



TRANSIT DISTRICT MEMBERS:

*City of Carmel-by-the-Sea • City of Del Rey Oaks • City of Gonzales • City of Greenfield
City of King • City of Marina • City of Monterey • City of Pacific Grove • City of Salinas
City of Sand City • City of Seaside • City of Soledad • County of Monterey*

**Board of Directors Regular Meeting
May 12, 2014**

Monterey Bay Unified Air Pollution Control District
Board Room, 3rd Floor
24580 Silver Cloud Ct., Monterey

10:00 a.m.

TRANSPORTATION: Ride Line 8 from Monterey Transit Plaza (Munras Gate) at 9:15 a.m. or Sand City Station at 9:30 a.m. Request a taxi voucher from MST Customer Service for your return trip. (Good for a \$17 one-way trip).

1. CALL TO ORDER

- 1-1. Roll Call.
- 1-2. Pledge of Allegiance.

2. CONSENT AGENDA

- 2-1. Review Highlights of the agenda. (Carl Sedoryk)

These items will be approved by a single motion. Anyone may request that an item be discussed and considered separately.

- 2-2. Adopt Resolution 2014-20 recognizing Dave Bielsker, transit scheduler, as Employee of the Month for May 2014. (Hunter Harvath) (pg. 1)
- 2-3. Disposal of property left aboard buses. (Sonia Bannister) (pg. 3)
- 2-4. Minutes of the regular meeting of April 14, 2014. (Deanna Smith) (pg. 5)
- 2-5. Financial Report – March 2014. (Angela Dawson) (pg. 15)
- 2-6. Claim Rejection – Morgan, Kristina. (Ben Newman) (pg. 23)
- 2-7. Approve MST's triennial Title VI Report submittal to the Federal Transit Administration Office of Civil Rights. (Michelle Overmeyer) (pg. 25)
- 2-8. Receive and adopt the MST Continuity of Operations Plan. (Robert Weber) (pg. 61)

End of Consent Agenda

3. SPECIAL PRESENTATIONS

- 3-1. May Employee of the Month – Dave Bielsker, transit scheduler.
(Hunter Harvath)
- 3-2. Transit 101: California Transit Insurance Pool (Micheon Balmer of CalTIP).
(pg. 109)
- 3-3. TAMC Update: Multimodal Corridor Alignment Plan. (Ariana Greene)

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Members of the public may address the Board on any matter related to the jurisdiction of MST but not on the agenda. There is a time limit of not more than three minutes for each speaker. The Board will not take action or respond immediately to any public comments presented, but may choose to follow-up at a later time, either individually, through staff, or on a subsequent agenda.

5. COMMITTEE REPORTS

No action required unless specifically noted.

- 5-1. Planning/Ops Committee minutes of April 14, 2014. (Deanna Smith)
(pg. 113)
- 5-2. HR Committee minutes of April 28, 2014. (Deanna Smith) (pg. 117)

6. MAJOR PROCUREMENTS

7. PUBLIC HEARINGS

8. UNFINISHED BUSINESS

- 8-1. Update on potential sales tax. (Carl Sedoryk) (pg. 119)

9. NEW BUSINESS

- 9-1. Approve free fares for active duty military with ID on Line 81Fort Hunter Liggett-San Jose Airport Express. (Hunter Harvath) (pg. 121)
- 9-2. Appoint Ad Hoc Nominating Committee. (Deanna Smith) (pg. 123)

10. REPORTS & INFORMATION ITEMS

The Board will receive and file these reports, which do not require action by the Board.

- 10-1. General Manager/CEO Report – March 2014. (pg. 127)

- 10-2. Washington D. C. Lobbyist Report – April 2014. (pg. 149)
- 10-3. State Legislative Advocacy Update – April 2014. (pg. 151)
- 10-4. TAMC Highlights – April 2014. (pg. 155)
- 10-5. Revision to Gillig bus order. (pg. 157)
- 10-6. Staff Trip Reports. (pg. 159)
- 10-7. Correspondence. (pg. 163)
- 10-8. Staff Announcements.

11. COMMENTS BY BOARD MEMBERS

- 11-1. Reports on meetings attended by board members at MST expense (AB1234).
- 11-2. Board member Comments and Announcements.
- 11-3. Board member Referrals for future agendas.

12. ATTACHMENTS

- 12-1. Detailed Monthly Performance Statistics and Disbursement Journal, March 2014.

Attachments can be found online within the GM Report at:
<http://www.mst.org/about-mst/board-of-directors/board-meetings/>

13. CLOSED SESSION

As permitted by Government Code §64956 et seq. of the State of California, the Board of Directors may adjourn to Closed Session to consider specific matters dealing with personnel and/or pending possible litigation and/or conferring with the Board's Meyers-Milias-Brown Act representative.

- 13-1. Conference with property negotiators. (Parcel # APN 259-011-067, 003-171-024, 003-171-027, 002-248-009-010, 032-171-005, 013-313-002, L.2.1, 1.2.4.3, L.2.4.2, L.2.2.1, L.2.2.2, L.2.3, L.2.4.1). (No enclosure) (C. Sedoryk)
- 13-2. Conference with Labor Negotiators – Monterey-Salinas Transit Employees' Association (MSTEA), and MST (§54957.6). (No enclosure) (D. Laredo, K. Halcon)
- 13-3. Conference with Legal Counsel – Anticipated Litigation, Gov. Code § 54956.9(b). Morgan v. MST. (No enclosure) (D. Laredo, K. Halcon)

- 13-4. Request for settlement authority – Rollie Parducho. (No enclosure)
(D. Laredo, C. Sedoryk, K. Halcon)

14. RETURN TO OPEN SESSION

- 14-1. Report on Closed Session and possible action.

15. ADJOURN

NEXT MEETING DATE: June 9, 2014

Monterey Bay Unified Air Pollution Control District Board Room, 3rd Floor

NEXT AGENDA DEADLINE: May 27, 2014

Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection at the Monterey-Salinas Transit Administration office at 1 Ryan Ranch Road, Monterey, CA during normal business hours.

Upon request, MST will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service at least three working days prior to the meeting. Requests should be sent to Deanna Smith, MST, One Ryan Ranch Road, Monterey, CA 93940 or dsmith@mst.org.

**DAVID BIELSKER
MAY 2014
EMPLOYEE OF THE MONTH**

WHEREAS, each month Monterey-Salinas Transit recognizes an outstanding employee as Employee of the Month; and

WHEREAS, the Employee of the Month is recognized for their positive contribution to MST and to the entire community; and

WHEREAS, David Bielsker started his career with Monterey-Salinas Transit District in June of 2012 as a Scheduler. Since that time, he has excelled at utilizing the HASTUS system, developing multiple scenarios for sign-ups, service changes, and other planning efforts; and

WHEREAS, David Bielsker has a vast knowledge of the HASTUS program. This is evident in the speed and accuracy with which he can develop multiple runcuts and test different variables to evaluate efficiencies. He has been integral in planning both regular service changes and emergency service plans; and

WHEREAS, David Bielsker was able to utilize his experience with HASTUS in order to maximize the level of bus service MST could provide with a limited number of available Coach Operators. He also played a key role in quantifying the cost of service to the Presidio of Monterey during the district's negotiations with the military over required revenues to support the program.

THEREFORE BE IT RESOLVED that the Board of Directors of Monterey-Salinas Transit recognizes David Bielsker as Employee of the Month for May 2014; and

BE IT FURTHER RESOLVED that Dave Bielsker is to be congratulated and thanked for his excellent work at Monterey-Salinas Transit.

THE BOARD OF DIRECTORS OF MONTEREY-SALINAS TRANSIT
PASSED AND ADOPTED RESOLUTION 2014-20 this 12th day of May, 2014.

Maria Orozco
Chairman

Carl G. Sedoryk
Secretary

Blank Page

To: Board of Directors
From: Sonia Bannister, Customer Service Supervisor
Subject: Disposal of unclaimed property left on bus

Goodwill

1 apron	1 sweater
1 book	2 cell phones
2 jackets	1 hair cream
1 purse	1 necklace
2 shirts	1 suitcase
2 pairs of sunglasses	1 beanie

To be disposed


1 earring	2 keys
1 wallet	2 id's
1 bag of clothes	1 bag of food
1 water bottle	1 notebook

MST makes an attempt to contact the owners of Lost and Found items. If the items are unclaimed after 30 days, they are added to the above list. None of the items listed above match those lost by Mr. Fink.

PREPARED BY:


Sonia Bannister

REVIEWED BY:


Carl Sedoryk

Blank Page

MST BOARD OF DIRECTORS

Monterey Bay Unified Air Pollution Control District
24580 Silver Cloud Ct., Monterey

Minutes

April 14, 2014
10:00 a.m.

1. CALL TO ORDER

1-1 Roll call.

1-2 Pledge of Allegiance.

Chair Orozco called the meeting to order at 10:04 a.m. Roll call was taken the Pledge of Allegiance followed.

Present:	Fernando Armenta	County of Monterey
	Tony Barrera	City of Salinas
	Victoria Beach	City of Carmel-by-the-Sea (10:08 a.m.)
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	Terry Hughes	City of King
	Frank O'Connell	City of Marina
	Maria Orozco	City of Gonzales
	David Pendergrass	City of Sand City
	Patricia Stephens	City of Soledad (10:10 a.m.)

Absent:	Randy Hurley	City of Greenfield
----------------	--------------	--------------------

Staff:	Carl Sedoryk	General Manager/CEO
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant/Clerk to the Board
	Kelly Halcon	Director of Human Resources & Risk Management
	Andrea Williams	General Accounting & Budget Manager
	Mike Gallant	Business Development Planner
	Robert Weber	Director of Transportation Services
	Mark Eccles	Director of Information Technology
	Tom Hicks	CTSA Manager
	Zoe Shoats	Marketing Manager
	Dave Laredo	De Lay & Laredo
	Miriam Gutierrez	MST Customer Service Representative

Public:	Jim Fink	MST Rider
	Ren Lascelles	U.S. Army/Presidio of Monterey
	Heidi Quinn	De Lay & Laredo
	Margarita Silva	MST
	Thomas Wittmann	Nelson Nygaard
	Steve Boland	Nelson Nygaard
	Belynda Johnson	Majic Consulting Group

Apology is made for any misspelling of a name.

2. CONSENT AGENDA

2-1 Review Highlights of agenda.

Mr. Sedoryk provided the highlights of the agenda.

2-2. Adopt Resolution 2014-19 recognizing Fred Simkins, coach operator, as Employee of the Month for April 2014.

2-3. Disposal of property left aboard buses.

2-4. Minutes of the regular meeting of March 3, 2014.

2-5. Financial Report – January and February 2014.

2-6. Approve appointment of MST representatives to FORA Board.

2-7. Approve the purchase of one information technology service truck.

2-8. Approve the purchase of surveillance video and camera equipment.

2-9. Approve RSTP Master Agreement.

2-10. Authorize contract for financial consulting services.

Public Comment – none.

Director Barrera made a motion to approve the Consent Agenda and was seconded by Director Edwards. The motion passed unanimously 10-0.

Director Beach arrived at 10:08 a.m.

3. SPECIAL PRESENTATIONS

3-1. April Employee of the Month – Fred Simkins, coach operator.

Mr. Weber recognized Fred Simkins as the April Employee of the Month for his positive contribution to MST and to the entire community. Mr. Simkins said, “If you ever want someone to remember you, give them something cheap.” He then handed out

Easter “Peeps” to MST board members and staff, thanking them for their work and support.

Director Stephens arrived at 10:10 a.m.

3-2. 35 Years of Service – Ann Armbruster, coach operator.
Ms. Armbruster was not present.

3-3. 25 Years of Service – Renaldo Hernandez, coach operator.

Mr. Weber recognized Renaldo Hernandez for his 25 years of exemplary service with MST.

3-4. 2013 On-Board Passenger Survey results.

Zoe Shoats, MST marketing manager, introduced Belynda Johnson from Majic Consulting Group to present the results of the 2013 On-Board Rider Survey.

Director Downey asked if MST was allowed to encourage voter registration among its riders. Zoe confirmed that MST has been working with the Monterey County Elections Office and has placed voter registration cards at the Salinas and Monterey Transit Centers and at the MST offices at 1 Ryan Ranch Rd. Voter registration booths will be placed at the transit centers in the near future. There are restrictions on MST gathering and submitting the registration cards, but they can make them available.

Director Armenta asked if staff could provide a cross-tabulation of survey responses by zip code. Ms. Johnson will provide the information to staff and it will be distributed to board members.

Director Barrera commended MST coach operators and Customer Service Representatives for their help in raising MST’s favorable percentages regarding customer service.

Mr. Sedoryk stated that Leadership Salinas Valley, a Salinas Chamber of Commerce program, will be working on a voter engagement project, and has offered MST facilities as a location to engage riders in this effort. Mr. Harvath noted that based on the last survey, MST has made an effort to improve customer service among its Spanish-speaking riders. Current survey results show an improvement in satisfaction rates among this group.

3-5. Nelson Nygaard Sustainable Service Plan.

Mr. Harvath introduced Thomas Wittmann from Nelson Nygaard who provided a summarized version of the PowerPoint presentation that was reviewed earlier by the MST Planning and Operations Committee. He explained that, in an effort to plan ahead for possible necessary service reductions due to uncertain federal and state funding for the coming fiscal year, MST consultants from Nelson Nygaard and Nancy Whelan Consulting had been working for nearly six months to develop an equitable and

financially sustainable service plan in the event funding levels for FY 2015 are less than required to maintain current levels of service.

The presentation detailed the preliminary suggested service changes, which would result in a 17 percent total reduction in service, shifting 10 to 20 percent of revenue hours from contracted service to MST, and a 1/6 total reduction in labor hours/costs. The service reduction plan represents a worst-case scenario, and is compliant with newly enacted federal Title VI civil rights requirements.

Director Edwards asked how this reduction plan differed from the emergency reduction plan developed during last year's PEPRA dispute between the State of California and the federal Department of Labor in response to the ATU International's objection to the disbursement of federal grant funding. Mr. Harvath stated that last year there was not time to fully analyze MST's service demands and develop a targeted approach that reduced service in a manner that maintained maximum equity of service and most efficiently reduced labor costs.

Mr. Sedoryk stated that MST would work in consultation with TBWB, MST's sales tax consultants, to make sure that the possible service reduction did not conflict with the messaging for the proposed sales tax measure. It is the goal of MST staff to be prepared to implement necessary changes with plenty of time for public outreach, adjustments to the plan, and board discussion and approval of the final plan, if necessary.

Public Comment – none.

3-6. Update on MST Proposed Sales Tax Measure.

Mr. Sedoryk stated that, in response to direction from the MST board at the meeting of March 3, 2014, he and other members of MST staff had been meeting with various legislators, civic leaders, nonprofit groups, and other organizations to provide information on MST's transit services to seniors, persons with disabilities, and veterans, and inform them of a possible sales tax measure that may be placed on the November 2014 ballot to maintain these services as a result of federal cuts to funding that support the programs. The PowerPoint presentation and video that has been used at these meetings was presented.

Director Beach asked if additional polling would be conducted to gauge support for a sunset clause for the sales tax. Mr. Sedoryk stated that staff would be requesting a line item budget allocation for another poll that would track the support of items such as sunset clauses, including not having a sunset clause.

Director Beach also asked why the video on MST's paratransit services was included in the presentation. Mr. Sedoryk stated that the presentation was to make people more aware of the services that would be affected. The videos were previously produced and are used as tutorials and public service announcements for individuals and groups who use these services. Portions of the footage may also be used in future

advertisements by the proposed sales tax campaign. Director Beach found the personal stories more compelling than the b-roll of coach operators.

Director Armenta asked when the public service announcements would be running and said they were great promotional material for MST. He suggested creating videos for students and veterans as well.

Public Comment – none.

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Mr. Fink thanked MST for extending the evening hours for restroom service, but he still is unhappy they are closed after 3:00 p.m. on Saturday and all day on Sunday. He would like MST to address a connectivity problem that occurs when a bus is late and causes everyone else to run late. He also stated that MST was the only transit agency in the Bay Area to reduce service on Martin Luther King, Jr. Day and Presidents Day. He thinks MST should align its holiday schedule with other transit agencies.

5. COMMITTEE REPORTS

5-1. Facilities Committee minutes of March 3, 2014.

5-2. Mobility Advisory Committee minutes of December 18, 2013.

5-3. Mobility Advisory Committee ADA Paratransit Subcommittee (ADAPTR) minutes of December 12, 2013.

Public Comment – none.

6. MAJOR PROCUREMENTS

6-1. Award contract for federal legislative services.

Mr. Sedoryk stated that staff is requesting the contract be awarded to Thomas Walters & Associates even though their bid was not the lowest, citing their proven performance, access to legislators in Washington, D.C., and a familiarity with MST's legislative concerns.

Director Edwards asked why it was necessary to secure a contract for five years. Mr. Sedoryk stated that the contract allows MST to cancel at any time with 90 days notice, as specified in the contract. It is also customary for lobbyists to provide better rates for contracts with longer terms, and all respondents based their fee on the 5 year term.

Director Armenta asked that more information as to the amount of time and specificity of activities taken on MST's behalf by MST's lobbyist be provided. Mr. Sedoryk referred the board to monthly agenda reports provided by Thomas Walters & Associates, as well as monthly State Legislative reports and staff trip reports that provide itineraries of all meetings held with legislators.

Director Cohen said he was more interested in the results of the lobbying efforts and asked how much federal money Thomas Walter & Associates has brought in for MST over the last 15 years. Mr. Sedoryk stated that over the last 15 years, approximately \$22 million, or an average of approximately \$1.5 million per year in federal funds could be attributed to their lobbying efforts. Mr. Sedoryk stated that in conjunction with the Finance Committee, MST staff could research the contract amounts paid to lobbyists by other transit agencies as well as the amount of money secured on their behalf as a comparison.

Director Downey asked that Thomas Walters & Associates provide more specificity in their monthly reports.

Public Comment – none.

Director Barrera stated that the return on investment is the bottom line and made a motion to approve awarding a five-year contract in the amount of \$60,000 per year, with annual escalators of 3 percent for an additional year, to Thomas Walters & Associates for federal legislative services. The motion was seconded by Director Edwards.

Director Edwards withdrew his second, stating that he could not support a contract in that amount and that he had recently opposed a request by City of Seaside staff for lobby services which was less than \$60,000 per year. Director Cohen offered a second to the motion. The motion passed 11-1, with Director Edwards opposed.

Director Armenta stated that after reviewing the reports in the agenda more thoroughly, he believed that he may have been wrong about the lobbyist not providing adequate reports.

6-2. Authorize the purchase of sixteen medium buses and ITS support equipment.

Mr. Sedoryk stated he was pleased to announce that TAMC had authorized \$1.4 million from Surface Transportation Program funds and the Fort Ord Reuse Authority had authorized \$99,000 to purchase the buses.

Director Edwards stated that Assistant General Manager and COO, Michael Hernandez, did an excellent job at TAMC's recent board meeting requesting funds for the bus purchase.

Public Comment – none.

Director Edwards made a motion to approve the purchase of 16 medium buses and Intelligent Transportation Systems support equipment from Creative Bus Sales in the amount of \$1,499,000 and was seconded by Director Downey. The motion passed unanimously.

7. PUBLIC HEARINGS

- 7-1. Conduct Public Hearing on MST's proposed FY 2014 Program of Section 5307 federally funded projects, authorizing the filing of grant applications with the Federal Transit Administration and Caltrans.

Michelle Overmeyer stated that for FY 2014 MST will receive an apportionment of \$6,818,950 of Section 5307 funds and will use the fund to pay for fuel, staff salaries, and security guards. She opened the public hearing for comment.

Public Comment

Mr. Fink is concerned that the notice of public hearing for MST's Annual Program of Projects is unclear as to what the public is being asked to comment about and what the impact of this program is.

Director Downey requested that in the future, Mr. Fink be provided a hand-held microphone to make his public comments.

Close Public Comment

Director Cohen made a motion to approve the FY 2014 Program of Section 5307 federally funded projects and to authorize the filing of grant applications with the Federal Transit Administration and Caltrans, and was seconded by Director Downey. The motion passed unanimously.

8. UNFINISHED BUSINESS

9. NEW BUSINESS

- 9-1 Receive and adopt proposed changes to MST Bylaws, Article VI: Officers.

Director Armenta suggested that it was a good idea that the Nominating Committee meet once per year in case an officer did not want to serve the entire two years.

Mr. Laredo stated that the bylaws were clear that officers were elected to a two-year term; however, if at any time an officer requested to resign from office, a meeting of the Nominating Committee could be convened to nominate a replacement.

Public Comment

Mr. Fink expressed confusion with the language of Article VI. Section b. regarding non-consecutive terms.

Close Public Comment

Director Beach made a motion to approve the bylaw changes as recommended, to include the following additional change to Article VI. Section b.:

“The Board shall elect a Chair and Vice-Chair to serve one two-year (2 year) term. Officers may not serve consecutive terms.”

The motion was seconded by Director Clark and passed unanimously.

- 9-2 Consider request from Monterey County Workforce Investment Board to include 19 to 21 year-old participants in the agency’s summer youth employment program and to extend the summer youth pass program dates.

Public Comment

Mr. Fink likes the summer youth program, but would like to see the 22 extra days in May included permanently in the regular program for all participants.

Close Public Comment

Director Edwards asked if it would be a problem to make this change for the current year. Mr. Harvath stated there would be an additional cost as passes and brochures have already been printed. Director Edwards suggested the board consider this change for next year.

Director Downey made a motion to approve including 19 to 21 year-old participants in the Monterey County Workforce Investment Board’s summer youth program, and extend the program by 22 extra days in May, and was seconded by Director Edwards. The motion passed unanimously.

10. REPORTS & INFORMATION ITEMS

- 10-1. General Manager/CEO Report – January and February 2014.

Mr. Sedoryk informed the board that a new financial dashboard chart was included in the General Manager/CEO Report and will be included in all future agendas.

- 10-2. Washington D. C. Lobbyist Report – February and March 2014.

- 10-3. State Legislative Advocacy Update – February and March 2014.

- 10-4. TAMC Highlights – January, February, and March 2014.

- 10-5. Staff Trip Reports.

- 10-6. Correspondence.

- 10-7. Staff Announcements.

10-7.1. Coach Operator Performance Excellence Awards

11. COMMENTS BY BOARD MEMBERS

- 11-1. Reports on meetings attended by Board Members at MST's expense (AB1234).

Director Downey provided a verbal report of the sessions she attended at the APTA Legislative Conference in Washington, D.C., March 8-11. She found the information valuable.

Director Armenta provided a verbal report of his attendance at the APTA Legislative Conference in Washington, D.C., March 8-11. He said that he finds it valuable to stay connected with other transit professionals on a regular basis.

- 11-2. Board Member Comments and Announcements.

Mr. Sedoryk referred the board back to Agenda Item 10-7.1, and announced the recipients of this year's Coach Operator Performance Excellence awards: Timothy Brown; Ruben Cano; Carlos Dominguez; Hector Martinez; and Fred Simkins.

Director Edwards asked if there was an update on the recent accident in the San Jose area involving an MST bus. Mr. Sedoryk stated that there was nothing to report at this time.

- 11-3. Board Member Referrals for future agendas.

Public Comment – none.

12. ATTACHMENTS

- 12-1 Detailed Monthly Performance Statistics and Disbursement Journal, January and February, 2014.

13. CLOSED SESSION

The board moved to Closed Session at 12:04 p.m.

- 13-1. Conference with property negotiators. (Parcel # APN 259-011-067, 259-011-060, 003-171-024, 003-171-027, 002-248-009-010, 013-312-015-000 011-486-004, 032-171-005, 001-693-002-000, 013-313—002, 259-031-040, L.2.1, 1.2.4.3, L.2.4.2, L.2.2.1, L.2.2.2, L.2.3, L.2.4.1).
(No enclosure) (C. Sedoryk)
- 13-2. Conference with Labor Negotiators – Monterey-Salinas Transit Employees' Association (MSTEA), and MST (D. Laredo, K. Halcon) (§54957.6)

14. RETURN TO OPEN SESSION

14-1. Report on Closed Session and possible action.

No reportable action was taken.

15. ADJOURN

There being no further business, Chair Orozco adjourned the meeting at 12:34 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

To: Board of Directors
From: Angela Dawson
Subject: Financial Reports – March 2014

RECOMMENDATION:

1. Accept report of March 2014 cash flow presented in Attachment #1
2. Approve March 2014 disbursements listed in Attachment #2
3. Accept report of March 2014 treasury transactions listed in Attachment #3
4. Accept March 2014 financial statements listed in Attachment #4

FISCAL IMPACT:

The cash flow for March is summarized below and is detailed in Attachment #1.

Beginning balance March 1, 2014	\$10,802,013.19
Revenues	809,947.15
Disbursements	<u><2,881,522.99></u>
Ending balance March 31, 2014	<u>\$8,730,437.35</u>

POLICY IMPLICATIONS:

Disbursements are approved by your Board each month and are shown in Attachment #2. Treasury transactions are reported to your Board each month, and are shown in Attachment #3.

A detail of disbursements can be viewed within the GM Report at <http://www.mst.org/about-mst/board-of-directors/board-meetings/>

Prepared by:


Angela Dawson

Reviewed by:


Hunter Harvath

Blank Page

(REVENUES & DISBURSEMENTS)

CASH FLOW

Beginning balance March 1, 2014 \$ 10,802,013.19

Revenues

Passenger Revenue	452,053.04	
DOD Revenue	86,375.50	
LTF / STA / 5307	0.00	
Grants	184,116.50	
TAMC Loan/Rabo LOC advance	0.00	
Non Transit Revenue	87,402.11	
Total Revenues		809,947.15

Disbursements

Operations (See Attachment #2)	2,808,457.06	
Capital	73,065.93	
Total Disbursements		(2,881,522.99)

Ending balance March 31, 2014 **\$ 8,730,437.35**

COMPOSITION OF ENDING BALANCE

Checking - First National Bank	\$ 4,159.33
Checking - Rabo Bank	66,735.06
Checking(s) - Wells Fargo Bank	10,324.00
Local Agency Investment Fund (LAIF)	42,619.98
Money Market - Homeland Security	663,591.14
Money Market - Rabo MM	615,832.72
Money Market - PTMISEA	6,873,365.97
Money Market - Rabo Prop. 1 B	168,826.07
Bank of America - Escrow	58,426.00
Petty cash fund, STC Coin Machine, and 2 change funds	8,750.00
RBC Wealth - Fuel Hedging	50,000.00
Rabobank-Regional Taxi Authority	167,807.08
Total	\$ 8,730,437.35

PAYROLL ACCOUNT

March 7 Payroll & Related Expenses	467,691.33	
March 21 Payroll & Related Expenses	536,419.71	
Payroll adj	0.00	
Pers & 457	237,151.34	
Garnishments	7,589.85	
	<hr/>	
	1,248,852.23	1,248,852.23

GENERAL ACCOUNT

Disbursements on Attached Summary	1,558,058.03	
Paydown loan	-	
Workers Comp. Disbursements	61,234.73	
Interest expense	2,195.83	
Bank Service Charge/Armored Car	11,182.17	
Transfer from WFB		
	<hr/>	
	1,632,670.76	\$1,632,670.76

Total Disbursements		<hr/> 2,881,522.99
Less Capital Disbursements & Transfers		<hr/> (73,065.93)
Operating Disbursements		<hr/><hr/>\$2,808,457.06

DISBURSEMENTS SUMMARY:**GENERAL ACCOUNT DISBURSEMENTS FOR March 1, 2014 -March 31, 2014**

VENDOR / DESCRIPTION	CHECKS	AMOUNT
Accounts Payable 03/03/14	34391	1,203.00
Accounts Payable 03/07/14	34392 - 34401	1,000.00
Accounts Payable 03/14/14	34402 - 34502	386,672.55
Accounts Payable 03/18/14	34503 - 34506	552,007.52
Accounts Payable 03/28/14	34507 - 34638	617,174.96
TOTAL		1,558,058.03

CHECKS \$100,000 AND OVER

VENDOR / DESCRIPTION	BOARD APPROVED	CHECK NUMBER	CHECK DATE	AMOUNT
Coast Oil	Recurring Expense	34421	03/14/14	102,066.97
MV Transportation	Recurring Expense	34505	03/18/14	550,945.52
PERS - Health	Recurring Expense	34600	03/28/14	231,054.13

TREASURY TRANSACTIONS
FOR MARCH 2014

LAIF ACCOUNT

<u>Date</u>	<u>Account</u>	<u>Bank</u>	<u>Deposit</u>	<u>Withdrawal</u>	<u>Balance</u>
	Balance Forward at 03/01/14				42,619.98
	Transfer to checking for payroll				0.00
	Local Agency Investment Fund:				
	Interest earned - 0.000%				0.00
	LAIF Treasury Balance at 03/31/14				42,619.98

RABOBANK MM ACCOUNT

<u>Date</u>	<u>Account</u>	<u>Bank</u>	<u>Deposit</u>	<u>Withdrawal</u>	<u>Balance</u>
	Balance Forward at 03/01/14				1,380,475.67
03/04/14	Loan from PTMISEA		1,000,000.00		2,380,475.67
03/07/14	To P/R			100,000.00	2,280,475.67
03/14/14	To A/P			300,000.00	1,980,475.67
03/19/14	To A/P			450,000.00	1,530,475.67
03/21/14	To P/R			400,000.00	1,130,475.67
03/31/14	To A/P			515,000.00	615,475.67
03/31/14	Interest @ 0.26%		357.05		615,832.72
	RABO MM Balance at 03/31/14				615,832.72

MONTEREY - SALINAS TRANSIT

Revenue & Expense - Consolidated

Budget vs Actual

For the Period from March 1, 2014 to March 31, 2014

(Amounts are in USD)

(Includes Fund: 001)

(Includes G/L Budget Name: BUDFY14)

Fixed Route

	Cur Mo. Actual	Cur Mo. Budget	Cur Mo. Variance	YTD Actual	YTD Budget	YTD Variance
Revenue						
Passenger Fares	(365,026)	(416,667)	51,641	(3,473,233)	(3,750,000)	276,767
Special Transit	(122,139)	(336,200)	214,061	(1,551,350)	(3,025,800)	1,474,450
Cash Revenue	(23,642)	(31,571)	7,929	(462,642)	(284,137)	(178,505)
Cash Grants & Reimbursement	(2,346,500)	(1,838,306)	(508,193)	(16,107,238)	(16,544,758)	437,520
Total Revenue	(2,857,306)	(2,622,744)	(234,562)	(21,594,464)	(23,604,696)	2,010,232
Expenses						
Labor	942,946	964,521	(21,575)	7,722,759	8,680,690	(957,930)
Benefits	838,354	646,869	191,485	5,853,703	5,821,819	31,884
Advertising & Marketing	3,872	13,542	(9,669)	79,339	121,875	(42,536)
Professional & Technical	33,651	43,799	(10,149)	385,781	394,192	(8,411)
Outside Services	26,443	18,083	8,360	168,522	162,750	5,772
Outside Labor	67,355	55,292	12,063	512,562	497,629	14,933
Fuel & Lubricants	267,142	303,480	(36,337)	2,259,433	2,731,316	(471,883)
Supplies	47,262	52,096	(4,834)	414,132	468,866	(54,734)
Vehicle Maintenance	59,658	53,263	6,396	534,133	479,363	54,771
Marketing Supplies	2,358	2,500	(142)	37,558	22,500	15,058
Utilities	31,126	23,297	7,829	263,150	209,670	53,480
Insurance	29,508	31,329	(1,821)	269,472	281,960	(12,489)
Taxes	15,765	19,833	(4,068)	142,293	178,495	(36,202)
Purchased Transportation	426,916	280,237	146,679	3,030,933	2,522,135	508,799
Miscellaneous Expenses	27,645	12,708	14,937	176,999	114,375	62,624
Interest Expense	2,196		2,196	17,283		17,283
Leases & Rentals	7,340	5,752	1,588	68,407	51,768	16,639
Total Operating Expenses	2,829,538	2,526,600	302,938	21,936,460	22,739,403	(802,943)
Operating (Surplus) Deficit	(27,768)	(96,144)	68,376	341,996	(865,293)	1,207,289

RIDES

MONTEREY - SALINAS TRANSIT
Revenue & Expense - Consolidated
 Budget vs Actual
 For the Period from March 1, 2014 to March 31, 2014
 (Amounts are in USD)
 (Includes Fund: 002)
 (Includes G/L Budget Name: BUDFY14)

	Cur Mo. Actual	Cur Mo. Budget	Cur Mo. Variance	YTD Actual	YTD Budget	YTD Variance
Revenue						
Passenger Fares	(27,230)	(32,083)	4,853	(234,320)	(288,750)	54,430
Special Transit						
Cash Revenue						
Cash Grants & Reimbursement	(213,041)	(213,041)		(1,917,369)	(1,917,369)	
Total Revenue	(240,271)	(245,124)	4,853	(2,151,689)	(2,206,119)	54,430
Expenses						
Labor	3,721	3,520	200	32,072	31,684	389
Benefits	5,204	1,728	3,476	25,103	15,553	9,549
Advertising & Marketing						
Professional & Technical		167	(167)		1,500	(1,500)
Outside Services						
Outside Labor	2,865	1,398	1,468	30,766	12,579	18,187
Fuel & Lubricants	14,239	41,667	(27,428)	331,491	375,000	(43,509)
Supplies	4,320	1,375	2,945	9,374	12,375	(3,001)
Vehicle Maintenance		1,250	(1,250)	791	11,250	(10,459)
Marketing Supplies						
Utilities	(262)	704	(966)	(262)	6,338	(6,600)
Insurance						
Taxes						
Purchased Transportation	235,835	193,066	42,770	1,749,989	1,737,591	12,398
Miscellaneous Expenses		250	(250)	213	2,250	(2,037)
Interest Expense						
Leases & Rentals				1		1
Total Operating Expenses	265,922	245,124	20,797	2,179,537	2,206,120	(26,583)
Operating (Surplus) Deficit	25,651	0	25,651	27,848	1	27,847

To: Board of Directors
From: Ben Newman, Risk Manager
Subject: Liability Claim Rejection

RECOMMENDATION:

Reject claim by the claimant below.

FISCAL IMPACT:

Unknown.

POLICY IMPLICATIONS:

None.

DISCUSSION:

On February 17, 2014, an MST bus was involved in a traffic collision on Salinas Road at Werner Road in Monterey County. The driver of the vehicle, Kristina Morgan, died as a result of her injuries and another passenger in the vehicle was injured. The claim against MST is filed through Counsel Tom Griffin at Grunsky, Ebey, Farrar & Howell.

After conducting a preliminary investigation into this matter, it is determined that Monterey-Salinas Transit has no liability in this claim and recommends that it be rejected in its entirety.

The above claim is under investigation. If any Board member desires further information on this claim, they may request it be discussed in closed session.

PREPARED BY: 

Ben Newman

APPROVED BY: 

Carl Sedoryk

Blank Page

To: Board of Directors
From: Michelle Overmeyer, Grants and Compliance Analyst
Subject: 2014-2016 Title VI Plan Update

RECOMMENDATION:

1. Receive 2014-2016 Title VI Plan Update.
2. Adopt Resolution 2014-21 approve the 2014-2016 Title VI Plan Update, including the Language Assistance Plan and Public Hearing Policy.

FISCAL IMPACT:

MST cannot receive federal grant funds without these programs and policies in place and adopted by your Board.

POLICY IMPLICATIONS:

Your board is responsible for conducting programmatic oversight and compliance regarding MST's federal funded programs. A Title VI Plan is required for MST to be in compliance with federal regulations.

DISCUSSION:

Title VI of the Civil Rights Act of 1964 states, "no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

Many MST programs are funded with Federal financial assistance; therefore, MST is required to comply with Title VI requirements as enforced by the Federal Transit Administration (FTA). MST is required to maintain a Title VI Plan and update that plan every three years. MST's current plan was prepared in 2011 and will expire this summer. MST's next plan update is due to FTA in June 2014.

The 2014-2016 Title VI Plan Update contains standard elements that get updated every three years such as:

- Title VI Notice to Beneficiaries
- Language Assistance Plan
- Limited English Proficiency Policy (revised)
- Public Hearings Policy (revised)

In October 2012 the FTA issued new guidance on how transit agencies are required to comply with Title VI. While some requirements are not new (e.g., those listed above) there are some new requirements under the new FTA rules. New elements to MST's 2014-2016 Title VI Plan Update include:

- Public Participation Plan
- Ethnic Breakdown of MST's Non-Elected Boards and Committees
- Equity Analysis of Site or Location of Facilities
- Service Standards and Policies

Staff recommends your board approve the 2014-2016 Title VI Plan Update so MST will remain in compliance with federal regulations.


Attachments:

1. 2014-2016 Title VI Plan Update
(Individual attachments to the Title VI Plan may be viewed online within the PDF version of this agenda at <http://www.mst.org/about-mst/board-of-directors/board-meetings/> or by contacting Deanna Smith at MST)
2. Resolution 2014-21

PREPARED BY


Michelle Overmeyer

REVIEWED BY


Carl G. Sedoryk

Monterey-Salinas Transit 2014-2016 Title VI Plan Update



Adopted May 12, 2014



One Ryan Ranch Road
Monterey, CA 93940

Civil Rights Contact: Michelle Overmeyer (831) 393-8131

Table of Contents

Table of Contents	2
1. Introduction.....	1
2. Title VI Notice to Beneficiaries	2
3. Title VI Complaint Procedures and Complaint Form	3
4. List of Transit-Related Title VI Investigations, Complaints and Lawsuits	7
5. Public Participation Plan	8
6. Language Assistance Plan	11
7. Membership of Decision-Making Bodies	19
8. Sub-recipient Monitoring	20
9. Equity Analysis of Site or Location of Facilities	21
10. Service Standards and Policies	22
11. Service Policies for Distribution of Transit Amenities	28
12. List of Attachments.....	30

1. Introduction

Monterey-Salinas Transit (MST) was created by California law AB 644 and formed July 1, 2010. The district succeeds Monterey-Salinas Transit Joint Powers Agency formed in 1981 when the City of Salinas joined the Monterey Peninsula Transit Joint Powers Agency, which was formed in 1972. Current members of the district are the Cities of Carmel, Del Rey Oaks, Gonzales, Greenfield, King City, Marina, Monterey, Pacific Grove, Salinas, Sand City, Seaside, Soledad and the County of Monterey. A board of directors with a representative from each member jurisdiction governs the agency and appoints the general manager. MST serves a 280-square-mile area of Monterey County, Southern Santa Cruz County, and Santa Clara County. MST's 60 routes serve an estimated population of 427,000 based upon the area within ¾ mile of established routes within Monterey County.

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Monterey-Salinas Transit operates programs without regard to race, color, and national origin and is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B.

The 2014 MST Title VI Program includes the following elements per Appendix A of FTA circular 4702.1B:

- Title VI Notice to Beneficiaries
- Title VI complaint procedures and complaint form
- List of transit-related Title VI investigations, complaints and lawsuits
- Public Participation Plan
- Language Assistance Plan for populations with Limited English Proficiency (LEP)
- Membership of decision making bodies
- Sub-recipient monitoring
- Equity analysis for fixed facilities
- Service Standards for fixed-route service
- Service Policies for distribution of vehicles and amenities

2. Title VI Notice to Beneficiaries

MST provides the following notice on the MST website in English and in Spanish and is included in the Rider's Guide, and posted at all customer service windows, public meeting rooms, and aboard MST buses in bilingual car cards:

Title VI Notice

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), Monterey-Salinas Transit operates programs without regard to race, color, and national origin. Contact MST at One Ryan Ranch Road, Monterey, California 93940, (831) 899-2558, or www.mst.org to request additional information regarding MST's nondiscrimination obligations. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with MST or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI Program Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by FTA.

Nota de Título VI

En cumplimiento de los reglamentos del Título VI del Departamento de Transporte de los Estados Unidos (49 CFR parte 21), Monterey-Salinas Transit administra programas sin fijarse en la raza, el color y el origen nacional. Comuníquese con MST a One Ryan Ranch Road, Monterey, California 93940, (831) 899-2558, ó www.mst.org para solicitar información adicional sobre la obligación de no discriminar de MST. Cualquier persona que considere que ella o una clase específica de personas ha sufrido discriminación prohibida por el Título VI puede presentar [una queja escrita](#) en nombre propio o mediante un representante a MST o a la oficina de derechos civiles del Departamento Federal de Transporte Público (Federal Transit Administration) (FTA, por sus siglas en inglés), atención: Coordinador del Programa del Título VI, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Se debe presentar la queja a más tardar 180 días después de la fecha de la discriminación en cuestión, a menos que el FTA extienda el plazo para presentar la queja.

3. Title VI Complaint Procedures and Complaint Form

As referenced in the previous section, the Title VI notice below is published (in English and Spanish) on MST's website, in the Rider's Guide, and posted at all customer service windows, public meeting rooms, and aboard MST buses in bilingual car cards and provides direction on how to file a Title VI complaint.

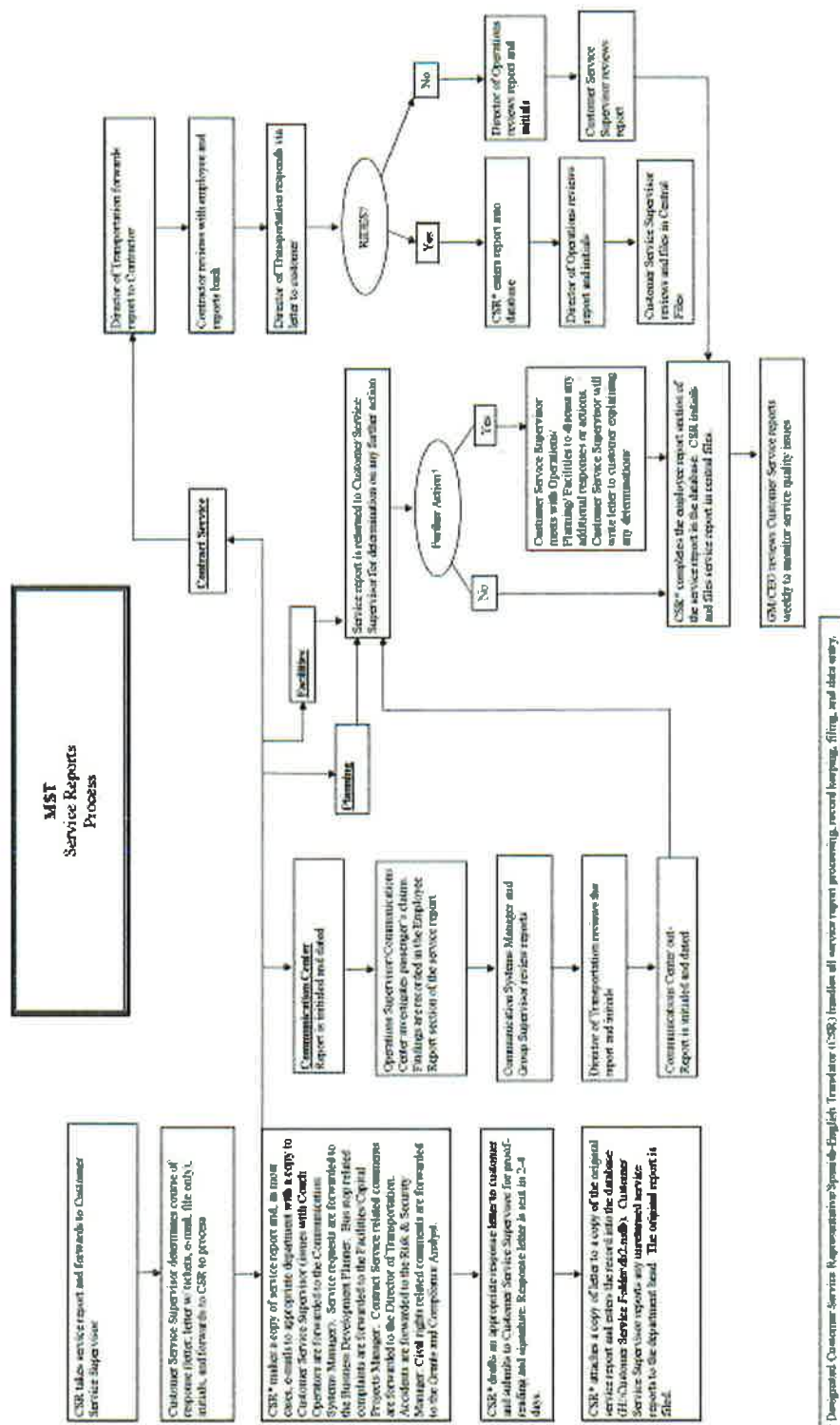
TITLE VI NOTICE

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), Monterey-Salinas Transit operates programs without regard to race, color, and national origin. Contact MST at one Ryan Ranch Road, Monterey, California 93940, (831) 899-2558, or www.mst.org to request additional information regarding MST's nondiscrimination obligations. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with MST or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI program Coordinator, East Building- 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination unless the time for filing is extended by FTA.

MST's Title VI complaint form is available on MST's website and provided within this section for English and Spanish.

MST has a public comment database in which every complaint, commendation, suggestion or other input is tracked and processed for resolution. The diagram below contains a copy of the Customer Service Report database procedure that is followed by MST staff. The following explains the steps taken by MST if a Title VI complaint is received:

- If received via phone, fax, email, website or U.S. mail, a Title VI complaint would be logged in by the Customer Service Representative and then forwarded directly to the Grants and Compliance Analyst.
- If a complaint is received from a customer service call, the complainant will be sent a Title VI Complaint form so he/she can submit and sign the form.
- The complainant will be contacted within ten (10) days of receipt of complaint to acknowledge an investigation is beginning.
- The Grants and Compliance Analyst would personally lead and coordinate the investigation of the Title VI complaint.
- The progress of the investigation would be tracked, and a memo to the MST board of directors would be prepared outlining the details of the complaint, the results of the investigation and the recommended remedy to the complaint.
- A closing letter would be provided to the complainant.
- A full accounting of the Title VI complaint and any resulting action would be prepared and readied for submittal to FTA in the next Title VI report and/or on grant applications where requested.





