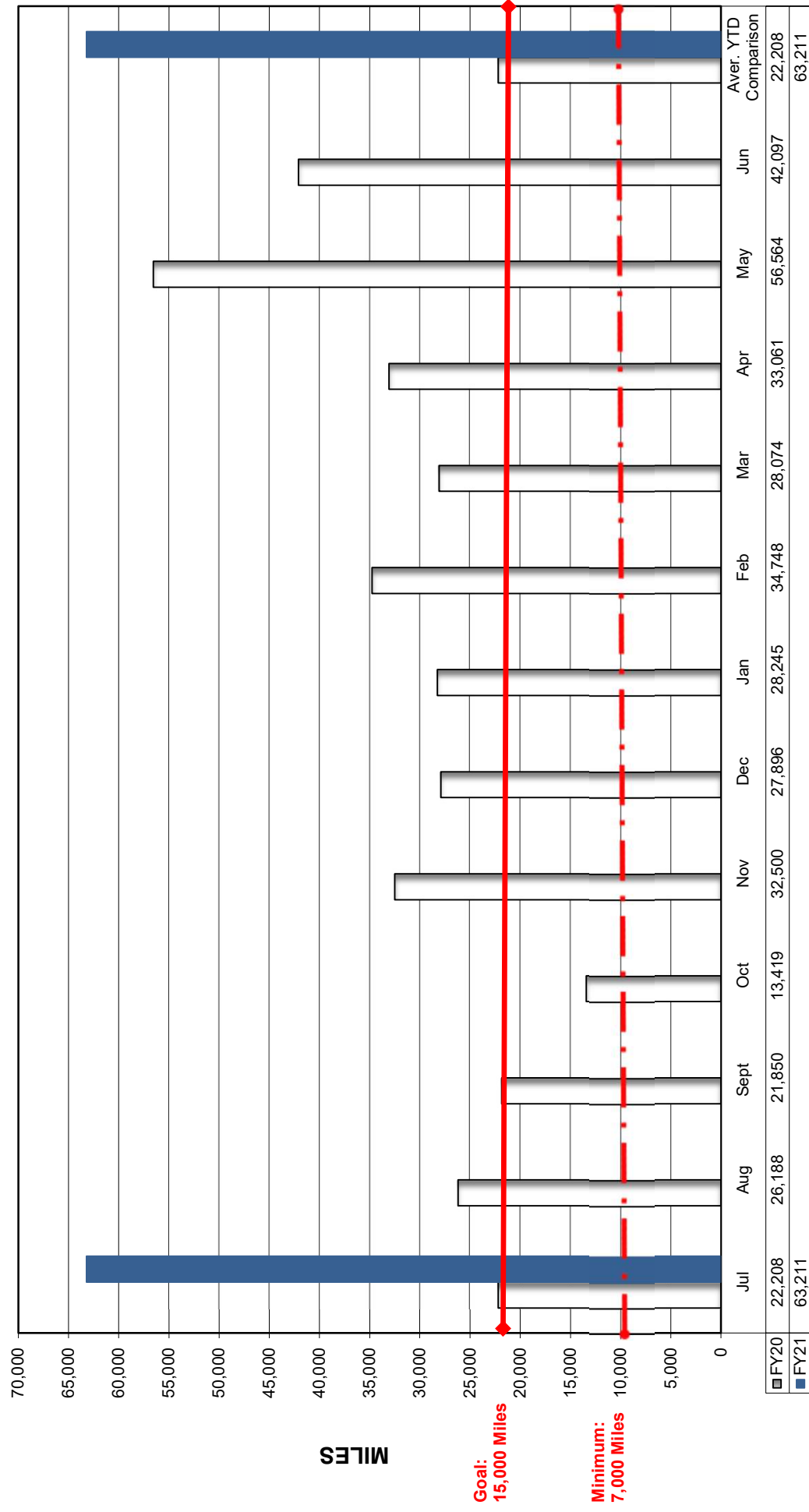
July 2020
MST Operated Fixed Route Fleet Summary Information

Fleet Bus #	New (Yes/ No)	Manufacturer Model/Year	Quantity In Revenue Service	Engine	Fuel Type	Life To Date Miles	Fleet Bus #
1714	No	Gillig 40' Low-floor 2003	1	Detroit DC Series 50 ERG	ULS Diesel	648,175	1714
1715	No	Gillig 40' Low-floor 2005	1	Detroit DC Series 50 ERG	ULS Diesel	716,369	1715
1716	No	Gillig 40' Low-floor 2003	1	Detroit DC Series 50 ERG	ULS Diesel	645,505	1716
1717	No	Gillig 40' Low-floor 2007	1	Detroit DC Series 50 ERG	ULS Diesel	657,843	1717
1718	No	Gillig 40' Low-floor 2008	1	Detroit DC Series 50 ERG	ULS Diesel	665,785	1718
1719	No	Gillig 40' Low-floor 2009	1	Detroit DC Series 50 ERG	ULS Diesel	631,497	1719
1721	No	Gillig 40' Low-floor 2011	1	Detroit DC Series 50 ERG	ULS Diesel	684,116	1721
1722	No	Gillig 40' Low-floor 2012	1	Detroit DC Series 50 ERG	ULS Diesel	650,583	1722
1724	No	Gillig 40' Low-floor 2014	1	Detroit DC Series 50 ERG	ULS Diesel	638,604	1724
1725	No	Gillig 40' Low-floor 2008	1	Cummins ISM 280 HP	ULS Diesel	441,410	1725
1726	No	Gillig 40' Low-floor 2009	1	Cummins ISM 280 HP	ULS Diesel	460,237	1726
1727	No	Gillig 40' Low-floor 2010	1	Cummins ISM 280 HP	ULS Diesel	357,389	1727
1728	No	Gillig 40' Low-floor 2011	1	Cummins ISM 280 HP	ULS Diesel	452,498	1728
1729	No	Gillig 40' Low-floor 2012	1	Cummins ISM 280 HP	ULS Diesel	445,313	1729
1730	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	272,762	1730
1731	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	248,630	1731
1732	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	279,503	1732
1733	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	319,361	1733
1734	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	90,991	1734
1735	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	107,426	1735
1736	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	100,801	1736
1737	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	104,487	1737
1738	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	107,133	1738
1739	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	117,673	1739
1740	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	104,207	1740
1741	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	94,789	1741
1742	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	107,121	1742
1743	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	124,655	1743
1744	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	112,566	1744
1745	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	110,091	1745
1901	No	2003 Optima Trolley Electric	1	Cummins ISB	Electric	35,026	1901
1907	Yes	2003 Optima Trolley	1	Cummins ISB	ULS Diesel	222,586	1907
1908	Yes	2003 Optima Trolley	1	Cummins ISB	ULS Diesel	178,452	1908
1909	Yes	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	4,757	1909
1910	Yes	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	7,533	1910
1911	Yes	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	4,632	1911
1912	Yes	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	6,540	1912
1913	Yes	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	8,403	1913
2001	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	434,411	2001
2002	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	447,932	2002
2003	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	525,169	2003
2004	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	551,321	2004
2006	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	572,680	2006
2007	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	548,629	2007
2008	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	557,651	2008
2009	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	562,238	2009
2011	No	Gillig 35' Low-floor 2015	1	Cummins ISL 281	ULS Diesel	251,897	2011
2012	No	Gillig 35' Low-floor 2015	1	Cummins ISL 282	ULS Diesel	242,663	2012
2013	No	Gillig 35' Low-floor 2015	1	Cummins ISL 283	ULS Diesel	219,245	2013
2014	No	Gillig 35' Low-floor 2015	1	Cummins ISL 284	ULS Diesel	240,420	2014
2015	No	Gillig 35' Low-floor 2015	1	Cummins ISL 285	ULS Diesel	230,518	2015
2016	No	Gillig 35' Low-floor 2015	1	Cummins ISL 286	ULS Diesel	216,047	2016
2017	No	Gillig 35' Low-floor 2015	1	Cummins ISL 287	ULS Diesel	237,748	2017
2018	No	Gillig 35' Low-floor 2015	1	Cummins ISL 288	ULS Diesel	233,884	2018
2019	No	Gillig 35' Low-floor 2015	1	Cummins ISL 289	ULS Diesel	241,346	2019
2020	No	Gillig 35' Low-floor 2015	1	Cummins ISL 290	ULS Diesel	217,888	2020
2021	No	Gillig 35' Low-floor 2015	1	Cummins ISL 291	ULS Diesel	217,022	2021
2022	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	93,114	2022
2023	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	115,776	2023
2024	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	101,085	2024
2025	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	87,081	2025
2026	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	101,524	2026
2027	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	85,762	2027
2028	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	90,712	2028
2029	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	101,941	2029
2030	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	91,316	2030
2101	No	Gillig 40' Low-Floor 2013	1	Cummins ISL 280	ULS Diesel	426,649	2101
2102	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	425,266	2102
2103	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	388,735	2103
2104	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	396,145	2104
2105	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	174,617	2105
2106	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	162,343	2106
2107	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	161,348	2107
2108	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	160,055	2108
2109	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	158,209	2109
2110	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	24,570	2110

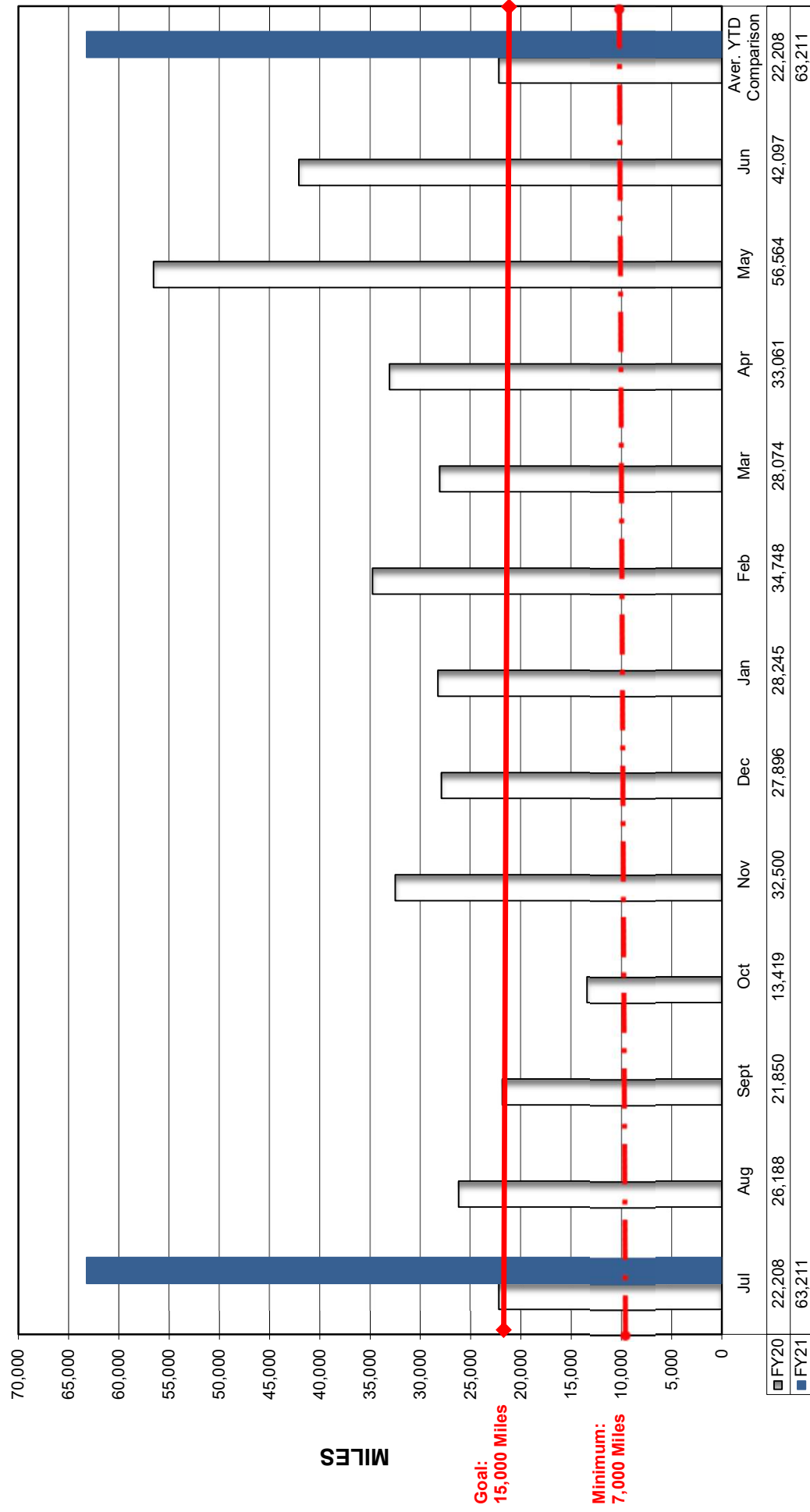
July 2020
MST Operated Fixed Route Fleet Summary Information

Fleet Bus #	New (Yes/ No)	Manufacturer Model/Year	Quantity In Revenue Service	Engine	Fuel Type	Life To Date Miles	Fleet Bus #
2200	No	BYD ELECTRIC 2018	1	K7M	Electric	30,275	2200
2201	No	BYD ELECTRIC 2018	1	K7M	Electric	27,351	2201
4501	No	MCI D4500 45' 2009	1	Cummins ISM 480 HP	ULS Diesel	694,929	4501
4502	No	MCI D4500 45' 2010	1	Cummins ISM 480 HP	ULS Diesel	739,579	4502
4503	No	MCI D4500 45' 2010	1	Cummins ISM 480 HP	ULS Diesel	831,588	4503
4504	No	MCI D4500 45' 2012	1	Cummins ISM 480 HP	ULS Diesel	655,626	4504
4505	No	MCI D4500 45' 2015	1	Cummins ISX 385 HP	ULS Diesel	509,175	4505
4506	No	MCI D4500 45' 2015	1	Cummins ISX 385 HP	ULS Diesel	496,564	4506
Total Revenue Vehicles-Active Fleet:							84
Contingency Fleet	1122	Gillig Phantom 2003 35'	1	Detroit DC Series ERG	ULS Diesel	525,335	1122
Contingency Fleet	1126	Gillig Phantom 2003 35'	1	Detroit DC Series ERG	ULS Diesel	563,644	1126
Contingency Fleet	1706	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	625,454	1706
Contingency Fleet	1708	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	628,394	1708
Contingency Fleet	1709	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	618,754	1709
Contingency Fleet	1720	Gillig 40' Low-floor 2010	1	Detroit DC Series 50 ERG	ULS Diesel	626,984	1720
Contingency Fleet	1723	Gillig 40' Low-floor 2013	1	Detroit DC Series 50 ERG	ULS Diesel	618,506	1723
Contingency Fleet	1801	Gillig 40' Suburban 2002	1	Cummins ISM 280 HP	ULS Diesel	971,530	1801
Contingency Fleet	1803	Gillig 40' Suburban 2002	1	Cummins ISM 280 HP	ULS Diesel	1,061,707	1803
Contingency Fleet	1807	Gillig 40' Suburban 2003	1	Detroit DC Series 50 ERG	ULS Diesel	960,008	1807
Contingency Fleet	2005	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	544,920	2005
Contingency Fleet	2010	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	514,259	2010
			12				
	Revenue Fleet	Non-Revenue Fleet			Current Inventory Value: 07/31/20		
Miles:	189,328	38,529		Fuel, Coolant & Lubricants:	110,074		
Gallons:	36,831	1,912		Parts & Supplies:	230,029		
Average Miles Per Gallon:	5.1	20.2		Total Value:	340,103		

**FY20 vs. FY21 YTD
Year to Date Comparison**



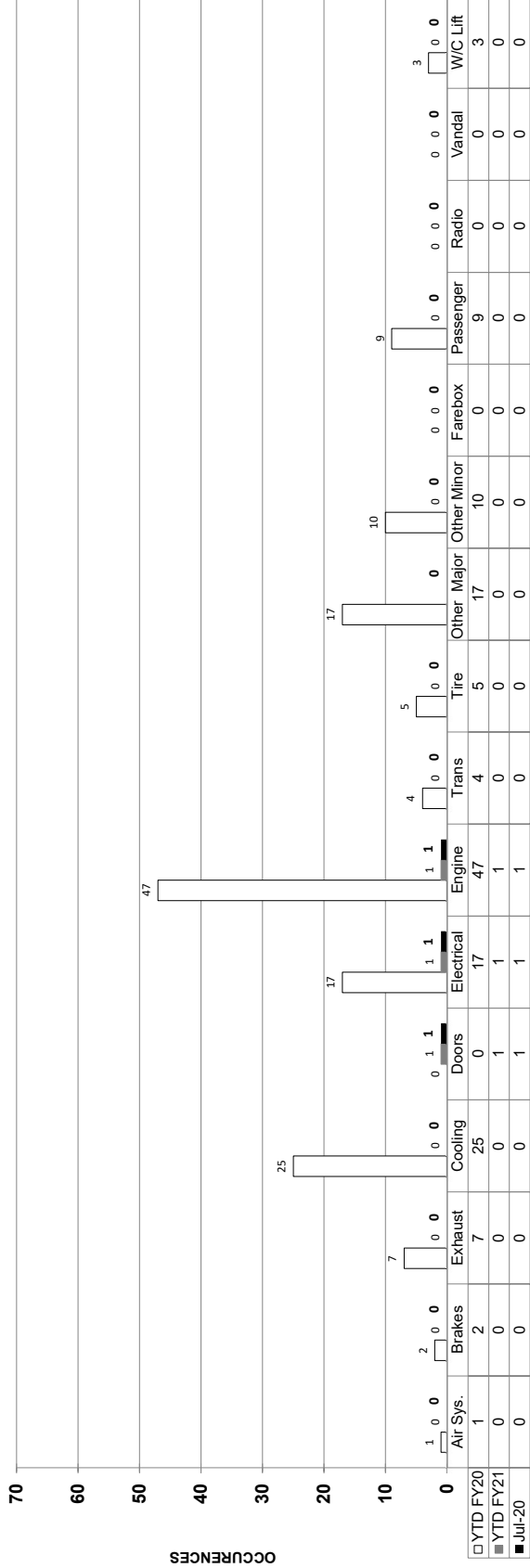
**FY20 vs. FY21 YTD
Year to Date Comparison**