**TITLE VI COMPLAINT FORM/
FORMULARIO DE QUEJAS DEL TITULO VI**

Name/Nombre: _____
Address/Domicilio: _____
City/Ciudad: _____ State/Estado: _____ Zip Code/Código Postal: _____

Home Telephone No./
Teléfono de la casa: () _____

Work Telephone No./
Teléfono del trabajo: () _____

Specific basis of discrimination/ Fundamento específico de la discriminación:

☐ Race/Raza ☐ National Origin/Nacionalidad ☐ Color

Date of alleged discriminatory act(s)/ Fecha del presunto acto o actos de discriminación _____

Explain as clearly as possible what happened and how you were discriminated against. Indicate who was involved. Be sure to include the names and contact information of any witnesses. For additional space, attach additional sheets of paper.

Describe de que manera fue discriminado(a). Que sucedió y quiénes fueron los responsables? Si necesita más espacio, use páginas adicionales.

Have you filed this complaint with any other federal, state, or local agency, or with any federal or state court? Presentó esta demanda ante otra agencia local, estatal o federal, o ante un tribunal estatal o federal? ☐ Yes/Sí ☐ No

☐ Federal Agency/Agencia federal ☐ Federal Court/Tribunal federal ☐ State Agency/Agencia estatal ☐ State Court/ Tribunal estatal ☐ Local Agency/Agencia local
☐ Date Filed/ Fecha de presentación _____

Please provide contact person information for the additional agency or court/ Proporciona información de contacto del representante de alguna otra organización (agencia o tribunal) ante el cual presentó la demanda:

Name/Nombre			
Street Address/Domicilio Calle	City, State/ Ciudad, Estado	Zip/Código postal	Telephone/Teléfono

Sign the complaint below and attach any supporting documents/Firme esta demanda en el espacio que figura a continuación. Incluya todo documento de respaldo

Signature/Firma	Date/Fecha

The VI Complaint Procedures and Complaint Form

1. Title VI complaint forms may be downloaded from www.mta.com or requested by calling 1-888-MTA-BUS.
2. If the complainant is unable to write a complaint, MTA staff will assist the complainant. If requested by the complainant, MTA will provide a language interpreter.
3. Complainants have the right to complain directly to the appropriate agency. Complaints must be filed within one hundred eighty (180) calendar days of the alleged incident.
4. MTA will begin an investigation within ten (10) working days of receipt of a complaint.
5. MTA will contact the complainant in writing no later than fifteen (15) working days after receipt of complaint for additional information, if needed. If the complainant fails to provide the requested information in a timely basis, MTA may administratively close the complaint.
6. MTA will complete the investigation within sixty (60) days of receipt of the complaint. If additional time is needed for the investigation, complainant will be contacted. A written investigation report will be prepared by the investigator. The report shall include a summary description of the incident, findings and recommended corrective action.
7. A closing letter will be provided to the complainant. Parties will have five (5) working days from receipt of the closing letter to appeal. If neither party appeals, the complaint will be closed.
8. If required, the investigation report will be forwarded to the appropriate federal agency.

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), Montrose-Solinas Transit operates programs without regard to race, color, and national origin. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may file a complaint with MTA or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI program Coordinator, East Building, 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination unless the time for filing is extended by FTA.

Complaints may be mailed, faxed or emailed to the address below:

Contact Us/ Comuníquese con Nosotros: Montrose-Solinas Transit, Attn: Title VI Coordinator <i>Our Open Access Road</i> Montrose, California 91040 Telephone 888-678-2872 Fax 821-899-3954 website: www.mta.com email: mta@mta.com	
--	--

En cumplimiento de los reglamentos del Título VI del Departamento de Transporte de los Estados Unidos (49 CFR parte 21), Montrose-Solinas Transit administra programas sin distinción de raza, el color y el origen nacional. Cualquier persona que considere que está o una clase específica de personas ha sufrido discriminación prohibida por el Título VI puede presentar una queja escrita en cualquier idioma a través de un representante a MTA o a la oficina de derechos civiles del Departamento Federal de Transportación Pública (Federal Transit Administration) (FTA, por sus siglas en inglés), atención: Coordinador del Programa del Título VI, East Building -- 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Se debe presentar la queja a más tardar 180 días después de la fecha de la discriminación en cuestión, o menos que el FTA extienda el plazo para presentar la queja.

Las quejas podrán ser enviadas por correo, por fax o por correo electrónico a la dirección arriba.

Procedimiento para Quejas y Formulario de quejas del Título VI

1. Los formularios de queja del Título VI pueden descargarse en www.mta.com o llamarse 1-888-MTA-BUS.
2. Si el demandante no puede escribir su queja, el personal de MTA lo asistirá. Si el demandante lo solicita, MTA le proveerá un intérprete de idiomas o de lenguaje de señas.
3. Los demandantes tienen derecho a presentar una queja directamente a la agencia federal que corresponde. Las quejas deben presentarse dentro de los ciento ochenta (180) días calendario desde el último suceso incidente.
4. MTA completará una investigación dentro de los días (60) días hábiles a partir de la recepción de la queja.
5. En caso de que sea necesario solicitar información adicional, MTA se comunicará con el demandante por escrito en un plazo de no más de quince (15) días hábiles luego de recibir la queja. Si el demandante no proporcionara la información solicitada de forma oportuna, MTA podrá cerrar el caso de forma administrativa.
6. MTA completará la investigación dentro de los sesenta (60) días a partir de la recepción de la queja. En caso de necesitar más tiempo por más investigación, se contactará al demandante. El investigador preparará un informe escrito de la investigación, este informe deberá incluir un resumen de la descripción del incidente, las conclusiones y las medidas correctivas recomendadas.
7. Se le enviará una carta que informe que el caso se ha cerrado al demandante y al demandado o departamento demandado. Las partes tendrán cinco (5) días hábiles desde la recepción de la carta de cierre del caso para apelar. En caso de que ninguna de las partes apelar, se cerrará el caso.
8. De ser necesario, se enviará el informe de investigación a la agencia federal correspondiente.

4. List of Transit-Related Title VI Investigations, Complaints and Lawsuits

No Title VI investigations, complaints or lawsuits have been filed against MST since the last report submission. Complaints, if any, are tracked in the following format.

	Date (Month, Day, Year)	Summary (include basis of complaint: race, color, or national origin)	Status	Action(s) Taken
Investigations				
1.				
2.				
Lawsuits				
1.				
2.				
Complaints				
1.				
2.				

5. Public Participation Plan

Monterey-Salinas Transit employs a number of public outreach efforts to ensure meaningful access to the public including those with Limited English Proficiency (LEP). Please refer to the Language Assistance Plan, Section 6 of this report, for languages and other information related to LEP persons.

CONTINUOUS/ ONGOING EFFORTS

Monthly Board Meetings

The MST board of directors holds monthly public meetings of the full board, as well as small meetings of subcommittees (e.g., Finance, Marketing, Planning & Operations, etc.). The public is invited to attend and provide comment on any matters on the agenda, as well as items not on the agenda. All meetings are noticed on MST's website and a bilingual Customer Service Representative/Spanish-English Translator is present at each board meeting to provide Spanish translation services if needed.

Advisory Committee Meetings

All of MST's programs are planned and implemented with the input and oversight of a group of consumers and social service agency personnel who have first-hand experience using the services and/or in assisting others to do so. The Mobility Advisory Committee (MAC) meets every two months. The MAC meetings are open to the public. The MAC reports directly to the MST board of directors and provides advice and recommendations on improving these services.

A subcommittee of the MAC (ADAPT-R) meets during the months that MAC does not meet. The ADAPT-R subcommittee provides input on programs and plans that would affect MST's ADA paratransit service. The public is invited to attend and provide comments at both MAC and ADAPT-R meetings.

On-board Surveys

MST conducts biennial on-board surveys in both English and Spanish to gauge opinions of customers. This data is used to help improve services for existing and future passengers. A copy of the most recent survey is attached.

Public Hearings

MST conducts public hearings for major changes that result in a 10% or greater decrease in vehicle service hours or passengers on any single line, changes in routing that result in MST vehicles to utilize new streets and/or corridors, or any increase in fares. The agency's Public Hearing policy is attached. Public input is gathered in-person at public meetings and from passenger comments submitted via email, fax and phone communications. The public hearings are advertised in both English and Spanish and are held at various locations and at various times of day to encourage attendance by minority and low income persons. Presentation materials are provided in English and Spanish (see attached), and a Customer Service Representative/Spanish-English Translator is present at each public hearing to provide Spanish translation services if needed.

A public hearing is also conducted annually when MST applies for federal operating assistance. In this case, MST advertises in both English and Spanish the federal grant application process in the local newspaper and offers a 30-day public comment period before a single public hearing takes place at a regularly scheduled board of directors meeting. A copy of the most recent hearing notices are attached.

General Community Meetings: On occasion MST staff conducts public educational meetings. These can take place in an open house or presentation style format. A Customer Service Representative/ Spanish-English Translator is present to provide Spanish translation services if needed. These special meetings are published in public notices printed in local newspapers, displayed on printed message signs inside the buses and included in MST press releases, all in English and Spanish.

MST staff is involved in the South County Outreach Effort (S.C.O.R.E.), a collaborative working group of agencies serving south Monterey County areas as well as the Spanish speaking community. The S.C.O.R.E. group meets monthly to share information on events such as resource fairs, public service presentations, and other educational services.

General Public Outreach: MST regularly issues press releases on its website to notify the public of holiday service schedules, special service, or educational campaigns. An example of a recent press release is attached. All press releases published on MST's website are also sent to the local English and Spanish newspapers, radio and television stations. Information such as route detours or late buses is provided via social media such as Twitter. MST also maintains a Facebook page to engage customers.

MST will be a major sponsor of Viva La Familia in Salinas, a local concert targeting the Hispanic community in the summer of 2014. As a sponsor, MST will have a booth staffed by bilingual customer service staff, and MST bus information will be available.

PREVIOUS PUBLIC OUTREACH OVER THE LAST 3 YEARS

The following events were noticed in English and Spanish, onboard the buses in printed materials in both languages, and through MST's press releases. Public hearing meetings were held throughout the county for each event. Public hearing meetings are generally scheduled on weekday evenings (6pm or 7pm), with an occasional weekend daytime meeting. The location of the public hearing meeting is typically city hall chambers of MST's 12 member city jurisdictions, the County Board of Supervisors chambers, and other community group meeting rooms. All meeting locations must be accessible via MST transit. A Spanish-speaking staff member of MST was present at all the public hearing meetings.

- In April 2011 service and fare changes took place to implement a less confusing and more equitable fare structure. Service changes included expanding operating hours to 24-hour weekend service for some routes. Fare changes involved moving from a complicated pay-by-zone system (i.e., 9 major zones and 5 overlap zones) to a simpler pay-by-route type of system (i.e., neighborhood, primary, regional, and commuter). The half-fare program was extended to all riders (fixed-route, MST OnCall dial-a-ride and paratransit) on Sundays and holidays.

- Route and schedule adjustments took place in September 2011 which reduced operating frequencies during off peak periods.
- Discounted fares for non-half-fare-eligible groups on Sundays and holidays were discontinued in February 2012. (Seniors, disabled, Medicare Card holders, youth and active duty-military maintained their half-fare status at all times.)
- A service change in April 2012 resulted in major and minor routing and scheduling adjustments as well as elimination of selected routes.
- MST's passenger fares were increased in May 2012 in response to high fuel costs and federal funding difficulties. Increases occurred on fixed route, on-call and paratransit services.
- In September 2012, MST implemented a major service change. Changes to routes and schedules were a result of the Salinas Area Service Analysis, a planning study designed to evaluate how well MST's bus service was meeting the needs of the public in and around Salinas. At the same time, the Fremont/Lighthouse Bus Rapid Transit (Jazz BRT) branding was introduced and began interim operations while construction continued on part of the corridor.
- A service change was implemented in May 2013. Both major and minor changes were made to route and schedules.
- A dispute has occurred between labor unions that represent transit workers in California (including MST's bus drivers and mechanics as well as the agency's inventory, facilities, and utility service employees) and the US Department of Labor over the state's recently enacted pension reform for public workers that was signed into law in 2012. The consequences of this dispute for the agency and its customers include the potential withholding of federal funds until a permanent resolution to the pension reform dispute is reached. Because MST uses approximately \$7 million per year in federal operating funds to support the operation of its core routes, staff initiated a thorough public outreach process to develop a potential emergency reduced bus service schedule in the event this dispute is not resolved. As of this date the emergency service plan has not been implemented. The emergency reduced bus service would only be implemented if DOL does not certify the agency's future grant applications for 5307 formula funds.

6. Language Assistance Plan

MST is committed to making public information and customer services accessible to individuals who, as a result of national origin, are limited in their English proficiency. The agency's ongoing efforts to make these services accessible to persons with Limited English Proficiency (LEP) are consistent with the obligations imposed under Title VI of the Civil Rights Act of 1964.

INTRODUCTION

This Language Assistance Plan has been prepared to address MST's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English language skills. This plan has been prepared in accordance with Title VI the Civil Rights Act of 1964, 42 U.S.C. § 2000d et seq., and is implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color, or national origin. Federal Transit Administration (FTA) Circular 4702.1B was also used as guidance in preparing this Language Assistance Plan.

Executive Order 13166, titled Improving Access to Services for Persons with Limited English Proficiency (LEP), indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each federal agency to publish guidance for its respective recipients clarifying obligations to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including Monterey-Salinas Transit, which receives federal assistance through the U.S. Department of Transportation (U.S. DOT).

FOUR-FACTOR ANALYSIS

1. The number or proportion of LEP persons eligible to be served or likely to be encountered by the program or recipient.

Monterey-Salinas Transit serves Monterey County. Current data indicates a large segment of the population has Limited English Proficiency. As shown in the table below, less than half (47.5%) of the County population speaks English only, whereas 52.5% speak a language other than English. The main language other than English is Spanish (45% of County population) followed by small populations speaking Indo-European, Pacific Islander or other languages. Nearly 29% of the population reports speaking English less than "very well."

Language Spoken at Home

LANGUAGE SPOKEN AT HOME	Number	Percent
Population 5 years and over	383,178	100%
English only	182,162	47.5%
Language other than English	201,016	52.5%
Speak English less than "very well"	110,123	28.7%
Spanish	174,426	45.5%
Speak English less than "very well"	99,139	25.9%
Other Indo-European languages	7,877	2.1%
Speak English less than "very well"	2,120	0.6%
Asian and Pacific Islander languages	15,974	4.2%
Speak English less than "very well"	7,521	2.0%
Other languages	2,739	0.7%
Speak English less than "very well"	1,343	0.4%

Source: 2008-2012 American Community Survey 5-Year Estimate, DP02 Selected Social Characteristics in the United States

The Safe Harbor Provisions require a recipient to provide written translation of vital documents for each eligible LEP language group that constitutes five percent (5%) or 1,000 persons, whichever is less, of the total population of persons eligible to be served or likely to be affected or encountered. Data in the table above was further broken down to identify non-Spanish speakers who identify as speaking English less than "very well." The Safe Harbor Provisions for Monterey County *could* potentially apply to Korean and Tagalog. MST's planning consultant analyzed the census data to isolate these populations within the urbanized area served by MST. The results indicate 896 Korean- and 1,700 Tagalog-speakers identify with speaking English "less than very well."

MST's 2013 biennial on-board survey included a review of actual MST passengers. Eight hundred thirteen (813) passengers were interviewed. The majority of the respondents (63.3%) identified English as the primary language spoken at home. Passengers primarily speaking Spanish at home comprised 22.6% of the respondents. Ten percent (10%) of respondents reported speaking another language at home, and 4.1% declined to state the primary language spoken at home. Of the 10% that identified "other," one person identified Korean as the primary language spoke at home, and four people identified Tagalog as the primary language spoke at home. MST rarely encounters Korean and Tagalog LEP persons. MST's Customer Service Representatives/Spanish-English Translators have no record of Korean or Tagalog LEP persons contacting the agency. Nonetheless, MST staff has begun to reach out to the Korean and Tagalog communities.

2. The frequency with which LEP persons come into contact with the program

MST conducts a biennial onboard survey to determine who uses the service, how often it is used, and why passengers are riding the bus. The 2013 survey found that the largest group of respondents (25.5%) have been MST customers for less than a year, followed closely by those who have been customers for 3 to 5 years (22.6%), and those who have been customers for over 10 years (20.5%). Those have been customers for different lengths of time (one year, two years, five to ten years) or decline to state made up the remaining 31.4%.

The biennial survey includes a question on the frequency with which respondents rode a MST bus over the week prior to the survey. While the survey did not specifically call out LEP persons, a large portion of all MST passengers use the service frequently. The results showed:

1 to 2 times	19%
3 to 4 times	27%
5 or more times	45%
Not provided	9%

Another data source used to determine the frequency with which persons come in contact with MST's program is the U.S. census. The Census provides data for transportation used by workers 16 years of age or older. According to those who responded to the Census, approximately 2.1% of the Monterey County working population use public transportation as a means to commute to work. Unemployed persons, as well as those under 16 years of age, are not accounted for in this data.

<u>COMMUTING TO WORK</u>	<u>Number</u>	<u>Percent</u>
Workers 16 years and over	177,157	100%
Car, truck, or van -- drove alone	125,083	70.6%
Car, truck, or van -- carpooled	23,944	13.5%
Public transportation (excluding taxicab)	3,702	2.1%
Walked	5,677	3.2%
Other means	10,070	5.7%
Worked at home	8,681	4.9%

Source: 2008-2012 American Community Survey 5-Year Estimate, DP02 Selected Social Characteristics in the United States

The travel-to-work Census data was broken down further to identify LEP persons using public transportation to commute to work.

COMMUTING TO WORK	Number	Percent
Public transportation (excluding taxicab)	3,702	100.0%
Speak only English	1,600	43.2%
Speak Spanish:	1,828	
Speak English "very well"	376	10.2%
Speak English less than "very well"	1,452	39.2%
Speak other languages:	274	
Speak English "very well"	111	3.0%
Speak English less than "very well"	163	4.4%

Source: 2008-2012 American Community Survey 5-Year Estimate, B08113 Means of Transportation to Work by Language Spoken at Home and Ability to Speak English

Nearly half (43.6%) of the Census respondents using public transportation in Monterey County to commute to work report speaking English less than "very well."

LEP persons frequently come in contact with MST services, which not only include physical operation of the bus, but also informational materials regarding routes, schedules, connections to other transit services outside the area, as well as trip planning assistance. Written materials and printed notices onboard are provided in both English and Spanish. While the MST Customer Service department does not track the number of customer interactions with LEP persons, all Customer Service Representatives are bilingual in Spanish.

MST's Customer Service Representatives/Spanish-English Translators were interviewed about the frequency with which they come in contact with LEP persons that speak Korean and Tagalog. None of the Customer Service Representatives/Spanish-English Translators have encountered an LEP customer that spoke another language other than Spanish.

MST staff contacted Mr. Jonathan Saguil, a leader at the Filipino Community Organization of the Monterey Peninsula, in early 2014 to determine if there are LEP persons that use MST services. Mr. Saguil said that most Filipinos in his community group speak Tagalog and English, as English is a language that is taught in primary schools in the Philippines. Mr. Saguil was not aware of any difficulty his community members had in receiving information from MST in English. MST staff will remain in contact with this local Filipino community group and provide extra outreach as needed.

3. The nature and importance of the program, activity, or service provided by the program to people's lives

Transit service provided by Monterey-Salinas Transit is very important. Many people in Monterey County rely on public transportation for travel to work, school and medical appointments. The 2013 passenger survey indicates respondents use the service for work and/or job training, medical appointments, and other important purposes, and the main reasons identified for using MST services is because passengers are either unable to drive, do not have a car available or both.

<u>Trip Purpose</u>	<u>Count</u>	<u>Percent</u>
Work/Job Training	339	32%
School	225	21%
Shopping	195	18%
Healthcare/Social Services	109	10%
Visit Friends	119	11%
Other	86	8%
Total	1073	100%

Source: 2013 MST Onboard Passenger Survey Report; participants were allowed to select multiple responses

<u>Reason for using MST</u>	<u>Count</u>	<u>Percent</u>
No car available	563	40%
Reduce Traffic	63	5%
Avoid Traffic Congestion	70	5%
Cost of Parking	45	3%
Difficult Parking	25	2%
Don't Like to Drive	90	6%
Unable to Drive	243	17%
Cheaper than Driving	188	13%
Reduce Pollution	112	8%

Source: 2013 MST Onboard Passenger Survey Report; participants were allowed to select multiple responses

Other services provided by MST include trip planning. Rider's Guides, the MST website and MST staff all play a role in providing trip planning services. The onboard survey asked participants how they seek assistance with planning their trips. The resource most commonly used (35%) is the Rider's Guide, and nearly 30% of respondents used an MST employee for assistance with navigating from origin to destination. Google Translate, available on MST's website, was cited as assisting in trip planning for 15% of respondents. Because so many of MST's passengers rely on public transportation as their only means of travel, these trip planning services are important.

Resources used for Trip Planning	Count	Percent
Signage at Transit Centers/Bus Stops	161	14%
Rider's Guide	412	35%
Customer Service Phone Line	96	8%
Driver	219	19%
Google Translate	174	15%
Other	50	4%
Local Newspaper	50	4%
	1162	100%

Source: 2013 MST Onboard Passenger Survey Report; participants were allowed to select multiple responses

4. The resources available to the recipient for LEP outreach, as well as the costs associated with that outreach

Information related to MST policy, safety and access are considered vital to the public. MST has identified a number of vital documents that are provided in both English and Spanish. The documents are identified below and copies are attached.

MST Vital Documents

POLICY	SAFETY	ACCESS
Notice to Beneficiaries	Safe Riding Tips	Customer Service Contact Information
Complaint Procedure	Notice of Security Cameras Onboard	Fare Structure
Complaint Form		Paratransit Information
Public Notices of Hearings		Paratransit Application
Public Notices of Service/ Fare Changes		Travel Training Program
Public Hearing Materials/Presentations		Taxi Voucher Program

MST is committed to making public information and customer services available to individuals who, as a result of national origin are limited in their English proficiency. MST customers have the option of getting information in more than one language.

- Written material (e.g., Rider's Guide and Public Notices) is printed in both English and Spanish. The cost of printed translation services varies by year depending on the number of publications printed. Publications are updated on different schedules. On average, MST spends \$2,000 to \$3,000 per year on translation services for publications.
- All MST Customer Service Representatives are bilingual and available to translate information into Spanish both over the telephone and in person at MST Customer Service windows.
- A bilingual Customer Service Representative is present at every public meeting in case translation services are needed. In 2013, there were over 6 public community workshops and ten board of directors meetings. Over \$500 was spent on staff time providing bilingual services at public meetings.
- MST's website includes Google Translate, which has capabilities of translating the website information into more than 50 languages.

MST contracts with Language Line Services to provide customers with an over-the-phone translation service, which has the potential to interpret information into more than 170 languages. The Language Line feature is available at all MST customer service centers and is identified by an Interpretation Services Sign in the center window. MST began using Language Line in 2010. This service costs \$110 monthly. This service was only used twice in 2013 when a MST Paratransit Transit Eligibility Specialist needed assistance translating information to a Spanish-speaking customer.

PLAN SUMMARY

MST has developed this Language Assistance Plan to help identify reasonable steps for providing language assistance to persons with Limited English Proficiency (LEP) who wish to access services provided by Monterey-Salinas Transit. As defined by Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write, or understand English.

An LEP Plan shall, at a minimum:

- a) Include the results of the Four Factor Analysis, including a description of the LEP population(s) served;
- b) Describe how the recipient provides language assistance services by language;
- c) Describe how the recipient provides notice to LEP persons about the availability of language assistance;
- d) Describe how the recipient monitors, evaluates and updates the language access plan; and
- e) Describe how the recipient trains employees to provide timely and reasonable language assistance to LEP populations

The Four Factor Analysis completed above identified LEP persons and the ways in which MST communicates with LEP persons. The following table summarizes MST's current and future efforts to provide language assistance to LEP persons.

Element	Strategy	Timeframe
Provide Oral Translation Services for LEP persons	<ul style="list-style-type: none"> • Employ Bilingual Customer Service Representatives/Spanish English Translators • Contract with Language Line to provide on-call translation service as needed 	<ul style="list-style-type: none"> • Continuous
Written Documents	<ul style="list-style-type: none"> • Provide Rider's Guides, paratransit applications, public notices, and other vital documents in English and Spanish 	<ul style="list-style-type: none"> • Continuous
Signage	<ul style="list-style-type: none"> • Standardize all signs onboard the bus to include English and Spanish • Use a symbol system that effectively conveys the message of each sign (e.g. no food on the bus) 	<ul style="list-style-type: none"> • Continuous
Website	<ul style="list-style-type: none"> • Provide transit services information on the website in Spanish • Use <i>Google Translate</i> or other online service to provide free translation into other languages 	<ul style="list-style-type: none"> • Continuous
Staff Training	<ul style="list-style-type: none"> • Employ Bilingual Customer Service Representatives/Spanish English Translators • Issue memo to all MST employees who interact with the general public on how to respond to LEP persons 	<ul style="list-style-type: none"> • Continuous • Memo to be issued within 3 months
Outreach	<ul style="list-style-type: none"> • Contact local community groups that represent the Korean and Tagalog speaking communities to identify ways to better communicate with those LEP persons. 	<ul style="list-style-type: none"> • Within 6 months

This LEP Plan shall be monitored and updated triennially. Updated census data will be examined as well as feedback from employees and local community groups to ensure that new language assistance needs are being addressed.

7. Membership of Decision-Making Bodies

The MST Board of Directors is entirely composed of elected officials from each city. Current members of the district are the Cities of Carmel, Del Rey Oaks, Gonzales, Greenfield, King City, Marina, Monterey, Pacific Grove, Salinas, Sand City, Seaside, Soledad and the County of Monterey. The city council from each city and the county board of supervisors appoints a person from their city to sit on MST's board of directors to represent the municipalities' interest in public transit. Those thirteen appointed elected officials make up the MST board of directors. The MST board of directors makes decisions regarding policy, service changes, fares, capital programming and facility locations.

There are two non-elected advisory bodies; the Mobility Advisory Committee (MAC) and a subcommittee of the MAC (ADAPT-R) that provide recommendations to MST staff and the MST board of directors. The MAC and ADAPT-R members are chosen by MST's board of directors. There are 11 members on the MAC and 4 members on the ADAPT-R. The table below presents the gender and ethnic composition of these non-elected advisory boards.

	Female	Male	White/ Caucasian- Not of Hispanic Origin	Black- Not of Hispanic Origin	Hispanic	Asian or Pacific Islander	American Indian or Alaskan Native
Mobility Advisory Committee	9	2	9	1	1	0	0
ADAPT-R Subcommittee	4	0	1	1	1	0	1

8. Sub-recipient Monitoring

MST does not allocate or pass through funding to sub-recipients; as such, there is no sub-recipient monitoring to report.

9. Equity Analysis of Site or Location of Facilities

In 2012 MST leaders completed plans for the agency's new consolidated headquarters, an environmentally friendly project that would bring maintenance, operations and administration facilities together on one site. It was slated to begin construction in late 2012, and the center was going to merge the current Thomas D. Albert Monterey and Clarence J. Wright Salinas facilities. In addition to housing a dispatch office, body shop, paint facilities, warehousing and driver training facilities, it would accommodate a 250-bus fleet. A customer service center and parking were also included in the plans. MST was working with the County of Monterey to develop the project on a 24.3-acre site on the former Fort Ord into the Monterey Bay Bus Operations and Maintenance Center. In early 2012 the Monterey County Board of Supervisors rescinded approval of the project and it will no longer be constructed as planned although the demand for an expanded facility remains.

In the upcoming years, MST will begin evaluating alternatives to a single consolidated maintenance, operations and administration facility. An equity analysis would be conducted during the planning stage of any off-site construction to ensure compliance with Title VI and Environmental Justice considerations.

10. Service Standards and Policies

Service Standards and Policies are required by FTA Circular 4702.1B (Title VI Requirements and Guidelines) for fixed route services, and are optional for demand response service. The standards and policies must address how services and amenities are distributed across the transit system and ensure that service design and operations practices do not result in discrimination on the basis of race, color, or national origin. Specific standards are required for the following indicators: 1) vehicle load, 2) vehicle headway, 3) on-time performance, and 4) service availability (a measure of how routes are distributed within the service area). Policies are required for the following service indicators: 1) distribution of transit amenities (including seating, shelters, printed and digital information, escalators, elevators, and waste receptacles) for each fixed-route mode operated, and 2) vehicle assignment for each fixed-route mode operated.

In addition to the Federal requirements for service allocation standards and policies, the Transportation Development Act in California mandates farebox recovery standards.

The successful delivery of transit service is based on two key components: density and demand.

- Density of land uses is one of the most important determinants of transit ridership. Population density is the number of people in a unit of area, such as a square mile or an acre, or more refined units for urban areas. Density can include both residents and employment within the area. The more people in a given area, the more will ride transit if it is available. Consequently, population density should be considered when determining appropriate service levels. In general, successful transit routes serve corridors with higher population density. The JAZZ service is an example of a route designed based on population density, including trip attractors and generators warranting more frequent levels of service.
- Demand is defined as the frequency with which riders use a particular transit service. Demand is often measured in the number of passenger boardings or passenger trips. In areas where population density may be less concentrated, transit demand can occur if there are trip generators or attractors that make transit attractive to the rider. MST's military routes are an example of demand-based services. Large numbers of individuals use the routes that serve the military installations at the beginning of shift times.

MST's service area includes both high and low density areas, and the demand for transit service varies significantly in the various communities in Monterey County. Due to resource constraints, if demand and/or population density in a corridor falls below one half of MST's service area average, service may not operate within the standards outlined below.

Quantitative Service Allocation Standards

Mode	Vehicle Load	On-Time Performance	Farebox Recovery
Fixed Route			20%
Local	1.25		
Primary	1.25		
Regional	1.25		
Commuter	1.0		
Military	1.25		
Trolley	1.25		
RIDES	1.0	75%	10%
Systemwide		75% on-time	15%

Service Availability

Fixed route bus service will serve 85% of the population within the urbanized areas within one quarter mile. The urbanized area is defined as having population densities of at least 7,996 persons per square mile.

Vehicle Headways

Local (Neighborhood Collector)

No headway standard. Services designed with input from community to be served. Periodically evaluate productivity of routes. If a route's productivity falls below the average on-call service productivity, MST would work with the community to develop corrective actions to improve, consolidate, or cancel the service.

Local Routes (as of Oct. 1, 2013)

Route	Weekday Peak / Off Peak Headways
3-CHOMP/Monterey	120/120
7-Del Rey Oaks/Monterey	Sat, Sun only
8-Ryan Ranch/Sand City	60/0
13-Ryan Ranch/Monterey	120/120
48-Salinas/Airport Business Center	60/60
91-Sand City/Pacific Meadows	2 trips per day
92-CHOMP/Pacific Meadows via Carmel	3 trips per day
93-Monterey/Pacific Meadows	Sat, Sun only
94-Sand City/Carmel Rancho	30/120
95-Williams Ranch-Northridge	120/120 (two-way circulator)
MST On Call Marina	General Public Dial-a-Ride
MST On Call Gonzales	General Public Dial-a-Ride
MST On Call Greenfield	General Public Dial-a-Ride
MST On Call King City	General Public Dial-a-Ride
MST On Call Soledad	General Public Dial-a-Ride

Primary & Regional

Standard is 60 minute frequency for the corridor all day. Vehicle headway is determined by ridership demand, population density, and major activity centers. Headways may be limited by available resources.

Primary & Regional Routes (as of Oct. 1, 2013)

Route	Weekday Peak / Off Peak Headways
1-Asilomar/Monterey	60/60
2- Monterey/Pacific Grove	60/90
11- Carmel/Sand City*	70/0
16- Monterey/Marina	60/60
24- Monterey/Carmel Valley Grapevine Express	30-60/60
27- Watsonville/Marina	120/120
41- Northridge/Salinas via East Alisal	30/30
43- South Salinas/Salinas	30/30
44- Northridge/Salinas via Westridge	75/75
45- Northridge/Salinas via East Market	75/75
49- Salinas/Santa Rita	60/60
JAZZ A- Aquarium/Sand City via Hilby	30/60
JAZZ B- Aquarium/Sand City via Broadway	30/60
JAZZ C- Aquarium/Sand City Express	30/0
20- Monterey/Salinas	30/30
21- Pebble Beach/Salinas Express*	3 am, 3 pm trips
23- Salinas/King City	60/90
28- Watsonville/Salinas via Castroville	120/120
29- Watsonville/Salinas via Prunedale	120/120

* These routes provide supplemental peak period trips on corridors served by other routes.

Military

Vehicle headway is determined primarily by ridership on the route and availability of dedicated resources. The goal is to recoup 75% of the fully allocated cost of service provision from outside funding sources. Schedule is focused on serving military base shift times. Service designed with input from military, which provides significant funding for these routes.

Military Routes (as of Oct. 1, 2013)

Route	Weekday Peak / Off Peak Headways
12- Monterey/The Dunes	7 trips per day
14- Monterey/NPS via La Mesa	60/120
56-Salinas–Monterey via Hwy 68	1 am, 1 pm trip
69- Presidio/Del Monte Center	30/30 (Fri eve, Sat, Sun only)
70- Presidio/La Mesa	2 am, 2 pm trips
71- Presidio/Marina Express	2 am, 1 pm trips
74- Presidio/Preston Park Express	2 am, 2 pm trips
75- Presidio/Marshall Park Express	30/120
76- Presidio/Stillwell Park Express	<30/<30
77- Presidio/Seaside	2 am, 1 pm trips
78- Presidio/Santa Cruz Express	1 am, 1 pm trip
82- Fort Hunter Liggett/Salinas Express	2 am, 2 pm trips
83- Fort Hunter Liggett/Paso Robles Express	2 am, 2 pm trips
Presidio Shuttle	5-15/5-15

Commuter

Commuter service headways will be determined by demand, and schedules are focused on transfers to and from connecting regional transportation services.

Commuter Routes (as of Oct. 1, 2013)

Route	Weekday Peak / Off Peak Headways
55-Monterey/San Jose Express**	3 trips per day

** Route serves as Amtrak Thru-Way bus, and is timed to meet Capital Corridor trains in San Jose. Funded in part by Amtrak and VTA.

Seasonal / CSUMB / Special Event

No frequency standard. Vehicle headway is determined primarily by demand, and schedules are focused on serving event or class start times. Service designed with input from university administration, funding sponsors, and/or event managers.

Seasonal / CSUMB / Supplemental / Special Event Routes (as of Oct. 1, 2013)

Route	Weekday Peak / Off Peak Headways
MST Trolley Monterey	10-12/10-12, summer only
17-CSUMB-Marina	60/60 (school year only)
22- Big Sur/Monterey	3 trips per day (weekdays in summer only; weekends all year)
25-CSUMB-Salinas	60/60 (school year only)
26-CSUMB-East Campus Express	30/30 (school year only)
36-Laguna Seca-Carmel	Special Event
37-Laguna Seca-Seaside	Special Event
38-Laguna Seca-Monterey	Special Event
39-Laguna Seca-Salinas	Special Event
47-Hartnell-Alisal Campus	60/60 (school year only)

11. Service Policies for Distribution of Transit Amenities

MST provides amenities to its passengers including bus stop signs, benches, shelters, waste receptacles, major transfer centers, and information including printed signs, system maps, route maps, schedules, and digital equipment. The following factors are considered in the determination of how bus stops are improved: passenger volume, transfer opportunities, access to major activity centers, site specific considerations, accessibility to persons with disabilities, safety, and availability of financial resources.

MST follows these general guidelines for specific amenities:

- New bus shelters and benches should be provided at stops where 25 passengers or more per day are expected to board buses (safety, space and resources permitting).
- Bus benches should be provided at stops where 10 passengers or more per day are expected to board buses, safety, space and resources permitting.
- Developments that should provide bus shelters and/or benches include shopping centers, office buildings, hospitals, schools, large apartment complexes, and major residential subdivisions. MST has prepared the “Designing for Transit” manual which describes transit-oriented design guidelines and specifications in Monterey County.
- Free-standing waste receptacles are installed based on the number of passenger boardings at a particular stop, the level of activity in the area, and the availability of other trash receptacles nearby. Installation of pole-mounted waste receptacles may additionally require identification of an adjacent property owner who agrees to regularly empty the receptacle. New waste receptacles should be located at or near stops where 25 passengers or more per day are expected to board buses, safety, space and resources permitting.
- Printed information, including system/route maps and schedule information, are provided at the transit centers and on all MST vehicles. In addition, a pole-mounted timetable is provided at bus stops located at major timepoints, as listed in the route’s published schedule. All bus stops in the MST system are identified by a standard MST bus stop sign.
- Provision of new digital information such as real-time transit information signage will be prioritized for Bus Rapid Transit corridors and major activity centers in the MST system, such as transit centers, transfer points for two or more routes, or bus stops where 50 or more passengers per day are expected to board buses.

Vehicle Assignments

New vehicles will be assigned in an equitable manner to provide efficient and effective transit throughout the communities MST serves.

Vehicles are distributed between the Monterey and Salinas divisions to reduce deadhead miles and are assigned according to the starting point of each route and the number of operator runs assigned to each division. All vehicles are maintained according to MST’s strict standards, regardless of the vehicle’s age.

Vehicle types and sizes, including emissions-reducing vehicles or smaller buses, are assigned based on the following criteria:

- Route Characteristics, such as ridership demand (e.g. high ridership routes may require high capacity, low floor vehicles that can be boarded quickly)
- Street Characteristics, such as narrow streets or intersections (e.g. smaller buses may be assigned to routes with tighter turning radii)

Performance Monitoring

MST will periodically review the performance of its routes and the distribution of its assets to assess adherence to its adopted standards and policies. A comprehensive evaluation will be conducted at least triennially, based on data collected for National Transit Database reporting. In addition to the triennial monitoring, MST will attempt to conduct the following monitoring activities:

- On-time performance and farebox recovery rates are reported to the Board of Directors on a monthly basis.
- Service availability, headways, and vehicle assignments will be evaluated during major service changes, comprehensive operational analyses, and other similar planning studies.

Based on the results of the performance monitoring, MST will prioritize its corrective actions for the lowest-performing routes and/or corridors.

12. List of Attachments

Notice to Beneficiaries

Complaint Procedures and Complaint Form

Onboard Survey Instrument

Public Hearing Policy

Public Hearing Presentations

Public Hearing Notices and Public Notices of Service and Fare Changes

Press Release

Safe Riding Tips

Notices of Security Cameras Onboard

Customer Service Contact Information

Fare Structure

Paratransit Information

Paratransit Application

Travel Training Program

Taxi Voucher Program

Limited English Proficiency (LEP) Policy

Attachment 2

RESOLUTION 2014-21

RESOLUTION APPROVING THE 2014-2016 TITLE VI PLAN UPDATE

WHEREAS, the Monterey-Salinas Transit District was established under AB644, the Monterey-Salinas Transit District Act (District Act) signed into law on October 11, 2009, and found at California Public Utilities Code, section 106,000; and

WHEREAS, Monterey-Salinas Transit receives federal funds to provide public transportation to Monterey County; and

WHEREAS, Monterey-Salinas Transit commits to assure that no person shall, on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, denied the benefits of, or be otherwise subjected to discrimination under any MST program or activity regardless of the funding source; and

WHEREAS, Monterey-Salinas Transit must promote full and fair participation in public transportation decision-making; and

WHEREAS, Monterey-Salinas Transit must ensure meaningful access to transit-related programs and activities by persons with Limited English Proficiency; and

WHEREAS, Monterey-Salinas Transit is required by the Federal Transit Administration to prepare and submit a Title VI Plan reaffirming Monterey-Salinas Transit's commitment to nondiscrimination once every three years.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of Monterey-Salinas Transit approves the 2014-2016 Title VI Plan Update.

Maria Orozco
Chairman

Carl Sedoryk
Secretary

PASSED AND ADOPTED BY THE MONTEREY-SALINAS TRANSIT DISTRICT BOARD
OF DIRECTORS THIS 12th day of May, 2014, by the following vote:

AYES: Directors:

NOES: Directors:

ABSENT: Directors:

ATTEST:

Board Secretary (Deputy)

To: MST Board of Directors

From: Robert Weber - Director of Transportation Services

Subject: MST Continuity of Operations (COO) Plan for Disasters & Other Emergencies

RECOMMENDATION:

Approve and adopt MST's Continuity of Operations Plan for Disasters & Other Emergencies.

FISCAL IMPACT:

None.

POLICY IMPLICATIONS:

Adoption of this plan shall provide a means, through MST's Board Chairperson or Vice Chairperson, to provide direct authorization to MST's designated Emergency Operations Center (EOC) Commander to commit District resources and expenditures, or significantly reduce existing services levels, should the incident scope require action(s) that are outside of the Commander's existing authority.

DISCUSSION:

The COO Plan replaces MST's Contingency Plan for Natural Disasters and Other Emergencies which was originally created in August of 2009. The objective of the COO plan is to direct and guide appropriate and probable actions to ensure that the capability exists to continue essential business functions and activities and to achieve an orderly response and recovery in the event of a wide range of emergency situations or threats, including: acts of nature; accidents; technological; and terrorist attack-related emergencies. Specifically the plan:

- Ensures the performance of the District's essential functions/operations during an event;
- Protects employees and assets to minimize damage and loss;
- Executes, as required, succession to executive authority in the event of a disruption that renders the District's executive leadership unable, unavailable, or incapable of assuming and performing their authorities and responsibilities of office;
- Ensures that the District has alternate facilities from which to continue to perform its essential functions during an event;

- Protects essential facilities, equipment, vital records, and other assets;
- Provides general guidance and a means for the delegation of authority by the MST Board of Directors should the District be required to commit its resources, and/or those of other transit operators, for disaster response (e.g., civil evacuation, multi-causality incidents, or other emergencies);
- Outlines a plan for the timely and orderly recovery from an emergency and reconstitution of normal operations that allows resumption of essential functions for both internal and external stakeholders;

Should your Board adopt this plan, it shall be immediately implemented.

ATTACHMENT: Continuity of Operations Plan for Disasters or Other Emergencies

PREPARED BY:  REVIEWED BY: 
Robert Weber Carl Sedoryk

MONTEREY-SALINAS TRANSIT DISTRICT

Continuity of Operations Plan for Disasters or Other Emergencies

Revised: May 2014

EXECUTIVE SUMMARY

The objective of this plan is to direct and guide appropriate and probable actions to ensure that the capability exists to continue essential business functions and activities and to achieve an orderly response and recovery from emergency situations across a wide range of potential emergencies or threats including acts of nature, accidents, technological, and terrorist attack-related emergencies ¹. Specifically it:

- Ensures the performance of the District's essential functions/operations during an event.
- Protects employees and assets to minimize damage and loss.
- Executes, as required, succession to executive authority in the event of a disruption that renders the District's executive leadership unable, unavailable, or incapable of assuming and performing their authorities and responsibilities of office.
- Ensures that the District has alternate facilities from which to continue to perform its essential functions during an event.
- Protects essential facilities, equipment, vital records, and other assets.
- Provides general guidance and a means for the delegation of authority by the MST Board of Directors should the District be required to commit its resources, and/or those of other transit operators for disaster response (e.g., civil evacuation, multi-causality incidents, or other emergencies).
- Outlines a plan for the timely and orderly recovery from an emergency and reconstitution of normal operations that allows resumption of essential functions for both internal and external stakeholders.

Additionally, this plan is based upon the use of the Incident Command System (ICS) ² during the planning, response, and recovery from any natural/man-made disasters or other emergencies.

¹ Continuity of Operations planning is an effort within individual departments and agencies to ensure the continued performance of minimum essential functions during a wide range of potential emergencies. Essentially, it is the capability of maintaining the business of government under all eventualities.

² The Incident Command System (ICS) is a proven system for the *command, control, and coordination* of the effective response and recovery from any incident. ICS provides an effective means to coordinate the efforts of multiple agencies/departments, resources and/or personnel, to work towards the common goal of stabilizing the incident while protecting life, property and the environment.

BLANK PAGE

64

TABLE OF CONTENTS

PART I.....	5
Activation of MST's Emergency Operations Center (EOC)	5
PART II.....	7
MST EOC Commander Responsibilities	7
1. Global Responsibilities	7
2. ICS Management Structure	7
3. Incident Action Plan	8
4. MST Board OPERATIONAL Briefing & Delegation of Authority.....	8
5. Transfer of EOC Command.....	9
6. After Action Report	9
PART III.....	11
MST – EOC Command STAFF Responsibilities	11
1. Public Information Officer.....	11
2. Safety Officer.....	11
3. Liaison Officer.....	13
PART IV	15
MST EOC GENERAL STAFF Responsibilities	15
1. Operations Section Chief.....	15
4. Planning Section Chief.....	20
5. Logistics Section Chief	22
6. Finance/Administration Section Chief	23
ATTACHMENT A.....	25
Vendor & Services List	25
ATTACHMENT B	27
Service Level & Work Schedule Memo.....	27
ATTACHMENT C	29
Pandemic Planning Guide/Check List	29
ATTACHMENT D.....	33
Taxi Cab Company List	33
ATTACHMENT E	35
Reimbursement Process for Operating or Other Expenses Expended During Disaster Response & Recovery Efforts.....	35
Attachment F.....	37
Examples Press Releases/Out Going Phone Messages	37
ATTACHMENT G.....	39
ICS Management Structure	39

65

Attachment H.....	41
WebEOC Quick Reference	41
Attachment I.....	43
MST Facility Evacuation Plan	43
ATTACHMENT J.....	45
MST Active Shooter Evacuation & Response Plan.....	45

PART I

ACTIVATION OF MST'S EMERGENCY OPERATIONS CENTER (EOC)

MST's EOC may be activated during any of the following situations:

- Any situation wherein the District must significantly reduce or suspend transit services. (e.g. credible bomb threat, terrorist attack, pandemic outbreak, other)
- During the response and recovery from any local, state, or federal disaster declaration affecting MST's service area. (e.g. earthquake, fire, flood, tsunami, other natural/man-made disaster, or a pandemic incident)
- Any other emergency situation as deemed necessary by MST's General Manager/CEO (GM/CEO) or his/her designee.

Typically, the GM/CEO shall order the activation of MST's EOC and shall either assume the role of MST's EOC Commander or shall designate another individual to assume that role.

Should the GM/CEO be unavailable, the Assistant General Manager/COO or the Assistant General Manager of Finance & Administration shall order the activation of MST's EOC, and shall either assume the role of MST's EOC Commander or shall designate another individual to assume that role.

In the absence of all District Officers as listed above, any one of the remaining Executive Leadership Team Members shall activate the EOC and shall either assume the role of MST's EOC Commander or designate another individual to assume that role.