All Road Calls - By Category

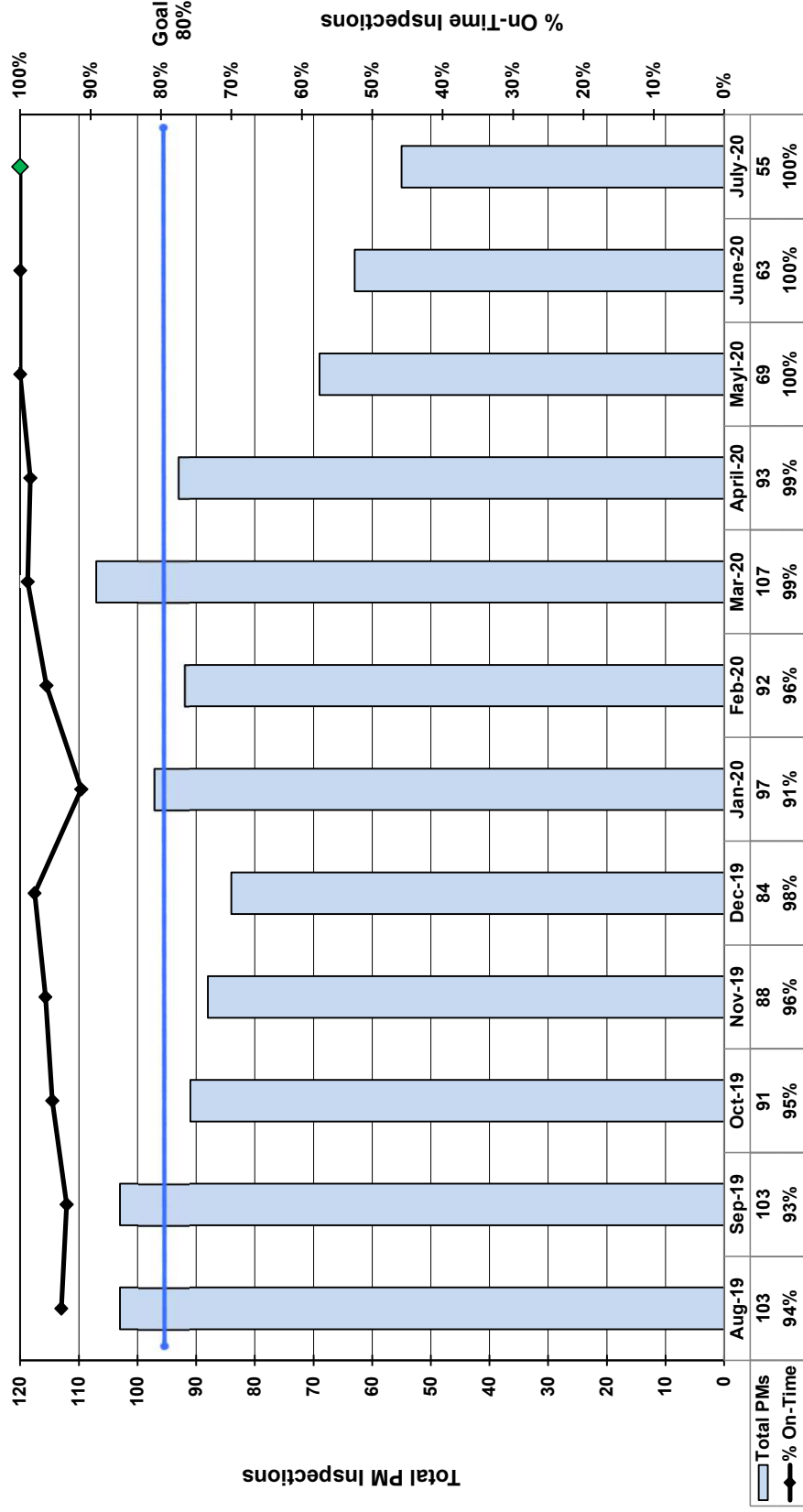
FY 2020 & FY 2021

CUMULATIVE YEAR-TO-DATE



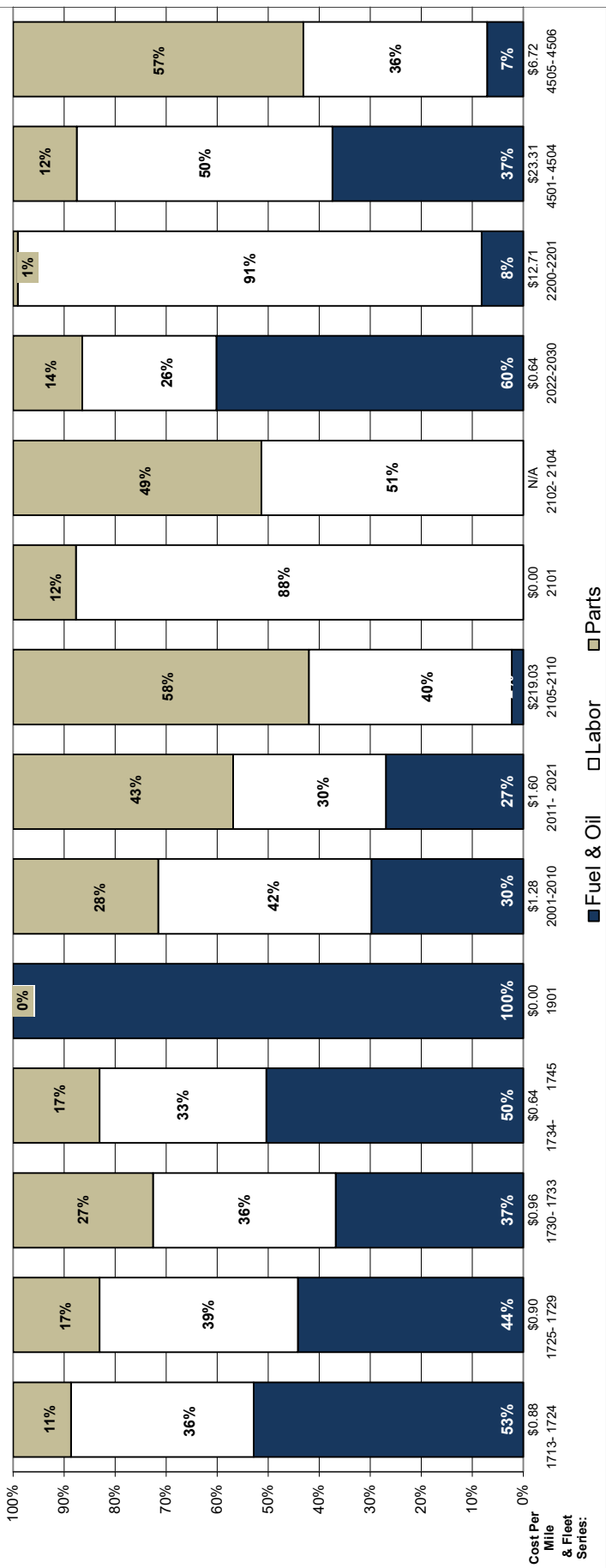
her Major" and "Other Minor" categories includes major or minor mechanical failures not listed on this chart

PREVENTIVE MAINTENANCE (PMs) INSPECTIONS PAST TWELVE MONTHS



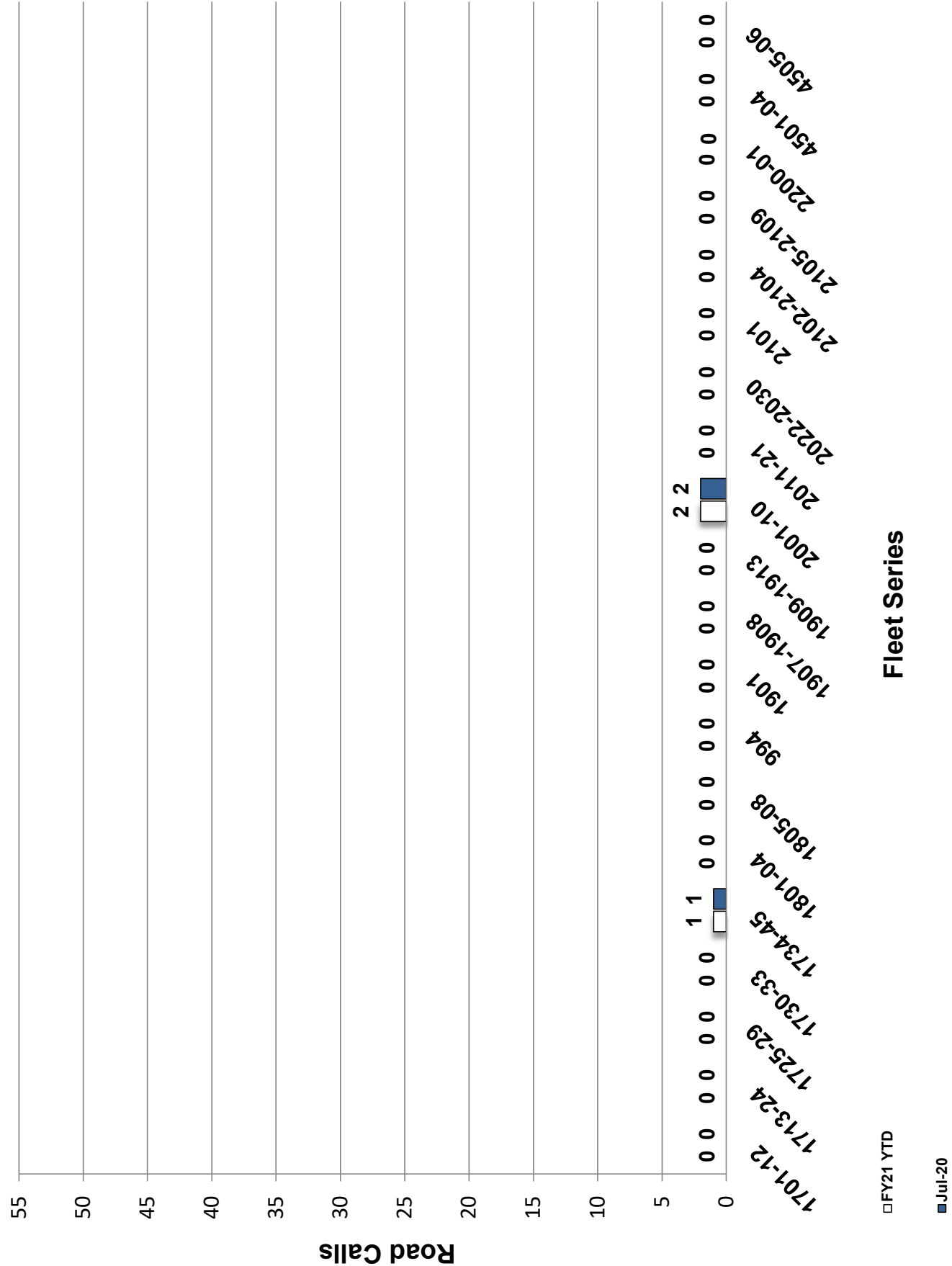
Revenue Fleet: Cost Per Mile

July 2020



July 2020: ALL ROAD CALLS BY BUS SERIES
Major Mechanical 3: Other/Minor Mechanical 0

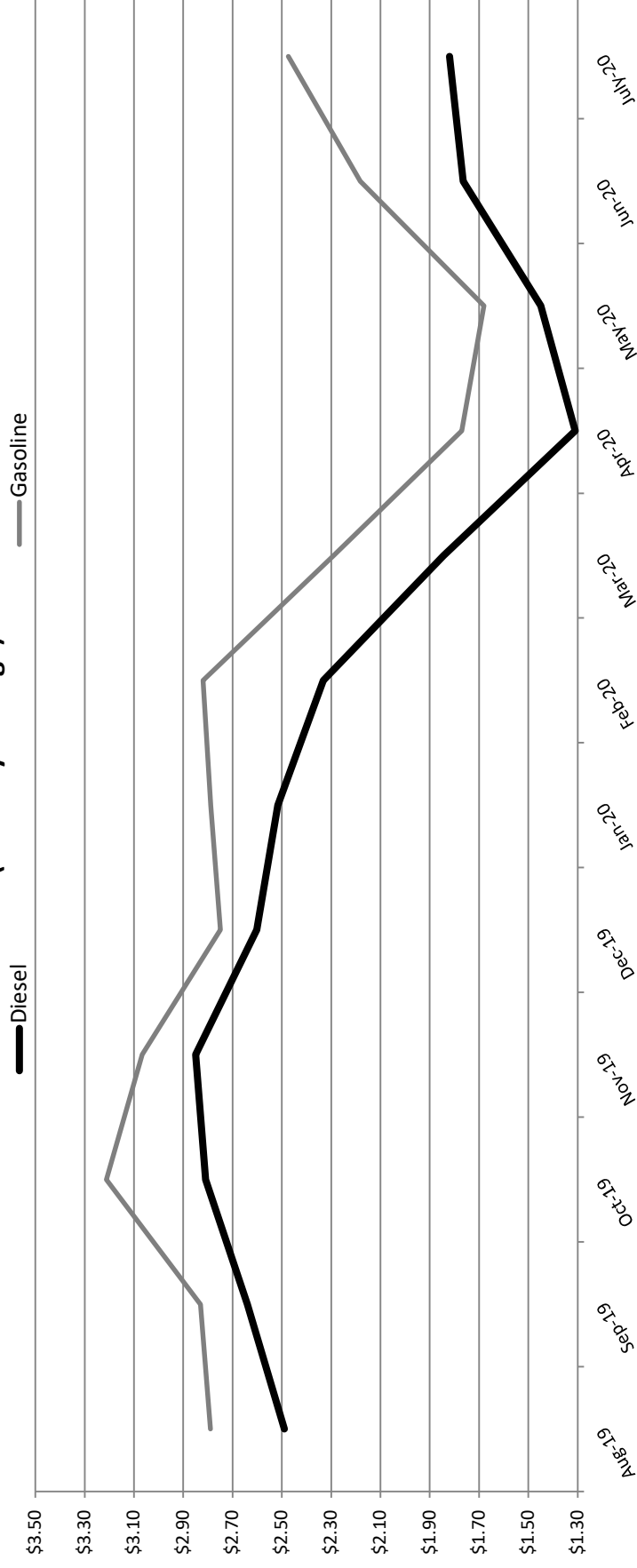
Total Miles 189,633



FY 2021 - Fleet Support **Inventory Value, Purchases & Usage**



**12 Month Rolling Fuel Cost
(Monthly Average)**



12 Month Average:
 Diesel: \$2.34
 Gasoline: \$2.66

FY19 Average:
 Diesel: \$2.67
 Gasoline: \$2.92

FY19 Fuel Budget
 Diesel: \$2.32
 Gasoline: \$2.63

ATTACHMENT 4

Date: September 1, 2020

To: C. Sedoryk, General Manager/CEO

From: Lisa Rheinheimer, Assistant General Manager; Michelle Overmeyer, Director of Planning /Innovation, Andrea Williams, General Accounting & Budget Manager; Mark Eccles, Director of Information Technology; Kelly Halcon, Director of Human Resources/Risk Management; Sonia Wills, Customer Service Supervisor.

Subject: **Administration Department Monthly Report – July 2020**

The following significant events occurred in Administration work groups for the month of July 2020:

Human Resources

A total employment level for July 2020 is summarized as follows:

Positions	Budget FY20	Actual	Difference
Coach Operators F/T	131	128	-3
Coach Operators Limited Duty	0	0	0
CO Occupational Injuries	1	0	-1
Operations Staff	37	32	-5
Maintenance & Facilities	53	50	-3
Administrative (Interns 1 PT)	30	28	-2
Total	252	238	-14

*Total budget numbers do not include the C/O on Long Term Leave as those numbers are already reflected in the Coach Operators/Trainees number.