MST's EOC Commander shall establish the location of MST's Emergency Operations Center, which could be at any of MST's facilities, a non-MST facility, or within a specialized EOC equipped vehicle if available.

BLANK PAGE

PART II

MST EOC COMMANDER RESPONSIBILITIES

1. GLOBAL RESPONSIBILITIES

Within his or her scope of authority, MST's EOC Commander is responsible for all incident activities, including the development of strategies and tactics and the commitment of District resources. EOC Command has overall authority and responsibility for the administration of incident operations throughout the District and shall provide direction to all EOC Command and General staff personnel.

2. ICS MANAGEMENT STRUCTURE

MST's EOC Commander shall develop an ICS management structure (Attachment G) that can effectively manage the incident and shall appoint qualified personnel to any, or all of, the following positions:

A. MST - EOC Command Staff:

- Public Information Officer: Responsible for interfacing with the public and media or with other agencies with incident-related information requirements.
- Safety Officer: Responsible for monitoring and assessing safety hazards or unsafe situations and for developing measures for ensuring personnel safety.
- Liaison Officer: Responsible for coordinating with representatives from other agencies and jurisdictions.

B. MST - EOC General Staff:

- Operations Section Chief: Responsible for carrying out all tactical operations during the incident.
- Planning Section Chief: Responsible for the collection, evaluation, and dissemination of information related to the incident, and for the preparation and documentation of the Incident Action Plan. Also maintains information on the current and forecasted situation and the status of all resources assigned to the incident. Also plans and schedules all EOC operational briefings, conference calls, and other meetings as required by the EOC Commander.
- Logistics Section Chief: Responsible for providing facilities, services, and materials for the incident. Also responsible for establishing an effective communications infrastructure between EOC personnel, MST Incident Commander(s), and other key personnel.
- Finance/Administration Section Chief: General responsibility for all activities of the District's administrative personnel during the incident. Responsible for tracking all costs and financial considerations associated with the incident. Also responsible for administering any emergency procurements or other compensation or claims during the incident.

3. INCIDENT ACTION PLAN

Working with EOC Command & General staff personnel, MST's EOC Commander shall develop an Incident Action Plan (IAP). The IAP may either be written or generally understood by EOC staff; however, for incidents whereby the operational period may extend into days or weeks, the IAP shall be formally written and periodically updated by the EOC's Planning Section. At a minimum the IAP should contain the following elements:

- Establish overarching objectives. (*What must be accomplished during the operational period 1-24 hours?*)
- Develop strategies & tactics. (*What needs to be done in order to accomplish the objectives?*)
- Develop and issue assignments, plans, procedures, and protocols.

Through the EOC staff all incident objectives that are identified within the IAP should be communicated to all MST personnel involved in responding to the incident.

During the development of the IAP, EOC staff shall evaluate the status of conditions impacting service delivery (e.g., in the case of an earthquake, conditions of roadways and bridges, local traffic conditions including traffic safety/signal devices, MST transit centers, and emergency generator status). In the event of a pandemic, an update will be provided on the status of MST employee availability (numbers of employees out on sick leave, anticipated absences) as well as updates from local hospitals and local, state or national health organizations, including public service announcements from public health officials or from the Monterey County Office of Emergency Services (OES).

MST's EOC Command and General staff shall implement the IAP without delay.

4. MST BOARD OPERATIONAL BRIEFING & DELEGATION OF AUTHORITY

A. MST Board Operational Briefing:

As soon as practical the EOC Commander shall;

- Contact the Chairperson (or Vice Chair) of the MST Board of Directors to provide a full briefing of the situation, an outline of the IAP, and initial steps being taken by MST staff to respond to the incident. (*It is incumbent upon the Chair - or Vice Chair - to provide any initial and subsequent briefing to the full Board of Directors.*)
- Develop a schedule for future MST Board briefings as needed.

B. Delegation of Authority:

The final responsibility for the resolution of the incident remains with the chief elected official(s). It is imperative then that the MST Board of Directors remain as active participants and supporters of the EOC Commander's activities. It is for these reasons that MST's EOC Commander may at some point need to seek specific written authorization from the Chairperson (or Vice Chair) should the incident scope require actions that are outside of the Commander's authority. *Example: In times of a response to a regional disaster, the EOC*

Commander may need to commit District resources and expenditures or may need to significantly reduce service levels, and/or take other action that go well beyond their existing authority.

5. TRANSFER OF EOC COMMAND

Extended operational periods or other circumstances may necessitate that EOC Command be transferred to another individual. Should it become necessary for MST's EOC Commander to transfer his/her command to another individual, the current EOC Commander shall:

- Insure that all Command and General staff are notified of the time in which the transfer occurred and of the identity of the new EOC Commander.
- Provide a complete operational briefing to the incoming EOC Commander to include the following:
 - ✓ Incident history (what has happened)
 - ✓ Priorities and objectives (ICP)
 - ✓ Resource assignments
 - ✓ ICS Management Structure Established
 - ✓ Resources ordered/needed
 - ✓ Temporary / emergency facilities established
 - ✓ Status of communications
 - ✓ Any constraints or limitations
 - ✓ Delegation of Authority (if required)

6. AFTER ACTION REPORT

Following the conclusion of the incident, the EOC Commander shall prepare a written After Action Report (AAR). The AAR should include the following:

- ✓ Executive Summary (*incident description and objectives, resources committed*)
- ✓ Chronology of Events (*time line of major events*)
- ✓ Lessons Learned (*what went well, what did not go well*)
- ✓ Comments & Conclusions (*summary & final conclusions*)
- ✓ Recommended Actions (*actions to be taken to improve the District's overall response to like incidents*)

BLANK PAGE

PART III

MST – EOC COMMAND STAFF RESPONSIBILITIES

1. PUBLIC INFORMATION OFFICER

- A. Global Responsibilities: Responsible for interfacing with the public, the media and with other agencies with incident-related information requirements.
- B. Specific Responsibilities: Dependent upon circumstance, The EOC Public Information Officer shall be responsible for implementing any, or all, of the following actions:
- Provide all statements to the news media associated with the level of service, MST's emergency response plans and other activities that are associated with the incident (see example of press releases, Attachment F). *In the event MST service is significantly reduced for an extended period of time, shall coordinate with the Finance / Administration Section Chief and ensure any press release(s) include a pass reimbursement/reduction clause in it, if warranted.*
 - Cancel all non-essential media and newspaper ads (as appropriate).
 - Provide frequent updates about service levels on MST's website, through Social Media, (Twitter/Face book), and via out-going phone recordings as staffing levels allow and support infrastructure is available (*see example of outgoing phone messages, Attachment F*).
 - Ensure that passenger/public complaints, requests for services and requests for information continue to be received and processed. Those requests deemed critical will be responded to as rapidly as possible.
 - Assign additional staffing, if available, to answer phones or staff Transit Centers. Light duty personnel or other available personnel may be assigned to answer phones. Phones may be answered after 5 PM or weekends if the emergency warrants additional phone support and staff is available.
 - Ensure that Customer Service staff familiarizes themselves with information about local taxi companies (see taxi listing, Attachment D).

2. SAFETY OFFICER

- A. Global Responsibilities: Responsible for monitoring and assessing safety hazards or unsafe situations and for developing measures for ensuring personnel and passenger safety.
- B. Specific Responsibilities: Dependent upon circumstance, the EOC Safety Officer shall be responsible for implementing any, or all, of the following actions:
- Coordinate the evacuation of all non essential MST personnel from MST facilities as appropriate. (*Based on the type of emergency, environmental concerns, roadway conditions or other safety concerns, MST facilities may be closed and staff instructed to report elsewhere.*)
 - Ensure that the following steps are taken at all evacuated MST facilities:

- ✓ Verify that no employees remain on-site and that all have been safely evacuated.
 - ✓ Ensure that all office doors are closed.
 - ✓ Ensure that all fuel delivery systems are powered down and secured.
 - ✓ Ensure that responding public safety personnel are provided with access to the affected facilities.
- In the case of a pandemic, ensure that employees who appear to have flu-like symptoms are sent home. Employees who are sick with flu symptoms shall contact MST and not report to work.
 - Based on the situation and need, the EOC Safety Officer may contact the MST contracted security service(s) and authorize an increase or decrease in the level of security services at MST facilities. In the case of civil unrest, prolonged power outages, or other situations, security guards may be directed to provide 24-hour coverage at some or all of the following locations:
 - ✓ The Salinas Transit Center
 - ✓ The Wright Division
 - ✓ The Albert Division
 - ✓ The Marina Transit Exchange
 - ✓ The Monterey Transit Plaza, if needed (contact the City of Monterey)
 - ✓ Sand City Station, if needed (contact the City of Sand City)
 - ✓ The Monterey Mobility Management Center and Bus Stop Shop
 - ✓ Temporarily established base(s) of operation (e.g., GSA, etc.) that remain unsecured
 - ✓ Temporary off-site overnight parking locations
 - Consult with local law enforcement to determine if MST should curtail, or temporarily suspend service into some cities, neighborhoods or other locations if there is a high incident of violence or civil unrest.
 - Consider the elimination of service after dark if a natural disaster results in a prolonged power outage to MST transit facilities (MTP, MTX, SCS, STC) and temporary/portable lighting is not feasible.
 - Direct the inspection and testing of fire suppression systems, emergency generators, vehicle fueling systems, bus washers (at bus yards) and facility alarm systems at TDA, CJW, MTX, STC and The Bus Stop Shop.
 - Insure that all MST facilities, structures and bus stops remain clear of safety hazards, including debris from falling materials, glass or other hazardous debris. Fuel and other storage tanks shall be inspected and closely monitored for any signs of leakage. *(Any structural damage will be inspected and employees will be evacuated if there is any indication the structure is unsafe.)*

3. LIAISON OFFICER

- A. Global Responsibilities: Responsible for coordinating with representatives from other agencies and jurisdictions.
- B. Specific Responsibilities: Dependent upon circumstance, the EOC Liaison Officer shall be responsible for implementing any, or all, of the following actions:
- In the event of a significant seismic event, contact Caltrans, the CHP or other designated agencies to determine if bridges are safe. *MST may task personnel to visually determine if major bridges are in use or have been closed.*
 - Activate Monterey County "Web EOC" within MST's EOC, allowing MST's Command and General staff to monitor all related disaster response activities occurring within Monterey County's EOC as well as within all jurisdictions within Monterey County (see attachment #F).
 - Directly respond to, or shall designate staff to, report to the Monterey County EOC, (if activated), to provide onsite support for civil evacuation, medical transportation (multi-casualty incidents), and other assistance as required.
 - Contact local school districts, private charter providers, and local agriculture transportation providers to arrange for mutual aid response(s) of additional buses and personnel as required.
 - Contact Santa Clara Valley Transportation Authority (VTA), Santa Cruz Metropolitan Transit District, San Luis Obispo RTA, and the San Benito County Local Transportation Authority to:
 - ✓ Determine if transit centers and/or roadway closures in the Watsonville, Santa Cruz, San Jose, Gilroy, Morgan Hill and Paso Robles areas will impact MST-operated service.
 - ✓ Arrange for mutual aid response(s) of additional transit vehicles and personnel from any, or all of these agencies as required.

BLANK PAGE

PART IV

MST EOC GENERAL STAFF RESPONSIBILITIES

1. OPERATIONS SECTION CHIEF

- A. Global Responsibilities: Responsible for carrying out all tactical operations during the incident.
- B. Specific Responsibilities: Dependent upon circumstance, the EOC Operators Section Chief shall be responsible for implementing any, or all, of the following actions:
- Coordinate with MST EOC Command and General staff to provide resources, policy direction, and other assistance as required to MST's Incident Command(s) in the field.
 - In the event of the evacuation of either MST operations facility (TDA/CJW), a coordinated transfer of the Communications Center to the unaffected facility shall occur, and that facility shall assume control of all fleet communications.
 - Should the GSA be activated as a temporary base of operation, a support vehicle with full communications capability shall be stationed at the GSA.
 - Direct and coordinate the transferring of revenue and non-revenue vehicles to/from TDA and CJW in order to operate out of one facility, if it is deemed appropriate to do so.
 - Direct and coordinate the transferring of revenue and non-revenue vehicles from TDA and or CJW to GSA should it be activated as a temporary base of operation.
 - Based on the type of incident impacting service levels, all non-ATU staff, supervisory and communications personnel may be placed on 24- hour recall notice, and all vacations may be cancelled.
 - In cases of a natural/manmade disaster, civil emergency, or a severe staffing shortage, all properly licensed support personnel (Operations Supervisors, Communications Specialists, Administrative, Maintenance employees, etc.) may be re-assigned to transit operations to conduct civil evacuations or other related activities as requested by the Monterey County EOC. As needed, MST's contract service provider shall be contacted to assist with evacuations or provide additional service and resources.
 - Provide direction to MST's purchased transportation contractor on curtailing service on some routes based on ridership and public need. The contractor shall be required to provide regular updates on levels of service and situations impacting the ability to deliver service.
 - MST RIDES ADA Paratransit service shall continue to operate normally based on contractor staffing levels and as environmental or other conditions allow. However,

any or all of the following modifications to the service may be implemented during civil evacuations or other situations:

- ✓ Suspension of the requirement allowing only pre-certified ADA Paratransit passengers to access the service.
 - ✓ Suspension of the requirement for passengers to call a day in advance for next day service to allow passengers to receive same day service/on-demand service.
 - ✓ Implementation of a Fare Reduction/Suspension policy for all passengers accessing the RIDES service (*requires EOC Commander approval*).
- MST fixed-route and contracted On Call services may be curtailed to establish “life line” services throughout the service area (access to healthcare, Red Cross shelters, social service agencies, etc.).
 - **Phase One Emergency Fixed-Route Service Reduction:** Initial planning for emergency service reductions should, to the extent possible, employ existing service levels, which are known and understood by our customers and MST’s Operators (e.g. operating on Weekday, Saturday, Sunday, and Holiday service levels). The selected service level deployed should be dictated by the known number of available Operators, adding 2-3 Stand-by Operators if available.
 - ✓ Weekday Service (Mon- Thurs): Requiring 84 available Operators
 - ✓ Weekday Service (Friday): Requiring 85 available Operators
 - ✓ Saturday Service: Requiring 47 available Operators
 - ✓ Sunday Service: Requiring 41 available Operators
 - ✓ Holiday Service: Requiring 11 available Operators

(Note: Requirements are based on the **September 28, 2013** run-cut and may change periodically as new runcuts are implemented.)

Weekday service shall operate provided there are a minimum number of operators available, plus 2-3 stand-by operators. When determining the service level for the next day, Communication Systems Specialist (CSS) staff will need to have the minimum number of Operators available for a specific level of service. For example, if fewer than 84 Operators are available, Weekday service shall be reduced to a Saturday service level. On the day the service operates, the **Phase I** Reduction may incorporate further reductions in specific lines as outlined in the **Phase II** Reduction.

If it is apparent that due to the high number of vacancies that there will be insufficient Operators for a given level of service, service levels shall be reduced from one service level to the next lower service level. Any service level reductions shall be immediately communicated to MST’s EOC Public Information Officer.

In the event of a reduction in service levels, CSS staff shall not be required to adhere to assignments based on the current bid roster. Per Articles; 51(g), “MST may modify work rules”,

Article 30d, "Operator Notification", Article 30n, "Reduced Service Level". ATU shall be notified of any anticipated reduced service levels.

All regular board and extra board work shall, during this period and to the extent possible, be placed on a single rotation, based on that employee's immediate availability with further consideration given to the last day/time worked. CSS staff shall continue to be mindful of rest time requirements. Maintenance Department staff may be directed to work other shifts or at another division as necessary.

- **Phase Two Emergency Fixed-Route Service Reduction:** In the event that there are insufficient Operators to deploy any of the aforementioned service levels, the following MST fixed route services have been listed in the order in which they should be considered for a reduction in service or cancellation.

Service Reduction:

- ✓ Lines 41 (reduce to 60-minute headway)
- ✓ JAZZ Lines (reduce to 60-minute headway)
- ✓ Line 20 (reduce to 60-minute headway)

Service Cancellation: (Listed in the order of consideration) *Note: Monthly ridership details, by route, shall be considered prior to finalizing a Line cancellation/reduction list. MST's EOC Planning Section Chief shall consult with the Presidio of Monterey, Fort Hunter Liggett, a Naval Post Graduate School, and California State University, Monterey Bay to assess transit needs.*

- ✓ Lines; 55, 16, 1, 2, JAZZ A, B, C, 43, 20, 41

If it becomes difficult/impossible to pull various lines due to an insufficient number of Operators, service can be covered by contacting Operators on specific routes and informing them to continue as a stand-alone route for the remainder of the day. *For example: the line 1 Operator continues on line 1 the entire day; the JAZZ line operator continues on JAZZ line the entire day.*

Covering service under this scenario would normally happen once a service level has been decided and there are subsequently numerous vacancies that would make it very difficult to piece together work assignments and drop lines from the above list. In this case the Operator would be instructed to complete designated routes one after the other and not interline the routes as indicated in the Rider's Guide. The CSS on duty will be responsible to monitor total driving time and ensure the Operator received a meal break. The Communications Center shall also be responsible for keeping an accurate log/record of key activities.

- **Maintenance Department – Fleet:** Daily staffing requirements for the various service levels within the Maintenance Department are listed below. These staffing levels represent the normal scheduling requirements to operate both MST divisions. Staffing levels may be reduced to match service levels as a result of an emergency or pandemic.

Maintenance Department Staffing Levels:				
	Weekday	Saturday	Sunday	Holiday#
Mechanics *	14	11	9	4
Parts	3	1	0	0
Utility Service	6	6	4	2
Sr. Utility	5	1	0	0
* Total for TDA/CJW; includes Revenue Mechanic.				
# TDA only, CJW closed				

- **Maintenance Department - Utility Service:** Each division shall have either a minimum of two Utility Service employees to service buses or a single Utility Service employee provided a Maintenance Supervisor is present. In the event there is only one Utility Service person and no supervisor is present, Utility staff will utilize the Employee Welfare & Safety Check-In Procedure SOP. If additional staffing is required, Utility staff will use the following options as appropriate:
 - ✓ Utility Service staff shall be called in from their day off.
 - ✓ Senior Utility staff will be reassigned to assist with Utility duties; all non-essential Senior Utility work shall cease.
 - ✓ Vehicle clean-up efforts will be minimized.
 - ✓ Buses will only be fueled and fluid levels checked; defects will be repaired.
 - ✓ Buses will not be washed.
 - ✓ Mechanic staff will be assigned to assist in fueling if needed.
 - ✓ Maintenance supervisory staff may assist with fueling if needed.
- **Maintenance Department - Mechanics:** Each division shall have either a minimum of two mechanics on site or a single mechanic on-duty provided a Maintenance Supervisor is present. In the event there is only one mechanic and no supervisor is present, the mechanic will utilize the Employee Welfare & Safety Check-In Procedure SOP. If additional Mechanic support staff is required, the following options will be considered and implemented as appropriate:
 - ✓ Mechanics shall be called in from their day off.
 - ✓ Mechanics staff will be reassigned to different shifts as needed.

- ✓ All non-essential “campaign” or rehab work will cease, as directed.
- ✓ Priority will be given to PM’s and safety related defect work (per CHP guidelines).
- ✓ Essential work may be started at one division, then mechanic staff will report to the other division to complete safety/defect or PM work, or;
- ✓ Maintenance Supervisor(s) may direct essential work to be completed only at TDA; buses that require work will be shuttled between divisions.
- ✓ CJW maintenance facility (and potentially operations) may be shut down.

The safety of MST passengers, employees and equipment shall be the highest priority. In the event of staffing shortages impacting MST’s ability to safely maintain the fleet, complete PM’s or repair defects, Maintenance Supervisor(s) shall determine the road-worthiness of the fleet and compliance with CHP requirements to determine if a vehicle will be deadlined and/or vehicle pull-out requirements can be safely achieved.

In the event there are an insufficient number of buses available for a specific level of service, the Maintenance Supervisor shall inform the Communications Center. The Communication Center shall be tasked with eliminating some trips/pull-outs, or with reducing the level of service in consultation with the Operations Section Chief. To the extent possible, information about vehicle availability shall be passed on to the Communications Center the day/night prior.

Service levels will be reduced to the next lower level of service if the following numbers of buses (plus two spares, one for each division) are not available:

- ✓ Weekday Service: 52 buses
- ✓ Saturday Service: 31 buses
- ✓ Sunday Service: 31 buses
- ✓ Holiday Service: 9 buses

(Note: Requirements are based on the September 28, 2013 Vehicle Requirement Plan and does include a designated bus parked at STC for an emergency trade.)

In the event there are insufficient vehicles for pull-out, and prior to reducing service to the next lower level as noted above, the Communications Center can cancel up to three blocks as listed on the Vehicle Requirement Plan (VRP). These blocks are identified in cancellation priority order under the “Order to Cancel” column on the current VRP form.

In the event Maintenance Department staffing levels can no longer or adequately and safely, support Operations and the delivery of service, staffing status will be reported immediately to MST’s EOC Commander.

- **Maintenance Department - Parts Staff:** The ordering of essential parts and supplies will continue to be a priority during reduced service levels. The Purchasing Manger and Maintenance supervisory staff shall serve as back-up support and order critical parts and supplies in the event Parts staff is unavailable. If the supplier is local, the provider will be asked to deliver parts, or staff may be directed to pick up the inventory.

While department supervisory staff may assist with fueling efforts and the ordering of essential parts and supplies in critical emergencies, it is not intended to have fleet maintenance efforts (PM and defect work) carried out by MST's Maintenance Supervisors unless specifically directed.

4. PLANNING SECTION CHIEF

- A. Global Responsibilities:** Responsible for the collection, evaluation, and the internal dissemination of information related to the incident, and for the preparation and documentation of the Incident Action Plan. Also maintains information on the current and forecasted situation and the status of all resources assigned to the incident. In addition, plans and schedules all EOC operational briefings, conference calls, and other meetings as required by the EOC Commander.
- B. Specific Responsibilities:** Dependent upon circumstance, the EOC Planning Section Chief shall be responsible for implementing any, or all, of the following actions:
- Upon direction from EOC Command, schedule and facilitate all operational briefings for MST's EOC Command & General Staff. At a minimum the operational briefing shall include:
 - ✓ Current situation and objectives
 - ✓ Committed resources and personnel
 - ✓ Safety issues and related procedures
 - ✓ Key work assignments.
 - ✓ Facilities, temporary base(s) of operation, and work areas
 - ✓ Communications protocols
 - ✓ Processes for acquiring resources, supplies, and equipment
 - ✓ Work schedules
 - ✓ Questions or concerns
 - Schedule all operational briefings with the MST Board of Directors representative(s) and MST EOC Command & General Staff.
 - Prepare / update a written Incident Action Plan (*upon request by EOC Command*).
 - Track the status of all resources (equipment & personnel) that have been committed to the incident.
 - Compile a current list of all MST administrative staff and support personnel who are licensed to operate MST's transit vehicles. (*Class B License*)
 - If it is anticipated that the operational period of the incident shall exceed 24 hours, develop staffing plans for:
 - ✓ The minimum number of coach operators, mechanics, supervisory and other support staff for the level of regular service to be provided, and for other emergency response operations.

- ✓ Relief personnel for MST's EOC Command & General staff.
- Consult with the Presidio of Monterey, Fort Hunter Liggett, a Naval Postgraduate School, and California State University, Monterey Bay, to assess transit needs.
- Evaluate and determine if MST services provided beyond Monterey County should be temporarily suspended.
- In the event that it is necessary to evacuate TDA and/or CJW, develop contingency plans to relocate MST revenue and non-revenue vehicles to the Gigling Storage Area, (GSA) in the former Fort Ord or to other suitable location(s). At a minimum the plan should identify the following elements:
 - ✓ Operational period (period of time required to complete the transfer)
 - ✓ Number of Class B-certified personnel required to complete the transfer within the operational period
 - ✓ Alternative fueling procedures
 - ✓ Alternative maintenance procedures
 - ✓ Other Facilities needs (office trailer, portable generators / lighting, security, employee parking, etc.)
 - ✓ Required permits (emergency permits – county/city)
- In consultation with MST's EOC Command and General staff, develop a plan for the resumption of regular transit service and any initial recovery efforts that need to be taken by the District. At a minimum the plan should identify the following elements:
 - ✓ Safety: Identify any unresolved safety concerns that need to be addressed (Safety Officer).
 - ✓ Stakeholders/Policy Makers: Contact MST Board Members, jurisdictions, city/county officials or other individuals to provide an update about the return to regular service (EOC Commander).
 - ✓ Public information: Press release, Customer Service personnel, MST Website, Social Media announcements of the resumption of service (Public Information Officer).
 - ✓ Services & Supplies: Determine the extent of vendor services that are required as services are restored. Escalated fuel deliveries, replenishment of emergency supplies, etc. (Logistics Section Chief).
 - ✓ MST Personnel: Follow-up with MST personnel who have been displaced from their residences, experienced other losses, or may be suffering from post-traumatic stress. Offer Critical Incident Stress counseling and/or Employee Assistance Program (EAP) referrals as needed (Finance/Administrative Section Chief).
 - ✓ ATU: Vacation/emergency time off quotas for Coach Operators may be relaxed to allow employees to deal with their personal emergencies (Operations Section Chief).

- ✓ Facilities & Infrastructure: Damage assessment to facilities and general infrastructure (Safety Officer / Logistics Section Chief).
- ✓ Recognition: After regular service levels have resumed, employees and outside individuals or agencies that supported MST will be recognized (Finance/ Administrative Section Chief).
- Following the conclusion of the incident, schedule an after action review with all MST EOC Command & General staff personnel.

5. LOGISTICS SECTION CHIEF

- A. Global Responsibilities: Responsible for providing facilities, services, and materials for the incident. Also responsible for establishing an effective communications infrastructure within the EOC.
- B. Specific Responsibilities: Dependent upon circumstance, the EOC Logistics Section Chief shall be responsible for implementing any, or all, of the following actions:
 - Insure the continued operation of the emergency generators at TDA and CJW if there is no power to either of MST's operating facilities.
 - Establish a common communications system between EOC Command & General staff, MST Incident Commander(s), and other key personnel involved in managing the incident (cell phone, portable radio, messengers, or other devices).
 - Establish telecommunications (voice/fax), internet access, television/radio (media reports), and any other resources or equipment as required by MST's EOC Command & General Staff.
 - Contact vendors to verify if essential supplies, products and services are available. Non-essential services shall be temporarily suspended. Maintaining full fuel tank inventory shall be a priority. See Attachment A for a list of essential and non essential vendors.
 - Contact vendors/suppliers to:
 - ✓ Suspend contractor work conducted on site unless critical to the operation.
 - ✓ Suspend non-essential deliveries.
 - If there is no electrical power for a prolonged period of time at MST transit centers, the following options will be considered:
 - ✓ Procure and install portable generators with lighting at transit centers (MTP, SCS, MTX, STC).
 - ✓ After dark, reposition bus parking at transit centers to specific gates to maximize the use of portable lighting.
 - ✓ Install a large (12") battery powered clock in the STC and MTX customer service windows to provide a time clock.

- Establish temporary passenger boarding locations at MST transit centers. *After a large seismic event with structural damage to MST facilities and transit centers some facilities may not be inhabited pending inspection by County/City staff. If transit centers have been damaged, "street parking" will be utilized immediately next to transit centers. As an example: At STC along Salinas St.; at the Transit Plaza along Tyler St.; and at the Marina Transit Exchange on De Forest across the street from MTX at Sand City Station opposite the Station, or further west on Playa St.*
- In the event of a natural disaster or other event impacting MST services, transit centers and other buildings, the Logistics Section Chief will be in frequent contact with the Operations Section and the Safety Officer to determine if there is any disaster-related damage or repairs requiring immediate attention.
- Establish temporary off-site fueling, washing facilities, and fully self-contained office trailer. *If MST's fleet is evacuated from either operations facility to GSA on a prolonged basis, temporary facilities shall be considered for the limited re-establishment of operations (if feasible and as permitted by City/County jurisdictions).*
- Establish temporary off site employee parking. *In the event that it is necessary to evacuate any MST facility, essential personnel will be directed to move their personal vehicles to the temporary employee parking location. Personnel will be shuttled to/ from their designated reporting location. For employees assigned to operating a coach, efforts will be made to help move their vehicles parked on-site to another location.*
- Procure/deliver food and bottled water to all MST personnel who are assigned to emergency operations for extended periods.

6. FINANCE/ADMINISTRATIVE SECTION CHIEF

- A. Global Responsibilities: General responsibility for all activities of the District's administrative personnel during the incident. Responsible for tracking all costs and financial considerations associated with the incident. Also responsible for administering any emergency procurements or other claims for compensation during the incident.
- B. Specific Responsibilities: Dependent upon circumstance, the EOC Finance/Administrative Section Chief shall be responsible for implementing any, or all, of the following actions:
 - Ensure all networks are backed up daily and media are securely stored off site.
 - Cancel regular MST Board of Directors meetings - if necessary, or ensure that alternate meeting locations are reserved for the Board meetings should the normal meeting location be compromised.
 - Cancel all non-essential scheduled meetings with MSTEAP personnel until further notice.

- Ensure all out-of-town meetings for the Executive Leadership Team Members are cancelled.
- Notify all essential personnel of the cancelation of all previously authorized vacation time. ATU vacations may be cancelled; however, the ATU President and Chief Steward should be contacted in advance to the extent possible.
- Contact MST's CalTip representative and provide a full briefing of the incident to include a summary of any potential losses that the District may have incurred. (This notification should be made within 24 hours from the onset of the event.)
- Implement a process for tracking all expenditures, claims, or other expenses that are associated with the incident (FEMA, Cal EMA, or local Reimbursement – see Attachment # E).
- Manage all emergency procurements that are associated with the incident (e.g., fuel, portable generators, lighting, emergency supplies, etc).
- In the event of a natural/manmade disaster (not involving a pandemic), MSTEА employees shall be encouraged to carpool or vanpool to whenever possible. MST vans/sedans may be provided to facilitate carpooling. Non -essential MSTEА personnel may be permitted to telecommute and/or work from home.
- During major natural catastrophes or emergencies impacting service, FTA guidelines support the establishment of a no-fare policy. Such a policy facilitates faster vehicle boarding, is more user friendly to passengers, and eliminates the security and money handling issues related to fare collection.
- As conditions allow, bus passes will be sold as usual. Should there be a disaster resulting in significant disruption or reduction in service levels and/or MST offices are not open for pass sales, the following options shall be considered:
 - ✓ Provide free service (*Fixed Route, On Call, & RIDES*)
 - ✓ Reduce the price of cash fares
 - ✓ Consider other options as appropriate

Determination of free service or a pass reimbursement policy will be decided by the EOC Commander. *The Public Information Officer shall make contact with MST pass vendors for an update on the procedure.*

ATTACHMENT A

Vendor & Services List

Essential:

Tier 1

- a. Fuel / oil supplier
- b. Power/Generator
- c. Plumbing
- d. Bottled water (drinking)

Tier 2

- a. Internet access
- b. Armored car service
- c. UPS/FedEx or other pick-up/delivery services
- d. Parts Suppliers/Gillig parts
- e. Vending Machines

Non Essential:

- a. Janitorial services
- b. Contracted tire support
- c. Laundry service: Maintenance/Facilities Departments
- d. Security Alarm service (Security service may be moved to Tier 1 or 2 depending on circumstances)
- e. Landscaping service
- f. Electrician services
- g. Various parts and materials supplies
- h. Waste oil removal

Note:

Essential vendors are listed as Tier 1 – critical for day to day operations; Tier 2 – critical, but can conduct business for up to five days without these vendors/services.

Non-essential vendors/services may move into the “essential” category depending on the extent of the impact on MST facilities, labor pool and other factors.

BLANK PAGE

ATTACHMENT B

Service Level & Work Schedule Memo



Post:

File:

To: All Coach Operators, Transportation Staff
From: XXXXX, Director - Transportation Services
Subject: Service Level and Work Schedules

Due to the high number of employees unavailable for service, Monterey-Salinas Transit will operate a _____ schedule on _____. Additionally, the routes listed below are currently not operating or operating on a limited basis. All operators are required to check their work schedule status prior to leaving for the day.

Please extend apologies to our customers. Your assistance and patience in dealing with our customers during this period of service disruption is greatly appreciated.

XXXXXXXXXX

BLANK PAGE

ATTACHMENT C

Pandemic Planning Guide/Check List

Attached below is a planning guide and check list, which has been slightly modified for MST's use. This planning document is based on a pandemic planning guide posted on the following website: www.pandemicflu.gov. Many of these recommendations are included in this document which outlines MST's contingency plan in the event of a natural disaster or pandemic.

1.1 Planning for the Impact of a Pandemic:

- a. Identify a pandemic coordinator and/or team with defined roles and responsibilities for preparedness and response planning. As appropriate, include input from ATU.
- b. Identify essential employees, critical materials/supplies and vendors required to maintain service and support.
- c. Determine potential impact of a pandemic using multiple scenarios, including loss of employees, lengthy duration. Cross train the workforce.
- d. Establish an emergency communications plan and revise periodically. This plan includes identification of key contacts (with back-ups), chain of communications (including suppliers and customers), and processes for tracking and communicating business and employee status.
- e. Implement an exercise/drill to test the plan and revise periodically.

1.2 Plan for the Impact of a Pandemic on Employees and Customers:

- a. Forecast and allow for employee absences during a pandemic due to factors such as personal illness, family member illness, community containment measures and quarantines, school and/or business closures.
- b. Implement guidelines to modify the frequency and type of face-to-face contact (e.g. hand-shaking, seating in meetings, office layout, shared workstations) among employees and between employees and customers.
- c. Encourage and track annual influenza vaccination for employees.
- d. Evaluate employee access to and availability of healthcare services during a pandemic.
- e. Identify employees and customers with special needs and incorporate the requirements into the preparedness plan.

1.3 Establish Policies to be Implemented During a Pandemic:

- a. Establish policies for employee compensation and sick-leave absences unique to a pandemic (e.g. non-punitive, liberal leave), including policies on when a previously ill person is no longer infectious and can return to work after illness.
- b. Establish policies for flexible worksite (e.g. telecommuting) and flexible work hours.
- c. Establish policies for preventing influenza spread at the worksite (e.g. promoting respiratory hygiene/ cough etiquette, prompt exclusion of people with influenza symptoms, and use of hand sanitizers).
- d. Establish policies for employees who have been exposed to the pandemic, are suspected to be ill, or become ill at the worksite (e.g. infection control, & mandatory sick leave).
- e. Set up triggers and procedures for activating and terminating service (e.g. shutting down service in affected areas) and transferring business knowledge to key employees.

1.4 Allocate resources to protect employees & customers during a pandemic:

- a. Provide sufficient and accessible infection control supplies (e.g. hand-hygiene products, tissues and receptacles for their disposal) in all locations.
- b. Enhance communications and information technology infrastructures as needed to support employee telecommuting and remote customer access.
- c. Insure availability of medical consultation and advice for emergency response. Establish regular contact with the Office of Emergency Management, local Center for Disease Control and Prevention.

1.5 Communicate to and Educate your Employees:

- a. Develop and disseminate programs and materials covering pandemic fundamentals (e.g. signs and symptoms of influenza, modes of transmission), personal and family protection and response strategies (e.g. hand hygiene, coughing/sneezing etiquette, contingency plans).
- b. Anticipate employee fear and anxiety, rumors and misinformation, and plan communications accordingly.
- c. Insure that communications are culturally and linguistically appropriate.
- d. Disseminate information to employees about MST's pandemic preparedness and response plan.
- e. Provide information for the at-home care of ill employees and family members.
- f. Develop platforms for communicating pandemic status and actions to employees, vendors, suppliers, and customers inside and outside the worksite in a consistent and timely way, including redundancies in the emergency contact system.

- g. Identify community sources for timely and accurate pandemic information and resources for obtaining counter-measures (e.g. vaccines and anti-virals).

1.6 Coordinate with External Organizations:

- a. Collaborate with insurers, health plans, and major local healthcare facilities to share MST's pandemic plans and understand their capabilities and plans.
- b. Collaborate with federal, state, and local public health agencies and/or emergency responders to participate in their planning processes; share MST's pandemic plans; and understand their capabilities and plans.
- c. Communicate with local and/or state public health agencies and emergency responders about the assets and/or services MST can provide to the community.

BLANK PAGE

ATTACHMENT D

Taxi Cab Company List

<u>TAXI COMPANY</u>	<u>PHONE #</u>
1. ASSOCIATED TAXI CAB (RTA)	831-277-8294
2. CASTROVILLE WHITE CAB (RTA)	831-751-6947
3. CENTRAL COAST CAB (RTA)	831-626-3333
4. DOS AMIGO'S TAXI	831-915-3858
5. GREEN CAB (RTA)	831-757-4211
6. MARINA TAXI	831-384-3894
7. MONTEREY PENINSULA CHECKER CAB (RTA)	831-333-1188
8. ORANGE CAB (RTA)	831-757-7778
9. SALINAS YELLOW CAB (RTA)	831-424-1234
10. US AMERICAB	831-678-4353
11. SAL'S TAXI (RTA)	831-422-7276
12. SERRA YELLOW CAB	650-991-3881
13. VJ TAXI	831-678-0101

BLANK PAGE

ATTACHMENT E

Reimbursement Process for Operating or Other Expenses Expended During Disaster Response & Recovery Efforts

LOCALLY DECLARED DISASTERS:

Any City or the County of Monterey may declare a local disaster. Should MST deploy its resources in response to a locally declared disaster, the requesting jurisdiction may ultimately be responsible to reimburse MST for all operating expenses, (wages, fuel, etc.), that are expended during any such response and/or recovery efforts. The GM / CEO and/or the MST Board of Directors shall determine if, and to what extent, the requesting jurisdiction is liable for any such expenses.

The Monterey County Office of Emergency Services may also apply for special grants that are available through the California Emergency Management Agency (Cal EMA) to provide funding to local jurisdictions to respond to, and recover from, local disasters.

STATE DECLARED DISASTERS:

In the event that the Governor of the State of California declares a disaster within MST's service area, and should MST deploy its resources in response to the state declared disaster, MST is eligible to recover up to seventy five (75) percent of any operating expenses expended through Cal EMA. The Monterey County Office of Emergency Services can assist MST staff with the application process to seek any such State reimbursements.

Also, Federal operating assistance and grant funding is provided through MAP 21 to States, governmental agencies and public transportation agencies once the State Governor has declared an emergency or major disaster. (See Reimbursement through FTA below)

FEDERAL DECLARED DISASTERS:

Once a disaster has occurred and the State has declared a state of emergency, the State will evaluate the recovery capabilities of the State and local governments. If it is determined that the damage is beyond their recovery capabilities, the Governor will normally send a request letter to the President, directed through the Regional Director of the appropriate FEMA region. The President then makes the decision whether or not to declare a major disaster or emergency.

Reimbursement through FEMA: After a Presidential declaration has been made, FEMA will designate the area eligible for assistance and announce the types of assistance available. FEMA provides supplemental assistance for State and local government recovery expenses, and the Federal share will always be at least 75 percent of the eligible costs. The Request for Public Assistance is FEMA's official application form that public and Private Nonprofit organizations use to apply for disaster assistance. It is a simple, short form with self-contained instructions. "The Request" (FEMA [FF 90-49](#)) asks for general information, identifies the applicant, starts the grant process and opens the Case Management File, which contains general claim information

as well as records of meetings, conversations, phone messages and any special issues or concerns that may affect funding. The Request must be submitted to the Regional Administrator within 30 days after designation of the area where the damage occurred. The form may be delivered in person at the Applicants' Briefing, sent by mail, or faxed. For additional information visit FEMA's Public Assistance FAQ page [HERE](#).

Reimbursement through FTA: On July 2012, President Barack Obama signed the Moving Ahead for Progress in the 21st Century Act (MAP-21). This legislation provides DOT new authorities for disaster response and recovery (most notably through the creation of public transportation emergency relief funding) and provides funds for surface transportation programs. The Federal Transit Administration (FTA) Public Transportation Emergency Relief (ER) Program, which was authorized in MAP-21, provides operating assistance and grant funding to States, governmental agencies and public transportation agencies to help repair and reconstruct public transportation assets to a state of good condition as expeditiously as possible following an emergency or major disaster. Key program provisions are:

- Funds may only be used for capital and operating costs incurred by public transportation systems in response to a catastrophic event in which the State Governor has declared an emergency or the President has declared a major disaster under the Stafford Act.
- Eligible projects and reimbursable costs include emergency operations, emergency repairs, permanent repairs, actual engineering and construction costs, resiliency projects designed to protect rolling stock, equipment, facilities and infrastructure from future damage.
- Funds may not be used for projects for which monies are already obligated in a grant and for projects for which FEMA or another federal agency has already provided emergency funding or for projects which the applicant has already received insurance proceeds.
- Funds are awarded to eligible agencies based on the demonstrated costs of responding to and recovering from an emergency or major disaster.

Funds are also awarded to affected agencies for projects that improve the resiliency of public transportation assets and infrastructure for future emergencies or disasters.

FTA Response and Recovery Resource Document for Transit Agencies: In addition to funding, FTA offers recovery assistance information through a resource guide entitled "Response and Recovery for Declared Emergencies and Disasters."

Additional Reference Information

<http://www.dot.gov/map21>

<https://www.fema.gov/library/viewRecord.do?id=3564>

http://www.fta.dot.gov/documents/FTA_Response_Recovery_Declared_Emergencies_Disasters.pdf

ATTACHMENT F

Examples Press Releases/Out Going Phone Messages

DISPLAY AD FOR HERALD AND SALINAS CALIFORNIAN:

"Monterey-Salinas Transit has temporarily (suspended/reduced) service due to the (list disaster/incident/reason). It is our sincere hope that normal service levels will be restored shortly. In the meantime, we apologize for any inconvenience. Regular information and updates will be posted on our website at: www.mst.org."

Alternate Press Release:

"Monterey-Salinas Transit has temporarily (reduced/suspended) service due to (list the reason). We are currently operating on a (insert schedule day) schedule. It is our sincere hope that normal service levels will be restored very shortly. In the meantime, we ask for your patience. Telephone information is available Monday through Friday from 8:00 a.m. until 5:00 p.m. Additional information and updates will be posted on our website: www.mst.org."

Example(s) of Out Going Phone Messages

Day Message:

"Thank you for calling Monterey-Salinas Transit. We are temporarily operating on (list service type) due to (list reason/disaster/incident). It is our sincere hope that normal service levels will be restored very shortly. Additional information can be found on our website at www.mst.org. In the meantime, we apologize for any inconvenience. Please stay on the line for the first available Customer Service Representative."

Night Message:

Add: "Telephone information is available Monday through Friday from 8:00 a.m. until 5:00 p.m." to the above message.

DISABLED PASSENGERS:

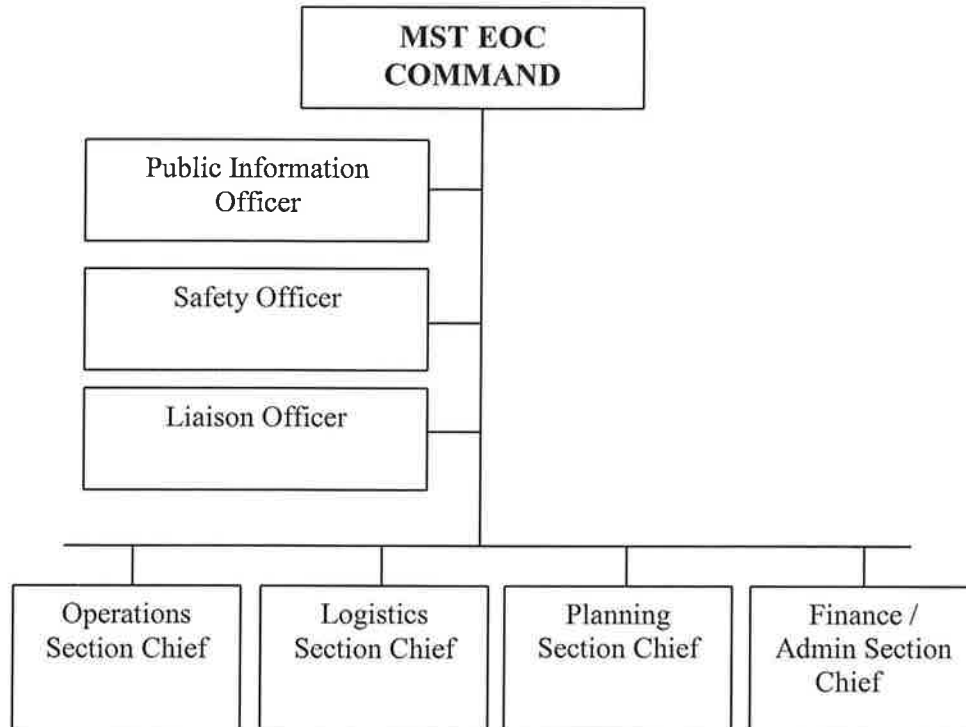
Ask callers to contact MST RIDES at 647-7747 or 755-4849 or call a Taxi. A list of taxi telephone numbers is listed on Attachment D.