July Worker's Compensation Costs	
<i>Indemnity (paid to employees)</i>	\$42,825.05
<i>Other (includes Legal)</i>	\$8,474.32
<i>Medical includes Case Mgmt, UR, Rx & PT</i>	\$10,342.21
<i>TPA Administration Fee</i>	\$5,708.33
<i>Excess Insurance</i>	\$6,583.17
Total Expenses	\$73,933.08
Reserves	\$815,049.41
Excess Reserved	(\$0)
<i># Ending Open Claims</i>	35

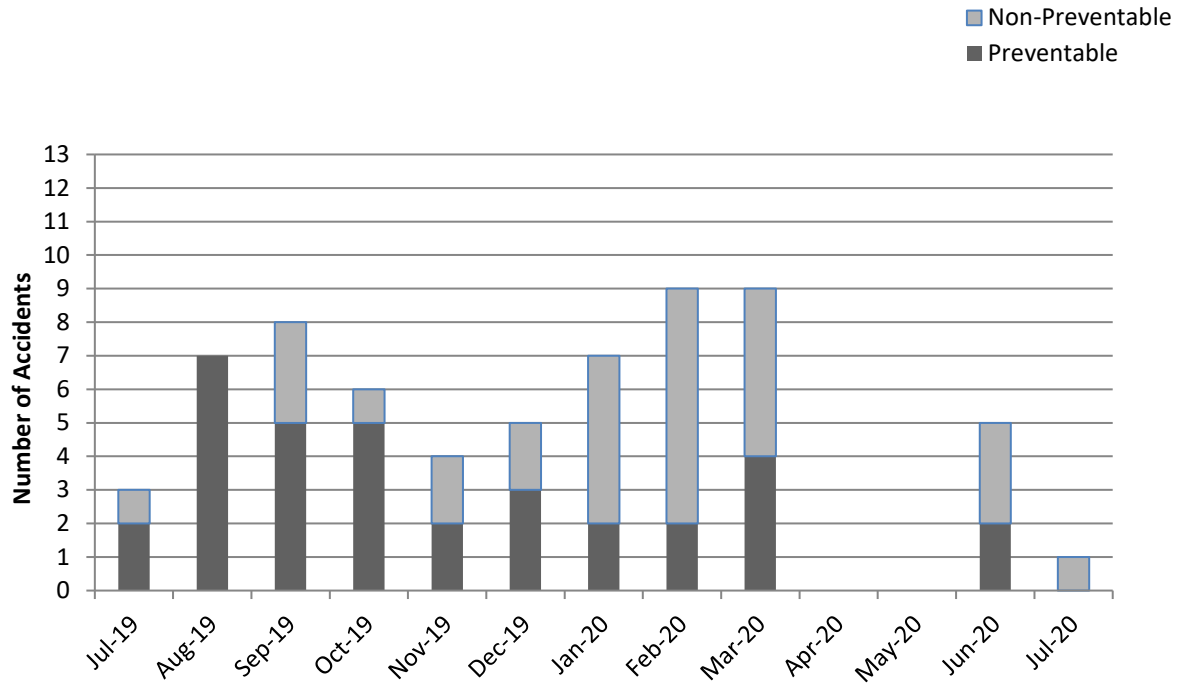
Training

Description	Attendees
Annual Coach Operator Verification of Transit Training	10
Post-Accident/Incident Re-training	0
In-Service Training: Drive Safely at all time and Accident Prevention-targeting left turns	10
Human Trafficking: Modern Day Slavery Training	10
Return to Work refresher training	1
Maintenance Safety Training: Cancers, Food and your mood and three-point contact	23
In-Service Training: Giro Self Service Bid Web	25
HR101-COVID Leaves of Absence	27
In-Service Training: PPE Kit to prevent COVID-19	10
Libert Cassidy Whitmore: Ethics for All	5
Johns Hopkins University: COVID19 Contract Tracing Training	2
FEMA: Basic Incident Command System for Initial Response-ICS100	1

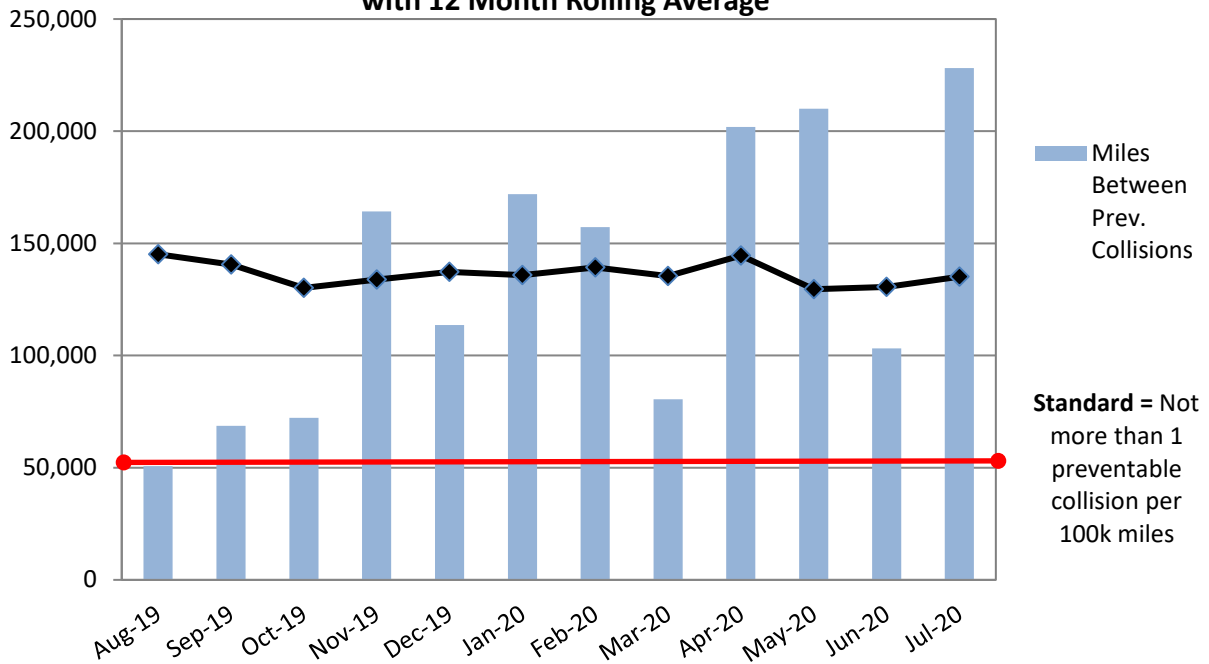
Risk Management

Description	July 2020 Preventable		July 2019 Preventable	
	Yes	No	Yes	No
POV Vehicle hits MST Vehicle	0	0	0	1
MST Preventable Accidents	0	1	2	0
TOTAL	0	1	2	1

Accident Statistics



Monthly Miles Between Preventable Collisions (MBPC) with 12 Month Rolling Average



Customer Service Update

Service Report Type	MST	Other Provider*	# of valid reports	% of reports received**	July 2019	% of reports received**
ADA Compliance	1	0		1.8%	2	2.4%
Agency Policy	2	0	1	3.5%	1	1.2%
Bus Stop Amenities	0	0		0.0%	4	4.9%
Carried By	0	0		0.0%	0	0.0%
Discriminatory behavior by employee	0	0		0.0%	0	0.0%
Early Departure	1	0		1.8%	0	0.0%
Employee Other	2	0	2	3.5%	6	7.3%
Facilities Vandalism	0	0		0.0%	0	0.0%
Fare / Transfer Dispute	1	1		3.5%	2	2.4%
Full Bus / Left Behind	1	0	1	1.8%	0	0.0%
Harassment by Employee	0	0		0.0%	0	0.0%
Improper Driving	3	0	1	5.3%	7	8.5%
Improper Employee Conduct	7	1	4	14.0%	9	11.0%
Inaccurate Public Information	1	0		1.8%	4	4.9%
Late Arrival	0	2	2*	3.5%	3	3.7%
Late Departure	0	0		0.0%	0	0.0%
No Show	0	1		1.8%	6	7.3%
Off Route	1	0		1.8%	0	0.0%
Overcrowding	0	1	1*	1.8%	0	0.0%
Passed By	6	1	5/1*	12.3%	11	13.4%
Passenger Conduct	0	0		0.0%	0	0.0%
Passenger Injury	1	1	1/1*	3.5%	0	0.0%
Reasonable Modification	0	0		0.0%	1	1.2%
Request To Add Service	2	0		3.5%	7	8.5%
Request To Reduce Service	0	0		0.0%	0	0.0%
Routing	2	0		3.5%	3	3.7%
Service Animal	0	0		0.0%	0	0.0%
Service Other	14	4	4/3*	31.6%	11	13.4%
Service Schedule	0	0		0.0%	4	4.9%
Taxi	0	0		0.0%	0	0.0%
Title VI Complaint	0	0		0.0%	0	0.0%
Unsafe Conditions	0	0		0.0%	1	1.2%
Vehicle Maintenance	0	0		0.0%	0	0.0%
Sub total reports	45	12				
Grand Total MST and *Other Provider		57		100.0%	82	100.0%
Employee Compliment		2			4	
Service Compliment						

*Operated by MV Transportation or taxi provider

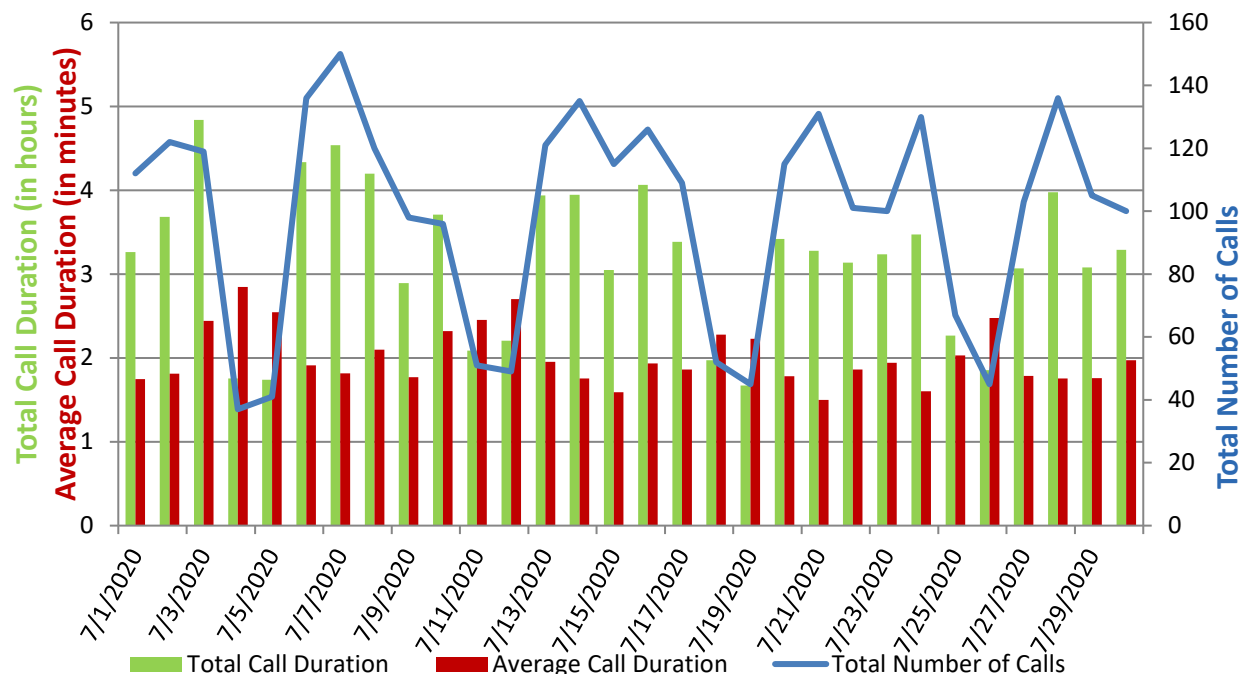
**Numbers may not add up exactly due to rounding

Customer Service Call Center Report:

During the month of July 2020, MST received a total of 3,111 calls which lasted a total of 99 hours and 45 minutes. The average call duration was one minute and fifty-five seconds (1:55). MST received the greatest number of calls on Tuesday, July 7, at 150. Of the total number of calls, 715 (22%) were routed to RealTime bus arrival information. Call volume was heaviest during the weekdays and lightest during the weekends, although average call duration spikes on the weekends because there are no customer service representatives on duty. Rather, customers are attempting to get information from MST's pre-recorded automated system, which appears to take more time.

Customer Service Call Center Report

July 2020



Finance Update

General Accounting/Accounts Payable

During the month of July, staff processed timely and accurate payments to vendors, recorded appropriate revenues, and prepared monthly financial reporting and analyses. Accounting is now in FY2021 and will simultaneously continue to reconcile and analyze general ledger accounts for both FY2020 and FY2021. During the month of July, staff provided EideBailly, LLP (the CPA firm conducting our annual audit) remotely with the information necessary to complete the interim portion of the FY2020 Financial Audit. The remainder of the audit will be completed in the next months. Additionally, staff is continuing to track all COVID-19 related expenses necessary in order to claim expense reimbursements from FEMA, CARES, and Tax Credits in the next coming months. During this unprecedented time, staff has been successfully continuing to adapt to working from a distance as necessary.

Payroll

Second quarter tax returns were completed and filed. Routine changes and adjustments to payroll records were maintained along with filing of all federal, state, and retirement reports and payments on a timely basis. Payroll continued to provide hours and earnings reports upon request to MST departments.

Grants

During the month of July, staff provided support in responding to COVID-19. Staff followed up on and responded to pending applications for reimbursement under the 5307 CARES Act, 5311 CARES Act, and FEMA grant programs. In addition to attending several webinars for future grant opportunities, staff also participated in webinars regarding the COVID-19 pandemic, PG&E Zero-Emission Fleet program, clean vehicle infrastructure funding programs, and FEMA grant funding processes. Staff also participated in several meetings regarding current and future projects including the FY 20/21 bus procurements, SURF! Busway and BRT, and South County Operations and Maintenance Facility. Update meetings with internal staff were ongoing to address status changes to various active or pending grants and requests for reimbursements. Staff provided support and documentation as requested for the yearly audit.

Purchasing

During the month of July, staff worked on several procurement and inventory management objectives. Parts staff worked on placing orders and managing inventory levels at Monterey and Salinas locations. The inventory value for the month of July was \$230,028 which represents a negligible change over the inventory value for the month of June which was at \$231,219. The increase over past few months is a direct response to COVID-19 supply chain shortages and the desire to increase inventory for high use critical items. The increase in inventory value is expected to continue as Parts staff respond to Maintenance, Operations, and Facilities departmental requests for increased inventory on hand. Staff continues to define and evaluate the best level of inventory to support Maintenance needs. Staff also worked on responding to demands for personal protective equipment (PPE) and disinfectant related items in the fight against the COVID-19 pandemic. Staff also worked on large procurements such as RFP for Zero Emissions Bus Analysis and Bus Rollout Plan, and Universal Mobile Ticketing Solution.

Information Technology Update

Due to the COVID-19 pandemic emergency, staff continued to offer support for remote computer access for administrative employees to continue working from home. This support was for accessing network files, to attend video conference meetings and any laptop configuration changes, if and when required.

Staff worked with Operations and Maintenance Department personnel in monitoring and configuring of the Intelligent Transportation Systems (ITS) equipment installed on the vehicles and in the MST Communication Centers. Staff monitored and configured the software for the Trapeze Automatic Vehicle Location (AVL) systems on the fixed-route and Paratransit fleets. Staff monitored and configured the fixed route real-time bus arrival/departure system.

Staff monitored and configured the Trapeze Enterprise Asset Management (EAM) vehicle maintenance system. Staff have delayed the upcoming implementation of the Facilities module, due to the COVID-19 pandemic. Staff continued to support the users of the Serenic Navision accounting/payroll system. Staff monitored and configured the functionality of the customer service database. Staff retrieved the RealTime data text and IVR data for the Customer Service monthly report. Staff ensured that the WiFi systems installed on 15 buses used on the commuter routes were working as designed. Staff monitored and configured the Giro Hastus run cutting/planning system, including the BidWeb module that will allow coach operators to bid automatically for runs.

Staff worked with MST staff and the vendors in preparation for the Contactless Fare system pilot implementation

Staff monitored the AT&T-managed Voice-Over-Internet Protocol (VOIP) telephone system. Staff continued to support other MST staff members as needed, proactively ensuring that all were supported fully with their IT requirements. Staff received over 120 IT support-related emails and telephone calls that were responded to in a timely manner.

Marketing Update

MST RealTime Usage:

2019	Text	RealTime Phone	CSR Phone	App Sessions	App Users
July	9,008	1,251	5,292	259,975	8,276
August	10,904	1,422	5,103	220,049	10,184
September	10,983	1,368	4,674	232,152	10,149
October	10,831	1,315	4,641	234,418	10,550
November	9,650	1,211	3,613	381,021	10,283
December	7,527	1,332	4,214	345,483	10,271
2020					
January	8,297	1,080	4,220	396,890	11,326
February	8,614	1,199	3,974	393,590	10,542
March	5,033	849	3,593	214,912	7,368
April	1,731	363	2,327	34,426	1,622
May	2,067	462	2,320	42,906	1,524
June	2,671	627	2,905	53,533	1,806
July	2,505	715	3,111	60,189	1,765

Published news stories include the following: “Monterey-Salinas Transit hosts groundbreaking for South County Operations and Maintenance Facility” (Monterey County Business Council, 7/10/20), “MST announces contactless fare payment” (KSBW, 7/14/20), “MST holds groundbreaking ceremony for South County Operations and Maintenance Facility” (Mass Transit Magazine, 7/14/20), “MST announces new partnership with Caltrans, Visa” (Mass Transit Magazine, 7/15/20), “Visa sees transit

start to recover – with a boost from contactless payments” (Payment Source, 7/16/20), “Monterey-Salinas Transit breaks ground on South County Operations and Maintenance Facility”, (King City Rustler, 7/16/20), “Touchless transit payments increased 187% since April: Visa: (Smart Cities Dive, 7/16/20), “Transit riders are getting on board with touchless payments” (usa.visa.com, 7/16/20), “Monterey-Salinas Transit, Caltrans and Visa partner on contactless fare pilot project on public buses” (Monterey County Business Council, 7/17/20), “Visa: Contactless is the cornerstone for a reinvented public transportation experience” (Pymnts, 7/17/20), “MST to open new South County operations facility” (KION, 7/21/20), “Monterey-Salinas Transit reinstates fare collection” (Monterey County Business Council, 7/31/20).

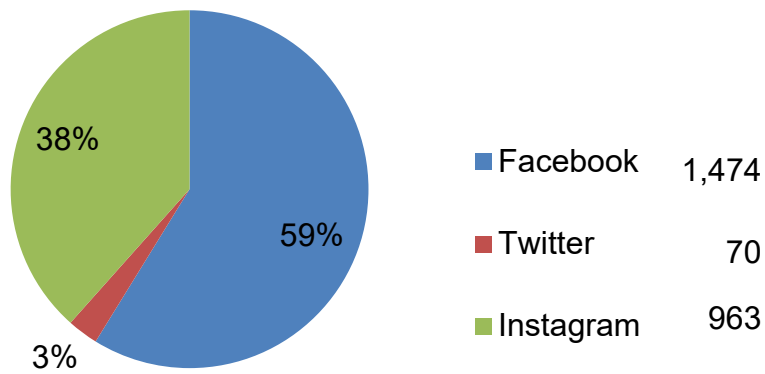
Press releases sent include: “MST Service Changes Go Into Effect Saturday, July 11” (7/7/20), “MST Announces a New Partnership with Caltrans, Visa Introducing Contactless Fare Payment Demonstration” (7/13/20), “Groundbreaking Ceremony for MST’s South County Operations and Maintenance Facility” (7/13/20), “City of Monterey Councilman Dan Albert Elected to Chair of Monterey-Salinas Transit (MST) Board of Directors” (7/15/20), “MST Reinstates Fare Collection and Front Door Boarding Effective Saturday, August 1st” (7/27/20), “MST Donates Vehicles to Local Groups Supporting Agriculture Employees and Employers” (7/27/20).

Projects: Executed groundbreaking ceremony for South County Operations and Maintenance Facility; coordinated distribution of face coverings for donation to agencies within Monterey County that work closely with groups who serve high risk COVID communities; continue to provide support of upcoming Contactless Fare Payment pilot program; collaborate with Planning and Innovation team to support School Pass Program; support Salinas Valley Memorial Hospital’s Telecare Program; participate in COVID-19 Recovery Team meetings; assist overall agency donation/volunteer efforts, manage social media presence, maintain consistent internal and external communication through press releases, produce Onboard Newsletter, memos.