BLANK PAGE

100

ATTACHMENT G

ICS MANAGEMENT STRUCTURE




BLANK PAGE

ATTACHMENT H:

WebEOC Quick Reference

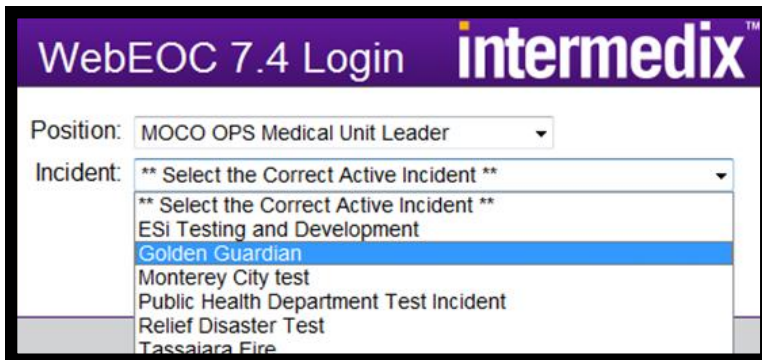
Logging On:

Open webeoc at: <https://webeoc.co.monterey.ca.us/eoc7/>
Enter your provided User Name and Password-click "OK"
(if this is your first time logging in you will be prompted to create a new password)



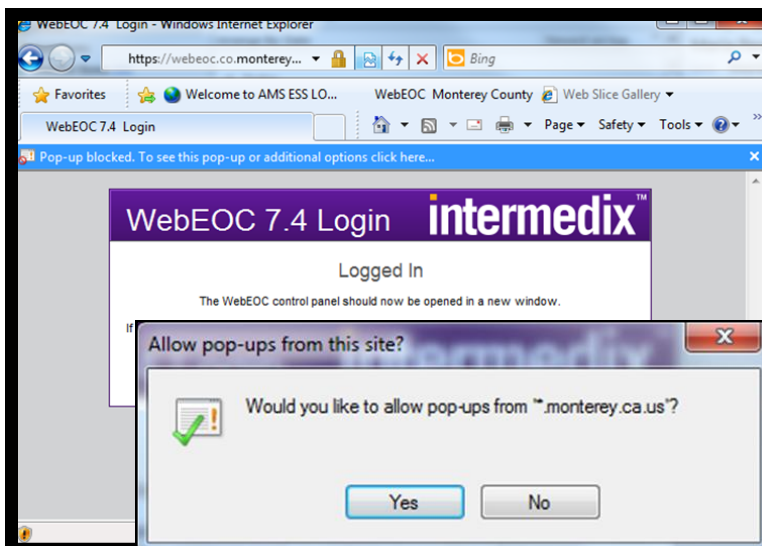
The screenshot shows the WebEOC 7.4 Login page. It has a purple header with 'WebEOC 7.4 Login' and the 'intermedix' logo. Below the header, there are two input fields: 'User:' with the text 'John Demo' and 'Password:' with six dots. An 'OK' button is centered below the password field. At the bottom, there are two lines of asterisks: '***** MONTEREY COUNTY OPERATIONAL AREA *****' and '***** EMERGENCY MANAGEMENT PORTAL *****'.

Select Your Position and Incident



The screenshot shows the WebEOC 7.4 interface after login. The header is the same. Below it, there are two dropdown menus. The first is labeled 'Position:' and has 'MOCO OPS Medical Unit Leader' selected. The second is labeled 'Incident:' and has a list of options: '** Select the Correct Active Incident **', '** Select the Correct Active Incident **', 'ESI Testing and Development', 'Golden Guardian' (highlighted in blue), 'Monterey City test', 'Public Health Department Test Incident', 'Relief Disaster Test', and 'Tassajara Fire'.

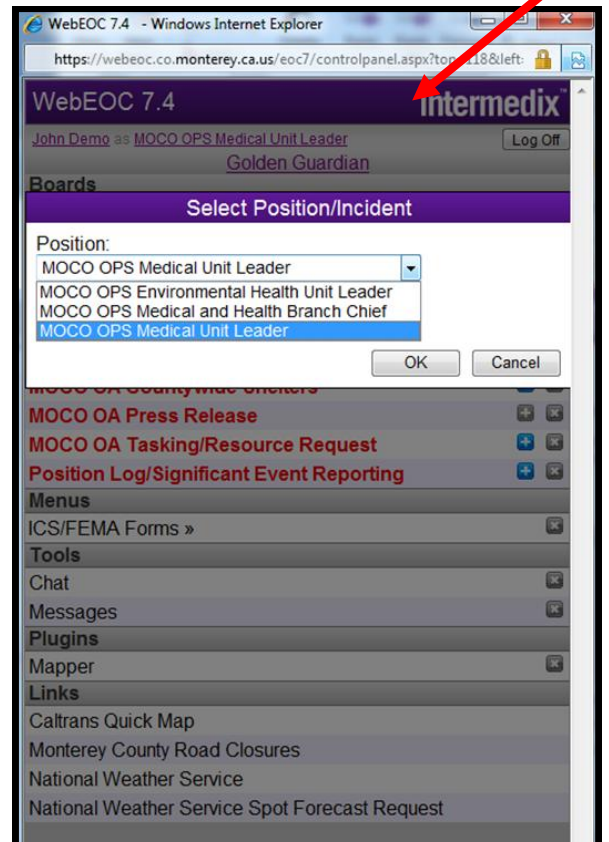
Turn Off Your Pop-Up Blocker



The screenshot shows the WebEOC 7.4 Login page in a Windows Internet Explorer window. A blue banner at the top says 'Pop-up blocked. To see this pop-up or additional options click here...'. Below the banner, the login form is visible. A small 'Logged In' message is shown above the form. A pop-up window is open in the foreground, asking 'Allow pop-ups from this site?' and 'Would you like to allow pop-ups from ".monterey.ca.us"?'. It has 'Yes' and 'No' buttons.

Selecting a new Position/Incident:

Click on your position displayed at the top of the control panel
Then the a new position/incident



The screenshot shows the WebEOC 7.4 Control Panel. The header is the same. Below it, there is a 'Boards' section with a 'Select Position/Incident' dropdown menu. The dropdown menu is open, showing a list of options: 'MOCO OPS Medical Unit Leader' (selected), 'MOCO OPS Environmental Health Unit Leader', 'MOCO OPS Medical and Health Branch Chief', and 'MOCO OPS Medical Unit Leader'. There are 'OK' and 'Cancel' buttons below the dropdown. To the right of the dropdown, there is a 'Log Off' button. Below the 'Boards' section, there is a 'Menus' section with a list of links: 'MOCO OA Press Release', 'MOCO OA Tasking/Resource Request', 'Position Log/Significant Event Reporting', 'ICS/FEMA Forms', 'Tools', 'Chat', 'Messages', 'Plugins', 'Mapper', 'Links', 'Caltrans Quick Map', 'Monterey County Road Closures', 'National Weather Service', and 'National Weather Service Spot Forecast Request'.

Log In Credentials :

BLANK PAGE

ATTACHMENT I

MST Facility Evacuation Plan

PURPOSE:

To provide direction and procedures to be used during emergency situations that will protect the employee's health and safety and reduce potential threat and property damage. The direction also provides procedures for other emergencies, including employee evacuation, power outages, bomb threats, active shooter, severe weather, and natural disasters.

RESPONSIBILITIES:

Once the MST Emergency Operations Center (EOC) is activated, the designated EOC Safety Officer is designated the Emergency Evacuation Coordinator and is responsible for all duties stated within this plan.

EVACUATION PROCEDURE:

1. In case of FIRE activate the nearest FIRE PULL box. First Alarm will automatically send the Fire Department to the facility.
2. In case of a bomb threat, active shooter, severe weather, and other natural disasters or other serious threat, activate the nearest FIRE PULL box to begin the evacuation and dial 911 to advise of the emergency.
3. Employees shall immediately evacuate the building via the nearest emergency EXIT and proceed to the designated safe area assigned to the division, and await further instructions. Employees shall not re-enter the building.

The safety of non-Department personnel, i.e., passengers, vendors, contractors, etc., during a facility emergency is the responsibility of the employees of the facility. The Facility Evacuation Coordinator is responsible for the communication, coordination, and control of emergency evacuation operations.

Upon arrival at the appropriate safe area, all personnel who are not assigned to specific emergency responsibilities shall remain at the "safe area" until accountability check is made.

Further instructions shall be provided by the Facility Evacuation Coordinator.

BLANK PAGE

ATTACHMENT J

MST Active Shooter Evacuation & Response Plan

PURPOSE

To provide direction and procedures to be used in response to an active shooter event or a potential active shooter event (hostile armed person on MST property).

DEFINITION

Active Shooter is defined as one or more subjects who participate in a random or systematic shooting spree demonstrating their intent to continuously harm or kill others. These situations are dynamic and evolve quickly. Because active shooter situations are often over within 10 to 15 minutes, before law enforcement arrives on the scene, individuals must be prepared both mentally and physically to deal with an active shooter situation.

HOW TO RESPOND

Active shooter events cannot be predicted to follow any pattern. Quickly determine the most reasonable way to protect your own life. Remember that customers and clients are likely to follow the lead of employees and managers during an active shooter situation. Good practices for coping with an active shooter situation are as follows:

1. Evacuation:

- Be aware of your environment and any possible dangers. Take note of the two nearest exits in any facility you visit having an escape route and plan in mind.
- When evacuating leave your belongings behind
- Keep your hands visible

2. Hide Out:

- If you are in an office, stay there and secure the door
- Block entry to your hiding place and lock doors
- Silence your cell phone and/or pager
- Remain quiet

3. Take Action:

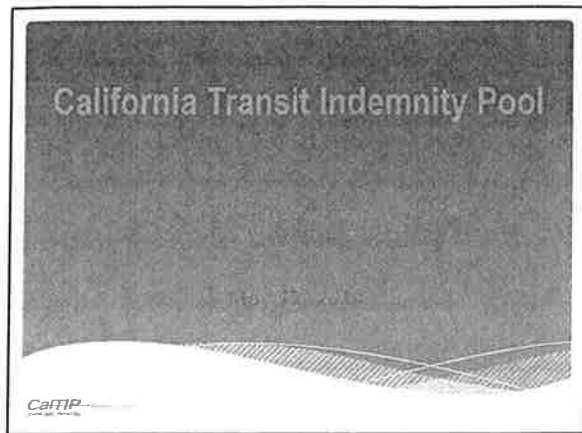
As a last resort it may be necessary to attempt to take the active shooter down. When the shooter is at close range and you cannot flee, your chance of survival is much greater if you try to incapacitate him/her.

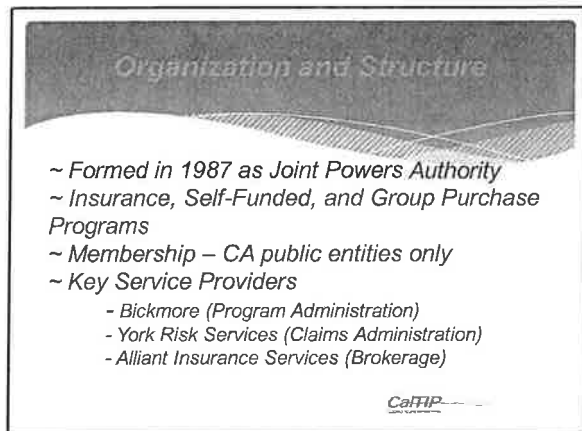
Call 911 when safe to do so. Information to 911 should include possible information such as:

- Location of the shooter
- Number of shooters
- Physical description of shooters
- Number and type of weapons held by shooters
- Number of potential victims at the location

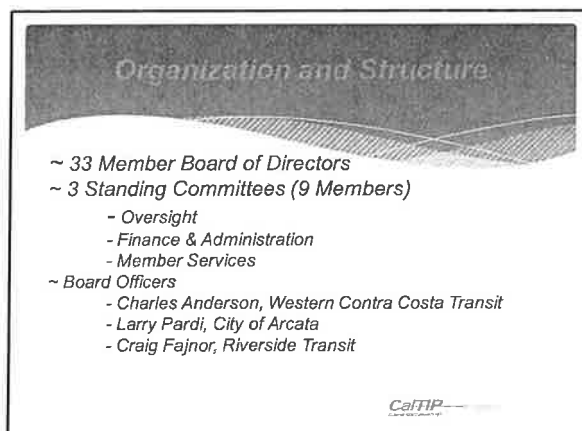
When Law Enforcement Arrives:

- Remain calm and follow instructions
- Put down any items in your hands (i.e., bags, jackets)
- Raise hands and spread fingers. Keep hands visible at all times
- Avoid pointing, screaming or yelling
- Proceed in the direction officers are entering the premises to the designated safe area and await further instructions.





- ~ Formed in 1987 as Joint Powers Authority
- ~ Insurance, Self-Funded, and Group Purchase Programs
- ~ Membership – CA public entities only
- ~ Key Service Providers
 - Bickmore (Program Administration)
 - York Risk Services (Claims Administration)
 - Alliant Insurance Services (Brokerage)



- ~ 33 Member Board of Directors
- ~ 3 Standing Committees (9 Members)
 - Oversight
 - Finance & Administration
 - Member Services
- ~ Board Officers
 - Charles Anderson, Western Contra Costa Transit
 - Larry Pardi, City of Arcata
 - Craig Fajnor, Riverside Transit

Liability Program

- ~ Coverages
 - Auto and General Liability
 - Public Officials' Errors and Omissions
 - Limited Employment Practices Liability
- ~ Self-Insured Retentions
 - \$0, \$25K, \$50K, \$100K, \$250K
- ~ Self-Funded or Pooled Layer
 - \$1M
- ~ Liability Limits
 - \$5M all members, \$10M or \$25M optional

CalTIP

Liability Program

Lexington Insurance Company \$10,000,000 per occurrence in excess of \$15,000,000	\$25 Million
Indemnitors \$5,000,000 per occurrence	\$10 Million
Indemnitors \$5,000,000 per occurrence	\$5 Million (Minimum coverage upon membership)
Government Entities Mutual \$2,000,000 per occurrence	
CalTIP Pooled Layer \$1,000,000 per occurrence inclusive of the member's SIR	

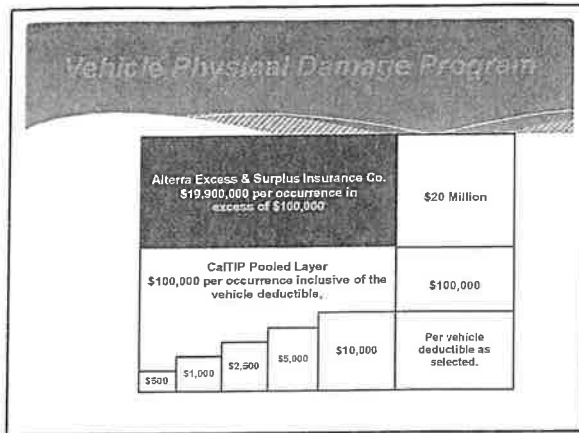
Self-insured retentions (SIR) are in thousands.

\$0 \$25K \$50K \$100K \$250K

Vehicle Physical Damage Program

- ~ Coverages
 - Loss or damage to covered vehicles
 - All perils (earthquake, flood, fire)
 - Up to \$1.5M per vehicle
- ~ Per Vehicle Deductibles
 - \$500, \$1,000, \$2,500, \$5,000, \$10,000
- ~ Self-Funded or Pooled Layer
 - \$100,000
- ~ Limit of Coverage
 - \$20M for all Members

CalTIP



Services and Benefits

- ~ Risk Control
 - On-Site Field Service *Training*
 - System Safety Program Plan *Development*
 - Bus Operator Selection Survey Program
 - Electronic Employee Pull Notice - DMV Records
 - On-Demand Safety Videos
- ~ Litigation Management and Contractual Risk Transfer
 - Review Insurance Requirements
- ~ EPLI Helpline
- ~ Dividend and Retrospective Distributions
- ~ Member Controlled Coverage Programs

CalTIP
CALIFORNIA TRANSPORTATION INSURANCE POOL

Thank you

Questions?

CalTIP
CALIFORNIA TRANSPORTATION INSURANCE POOL

Blank Page

**Monterey-Salinas Board of Directors
Planning and Operations Committee**

Minutes

April 14, 2014
9:00 a.m.

Present: Kristin Clark City of Del Rey Oaks
Alvin Edwards City of Seaside
Terry Hughes City of King (arrived at 9:08am)
Maria Orozco City of Gonzales

Absent: None

Staff: Carl Sedoryk General Manager/CEO
Hunter Harvath Asst. General Manager/Finance & Administration
Deanna Smith Executive Administrative Assistant/Deputy Secretary
Mark Eccles Director of Information Technology
Mike Gallant Business Development Planner
Robert Weber Director of Transportation Services
David Laredo General Counsel/De Lay & Laredo

Public: Thomas Wittmann Nelson Nygaard
Steve Boland Nelson Nygaard

1. Call to order

Chair Orozco called the meeting to order at 9:03 a.m.

2. Public comment on matters not on the agenda.

None.

3. Presentation on proposed MST Sustainable Service Plan.

Carl Sedoryk made a brief introduction, explaining that because the future of federal and state funding remains uncertain, MST consultants from Nelson Nygaard and Nancy Whelan Consulting have been working for nearly six months to develop an equitable and financially sustainable service plan in the event funding levels for FY 2015 are less than required to maintain current levels of service.

Hunter Harvath stated that last year, MST had to develop an emergency service reduction plan to respond to potential delays in funding as a result of the ATU's objection to the Public Employee Pension Reform Act (PEPRA). The plan presented today represents a worst-case scenario and is compliant with newly enacted federal Title VI civil rights requirements.

Thomas Wittmann of Nelson Nygaard provided a PowerPoint presentation detailing the preliminary suggested service changes, which would result in a 17 percent total reduction in service, shifting 10 of 20 percent of revenue hours from contracted service to MST, and a total 1/6 reduction in hours/costs.

Director Edwards was concerned that this message would confuse the public if discussed at the same time as MST's proposed sales tax measure. Director Clark wanted to make sure there was plenty of time for this plan to be discussed with the public.

Mr. Sedoryk stated that MST would work in consultation with TBWB, MST's sales tax consultants, to make sure that this issue did not conflict with the sales tax measure, but it was the goal of MST staff to be prepared to implement necessary changes with plenty of time for public outreach, adjustments to the plan, and board discussion and approval of the final plan.

4. Update on MST's Military Partnership Bus Lines.

Mr. Harvath presented an update on MST's military partnership with the Presidio in Monterey. Approximately ten bus lines operate service that transport riders from all over Monterey County and Santa Cruz into the Presidio to work every day. The Federal Transit Benefit is set by Congress and funds this program. Over the last five years, funding for this program has fluctuated from \$240 per person, to \$125 per person, to its current amount of \$130 per person. MST has been working with its partners at the Presidio to adjust service levels accordingly, but it has become increasingly difficult to efficiently provide service with unstable funding.

Mr. Sedoryk and Mr. Harvath have been working with legislators in Washington, D.C., to advocate for an increase of, and stability in, funding for the program. A chart was provided detailing ridership and revenue from FY 2010 through April 2014, as well as a breakdown of annualized costs to run the program. There is currently a shortfall of approximately \$800,000.

The Finance Committee will be considering this issue during the budget review process for FY 2015, and the board will need to decide how much MST will be willing to subsidize to save this program. MST is required by contract with the Presidio to provide a 90-day notice if service reductions are implemented, and has already submitted notice that the reduction or elimination of the program may occur unless sufficient funding is secured. MST will continue to work with the Presidio leadership to find a way to maintain funding for this program. If funding is not identified, cuts will be required in late summer/early fall.

Director Edwards suggested preparing for reductions now.

5. Update on proposed MST Phase 2 Bus Rapid Transit – Del Monte Avenue/Monterey Branch Line (rail right-of-way along Highway 1).

Mr. Harvath handed out illustrations of the project area for the Del Monterey Avenue/Monterey Branch Line corridor. TAMC had planned light rail for this corridor, but because of funding challenges has allowed MST to provide input for a Bus Rapid Transit line as a lower cost alternative. Information on proposed timelines and milestones was provided. Mr. Harvath stated that this project is currently in the preliminary stage, although MST is trying to obtain approval from the FTA designating the project as in the “project development stage,” allowing up to 80 percent reimbursement of project expenses if the project is ultimately funded. At this point, no MST funds are being used for project development. At some point, MST will be required to identify approximately \$4 million in cash to put toward the project. The board will not be required to make a decision on whether to allocate these funds for approximately another year.

6. Adjourn.

There being no further business, Chair Orozco adjourned the meeting at 9:58am.

Prepared by:



Deanna Smith, Deputy Secretary

Blank Page

Human Resources Committee

1 Ryan Ranch Rd.
Monterey, CA 93940

Minutes

April 28, 2014

Present: Directors: Clark, Cohen, Stephens, Edwards

Absent:

Staff: Hunter Harvath, Asst. GM of Finance and Administration; Kelly Halcon, Director of Human Resources; Heidi Quinn, General Counsel; Deanna Smith, Executive Asst./Clerk to the Board

Public:

1. Call to order.

Director Clark called the meeting to order at 11:17am and roll call was taken.

2. Public Comments on matters not on the agenda.

None.

3. Closed Session.

Director Clark moved to Closed Session at 11:19am.

3-1. Conference with Labor Negotiators – Monterey-Salinas Transit Employees' Association (MSTEA), and MST. (D. Laredo, K. Halcon) (§54957.6)

4. Return to Open Session.

No reportable action taken.

5. Adjourn.

There being no further business, the meeting was adjourned at 11:31am.

Prepared by:



Deanna Smith, Deputy Secretary

To: Board of Directors
From: C. Sedoryk, General Manager/CEO
Subject: Update on Proposed Sales Tax

RECOMMENDATION:

Receive update on activities related to ongoing outreach related to the proposed November 2014 sales tax measure.

FISCAL IMPACT:

None. Funding for outreach activities is included in the FY 2014 Operating budget.

POLICY IMPLICATIONS:

Your Board may request that a countywide local sales tax measure be placed on the November 2014 ballot.

DISCUSSION:

At the meeting of January 27, 2014, your Board directed staff to undertake activities related to outreach and education and other activities to advance the development of a ballot measure to support special transit services for veterans, seniors, and persons with disabilities.

During the intervening months staff has had dozens of meetings and conversations with community leaders, business associations, and representatives of groups who advocate for veterans, seniors, and disabled persons. To date there has been no opposition stated to this proposed measure with most comments received related to the composition of the citizens' oversight committee, a more detailed description of what would be considered "veterans services," and what the life of the measure would be before it would "sunset."

If your Board chooses to move forward, several of the following activities still need to take place:

- Developing the language of a final ballot ordinance;
- Obtaining the concurrence of a majority of the member jurisdictions represented on the MST Board of Directors to submit the measure for a vote; and

- Entering into a contract with the Monterey County Elections Department to place a measure on the November 2014 ballot and developing and passing resolutions as required.

In the coming months staff will be working with consultants and legal counsel to develop ballot language and the related ordinance; consulting with Monterey County Elections staff regarding moving the measure through the process; and making presentations to at least seven (7) of the jurisdictions represented on the MST Board of Directors to gain their concurrence that a ballot measure for a 1/8-cent sales tax for transit may be submitted to Monterey County voters this November.

PREPARED BY: Carol G. Salomay

To: Board of Directors

From: Hunter Harvath, Assistant General Manager of Finance & Administration

Subject: Free Fares for Active Duty Military on Line 81Fort Hunter Liggett-San Jose Airport Express

RECOMMENDATION:

Approve free fares for active duty military with ID on Line 81Fort Hunter Liggett-San Jose Airport Express.

FISCAL IMPACT:

No net fiscal impact. Line 81 Fort Hunter Liggett-San Jose Airport Express is expected to be 100% funded from a Federal Transit Administration Section 5311(f) grant (55%) and from the US Army (45%).

POLICY IMPLICATIONS:

Your Board sets MST transit fares and is empowered to offer special fares at its discretion.

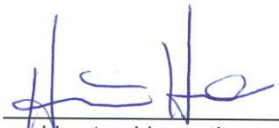
DISCUSSION:

On April 26, 2014, MST inaugurated Line 81 Fort Hunter Liggett-San Jose Airport Express as a result of several years of discussions and planning with military staff members, who expressed a need for transportation for enlisted personnel between the base and the airport, as well as the Greyhound and Amtrak stations in San Jose. In that regard, this new bus line provides daily service between Fort Hunter Liggett and San Jose International Airport (at the USO Club between terminals A and B), with stops at Pine Canyon, Soledad Mission Shopping Center, the Salinas Transit Center, the San Jose Greyhound Bus Station, and the San Jose Diridon Train Station. Line 81 represents the first time in history that public transit connects Monterey County and the San Jose International Airport. The one-way fare on Line 81 is \$12, with \$6 fares for any of MST's qualified discount customers (65 and over, 18 and under, persons with disabilities, persons of any age with a Medicare card).

55% of the funding for Line 81 is provided through a federal FTA section 5311(f) grant targeted at bringing residents in rural areas to the larger intercity transportation network including Greyhound bus, trains, and airports. The 45% local match for the route is also expected to be funded by the US Army to meet their transportation needs as active-duty personnel travel between Fort Hunter Liggett and the airport, and

Greyhound Bus and Amtrak stations in San Jose. Between these two sources, Line 81 is expected to be 100% funded without relying on MST's general fund dollars for support.

MST's military partners at Fort Hunter Liggett have requested that active duty military personnel utilizing Line 81 to travel from San Jose to the military installation board for free, as they do not yet have their MST bus passes which are generally issued to them when they arrive on post. For ease of operational understanding among MST coach operators, staff recommends that your Board grant free fares to all active duty military personnel with ID on Line 81 only, no matter which stop they board at. Since the military is providing 45% of the cost of the project and a special federal grant funds the remaining 55%, there would be little to no net lost revenue if free fares are granted to this specific population on this one MST bus line.

PREPARED BY: 
Hunter Harvath

REVIEWED BY: 
Carl G. Sedoryk

To: Board of Directors
From: Deanna Smith, Executive Assistant/Clerk to the Board
Subject: Ad Hoc Nominating Committee

RECOMMENDATION:

Authorize the Chair to appoint an Ad Hoc Nominating Committee.

FISCAL IMPACT:

None.

POLICY IMPLICATIONS:

Article VI. Officers, of the MST Bylaws requires your board to “appoint members to a Nominating Committee responsible for recommending officer appointments to the full Board.”

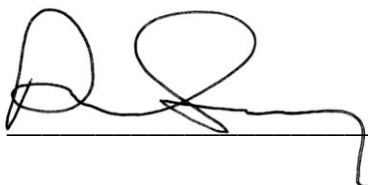
DISCUSSION:

MST officers are elected to serve a two-year term. The current officers, Maria Orozco, MST Chair; and Libby Downey, MST Vice-Chair, were elected at the June 11, 2012, meeting of your Board.

Your board has indicated a preference for appointing to the committee those members who are not interested in serving as Chair or Vice-Chair to the Nominating Committee. For your Board’s reference, the following Directors were appointed to the Nominating Committee in April 2012: Edwards (Chair), Kleber, Cohen, Clark, and Sanchez. The current FY 2013-2014 roster of officers and staff appointments is attached.

Attachment: MST Officers and Appointments, FY 2013-2014

Submitted by:



Reviewed by:



Blank Page

Attachment 1

MST District Officers and Appointments FY 2013-2014

Officers elected by the Board:

Chair
Vice-Chair

Maria Orozco
Libby Downey

Non-elected officers and appointments:

Secretary to the Board
Deputy Secretary to the Board

Carl G. Sedoryk
Deanna Smith

Treasurer
Deputy Treasurer

Carl G. Sedoryk
Hunter Harvath

General Counsel

David C. Laredo

Representative to TAMC
Alternate to TAMC
Alternate to TAMC

Carl G. Sedoryk
Hunter Harvath
Michael Gallant

Representative to FORA
Alternate to FORA

Hunter Harvath
Michael Gallant

Representative to California Transit
Insurance Pool (CalTIP)
Alternate to CalTIP

Carl G. Sedoryk
Ben Newman

Approved: June 2012 Board Meeting

Blank Page

To: Board of Directors
From: C. Sedoryk, General Manager/CEO
Subject: Monthly Report – March 2014

Attached are a summary of monthly performance statistics for the Transportation, Maintenance, and Administration departments for March 2014 (Attachments 1-4) and progress to date towards achievement of the FY 2014 action plan. Year to date expenses have been controlled and are 5% under year-to-date budget. Revenues are running 10% below budget and can be almost wholly attributed to lapsing of the federal transit benefit to members of our military transit program at the Defense Language Institute. Staff is working diligently with Presidio of Monterey and City of Monterey staff to develop a solution to restore revenue for this program.

Year-to-date performance statistics including passenger boardings, passengers per hour, and on-time performance are virtually unchanged from last year. While there has been a decrease in our miles travelled between accidents our safety record remains well above industry averages.

Attachment #1 – Dashboard Performance Statistics

Attachment #2 – Operations Dept. Report – March 2014

Attachment #3 – Facilities & Maintenance Dept. Report – March 2014

Attachment #4 – Administration Dept. Report – March 2014

Attachment #5 – YTD Status of FY 2014 Action Plan – March 2014

Attachment #6 – Disbursement Journal – March 2014

A complete detail of Monthly Performance Statistics can be viewed within the GM Report at <http://www.mst.org/about-mst/board-of-directors/board-meetings/>

PREPARED BY: 

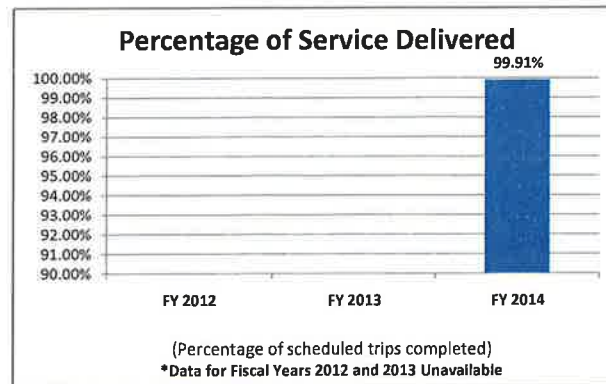
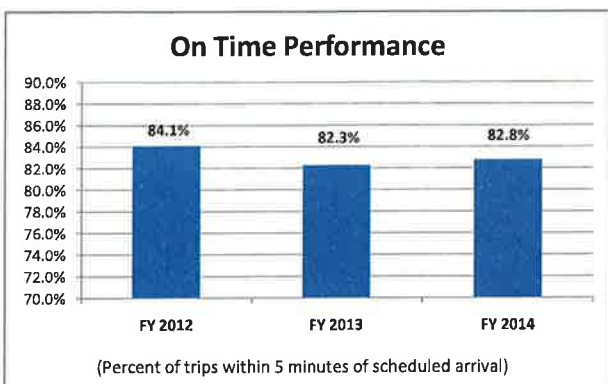
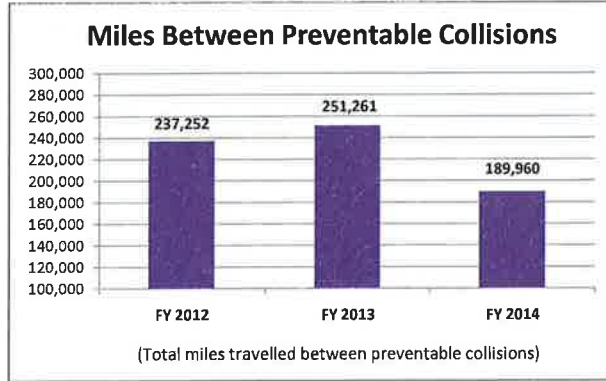
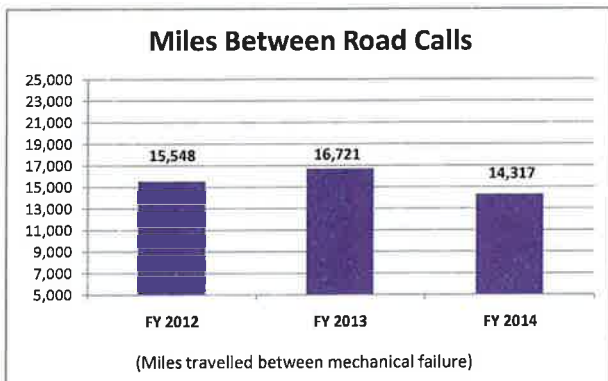
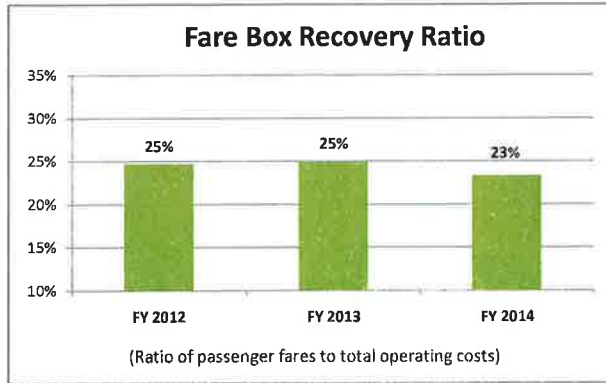
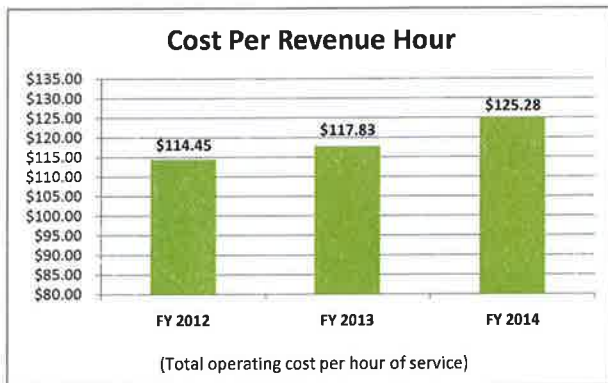
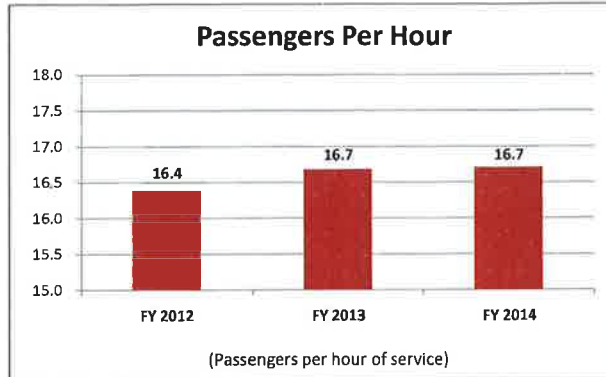
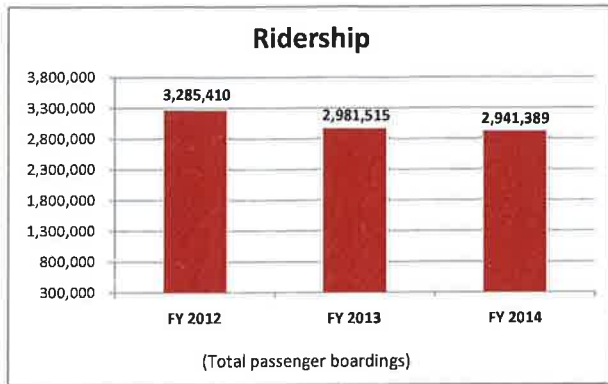
Blank Page

MST Fixed Route

YTD Dashboard Performance Comparative Statistics

July through March

Fiscal Years 2012-2014

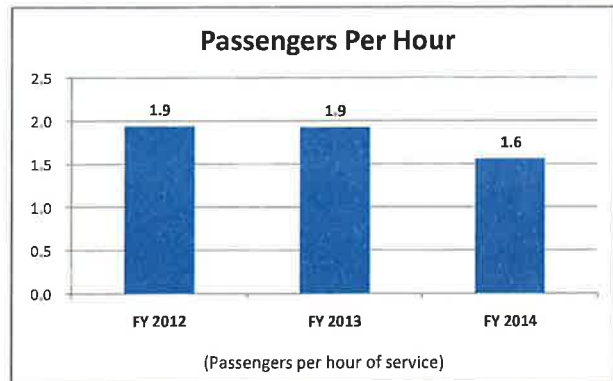
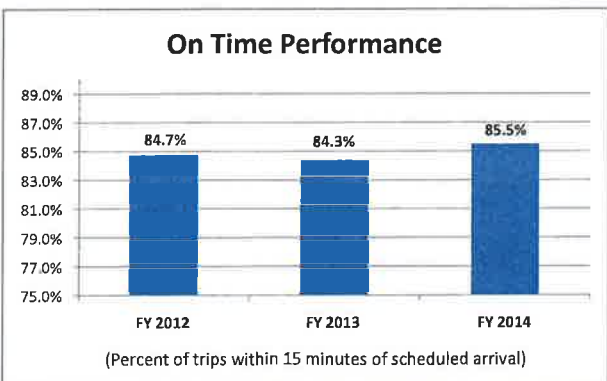
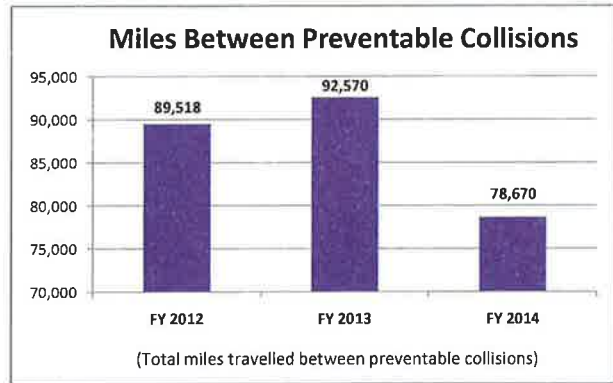
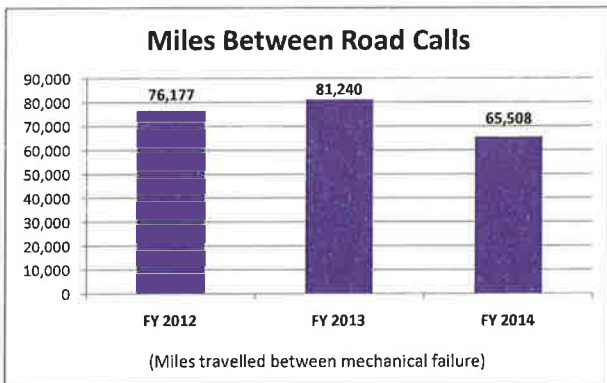
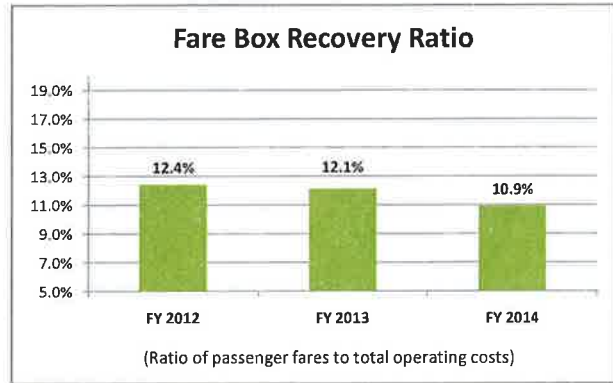
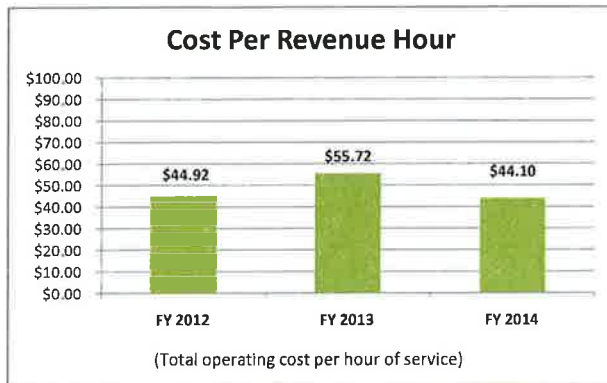
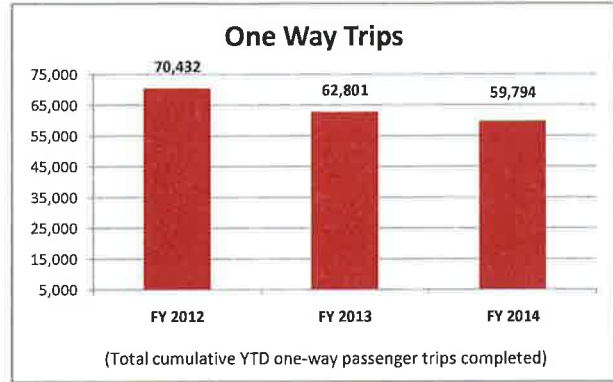
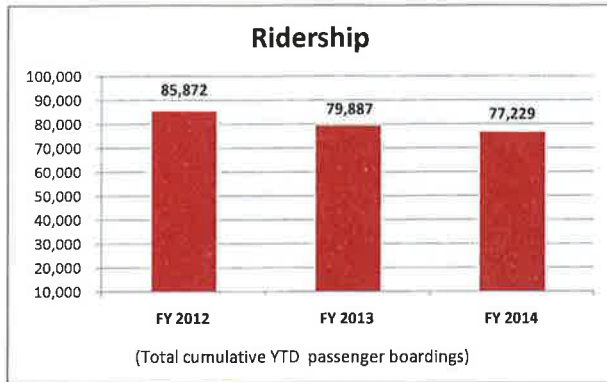


MST RIDES

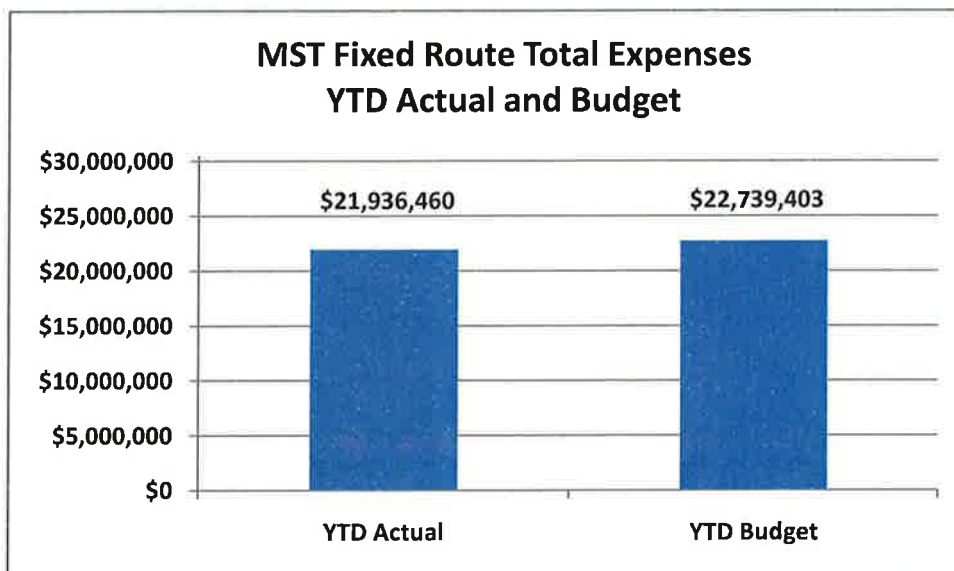
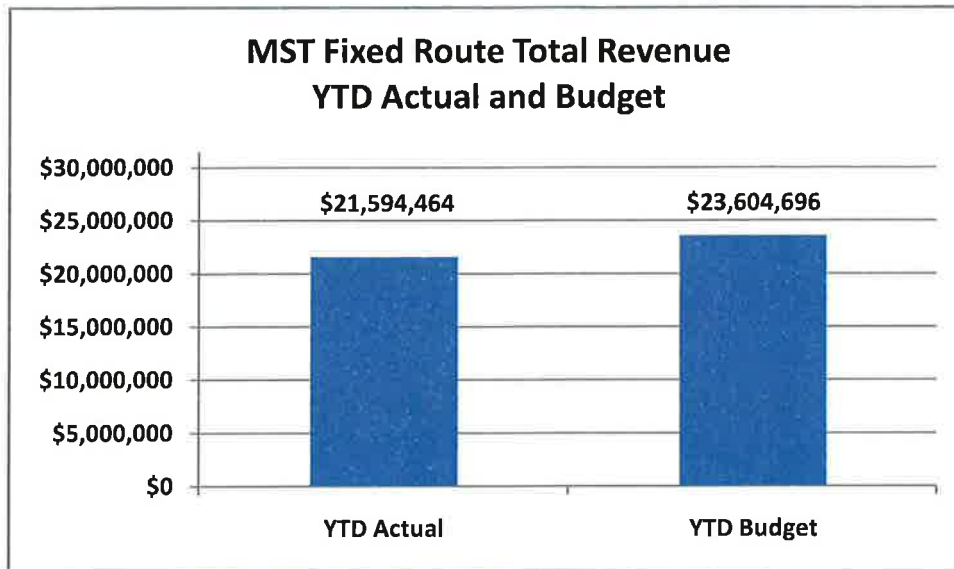
YTD Dashboard Performance Comparative Statistics

July through March

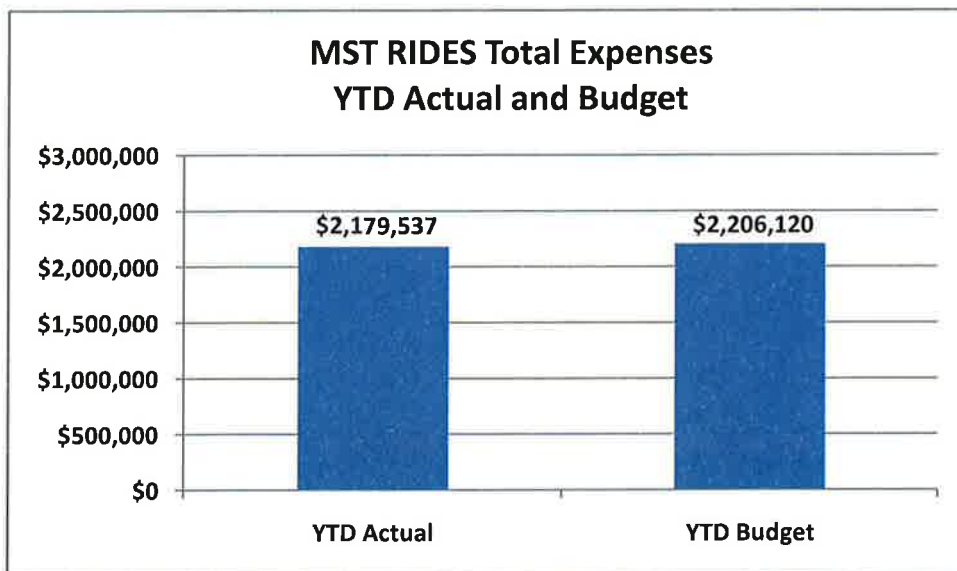
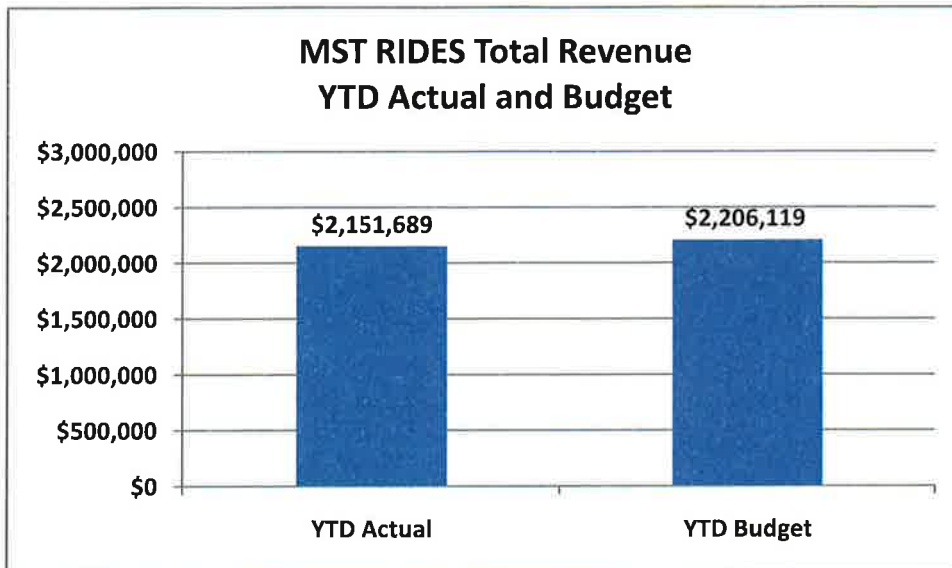
Fiscal Years 2012-2014



MST Fixed Route
Revenue Performance Comparative Statistics
July through March
Fiscal Year 2014



MST RIDES
Expense Performance Comparative Statistics
July through March
Fiscal Year 2014



ATTACHMENT 2

April 29, 2014

To: Mike Hernandez, Assistant General Manager / C.O.O.