Collaborative/Meeting/Committees: Attended meetings via Zoom related to: Census 2020, LCTOP School Pass Program, Telecare program through SVMH, Senior Day Planning Committee, as well as monthly MST Employee Townhall meetings.

Social Media Performance:

Social Fans

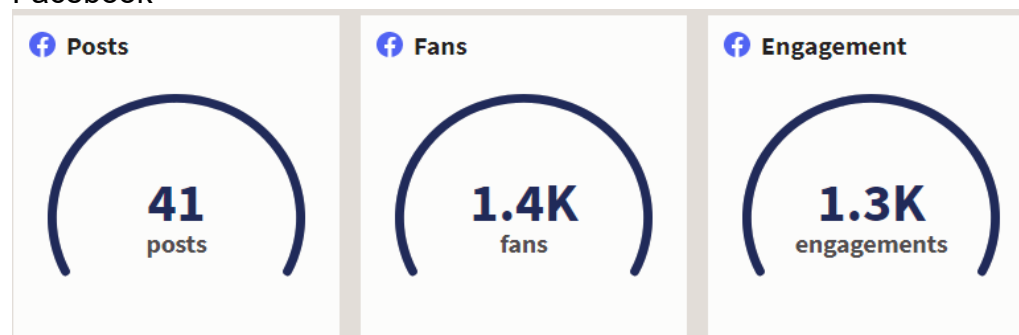


Overview by Social Media Platform:

New! Twitter



Facebook



Instagram



Notes: On Twitter, "following" someone means that you will see their tweets (Twitter updates) in your personal timeline. Twitter lets you see who you follow and also who is following you. Followers are people who receive other people's Twitter updates.

A Facebook "fan" is a user who likes a particular Facebook page. Users who "like" a page are able to receive updates from that page's administrator through status updates, posted content, and event invitations. A list of pages a fan has liked will appear on his or her profile page.

"Engagement" is the sum of likes and comments received by all posts.

"Traffic" is the total number of clicks on all the links posted.

Planning Update

During the month of July staff efforts continued to be focused on the COVID-19 pandemic. Ridership was closely tracked, and the July 11th service change was implemented.

Ongoing testing of the automatic passenger counters continued through the month of July.

Staff continued work on updating design criteria in MST's Designing for Transit guidelines. This document helps guide cities and the County to better plan for supportive transit facilities and amenities.

Staff participated in the triennial audit for the Transportation Development Account (TDA) program.

Work continued on *Surf!* Busway and Bus Rapid Transit Project. Staff met weekly with the consultant and a kick-off meeting was held for FTA staff on July 20th to discuss the environmental review process.

Throughout the month, staff continued participating in meetings with various local agencies, including the Transportation Agency for Monterey County, and Association of Monterey Bay Area Governments.

Outreach with innovative partners was started for the School Pass Program and contacts were made with each school district.

Coordination with the Grower-Shipper Association led to the donation of one retired cutaway bus to help Clinica de Salud del Valle de Salinas for mobile COVID-19 testing.

The kick-off meeting for South County Service Planning took place with the Planning Department and the Consultant.



Carl Sedoryk is CEO of Monterey-Salinas Transit Photo: MST

THE FUTURE OF What's Happening Now

Rural California Transit Agency Reinvents Itself During COVID

Carl Sedoryk, CEO of Monterey-Salinas Transit, explains how his agency went from moving not just people, but also food and medical services, while providing Internet service for families as the pandemic upended bus service.

Carl Smith, Senior Staff Writer | August 31, 2020 | Features

Add public transit to the list of things Americans took for granted before COVID-19. In the months since congregating indoors became a public health threat, many who built their daily routines around this affordable, climate-friendly public service have felt compelled to stay away from it.

Essential workers from the health-care, food and other industries don't all have the ability to opt out, nor do citizens with no other way to get to the groceries or medicine they need. Keeping passengers safe is just one strand in the unprecedented web of challenges now facing transportation directors, and the problems that lie ahead may well be the most daunting of all.

Carl Sedoryk, CEO of the Monterey-Salinas Transit District, leads a system that serves a fifth of the California coast, from Paso Robles to San Jose. MST's service area is almost 300 square miles. In the past, it has carried over 4 million passengers a year.

In order to keep on top of service needs during the pandemic, Sedoryk says that he and his staff have found it necessary to monitor and adjust day by day, hour by hour, "almost trip by trip."

“It’s a huge amount of work and we’re exhausted, but no one’s complaining,” he says. “Others in our community don’t have jobs and there’s satisfaction in knowing we’re here to serve them.”

Prepared, But Not for This

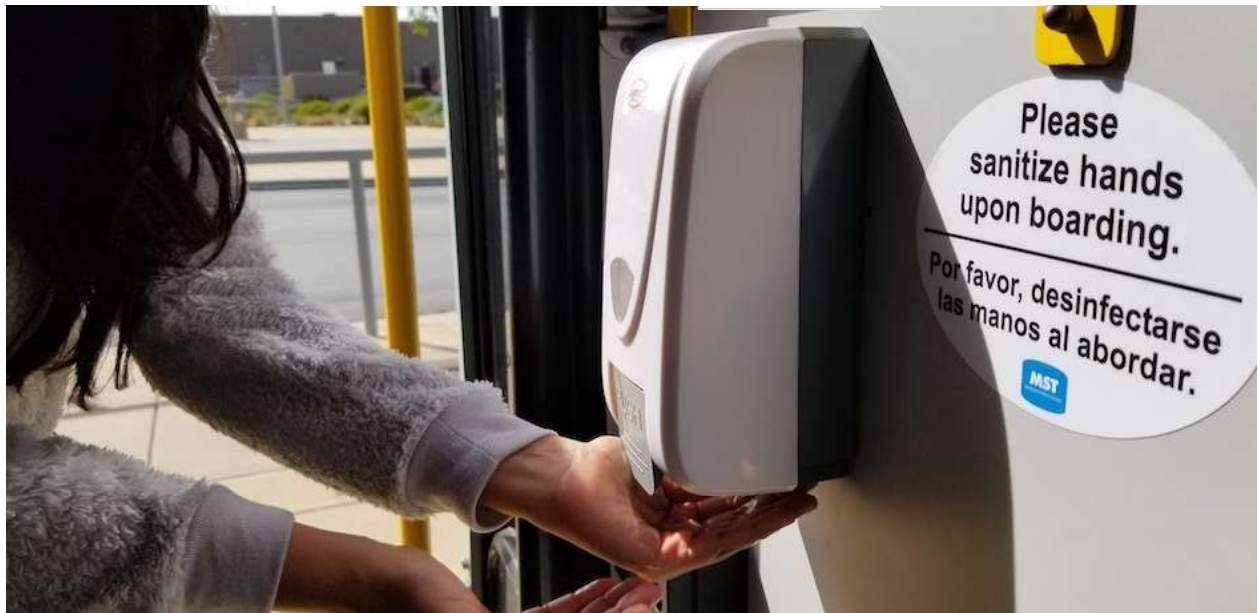
Wildfires, earthquakes and floods are all potential risks for Sedoryk’s region and because of this, MST developed a business continuity plan five years ago. MST also is part of the county’s emergency services team and may be called on to transport citizens out of a danger zone or take first responders into it.

Over the years, Sedoryk and his team met regularly and ran tabletop exercises to consider the best responses to natural disasters, civil disturbances or mass casualty events. “In many ways, we were remarkably prepared but in some areas, we were less prepared,” he says.

The continuity plan even included a section on pandemic response, but it did not anticipate an extended public health emergency. “A disaster like a fire has a definable beginning, middle and end — it starts, it rages, it gets put out and then you start recovering,” says Sedoryk. “This thing is just never ending.”

When the first COVID-19 fatality was recorded in San Jose, a city to which MST travels, Sedoryk gathered his executive team and implemented the first step of the emergency plan, creating an emergency operations center and shifting responsibilities among managers to improve resilience. MST also acquired a stock of personal protective equipment. Ever since a hepatitis outbreak in the region four years ago, the agency had been disinfecting buses and had the supplies and expertise to continue this practice.

“We were less prepared for the run on the market for cleaners, masks and supplies,” says Sedoryk. “We had to scramble for a couple of months, like everyone else, to get our supply chain back in order.”



A sanitizer dispenser on a bus. (Photo: MST)

Empty Buses and Fareboxes

Through the month of April, ridership plummeted as much as 80 percent. Service was cut from 1,100 trips per day to 500. Bus occupancy was restricted to ensure physical distancing could be maintained and passengers were required to wear masks.

“We didn’t put a hard stop on boarding,” Sedoryk says. “Especially in Monterey, people travel in family units and we didn’t want to separate a mother from a child or force members of the same household to sit six feet apart.”

So far, California weather has allowed drivers to keep bus windows open. The manufacturers of MST’s buses claim this results in complete air exchange every two minutes.

The agency provided its drivers with masks, goggles and face shields. “We stopped collecting fares and instituted rear door boarding, to keep passengers from congregating at the front of the bus and potentially exposing the driver,” says Sedoryk.

Over time, passengers began to return. Sedoryk estimates that about 60 percent are back, and he has restored service to 70 percent of what it was before the pandemic, about 740 buses. Demand is monitored constantly, and new vehicles are added if drivers report that buses are getting crowded.

Video cameras on buses allow managers to pay attention to whether drivers are using their PPE properly and ensure that passengers follow public health guidelines. “Over time, fatigue sets in and some stop paying attention,” says Sedoryk. “We continue to encourage them to stay up to speed, but this isn’t the time to be punitive.”

MST invested half a million dollars in plastic shields at the front of buses to further protect drivers, and has applied to be reimbursed by FEMA. At the beginning of August, it began to collect fares again, for the first time since March 18.



Farms in MST's service area are critical to the nation's food supply. The district donated buses to be converted to mobile COVID-19 testing labs that could be brought to work sites. (Photo: Grower-Shipper Association of Central California)

Finding New Ways to Serve the Community

While public demand for transportation services waned, Sedoryk and his team began to look for other ways to use their resources to support the community. “As a public service provider, you don’t restore your service just to restore your service, you try to identify where you can accomplish the most good,” he says.

MST reached out to stakeholders in its service zone — the agriculture and hospitality industries, military bases, community colleges, school districts and health-care providers and the groups that represent them to find out what they needed. “Based on what we were hearing, we started doing a number of things,” says Sedoryk.

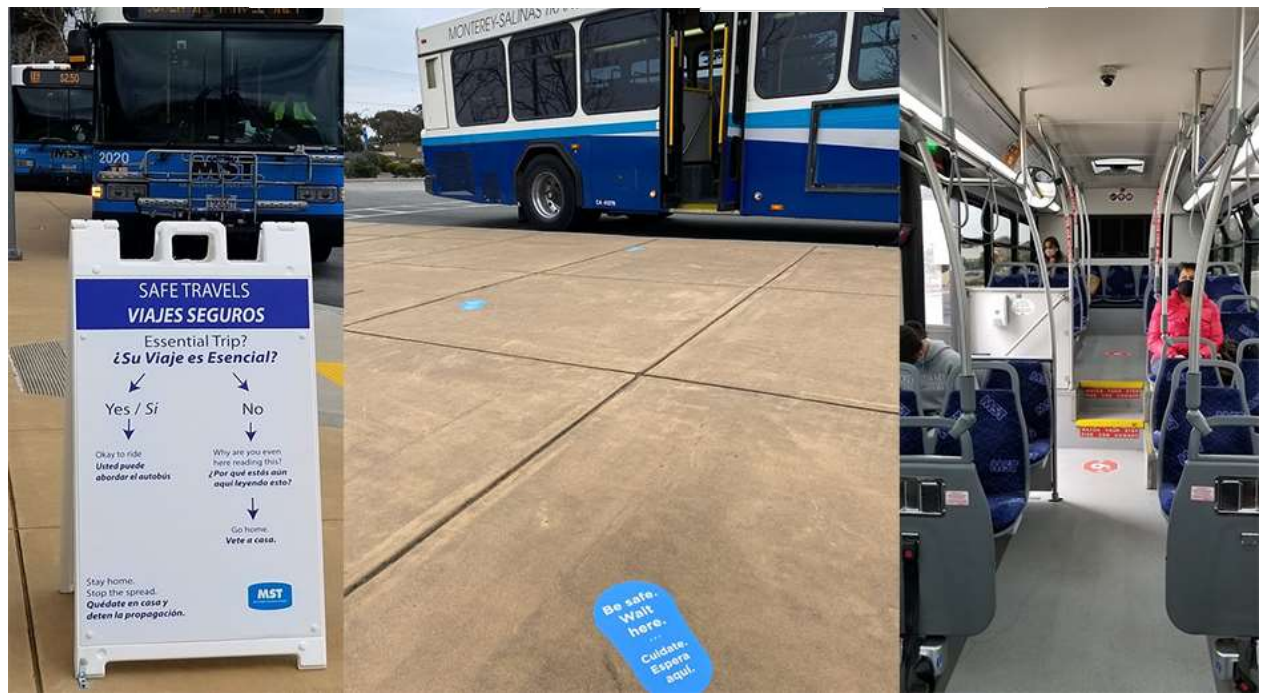
Unemployment in the county had gone from 3.5 percent to 20 percent, causing a tenfold increase in persons with food insecurity. Over the summer, MST’s drivers and vehicles that would have otherwise been idle helped Meals on Wheels in Salinas Valley to deliver 8,000 meals to seniors and persons with disabilities.

Students living in agricultural communities were having difficulty keeping up with remote learning mandates. Many had been provided Chromebooks by the state, but they didn’t have Internet access. In response, MST parked its Wi-Fi-enabled commuter buses in rural areas to provide hot spots for them.

“We’d set them up in parking lots, and people could come in their cars and piggyback on our signal,” says Sedoryk. “We were out there every day during the end of the school year, and we’re ramping it up again as the new school year is starting.”

MST donated a vehicle it no longer needed to a veterans group who used it to take homeless veterans to food, medical services and shelter. The transit agency gave another vehicle to a nonprofit that trains at-risk youth to work in the hospitality industry. Upon discovering that drivers who take disabled veterans to medical appointments had stopped volunteering because they were old, disabled and at high risk of illness, MST found CARES Act funds to take over this service.

To support the local agriculture industry, which is critical to the national food supply, MST provided two buses to be converted into mobile COVID-19 testing facilities, to get testing capability out to the workers in the fields. It offered additional support by arranging for 7,500 masks received from the federal government to be distributed to families by organizations serving farmworker communities.



Safety messaging and distanced passengers. (Photo: MST)

Constant Recalibration

MST also looked at data to understand how transportation needs had changed. “We used the Slido app (an online survey tool) that you see at conferences to survey our passengers and employees and to resurvey community stakeholders,” says Sedoryk.

Community colleges have not yet resumed in-person classes. The people going back to work are in tourist-serving industries such as restaurants and hotels, and the shipping and packing facilities of the Salinas Valley. “We’re focusing our services there for now,” says Sedoryk.

Service to Santa Clara is currently discontinued due to lack of demand. An additional factor at play is the complications from inconsistent health guidelines. The Santa Clara health officer does not want riders to touch the tape on the bus wall to request a stop, but to call out “next stop.”

“I’d rather have people press the button and use the hand sanitizer we have on the bus,” says Sedoryk. “In places like Japan and Korea, they discourage talking at all because it spreads aerosol whether you’re wearing a mask or not.”

Sedoryk recognizes that this is a “granular” problem, but it only adds to the difficulty of doing his job when there is not a coordinated national response to the pandemic. “WHO information contradicts CDC information, which contradicts state health officer information, which contradicts county health officer operation,” he says.

While a typical government agency operates in one location, public transit operations move through multiple locations, across different jurisdictions. MST serves Santa Clara, Monterey, Santa Cruz and San Luis Obispo counties, all of which have different rules. “All you can do is the best you can do, right?” says Sedoryk.



Breaking ground for a new operations and maintenance facility. (Photo: MST)

Window Opens for Capital Projects

Despite challenges, MST is making progress. Sedoryk says that if it weren't for the pandemic and the loss of ridership, it would be having a banner year.

The agency has broken ground on a new bus operations and maintenance facility, financed through a credit program created under the [Transportation Infrastructure Finance and Innovation Act](#) (TIFIA). The district's 35-year loan could be at a rate as low as 0.75 percent, with no payments for the first five years.

In this case, the pandemic made Sedoryk's life easier. "Normally, it would require several trips to Washington to get this financing, but we were able to do this via virtual conferencing and have people from all over the country involved," he says.

MST also has been selected as the first transportation district in the state to implement a new program from CalTrans, called the California Integrated Travel Project (Cal-ITP). Sedoryk describes this as "an open loop contactless credit card payment system." The goal is to have a fee-less VISA card that could be used to pay fares on any transit system in the state. Because of the pandemic, the state has decided to accelerate development and deployment.

As with the TIFIA loan, Sedoryk has been able to collaborate on this work with partners in far-flung locations thanks to Web conferencing. "We have people from Sacramento, Toronto, Melbourne and New York on these calls," he says.

There's a long-range social equity aspect to all this, according to Sedoryk. Many low-income residents don't have bank accounts, which complicates the process of accessing benefits such as food assistance and creates a paperwork burden on both sides. Eventually, such funds could be sent to the card account and the card could be used for purposes such as purchasing groceries.



Wi-Fi-enabled commuter buses were parked in communities where students did not have Internet access, to help them manage remote learning assignments. (Photo: MST)

Cash Flow Is a Problem

As the pandemic crisis heads into the fall, transit systems are in financial freefall around the country. Big city systems, such as New York City and San Francisco, have seen ridership plummet 90 percent. That has cut into revenue just as states have reduced subsidies in an effort to trim budgets. The result: Transit agencies across the country are projected to rack up close to [\\$40 billion in budget shortfalls](#), dwarfing the \$2 billion loss inflicted by the 2008 financial crisis, according to *The New York Times*.

MST does not have financial support from local sales taxes, and depends on state sales taxes along with state and federal fuel taxes and farebox revenues to pay for its operations. Partnerships with community colleges, universities, the Monterey Bay Aquarium and military bases also help.