From: Robert Weber, Director - Transportation Services

Cc: MST Board of Directors

Subject: **Transportation Department Monthly Report – March 2013**

FIXED ROUTE BUS OPERATIONS:

System Wide Service: (Fixed Route & On Call Services):

Preliminary boarding statistics indicate that ridership increased by 1.80% in March 2014, (320,540), as compared to March 2013, (314,887). Fiscal year-to date, this represents a 1.35% decrease in passenger boardings from last fiscal year.

Productivity increased slightly from 15.6 passengers per hour (March 2013), to 16.1 PPH in March of this year.

Supplemental / Special Services:

During the month of March, MST provided special services from the Watsonville area to the Monterey Bay Aquarium for its “free to learn program” as follows:

Date	Service From	Passenger Boardings
3/22/14	Watsonville Transit Center	205

March 21 2014; MST provided service from the Sally Griffin Senior Center in Pacific Grove to / from the Monterey Symphony rehearsals being held at Sherwood Hall on N. Main St. in Salinas. The service transported 44 passengers during this event.

System Wide Statistics:

- Ridership: 320,540
- Vehicle Revenue Hours: 19,815
- Vehicle Revenue Miles: 323,994
- System Productivity: 16.1 Passengers Per Vehicle Revenue Hour
- One-Way Trips Deployed: 27,769

Time Point Adherence: Of 111,004 total time-point crossings sampled for the month of March, the TransitMaster™ system recorded 17,467 delayed arrivals to MST's published time-points system-wide. This denotes that **84.26%** of all scheduled arrivals at published time-points were on time. (See *MST Fixed-Route Bus ~ On Time Compliance Chart FY 2014.*)

Service arriving later than **5** minutes beyond the published time point is considered late. The on-time compliance chart, (attached), reflects system wide "on-time performance" as a percentage to the total number of reported time-point crossings.

Cancelled Trips: As listed below, there were a total of ten (10) cancelled trips for the month of March for both directly operated and contracted services.

Total One - Way Trips Deployed March: 27,769			
Reason	MST	MV Transportation	% Of All Missed
Mechanical	0	1	10%
Passenger Disturbance	1		10%
Traffic / Other	3	0	30%
Staffing Shortage	1	0	10%
Unknown (Not Documented)	4	0	40%
Totals	9	1	100%

Documented Occurrences: MST Coach Operators are required to complete an occurrence report for any unusual incident that occurs during their work day. The information provided within these reports is used to identify trends, which often drive changes in policy or standard operating procedures. The following is a comparative summary of reported incidents for the month(s) of March 2013 and 2014:

Occurrence Type	March-13	March-14
Collision: MST Involved	1	3
Medical Emergency	1	1
Object Hits Coach	0	0
Passenger Conflict	4	8
Passenger Fall	1	0
Passenger Injury	1	2
Employee Injury	0	0
Other	5	2
Near Miss	1	0
Unreported Damage	1	0
Fuel / fluid Spill	2	3
Total Occurrences	17	19

CONTRACTED SERVICES:

MST RIDES ADA / ST Paratransit Program:

Preliminary boarding statistics for the MST RIDES program reflect that for the month of March there were 9,567 passenger boardings. This denotes a 6.47% increase in passenger boardings from March of 2013, (8,986). For Fiscal 2014 year to date, this represents a 3.36% decrease in passenger boardings from the previous fiscal year.

- For the month of March, 85.30 % of all scheduled trips for the MST RIDES Program arrived on time, increasing from 84.29 % in March of 2013. (See *MST RIDES ~ On Time Compliance Chart FY 2014.*)
- Productivity for March of this year was at 1.67 passengers per hour, which has decreased from March of 2013, (1.80).

COMMUNICATIONS CENTER:

In March, the Communications Center summoned public safety agencies on *fourteen* (14) separate occasions to MST's transit vehicles and facilities:

Agency Type	Incident Type	Number Of Responses
Police	Passenger Incident / Other	8
Emergency Medical Services	Medical Emergency	5
Fire Department		1

Robert Weber

Blank Page

ATTACHMENT 3

April 28, 2014

To: Carl G. Sedoryk, General Manager/CEO

From: Michael Hernandez, Assistant General Manager/COO

Subject: Monthly Maintenance Report for March 2014

This monthly report summarizes information about fuel prices and the activities of the Maintenance and Facilities Departments during the past month.

Fuel Prices:

FY14 Budget: Diesel: \$3.60 Gas: \$3.90	March Fuel Average	Fuel Average: FY2014
Diesel:	\$3.23	\$3.36
Gasoline:	\$3.38	\$3.36

Fleet Status:

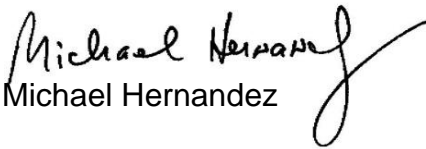
Operating Cost Per Mile:		Road Call Rate Goal: 7,000 Miles	Miles Between Road Calls:
March 2014:	\$1.07	March 2014:	20,179
FY2014 - Year To Date:	\$1.21	FY2014 - Year to Date:	14,317
FY2013:	\$1.17	FY2013 YTD Comparison:	17,067

Department Activities/Comments:

During the month of March there were 20 road calls, fourteen were categorized as "major mechanical" and six were related to minor mechanical and/or other non-mechanical issues. The highest single road call category (3) was for electrical issues.

The operating cost per mile for March decreased from February's high of \$1.23 per mile to \$1.07 per mile. Some of the highest single repair costs for the month of March included engine repairs and turbo replacement on our model year 2003 Gillig fleet.

On March 12th CalTip conducted a facility wide safety inspection with no significant findings. There were several incidents of vandalism during the month at the Marina Transit Exchange, resulting in restroom and bike locker vandalism. On March 19th the Salinas Transit Center restroom was vandalized resulting in significant damage to the electronic security lock. Annual underground fuel storage tank testing took place during the month at both facilities, with no adverse findings.


Michael Hernandez

ATTACHMENT 4

Date: May 12, 2014

To: C. Sedoryk, General Manager/CEO

From: Hunter Harvath, Assistant General Manager – Finance & Administration;
Angela Williams, General Accounting & Budget Manager; Mark Eccles,
Director of Information Technology; Kelly Halcon, Director of Human
Resources/Risk Management; Zoe Shoats, Marketing Manager; Sonia
Bannister, Customer Service Supervisor.

Subject: **Administration Department** Monthly Report – March 2014

The following significant events occurred in Administration work groups for the month of March 2014:

Human Resources

A total employment level for March 2014 is summarized as follows:

Positions	Budget FY14	Actual	Difference
Coach Operators / Trainees	128	133	5
C/O on Long Term Leave *	3	0	-3
Coach Operators Limited Duty	2	2	0
Operations Staff	26	24	-2
Maintenance & Facilities	43	36	-1
Administration (Interns 2 PT)	26	23	-3
Total	228	224	-4

*Total budget numbers do not include the C/O on Long Term Leave as those numbers are already reflected in the Coach Operators/Trainees number.

March Worker's Compensation Costs	
<i>Indemnity (paid to employees)</i>	\$25,760.87
<i>Other (includes Legal)</i>	\$6,699.44
<i>Medical includes Case Mgmt, UR, Rx & PT</i>	\$34,087.16
<i>TPA Administration Fee</i>	\$5,000.00
<i>Excess Insurance</i>	\$7,341.08
Total Expenses	\$78,888.55
Reserves	\$1,126,198.55
Excess Reserved	(\$159,495.78)
<i># Ending Open Claims</i>	49

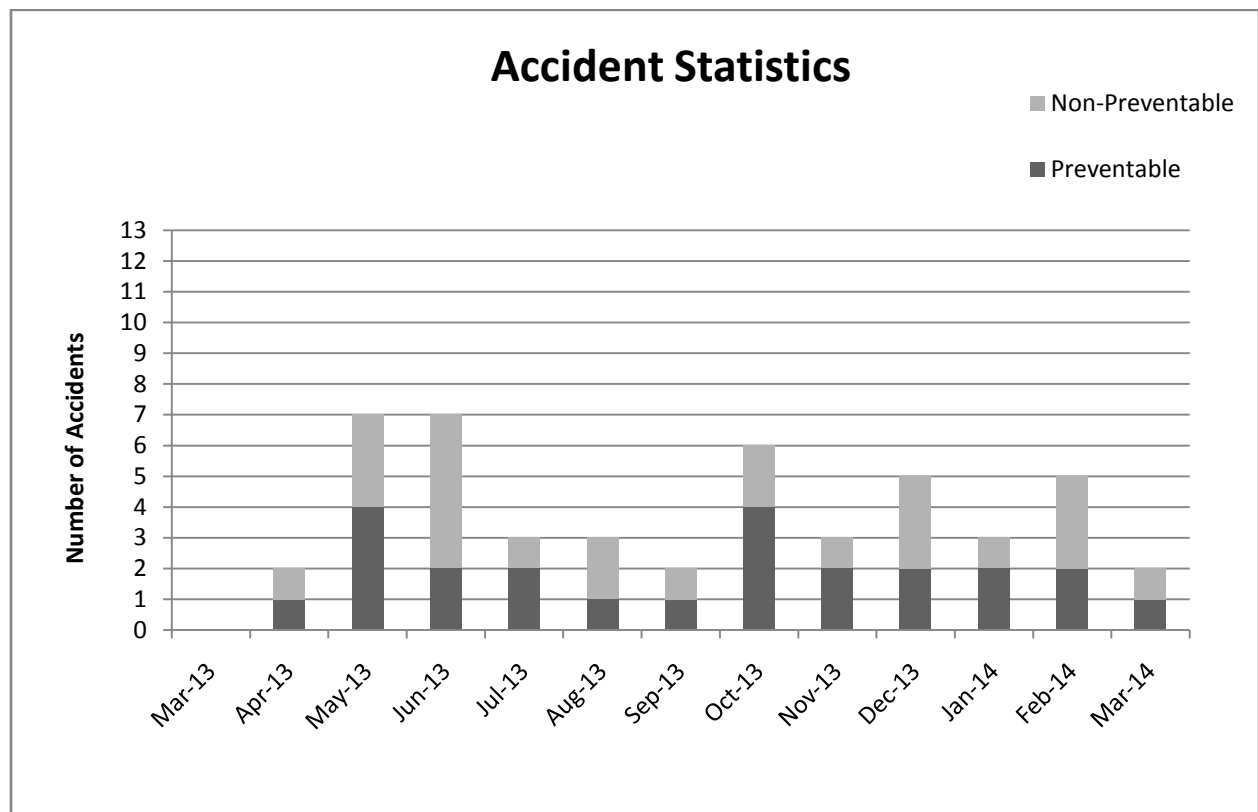
Training

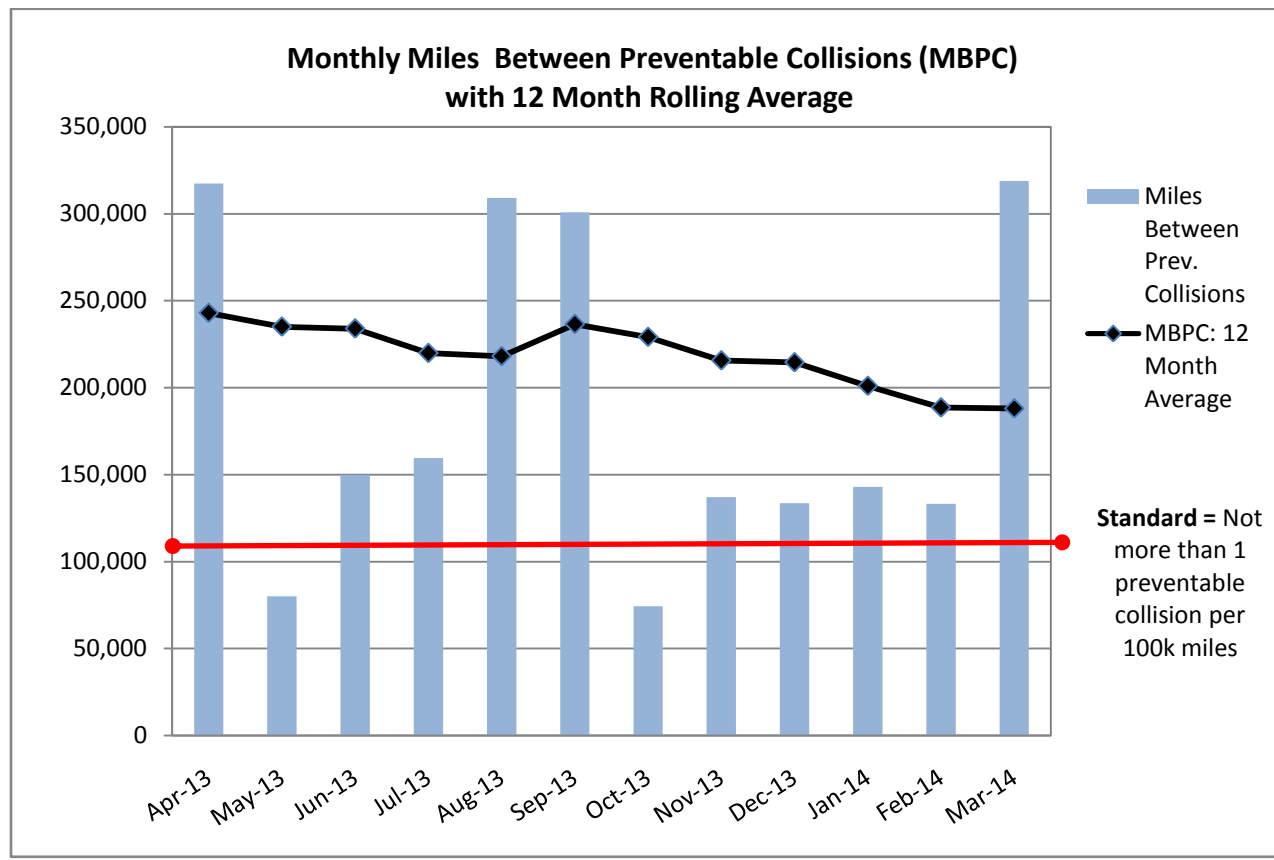
Description	Attendees
Annual VTT Training	10
Line Instructor Training	0

Risk Management Update

Description	March 2014 Preventable		March 2013 Preventable	
	Yes	No	Yes	No
Vehicle hits bus	0	1	0	0
Bus hits vehicle	1	0	0	0
TOTAL	1	1	0	0

During the month of March, there was 1 preventable collision. It was very minor involving a parked vehicle.





There were no claim recoveries during this period and no claims paid.

Customer Service Update

Service Report Type	Mar '14	# of valid reports	% of reports received	Mar '13	% of reports received
Employee Compliment	0		0.0%	0	0.00%
Service Compliment	0		0.0%	0	0.00%
Improper Employee Conduct	2		10.0%	3	9.38%
Improper Driving	2		10.0%	2	6.25%
Employee Other	4	1	20.0%	2	6.25%
Late Arrival	0		0.0%	2	6.25%
Passed By	2		10.0%	7	21.88%
No Show	1		5.0%	2	6.25%
Request To Add Service	2		10.0%	1	3.13%

Early Departure	2		10.0%	2	6.25%
Bus Stop Amenities	1		5.0%	1	3.13%
Passenger Injury	0		0.0%	0	0.00%
Service schedule	0		0.0%	2	6.25%
Passenger Conduct	0		0.0%	2	6.25%
Fare / Transfer Dispute	0		0.0%	1	3.13%
Agency Policy	2	1	10.0%	0	0.00%
Service Other	2	1	10.0%	3	9.38%
Unsafe Conditions	0		0.0%	0	0.00%
Discriminatory employee behavior	0		0.0%	2	6.25%
Inaccurate Public Information	0		0.0%	0	0.00%
	20		100.0%	32	100.0%

Finance Update

General Accounting/Accounts Payable

The State Transportation Development Act (TDA) Triennial Review took place March 5th at MST's headquarters and March 6th at the Clarence J. Wright division. Staff was a liaison between the TDA Reviewer and the other MST staff members interviewed during the site visit. Staff attended a Caltrans sponsored Title VI workshop in Oakland and completed analysis on MST's Title VI Update. The 5339 application for FY14 apportionment funds was submit to Caltrans on time.

Payroll

Hector Suarez accepted the position as MST's payroll specialist and began his employment on March 31st. We are grateful to Sara, who resigned from the position, for training him before her scheduled departure.

Grants

MST's staff has begun the FY15 Budget preparation process with an anticipated draft review mid-April and final draft review by the end of April.

IT Update

Staff configured the Trapeze Group TransitMaster system software and hardware. Staff continued to monitor and configure software and hardware for the Trapeze Enterprise Asset Management (EAM) maintenance system. Staff continued to support the users of the Serenic Navision financial system. Staff continued to configure data for the GIRO DDAM timekeeping system. Staff updated software on workstations. Staff monitored the functionality of the Customer Service database.

Staff liaised with the County of Monterey Information Technology radio department regarding the radio configuration of the hardware sited at its Mount Toro

antenna site. Staff worked on configuration of the new computer server room and the upgraded virtual computer system.

Staff worked with Maintenance Department staff installing AVL equipment into new vehicles.

Staff continued to support MST staff as needed, proactively ensuring MST staff was supported fully with their IT needs.

Marketing and Sales Update

Published news stories include: "Government meetings" (The Californian, 3/1/14).

Press releases sent include: None during the month of March 2014.

Marketing activities: Created presentation, fact sheet, and FAQ's for proposed sales tax presentations to community groups; began stakeholder meetings for proposed sales tax outreach; participated in state triennial audit; ordered replacement artwork canvases for administrative offices; updated brochures for Lines 22, 24, 55 and Monterey Trolley for April 26, 2014 service change; recruited for customer service representative/bilingual English/Spanish translator position; scheduled TV commercials to appear on Univision for MST awareness campaign; scheduled MST's ticket sponsorship and appearance at "Viva la Familia" concert Sunday, June 29, 2014; attended Pacific Grove Chamber of Commerce annual luncheon; met with Trapeze staff to coordinate PASS-IVR, PASS-Web, and PASS-Email/SMS implementation; selected Rider's Guide printer; served on Monterey County Convention and Visitor's Bureau's Marketing Committee; managed MST website content, Facebook page and Twitter account; coordinated delivery of printed promotional materials.

Planning

During the month of March, staff continued working with consultant Nelson-Nygaard on a project to design a system-wide route and schedule scenario in the event a significant portion of federal funding is blocked, reduced, or removed on a long-term basis. Staff continued working with the city of Monterey and our consultant team on a second phase of the agency's Bus Rapid Transit program along the Del Monte/Highway 1 corridor and met with Federal Transit Administration staff in Washington DC to discuss the project. Staff continued planning efforts for the next major service change, anticipated to take effect at the end of April 2014. Of particular note was continued development work on the new Line 81 Fort Hunter Liggett-San Jose Express, which will provide first-time MST service into the San Jose Airport with a stop at the USO club. Staff also continued to study potential improvements for the routing and scheduling of the Line 24 Carmel Valley Grapevine Express in the downtown Monterey area to better facilitate on-time performance and transfers to other connecting routes. Staff worked with Hartnell College on siting a bus shelter on West Alisal Street at the intersection of Homestead Avenue. Staff met with representatives of the Hyatt Regency hotel to discuss potential expansion of the trolley system in the city of Monterey.

Staff continued working with MST's military partners at the Presidio of Monterey, Naval Postgraduate School and Fort Hunter Liggett on improving transportation services to these facilities. Work focused on Naval Postgraduate School and Fort Hunter Liggett as the next sites for implementation of the automated ticket machines required to accommodate the Department of Defense's new Visa debit card-based federal transit benefit program. With military revenues substantially down due to the new VISA card system and lower participation rates, staff also continued to work with military partners to increase program enrollees and revenues and to improve transit services for their employees. In addition, with the expanded federal transit benefit that was reduced by nearly 50% on December 2013, staff continued working with representatives of the Presidio of Monterey to discuss contingency plans for substantial reductions in service or other base-funding mechanisms since Congress did not act to extend the transit benefit.

Staff traveled to Washington, DC, to participate in the American Public Transportation Association's 2014 Legislative Conference, and to Salt Lake City to see the prototype for the Wireless Power Transfer Electric Trolley system that will be installed in Monterey later this year. In addition, staff continued participation with the Salinas Downtown Vibrancy planning process as well in meetings with various local agencies, including the Transportation Agency for Monterey County, Santa Cruz Metropolitan Transportation District, Association of Monterey Bay Area Governments, Monterey County Business Council, Monterey County Hospitality Association, and the Monterey Symphony.

ATTACHMENT 5

FY 2014 Action Plan Update (3/31/2014)

1. Develop and implement service levels appropriate to funding availability. Ongoing
Status: Recent service reductions implemented September 2013 has resulted in a reduction in 4.5% (6 FTE) coach operators required to provide MST Services lowering operating costs by \$360,000.
2. Improve monthly Board reporting of operating activities and trends. Sep 2013
Status: New Performance Dashboard implemented, and detailed performance statistics are now available online greatly reducing the size of monthly board reports.
3. Adopt new Board Committee structures to better support board governance. Dec 2013.
Status: Staff has attended some educational sessions regarding improving board support and performance and has shared results with board chair. Ideas for potential more effective board committee structure will be shared at a future board workshop.
4. Identify new location for monthly Board meetings. Sep 2013
Status: Complete.
5. Complete procurement for pre approved Legal Services Jul 2013
Status: Complete.
6. Review alternative sites and identify a long term strategy for financing and construction of expanded transit operations and maintenance facilities. Dec 2013
Status: Ongoing. Your board has authorized staff to design expanded operations and maintenance facilities to replace the current Monterey facility. The board received an update at your March 3, 2014 meeting and provided further direction to staff.
7. Review service change and related public information process and implement improvements. Mar 2013
Status: Staff is researching methods to increase public participation in MST service change hearings.
8. Implement Spanish language marketing / outreach program. Dec 2013
Status: Ongoing. Spanish version “Cry” and “Scream” TV ads have been scheduled to air. Community outreach including MST sponsorship of Hispanic community events has occurred.

9. Perform research and outreach to develop of preferred local dedicated transit funding source. Dec 2013

Status: Ongoing. First round of sales tax polling has been completed in Dec 2013. Your Board has directed staff to continue outreach and polling for a potential sales tax measure for the November 2014 ballot.

10. Procure upgrade of telecommunications and intelligent transportation systems. Jun 2014.

Status: Ongoing. Board has awarded \$2.2M to upgrade ITS technologies and related purchase orders and contracts are being executed by staff. Equipment has been delivered and installation is occurring.

11. Complete federal triennial compliance review. Sep 2013

Status: Completed in December 2013 and your Board received results at January 2014 meeting.

12. Provide administrative support in service to Monterey County RTA. Ongoing

Status: Ongoing support is being provided to MCRTA by MST staff.

13. Develop adequate staffing and organizational structure for MST and RTA.

Status: With the temporary resolution of issues between Department of Labor and State of California, MST has begun filling required positions. 10 new driver positions, two mechanics, and one Accounting/Budget Manager position have been filled. Staff has conducted multiple job fairs and continues to process applicants for vacant coach operator, maintenance and staff positions.

14. Implement email and document retention policy. Dec 2013

Status: Staff has begun implementation of document retention policy. Staff continues to research software tools to effectively implement email retention policy.

15. Complete high/medium priority facility repair projects as funding allows.

Status: Information Technology server room construction completed, repairs to vehicle hoists, and TDA bus yard restriping, new shelters installed in King City, and miscellaneous repairs.

16. Adopt and execute federal and state legislative programs.

Status: MST sponsored state bills AB 730 (Alejo) MST Bonds, and AB 940 (Stone) Bus On Shoulder were signed by the Governor. MST continues to actively lobby Congress on priority issues including continuation of the federal transit benefit to support military partnership routes.

17. Procure replacement buses as funding allows.

Status: Your Board has approved the purchase of 15 full-sized buses and 16 minibuses.

18. Establish independent mobility management organization and adopt governance structure. Dec 2013

Status: Ongoing/Delayed. MST staff has developed draft articles of incorporation for new non-profit. Completion of this item will likely slip into next fiscal year due to conflicting priorities related to potential sales tax measure. Staff will re-evaluate need for this item after the outcome of a local sales tax measure is known.

19. Participate in local and regional planning activities to develop improved transit corridors and transfer locations including Hwy 1, Fort Ord, Salinas Amtrak station, and proposed downtown Monterey transit center.

Status: MST continues to participate in regional planning efforts in all of these areas. The proposed Monterey Transit Center is currently on hold. Staff is actively working with TAMC on researching Hwy 1 corridor improvements including potential bus rapid transit solutions. Construction of Salinas Amtrak station is scheduled to begin in March 2014.

20. Complete procurement of workers compensation third party administrator services. Dec 2013

Status: Completed in October 2014 Board agenda.

21. Actively participate in state and national trade associations to resolve issues related to Department of Labor dispute, MAP-21 implementation, California bus axle weights, and next federal transportation authorization funding bill.

Status: Ongoing with multiple MST staff members participating on various committees of the American Public Transit Association, Community Transportation Association of America, California Transit Association, and California Association For Coordinated Transportation.

Blank Page

Monterey-Salinas Transit
Washington, D.C. Office

April 30, 2014

TO: Carl Sedoryk

FROM: Thomas P. Walters

The following report summarizes recent actions taken on behalf of Monterey-Salinas Transit.

Commuter Tax Benefits

The tax authority that set pre-tax benefits for rail and bus commuters at the same level as pre-tax parking benefits expired last year. Because of the importance of this benefit to MST's military commuter service routes, renewing that authority is a big part of our ongoing advocacy for MST, including numerous lobbying meetings scheduled and attended with MST staff. Although we continue to advocate for stand-alone tax legislation to continue the authority, the program has traditionally been dealt with by Congress together with other temporary provisions collectively known as "tax-extendors."

When the Senate Finance Committee scheduled a mark-up of tax extender legislation on April 3, we immediately contacted Senator Schumer's (D-NY) tax counsel to discuss the legislation to coordinate advocacy for the transit parity provision. Senator Schumer is a senior member of the Committee and is a key support due to the transit intensive communities he represents. We also contacted the transportation staff for Senators Boxer and Feinstein to remind them of MST's special interest in this issue and to urge continued support for the tax extendors legislation. Since Senator Feinstein recently hired new staff for transportation issues, we provided additional information to them about MST's use of the program for military commuter service and also discussed S. 1116, the Commuter Benefits Equity Act. Although the legislative activity on this issue is currently in the Senate, MST has aggressively lobbied for the legislation on the House side as well and we will be continuing to work for House action.

Surface Transportation Legislation Reauthorization

President Obama indicated some of his MAP-21 reauthorization principles in his FY 2015 budget proposal to Congress in March and subsequently released his 350-page legislative proposal on April 29. The proposal, which would authorize \$302 billion over four years for highway, transit and highway safety programs, is the first specific legislative draft released in the MAP-21 reauthorization process. We provided the bill language and a detailed section-by-section analysis to MST staff for review. The House

and Senate Committees of jurisdiction are expected to release their drafts in May. Although we have been lobbying for the reauthorization priorities that MST has identified, the release of specific legislation proposals will probably bring to light additional lobbying issues to be added to our advocacy.

One of the key issues in the Surface Transportation Reauthorization is the overall funding levels that will be set and how they will be paid for, given the present insolvency of the Highway Trust Fund. President Obama's MAP-21 reauthorization proposal to increase spending in FTA's Urbanized Area Formula Program from \$4.459 billion in FY 2014 to \$4.915 billion in FY 2018, while the Bus and Bus Facilities program would be increased from \$427 million to \$1.972 billion and the Capital Investment Grants account would be increased from \$1.942 billion to \$2.894 billion. His proposal would replenish the trust fund by an infusion of \$150 billion. The House and Senate Committees of jurisdiction must act on this legislation by the summer if they are to going to meet the deadline of the end of this fiscal year to enact new surface transportation reauthorization legislation.

FY 2015 Budget

Congress returned from its Easter/Passover recess with a renewed focus on drafting the twelve FY 2015 Appropriations bills. President Obama forwarded his budget proposal to Congress in March and the respective House and Senate Appropriations Committees have been holding hearings in anticipation of drafting their bills.

House Budget Committee Chairman Ryan (R-WI) released his FY 2015 budget resolution on April 3, which would set the broad parameters for the appropriations process and the budget plan for the next ten years. We provided information to MST staff on the proposal, including an analysis of transportation programs and the Highway Trust Fund. The Ryan budget does not propose to alter the discretionary spending caps for FY 2015 that were set in last year's FY 2014 Omnibus Appropriations Act. It also does not propose specific actions to replenish the Highway Trust Fund, but does include within its 10-year plan a "reserve fund" to ensure that any future deposits to the Trust Fund can be used for Federal transportation programs. The Budget Resolution was passed by the House on April 10. Although the Senate does not plan to take it up, the House Budget Resolution will guide the FY 2105 appropriations process in the House.

Lobbying Strategies/Opportunities

We have stayed in regular contact with MST staff by phone and e-mail to discuss your lobbying program to improve our strategies and maximize your opportunities. In previous months, MST has weighed in on transportation and budget issues through our direct contacts and MST staff meetings with Congress and the Administration. We are now planning for additional meetings for MST staff and other advocacy opportunities once the MAP-21 reauthorization draft proposals are released, and have begun discussing with you the timing and specific meetings that would be most effective.

TPW:dwg

To: Board of Directors
From: Carl Sedoryk, General Manager/CEO
Subject: State Legislative Advocacy Update – April 2014

California Senate Leader Darrell Steinberg presented a long-term investment strategy for projected Cap-and-Trade revenues, to further California's pursuit of its landmark greenhouse gas reduction goals.

The investment strategy dedicates a permanent source of funding for affordable housing in sustainable communities, mass transit, and offers a catalyst for job-creation as California's economy continues its recovery. The framework and investment strategy proposed by Senator Steinberg is attached.

I have been selected to represent small urban and rural public transit operator interests on a committee of representatives of public transit operators, regional transportation planning agencies, and metropolitan planning organization to develop a consensus on how best to allocate these funds should Senator Steinberg's proposals be enacted.

Submitted by: 

FRAMEWORK

All investments must:

- Lead to reductions in greenhouse gas emissions, consistent with AB32 (Pavley) of 2006;
- Be subject to a competitive ranking process to ensure those projects providing maximum feasible reductions in greenhouse gases are funded;
- Meet all existing constitutional and statutory requirements for use and allocation of Cap-and-Trade funds, including, but not limited to:
 - California Constitution Article XIII;
 - SB375 (Steinberg) – The Sustainable Communities and Climate Protection Act of 2008, relating to transit-oriented development;
 - SB535 (De Leon) – The California Communities Healthy Air Revitalization Trust of 2011, relating to ensuring disadvantaged communities receive at least 25% of funds;
 - SB1018 (Budget Committee) of 2012, relating to agencies carefully reporting, documenting and justifying expenditures of funds to protect against lawsuits.

INVESTMENT STRATEGY

I. A Permanent Source of Funding for Affordable Housing and Sustainable Communities (40%)

- a. **Purpose:** Support regional sustainable communities strategies including investments in affordable housing, transit-oriented development, land use planning, active transportation, high density mixed use development, transportation efficiency and demand management projects.
- b. **Parameters:** At least half of these funds (equivalent to at least 20% of total allocations) shall be used for affordable housing, centered in transit-oriented development and consistent with GHG reduction strategies.
- c. **Allocation method:** Distributed through SGC to regions. Projects selected based on competitive GHG performance.

II. A Permanent Source of Funding for Transit (30%)

- a. **Purpose:** Transit construction and operations.
- b. **Parameters:**
 - i. At least 5% of the transit amount would have to be used for transit connectivity projects.
 - ii. At least 5% of the transit amount would have to be used for direct transit assistance to consumers (could be in the form of passes, additional access, etc.).
- c. **Allocation method:** Distributed based on GHG performance criteria.

- III. **A Permanent Source of Funding for High Speed Rail (20%)**
 - a. **Purpose:** Ongoing source for construction of HSR.
 - b. **Allocation method:** Continuously appropriated. Could be securitized.
- IV. **A Permanent Source of Funding for State Highway and Road Rehabilitation and for Complete Streets (10%)**
 - a. **Purpose:** Traffic management, repair, deferred maintenance, bikeways, and retrofits of roads and highways.
 - b. **Allocation method:** distributed based on competitive GHG performance criteria.
- V. **Natural resource, water, and waste (\$200 million annually)**
 - a. **Purpose:** Water efficiency infrastructure projects, forestry and landscape issues, wetland development, waste diversion and recycling, energy efficiency, clean vehicles, and “black carbon” reduction.
 - b. **Allocation method:** Subject to annual appropriation in the Budget Act.
- VI. **Climate dividend for transportation fuel consumers (\$200 million annually)**
 - a. **Purpose:** To use portion of cap-and-trade funds to show consumers that California’s climate policies are generating new dollars for them where such use would not create new legal vulnerabilities for the use of those funds.
 - b. **Allocation method:** Several options, for example, a rebate check on monthly fuel bills; once per year rebate with motor vehicle registrations. These options may require a higher legislative vote threshold depending upon how they are drafted.
- VII. **“Charge Ahead” Electric Vehicle Deployment Program (\$200 million annually)**
 - a. **Purpose:** Funding a comprehensive vision for cleaning up the state’s cars, trucks, buses, and freight movement to meet federally mandated clean air requirements and California’s long-term GHG goals.
 - b. **Allocation Method.** Appropriated annually in the Budget Act.
- VIII. **Green Bank Funding (not less than \$10 million annually)**
 - a. **Purpose:** a state fund to assist the financing of clean energy and other environmentally sustainable projects.
 - b. **Allocation method:** appropriated annually in the Budget Act.

FISCAL ILLUSTRATION

Distribution of Cap-and-Trade,
assuming revenue of \$5 billion
annually:

	Category	Amount (millions)
I.	Affordable Housing and Sustainable Communities	\$1,756
II.	Transit	\$1,317
III.	High Speed Rail	\$878
IV.	Complete Streets	\$439
V.	Natural Resource, Water, Waste	\$200
VI.	Climate Dividend	\$200
VII.	Electric Vehicle Deployment	\$200
VIII.	Green Bank Funding	\$10
	TOTAL	\$5,000

TRANSPORTATION AGENCY FOR MONTEREY COUNTY

www.tamcmonterey.org

HIGHLIGHTS

April 23, 2014 Meeting

IT'S ELECTRIC: MORE E.V. CHARGING STATIONS COMING SOON

The Transportation Agency is overseeing the installation of seven new electric vehicle charging stations. With the help of a Monterey Bay Unified Air Pollution Control District grant, the Transportation Agency will work with property owners and the International Brotherhood of Electrical Workers to install seven electric vehicle charging stations at key locations in the Monterey Bay Area. The new charging stations will improve the local network of charging stations and help reduce greenhouse emissions by providing an alternative to gas powered vehicles. The seven proposed locations are:

1. Community Hospital of Monterey Peninsula (City of Monterey)
2. CHOMP Wellness Center (City of Marina)
3. Central Coast Labor Council (City of Salinas)
4. Mee Memorial (King City)
5. Watsonville Civic Center Parking Garage
6. Corbin Motorcycles (City of Hollister)
7. Scotts Valley Library

THE FREEWAY SERVICE PATROL CONTINUES TO DELIVER

Monterey County's Freeway Service Patrol marked another successful year with the release of the 2012/13 Annual Report. Started in February 2000, the Freeway Service Patrol helps clear the freeway of disabled cars, trucks, motorcycles, and roadway debris. The Freeway Service Patrol also provides "quick fix" service for motorists free of charge, such as providing one gallon of gasoline or changing a flat tire. Last year, the Monterey County Freeway Service Patrol Program provided an average benefit of \$3.80 for every dollar invested in the program. The Transportation Agency's Freeway Service Patrol program also saved 68,947 gallons of fuel savings, decreased carbon dioxide emissions by approximately 135 tons, and saved local drivers a remarkable 40,109 hours in prevented delays.

THE MARINA-SALINAS MULTIMODAL CORRIDOR MAKES PROGRESS

The Marina-Salinas Multimodal Corridor is getting closer to improving travel between the Salinas Valley and the Monterey Peninsula. The Transportation Agency is currently finalizing the selected route for corridor, which will run from the former Fort Ord rail station at 8th Street in

Marina to the rail station in Oldtown Salinas. The Transportation Agency is beginning the next phase of the planning process, which will identify the preferred conceptual roadway design features for the corridor. Some features being considered are improved bicycle facilities and bus stops, bus prioritization at signalized intersections, dedicated bus rapid transit (BRT) facilities, and pedestrian and equestrian enhancements. For more information about the Marina-Salinas Multimodal Corridor project, please call 831-775-0903 or visit <http://tamcmonterey.org/programs/MMCorridor/index.html>.

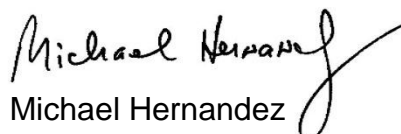
April 29, 2014

To: Carl Sedoryk, General Manager, CEO
From: Michael Hernandez, Assistant General Manager/COO
Subject: Revision to Gillig Bus Order – 16 Buses Total

At the December 9, 2013 Board of Directors meeting the Board approved an order of 15 buses from Gillig Corporation in an amount up to \$7,490,000. At the time the memo was drafted Gillig's pricing had not been finalized and Board authorization was used as a "placed-holder" in the Gillig production queue, as Gillig was quoting an approximate 18 month lead time for delivery.

Gillig subsequently provided pricing for MST's order at the end of December and the pricing allows for a revision to the order to include one additional bus, for a total of 16 buses without exceeding the authorized amount of \$7,490,000.

MST currently has thirty-three out of 78 buses that are eligible for retirement. This order of 16 buses provides for the replacement of MST's oldest and highest mileage buses in our fleet.


Michael Hernandez

Blank Page



April 30, 2014

To: Carl Sedoryk

From: Hunter Harvath, AICP – Assistant General Manager – Finance & Administration

Subject: TRIP REPORT – March 2014

From March 8th through 11th, I traveled to Washington, DC, to participate in the American Public Transportation Association's 2014 Legislative Conference. During the conference I participated in the following meetings and sessions:

- APTA Small Operators Committee
- APTA Legislative Committee
- General Session – Welcome to Washington: Featuring political commentator Charlie Cook
- Insider Perspective for the Transit Industry: Honorable John Sullivan, former Oklahoma Congressman
- Priorities for the Next Transportation Authorization Bill: A State and Local Perspective
- Update from USDOT: Featuring the Honorable Therese McMillan, Acting FTA Administrator
- FTA Office of Planning and Environment – Ben Owen (MST's proposed Phase 2 Bus Rapid Transit project)
- National Alliance of Public Transportation Advocates
- Debbie Merrill and Tom Tucker, professional staff to US Congressman Sam Farr

On March 21st, I traveled to Salt Lake City, Utah, to visit the prototype of the Wireless Power Transfer electric trolley system that will be installed in Monterey later this year. While in Utah I toured the headquarters of MST's consultants on the project – WAVE, Inc. and met with several key staff members to discuss the project, its components, construction requirements and operational features.

Hunter Harvath

April 30, 2014

To: Hunter Harvath, Assistant General Manager

From: M. Gallant, Business Development Planner

**Subject: TRIP REPORT – APTA 2014 Public Transportation & Universities
Conference**

I attended the APTA 2014 Public Transportation & Universities Conference from March 29th through April 1st in Champaign-Urbana, IL. The focus of the conference was to share and discuss the successes and challenges transit agencies have experienced when partnering with colleges/universities. I attended numerous sessions and presentations as well as participated in roundtable discussions that focused on comparing successful transit agency-university partnerships around the United States. I commented on the success of the partnership between MST and CSUMB as well as the partnership between MST and the US Army at the Presidio of Monterey (since the POM military bus program is very similar in nature and operation to transit agency-university partnerships). I also discussed our new partnership with Hartnell College and the services MST currently offers for this particular college community.

Other topics discussed at the conference were:

- Economic benefits of transit in university communities
- Sustainability
- Pedestrian-Bus safety improvements
- Complete Street designs on campuses
- Late Night/Owl Service
- Funding
- Operating Costs
- Building ridership
- Safety (Night time)

APTA arranged a special student panel to address campus mobility and technology with a focus on best practices for communicating with students via social media. Also discussed were ITS and bus stop amenities at key locations on campuses.

I attended product and services showcases as well as toured Champaign-Urbana Mass Transit District (MTD) headquarters and bus facility. I spoke with MTD Operation, Planning, Marketing, and IT staff to learn about the successes and challenges MTD has experienced during their lengthy partnership with University of Illinois-Champaign Urbana. During evenings and nights, I spent considerable time riding MTD buses that

directly served the university (most MTD lines serve the campus at some point along each bus route) to monitor ridership levels during late night hours. I was pleasantly surprised to see substantial ridership on several university routes after midnight (MTD operates 22 hours per day, everyday, when the university is in session; span of service when the university is not in session is reduced to approximately 17 hours per day).

Additionally, I met with Operations staff at neighboring transit agencies in Springfield IL (Springfield Mass Transit District) and Peoria, IL CityLink (Greater Peoria Mass Transit District). I rode on busses in both transit systems – monitoring ridership and on-time performance.

MIKE GALLANT

Blank Page

Correspondence attached.

(Written and rewritten starting late 2004 to February, 2014.)

Ms. Deanna Smith
M.S.T. Board of Directors

April 14, 2014

Dear Ms. Smith,

Please distribute the following information to MST Board of Directors and Management in the most efficient way possible.

Thank you.

Timepoint bus stops

Drivers depart TBS one to three minutes early — sometimes from the Transit Plaza! These are (otherwise) good drivers who should know better, a few are surly and impatient.

This results in too-early arrival at the next stop and many times arrival 5-6 minutes early at the next timepoint stop. I cannot take the time to list the many ways this affects those who depend on bus service, all negative, some serious.

Service to The Dunes Shopping Center

Why has there never been a direct (or close to it) route to The Dunes — other than service preferential to DOD locations, employees and students' schedules at CSUMB? Sporadic service on time-consuming routes make shopping at The Dunes close to impossible for the very people who want to shop there: working people who no longer shop at Del Monte Center; Sand City and The Dunes preferred. * Bus #21 provides no return trip to Monterey Plaza!

Lack of Knowledge of bus service routes by drivers

Drivers need to be given maps to study prior to taking a trial run on a new route. In addition to the obvious bus route, drivers should be made aware (by marking on the map) of common and/or important destination areas

*A driver suggested this idea: Have line #20 Salinas/Monterey buses stop at The Dunes from the slow-use hours of mid-morning to mid-afternoon weekdays and weekends. Good idea, I think.

common to both locals and visitors. Has anyone from MST management boarded a bus at MST Plaza (Mtry.) to Monterey College of Law, for instance? If typical, you'll receive conflicting information as to location, bus stops to destination, bus stops to return to MST Plaza, ^(St. Melaw) times of arrival/departure at various stops and the worst, being dumped at CSUMB library at night in freezing January weather "so you can wait for your next bus inside the warm library" — next bus due "to arrive in an hour." Reality: Next bus arrived in $1\frac{1}{2}$ hours due to reduced schedule (CSUMB closed for vacation), library closed for vacation, library admittance not open to regular taxpayers — just those paying even more money to enroll there and receive an e-card to use the facilities, a "NOT IN SERVICE" bus rolled by and didn't stop to answer a schedule question, a second bus arrived and stopped to tell us a "last bus to Monterey would arrive in about 30 minutes," etc.. Total time required for above trip from MST Plaza to Mtry. College o' Law and back to MST Plaza: $3\frac{1}{2}$ hours. Actual time spent with person at MCoL: 4 minutes. I have a witness. You must do better.

Lack of Knowledge of bus fares

I usually pay an extra amount rather than argue with a driver (as I did when I paid 50¢ more to ride a #20 from MST Plaza to Sand City, or extra to ride to Santa Cruz). I recently returned to MST Plaza from Santa Cruz Metro Station and the driver insisted I use my pass (which I was told by a previous driver I couldn't use on that route) and gave me a GoCard with a refund of excess cash I fed into the machine. Educate drivers and test them occasionally on this. I don't mind paying whatever is due (and I feel more could be charged for San Jose and Santa Cruz trips), but I do mind the arrogance of the very few drivers who charge too much for whatever reason.

Drivers lack of expertise in dealing with public

Some drivers ignore the following or some of the following behavior which need to be addressed:

- Passengers who prop their feet (Encased in filthy shoes) on the seats in the front of or at rear of bus.
- Passengers who are loud and use profane language - not a slip or two, but an entire diatribe accented by liberal use of the F. WORD (an intransitive verb, adjective or adverb, depending on use), almost always incorrectly paired with an inanimate object and used as a verb.
- Passengers who insist on standing across the aisle from the driver, sometimes talking with driver during their entire trip when empty seats are available.

Worst scenario I witnessed: Taking the #55 SJ Express to Gilroy Caltrain Station, Sunday 11/17/13. On arrival in Gilroy, departed bus and looked for a restroom to wash hands prior to meeting someone for lunch and driving north. Walking round the station, finally found a small snack bar inside, the two people unable to speak or understand English (!) - no, they were not Spanish speakers. After a few minutes, one of the clerks mentioned something sounding like "green box" and pointed to an area at the other end of the building. Turned out to be a single, handicapped-sized (for wheelchair use) port-a-potty. Sixty feet from the p.a.p. I inhaled a most foul odor which burned my nostrils - as the sulfuric acid was sprayed up my nose. A passerby yelled, "I wouldn't go in there if I were you," by which time I'd turned and run in the opposite direction. The thought of eating food made me sick and the thought of doing anything in Gilroy feeling likewise.

Plans were changed and took more time than my original

schedule due to driving many miles in search of a place to eat outside of Gilroy.

Departure time on #55 Monterey Express that afternoon was at 3:07 p.m. - I arrived at the station lot at 3:05, saw the MST #55 closing its doors and had my companion pull up alongside as the driver started to pull out at 3:06 p.m. Driver seemed annoyed at me. I boarded the bus at 3:07 p.m. - your listed departure time. Your policy on local and out-of-town buses should be uniform: no early departures - and it wouldn't hurt to wait a couple of minutes instead of the driver arriving early at the next stop (Prunedale Park & Ride), waiting impatiently (as he did) and departing that stop prior to listed departure time.

On boarding the #55 Monterey Express in (UGH) Gilroy, I found all double seats taken by one person - several sitting sideways with shoes/feet on adjoining upholstered seat, some sleeping across 2 seats, some with huge piles of 'stuff' in plastic bags, boxes and backpacks piled on 1 seat and only 1 person requiring 2 seats - that of a morbidly obese person who could have used 3 seats or bench seating in the back of the bus. The driver said nothing as I sized up the situation - wondering what would happen if I had to wake someone up or ask the wrong person for a place to sit down. I spotted a thin, older man with dark-hued skin sitting next to a window, a plastic bag with a pint-sized bottle placed in the center of the seat. I stood next to this ^(inside) seat waiting for the man to move the bag, motion me to sit down, or offer me the seat. Nothing said, from driver or passenger. I had to ask for permission to sit in an empty seat! The bag was removed by the man and I sat down. Waking any of the other passengers was not an option. Bus driver said/did nothing! MST must take control of these buses - no feet on seats.

No taking up 2 seats with body stretched across both seats. Bags, boxes, backpacks and piles of 'stuff' must be stored in overhead bins or placed in under-bus compartment. i.e. Anything that cannot be comfortably held on a passenger's lap must be stored as above. If there are empty seats, passengers can place their lap-held stuff on the empty seat until a passenger boards needing that seat. Some driver training and a printed sheet stating some obvious rules for behavior on the bus should be posted above the windows. The driver can point to the sheet if a passenger refuses to comply. Use some eye-catching graphic art, large print, no more than 5 'rules' so unruly people don't personalize a driver's admonition — driver reminds people he/she doesn't make the rules and simply points to the sign.

Monterey Salinas Transit badly needs a Liaison Manager (the DOD has Liaison Officers) — someone who is knowledgeable about the daily responsibilities of bus drivers, understands and looks out for the needs of passengers, takes his job seriously yet injects humor when needed (often), understands how to run a business by way of owning and managing a successful business, treats people the same no matter their position or lack of one and most important, a person who possesses integrity beyond reproach. A liaison person would meet with drivers (once every two months, or as needed) to discuss improvements, complaints, or problems requiring attention by management — names of drivers kept private during these meetings. Liaison person then meets with management where issues are discussed and changes made, if necessary. Employees needing specific training

would meet with Liaison Manager one-on-one whenever MST management would determine this was needed — usually following complaints from passengers or other employees. These complaints concern only job performance issues of MST drivers. All drivers, no matter what union they belong to, should adhere to rules and regulations set down by MST.

There is a person employed by MST as a driver who would make an excellent Liaison Manager:

'Jack' (or Jagdish?) who grew up in Fiji. He's an excellent driver who possesses all the attributes mentioned above and then some. He is multicultural and enjoys being around and working with people. I've observed how he handles difficult people, seemingly without effort. His integrity is beyond question.

I am not related to Jack, but have observed how he treats people (over a period of more than twenty years) — back to a time when he managed his own successful business prior to employment with MST. I do not wish to divulge my name; my only interest is to provide better transportation service by MST to local residents and visitors to the Monterey Peninsula.

If you doubt my list of needed improvements, try using a (MST) bus for one week, or better, one month for all your transportation needs: getting to work, back home, grocery shopping, visiting friends, entertainment, shopping for household goods, running errands, jury duty,* etc.. A man's ride by a

* I haven't served on a jury / reported for duty since depending on MST for transportation — it's unreliable.

group of MST-related employees/management and/or officials to determine changes to routes or budget cuts does nothing to remedy the issues mentioned here. You have no idea of the frustration and pain caused by lack of training resulting in poor service for passengers and low morale among employees. You must ride your own buses inclusively and consistently over a period of time in order to experience the reality faced by passengers and employees on a daily basis.

April, 2014

I was pleasantly surprised to find a notice taped to a bus bench @ Lighthouse and Fountain Avenues in Pacific Grove a few days prior to Good 'ol Days street closures... and the bus stops changed, "day and evening times", "both days". Thank you for taking the time to do this and saving riders the chaos of dealing with conflicting information. I hope notification is made for the changes in bus stops for upcoming street closures in Pacific Grove as the festival season gets underway. Thanks again -

John and Jane Doe

1/11/14/21

Deanna Smith
MST Board of Directors
#1 Ryan Road, Mtg, 93940

RE: Extremely poor service by a
relief driver on 4-15-14 (Tuesday),
Bus #2 at MST Plaza - waiting for
relief driver to arrive for departure
at 6:45 P.M. to Pacific Grove.

Above Bus #2 (to Pacific Grove)
arrived at MSTP (Montrey) at
6:43 P.M.. Approximately 9 people
boarded; driver got his backpack and
jacket, then sat down in driver's seat
to read a magazine. A white
woman w/ cell phone sitting directly
behind driver's seat asked the driver
(at 6:51 P.M.) why we weren't moving.
Driver spoke in low voice to her that
he was waiting for a "relief driver" - that's
all I was able to hear. People started
complaining at 6:56 P.M. at which time
driver got off bus and waited outside

the door leaving bus running entire
time. He never made any announcement
as to why this bus was not taking off
on schedule, or moving at all, despite
answering a call on board. Driver
entered bus again and sat down at 6:57.
Relief driver (a woman, 5'6", med-brown
skin, dark hair worn up, 225 lbs) boarded
bus at 7:01 P.M., adjusted seat and
mirror and #2 Bus departed at 7:02.
No explanation (an accident, traffic jam,
personal emergency) or a simple, "I'm
sorry." The woman with a cell phone
told the driver, "There are a lot of
unhappy people on this bus" - still no
response from driver. This same driver
arrived just at time of departure the
previous evening, after bus was loaded
with passengers and driver (previous)
looking at her watch (MON, Bus #2, MSTP
@ 6:45 P.M.). Why was bus running entire time
I've tried to avoid the Bus #2 to Pacific Grove
Amenum stop at 6:55 P.M., weekdays or Sat bus
because too often the bus is a no show!
How much Jack (Jagdish) to train the new driver
on this. Nine Passengers on this. 4/15/14

Notice to Beneficiaries

Title VI Notice

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), Monterey-Salinas Transit operates programs without regard to race, color, and national origin. Contact MST at One Ryan Ranch Road, Monterey, California 93940, (831) 899-2558, or www.mst.org to request additional information regarding MST's nondiscrimination obligations. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with MST or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI Program Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by FTA.

Nota de Título

En cumplimiento de los reglamentos del Título VI del Departamento de Transporte de los Estados Unidos (49 CFR parte 21), Monterey-Salinas Transit administra programas sin fijarse en la raza, el color y el origen nacional. Comuníquese con MST a One Ryan Ranch Road, Monterey, California 93940, (831) 899-2558, ó www.mst.org para solicitar información adicional sobre la obligación de no discriminar de MST. Cualquier persona que considere que ella o una clase específica de personas ha sufrido discriminación prohibida por el Título VI puede presentar una queja escrita en nombre propio o mediante un representante a MST o a la oficina de derechos civiles del Departamento Federal de Transporte Público (Federal Transit Administration) (FTA, por sus siglas en inglés), atención: Coordinador del Programa del Título VI, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Se debe presentar la queja a más tardar 180 días después de la fecha de la discriminación en cuestión, a menos que el FTA extienda el plazo para presentar la queja.

Complaint Procedures and Complaint Form



TITLE VI COMPLAINT FORM/
FORMULARIO DE QUEJAS DEL TITULO VI

Name/Nombre: _____
Address/Domicilio: _____
City/Ciudad: _____ State/Estado: _____ Zip Code/Código Postal: _____

Home Telephone No/:
Teléfono de la casa : () _____

Work Telephone No./
Teléfono del trabajo: () _____

Specific basis of discrimination/ Fundamento específico de la discrimination:

☐ Race/Raza ☐ National Origin/Nacionalidad ☐ Color

Date of alleged discriminatory act(s)/Fecha del presunto acto o actos de discriminación _____

Explain as clearly as possible what happened and how you were discriminated against. Indicate who was involved. Be sure to include the names and contact information of any witnesses. For additional space, attach additional sheets of paper.
Describe de que manera fue discriminado(a). Que sucedió y quiénes fueron los responsables? Si necesita mas espacio, use páginas adicionales.

Have you filed this complaint with any other federal, state, or local agency, or with any federal or state court? Presento esta demanda ante otra agencia local, estatal o federal, o ante un tribunal estatal o federal? ☐ Yes/Si ☐ No

☐ Federal Agency/Agencia federal ☐ Federal Court/Tribunal federal ☐ State Agency/Agencia estatal ☐ State Court/ Tribunal estatal ☐ Local Agency/Agencia local
☐ Date Filed/ Fecha de presentación _____

Please provide contact person information for the additional agency or court/ Proporcione información de contacto del representante de alguna otra organización (agencia or tribunal) ante el cual presento la demanda:

Name/Nombre			
Street Address/Domicilio Calle	City, State/ Ciudad, Estado	Zip/Código postal	Telephone/Teléfono

Sign the complaint below and attach any supporting documents/Firme esta demanda en el espacio que figura a continuación. Incluya todo documento de respaldo

Signature/Firma	Date/Fecha

Title VI Complaint Procedures and Complaint Form

1. Title VI complaint forms may be downloaded from www.mst.org or requested by calling 1-888-MUS-BUS1.
2. If the complainant is unable to write a complaint, MST staff will assist the complainant. If requested by the complainant, MST will provide a language interpreter.
3. Complainants have the right to complain directly to the appropriate agency. Complaints must be filed within one-hundred eighty (180) calendar days of the alleged incident.
4. MST will begin an investigation within ten (10) workings days of receipt of a complaint.
5. MST will contact the complainant in writing no later than fifteen (15) working days after receipt of complaint for additional information, if needed. If the complainant fails to provide the requested information in a timely basis, MST may administratively close the complaint.
6. MST will complete the investigation within sixty (60) days of receipt of the complaint. If additional time is needed for the investigation, complainant will be contacted. A written investigation report will be prepared by the investigator. This report shall include a summary description of the incident, findings and recommended corrective action.
7. A closing letter will be provided to the complainant. Parties will have five (5) working days from receipt of the closing letter to appeal. If neither party appeals, the complaint will be closed.
8. If required, the investigation report will be forwarded to the appropriate federal agency.

In compliance with U.S. Department of Transportation Title VI regulations (49 CFR part 21), Monterey-Salinas Transit operates programs without regard to race, color, and national origin. Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with MST or with the Federal Transit Administration (FTA) Office of Civil Rights, Attention: Title VI program Coordinator, East Building- 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. A complaint must be filed no later than 180 days after the date of the alleged discrimination unless the time for filing is extended by FTA.

Complaints may be mailed, faxed or emailed to the address below:

Contact Us/ Comuníquese con Nosotros:	
Monterey-Salinas Transit, Attn: Title VI Coordinator	
One Ryan Ranch Road	
Monterey, California 93940	
Telephone 888.678.2871	Fax 831. 899.3954
website: www.mst.org	email: mst@mst.org

En cumplimiento de los reglamentos del Título VI del Departamento de Transporte de los Estados Unidos (49 CFR parte 21), Monterey-Salinas Transit administra programas sin fijarse en la raza, el color y el origen nacional. Cualquier persona que considere que ella o una clase específica de personas ha sufrido discriminación prohibida por el Título VI puede presentar una queja escrita en nombre propio o mediante un representante a MST o a la oficina de derechos civiles del Departamento Federal de Transporte Público (Federal Transit Administration) (FTA, por sus siglas en inglés), atención: Coordinador del Programa del Título VI, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590. Se debe presentar la queja a más tardar 180 días después de la fecha de la discriminación en cuestión, a menos que el FTA extienda el plazo para presentar la queja.

Las quejas pdran ser enviadas por correo, por fax o port correo electronic a la direccion arriba.

Procedimiento para Quejas y Formulario de quejas del Titulo VI

1. Los formularios de queha del Titulo VI puedaen descargarse en www.mst.org o llamarse 1-888-MUS-BUS1.
2. Si el demandante no puede escribir la queja, el personal de MST lo asistira. Si el demandante lo solicitase, MST le proveera un interprete de idiomas o de lengua de senas.
3. Los demandantes tienen derecho a presentar una queja directamente a la agencia federal que corresponda. Las quejas deberan presentarse dentro de los ciento ochenta (180) dias calendario desde el ultimo supesto incidente.
4. MST comenzara una investigacion dentro de los diez (10) dias habiles a partir de la recepcion de la queja.
5. En caso de que sea necesario solicitar informacion adicional, MST se comunicara con el demandate por escrito en un plazo de no mas de quince (15) dias habiles luego de recibir la queja. Si el demandante no proporcionara la informacion solicitada de forma oportuna, MST podra cerrar el case de forma administrative.
6. MST completara la investigacion dentro de los seisenta (60) dias a partir de la recepcion de la queja. En caso de necesitar mas tiempo par alas investigacion, se contactara al demandante. El investigador preparara un informe escrito de la investigacion, Este informe debera incluir un resumen de la descripcion del incidente, las conclusions y las medidas correctivas recomendadas.
7. Se le enviara una carta que informe que el caso se ha cerrado al demandante y al demandado o departamento demanado. Las partes tendran cinco (5) dias habiles desde la recepcion de la carta de cierre del caso para apelar. En caso de que ninguna de las partes apele, se cerrara el caso.
8. De ser necesario, se enviara el informe de investigacion a la agencia federal correspondiente.

Onboard Survey Instrument

Route₁:

Date₂:

Time₃:

MONTEREY-SALINAS TRANSIT

2013 ONBOARD RIDER SURVEY



Dear Rider: As an MST customer, your opinion is important to us. By completing this short survey, we will learn more about the travel needs and preferences of our customers. Please return your completed survey before exiting the bus today. Please only complete one survey.

Please Tell Us About Your Trip

1) How long have you been an MST customer?

☐ Less than 1 year₁

☐ 1 year₂

☐ 2 years₃

☐ 3 to 5 years₄

☐ 5 to 10 years₅

☐ More than 10 years₆

2) How many days have you ridden MST in the past week?

☐ 1 to 2₁

☐ 3 to 4₂

☐ 5 or more₃

3) What is the purpose of this trip?

☐ Work/Job Training₁

☐ School₂

☐ Shopping₃

☐ Healthcare/Social Services₄

☐ Visit Friends₅

☐ Other (specify)₆: _____

4) How many buses will you take **one way** to get to your destination?

☐ 1₁

☐ 2₂

☐ 3₃

☐ 4 or more₄

5) How did you pay for this trip?

☐ Cash₁

☐ 31 Day Pass₂

☐ GoCard₃

☐ Day Pass₄

☐ 7 Day Pass₅

Please Tell Us About Your Trip Planning

6) Which of the following would you cite as reasons you use MST? (Check all that apply.)

☐ No car available₁

☐ Reduce traffic₂

☐ Avoid traffic congestion₃

☐ Cost of parking₄

☐ Difficult parking₅

☐ Don't like to drive₆

☐ Unable to drive₇

☐ Cheaper than driving₈

☐ Reduce pollution₉

7) How do you typically learn about MST service changes? (Choose one.)

☐ Onboard (drivers/notices)₁

☐ Signage at transit centers/bus stops₂

☐ MST Bus Riders Guide₃

☐ www.MST.org₄

☐ Local Newspaper₅

☐ Google Transit₆

☐ MST customer service phone line₇

☐ Social Media (Facebook, Twitter)₈

☐ Other (specify)₉: _____

8) When planning your trip on MST, where do you seek assistance? (Check all that apply.)

☐ Local Newspaper₁

☐ Signage at transit centers/bus stops₂

☐ MST Bus Riders Guide₃

☐ Driver₅

☐ Google Transit₆

☐ Other (specify)₇: _____

☐ MST customer service phone line₄

9) Are you aware that you can plan your bus trip online at **www.mst.org** using Google Transit?

☐ Yes₁

☐ No₂

10) Do you have access to the Internet? If yes, check all that apply.

☐ Home₁

☐ Work₂

☐ School₃

☐ Phone₄

☐ Library₅

If the following changes were made, how would it impact your use of MST?

Ride More Often

Ride Less Often

No Difference

11) More peak hour service (Weekdays 6-10 am & 2-7 pm)

☐ ₁

☐ ₂

☐ ₃

12) More non-peak service (Before 6 am, 11 am – pm, 7 pm – midnight, or weekends)

☐ ₁

☐ ₂

☐ ₃

13) Reduced frequency of service

☐ ₁

☐ ₂

☐ ₃

14) Fewer transfers

☐ ₁

☐ ₂

☐ ₃

15) Increased fares

☐ ₁

☐ ₂

☐ ₃

16) Fewer late buses

☐ ₁

☐ ₂

☐ ₃

Please rate the following:

Excellent

Good

Fair

Poor

No Opinion

17) Safe driving

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

18) Bus cleanliness

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

19) Bus stops / amenities

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

20) Availability of Public Information

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

21) Friendliness/helpfulness of driver

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

22) Friendliness/helpfulness of customer service

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

23) Overall impression of MST

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

Indicate your opinion with respect to the following: Public transit service...

Strongly Agree

Somewhat Agree

Somewhat Disagree

Strongly Disagree

No Opinion

24) Reduces traffic

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

25) Is good for the environment

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

26) Is good for the community

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

27) Is a good use of public money

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

28) Saves me/my family money

☐ ₁

☐ ₂

☐ ₃

☐ ₄

☐ ₅

Please Answer the Following Demographic Information

29) What is your home zip code?

☐ 93940

☐ 93950

☐ 93955

☐ 93933

☐ Other: _____

30) What is your age category?

☐ 17 or under₁

☐ 18 to 24₂

☐ 25 to 34₃

☐ 35 to 44₄

☐ 45 to 54₅

☐ 55 to 64₆

☐ 65 or older₇

☐ Decline to state₈

31) What is your approximate household annual income?

☐ Less than \$10,000₁

☐ \$10,000 – 19,999₂

☐ \$20,000 – 39,999₃

☐ \$40,000 – 59,999₄

☐ \$60,000 – 74,999₅

☐ \$75,000 – 99,999₆

☐ \$100,000 or more₇

☐ Decline to state₈

32) What is the primary language spoken at home?

☐ English₁

☐ Spanish₂

☐ Other (specify)₃: _____

☐ Decline to state₄

33) What is your gender?

☐ Male₁

☐ Female₂

☐ Decline to state₃

34) Does anyone in your household own a motor vehicle?

☐ Yes₁

☐ No₂

35) Do you have a valid driver's license?

☐ Yes₁

☐ No₂

36) Are you currently: (Choose one.)

☐ Employed₁

☐ Retired₂

☐ Homemaker₃

☐ Unemployed₄

☐ Student₅

37) If employed, in which business sector are you employed? (Choose one.)

☐ Tourism/Hospitality/Food Service₁

☐ Education₂

☐ Agriculture/Agribusiness₃

☐ Retail/Sales₄

☐ Military/Armed Services₅

☐ Trade/Technical/Construction₆

☐ Healthcare₇

☐ Other Government₈

☐ Other₉: _____

38) Are you currently registered to vote in Monterey County?

☐ Yes₁

☐ No₂

Thank You

Additional Comments:

MONTEREY-SALINAS TRANSIT
ENCUESTA DE ABORDO PARA PASAJEROS DE 2013



Estimado usuario: Como cliente de MST, su opinión es importante para nosotros. Al completar esta breve encuesta, nosotros aprenderemos más sobre las necesidades y preferencias de transporte de nuestros clientes. Por favor devuelva su encuesta hoy una vez que la haya completado, antes de bajar del bus. Por favor, complete sólo una encuesta.

Por favor díganos sobre su viaje

1) ¿Hace cuanto tiempo que es un cliente de MST?

☐ Menos de 1 año₁

☐ 1 año₂

☐ 2 años₃

☐ 3 a 5 años₄

☐ 5 a 10 años₅

☐ Mas de 10 años₆

2) ¿Cuántas veces ha viajado en MST durante la semana pasada?

☐ 1 a 2₁

☐ 3 a 4₂

☐ 5 o más₃

3) ¿Cuál es el propósito de este viaje?

☐ Trabajo/Capacitación para el trabajo₁

☐ Escuela₂

☐ Compras₃

☐ Atención de la salud/Servicios sociales₄

☐ Visitar amigos₅

☐ Otros (especifique)₆:

4) ¿Cuántos autobuses tendra que tomar e una dirección para llegar a su destino?

☐ 1₁

☐ 2₂

☐ 3₃

☐ 4 o mas₄

5) ¿Cómo pagó este viaje?

☐ Efectivo₁

☐ Pase de 31 días₂

☐ GoCard₃

☐ Pase para el día₄

☐ Pase para 7 días₅

Por favor díganos sobre la planificación de su viaje

6) ¿Cuál de los siguientes citaría como un motivo para usar MST? (Seleccione todos los que correspondan.)

☐ No tiene un automóvil disponible₁

☐ Reducir el tráfico₂

☐ Evitar el congestionamiento del tráfico₃

☐ Costo del estacionamiento₄

☐ Dificultad para estacionar₅

☐ No le gusta manejar₆

☐ No puede manejar₇

☐ Más barato que manejar₈

☐ Reducir la contaminación₉

7) ¿Cómo se entera normalmente sobre los cambios en el servicio de MST? (Marque una solamente)

☐ Abordo (conductores/avisos)₁

☐ Carteles en los centros de tránsito/paradas de bus₂

☐ Guía para Usuarios del Bus de MST₃

☐ www.MST.org₄

☐ Diario local₅

☐ Google Transit₆

☐ Linea de telefono de servicio al cliente MST₇

☐ Redes sociales (Facebook, Twitter)₈

☐ Otro (especifique)₉:

8) Al planear su viaje en MST, ¿adónde busca ayuda? (Seleccione todos los que correspondan.)

☐ Diario local₁

☐ Carteles en los centros de tránsito/paradas de bus₂

☐ Guía para Usuarios del Bus de MST₃

☐ Línea de teléfono de servicio al cliente de MST₄

☐ Conductor₅

☐ Google Transit₆

☐ Otro (especifique)₇:

9) ¿Sabía usted que puede planear su viaje en línea en **www.mst.org** usando Google Transit?

☐ Sí₁

☐ No₂

10) ¿Tiene acceso al internet? Si responde sí, marque las opciones que correspondan.

☐ Casa₁

☐ Trabajo₂

☐ Escuela₃

☐ Teléfono₄

☐ Biblioteca₅

Si se hicieran los cambios siguientes ¿de qué manera afectaría su uso de MST?

Viajaría con mayor frecuenciaViajaría con menor frecuenciaNinguna diferencia

11) Más servicio de horas pico (días de la semana 6-10 am y 2-7 pm)

☐₁

☐₂

☐₃

12) Más servicio fuera de la hora pico (antes de las 6 am, 11 am-pm, 7 pm-media noche, o fines de la semana)

☐₁

☐₂

☐₃

13) Reducción de la frecuencia de servicio

☐₁

☐₂

☐₃

14) Menos transferencias

☐₁

☐₂

☐₃

15) Aumento de tarifas

☐₁

☐₂

☐₃

16) Menos autobuses que llegan tarde

☐₁

☐₂

☐₃

Por favor califique lo siguiente:

ExcelenteBuenoAdecuadoMaloSin opinión

17) Manejo seguro

☐₁

☐₂

☐₃

☐₄

☐₅

18) Limpieza del autobús

☐₁

☐₂

☐₃

☐₄

☐₅

19) Paradas de autobus/comodidades

☐₁

☐₂

☐₃

☐₄

☐₅

20) Disponibilidad de la información publica

☐₁

☐₂

☐₃

☐₄

☐₅

21) Simpatía/amabilidad del conductor

☐₁

☐₂

☐₃

☐₄

☐₅

22) Simpatía/amabilidad de servicio al cliente

☐₁

☐₂

☐₃

☐₄

☐₅

23) Impresión general de MST

☐₁

☐₂

☐₃

☐₄

☐₅

Indique su opinión con respeto a lo siguiente: Servicio de transporte público...

Muy de acuerdoAlgo de acuerdoAlgo en desacuerdoMuy en desacuerdoSin opinión

24) Reduce el tráfico

☐₁

☐₂

☐₃

☐₄

☐₅

25) Es bueno para el ambiente

☐₁

☐₂

☐₃

☐₄

☐₅

26) Es bueno para la comunidad

☐₁

☐₂

☐₃

☐₄

☐₅

27) Es un buen uso del dinero público

☐₁

☐₂

☐₃

☐₄

☐₅

28) Nos ahorra dinero a mí y a mi familia

☐₁

☐₂

☐₃

☐₄

☐₅

Por favor responda a la siguiente información demográfica

29) ¿Cuál es el código postal de su casa?

☐ 93940₁

☐ 93950₂

☐ 93955₃

☐ 93933₄

☐ Otro₅:_____

30) ¿Qué edad tiene?

☐ 17 o menos₁

☐ 18 a 24₂

☐ 25 a 34₃

☐ 35 a 44₄

☐ 45 a 54₅

☐ 55 a 64₆

☐ 65 o mayor₇

☐ Se niega a declarar₈

31) ¿Cuál es el ingreso anual aproximado de su grupo familiar?

☐ Menos de \$10,000₁

☐ \$10,000 – 19,999₂

☐ \$20,000 – 39,999₃

☐ \$40,000 – 59,999₄

☐ \$60,000 – 74,999₅

☐ \$75,000 – 99,999₆

☐ \$100,000 o más₇

☐ Se niega a declarar₈

32) ¿Cuál es el idioma principal que se habla en su casa?

☐ Inglés₁

☐ Español₂

☐ Otro (especifique)₃: _____

☐ Se niega a declarar₄

33) ¿Cuál es su sexo?

☐ Hombre₁

☐ Mujer₂

☐ Se niega a declarar₃

34) ¿Alguien en su familia posee un vehículo?

☐ Sí₁

☐ No₂

35) ¿Tiene una licencia de conducir válida?

☐ Sí₁

☐ No₂

36) Actualmente está: (Marcar una.)

☐ Empleado₁

☐ Jubilado₂

☐ Ama de casa₃

☐ Desempleado₄

☐ Estudiante₅

37) Si tiene empleo, ¿en qué sector comercial está empleado? (Marcar una.)

☐ Turismo/Hospitalidad/Servicio de alimentos₁

☐ Educación₂

☐ Agricultura/Agroindustria₃

☐ Minorista/Ventas₄

☐ Militar/Servicios Armados₅

☐ Comercio/Técnico/ Construcción₆

☐ Atención de la salud₇

☐ Otro gobierno₈

☐ Otro (Especifique)₉:_____

38) ¿Actualmente está registrado para votar en el condado de Monterey?

☐ Sí₁

☐ No₂

Gracias

Comentarios Adicionales:

Public Hearing Policy

PUBLIC HEARINGS POLICY

Adopted: TBD

OBJECTIVE: To establish a locally developed process for soliciting and considering public comments for major service changes and fare increases.

Definition of Public Hearing Requirement

In accordance with 49 USC Chapter 53, Federal Transit Laws, Section 5307, a grantee must have a locally developed process to solicit and consider public comment before raising a fare or carrying out a major reduction in service. The regulation does not require that fare decreases, service increases, or “special fares” be preceded by public comment. The grantee is not required to hold a public meeting, but must offer an opportunity for one. The grantee must establish guidelines or thresholds for what it considers a “major” change to be.

Threshold for Public Hearing Requirement

The MST Board defines a major change as one that results in a 10% or greater decrease in vehicle service hours or passengers on any single line, changes in routing that result in MST vehicles utilizing new streets and/or corridors, or any increase in fares. Changes not meeting this threshold do not require a public comment process.

Public Hearing Guidelines

1. The General Manager/CEO or the MST Board of Directors will authorize the holding of a public hearing(s) when required and if appropriate, a public hearing officer will be assigned.
 2. When appropriate, public hearings may be held on the Monterey Peninsula, within the City of Salinas, and/or within a jurisdiction(s) of the Central Salinas Valley.
 3. The Executive Assistant/Clerk to the Board with guidance from the Assistant General Manager and General Manager/CEO or their designate shall seek input from Board members regarding the time, location and public notice requirements for the public hearing(s) to be held.
 4. Special consideration should be given on the timing, location and public notice of the event to ensure that the public has the ability to provide comment by attending the meeting or submitting written, email, or verbal comments.
 5. At least two weeks’ notice to the public shall be given prior to each hearing.
 6. The public shall be invited to submit written, email, or verbal comments if they cannot attend the hearing.
 7. Publicity for the hearing and written comments shall at a minimum include:
-

- Advertisements in the Herald and/or the Californian (depending on the location(s) of the meeting(s), and at least one Spanish language medium during the minimum two-week notice period.
 - Legal notice in the Herald and/or the Californian (depending on the location(s) of the meeting(s) during the minimum two-week notice period.
 - Car cards in all MST coaches during the minimum two-week notice period.
 - A press release for local media.
8. Media releases related to the public hearing must be reviewed by General Manager/CEO, Assistant General Manager or his/her designate.
 9. The Executive Assistant/Clerk to the Board shall notify all MST Board members and their respective alternates of the time and location for the public hearing as part of the public notification process.

Consideration of Public Comments

1. MST staff shall provide the Board of Directors with all comments submitted by the public.
2. The Board will consider all comments submitted during the public hearing process.
3. The Executive Assistant/Clerk to the Board shall record each speaker's name and a brief summary of their comments.
4. The Board will take no final action until the public's written and oral comments have been presented at the final public hearing.

Public Hearing Presentations



Salinas Area Service Analysis II ***Análisis II de Servicio de la Área de Salinas***

Public Hearings – *Audiencia Publica*
Proposed Route & Schedule Changes
Las Rutas Propuestas y Cambios de Horario
Effective Fall (September) 2012
Efectivo en el Otoño (Septiembre) 2012

- Line 20 Monterey-Salinas via Marina
- Line 21 Monterey-Salinas via Highway 68
- Line 23 Salinas-King City (only the portion of route in city of Salinas)
- Line 25 Marina-Salinas via CSUMB
- Line 41 East Alisal-Northridge
- Line 42 East Alisal-Westridge
- Line 44 Salinas-Westridge
- Line 45 Northridge-Salinas via East Market
- Line 46 Natividad
- Line 48 Natividad-Hartnell via Airport Business Center
- Line 49 Salinas-Santa Rita via Northridge



Salinas Area Service Analysis II

Public Hearings

Proposed Route & Schedule Changes

Effective Fall (September) 2012

Wednesday June 6, 2012

6:00pm

Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906

At the west exterior of the mall between
Forever 21& JC Penney's

Thursday, June 7, 2012

6:00pm

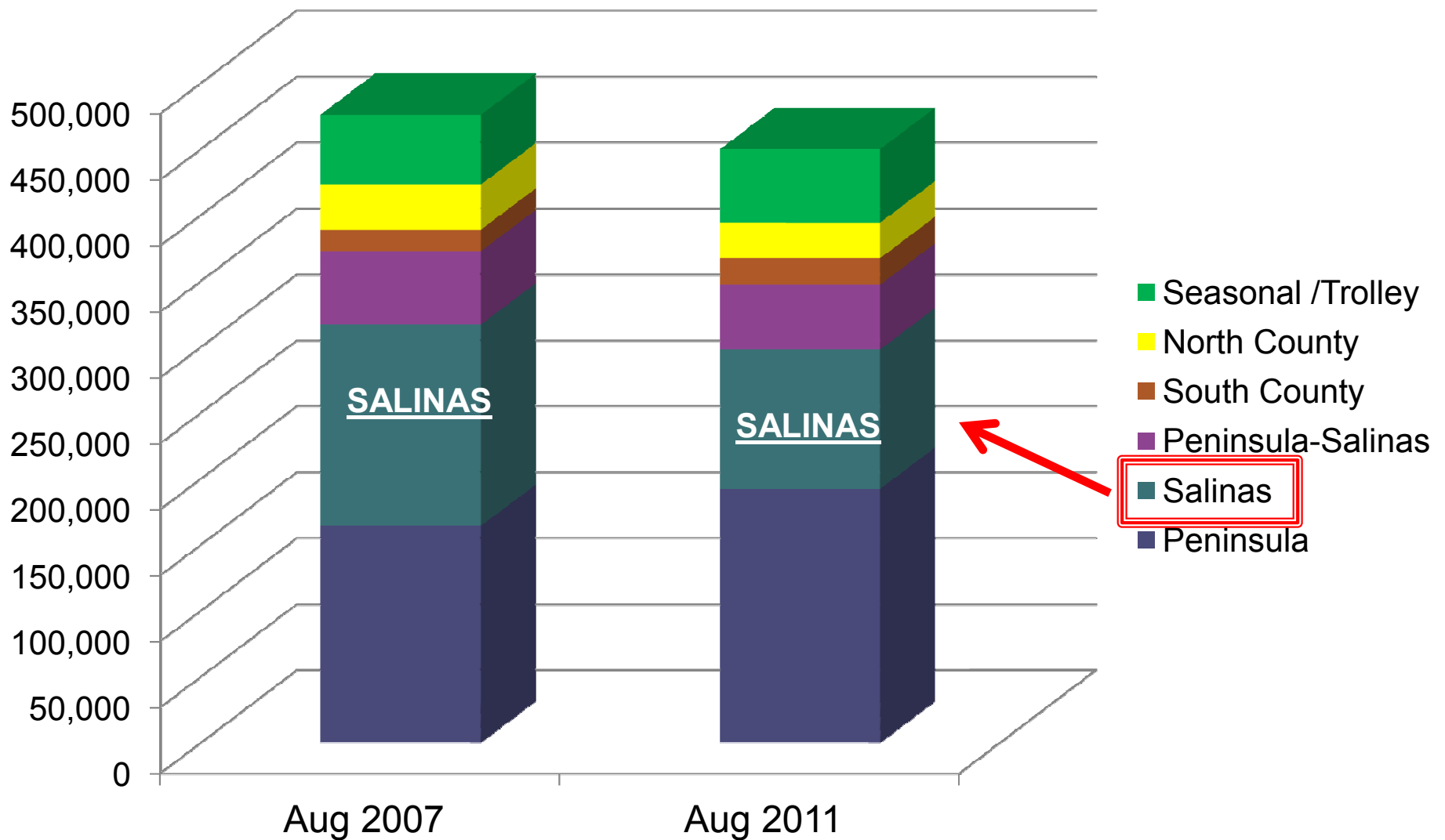
Hebron Heights Community Center
683 Fremont Street
Salinas, CA 93905

Monday, June 11, 2012

10:00 am

Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

MST Ridership Trends



Salinas Area Service Analysis – II

Análisis II de Servicio de la Área de Salinas

- Data analysis
 - *Análisis de los datos*
- Planning documents and policy review
 - *Los documentos de planificación y revisar las pólizas*
- MST fare policy, ridership and operations review
 - *Politica de tarifas de MST, la cantidad de pasajeros y examen de las operaciones*
- MST bus route and customer transfer pattern analysis
 - *Ruta de autobús de MST y análisis de transbordo paterna de los pasajeros*
- An on-board passenger survey
 - *Encuesta de pasajeros abordo*
- Community and agency stakeholder interviews
 - *Entrevistas de la comunidad y particpes de agencia*

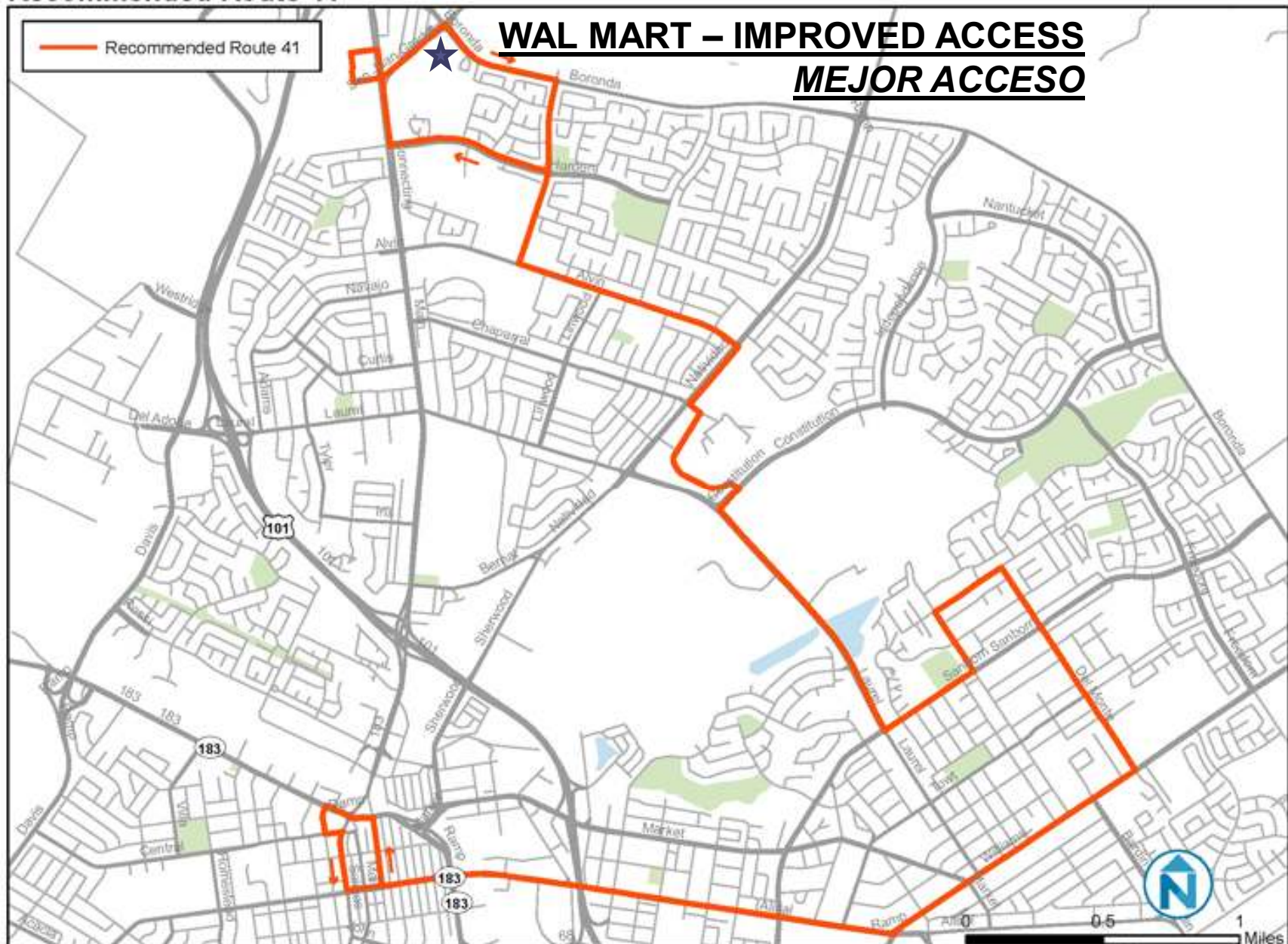
Service Plan Objectives – *Objetivos del Plan de Servicio*

- Cost-effective deployment of resources
 - *Productividad en relacion a costo en despliegue de recursos*
- Financial sustainability
 - *Sostenibilidad financiera*
- Maintain/improve access to key destinations
 - *Montener/mejorar el acceso a los destinos principales*
- Simplify service patterns, schedules
 - *Simplificar las pautas de servicio y horarios*

Line 41: Recommendations - Recomendaciones

- Reconfigure as one-way loop at northern terminus providing access to Harden Ranch Walmart
 - *Reconfigurar como un bucle de una sola dirección en el terminal norte proporcionando acceso a Harden Ranch Walmart*
- Operate Line 41 every 20-minutes during Weekend peak
 - *Operar la Línea 41 cada 20 minutos durante el pico semanal.*
- If funding allows, increase frequency along portions of the route to meet demand.
 - *Si financiación permite, acrecentar la frecuencia en partes de las rutas para satisfacer la demanda*

Recommended Route 41

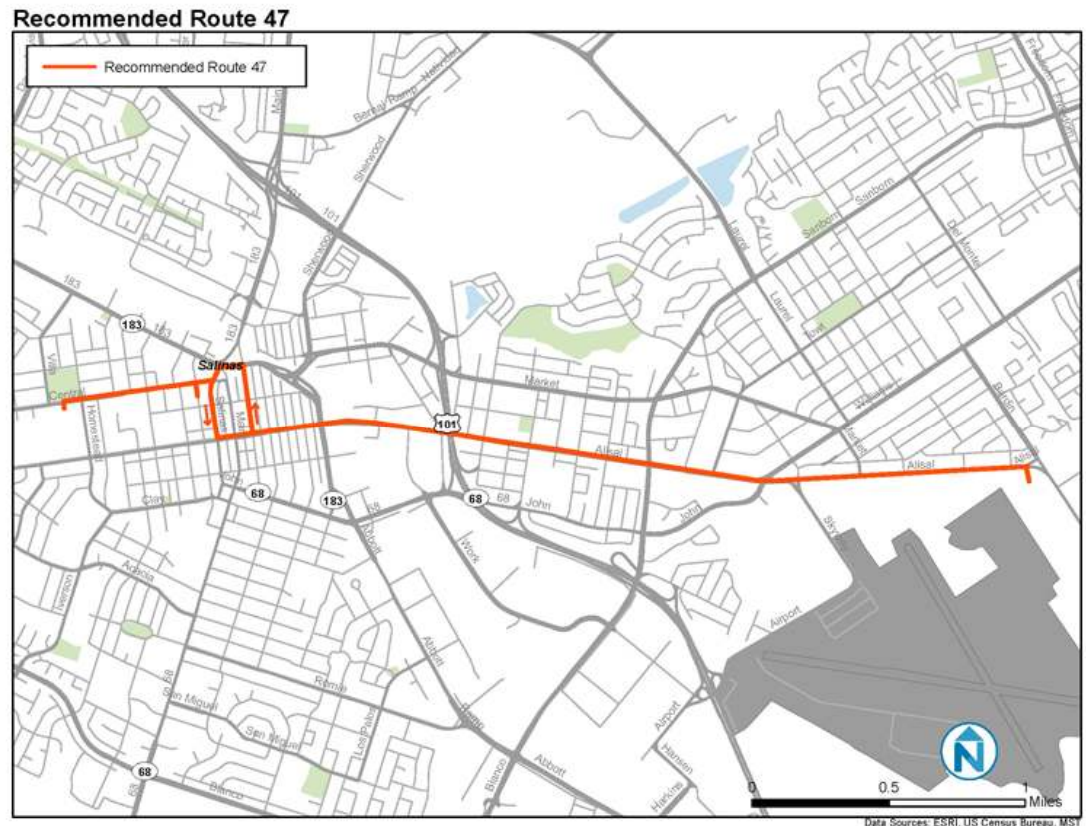


Line 42: Recommendations - Recomendaciones

- Eliminate Line 42
 - *Eliminar*
- Provide East Salinas to Walmart service using realigned Line 41
 - *Proveer servicio a este de Salinas a Walmart usando la ruta realinhada*
- Harden Ranch Walmart would be served instead of Westridge Walmart
 - *Harden Ranch Walmart serian servidos en lugar de Westridge Walmart*
- Provide access to Westridge from East Salinas via Line 45/44 interline, or transfer downtown
 - *Proveer acceso a Westridge del este de Salinas por la Línea 45/44 interlinear o transpordar en el centro*

NEW Line 47 – NUEVA Línea 47

- Establish new direct route between Hartnell campuses
 - *Establecer una nueva ruta directa entre campus de Hartnell*
- Improves frequency on East Alisal Corridor
 - *Mejorar frecuencia en el corredor del este de Alisal*
- Operate during school year
 - *Operar durante el año escolar*