But like so many other sources of revenue during the pandemic, partnership funding has disappeared. “The aquarium and the universities and the community colleges and the bases are all closed,” he says. “We’re not getting any money from there.”

Thanks to CARES Act funding, Sedoryk is confident he can “sail” through the end of this fiscal year. But depending on the situation at the end of the calendar year, he may be forced to look at reductions in force and restructuring of services.

So far, he’s been able to avoid layoffs and has been particularly attentive to keeping his drivers on the payroll — he doesn’t want them taking jobs elsewhere, leaving him short-handed if the recovery gains steam. The California transit association has said that CARES Act funding is \$3.1 billion short of what the state needs, with major urban areas like Los Angeles and San Francisco most at risk. At this point, it’s uncertain what another federal stimulus package might bring.

“If nothing happens there, and nothing happens in Sacramento, there will be a \$3.1 billion contraction in our industry and it will affect different localities differently,” he says. “It really depends on their local economies and local funding streams.”

For now, he’s watching state sales tax revenue, and there aren’t enough data points yet for him to see a trend. He’ll know more by the end of the year, and if relief from Congress or the state could be in sight.

“The fares that passengers pay cover about 20 percent of our costs, and the rest is picked up by a variety of state and federal funding sources,” says Sedoryk. “But there’s only so much a person is going to be able to pay.”

It’s too early to know what the numbers will be, but at some point, MST like other transit providers around the county, may have to reconsider the level of service that it is able to provide with the cash flow available to it.

The average taxpayer may not think much about the large section of the population that can’t afford a car, or who are too old or disabled to drive, Sedoryk says. “There’s a lot

Strength, Stamina and Flexibility

For now, MST's attention is on service and safety. The agency has 250 workers; there was no confirmed COVID-19 case among them until recently and the employee in question had not had contact with passengers or the general public. The county health officer has not identified any instances where a member of the public contracted COVID-19 while an MST passenger.

Sedoryk had six district employees go through the contact tracing training developed by Johns Hopkins University. "Our county is overwhelmed — it's a small rural county and they weren't set up to handle this type of emergency," he says. "We decided to offer our employees help to get them a head start on some of these issues."

The pandemic has led to greatly improved relationships with the local union, in contrast to the complaints and lawsuits brought against leaders of transit districts in other parts of the country by union members who feel they have been put in danger.

Sedoryk and the local union president have been meeting daily. "This has forced us to not just talk about problems, but to get to know each other as people and develop a relationship — that's helped out a lot."

MST's response to the pandemic has changed how the community perceives it, particularly those who work in agriculture. "They see us providing buses to turn into mobile COVID-19 labs — not as a stodgy, bureaucratic entitlement program but as a solution that they need."

Better relationships within and without the organization and an enhanced reputation for service help offset the stress caused by conditions and risks that shift day to day, hour by hour. Sedoryk's volunteer work as a martial arts instructor, on hold for the time being, has also served him well, he believes.

"We focus on strength, stamina and flexibility," he says. "Those are good attributes for a martial artist, and they are excellent attributes for an organization — you've got to be financially strong, flexible, and you've got to be in it for the long haul."

[Carl Smith](#) *Senior Staff Writer*
carl.smith@governing.com

More From THE FUTURE OF What's Happening Now



Monterey-Salinas Transit board members, elected officials and staff break ground at the future site of MST's South County Operations and Maintenance Facility in King City on July 10. (Contributed Photo)

Monterey-Salinas Transit breaks ground on South County Operations and Maintenance Facility

11,000-SQUARE-FOOT FACILITY TO PRIMARILY SERVE TRANSIT VEHICLES FOR SOUTH COUNTY

By: **STAFF REPORT** 📅 July 16, 2020

KING CITY — Monterey-Salinas Transit (MST) board members, elected officials and staff celebrated the groundbreaking of MST's South County Operations and Maintenance Facility in King City on July 10.

The project will support existing and future transit needs in the surrounding rural communities of South Monterey County.

The 11,000-square-foot facility will primarily serve transit vehicles for South County. The facility will support 35 employees in MST's maintenance, administrative and bus driver functions.

Forty buses will be operated from and maintained at the new facility, located off San Antonio Drive in the industrial district.

The \$13.5 million construction project will bring about 190 local jobs to the area through direct and indirect activities.

Project funding comes from the U.S. Department of Transportation Federal Transit Administration, State of California SB 1 funds, as well as TAMC Measure X and local funding.



**A Weekly Newsletter Promoting Monterey County:
Open for Business**

Friday, July 17, 2020

Edition 851

Monterey-Salinas Transit, Caltrans and Visa partner on contactless fare pilot project on public buses

Monterey-Salinas Transit (MCBC member) announced on Monday a first-of-its-kind partnership with Caltrans and Visa to implement contactless fare payment technology in public transit buses to allow riders to use a contactless credit, debit, prepaid card, or contactless-enabled mobile device to pay their fare on any MST bus line. MST is the first transit agency in California to introduce a contactless payment solution on its system as part of the California Integrated Travel Project, an initiative to facilitate easy and accessible travel planning and payments.

Beginning in mid-September, MST riders can get around the Monterey-Salinas area by tapping a Visa contactless card or digital wallet to ride MST buses, removing the need to stand in line to purchase or load a separate transit card or handle cash while boarding. [Read more](#)



**A Weekly Newsletter Promoting Monterey County:
Open for Business**

Friday, July 31, 2020

Edition 853

Monterey-Salinas Transit reinstates fare collection

[Monterey-Salinas Transit](#) (MCBC member) will reinstate fare collection systemwide beginning Saturday, Aug. 1. Passengers should be prepared to board through the front door and pay the appropriate fare at the farebox.

For the health and safety of drivers and passengers, MST suspended collection of fares on March 18 and required rear door boarding to reduce interaction between drivers and passengers. With safety equipment installation soon to be completed, drivers equipped with proper personal protective equipment, hand sanitizer dispensers installed on every bus, and face covering and social distancing reminders posted throughout buses and at transit stations, MST is prepared to safely resume front door boarding and collection of fares.



Monterey-Salinas Transit board members, elected officials and staff break ground at the future site of MST's South County Operations and Maintenance Facility in King City on July 10. (Contributed Photo)

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MST announces contactless fare payment



Updated: 2:16 PM PDT Jul 14, 2020

Josh Copitch  

Digital Media Manager

SALINAS, Calif. — Monterey-Salinas Transit (MST) announced Monday a partnership with Caltrans and Visa to implement contactless fare payment tech in their buses.

Beginning in mid-September, MST riders will just have to tap a Visa contactless card or digital wallet to ride their buses.

The hope is that this will make it easier for riders and to make it safer in the age of coronavirus.

"Creating an easy-to-use, standardized payment method across different transit agencies is an important element of the California Integrated Travel Project's goal of increasing transit ridership, reducing greenhouse gas emissions, and supporting equity throughout our state's vast transportation network," said Caltrans Director Toks Omishakin.

The contactless readers will be installed on buses in early September, and passengers can start using the payment option shortly after.

Video from previous broadcast.

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MST announces new partnership with Caltrans, Visa

The new partnership introduces a contactless fare payment demonstration.

From — Monterey-Salinas Transit District

Jul 15th, 2020

Monterey-Salinas Transit (MST) has partnered with Caltrans and Visa to implement contactless fare payment technology in public transit buses to allow riders to use a contactless credit, debit, prepaid card or contactless-enabled mobile device to pay their fare on any MST bus line.



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Beginning in mid-September, MST riders can get around the Monterey-Salinas area by tapping a Visa contactless card or digital wallet to ride MST buses, removing the need to stand in line to purchase or load a separate transit card or handle cash while boarding. Whether a local or visitor to the Monterey area, the rider experience is the same. Cybersource, a Visa solution, is supporting the project's enablement by providing the integral connection points between MST and other partners, making it quicker and easier to implement and launch.

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Caltrans' California Integrated Travel Project highlights the need for transit customers across the state to access a suite of common tools to seamlessly plan and pay for their transit trip, and receive any special discounts for which they may be eligible due to age, disability income, or veteran status. Caltrans says it selected MST to assess the feasibility of seamless contactless payments for transit in a "real-life" environment for six months. MST says this technology demonstration sets the stage for passengers traveling from one area to another to possess the ability to pay for a trip with their contactless credit, debit or prepaid card or mobile device as they board the local transit system of their choice.

"Contactless payments have shaped the way consumers pay all over the world, saving valuable time and delivering a safe and secure way to pay. We are excited to be working with Monterey-Salinas Transit and Caltrans to not only improve the daily journeys of MST riders with a safe and convenient way to get around, but also showcase the benefits of open, contactless payments for transit customers and operators across California," said Josh Martiesian, senior director of transit, North America, Visa.

The demonstration between MST, Caltrans and Visa beginning in September will focus on establishing an improved rider experience for MST customers that can scale to



pandemic, MST learned that customers would prefer a contactless fare payment option over using cash. In line with this trend, MST will join a growing number of cities that offer open, contactless fare payments in transit.

“As we begin the recovery of the region, MST is driven to protect, serve and innovate as we continue providing safe, convenient and affordable mobility solutions. This pilot will protect our passengers and drivers by enabling credit and debit card holders to tap to pay for their ride quickly rather than spending time at the farebox with loose change. In a recent survey of our riders, 81 percent said they felt that MST’s COVID-19 cleanliness protocols are excellent or good, and 68 percent said they had heard about contactless credit and debit cards, so we think the time is right to launch this partnership with Caltrans and Visa,” said Carl Sedoryk, MST’s general manager/CEO.

The contactless readers will be installed on buses in early September, and passengers can start taking advantage of this payment option shortly thereafter. During the ensuing six months, MST says it will evaluate the performance of the fare payment option to determine whether it makes sense for MST and the community it serves.

Visa sees transit start to recover— with a boost from contactless payments

By John Adams

July 16, 2020, 8:00 a.m. EDT

Mass transit usage cratered during the coronavirus pandemic, but there's signs of recovery based on how people are paying for their fares.

Contactless transactions for transit fares increased 187% from an April low to the end of June, reports Visa, which notes that this is still below the pre-pandemic volume. There has also been a pickup in transit technology projects that involved contactless payments.

This week Caltrans and Monterey Salinas Transit announced a contactless transit payment project that will go live in September, while globally Visa said contactless transit projects are now live in Brussels, Bucharest, Bratislava, Hong Kong and Santo Domingo, Dominican Republic.

"The reduction in usage has had a massive impact on revenue, but the transit systems also have to step up and retain the usage transformations," said Ana Reiley, global head of delivery for urban mobility at Visa.

Mass transit has suffered from the same fears as in-store retail and dining, namely that crowds of people in enclosed environments raise the potential for infection. Beyond mask mandates, transit systems are increasing cleaning and deploying ultraviolet lighting, believed to kill the coronavirus on surfaces.



A commuter wearing a protective mask swipes a metro card through a turnstile slot at a subway station in New York. *Bloomberg News*

Transit systems also include many of the same contact risks that retailers face. Most transit systems have physical ticketing kiosks, often at bus stops or inside stations, and require physical gated entry. The quick uptake in transit payment technology in 2019 in the U.S., and earlier adoption of account-based ticketing and open-loop contactless payments in cities such as London, provide a way to remove a lot of the physical ticketing infrastructure from transit networks.

Contactless and open-loop transit ticketing, or account-based ticketing, replace stored-value cards with tickets that can be purchased via an app, and entry through a contactless terminal. Open-loop systems also allow mobile wallets such as Apple Pay to be used to buy transit tickets and enter turnstiles, with Apple in particular developing a biometric system to speed entry.

“Contactless allows you to use transit without having to touch anything,” said Reiley, adding Visa has more than 500 transit systems globally that have implemented contactless transit payments or are in the midst of projects, including large migrations to open-loop contactless fares in [New York](#) and [Sydney](#). In some cases, such as [New York](#), these projects are being accelerated as part of coronavirus recovery plans.

Visa this week also entered a partnership with Cubic Transportation Systems, which provides mobile transit technology and [incentive marketing](#). Visa and Cubic will co-develop open payment technology based on Visa’s framework. The card network also reports its Visa Ready certification and mass transit transaction model partnership have expanded to 150, up from 100 in October 2019.

The projects aim to bring people back into the transit systems. Ridership has started to creep back up in recent months, though it is still low. [Boston's MBTA](#), for example, saw a dip of about 75% from February to April, followed by an increase of about 25% to mid-June. [New York's MTA](#) saw a similarly steep drop followed by a gradual recovery in June.

“A lot of consumers right now are not willing to take public transit because they feel exposed to the virus, or they want to use public transit less often. The reason is they don’t want to touch machines in a closed environment,” said Reiley.

Despite the slowdown, there’s been an expansion and interest in demand for contactless or touchless technology, as well as account-based ticketing, said James Gooch, marketing director for Masabi, a London-based transit technology company.

Masabi this week partnered with Uber and NEORide, a council of 15 transit systems in and around Ohio, to deploy the ride-sharing app’s transit ticketing feature. Uber has deployed similar technology in [Denver](#) as part of its strategy to tie its core business together with transit for use cases such as airport arrivals. Masabi has made similar “transit as a service” deployments that did not involve Uber in St. Louis and Dayton, Ohio, since the pandemic began.

Pooling systems and deploying transit ticketing and payment technology via mobile allows the cost of upgrades to be shared among systems, Gooch said. "There's one system, so it's a stronger shift. It's a better way to deliver that technology."

John Adams



MST holds groundbreaking ceremony for South County Operations and Maintenance Facility

The 11,000-square-foot facility will primarily serve transit vehicles that serve southern Monterey County.

From — Monterey-Salinas Transit District

Jul 14th, 2020



The new facility will support 35 staff in MST's maintenance, administrative and bus driver functions.



The Monterey-Salinas Transit (MST) chair, elected leaders and staff hosted a groundbreaking ceremony July 10 to celebrate what will become MST's South County Operations and Maintenance Facility.

The project will support existing and future transit needs in the surrounding rural communities of Monterey's South County. The 11,000-square-foot facility will primarily serve transit vehicles that serve southern Monterey County. The facility will support 35 staff in MST's maintenance, administrative and bus driver functions. Forty buses will be operated from and maintained at the new facility.

The \$13.5-million construction project will bring approximately 190 well-paying, local jobs to the area through direct and indirect activities. Project funding comes from the Federal Transit Administration, State of California SB 1 funds, as well TAMC Measure X and local funding.



News

By [Avery Johnson](#), [Elisha Machado](#)

July 21, 2020 7:06 pm Published [July 21, 2020](#) 12:22 pm

MST to open new South County operations facility

MST to open new South County operations facility





Mayor Mike LeBarre tells us the new maintenance and operations center in King City provide more access to public transit for South County residents in addition to creating jobs.

The South County Operations and Maintenance Facility will serve transit vehicles in the area, according to MST. It is expected to support 35 staff in maintenance, administrative and bus driver positions.

In total, MST says the project will bring 190 jobs to South County through direct and indirect activities.

The project is expected to cost about \$13.5 million, and funding comes from the U.S. Department of Transportation Federal Transit Administration, State of California SB 1 funds, TAMC Measure X and local funding.

The center will be located on San Antonio Drive in King City. The buses will be stored and maintained there. The buses currently start in Salinas and drive all the way to king city to start their routes and then all the way back to Salinas at the end of the day. Once complete, drivers will pick up and return buses to the King City center.



"All that time now can be used to better schedule, get people closer to where they need to be at a more effective time," Mayor LeBarre said.

MST also says the project will help reduce emissions.

We're told the operations and maintenance center will be finished in September of next year.



**A Weekly Newsletter Promoting Monterey County:
Open for Business**

Friday, July 17, 2020

Edition 851



Officials break ground on Monterey-Salinas Transit's South County Operations and Maintenance Facility on July 10. The \$13.5-million construction project will bring approximately 190 well-paying local jobs to the area through direct and indirect activities. Source: [Mass Transit](#)



BRIEF

Touchless transit payments increased 187% since April: Visa

By Kristin Musulin

Published July 16, 2020

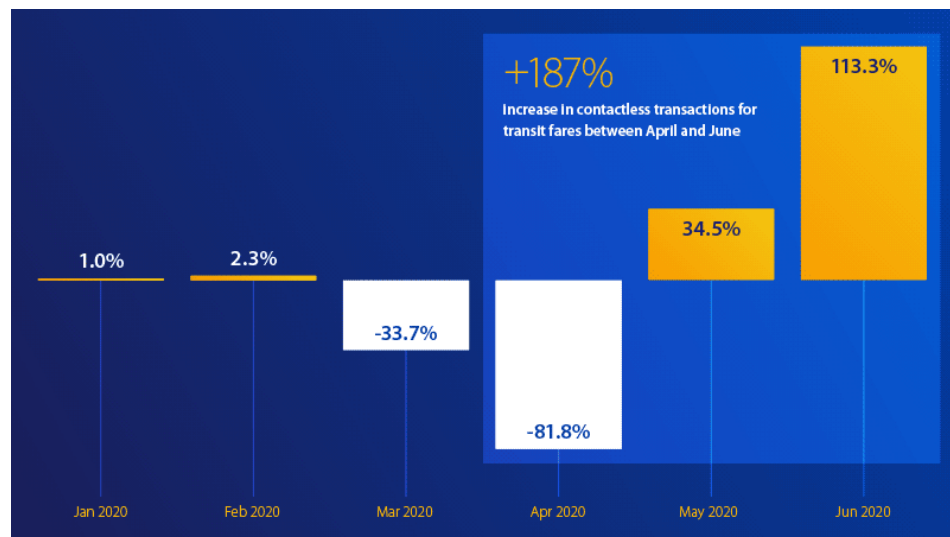
Dive Brief:

- Visa released new data on Thursday that found contactless transactions for transit fares increased 187% through the end of June, up from an all-time global low in April. The company now works with more than 500 cities globally to implement or expand contactless payment solutions.
- To further engage in this trend, Visa announced a new global partnership agreement with Cubic Transportation Systems to "enable the delivery of next generation fare payments and new mobility solutions to Cubic's customers based on Visa's global payment standards and frameworks," according to a company press release.
- Visa also announced a milestone of 150 total partners in its Visa Ready for Transit certification program, up from 100 partners in October 2019. The Visa Ready for Transit program fosters collaboration with fare system solutions providers and consultancies to simplify transit agencies' implementation of contactless fare systems.

Dive Insight:

Contactless payment offerings had grown in popularity, particularly in the retail space, long before the onset of the coronavirus pandemic. From March 2019 to March 2020, tap-to-pay penetration grew 150% before dropping to its global all-time low as economies shut down under stay-at-home orders, according to Visa.

Now, as transit agencies struggle with record-low ridership amid the pandemic, Visa officials say contactless fare payment systems are being increasingly considered and implemented as a tool to encourage ridership and promote safe riding environments.



Retrieved from [Visa](#) on July 16, 2020

Most recently, the company worked with the California Department of Transportation (Caltrans) and Monterey-Salinas Transit (MST) to implement a contactless payment solution across the MST system, marking a first-of-its-kind initiative in the State of California.

Josh Martiesian, senior director of transit for North America at Visa, told Smart Cities Dive that the MTS initiative and others like it can be a "game-changer" as transit agencies work through

coronavirus concerns, most notably by alleviating the need to handle cash and reducing congestion at the farebox.

"The more options they can make for riders to use contactless and digital payments, it makes it easier on their employers [by] not having to interact with that cash or interact as much the way they had done in a pre-COVID environment," he said.

While the benefits of and interest in contactless payments are apparent across the transportation industry, there are barriers to consider, including how to ensure unbanked and underbanked transit riders have access to payment options. To mitigate this concern, Visa offers solutions including pre-purchase products for these populations "to enter the financial services little by little" Ana Reiley, global head of delivery in urban mobility at Visa, told Smart Cities Dive.

Another barrier some agencies face is a lack of capital to invest in the proper fare box infrastructure for contactless solutions — especially now. The pandemic has left many U.S. agencies "hemorrhaging money" — New York's Metropolitan Transportation Authority, for example, is losing \$800 million a month to the pandemic — and an investment in contactless payment solutions may be hard to justify amid budgetary restraints.

Martiesian said the Visa Ready Transit program has helped streamline tech build and standards to simplify procurement processes for transit agencies, which can make the investment easier on cities. And compared to legacy fare collection processes, "generally moving customers and riders over to digital payments can provide some benefits [to agencies]," he said.

Both Martiesian and Reiley suggested interest in contactless fare payments will continue to grow globally, just as it did before

COVID-19 — but this time, the benefits apply not only to transit agencies and riders, but to the economy at large.

"Now that every economy has been severely impacted by the effects of COVID-19, it's more important than ever to make sure that the urban transportation industry is as efficient — cost efficient but also efficient in terms of uses — as possible," Reiley said. "The [use] of technology and of digital payments is one way to get there."

INNOVATION

Transit riders are getting on board with touchless payments

More than 500 cities are looking to Visa for tap to pay solutions as transit recovery begins; Expanded global partnership with Cubic advances the future of fare payments



(<https://www.facebook.com/sharer/sharer.php?u=http://usa.visa.com/visa-everywhere/blog/bdp/2020/07/14/transit-riders-are-1594762921880.html>)



(<https://twitter.com/intent/tweet?url=http://usa.visa.com/visa-everywhere/blog/bdp/2020/07/14/transit-riders-are-1594762921880.html>)

(<https://www.linkedin.com/shareArticle?url=http://usa.visa.com/visa-everywhere/blog/bdp/2020/07/14/transit-riders-are-1594762921880.html>)



(<https://www.linkedin.com/shareArticle?url=http://usa.visa.com/visa-everywhere/blog/bdp/2020/07/14/transit-riders-are-1594762921880.html>)

Jul 16, 2020 5:00 AM

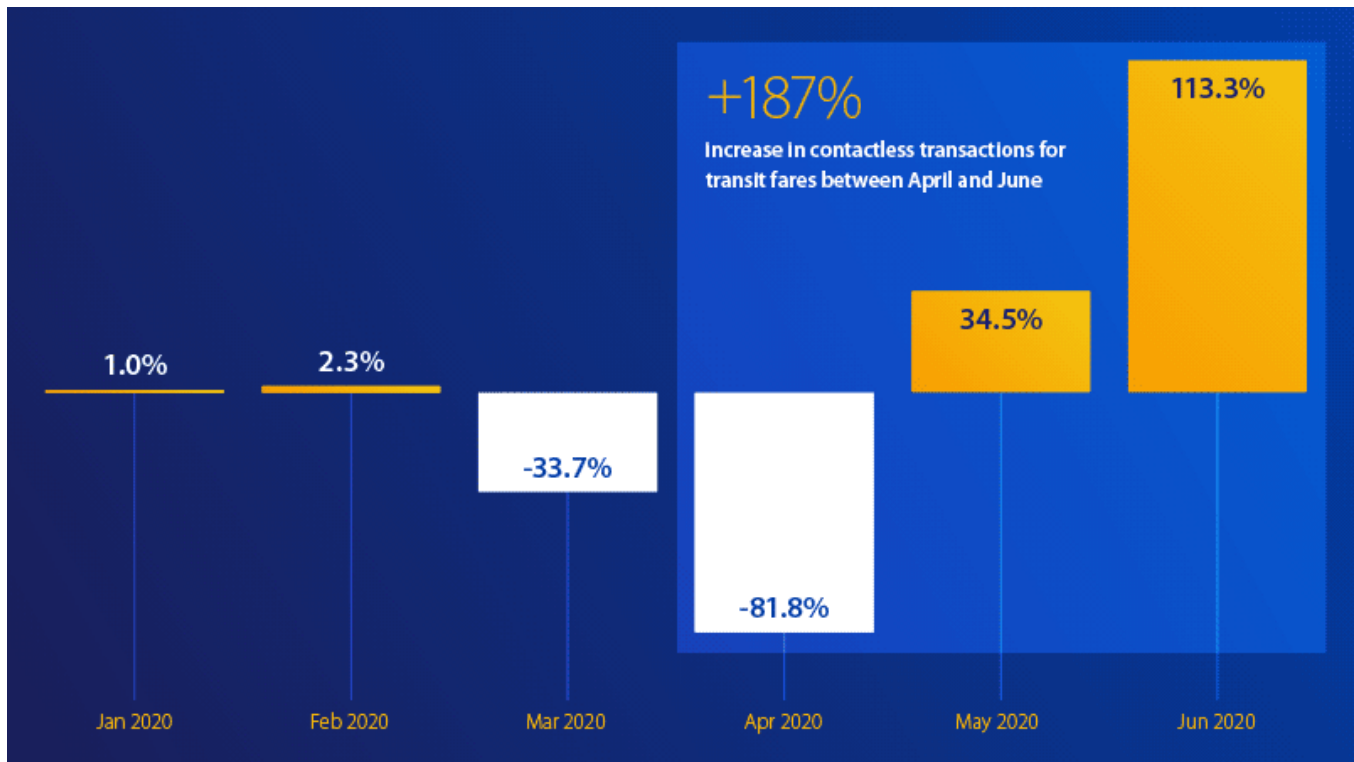


COVID-19 has had a massive impact on people, communities and industries, and mass transit is no exception as daily commuters hunker down and work from home while essential workers still rely on transit systems. As cities begin opening back up at varying stages around the world, public transportation will play an essential role in economic recovery.

Pre-COVID, mass transit systems played an important role in sustainably serving many people who rely on subways, rail or buses every day. Today, with ridership starting to grow but still well off pre-COVID levels, cities and transportation systems across the globe are looking to deliver safe, reliable and efficient modes of transport. With nearly 50% of Americans saying that riding public transportation poses a high health risk due to COVID-19,¹ public transport operators know the success of their systems depends on overcoming new challenges in customer safety and building confidence, in addition to convenience.

Going touchless on transit

Global Visa contactless fare payments start to rebound



% change from previous month

As essential systems, transport operators are investing in changes to keep riders safe and confident, from precautions like mask compliance to 24/7 disinfecting efforts, and contactless or no-contact payments, which can help ease concerns and anxiety. Suddenly, contactless payments have gone from a nice-to-have for speed and convenience to a must-have for safety. No longer will transit riders have to wait in line to buy or refill a transit card, touch a payment terminal or fumble for cash. With open loop, contactless payments, riders can simply tap their contactless card or contactless-enabled mobile device at the terminal and ride.

Realizing this long-term need, cities around the world are accelerating efforts to implement touchless payments in their transit systems. After reaching a global low in April and while still below pre-COVID levels, contactless transactions for transit fares have been on the upswing for the last two months, recovering +187% by the end of June.² Globally, Visa now has more than 500 active transit projects and has helped a number of cities launch tap to pay solutions over the course of the pandemic. Projects in Brussels, Bratislava, Bucharest, Hong Kong, Santo Domingo and Turin are now live, with more projects deploying rapidly.

Brussels transport operator STIB/MIVB recently launched <https://www.persinfo.org/nl/nieuws/artikel/mivb-rit-rit-kan-voortaan-met-bankkaart-of-smartphone-worden-betaald/44269> contactless terminals across its entire metro network (metro, tramway and bus) — and riders are on board. In fact, since April, more than 70% of face-to-face Visa transactions in Europe were made using contactless technology. In the U.S., Caltrans, Cybersource, Monterey Salinas Transit (MST) and Visa

announced¹ (https://mst.org/news_items/mst-announces-a-new-partnership-with-caltrans-visa-introducing-contactless-fare-payment-demonstration/) that MST will be the first transit agency in the State of California to introduce a contactless payment solution. This project will not only serve to improve daily journeys for MST customers, but also establish a solution that can scale to create consistency across hundreds of transit agencies throughout California as part of the [California Integrated Travel Project](https://dot.ca.gov/cal-ity)² (<https://dot.ca.gov/cal-ity>).

This new reality is why Visa has expanded its partnership with Cubic Transportation Systems³ (<https://www.cubic.com/solutions/transportation>). Visa's trusted network and global scale combined with Cubic's expertise as an integrator of intelligent travel solutions has advanced customer travel experiences around the globe. Visa and Cubic have launched open payment solutions in cities like London, Miami, New York, Sydney and Vancouver, making it easier to get around by tapping to pay with contactless solutions on rail and bus systems. Now, through an expanded partnership, Visa and Cubic will deliver open payment technology and mobility solutions to more people around the world:

- Cubic's terminal and back-office solutions are now [Visa Ready-certified](https://visaready.visa.com/Transit_Program.html)⁴ (https://visaready.visa.com/Transit_Program.html) and with Visa's global (<https://usa.visa.com/about-visa/newsroom/press-releases.released.11046.html>) Mass Transit Transaction model⁵ (<https://usa.visa.com/about-visa/newsroom/press-releases.released.11046.html>), Cubic can quickly and easily implement contactless solutions at scale. When a transit operator works with a Visa Ready partner, like Cubic, to design, develop and deploy Visa Ready-certified solutions, they can help expedite overall time-to market — an important requirement for cities looking to begin new tap to pay projects. Visa Ready for Transit now has 150 partners globally, up from 100 in October 2019⁶ (<https://usa.visa.com/about-visa/newsroom/press-releases.released.16666.html>).
- Cubic can access flexible, scalable, secure, and transit-compliant processing solutions as well as value-added services through [Cybersource](https://www.cybersource.com/en-us.html)⁷ (<https://www.cybersource.com/en-us.html>), Visa's global payment management platform.
- Visa and Cubic will also pursue joint research and development and innovation projects to move the future of urban mobility forward.

Transit agencies are already making investments in creating systems that are more flexible, equitable and resilient and contactless payments are at the heart of this effort. The long-term health of our cities depends on the world moving around again and touchless payments is one way we get there.

¹ Eno Center for Transportation, [How Might Personal Transportation Behaviors Change as a Result of COVID-19, and What Does That Mean for Policy?](https://www.enotrans.org/article/how-might-personal-transportation-behaviors-change-as-a-result-of-covid-19-and-what-does-that-mean-for-policy/)⁸ (<https://www.enotrans.org/article/how-might-personal-transportation-behaviors-change-as-a-result-of-covid-19-and-what-does-that-mean-for-policy/>), April 7, 2020

VISA

Visa: Contactless Is The Cornerstone For A Reinvented Public Transportation Experience

By PYMNTS [Twitter](#) [Email](#)

Posted on July 17, 2020



Transit system operators were already thinking about making at least a partial switch to contactless payments long before a global pandemic disrupted any and every element of how people moved between Point A and Point B.

Mary Kay Bowman, Visa's global head of buyer and seller solutions, told Karen Webster in a recent conversation that some operators had contactless payments already partially available in segments of the public transportation system, while others had it earmarked for a project several years in the future. But overall, there was a collective consensus on the part of transit operators worldwide that tap to pay was essential to making the daily commute easier and more convenient.

Then a funny thing happened in late February/early March. The global pandemic moved contactless up the priority list — with an additional incentive to accelerate systems' plans.

Transit operators now view **contactless payments** as a way to align their operations to make the post-pandemic experience on public transportation not only convenient but safer. Bowman said that what she hears now from operators is: "We need to do this now."

"Transit systems took this as an opportunity to say: 'We cannot slow down, these are essential services,'" Bowman said. "They saw that their work servicing the essential workers made them essential as well — and that they have to be part of the recovery."

She said transit operators aren't only thinking about contactless as it relates to their piece of the consumer's transit journey, but rather across the customer's entire journey away and then back home.

Making any part of the journey safe, Bowman told Webster, means making every part of it safe — from the trains to the buses to the subway systems and beyond. It also means modernizing the transportation-payment ecosystem's entire infrastructure, a project that transit operators are increasingly committed to.

Visa's announced Thursday (July 16) an **expansion** in its efforts with **Cubic Transportation Systems** to not only accelerate contactless deployments but create infrastructure to grow, scale and make systems interoperable across an entire public-transportation journey. That will build on work the company is already doing with more than 500 transit authorities around the world.

"We wanted to do something that is more standard [and] a little more scalable so that transit operators don't have to build their own customized solutions," Bowman said.

Why Contactless Payments Are The First Part Of That Journey

The general surge in contactless payments since coronavirus isn't surprising, as COVID-wary consumers would prefer not to physically interact with anything that others have also touched. But the advantages of touchless when it comes to transit go much, much deeper, Bowman said.

"Contactless also means there are fewer queues at the ticketing terminal," she said. "There aren't as many people in the line swiping to get in, because it's faster. There are actually a whole collection of benefits that come with touchless. [It] creates a multiplying effect."

Consider a pilot program Visa is currently working on to create a contactless-transit program in Central California. Working in conjunction with the California Department of Transportation, Visa aims to make bus operator Monterey-Salinas Transit the first California transit agency to have contactless payments. More broadly, the project aims to establish a solution and set of contactless standards that can scale to create consistency across hundreds of Golden State transit agencies as part of the **California Integrated Travel Project**.

"In the world of the mass-transit transaction models, [there] weren't really standards before now," Bowman said. "We took it as a high priority to create a standard model, something that we're very good at — standards and practices, interoperability and ubiquity. Those are all key to the Visa network, and what transit payments need."

Bowman said she hopes such a template will help other transit authorities that want to do the same thing do so in a much more efficient, faster way.

A Remaking Picking Up Speed

While the future isn't easy to predict these days, the transformation of transit payments toward contactless systems is gaining speed worldwide. Bowman said that's partly because many transit operators know and regularly interact with each other. As more and more systems add contactless options, operators are looking to one another and feeling inspired to move forward.

Bowman said Visa's partnership with Cubic is an important piece of building that momentum. Together, the two firms are integrating payments with a rigorously standardized operating procedure compatible with transit systems worldwide. For operators, that means making contactless payments seamless, familiar and scalable.

"Operators have been committed to protecting the safety of their riders and employees — and we want to be critical in helping that effort," Bowman said.