Line 44: Recommendations - Recomendaciones

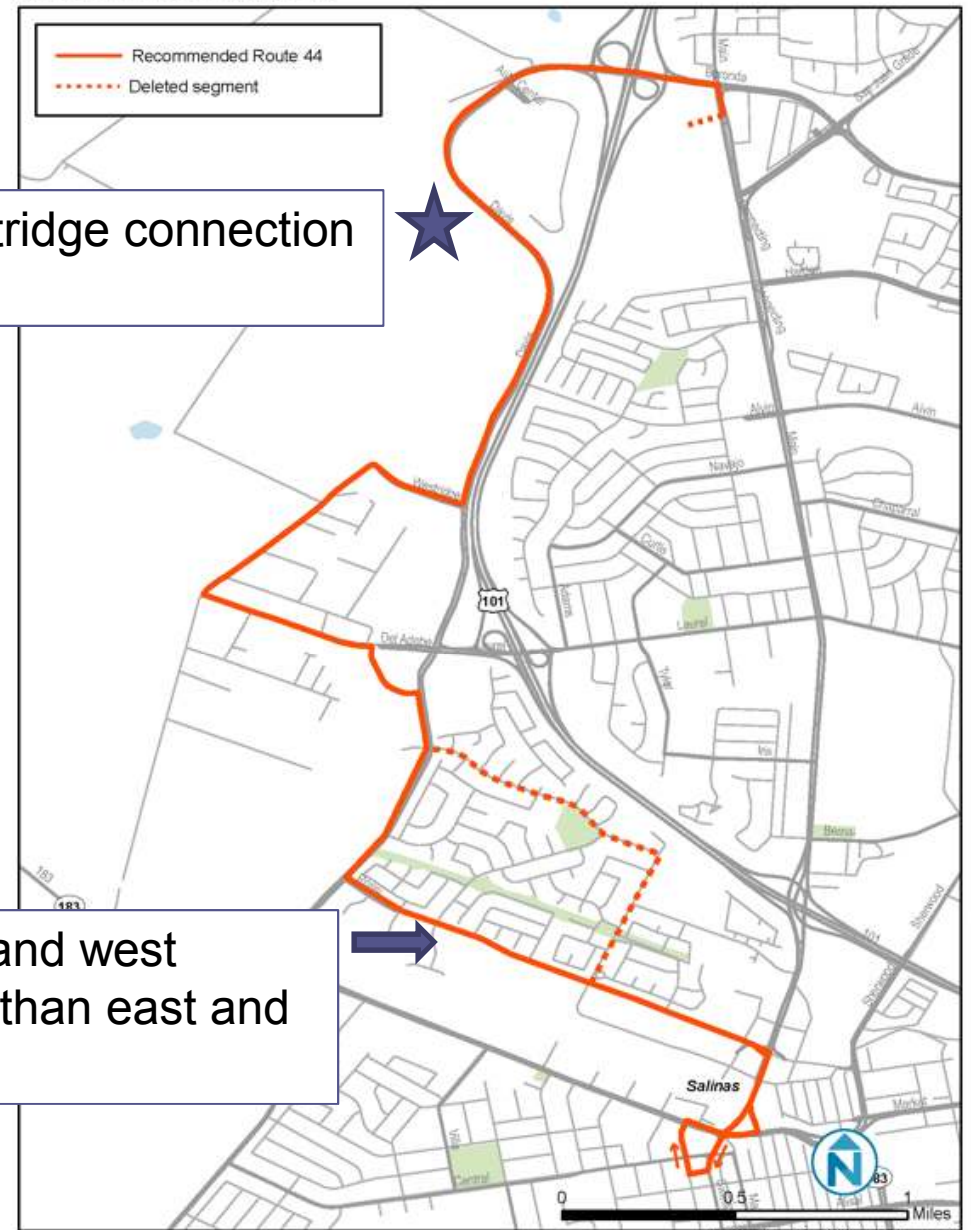
- Remove route from Rico and Larkin (slow residential streets) – low ridership
 - *Quitar ruta desde Rice y Larkin (lentas calles residenciales) – pocos pasajeros*
- Run on Rossi and Davis (faster commercial streets) to reduce running time
 - *Ejecutar en Rossi y Davis (mas rápidas calles comerciales) para reducir tiempo de rodaje*
- Restore Northridge service 7 days-a-week
 - *Restaurar el servicio de Northridge 7 dias de la semana*
- Interline with 45 to provide one-seat, single-fare ride between eastern and western Salinas
 - *Interlinear con 45 para proporcionar un asiento, tarifa única entre el este y oeste de Salinas*

Line 44 Westridge/Northridge

Northridge to Westridge connection
7 days-a-week

Serve south and west
edges rather than east and
north edges

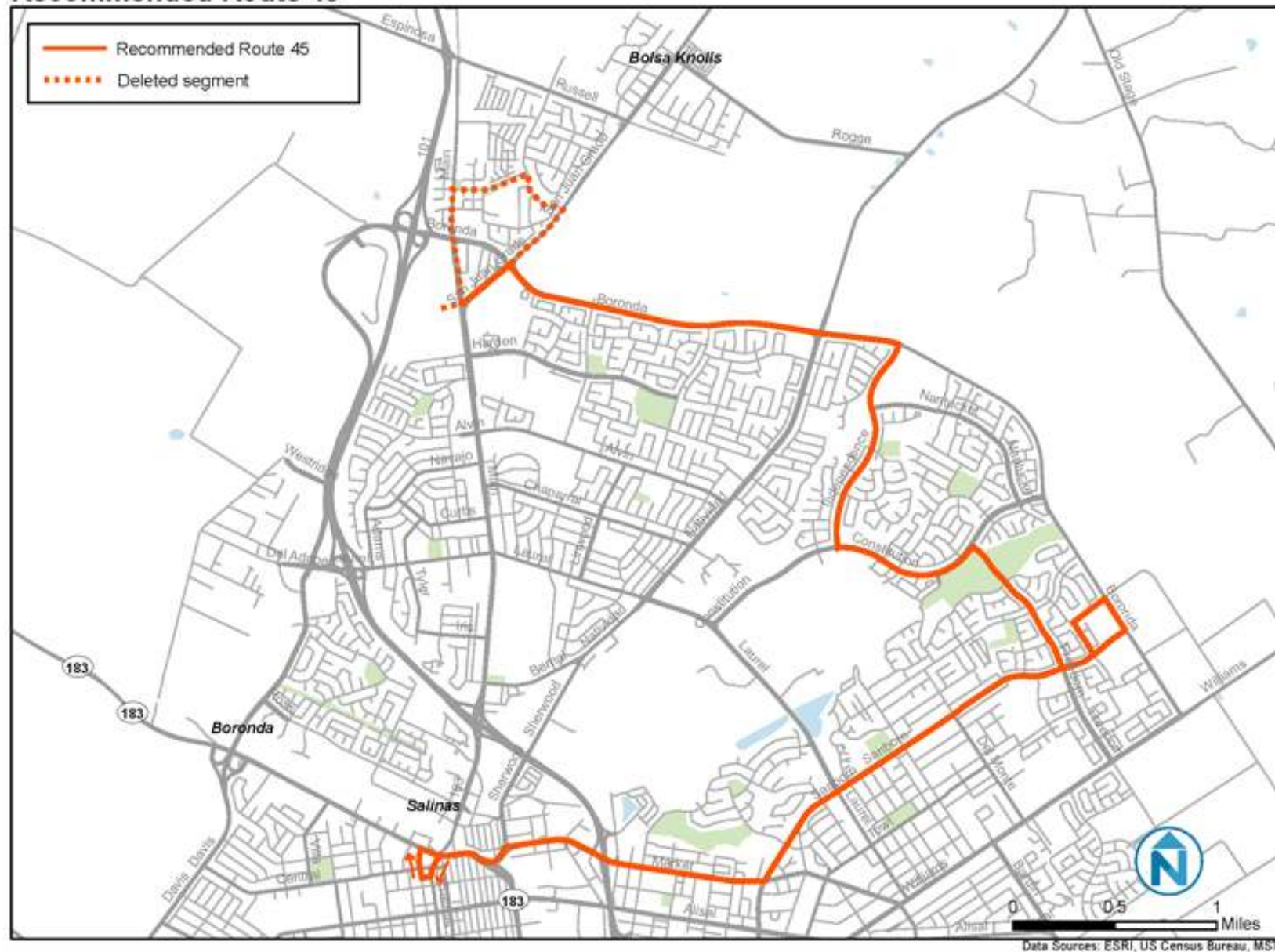
Recommended Route 44



Line 45: Recommendations - Recomendaciones

- Eliminate Santa Rita diversion, route to Boronda via San Juan Grade Road to reduce running time
 - *Eliminar la diversión de Santa Rita, recorrido en Boronda via San Juan Grade Rd para reducir tiempo de rodaje*
- Restore 60-minute service
 - *Restaurar servicio de 60 minutos*
- Interline with 44 to provide one-seat, single-fare ride between eastern and western Salinas
 - *Interlinear con 44 para proporcionar un asiento, tarifa única entre el este y oeste de Salinas*

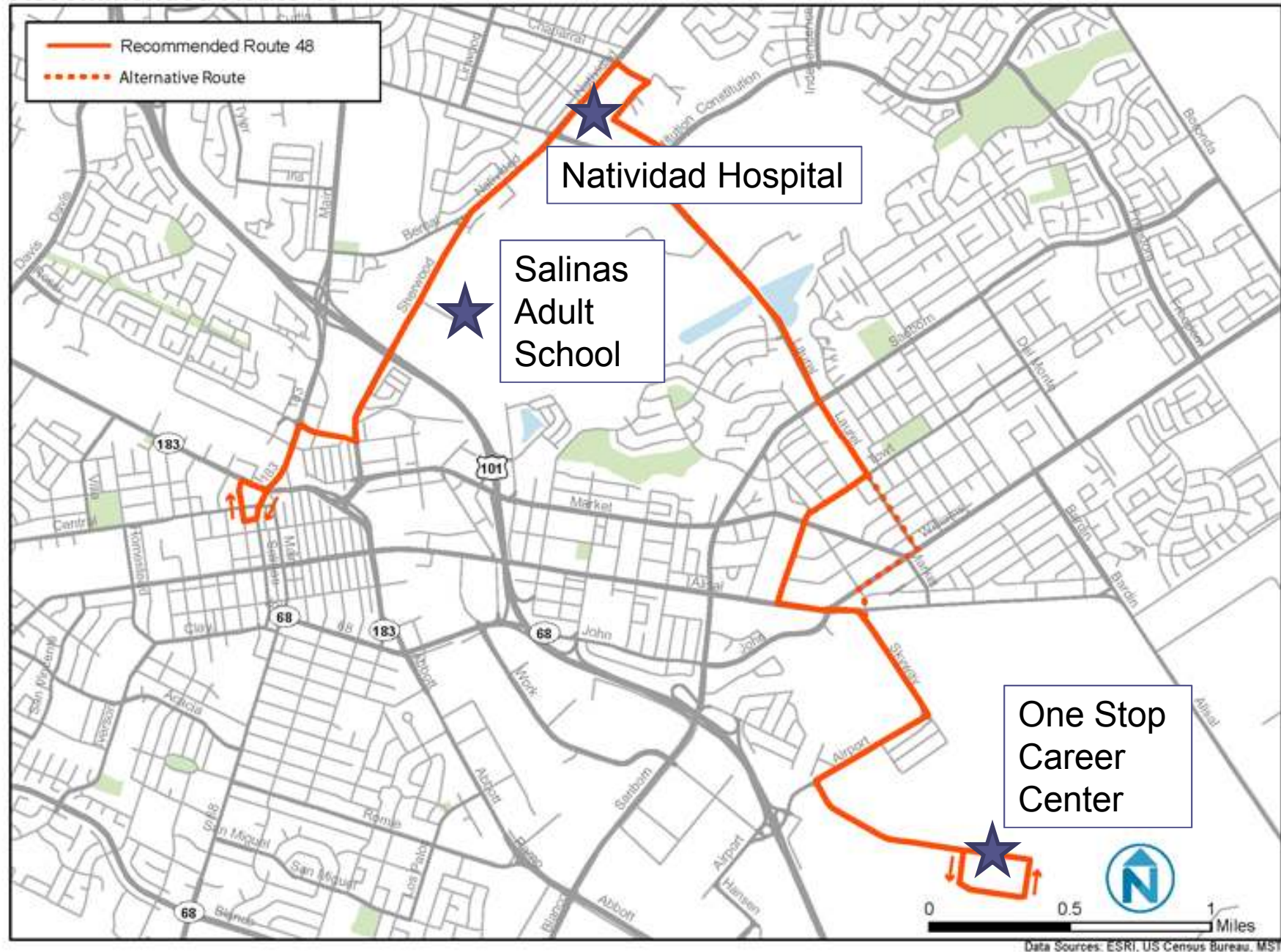
Recommended Route 45



Line 46: Recommendations - Recomendaciones

- Connect One-Stop Career Center, Natividad and Salinas Adult School (on Sherwood Drive) with one-seat ride
 - *Conectar One-Stop Career Center, Natividad Hospital y escuela de adultos de Salinas (a Sherwood Drive) con un pasaje*
- Opportunity to serve new area of East Alisal community near intersection of Laurel & Towt
 - *Oportunidad para servir la nueva área de la comunidad de East Alisal cerca de la intersección de Laurel y Towt*
- Rename as Line 48 to access jobs-related grant funds
 - *Renombrada como Línea 48 para acceder fondos de concesión relacionadas con el trabajo*

Recommended Route 48



Data Sources: ESRI, US Census Bureau, MSI

Line 48: Recommendations - Recomendaciones

- Eliminate route – *Eliminar la ruta*
- New Line 48 (renamed/extended Line 46) would serve One Stop Career Center
 - *La nueva Línea 48 (renombrada/extendido Línea 46) serviría el centro de carreras de One Stop (One Stop Career Center)*
- New Line 47 serves Hartnell Alisal Campus, combines with Line 41 to provide three buses per hour on East Alisal
 - *La nueva Línea 47 sirve el campus de Hartnell Alisal, combina con la Línea 41 para ofrecer tres autobuses a la hora en el este de Alisal*
- New grant-funded senior shuttle/discount taxi vouchers can serve Senior Housing area on Mesquite Dr. at Tumbleweed Dr.
 - *Nueva lanzadera subvencionada para mayor es de 65/los vales descuentados de taxi pueden servir la area de vivienda superior de Mesquite Dr. a Tumbleweed Dr.*

Line 49: Recommendations - *Recomendaciones*

- Dependent on funding available, add late morning/early afternoon trips to provide more consistent 30-minute service.
 - *Dependen de la financiación disponible, agregar media mañana/primeras horas de la tarde para proporcionar mas coherente el servicio de 30 minutos*

Line 21: Ridership (Westbound)



Line 21: Ridership (Eastbound)



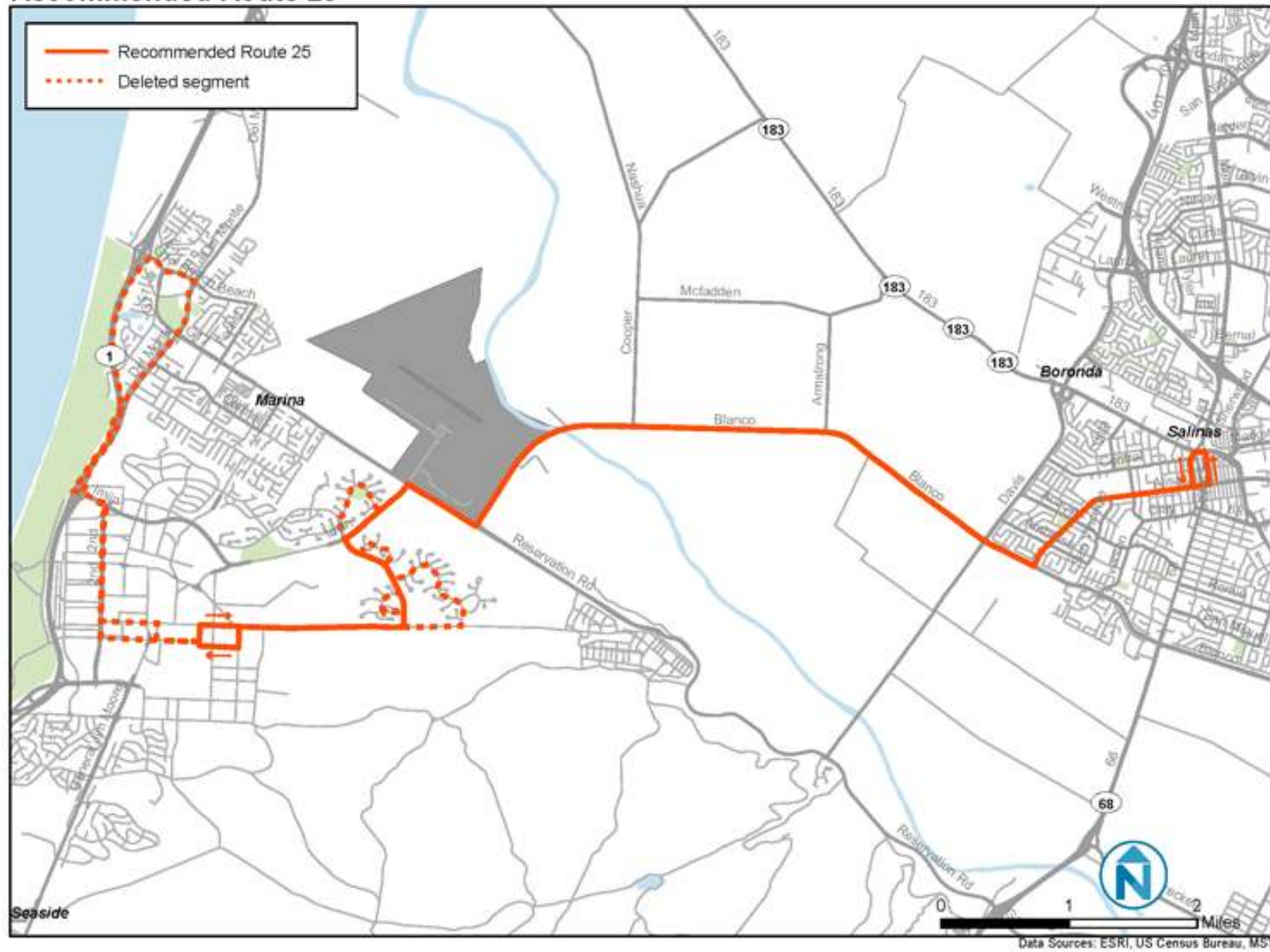
Line 21 Recommendations - Recomendaciones

- Low ridership - 40 passengers per day with 3 trips
 - *Cantidad de pasajeros es muy baja – 40 pasajeros por día con 3 viajes*
- Costly trips due to long “out of service” times to trip ends
 - *Costosos viajes debido a los largos tiempos de “fuera de servicio”*
- Serves Palma, Notre Dame and York Schools
 - *Sirve las escuelas de Palma, Notre Dame y York*
- Rename Line 56 to access short-term grant funds, which expire summer 2013
 - *Renombrar a línea 56 para tener acceso a corto plazo, los fondos de la donación*
- During 2012-13, work with Palma, Notre Dame and York schools to find long-term financial support
 - *Durante 2012-13, van a colaborar con las escuelas de Palma, Notre Dame y York para encontrar apoyo financiero a largo plazo*
- Revisit status next spring
 - *Revise el estado en la primavera próxima*

Line 25: Recommendations - Recomendaciones

- Operate Línea 25 via Imjin, Abrams (Rt. 16 serves Schoonover, etc.), and terminate at CSUMB and operate hourly
 - *Operar Línea 25 via Imjin, Abrams (Línea 16 sirve Schoonover Park, etc.)*
- Operate new CSUMB Shuttle between campus, student housing parks
 - *Operar la nueva lanzadera de CSUMB entre el campus y los parques de viviendas estudiantiles*
- CSUMB shuttle can operate every 30-minutes
 - *La lanzadera de CSUMB puede operar cada 30 minutos*

Recommended Route 25

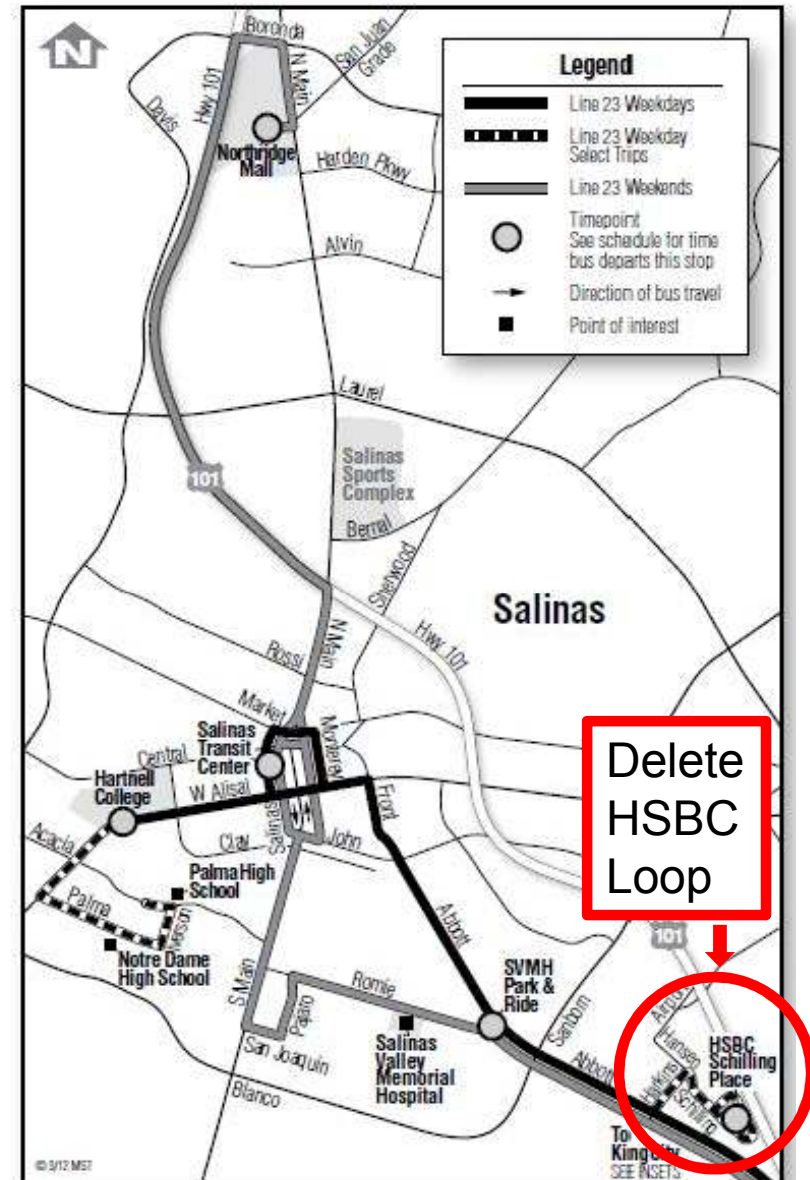


Line 23: Recommendations

- Recomendaciones

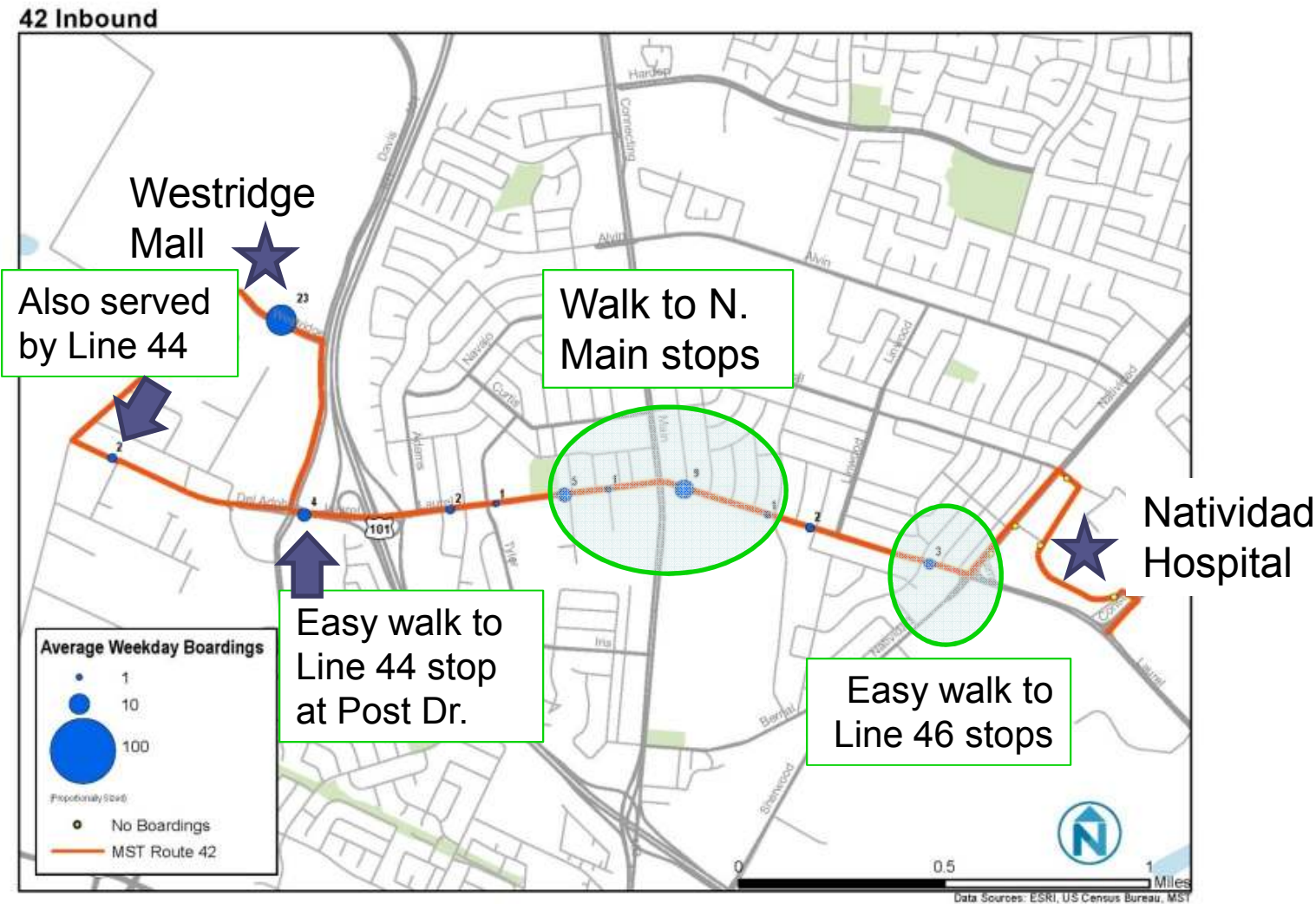
- Eliminate diversions to HSBC/Capital One on express trips
 - *Eliminar las diversiones a HSBC/Capital One en los viajes de express*

23 Salinas – King City



Discontinue Service to Laurel Drive west of Natividad Hospital

- *Discontinuar el servicio de Laurel Dr. oeste del Hospital de Natividad*





Public Hearings
Proposed Route & Schedule Changes
Effective Fall (September) 2012

Submit Comments by June 6th to:
Someter Comentarios por el 6 de Junio a:

Hunter Harvath
Assistant General Manager- Finance & Administration
One Ryan Ranch Road
Monterey, CA 93940
via email at hharvath@mst.org
or via fax at (831) 899-3954
or via phone at 1-888-MST-BUS1 (1-888-678-2871)

**Public Hearing Notices
and
Public Notices of Service and
Fare Changes**

FOR IMMEDIATE RELEASE

21 March 2011

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

MST FARE STRUCTURE CHANGES GO INTO EFFECT SATURDAY, APRIL 2

Monterey-Salinas Transit (MST) will be implementing a new fare structure Saturday, April 2, 2011.

It's time to replace the 18-year-old fareboxes on MST fixed-route buses. Starting April 2, 2011, along with new fareboxes, MST is introducing a new pay-as-you-go system which eliminates confusing fare zones. Fares are now based on the length of the route. Routes are categorized into four types: Local, Primary, Regional and Commuter. Fares for Local routes will cost \$1.00 (\$.50 discount); Primary routes will cost \$2.00 (\$1.00 discount); Regional routes cost \$3.00 (\$1.50 discount); and Commuter routes will cost \$10.00 (\$5.00 discount). As MST's fare zones will be eliminated, so will transfers. Simply pay the fare to board any route in the system and ride the entire route. Plus, everyone pays the discount fare on Sundays and holidays!

Along with our new fareboxes that will be appearing on buses in late March, MST will also be introducing new "smart" fare media that will be read electronically by the new fareboxes. GoPasses with magnetic stripes are easily read by the fareboxes and offered in 31-day, 7-day and 1-day options. GoCards work like a debit card and will offer passengers a convenient alternative to carrying cash while also allowing passengers to board quickly and easily. Plus, MST will offer 10 percent added value to the GoCard each time it is reloaded. New "smart" fare media will go on sale Friday, March 25 at MST customer service and pass sale outlets throughout the county. Cash fares will continue to be accepted.

In order to comply with the Federal Transit Administration, MST RIDES fares are also changing, pending board approval. The proposed length-based structure will mirror the new fixed route structure. Should the RIDES fares be approved they will go into effect Monday, April 25, 2011.

For more information visit www.mst.org, refer to the route MST Fares list and fare media brochure available at MST customer service locations and onboard buses for a limited time or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1.

###

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940

T. ICOSUB

Our Order # 0000161854
Net Order Cost \$ 707.52

RE: PUBLIC HEARING NOTICE PROPOSED FAIR ST
Prop Fare Structure Rev

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

11/16/2010 11/27/2010

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 27 day of Nov., 2010 at Salinas, California.

C. Clark

Declarant

MST
MONTEREY-SALINAS TRANSIT

**PUBLIC HEARING NOTICE
PROPOSED FARE STRUCTURE REVISIONS**

Monterey-Salinas Transit (MST) is proposing fare structure revisions for its existing transit services. MST will hold a series of public hearings to receive and solicit comments from customers on the proposed fare revisions. The public hearings will be held at the following locations:

Tuesday, November 30, 2010 6:00 p.m. Marina Library 190 Seaside Circle Marina	Wednesday, December 1, 2010 6:00 p.m. Cosar Chavez Elementary 1225 Town Street Salinas
Monday, December 6, 2010 6:00 p.m. Boys & Girls Club of Monterey County 1332 La Salle Avenue Seaside	Tuesday, December 7, 2010 6:00 p.m. Council Chambers 248 Main Street Soledad
Wednesday, December 8, 2010 6:00 p.m. Council Chambers 212 South Vandercourt Avenue King City	Thursday, December 9, 2010 6:00 p.m. Council Chambers 300 Forest Avenue Pacific Grove
Monday, December 13, 2010 10:00 a.m. Monterey-Salinas Transit One Ryan Ranch Road Monterey	

Interested persons who wish to comment but unable to attend the public hearings may submit written comments to the address below:

MST Board of Directors
One Ryan Ranch Road
Monterey, CA 93940

Fax to 831-899-3954 or email: mst@mst.org

The deadline for submission of written comments is 10:00am December 10, 2010. Please visit www.mst.org for more information.

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940

T-10876

Our Order # 0000162138
Net Order Cost \$ 707.52

RE: AVISO DE JUNTA PUBLICA PROPUESTA DE RE
Fare Revisions/Spanish

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

11/20/2010 11/27/2010

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 27 day of Nov., 2010 at Salinas, California.

C. Clark

Declarant

MST
MONTEREY-SALINAS TRANSIT

**AVISO DE JUNTA PUBLICA
PROPUESTA DE REVISION DE LA ESTRUCTURA DE TARIFAS**

Monterey-Salinas Transit (MST) esta proponiendo la revision de la estructura de tarifas para sus servicios existentes de transito. MST llevara a cabo una serie de juntas publicas para recibir y solicitar comentarios de clientes sobre la propuesta de revision de tarifas. Las juntas publicas se llevaran a cabo en las siguientes ubicaciones:

Martes, 30 de noviembre del 2010 6:00 p.m. Biblioteca de Marina 190 Seaside Circle Marina	Miércoles, 1 de diciembre del 2010 6:00 p.m. Escuela Primaria Cesar Chavez 1225 Town Street Salinas
Lunes, 6 de diciembre del 2010 6:00 p.m. Boys & Girls Club of Monterey County 1332 La Salle Avenue Seaside	Martes, 7 de diciembre del 2010 6:00 p.m. Salon del Ayuntamiento 248 Main Street Soledad
Miércoles, 8 de diciembre del 2010 6:00 p.m. Salon del Ayuntamiento 212 South Vanderhurst Avenue King City	Jueves, 9 de diciembre del 2010 6:00 p.m. Salon del Ayuntamiento 800 Forest Avenue Pacific Grove
Lunes, 13 de diciembre del 2010 10:00 a.m. Monterey-Salinas Transit One Ryan Ranch Road Monterey	

Las personas interesadas en realizar comentarios, pero que no les sea posible asistir a ninguna de las juntas publicas, pueden enviar sus comentarios por escrito a la siguiente direccion:

**MST Board of Directors
One Ryan Ranch Road
Monterey, CA 93940**

Fax al 831-899-3954 o correo electronico: mst@mst.org

La fecha limite para la entrega de comentarios por escrito es las 10:00 a.m. del 10 de diciembre del 2010. Favor de visitar www.mst.org para mayores informes.

November 20, 27, 2010 1152

**PEOPLE TO AD-
STATE OF JOAN
RICHTER:** Case
1108, filed Oct. 29;
beneficiaries
ningent creditors,
who may otherwise
in the will or estate
**IN BEVERLY RICH-
FOR PROXY**
by **JODI HAYES**
Court of California
tery. The PETITION
requests that **JODI**
ointed as personal
to administer the
decedent. The Pet-
the decedent's will
any, be admitted to
will and any codicils
Examination in the
Court. The PETITION
only to administer
the independent
of Estates Act. (This
all the personal
in any actions
Court approval
certain very impor-
ver, the person
will be required to
Interested persons
have waived notice or
or proposed action)
ent administration
be granted unless
person files an au-
tification and shows
by the court that
University & Learning
will be held on Dec-
10:00am in Court
ess of the court's
of the court.

NOTICE OF TRUSTEE'S SALE
TS # CA-10-380651-CL Order
100491709 CA-LPI: YOU
ARE IN DEFAULT UNDER A DEED
OF TRUST DATED 12/19/2005
UNLESS YOU TAKE ACTION TO
PROTECT YOUR PROPERTY, IT
MAY BE SOLD AT A PUBLIC SALE.
IF YOU NEED AN EXPLANATION OF
THE NATURE OF THE PROCEEDING
AGAINST YOU, YOU SHOULD CON-
TACT A LAWYER. A public auctioneer
sells the highest bid or, for cash,
cashier's check drawn on a state
or national bank, check drawn by
state or federal credit union, or a
check drawn by a state or federal
savings and loan association, or
savings association, or savings
bank specified in Section 5102 of
the Financial Code and authorized
to do business in this state, will be
held by duly appointed trustee.
The sale will be made, but without
covenant or warranty, expressed or
implied, regarding title, possession,
or encumbrances, to pay the re-

NOTICE OF TRUSTEE'S SALE Title Order No. 9363232
Trustee Sale No. 722588 Loan No.
011-9901639445 APN: 117-372-
011-0000 you are in Default under
a Deed of Trust dated 03/16/2004.
Unless you take action to protect
your property, it may be sold at
a public sale if you need an ex-
planation of the nature of the pro-
ceedings against you, you should
contact a lawyer on **12/02/2010**
at **10:00AM PST**. Service Com-
pany is The Law and Trust Office
under and pursuant to Deed of
Trust Recorded 3/31/2004. In-
strument #: 2004930161 of of-
ficial records in the Office of the
Recorder, Monterey County,
California, executed by Ernesto
Naranjo and Aurora Galindo, hus-
band and wife, as Trustor, Downey
Savings and Loan Association
F.A., as Beneficiary with SETL AT
PUBLIC AUCTION TO THE HIGH-
EST BIDDER FOR CASH, payable
at time of sale to lawful money
of the United States by cash, a
cashier's check drawn by a state
or national bank, a check drawn
by a state or federal credit union
or a check drawn by a state or
federal savings and loan as-
sociation, savings association or
savings bank specified in Section
5.02 of the California Code of
Regulations, or a business in this
state. The entire balance of
the County Administration Build-
ing, 163 W. Alisal Street, Salinas,
CA, all right, title and interest re-
veyed to and now held by under-
said Deed of Trust is hereby
situated in Salinas County, California.

NOTICE OF TRUSTEES' SALE
Trustee Sale No. 4265950CA
Loan No. 0697755569 Title
Order No. 602407101
I, ALEJANDRO MONTAÑA, TRUSTEE,
OF TRUST DATED 03-27-2006
UNLESS YOU TAKE ACTION TO
PROTECT YOUR PROPERTY, IT
MAY BE SOLD AT A PUBLIC SALE.
IF YOU NEED AN EXPLANATION
OF THE NATURE OF THE PRO-
CEEDINGS AGAINST YOU, YOU
SHOULD CONTACT A LAWYER.
On 11-29-2010 at 10:00 AM
CALIFORNIA RECONVEYANCE
COMPANY as the duly appointed
Trustee under and pursuant to
Deed of Trust Recorded 04:05-
2006 Book Page Instrument
2006030045, of official records
in the Office of the Recorder of
MONTEREY County, California
executed by FLORENO GARCIA, A
MARRIED MAN AS HIS SOLE AND
SEPARATE PROPERTY AND FELI-
CIANO VELAZQUEZ, AN UNMARRIED
MAN AS JOINT TENANTS as Trust-
ors, LONG BEACH MORTGAGE
COMPANY, as Beneficiary, will
sell at public auction, to the high-
est bidder for cash, cashiers'
check drawn by a state or national

Marina Library
190 Seaside Circle
Marina
Monday, December 6, 2011
6:00 pm
Boys & Girls Club of Monterey
1332 La Salle Avenue
Seaside
Wednesday, December 7, 2011
6:00 p.m.
Council Chambers
212 South Vanderhurst Avenue
King City
Monday, December 13, 2011
10:00 a.m.
Monterey-Salinas Transit
One Ryan Ranch Road
Monterey
Interested persons who wish to
written comments to the address:
MST Board of Directors
One Ryan Ranch Road
Monterey, CA 93940
Fax to 831-899-3954 or email to
The deadline for submission of
www.mst.org for more information.

MST
SANTA TERESA SALINAS TRANSIT
**PUBLIC HEARING NOTICE
PROPOSED FARE STRUCTURE REVISIONS**

The Board of Directors is proposing fare structure revisions and is holding a series of public hearings to receive comments on the proposed fare revisions. The public hearings will be held on the following dates and locations:

Monday, February 10, 2014	Wednesday, February 13, 2014
6:00 p.m.	6:00 p.m.
Cesar Chavez High School	Cesar Chavez High School
1225 Tower Road, Salinas	1225 Tower Road, Salinas
Monday, February 10, 2014	Tuesday, February 12, 2014
6:00 p.m.	6:00 p.m.
San Juan County Courthouse	San Juan County Courthouse
248 Main Street, Soledad	248 Main Street, Soledad
Monday, February 10, 2014	Thursday, February 14, 2014
6:00 p.m.	6:00 p.m.
San Juan County Courthouse	San Juan County Courthouse
248 Main Street, Soledad	300 Forest Street, Pacific Grove

Comments may be submitted by email to mst@mst.org or by mail to the address below. Comments must be received by 10:00 a.m. on the day of the public hearing.

legals >>>
continued on pg 83

Monterey-Salinas Transit (MST) is proposing fare structure revisions for its existing transit services. MST will hold a series of public hearings to receive and solicit comments from customers on the proposed fare revisions. The public hearings will be held at the following locations:

Monterey-Salinas Transit
One Ryan Ranch Road
Monterey

Thursday, December 9, 2010
6:00 p.m.
Council Chambers
300 Forest Avenue
Pacific Grove

The deadline for submission of written comments is 10:00am, December 10, 2010. Please visit www.mst.org for more information.

MST Proposed New Fare Structure**Effective Mar. 5, 2011**

- DayPass: \$8 full / \$4 discount - see note (*) below
- RIDES (Paratransit): \$4 per trip (zones eliminated)
- No transfers issued between MST buses
- Everyone pays a discount fare on Sundays/Holidays on fixed-route/OnCall

31 Day Unlimited Pass: \$150
(Discount \$75)
7 Day Unlimited Pass: \$40
(Discount \$20)

Local Routes: \$1 / \$0.50 discount

3	CHOMP-Monterey
4	Carmel Rancho
8	Ryan Ranch-Edgewater-DRO
13	Ryan Ranch-Monterey
14	NPS-Monterey/La Mesa
46	Natividad
48	E.Salinas/Airport Bus Ctr.
70	Presidio-La Mesa
78	Presidio-Pacific Grove
	Marina On Call
	South County On Call

Primary (Base) Routes: \$2 / \$1 disc.

1	Monterey-Pacific Grove
1x	Asilomar-Lovers Point
2	Monterey-PG-Forest Hill
5	Monterey-Carmel
7	Monterey-Carmel-CHOMP
9	Fremont-Hilby
10	Fremont-Ord Grove
11	Edgewater-Carmel
12	Monterey-Dunes/NPS
16	Monterey-Marina
24	Carmel Valley Grapevine
25	CSUMB Otter Trolley
26	Watsonville-Aromas
27	Watsonville-Marina
36	Laguna Seca-Carmel
37	Laguna Seca-Seaside
38	Laguna Seca-Monterey
39	Laguna Seca-Salinas
41	East Alisal-Northridge
42	East Alisal-Westridge
43	Memorial Hospital
44	Northridge-Westridge
45	East Market-Creekbridge
49	Northridge/N. Main St.
69	Presidio-DMC-Dunes
71	Presidio-Marina
74	Presidio-Preston Park
75	Presidio-Marshall Park
76	Presidio-Stilwell Park
77	Presidio-Seaside

Regional Routes: \$3 / \$1.50 discount

2x	Pebble Beach-Salinas
20	Monterey-Salinas via Marina
21	Monterey-Salinas via Hwy 68
22	Big Sur
23	Salinas-King City
28	Watsonville-Salinas/Castroville
29	Watsonville-Salinas/Prunedale
68	Presidio-Salinas/Hwy 68
72	Presidio-North Salinas
73	Presidio-Prunedale

Commuter Routes \$10 / \$5 discount

55	Monterey-San Jose
79	Presidio-San Jose
82	Salinas - Ft. Hunter Liggett
83	Ft. Hunter Liggett-Paso Robles
	see note (*) below

*NOTE: \$2 additional surcharge for use of daypass on Commuter route
Transfer issued from MST lines 26, 27, 28, 29 for 1 ride on Santa Cruz Metro
Transfers accepted from Santa Cruz Metro for 1 ride on MST

Stored Value "Smart" Card - 10% Incentive

Purchase	Receive
\$10	\$11
\$20	\$22
\$30	\$33
\$40	\$44
\$50	\$55
\$60	\$66
\$70	\$77
\$80	\$88
\$90	\$99
\$100	\$110

Summer Youth Pass

June 1 through August 31 - \$38

MST
MONTEREY-SALINAS TRANSIT

Proposed Fare Structure Revisions

6 public meetings

35 total attendees

7 written comments

3 phone calls

Concerns:

- Increase of fare for current users who stay within the same zone – i.e. 75 to 150
- Increase of fare for MST Rides customers
- Any fare increase is unacceptable
- Desire for more locations to buy passes and/or smart cards
- General concern for students of Monterey County

Support:

- General approval for distance based pricing
- General approval for smart cards and proposed bonus when recharging the card
- Excitement that the smart cards may speed up the boarding process

Miscellaneous:

- Desire for MST ticket facilities to have extended hours
- More robust MST/Pacific Grove planning for events affecting Lighthouse Ave
- Camera use at MST facilities helps provide security to riders
- Desire for better line connectivity
- More bus stop facilities in South County cities

BOARD OF DIRECTORS
REGULAR MEETING
MONTEREY-SALINAS TRANSIT
December 13, 2010

1. CALL TO ORDER

Chairman Armenta called the meeting to order at 10:03 a.m. in the MST Conference Room.

Present:	Karen Sharp	City of Carmel-By-The-Sea
	Maria Orozco	City of Gonzales
	John Huerta, Jr.	City of Greenfield
	James Ford	City of Marina
	Libby Downey	City of Monterey
	Alan Cohen	City of Pacific Grove
	Sergio Sanchez	City of Salinas
	David Pendergrass	City of Sand City
	Patricia Stephens	City of Soledad
	Thomas Mancini	City of Seaside
	Fernando Armenta	County of Monterey
Absent:	Susan Kleber	City of King
	Kristin Clark	City of Del Rey Oaks
Staff:	Sonia Bannister	Office Administrator/Marketing & Sales Specialist
	Angela Dawson	Accountant
	Mark Eccles	Director of Information Technology
	Gretchen Faus	Customer Service Representative
	Mike Gallant	Planning Manager
	Kelly Halcon	Director of Human Resources
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Michael Hernandez	Asst. General Manager/COO
	Tom Hicks	CTSA Manager
	Steven Judd	Planning Intern
	Theodore Kosub	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Zoe Shoats	Marketing Analyst
	Robert Weber	Director of Transportation Services
	Kathy Williams	General Accounting Manager
Others:	John Cardinalli	Yellow Cab
	Steve Cardinalli	Yellow Cab
	Andy Cook	TAMC
	Jim Fink	Citizen
	Alvin Edwards	City of Seaside

Carmelita Garcia	Mayor Pacific Grove
Don Gilchrest	MST Federal Lobbyist
Robert Gross	Citizen
Kathy Krystal	Associated Taxi
David C. Laredo	De Lay & Laredo
Rene Leonard	Citizen
Tom Mancini	Citizen
Dolores McDaniel	Citizen
Kim Mitchell	Citizen
Bob Parks	ATU
J. Scott Phillips	Citizen
Megan Tolbert	CSUMB

Apology is made for any misspelling of a name.

2. CLOSED SESSION

The closed session was moved to the next agenda meeting of January 10, 2010.

3. RETURN TO OPEN SESSION

4. CONSENT AGENDA

The consent agenda items consisted of the following:

- 4-2. Adopt Resolution 2011-12 recognizing Paul Lopez, Facilities Technician, as Employee of the Month for December 2010.
- 4-3. Disposal of property left aboard buses.
- 4-4. Minutes of the regular meeting of November 8, 2010.
- 4-5. Financial Report – October 2010.
- 4-6. Approve the purchase of one medium size.
- 4-7. MST MAC appointment.
- 4-8. Adopt proposed CY 2011 Agenda schedule.
- 4-9. Purchase particulate filters for Trolleys.
- 4-10. Conflict of Interest Code.
- 4-11. Claim rejection - Bolger.

- 4-12. Adopt Resolution of Appreciation for Tom Mancini.
- 4-13. Receive opinion of General Counsel regarding procurement of Taxi Administrator Services.
- 4-14. Memorandum of Understanding with San Luis Obispo Regional Transit Authority.

Vice-Chair Pendergrass moved to approve items on the consent agenda and was seconded by Director Orozco. Item 4-13 was pulled for further discussion. The motion carried unanimously.

Scott Phillips, felt that the RFQ process for the Taxi Administrator was flawed and asked for a response to the questions contained in his letter. He thought Counsel's response letter was inadequate in addressing all of his concerns.

David Laredo, General Counsel, gave an opinion of the Taxi Administrator RFQ procurement process. He stated the process was fair and conflict did not exist under any standard of the law. Further, the RFQ notice period was sufficient.

Director Sanchez moved to approve item 4-13. Director Ford seconded and the motion carried unanimously.

5. SPECIAL PRESENTATIONS

Carl Wulf, Facilities/Capital Projects Manager, presented Paul Lopez, Facilities Technician, as the December 2010 Employee of the Month. He was recently recognized with 9 years of safety on the job and has received Attendance Awards almost every year of his employment. Paul Lopez was traveling westbound on Highway 68 on November 15, 2010 when he witnessed an accident that caused a vehicle to careen off the highway into a nearby ditch. As a firefighter climbed into the van to administer first aid, the van caught fire and Paul assisted in the rescuing of the driver from the wreckage. His quick and heroic actions should be commended.