Board Report

MONTEREY-SALINAS TRANSIT

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Vendor Ledger Entry: Posting Date: 07/01/20..07/31/20

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					35,500.00
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Board Report

MONTEREY-SALINAS TRANSIT

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Check Date	Check No.	No.	Name	Description	Amount (\$)
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07/10/20	56700	PAS10	ERNESTO CARDENAS	LANDSCAPING SERVICE ALL FACILITIES	800.00
07/10/20	56700	PAS10	ERNESTO CARDENAS	LANDSCAPING SERVICE ALL FACILITIES	570.00
07/10/20	56700	PAS10	ERNESTO CARDENAS	FY20 LANDSCAPING SERVICE ALL FACILITIE	1,720.00
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	56.15
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	346.10
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	140.60
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	145.16
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	33.11
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	92.34
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	46.75
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	739.85
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	26.71
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	148.26
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	10.17
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	172.44
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	575.81
07/10/20	56702	FAS20	FASTENAL COMPANY	MAINT SUPPLIES/VEH MAINT PARTS	-30.86
07/10/20	56702	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	2,927.90
07/10/20	56703	FEH11	FEHR & PEERS	APR. 25, 2020 - MAY 29, 2020	2,955.00

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07/10/20	56704	FER40	FERGUSON ENTERPRISES INC #686	FY20 BUILDING MAINTENANCE	300.94
07/10/20	56704	FER40	FERGUSON ENTERPRISES INC #686	FY20 BUILDING MAINTENANCE	300.94
07/10/20	56705	FIR20	FIRST ALARM		261.84
07/10/20	56705	FIR20	FIRST ALARM		261.84
07/10/20	56705	FIR20	FIRST ALARM		11,090.43
07/10/20	56705	FIR20	FIRST ALARM	ALARM SERVICE	1,626.81
07/10/20	56705	FIR20	FIRST ALARM	ALARM SERVICE	6,033.78
07/10/20	56705	FIR20	FIRST ALARM	ALARM SERVICE	1,023.00
07/10/20	56706	FRA70	FRANCHISE TAX BOARD	GARNISH/2166	240.63
07/10/20	56706	FRA70	FRANCHISE TAX BOARD	GARNISH/2350	50.00
07/10/20	56707	GFI10	GFI GENFARE	FY20 GFI FAREBOXES	209.23
07/10/20	56707	GFI10	GFI GENFARE	FY20 GFI FAREBOXES	44.46
07/10/20	56707	GFI10	GFI GENFARE	FY20 GFI FAREBOXES	200.24
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	178.05
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	525.27
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	51.39
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	37.36
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	6.10
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	3.91
07/10/20	56708	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	23.04
07/10/20	56709	GRE50	GREEN VALLEY INDUSTRIAL SUPPLY INC	FY20 BUILDING MAINTENANCE	351.85
07/10/20	56710	HDSUP	HD SUPPLY/WHITECAP CONSTR. SUP	CONSTRUCTION SUPPLY	134.82
07/10/20	56710	HDSUP	HD SUPPLY/WHITECAP CONSTR. SUP	FY20 CONSTRUCTION SUPPLY	210.22
07/10/20	56710	HDSUP	HD SUPPLY/WHITECAP CONSTR. SUP	FY20 CONSTRUCTION SUPPLY	27.29
07/10/20	56711	ICM10	ICMA RETIREMENT TRUST-457	EE CONTRIBUTIONS	1,961.53
07/10/20	56712	IMP10	IMPERIAL SUPPLIES LLC	FY20 SHOP SUPPLIES	850.42
07/10/20	56712	IMP10	IMPERIAL SUPPLIES LLC	FY20 SHOP SUPPLIES	637.82
07/10/20	56712	IMP10	IMPERIAL SUPPLIES LLC	FY20 SHOP SUPPLIES	996.91
07/10/20	56712	IMP10	IMPERIAL SUPPLIES LLC	FY20 SHOP SUPPLIES	135.94
07/10/20	56712	IMP10	IMPERIAL SUPPLIES LLC	FY20 SHOP SUPPLIES	409.01
07/10/20	56713	INT11	INTEGRITY PRINT & DESIGN LLC	FY20 PRINTING -	1,255.28
07/10/20	56713	INT11	INTEGRITY PRINT & DESIGN LLC	FY20 PRINTING -	432.63
07/10/20	56713	INT11	INTEGRITY PRINT & DESIGN LLC	FY20 PRINTING -	81.94
07/10/20	56714	IPR10	iPRINT TECHNOLOGIES	TONER OFFICE SUPPLIES	801.50
07/10/20	56715	JOH20	JOHNSON ASSOCIATES	FY20 VEHICLE MAINT PARTS	82.81
07/10/20	56716	KEL20	KELLY-MOORE PAINT CO	FY20 PAINT SUPPLIES	41.74
07/10/20	56717	KIN01	KING CRANE SERVICE	CRANE SERVICE	7,222.60
07/10/20	56718	KNN10	KNN PUBLIC FINANCE, LLC	TIFIA LOAN ASSISTANCE-CONSULTANT	4,487.50
07/10/20	56719	LAN10	LANGUAGE LINE SERVICES	FY20 Language Services	110.50
07/10/20	56720	LIF10	LIFT-U	2359	294.62
07/10/20	56720	LIF10	LIFT-U	2401	381.10
07/10/20	56720	LIF10	LIFT-U	1683	29.50
07/10/20	56720	LIF10	LIFT-U	1683	133.02
07/10/20	56720	LIF10	LIFT-U	2374	66.68
07/10/20	56721	MSB10	M & S BUILDING SUPPLY, INC.	FY20 MAINT/SHOP SUPPLIES	171.38
07/10/20	56721	MSB10	M & S BUILDING SUPPLY, INC.	FY20 MAINT/SHOP SUPPLIES	115.72
07/10/20	56721	MSB10	M & S BUILDING SUPPLY, INC.	FY20 MAINT/SHOP SUPPLIES	40.66
07/10/20	56722	MON41	MONTEREY COUNTY HERALD	SUBSCRIPTIONS - 52 weeks (ends 6/25/21)	682.96

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07/10/20	56723	MON75	MONTEREY COUNTY HOSP ASSN	General Business Dues	445.00
07/10/20	56724	MON51	MONTEREY ONE WATER	SEWER SERVICE	69.84
07/10/20	56724	MON51	MONTEREY ONE WATER	SEWER SERVICE	34.92
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	CONTRACT TRANSPORTATION 05/20	528,117.36
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	FUELING COSTS 05/20	69,788.30
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	RAPID RESPONSE TEST SERVER 05/20	4,840.00
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	COVID-19 STANDBY CUT IN 05/20	10,113.01
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	COVID-19 STANDBY COMMUNITY SUPPORT 0	13,323.21
07/10/20	56725	MVT11	MV TRANSPORTATION INC.	SOUTH COUNTY WIRELESS 05/20	-139.66
07/10/20	56726	NAP10	NAPA AUTO PARTS OF SALINAS	2383	36.40
07/10/20	56727	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	6/1/20 - 6/30/20	346.25
07/10/20	56728	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	FSA	1,382.02
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	2375	1,095.92
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	2375	44.65
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	2330	568.23
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	1901	1,820.36
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	1660	1,456.29
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	1130	-562.02
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	779	-1,051.33
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	2334	162.80
07/10/20	56729	NEW30	NFI PARTS - NEW FLYER	2344	433.61
07/10/20	56730	NOS10	NOSSAMAN, LLP	TIFIA LEGAL COUNSEL	650.00
07/10/20	56731	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	302.89
07/10/20	56731	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	10.72
07/10/20	56731	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	2,360.50
07/10/20	56732	PAC60	PACIFIC TRUCK PARTS INC	2409	150.00
07/10/20	56732	PAC60	PACIFIC TRUCK PARTS INC	2415	250.00
07/10/20	56733	PIN30	PINNACLE HEATHCARE HOLLISTER	FY20 PHY EXAMS -Navalon	75.00
07/10/20	56734	PIT20	PITNEY BOWES	SUPPLIES / METER RENTAL	800.00
07/10/20	56735	POT30	POTTER'S ELECTRONICS	COMPUTER SUPPLIES	67.19
07/10/20	56736	PRE10	PREFERRED BENEFIT	DENTAL INS. 7/1/20 - 7/31/20	18,768.40
07/10/20	56737	PRE30	PREMIUM AUTO PARTS INC.	FY20 VEHICLE MAINT PARTS/SHOP	9.93
07/10/20	56737	PRE30	PREMIUM AUTO PARTS INC.	FY20 VEHICLE MAINT PARTS/SHOP	52.36
07/10/20	56738	BRO60	REPUBLIC SERVICES	WASTE DISPOSAL SERVICES	452.10
07/10/20	56738	BRO60	REPUBLIC SERVICES	WASTE DISPOSAL SERVICES	484.17
07/10/20	56738	BRO60	REPUBLIC SERVICES	WASTE DISPOSAL SERVICES	864.59
07/10/20	56739	SAF20	SAFETEQUIP	FY20 SAFETY & PROTECTIVE SUPPLIES	86.20
07/10/20	56739	SAF20	SAFETEQUIP	FY20 SAFETY & PROTECTIVE SUPPLIES	71.01
07/10/20	56740	COA50	SC FUELS	FY20 DIESEL CJW AND TDA	13,547.96
07/10/20	56740	COA50	SC FUELS	FY20 DIESEL CJW AND TDA	13,266.79
07/10/20	56741	SCF10	SC FUELS	FY20 GASOLINE CJW & TDA	1,549.15
07/10/20	56741	SCF10	SC FUELS	FY20 GASOLINE CJW & TDA	2,609.71
07/10/20	56741	SCF10	SC FUELS	FY21 Gasoline and DEF for CJW and TDA	1,190.86
07/10/20	56742	SHE10	SHERWIN-WILLIAMS CO	FY20 PAINTING SUPPLIES	35.82
07/10/20	56743	SNO80	SNOW WHITE CUSTODIAL SRV	FY20 JANITORIAL JUNE 2020	30,400.00
07/10/20	56744	SNO80	SNOW WHITE CUSTODIAL SRV	FY20 JANITORIAL MAY 2020	30,400.00
07/10/20	56745	SPR10	SPRINT	CELL PHONE SERVICE	59.46
07/10/20	56746	TAR10	TARGET PEST CONTROL, INC.	FY20 PEST CONTROL	120.00

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07/10/20	56748	TEC20	TEC EQUIPMENT	1692	19.93
07/10/20	56748	TEC20	TEC EQUIPMENT	2172	53.35
07/10/20	56748	TEC20	TEC EQUIPMENT	2348	3,028.25
07/10/20	56748	TEC20	TEC EQUIPMENT	2353	119.19
07/10/20	56748	TEC20	TEC EQUIPMENT	1705	7.09
07/10/20	56748	TEC20	TEC EQUIPMENT	1705	2.43
07/10/20	56748	TEC20	TEC EQUIPMENT	1705	489.28
07/10/20	56748	TEC20	TEC EQUIPMENT	2377	42.32
07/10/20	56748	TEC20	TEC EQUIPMENT	2396	97.58
07/10/20	56748	TEC20	TEC EQUIPMENT	2381	1,190.57
07/10/20	56748	TEC20	TEC EQUIPMENT	2390	33.11
07/10/20	56749	TER10	TERRYBERRY COMPANY LLC	FY20 EMPLOYEE RECOGNITION- MCGOWAN	272.90
07/10/20	56749	TER10	TERRYBERRY COMPANY LLC	FY20 EMPLOYEE RECOGNITION-TOBIAS	175.27
07/10/20	56749	TER10	TERRYBERRY COMPANY LLC	FY21 EMPLOYEE RECOGNITION - AROMIN, E	140.96
07/10/20	56750	JAN10	THE JANEK CORPORATION	FY20 Farebox Parts & Repairs	554.63
07/10/20	56751	DAV20	THE PAUL DAVIS PARTNERSHIP LLP	ARCHITECTURAL SERVICES KING CITY	2,311.00
07/10/20	56752	THE70	THERMO KING OF SALINAS IN	HVAC Repairs/Service	10.40
07/10/20	56753	TONVAL	TONY VALLADARES	BOOT REIMBURSEMENT	163.88
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	Trapeze INFO-IVR/SMS 7/1/20-6/30/21	4,279.00
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	Trapeze INFO-IVR/SMS 7/1/20-6/30/21	24,098.00
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	EAM + FUEL ANNUAL MAINTENANCE FY21	10,600.00
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	EAM + FUEL ANNUAL MAINTENANCE FY21	41,614.00
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	TM SW Maintenance 7/1/20-6/30/21	115,198.00
07/10/20	56754	TRA5S	TRAPEZE SOFTWARE GROUP	Trapeze Xgate, XMM, Mobility 7/1/20-6/30/21	12,567.00
07/10/20	56755	VER40	VERIZON WIRELESS	WIRELESS SERVICE	56.13
07/10/20	56755	VER40	VERIZON WIRELESS	WIRELESS SERVICE	1,946.21
07/10/20	56756	VIC11	VICTORY TOYOTA	2414	721.68
					1,225,100.82
07/13/20	56757	VEL20	ANNA M. VELAZQUEZ	ANNA M. VELAZQUEZ-DIRECTOR FEES	100.00
07/13/20	56758	FRAOCO	FRANCIS O CONNELL	FRANCIS O CONNELL-DIRECTOR FEES	100.00
07/13/20	56759	CLA10	KRISTIN CLARK	KRISTIN CLARK-DIRECTOR FEES	100.00
07/13/20	56760	ALE20	LUIS ALEJO	LUIS ALEJO-DIRECTOR FEES	100.00
07/13/20	56761	MAR60	MARIA YANELY MARTINEZ	MARIA YANELY MARTINEZ-DIRECTOR FEES	100.00
07/13/20	56762	CAR65	MARY ANN CARBONE	MARY ANN CARBONE-DIRECTOR FEES	100.00
07/13/20	56763	MICLEB	MICHAEL Le BARRE	MICHAEL Le BARRE-DIRECTOR FEES	100.00
					700.00
07/13/20	ACH0000100	ALB20	DANIEL T. ALBERT	DANIEL T. ALBERT-DIRECTOR FEES	100.00
07/13/20	ACH0000101	JEFBAR	JEFFREY BARON	JEFFREY BARON-DIRECTOR FEES	100.00
07/13/20	ACH0000102	JOSAME	JOSEPH A. AMELIO	JOSEPH A. AMELIO-DIRECTOR FEES	100.00
07/13/20	ACH0000103	WOR11	LORRAINE WORTHY	LORRAINE WORTHY-DIRECTOR FEES	100.00
07/13/20	ACH0000104	BAR50	TONY BARRERA	TONY BARRERA-DIRECTOR FEES	100.00
					500.00

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07/23/20	56764	BAR11	BARRY MIRKIN	RENT -15 LINCOLN AVENUE	6,905.22
07/23/20	56765	FAO10	FAO-USAED, SACRAMENTO	Rent-Real Estate OMC-DACA***-1-17-504	8,305.00
07/23/20	56766	LEH10	Lehman James Pinckney, Jr., Trustee	19 UPPER RAGS#100-LT NOTE	6,640.82
07/23/20	56767	MAR45	MARY H. NINO REVOCABLE TRUST	RENT- 201 PEARL ST, MONTEREY	4,000.00
07/23/20	56768	PIT30	PITNEY BOWES	POSTAGE ACCT 11226164	500.00
07/23/20	56769	MPPM1	PROFESSIONAL OFFICE CONDO	ASSOC DUES-19 UPPER RAGSDALE #200	6,829.07
07/23/20	56769	MPPM1	PROFESSIONAL OFFICE CONDO	ASSOC DUES-19 UPPER RAGSDALE #110	573.83
07/23/20	56770	SAF10	SAF KEEP STORAGE-DEL REY OAKS	STORAGE RENT-#267053 UNIT 1003	537.00
07/23/20	56770	SAF10	SAF KEEP STORAGE-DEL REY OAKS	STORAGE RENT-#267053 UNIT #4004	309.00
					<hr/>
					34,599.94
07/24/20	56771	050	AGNES CHARLES	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56772	ALV11	ALVAREZ TECHNOLOGY GROUP, INC	Office 365 Training	250.00
07/24/20	56772	ALV11	ALVAREZ TECHNOLOGY GROUP, INC	Quote #ATGQ12932	9,021.74
07/24/20	56772	ALV11	ALVAREZ TECHNOLOGY GROUP, INC	Server Hardware	164,932.77
07/24/20	56772	ALV11	ALVAREZ TECHNOLOGY GROUP, INC	Training	250.00
07/24/20	56772	ALV11	ALVAREZ TECHNOLOGY GROUP, INC	Quote #ATGQ12932	5,347.79
07/24/20	56773	AME50	AMERICAN SUPPLY COMPANY	FY20 SUPPLIES	355.68
07/24/20	56773	AME50	AMERICAN SUPPLY COMPANY	FY21 Shop Supplies	674.25
07/24/20	56773	AME50	AMERICAN SUPPLY COMPANY	FY21 Shop Supplies	677.35
07/24/20	56774	AND2M	ANDERSEN'S LOCK AND SAFE, LLC	FY20 LOCK REPAIRS/MAINT	54.57
07/24/20	56775	032	ANNE MARIE RIANDA	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56776	ATT10	AT&T	TELEPHONE SERVICE	291.29
07/24/20	56777	ATT16	AT&T CALNET	6/6/20 - 7/5/20	643.62
07/24/20	56777	ATT16	AT&T CALNET	6/15/20 - 7/14/20	1,911.19
07/24/20	56777	ATT16	AT&T CALNET	6/15/20 - 7/14/20	113.33
07/24/20	56777	ATT16	AT&T CALNET	6/13/20 -7/12/20	3,278.16
07/24/20	56778	061	BARRY CLIVE BALLEW	TRIPS RIDES REIMBURSEMENT	65.26
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	3,800.00
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	986.19
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	850.53
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	264.00
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	306.56
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	330.00
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	132.00
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	371.43
07/24/20	56779	BRE50	BRENTS ELECTRICAL	FY20 SHOP ELECTRICAL	557.18
07/24/20	56780	031	BRUCE GORDON ELLIOTT	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56781	CSC10	C S C OF SALINAS	FY20 BUILDING AND EQUIPMENT MAINT	197.32
07/24/20	56781	CSC10	C S C OF SALINAS	FY21 SHOP SUPPLIES/VEHICLE PARTS	101.36
07/24/20	56782	CAL84	CALIF TRANSIT INS POOL	LIAB/PHY. DAMAGE INS	228,897.75
07/24/20	56783	CAL82	CALIFORNIA TRANSPORT LLC	FY21 TOWING SERVICES	375.00
07/24/20	56784	CAL92	CALIFORNIA WATER SERV CO	WATER SERVICE	357.60
07/24/20	56785	CAR2W	CARLON'S FIRE EXTINGUISHER	FY20 FIRST AID SUPPLIES/FIRE EXT	147.50
07/24/20	56786	006	CARRIE LYNN REEVE	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56787	005	CATHERINE ANDERSON	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56788	025	CHARLES ATWOOD ROWLEY	TRIPS RIDE REIMBURSEMENT	100.00

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07/24/20	56789	038	CHARLES WALKER	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56790	CHI20	CHIDLAW MARKETING	MARKETING SERVICES - 3 year contract	1,823.00
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	176.86
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	564.08
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	564.08
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	996.67
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	1,062.72
07/24/20	56791	CIN20	CINTAS CORPORATION	FY21 UNIFORM LAUNDRY	1,069.86
07/24/20	56792	MAR16	CITY OF MARINA	MTX Alarm Registration Renewal 2020-2021	20.00
07/24/20	56793	CIT27	CITY OF MONTEREY	INET Charges 4/1/20 - 6/30/20	697.75
07/24/20	56794	COA60	COAST COUNTIES TRUCK & EQUIPT	2437	546.11
07/24/20	56794	COA60	COAST COUNTIES TRUCK & EQUIPT	2424	73.36
07/24/20	56795	COM10	COMMERCIAL TRUCK CO.	2427	72.23
07/24/20	56795	COM10	COMMERCIAL TRUCK CO.	2435	484.30
07/24/20	56795	COM10	COMMERCIAL TRUCK CO.	2402	166.22
07/24/20	56795	COM10	COMMERCIAL TRUCK CO.	2411	511.39
07/24/20	56795	COM10	COMMERCIAL TRUCK CO.	1706	36.65
07/24/20	56796	DALROJ	DALIA ROJAS	GARNISH/1897	230.77
07/24/20	56797	057	DARLENE NELSON	TRIPS RIDE REIMBURSEMENT	91.20
07/24/20	56798	DEL1M	DE LAY AND LAREDO	LEGAL SERVICES - JUNE 1 - 30, 2020	25,456.60
07/24/20	56799	DEV10	DEVIN-DURHAM-BURK	GARNISH/1877	69.23
07/24/20	56800	010	DORA YIP	TRIPS RIDE REIMBURSEMENT	64.08
07/24/20	56801	DUN10	DUNN-EDWARDS CORPORATION	FY20 PAINTING SUPPLIES	55.37
07/24/20	56802	042	ELMER RIANDA	TRIPS RIDES REIMBURSEMENT	11.84
07/24/20	56803	ELM10	ELMERS AUTO PARTS	FY20 PARTS/SHOP SUPPLIES	11.48
07/24/20	56804	ENV10	ENVIRONMENTAL LOGISTICS, INC.	FY20 HAZARDOUS WASTE DISPOSAL	993.75
07/24/20	56804	ENV10	ENVIRONMENTAL LOGISTICS, INC.	FY20 HAZARDOUS WASTE DISPOSAL	868.75
07/24/20	56804	ENV10	ENVIRONMENTAL LOGISTICS, INC.	FY20 HAZARDOUS WASTE DISPOSAL	1,173.50
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	229.85
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	35.75
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	119.46
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	519.49
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	470.14
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	217.98
07/24/20	56806	FAS20	FASTENAL COMPANY	FY20 MAINT SUPPLIES/VEH MAINT PARTS	21.47
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	16.31
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	95.97
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	567.55
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	83.01
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	18.58
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	21.47
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	45.82
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	631.36
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	4.61
07/24/20	56806	FAS20	FASTENAL COMPANY	FY21 MAINT SUPPLIES/VEH MAINT PARTS	13.20
07/24/20	56807	FEH11	FEHR & PEERS	MAY 30, 2020 - JUNE 26, 2020	4,047.50
07/24/20	56808	028	FERNANDO NUNEZ SANCHEZ	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56809	FLE11	FLEET MAINTENANCE SPECIALISTS INC.	COVID-19/MV Fleet Driver Barriers	41,126.26

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07/24/20	56810	FRA70	FRANCHISE TAX BOARD	GARNISH/2350	50.00
07/24/20	56811	GAR11	GARY'S PLASTIC PLACE	MSC PLASTIC GUARDS	584.49
07/24/20	56812	GFI10	GFI GENFARE	FY20 GFI FAREBOXES	11.49
07/24/20	56812	GFI10	GFI GENFARE	GFI PROBE & VAULT STATION	39,108.68
07/24/20	56812	GFI10	GFI GENFARE	GFI FAREBOXES	-28,227.15
07/24/20	56816	GIL10	GILLIG LLC	1665	1,034.40
07/24/20	56816	GIL10	GILLIG LLC	1655	163.64
07/24/20	56816	GIL10	GILLIG LLC	1539	1,034.40
07/24/20	56816	GIL10	GILLIG LLC	1626	1.45
07/24/20	56816	GIL10	GILLIG LLC	1677	65.51
07/24/20	56816	GIL10	GILLIG LLC	1690	829.11
07/24/20	56816	GIL10	GILLIG LLC	1694	340.53
07/24/20	56816	GIL10	GILLIG LLC	1702	1,920.09
07/24/20	56816	GIL10	GILLIG LLC	1710	627.93
07/24/20	56816	GIL10	GILLIG LLC	1718	373.89
07/24/20	56816	GIL10	GILLIG LLC	1726	95.22
07/24/20	56816	GIL10	GILLIG LLC	1731	829.11
07/24/20	56816	GIL10	GILLIG LLC	1731	48.64
07/24/20	56816	GIL10	GILLIG LLC	1733	1,227.93
07/24/20	56816	GIL10	GILLIG LLC	1733	95.46
07/24/20	56816	GIL10	GILLIG LLC	1734	785.96
07/24/20	56816	GIL10	GILLIG LLC	1736	627.97
07/24/20	56816	GIL10	GILLIG LLC	1745	669.85
07/24/20	56816	GIL10	GILLIG LLC	1747	60.29
07/24/20	56816	GIL10	GILLIG LLC	1750	219.10
07/24/20	56816	GIL10	GILLIG LLC	1751	66.62
07/24/20	56816	GIL10	GILLIG LLC	1752	263.27
07/24/20	56816	GIL10	GILLIG LLC	2269	52.90
07/24/20	56816	GIL10	GILLIG LLC	2275	51.63
07/24/20	56816	GIL10	GILLIG LLC	2323	271.57
07/24/20	56816	GIL10	GILLIG LLC	2323	9.14
07/24/20	56816	GIL10	GILLIG LLC	2345	363.52
07/24/20	56816	GIL10	GILLIG LLC	2352	47.11
07/24/20	56816	GIL10	GILLIG LLC	2372	475.92
07/24/20	56816	GIL10	GILLIG LLC	2388	295.10
07/24/20	56816	GIL10	GILLIG LLC	2391	27.89
07/24/20	56816	GIL10	GILLIG LLC	2406	57.72
07/24/20	56816	GIL10	GILLIG LLC	2410	466.07
07/24/20	56816	GIL10	GILLIG LLC	2421	1,012.69
07/24/20	56816	GIL10	GILLIG LLC	2423	399.37
07/24/20	56816	GIL10	GILLIG LLC	2428	910.41
07/24/20	56816	GIL10	GILLIG LLC	2436	462.90
07/24/20	56816	GIL10	GILLIG LLC	2444	87.21
07/24/20	56817	045	GLORIA IACI	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56818	058	GLORIA JEAN SANTOS	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56819	046	GLORIA SANDOVAL AVILA	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56820	GRA30	GRAINGER	FY20 SHELTER/MAINT SUPPLIES	15.98
07/24/20	56820	GRA30	GRAINGER	FY20 SHELTER/MAINT SUPPLIES	151.17

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07/24/20	56820	GRA30	GRAINGER	FY20 SHOP/MAINT SUPPLIES	259.93
07/24/20	56820	GRA30	GRAINGER	FY21 SHOP/MAINT SUPPLIES	72.34
07/24/20	56820	GRA30	GRAINGER	FY21 SHOP/MAINT SUPPLIES	151.87
07/24/20	56821	GRA15	GRANITEROCK COMPANY	WATER MAIN REPAIR	2,941.94
07/24/20	56822	GRE30	GREEN RUBBER-KENNEDY AG	FY20 BUS WASHER SUPPLIES/FACILITY	44.26
07/24/20	56823	GRE60	GREENWASTE RECOVERY, INC.	WASTE DISPOSAL	823.98
07/24/20	56824	GRE60	GREENWASTE RECOVERY, INC.	WASTE DISPOSAL	252.54
07/24/20	56825	HOL31	HOLT FILTRATION	2249	223.92
07/24/20	56826	ICM10	ICMA RETIREMENT TRUST-457	EE CONTRIBUTIONS	1,961.53
07/24/20	56827	IVE11	IVES TRAINING & COMPLIANCE GROUP, I	Forklift Training Materials	129.91
07/24/20	56828	IPR10	iPRINT TECHNOLOGIES	FY20 TONER OFFICE SUPPLIES	719.94
07/24/20	56829	040	JANET M. RIANDA	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56830	056	JENIE WENZ	TRIPS RIDE REIMBURSEMENT	73.60
07/24/20	56831	014	JOAN MARGARET HAMIL	TRIPS RIDE REIMBURSEMENT	61.60
07/24/20	56832	033	JUANITA CASTILLO ELDEDEGE	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56833	062	KAREN GAY BALLEW	TRIPS RIDES REIMBURSEMENT	39.72
07/24/20	56834	KIN10	KING CITY RUSTLER	1 YEAR SUBSCRIPTION 7/30/20 - 7/30/21	49.70
07/24/20	56835	LOC11	LOCALJOBNETWORK.COM	FY21 Job Postings 7/13/20 - 7/12/2023	5,500.00
07/24/20	56836	047	LOU ROBIN SHICK	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56837	024	MARLENE THOMASON	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56838	055	MARTHA HOPKINS	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56839	039	MARY LOUISE SHURTLEFF	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56840	MES10	MEDICAL EYE SERVICES, INC.	VISION INSURANCE AUGUST 2020	2,739.24
07/24/20	56841	MON11	MONTEREY CITY DISPOSAL	WASTE DISPOSAL SERVICES/TDA	934.11
07/24/20	56842	MON41	MONTEREY COUNTY HERALD	LEGAL ADVERTISING	896.03
07/24/20	56843	MON50	MONTEREY REGIONAL WASTE	WASTE DISPOSAL	185.38
07/24/20	56844	NEW30	NFI PARTS - NEW FLYER	2419	5.96
07/24/20	56844	NEW30	NFI PARTS - NEW FLYER	2419	0.15
07/24/20	56844	NEW30	NFI PARTS - NEW FLYER	1901	728.15
07/24/20	56845	NOR05	NOREX, INC.	Information Renewal 8/1/20-7/31/21	2,850.00
07/24/20	56846	035	NORMA GADDINI RIANDA	TRIPS RIDE REIMBURSEMENT	97.32
07/24/20	56847	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	24.33
07/24/20	56847	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	13,247.05
07/24/20	56847	PAC20	PACIFIC GAS AND ELECTRIC CO	UTILITIES	215.93
07/24/20	56848	PAC60	PACIFIC TRUCK PARTS INC	2438	250.00
07/24/20	56848	PAC60	PACIFIC TRUCK PARTS INC	2439	250.00
07/24/20	56848	PAC60	PACIFIC TRUCK PARTS INC	1758	279.67
07/24/20	56849	016	PAUL WILLIAM FRISBIE	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56850	PIN30	PINNACLE HEATHCARE HOLLISTER	FY21 PHYSICAL EXAMS	55.00
07/24/20	56851	PRE40	PREFERRED ALLIANCE INC	FY20 DRUG & ALCOHOL TESTING	975.00
07/24/20	56852	020	RICHARD WILBON RIST	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56853	049	RITA GERTUDE WALKER	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56854	018	ROSEMARY SOARES	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56855	041	RUTH McVEIGH	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56856	SAF1S	SAFETY-KLEEN CORP	HAZ WASTE SOLVENT FOR SHOP	20.00
07/24/20	56857	SALTOY	SALINAS TOYOTA SCION HYUNDAI	SUPPORT VEHICLE REPAIR	218.78
07/24/20	56857	SALTOY	SALINAS TOYOTA SCION HYUNDAI	SUPPORT VEHICLE REPAIR	5.91
07/24/20	56857	SALTOY	SALINAS TOYOTA SCION HYUNDAI	FY20 SUPPORT VEHICLE REPAIR	50.00

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07/24/20	56858	PRO71	SALINAS VALLEY PRO SQUAD	FY20 Uniforms - CARGILE	379.70
07/24/20	56858	PRO71	SALINAS VALLEY PRO SQUAD	FY20 Uniforms - CARGILE	485.62
07/24/20	56858	PRO71	SALINAS VALLEY PRO SQUAD	FY20 Uniforms - BETANCOURT	405.81
07/24/20	56858	PRO71	SALINAS VALLEY PRO SQUAD	FY20 Uniforms - GOODIN	502.93
07/24/20	56859	SAL12	SALINAS VALLEY SOLID WASTE AUTHOR	Acct#2018004 - 6/1/20-6/30/20	68.13
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	311.55
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	154.02
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	7.36
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	56.74
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	544.15
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	391.16
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	290.21
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	158.94
07/24/20	56860	PRO60	SAN LORENZO LUMBER	FY20 BUILDING MAINTENANCE	19.64
07/24/20	56861	SAR10	SARABIA SALES & MANUFACTURING, INC	FY21	35.00
07/24/20	56861	SAR10	SARABIA SALES & MANUFACTURING, INC	FY20 SEAT REPAIRS FOR BUSES CJW /TDA	409.69
07/24/20	56862	COA50	SC FUELS	FY21 DIESEL CJW AND TDA	12,922.29
07/24/20	56863	SCF10	SC FUELS	FY21 Gasoline and DEF for CJW and TDA	1,645.54
07/24/20	56863	SCF10	SC FUELS	FY21 Gasoline and DEF for CJW and TDA	510.75
07/24/20	56863	SCF10	SC FUELS	FY21 Gasoline and DEF for CJW and TDA	510.75
07/24/20	56864	SEQ10	SEQUOIA SHEET METAL	4 BOLLARDS FOR FUEL ISLAND	1,914.39
07/24/20	56865	023	SHARON CLOSTER	TRIPS RIDE REIMBURSEMENT	79.96
07/24/20	56866	059	SHARON K. HURLHEY	TRIPS RIDES REIMBURSEMENT	100.00
07/24/20	56867	021	SOCORRO REYES	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56868	SPR20	SPRINGBOARD	Kids Bus Boxes: Design & Comp	2,250.00
07/24/20	56868	SPR20	SPRINGBOARD	Bus Bank: design,comp and prod of artwork	935.00
07/24/20	56868	SPR20	SPRINGBOARD	Brochure: Trolley 'mini' design & comp. On HOLD	530.00
07/24/20	56868	SPR20	SPRINGBOARD	Brochure: Big Sur-Design & Comp. ON HOLD	160.00
07/24/20	56868	SPR20	SPRINGBOARD	Brochure: San Jose Express: On Hold	375.00
07/24/20	56868	SPR20	SPRINGBOARD	Group Disc Pass materials	125.00
07/24/20	56869	STE30	STENSLAND DESIGN	Measure Q Infographic: not complete/on hold	1,575.00
07/24/20	56870	TEC20	TEC EQUIPMENT	1676	888.86
07/24/20	56870	TEC20	TEC EQUIPMENT	1744	1,177.23
07/24/20	56871	TER10	TERRYBERRY COMPANY LLC	FY21 EMPLOYEE RECOGNITION - HAMILTON	158.81
07/24/20	56872	JAN10	THE JANEK CORPORATION	FY21 Farebox Parts & Repairs	278.59
07/24/20	56873	022	THEODORE CLOSTER III	TRIPS RIDE REIMBURSEMENT	77.12
07/24/20	56874	WAL2S	THOMAS WALTERS AND ASSOC INC	WASH DC CONSULTANT - JULY 2020	4,500.00
07/24/20	56875	TONVAL	TONY VALLADARES	SUMMER 2020 TUITION	1,500.00
07/24/20	56876	TOY10	TOYOTA MATERIAL HANDLING NORTH. C	EQUIPMENT MAINTENANCE	566.37
07/24/20	56877	TRA1S	TRANSAMERICA LIFE INSURANCE CO	SUPPLEMENTAL LIFE INS.	69.98
07/24/20	56878	TRI20	TRITON CONSTRUCTION	FY20 FUEL ISLANDS TESTING AND REPAIRS	1,783.87
07/24/20	56878	TRI20	TRITON CONSTRUCTION	REPAIR 2 COMPLIANCE ISSUES CJW	21,517.00
07/24/20	56879	USB1S	U.S. BANK CORP PAYMENT SYSTEM	CAL-CARD/MISC PURCHASES 06/20	9,822.07
07/24/20	56880	UNI20	UNITED PARCEL SERVICE	FREIGHT	339.53
07/24/20	56880	UNI20	UNITED PARCEL SERVICE	FREIGHT	647.82
07/24/20	56881	URB11	URBAN TRANSPORTATION ASSOCIATES,	AUTOMATIC PASSENGER COUNTER	45,000.00
07/24/20	56881	URB11	URBAN TRANSPORTATION ASSOCIATES,	AUTOMATIC PASSENGER COUNTER	15,323.13
07/24/20	56881	URB11	URBAN TRANSPORTATION ASSOCIATES,	AUTOMATIC PASSENGER COUNTER	9,713.00

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07/24/20	56881	URB11	URBAN TRANSPORTATION ASSOCIATES,	CONTRACT #19-10	-12,043.06
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	373	71.92
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	373	36.70
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	2325	-339.84
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	VEHICLE MAINT PARTS	234.83
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	1722	186.08
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	1671	98.20
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	1663	234.83
07/24/20	56882	VAL60	VALLEY POWER SYSTEMS INC	1643	70.02
07/24/20	56883	037	VICTOR SHURTLEFF	TRIPS RIDE REIMBURSEMENT	62.40
07/24/20	56884	WHI10	WHITSON ENGINEERS	CIVIL ENGINEERING AND SURVEYING	3,996.00
07/24/20	56885	052	WILLIAM ELDREDGE	TRIPS RIDE REIMBURSEMENT	100.00
07/24/20	56886	WOR55	WORK WORLD AMERICA INC	FY20 SAFETY BOOTS - NAVALON	196.63
					713,542.44
07/28/20	56887	DAVPAC	DAVID PACHECO	DAVID PACHECO-RTA DIRECTOR FEES	50.00
07/28/20	56888	FRAOCO	FRANCIS O CONNELL	FRANCIS O CONNELL-RTA DIRECTOR FEES	50.00
07/28/20	56889	GARCUR	GARY CURSIO	DIRECTOR FEE RTA	50.00
07/28/20	56890	CLA10	KRISTIN CLARK	KRISTIN CLARK-RTA DIRECTOR FEES	50.00
07/28/20	56891	CAR65	MARY ANN CARBONE	MARY ANN CARBONE-RTA DIRECTOR FEES	50.00
07/28/20	56892	STA90	STATE WATER RESOURCES	ANNUAL STORM WATER FEES	610.00
					860.00
07/28/20	ACH0000105	ALB20	DANIEL T. ALBERT	DANIEL T. ALBERT-RTA DIRECTOR FEES	50.00
07/28/20	ACH0000106	JEFBAR	JEFFREY BARON	JEFFREY BARON-RTA DIRECTOR FEES	50.00
07/28/20	ACH0000107	JOSAME	JOSEPH A. AMELIO	JOSEPH A. AMELIO-RTA DIRECTOR FEES	50.00
07/28/20	ACH0000108	BAR50	TONY BARRERA	TONY BARRERA-RTA DIRECTOR FEES	50.00
					200.00
07/30/20	56893	URB11	URBAN TRANSPORTATION ASSOCIATES,	AUTOMATIC PASSENGER COUNTER	93,331.25
					93,331.25
07/31/20	54352	SANLUI	SAN LUIS OBISPO REGIONAL	Voiding check 54352.	-115.00
					-115.00
Grand Total					2,104,219.45