Carl Sedoryk, General Manager/CEO, presented Tom Mancini with a Resolution of Appreciation for his service as an MST Board member. MST staff thanked Mr. Mancini for his many years of stewardship and commitment to public transportation.

6. PUBLIC COMMENT

Mr. Fink commented that line 55 needed some timing improvements and said he was pleased to learn about the new Line 83 Fort Hunter Liggett-Paso Robles Express. He also spoke to the importance of public transit integration in the Bay Area as a whole. Finally, he expressed concern for clipper tickets and Caltrain.

Bob Parks inquired about potential wage freezes and asked board members to reconsider any proposal that froze wages.

7. COMMITTEE REPORTS AND PRESENTATIONS

8. BIDS/PROPOSALS

None.

9. PUBLIC HEARINGS

9.1 Public Hearing – Proposed MST fare structure revisions.

Director Downey asked if smart cards could utilize a distance based fare formula. Staff stated that this was not yet possible with existing smart card technology.

Director Ford asked if a smart card could be used to buy another bus pass. Staff's response was that the smart card was not intended to purchase other passes.

Director Pendergrass asked if buses would still take cash under the proposed system. It was noted that buses would still be able to process cash.

Director Ogelsby asked if there was a course of action if a rider lost his bus pass. Each smart card has a unique serial number that allows for card replacement.

Director Sharp asked if pass days were contiguous under the new system. Under the new system, the period of validity for each card is contiguous. For example, a seven-day pass would be good for seven days from the first date of use. Director Sharp asked where the new smart cards would be available for purchase. Staff responded that initially the passes would be available at three MST office locations, Rabobanks and all locations currently offering MST passes.

Director Pendergrass asked what would happen if a new fare box machine went offline. Staff responded that an alternate bus would be dispatched to replace a bus with a malfunctioning farebox.

Director Sharp asked if the farebox company was reputable and reliable. Staff believed so. She also asked if customers could consult with customer service reps if they had confusion over the new fare system. Customer service representatives are available to answer customer questions.

Director Huerta suggested the possibility of adding smart card vending machines in South County cities.

Rene Leonard expressed concern over the proposed fare structure revisions and thought weekend service could be improved.

Dolores McDaniel expressed frustration with lack of service to the MST office located at One Ryan Ranch Rd and believed her costs would increase under the new system.

Bob Parks thought the fare structure was not revenue neutral and needed minor tweaking. Doug Wallace thought MST service was excellent and the proposed elimination of transfers was a good idea.

Kim Mitchell stated that she could not afford fare increases and thought the shocks in several buses were sub-par. She also believed that MST buses ran too late in the evening.

John Cardinalli thought MST service was terrible and thought the new fare structure was unacceptable.

Jim Fink thought MST should consider regional tie-ins to San Francisco area transit service, but was supportive of the new fare structure.

Director Sanchez made a motion that approved the proposed fare structure revisions and called for continued consultation with riders in the community. The motion was seconded by Director Ford and carried unanimously.

10. UNFINISHED BUSINESS

None.

11. NEW BUSINESS

11.1 Approve the purchase of one Suburban Coach

John Cardinalli thought there was no need to purchase another bus and that MST was simply wasting money.

Director Huerta motioned for approval and Director Pendergrass seconded the motion. The motion carried unanimously.

11-2. CSUMB University Pass Program

Hunter Harvath gave an overview of the proposed CSUMB Pass Program. Megan Tolbert, CSUMB staff, expressed support for the program and read a letter from Diane Harrison that supported implementation of the program.

Dean Kennedy, CSUMB staff, stated that 2000 students lived on campus and Residential Life was excited about the partnership with MST.

Director Stephens thought the program should get underway as soon as possible because the beginning of the school year was rapidly approaching.

Director Sharp was interested in seeing the program launch effectively. As such, she suggested extra resources if staff could not handle the additional work load.

Carl Sedoryk thought the program could be implemented in a timely manner if staff was given that direction from The Board.

Megan Tolbert offered CSUMB help to implement the Pass Program in a timely manner.

Director Pendergrass moved for approval with the caveat that CSUMB would help MST implement the program. The motion was seconded by Ian Oglesby and passed unanimously.

11-3. Adopt 2011 Legislative Program Presentation

Don Gilchrest, MST federal lobbyist, gave a brief update of legislative issues that could affect MST at the federal level. He thought there would be several challenges and opportunities for transit once the new congressional session gets underway.

Chairman Armenta asked how much federal money had been directed to MST. Carl Sedoryk responded that MST had utilized approximately 12 million federal dollars. He commented that without the funding, costs would be significantly higher while service levels would be markedly lower.

John Arriaga, MST state lobbyist, gave a brief update of legislative issues that could affect MST at the state level. Like Mr. Gilcrest, he believed there were several opportunities and challenges for transit under the new legislative session. Mr. Arriaga also pointed out the precious budget situation the State of California is facing for the upcoming session.

Chairman Armenta suggested a more proactive approach should be taken in regard to legislative issues. It was suggested that the Legislative Committee should meet more frequently, at least several times a year, to stay abreast of legislative issues.

Director Ford moved to approve the 2011 Legislative Program and Director Downey provided a second. The motion carried unanimously.

12. REPORTS & INFORMATION ITEMS

The reports consisted of the General Manager/CEO Report, TAMC Highlights, Washington D.C. lobbyist report and Sacramento lobbyist report.

The Board was informed of letters concerning donations of vehicles, opinion of Counsel regarding a Regional Taxi Authority (RTA) Environmental Impact Report, Department of Census Urban Zone Designation and a MST Public Information Act Request.

13. COMMENTS BY BOARD MEMBERS

Director Downey asked that staff respond to Scott Phillips concerns regarding the RTA RFQ.

Chairman Armenta suggested the possibility of forming a special committee that would work with area universities and community colleges. He proposed a committee made of MST Board members, community college board members/regents and elected officials.

14. ANNOUNCEMENTS

Carl Sedoryk announced that the next Board of Directors Meeting would start at 9:30 am, while the next HR Committee meeting would start at 9:00 am.

15. ADJOURNMENT

There being no further business, Chairman Armenta adjourned the meeting at 12.33 p.m.

Prepared by:


Theodore Kosub

FOR IMMEDIATE RELEASE

8 September 2011

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

MST SERVICE CHANGES GO INTO EFFECT SATURDAY, SEPTEMBER 17

Service changes for local bus transportation provided by Monterey-Salinas Transit (MST) will go into effect Saturday, September 17, 2011. The following service will be changed or modified:

Line 1: Now serves Asilomar. Timing adjustments including elimination of late night service.

Line 1X: Route combined with Line 1.

Line 2: Schedule adjustments.

Line 3: Slight schedule adjustments.

Line 5: Midday schedule adjustments. Evening, Thanksgiving, Christmas, and New Year's Day trips now serve Carmel Rancho.

Line 7: Elimination of weekend service.

Line 8: Slight schedule adjustments. Timepoint at Wilson & Ragsdale moved to Upper Ragsdale & Lower Ragsdale in Ryan Ranch.

Line 9 & 10: Major schedule adjustments including elimination of late night service. Select trips now serve the Monterey Bay Aquarium.

Line 11: Elimination of midday evening, and late night service.

Line 12: Minor schedule adjustment.

Line 13: Slight schedule adjustments. Timepoint at Wilson & Ragsdale moved to Upper Ragsdale & Lower Ragsdale in Ryan Ranch.

NEW! Line 15: Select Line 21 trips to Ryan Ranch and the Monterey Peninsula Airport are now served by Line 15 at a reduced fare of \$2/\$1 discount.

Line 16: Major routing and schedule adjustments. Now serves CSUMB East Campus Housing with select evening and late night trips to Del Monte Center on Friday/Saturday nights.

Line 20: Reduction of Sunday service. Elimination of late night service.

Line 21: Select Line 21 trips to Ryan Ranch and the Monterey Peninsula Airport are now served by Line 15 at a reduced fare of \$2/\$1 discount. Now departs Salinas Transit Center at Gate 8.

Line 23: Minor schedule adjustments. Now serves Hartnell College Circle.

Line 24: Schedule adjustments.

Line 26: Route eliminated due to termination of grant funding that supported this service.

Line 27: Elimination of weekend service.

Line 41: Major schedule adjustments on weekdays and Saturdays.

Line 42: Only serves portion of route between Natividad Medical Center and Westridge Center on weekdays. For service between the Salinas Transit Center and Alisal & Towt or portions of Del Monte Ave. use Lines 41 or 48 on weekdays.

Line 43: Major schedule adjustments.

Line 44: Reduced fare to \$1/50¢. Major routing and schedule adjustments. No longer serves Boronda Crossing and Northridge Mall.

-MORE-

Line 45: Major schedule adjustments including elimination of Sunday service.
Line 46: Major schedule adjustments including elimination of Saturday service.
Line 48: Increased fare to \$2/\$1. Major routing and schedule adjustments. Now serves Hartnell College, Salinas Transit Center, E. Alisal St., Hartnell College East Campus, and Natividad Medical Center.
Line 49: Schedule adjustments.
Line 55: Elimination of last weekend trip.
Line 68: Slight schedule adjustment.
Line 69: Minor schedule adjustments. Reduced weekend service to The Dunes Shopping Center.
Line 70: Slight schedule adjustments.
Line 72: Slight schedule adjustment.
Line 75: Slight schedule adjustments.
Line 76: Schedule adjustments.
Line 79: Slight schedule adjustment.
Line 82: Addition of Saturday service. Additional trips between Fort Hunter Liggett and King City. Slight schedule adjustments.
Line 83: Addition of Saturday service operated by MST.
NEW! Line 93: Weekend service from Pacific Meadows to Monterey via Carmel.
MST On Call South County: Now serves the cities of Greenfield and King including the residential areas of Pine Canyon.

Information detailing route and schedule changes in the form of a downloadable Rider's Guide is currently available online at www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Rider's Guides will be available onboard MST buses free of charge from Friday, September 16 through Saturday, October 15, 2011. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

ATTACHMENT # 2

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940:

Deanna Smith

RE: PUBLIC HEARING NOTICE Monterey-Sal
Fixed Route Svc

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

6/9/2011

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 9 day of June, 2011 at Salinas, California.

C. Clark

Declarant

Our Order # 0000184320
Net Order Cost \$ 231.00

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing revisions and reductions to its fixed-route service in order to balance its Fiscal Year 2012 budget. If approved by the MST Board of Directors, the changes will take effect in September 2011.

The following lines would be affected by the proposed changes:

Line 1 Monterey-Pacific Grove
Line 7 Monterey-Carmel via CHOMP
Line 9 Monterey-Edgewater
Line 10 Monterey-Edgewater
Line 11 Carmel-Edgewater via DMG
Line 15 Monterey-Ryan Ranch
Line 20 Monterey-Salinas via Marina
Line 26 Watsonville-Aromas
Line 27 Watsonville-Marina
Line 41 Salinas-Northridge
Line 42 Salinas-Westridge
Line 43 Salinas-Memorial Hospital
Line 46 Salinas-Natividad
Line 48 Salinas-Airport Business Center

MST will hold three public hearings to receive comments on the proposed service reductions:

Thursday, June 23, 2011 6:00 PM
Hebron Family Center
"Safe Haven"
683 Fremont Street
Salinas, CA 93905

Tuesday, June 28, 2011
6:00 PM
Boys & Girls Club
1332 La Salle Avenue
Seaside, CA 93955

Monday, July 11, 2011
10:00 AM
1 Ryan Ranch Road
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at hharvath@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, July 6, 2011.
June 9, 2011 (184320)

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940

Our Order # 0000184511
Net Order Cost \$ 241.20

RE: AVISO DE LA VISTA PÚBLICA Monterey-Salinas
Fixed Rte Svc (spanish)

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

6/11/2011

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 11 day of June, 2011 at Salinas, California.

C. Clark
Declarant

MST MONTEREY-SALINAS TRANSIT

AVISO DE LA VISTA PÚBLICA

Monterey-Salinas Transit (MST) propone las revisiones y los descuentos que su servicio de ruta fija con el fin de equilibrar su presupuesto del año fiscal 2012. Si es aprobado por el Consejo de Administración del MST, los cambios entrarán en vigor en septiembre de 2011.

Las líneas siguientes serían afectadas por los cambios propuestos:

Line 1 Monterey-Pacific Grove
Line 7 Monterey-Carmel via CHOMP
Line 9 Monterey-Edgewater
Line 10 Monterey-Edgewater
Line 11 Carmel-Edgewater via DMC
Line 15 Monterey-Ryan Ranch
Line 20 Monterey-Salinas via Marina
Line 26 Watsonville-Aromas
Line 27 Watsonville-Marina
Line 41 Salinas-Northridge
Line 42 Salinas-Westridge
Line 43 Salinas-Memorial Hospital
Line 46 Salinas-Natividad
Line 48 Salinas-Airport Business Center

MST llevará a cabo tres audiencias públicas para recibir comentarios sobre las reducciones de servicio propuesto:

Jueves, Junio 23,
2011 6:00 PM
Hebron Family Center
"Safe Haven"
683 Fremont Street
Salinas, CA 93905

Martes, Junio 28, 2011
6:00 PM
Boys & Girls Club
1332 La Salle Avenue
Seaside, CA 93955

Lunes, Juli 11, 2011
10:00 AM
1 Ryan Ranch Road
Monterey, CA 93940

Las personas interesadas que deseen formular observaciones, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y Administración, 1 Ryan Ranch Road, Monterey, CA 93940, a través de un correo electrónico a harvath@mst.org, o vía fax al (831) 899 a 3954.

La fecha límite para recibir comentarios por escrito Miércoles, 06 de julio 2011.
June 11, 2011 (184511)

Monterey County The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ACCOUNTS PAYABLE, 1 RYAN RANCH ROAD

Monterey CA 93940

Legal No. 0004032275

Revisions/Reductions of service 2012 FY

Total Cost: \$356.04

Ordered by: D. Smith dsmith@mst.org

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

6/8/2011.

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 06/08/2011 at Monterey, California.



Signature

This space is reserved for the County Clerk's Filing Stamp

MST

MONTEREY-SALINAS TRANSIT
PUBLIC HEARING NOTICE

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing revisions and reductions to its fixed-route service in order to balance its Fiscal Year 2012 budget. If approved by the MST Board of Directors, the changes will take effect in September 2011.

The following lines would be affected by the proposed changes:

Line 1 Monterey-Pacific Grove
Line 7 Monterey-Carmel via CHOMP
Line 9 Monterey-Edgewater
Line 10 Monterey-Edgewater
Line 11 Carmel-Edgewater via DMC
Line 15 Monterey-Ryan Ranch
Line 20 Monterey-Salinas via Marina
Line 26 Watsonville-Aromas
Line 27 Watsonville-Marina
Line 41 Salinas-Northridge
Line 42 Salinas-Westridge
Line 43 Salinas-Memorial Hospital
Line 46 Salinas-Natividad
Line 48 Salinas-Airport Business Center

MST will hold three public hearings to receive comments on the proposed service reductions:

Thursday, June 23, 2011 6:00 PM
Hebron Family Center
"Safe Haven"
683 Fremont Street
Salinas, CA 93905

Tuesday, June 28, 2011 6:00 PM
Boys & Girls Club
1332 La Salle Avenue
Seaside, CA 93955

Monday, July 11, 2011
10:00 AM
1 Ryan Ranch Road
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at hharvath@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, July 6, 2011.

Published Wednesday, June 8, 2011

2A Wednesday, June 15, 2011

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing revisions and reductions to its fixed-route service in order to balance its Fiscal Year 2012 budget. If approved by the MST Board of Directors, the changes will take effect in September 2011.

The following lines would be affected by the proposed changes:

- Line 1 Monterey-Pacific Grove
- Line 7 Monterey-Carmel via CHOMP
- Line 9 Monterey-Edgewater
- Line 10 Monterey-Edgewater
- Line 11 Carmel-Edgewater via DMC
- Line 15 Monterey-Ryan Ranch
- Line 20 Monterey-Salinas via Marina
- Line 26 Watsonville-Aromas
- Line 27 Watsonville-Marina
- Line 41 Salinas-Northridge
- Line 42 Salinas-Westridge
- Line 43 Salinas-Memorial Hospital
- Line 46 Salinas-Natividad
- Line 48 Salinas-Airport Business Center

MST will hold four public hearings to receive comments on the proposed service reductions:

Thursday, June 23, 2011	Tuesday, June 28, 2011	Thursday, June 30, 2011	Monday, July 11, 2011
6:00 PM	6:00 PM	6:00 PM	10:00 AM
Hebron Family Center	Boys & Girls Club	Pacific Grove City Hall	1 Ryan Ranch Road
"Safe Haven"	1332 La Salle Avenue	300 Forest Avenue	Monterey, CA 93940
683 Fremont Street	Seaside, CA 93955	Pacific Grove, CA 93950	
Salinas, CA 93905			

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at hharvath@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is
Wednesday, July 6, 2011.



MONTEREY-SALINAS TRANSIT

AVISO DE AUDIENCIA PÚBLICA

Monterey-Salinas Transit (MST) propone revisiones y descuentos que su servicio de ruta fija con el fin de equilibrar su presupuesto del año fiscal 2012. Si es aprobado por el Consejo de Administración del MST, los cambios tomaran efecto en septiembre de 2011.

Las siguientes líneas se verían afectados por los cambios propuestos:

Línea 1	Monterey-Pacific Grove
Línea 7	Monterey-Carmel via CHOMP
Línea 9	Monterey-Edgewater
Línea 10	Monterey-Edgewater
Línea 11	Carmel-Edgewater via DMC
Línea 15	Monterey-Ryan Ranch
Línea 20	Monterey-Salinas via Marina
Línea 26	Watsonville-Aromas
Línea 27	Watsonville-Marina
Línea 41	Salinas-Northridge
Línea 42	Salinas-Westridge
Línea 43	Salinas-Memorial Hospital
Línea 46	Salinas-Natividad
Línea 48	Salinas-Airport Business Center

MST llevará a cabo cuatro audiencias públicas para recibir comentarios sobre las reducciones de servicio propuesto:

Jueves, 23 de junio 2011
6:00 PM
Hebrón Centro Familiar
"Refugio Seguro"
683 Fremont Street
Salinas, CA 93905

Martes, 28 de junio 2011
6:00 PM
Boys & Girls Club
1332 La Salle Avenida
Mar, CA 93955

Jueves, 30 de junio 2011
6:00 PM
Pacific Grove City Hall
300 Forest Avenue
Pacific Grove, CA 93950

Lunes, 11 de julio 2011
10 AM
1 Ryan Ranch Road
Monterey, CA 93940

Las personas interesadas que deseen formular observaciones, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y Administración, 1 Ryan Ranch Road, Monterey, CA 93940, a través de correo electrónico a hharvath@mst.org, o vía fax al (831) 899 a 3954.

La fecha límite para recibir comentarios por escrito
Miércoles, 06 de julio 2011.

VS-9000135791

☐ PROOF O.K. BY: _____ ☐ O.K. WITH CORRECTIONS BY: _____

PLEASE READ CAREFULLY • SUBMIT CORRECTIONS ONLINE

ADVERTISER: MONTEREY SALINAS TRANSIT
SALES PERSON: Pam Watson
PUBLICATION: VS-SC WEEKLY
SIZE: 3 col X 8 in

PROOF CREATED AT: 6/16/2011 6:22 AM
PROOF DUE: -
NEXT RUN DATE: 06/18/11

VS-9000135791.INDD



MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing revisions and reductions to its fixed-route service in order to balance its Fiscal Year 2012 budget. If approved by the MST Board of Directors, the changes will take effect in September 2011.

The following lines would be affected by the proposed changes:

Line 1	Monterey-Pacific Grove
Line 7	Monterey-Carmel via CHOMP
Line 9	Monterey-Edgewater
Line 10	Monterey-Edgewater
Line 11	Carmel-Edgewater via DMC
Line 15	Monterey-Ryan Ranch
Line 20	Monterey-Salinas via Marina
Line 26	Watsonville-Aromas
Line 27	Watsonville-Marina
Line 41	Salinas-Northridge
Line 42	Salinas-Westridge
Line 43	Salinas-Memorial Hospital
Line 46	Salinas-Natividad
Line 48	Salinas-Airport Business Center

MST will hold three public hearings to receive comments on the proposed service reductions:

Thursday, June 23, 2011
6:00 PM
Hebron Family Center
"Safe Haven"
683 Fremont Street
Salinas, CA 93905

Tuesday, June 28, 2011
6:00 PM
Boys & Girls Club
1332 La Salle Avenue
Seaside, CA 93955

Thursday, June 30, 2011
6:00 PM
Pacific Grove City Hall
300 Forest Avenue
Pacific Grove, CA 93950

Monday, July 11, 2011
10:00 AM
Monterey-Salinas Transit
1 Ryan Ranch Road
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at hharvath@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, July 6, 2011.

PUBLIC HEARING
HEBRON HEIGHTS COMMUNITY CENTER
683 Fremont Street, Salinas, CA
June 23, 2011
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:00 p.m. in the Hebron Heights Community Center, Safe Haven Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Sonia Bannister	Office Administrator/Marketing & Sales Specialist
	Mike Gallant	Planning Manager
	Miriam Gutierrez	Customer Service Representative

Public: None

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS


There being no members of the public present, the presentation was not given.

3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:30p.m.

Prepared by: 
Deanna Smith, Deputy Secretary

PUBLIC HEARING
BOYS & GIRLS CLUB
1332 La Salle Avenue, Seaside, CA 93955
June 28, 2011
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:00 p.m. in the Hebron Heights Community Center, Safe Haven Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Miriam Gutierrez	Customer Service Representative
Public:	Alvin Edwards	City Councilmember, Seaside; MST Board Member
	Employee	Boys & Girls Club

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

At 6:25 p.m., one employee of the Boys & Girls Club inquired about bus lines 20, 19, and 9. She was provided a brochure and copy of the PowerPoint presentation, and the lines being affected were discussed with her. She asked about group discounts for employees, and she was given contact information to receive further information.

There being no other members of the public present, the PowerPoint presentation was not given.

3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:30p.m.

Prepared by:


Deanna Smith, Deputy Secretary

PUBLIC HEARING
PACIFIC GROVE CITY HALL
300 Forest Avenue, Pacific Grove, CA 93950
June 30, 2011 6:00p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:04p.m. in the Pacific Grove Council Chambers.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Sally	Customer Service Representative
Public:	Alan Cohen	Pacific Grove Councilmember, MST Board Member
	Jana Deck	Citizen
	Kim Werr	Citizen
	John Slobodin	Citizen
	David Ferrell	Citizen
	Jim Becklenberg	Pacific Grove Deputy City Manager

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath presented a PowerPoint presentation detailing proposed service reductions. Brochures, copies of proposed service reductions, and copies of the presentation were made available to all attendees. All members of the public were primarily concerned with routes servicing the Peninsula, so particular attention was given to corresponding lines.

3. PUBLIC COMMENT

David Ferrell stated that he needs Line 1 to continue at 12:45p.m. Mr. Harvath confirmed that Line 1X will be departing from Downtown Monterey at 12:45p.m., and will run every half-hour. He stated that service levels on Lines 2 and 5 are not proposed to change.

Jana Deck stated that Line 24 very frequently runs late and the driver must call Line 1X to hold at the Plaza. This has caused her to miss her transfer, increasing her ride time by one hour. She stated that if the schedule were adjusted by only five (5) minutes, the problem would be solved. She also requested information on where the funds were coming from to build a new administrative facility and when MST last had a balanced budget. Mr. Harvath will look into making the scheduling adjustments. He

explained that capital funds can only be used to purchase and build, while operating funds are used for fuel, salaries, etc. He further explained that federal grants and funding are designated for either capital or operating expenses. He also stated that MST is required to approve and operate a balanced budget every year.

John Slobodin asked if Lines 9 and 10 were affected by the reductions and stated that both Lines were often late. Mr. Harvath stated that he is working to make improvements in scheduling and that during peak periods, Lines 9 and 10 would not be affected by the proposed reductions.

Ms. Deck asked how well attended were the public hearings in Salinas and Seaside. She feels this has been the least publicized public hearing, and that the Latino community is not properly represented. She believes they will be hurt by the service reductions, as their shifts are not all during peak hours. Mr. Harvath stated that there were no members of the public in attendance at the two other public hearings, but that it was noticed for two consecutive weeks in the Salinas Californian, El Sol, and the Monterey Herald; bilingual notifications were placed on all MST buses, and local radio and television outlets publicized the meetings. Mr. Harvath also stated that he understands that the service industry uses public transportation at all hours, and that reductions are being implemented as carefully as possible to minimize the negative impact. He has also contacted members of the hospitality industry in Carmel to obtain the information necessary to accommodate their needs as much as possible. Mr. Harvath confirmed that new route booklets will be printed once the new routes are confirmed.

Councilmember Alan Cohen asked if there will be any rush hour changes going from Asilomar to Salinas. Mr. Harvath stated that there would be reductions only on Sundays heading to Salinas on Line 20.

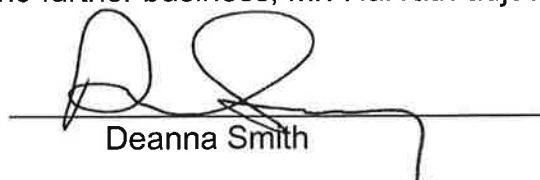
Mr. Slobodin asked if Line 55 will be affected by changes to the Capital Corridor trains. Mr. Harvath stated that if any changes are made by CalTrans, the operator of the Capital Corridor trains, MST would then make changes.

Ms. Deck asked why military routes have not been reduced and why the routes are a bit confusing. Mr. Harvath stated that the service is funded 100% by the military, therefore services cannot be reduced. He stated that the only time one needs a Military ID to ride the lines is to get on the base. He advised everyone to call Mike Gallant at MST for expert advice on the routes.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:38p.m.

Prepared by:



Deanna Smith

**BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING
MONTEREY-SALINAS TRANSIT
July 11, 2011**

1. CALL TO ORDER

Chair Armenta called the meeting to order at 10:01a.m. in the MST Conference Room and asked Director Edwards to lead the Pledge of Allegiance.

Present:	Fernando Armenta	County of Monterey
	Alan Cohen	City of Pacific Grove
	Jerry Edelen (alt)	City of Del Rey Oaks
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	John Huerta, Jr.	City of Greenfield (arrived at 10:30a.m.)
	Frank O'Connell	City of Marina
	Maria Orozco	City of Gonzales
	David Pendergrass	City of Sand City
	Sergio Sanchez	City of Salinas
	Karen Sharp	City of Carmel-by-the-Sea
	Patricia Stephens	City of Soledad (arrived at 10:05a.m.)
Absent:	Susan Kleber	City of King
Staff:	Sonia Bannister	Office Administrator/Marketing & Sales Specialist
	Mark Eccles	Director of IT
	Mike Gallant	
	Kelly Halcon	Director of Human Resources
	Tom Hicks	CTSA Manager
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Michael Hernandez	Asst. General Manager/COO
	Carl Sedoryk	General Manager/CEO
	Zoe Shoats	Marketing Analyst
	Deanna Smith	Executive Assistant to the GM/CEO
	Robert Weber	Director of Transportation Services
Others:	David C. Laredo	De Lay & Laredo
	Eric Peterson	Citizen
	Lou Osborne	Citizen
	Bruce Delgado	Mayor of Marina
	Javier Gonzales	MST
	Jim Fink	Citizen
	Debbie Hale	TAMC
	Lance Atencio	MVT
	Dennis Jackson	MVT
	Patricia Mesrica	Citizen

Apology is made for any misspelling of a name.

2. CONSENT AGENDA

The consent agenda items consisted of the following:

2-1 Review highlights of Agenda.

Mr. Sedoryk presented the highlights of the agenda. He noted that Item 2-12 has been pulled from the agenda. Colonel Darcy Brewer will not be in attendance to receive Resolution of Appreciation, Item 3-2.

2-2 Adopt Resolution 2012-01 recognizing Javier Gonzales, Coach Operator, as Employee of the Month for July 2011.

2-3 Disposal of property left aboard buses.

2-4 Minutes of the regular meeting of June 13, 2011.

2-5 Financial Report--May 2011.

2-6 Disposal of Accountable Property.

2-7 American Public Transportation Association Membership.

2-8 Approve General Manager participation in International Transit Studies Program Fiscal Year 2012.

2-9 Approve Resolution 2012-02 California Energy Commission Loan Application Authority.

2-10 Review Current Committee Assignments and Receive Proposed Committee Meeting Schedule.

2-11 Renew Operating Line of Credit.

2-12 Authorize Vehicle Donation to Rancho Cielo Youth Campus.

2-13 Approve Resolution 2012-03 recognizing COL Darcy Brewer, Commander—U.S. Army Garrison, Presidio of Monterey.

Public Comments-none.

Director Pendergrass made a motion to approve the Consent Agenda and was seconded by Director Orozco. The Motion Carried Unanimously.

3. SPECIAL PRESENTATIONS

3-1 July Employee of the Month—Javier Gonzales, Coach Operator.

Robert Weber recognized Javier Gonzales, Coach Operator, as Employee of the Month for his positive contribution to MST and the entire community and for dealing with an unprovoked attack during his bus route with restraint and professionalism.

3-2 Resolution of Appreciation COL Darcy Brewer, Commander—U.S. Army Garrison, Presidio of Monterey.

COL Darcy Brewer was not present. Mr. Sedoryk provided Colonel Brewer with his Resolution of Appreciation at his going away barbecue.

Director Stephens arrived at 10:05a.m.

4. PUBLIC COMMENT

Jim Fink, citizen and MST customer, asked if management has done a study to compare bus fares with daily income based on minimum wage. He believes consideration should be given to raising fares annually as a way to deal with budget gaps and keep up with inflation.

Mayor Bruce Delgado, City of Marina, offered to meet with the MST Board directly after today's Board meeting to discuss site options in Marina for the proposed new MST Administrative Facility. Chair Armenta stated that the last minute request would not be possible as he and other Board members have commitments immediately following the meeting. He stated that with prior notice a meeting could be arranged.

Eric Petersen, Green Party member, asked the Board to remove the Whispering Oaks item off of Tuesday's County Board of Supervisor's meeting. He is opposed to the site as a location for the new MST Administrative Facility.

Close Public Comment

Director Downey requested that a meeting with Mayor Delgado be set as soon as possible to discuss and remain open to all options.

Director Orozco left at 10:29a.m. Director Huerta, Jr. arrived at 10:30a.m.

5. COMMITTEE REPORTS AND PRESENTATIONS

5-1 Human Resources Committee Minutes.

5-2 Planning and Operations Committee Minutes.

6. BIDS/PROPOSALS

None.

7. PUBLIC HEARINGS

7-1 Conduct Public Hearing on FY 2012 Service Reductions.

Mr. Harvath directed the Board to handouts on the dais providing updated information regarding proposed service reductions and Public Hearings held to date. He stated that MST must close a \$1 million budget gap for FY 2012. The budget discrepancy is primarily caused by lower ridership, higher fuel prices, and an overall reduction in federal funding. He stated that all Public Hearings were noticed in local newspapers, both English and Spanish, received both radio and television exposure, and English/Spanish service reduction handouts were placed on all buses. He presented his PowerPoint Presentation which provided details on ridership and proposed service reductions and changes.

Public Comment

Mr. Fink stated he has been thrilled with the Sunday evening service and suggests keeping this service and thinning out frequencies elsewhere. He stated again his suggestion for fare increases.

Debbie Hale, executive director of TAMC, agreed that CalTrans is not functioning well and is the major cause of funding delays. She suggested that CalTrans tends to listen to Highway representatives more than Transit representatives and offered to be a liaison between them and MST.

Close Public Comment

Director Sanchez asked Mr. Harvath to explain the data used to determine service reductions in Salinas. Mr. Harvath stated that Line 48 ridership declined greatly with the economic downturn, but switching to a large bus will increase capacity to make up for a reduction in frequency. Ridership at Boronda Crossing was used to determine reductions to Westridge/Northridge. He also stated that he is trying to preserve a Sunday 8:15p.m. as a last departure time.

Mr. Edelen asked if there were any furloughs or layoffs implemented to try to alleviate deep service cuts. Mr. Harvath stated that MST is incurring substantial overtime costs and the service reductions will reduce this cost. Mr. Edelen stated that MST should not sacrifice service to maintain employment levels.

Mr. Sedoryk stated that a hiring freeze has been implemented and that the savings will be realized in overtime reductions as opposed to layoffs.

Director Edwards asked if a fare increase and maintaining the late evening service on Sunday was possible. Mr. Harvath stated that a recent five (5) year effort resulted in fare restructuring and new fare boxes. This was implemented in April, so it

would be difficult to raise fares without observing the results of this restructuring. He stated that a fare increase consideration would be more appropriate in one (1) year. He stated that if the Sunday evening service was maintained, reductions to peak hour service would have to be reduced.

Mr. Sedoryk stated that wage analysis was conducted prior to the new fare structure implemented in April.

Director Pendergrass stated that the Edgewater/Fremont Corridor should also be referred to as a Sand City Service, not solely a Seaside Service. Mr. Harvath stated he will make appropriate changes.

Director Downey made a motion to approve the FY 2012 service reductions to balance MST's FY 2012 operating budget. Director Huerta seconded the motion with the condition that MST staff report back to the Board in six (6) months with new fare data. The Motion Carried Unanimously.

8. UNFINISHED BUSINESS

None.

9. NEW BUSINESS

9-1 Receive Update on Discussions regarding MST-TAMC-AMBAG Realignment.

Mr. Sedoryk referred the Board to Agenda Item 9-1 and stated that the issue of analyzing possible duplication of duties and purposes between MST, AMBAG, and TAMC was brought up at a TAMC Board meeting several months ago. Since then, Ms. Hale and he have discussed a possible realignment considering shared tasks and minimizing duplication of effort, all with a focus on streamlining agency processes and saving money. He stated that Ms. Hale has provided the Board with her analysis, but that a more comprehensive analysis from all agencies is needed. He suggested that an outside consultant might be a consideration.

Director Pendergrass stated that he is upset with the way this has been handled and feels that the process has been disrespectful to AMBAG, an agency that has been established for over thirty (30) years. He urges caution moving forward.

Director Edelen stated that streamlining and consolidating agencies is a viable way to save taxpayer money, and that there might be a misperception that the suggestion is intended to disrespect any one agency. He stated that increasing service to the public while lowering costs should be considered.

Director Downey supports Mr. Edelen's view. The City of Monterey is assessing approached to consolidate as well. She stated that MST and TAMC should consult with AMBAG's new interim director, Les White.

Director Sanchez left at 11:22a.m.

Director Huerta supports continued analysis for realignment.

Director Edwards stated that it is important that AMBAG decides where they stand on the issue before anyone else decides for them. He is concerned about the cost of a consultant and hopes that all three agencies share the cost.

Director Stephens stated that she felt the problem was with the approach. She feels that the issue was discussed “under the table” without transparency, and that no direct talks were ever initiated with AMBAG. She stated that everyone should “follow the money.”

Chair Armenta stated that he agrees with Director Stephens, although he is not opposed to looking at the various positions. He stated that all three agencies need to sit down together and condemned the lack of transparency of some legislators.

Public Comment

Ms. Hale apologized for any bad feelings and any perception that the issue had been discusses inappropriately. She stated that trust is important to her and maintaining positive relationships is her goal. She stated that the concept of minimizing duplication of effort among state agencies is not an unusual concept in our current economic environment. She stated that her analysis is from TAMC’s perspective, and that going forward, all agencies will have to work together to decide on a solution, and many options remain on the table. She committed to moving forward with transparency.

Director Downey stated that Ms. Hale was simply following her Board’s direction. She urged the leadership of all three agencies to sit down together.

Director Edelen stated that all three entities were at the TAMC meeting when the issue was first discussed.

Mr. Fink asked if all three agencies would consolidate into one. Chair Armenta stated that the concept is in the preliminary analysis stage and no one knows the outcome.

It was recommended that Mr. Sedoryk provide his own analysis, and that AMBAG, TAMC, and MST leadership begin formal discussions.

10. REPORTS & INFORMATION ITEMS

10-1 General Manager/CEO Report.

10-2 TAMC Highlights.

10-3 Washington, D.C. Lobbyist Report.

10-4 Staff Trip Reports.

10-5 Correspondence.

11. COMMENTS BY BOARD MEMBERS

Director Downey stated that she would like to see Ms. Hale help MST work with CalTrans to solve the problem of grant funding. She acknowledged that Mayor Delgado's request to meet with MST Board was last minute, but urges the Board to attempt to meet with him in good faith.

12. ANNOUNCEMENTS

Chair Armenta stated that since the last Board meeting, he met with Rancho Cielo regarding the County's cuts to their transportation services. The County of Monterey made a commitment to continue the service and to work to develop a plan for the long term. He stated that he met with the Teamsters Local 890 to discuss taxi-related issues, and that he is working with Director Sanchez to continue to provide them with information and support.

Director Downey stated that Mr. Penko has confirmed that the City of Monterey can administer the RTA permitting functions for a \$508 annual permit fee per taxi driver.

Director Huerta stated that he believes the proposed MST facility at the Whispering Oaks site has been well-vetted and that the economic downturn is a major cause of the public's concern.

Mr. Edelen thanked Ms. Hale for her work. He stated that at his farewell barbecue, Colonel Darcy spoke highly of Mr. Sedoryk's work with the military community.

Mr. Sedoryk announced that MST now has On Call Service in Greenfield and King City. He alerted the Board that they will be receiving the Board Satisfaction Survey via email, although it can be mailed to anyone who requests it. The results of the survey will be brought to the Board in September.

Director O'Connell stated that he believes many of the opponents of the Whispering Oaks site simply do not understand why the many blighted areas in Ft. Ord are not being considered. He wants to reopen the discussion and supported Mayor Delgado's efforts to work with MST. He believes the issue surrounding the possible realignment of TAMC, AMBAG and MST is an example of poor communication.

13. CLOSED SESSION

The Board adjourned to Closed Session to meet with legal counsel regarding conference with property negotiators. (Parcel #APN 032 171 005; L.2.3, L.2.4.1, L.2.4.3, L.2.4.2, APN 031-011-056-000)

14. RETURN TO OPEN SESSION

General Counsel Laredo made the following reports.

13-1 Director Edwards made a motion to approve and authorize the Common Interest, Joint Defense, Conflicts Waiver, and Confidentiality Agreement. The motion was seconded by Director Huerta, Jr. Director Downey opposed. The Motion So Carried, with all others voting in favor.

13-2 No reportable action taken.

13-3 Director Pendergrass made a motion to approve Incentive Pay of 3%, as a one-time payout that would not be added to base wage pay, for the General Manager/CEO based upon his performance in accordance with achievement of the Board adopted goals and objectives, and as authorized by the existing employment agreement. He was seconded by Director Huerta, Jr. Directors Downey and O'Connell opposed. The Motion So Carried, with all others voting in favor.

15. ADJOURN

There being no further business, Chairperson Armenta adjourned the meeting at 12:40PM.

Prepared by:



Deanna Smith, Deputy Secretary

FOR IMMEDIATE RELEASE

15 February 2012

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

DISCONTINUATION OF DISCOUNT FARE ON SUNDAYS & HOLIDAYS

Effective Monday, February 20, 2012, Monterey-Salinas Transit (MST) will discontinue discount (half-price) fares on Sundays and holidays on all buses for those persons who do not already qualify for discounts (persons 65 and older, 18 and under, individuals with disabilities, Medicare Card holders, active duty military) as well as the half-price fare on Sundays and holidays for ADA RIDES paratransit customers. These half-price fares had been implemented in April 2011 on a temporary basis as a promotional effort to increase ridership on Sundays and holidays.

For more information, visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY, CA 93940

Deanna Smith

RE: PUBLIC HEARING NOTICE Monterey-Salinas
Rte/Schedule Revisions

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: **Salinas Californian**

1/5/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 5 day of Jan., 2011 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing route and/or schedule revisions and/or reductions to its fixed-route service in order to offset a recent reduction in state transit assistance funding. If approved by the MST Board of Directors, the changes would take effect in April 2012.

The following lines would be affected by the proposed changes:

- Line 1 Monterey-Pacific Grove
- Line 2 Monterey-Pacific Grove via Forest Hill
- Line 3 CHOMP-Monterey
- Line 4 Carmel Rancho-Carmel
- Line 7 Carmel-Monterey via CHOMP
- Line 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
- Line 9 Sand City-Monterey via Hilby
- Line 10 Sand City-Monterey via Ord Grove
- Line 13 Ryan Ranch-Monterey
- Line 16 Monterey-Marina via CSUMB
- Line 20 Monterey-Salinas via Marina
- Line 22 Big Sur
- Line 23 Salinas-King City (only the portion of route in city of Salinas)
- Line 24 Carmel Valley-Grapevine Express
- Line 27 Watsonville-Marina
- Line 28 Watsonville-Salinas via Castroville
- Line 29 Watsonville-Salinas via Prunedale
- Line 41 East Alisal-Northridge
- Line 43 Memorial Hospital
- Line 46 Natividad

MST will hold five public hearings to receive comments on the proposed service reductions:

January 23, 2012

6:00pm - 8:00pm

Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

February 4, 2012

12:00pm - 2:00pm

Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

January 24, 2012

6:00pm - 8:00pm

Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

February 6, 2012

6:00pm - 8:00pm

Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

February 9, 2012

6:00pm - 8:00pm

Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, February 15, 2012.

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY, CA 93940

Deanna Smith

RE: AVISO DE AUDIENCIA PÚBLICA El tránsito
Spanish Rte Revisions

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

1/7/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 7 day of Jan., 2012 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

AVISO DE AUDIENCIA PÚBLICA

El tránsito Monterey-Salinas (MST) está proponiendo ruta y/o horario revisiones y/o reducciones al servicio de autobús con rutas fijas para compensar una reducción recientemente en fondos de asistencia del tránsito del estado. Si es aprobado por el MST Board of Directors, los cambios comenzarían en abril 2012.

Las siguientes líneas podrían ser afectadas por los cambios propuesto:

- Línea 1 Monterey-Pacific Grove
- Línea 2 Monterey-Pacific Grove via Forest Hill
- Línea 3 CHOMP-Monterey
- Línea 4 Carmel Rancho-Carmel
- Línea 7 Carmel-Monterey via CHOMP
- Línea 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
- Línea 9 Sand City-Monterey via Hilby
- Línea 10 Sand City-Monterey via Ord Grove
- Línea 13 Ryan Ranch-Monterey
- Línea 16 Monterey-Marina via CSUMB
- Línea 20 Monterey-Salinas via Marina
- Línea 22 Big Sur
- Línea 23 Salinas-King City (only the portion of route in city of Salinas)
- Línea 24 Carmel Valley-Grapevine Express
- Línea 27 Watsonville-Marina
- Línea 28 Watsonville-Salinas via Castroville
- Línea 29 Watsonville-Salinas via Prunedale
- Línea 41 East Alisal-Northridge
- Línea 43 Memorial Hospital
- Línea 46 Natividad

MST tendrá cinco audiencias públicas para recibir comentarios en los reducciones del servicios propuesto.

4 de febrero, 2012
6:00pm - 8:00pm
Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

23 de enero, 2012
12:00pm - 2:00pm
Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

24 de enero, 2012
6:00pm - 8:00pm
Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

6 de febrero, 2012
6:00pm - 8:00pm
Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

9 de febrero, 2012
6:00pm - 8:00pm
Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Personas interesadas que quieren comentar pero no pueden asistir a las audiencias públicas, pueden entregar comentarios escritos a: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

La fecha límite recibir comentarios escritos es miércoles, el 8 de febrero, 2012

Monterey County The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ACCOUNTS PAYABLE

1 RYAN RANCH ROAD

Monterey, CA 93940

Legal No. 0004283872

SPRING 2012 SERVICE CHANGE HEARINGS

Ordered by: D. Smith dsmith@mst.org

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

01/05/12

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 01/05/2012 at Monterey, California.



Signature

This space is reserved for the County Clerk's Filing Stamp

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing route and/or schedule revisions and/or reductions to its fixed-route service in order to offset a recent reduction in state transit assistance funding. If approved by the MST Board of Directors, the changes would take effect in April 2012.

The following lines would be affected by the proposed changes:

Line 1 Monterey-Pacific Grove
Line 2 Monterey-Pacific Grove via Forest Hill
Line 3 CHOMP-Monterey
Line 4 Carmel Rancho-Carmel
Line 7 Carmel-Monterey via CHOMP
Line 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
Line 9 Sand City-Monterey via Hilby
Line 10 Sand City-Monterey via Ord Grove
Line 13 Ryan Ranch-Monterey
Line 16 Monterey-Marina via CSUMB
Line 20 Monterey-Salinas via Marina
Line 22 Big Sur
Line 23 Salinas-King City (only the portion of route in city of Salinas)
Line 24 Carmel Valley-Grapevine Express
Line 27 Watsonville-Marina
Line 28 Watsonville-Salinas via Castroville
Line 29 Watsonville-Salinas via Prunedale
Line 41 East Alisal-Northridge
Line 43 Memorial Hospital
Line 46 Natividad

MST will hold five public hearings to receive comments on the proposed service reductions:

January 23, 2012
6:00pm - 8:00pm
Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

January 24, 2012
6:00pm - 8:00pm
Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

February 4, 2012
12:00pm - 2:00pm
Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

February 6, 2012
6:00pm - 8:00pm
Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

February 9, 2012
6:00pm - 8:00pm
Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, February 8, 2012.
Published January 5, 2012

**PUBLIC HEARING
PACIFIC GROVE CITY HALL
300 Forest Avenue, Pacific Grove, CA 93950
January 23, 2012
6:00p.m.**

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:31 p.m. in the Pacific Grove Council Chambers.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Jacqueline Bernal	Customer Service Representative

Public:	Kevin Cuneo	Pacific Grove Councilmember
	Kim Werr	Citizen

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath discussed proposed service reductions with Kevin Cuneo while waiting for other members of the public to arrive. Ms. Werr arrived at 6:31 p.m. Mr. Harvath asked if she wanted to view the PowerPoint presentation, and Ms. Werr said she was fine discussing her concerns directly.

Mr. Harvath provided a brief overview of the proposed service reductions and the anticipated funding reductions that have necessitated the proposed reductions.

3. PUBLIC COMMENT

Ms. Werr stated that she rides the bus every day and makes a trip into Carmel and Carmel Valley nearly every day. She expressed concern that the bus connections in Carmel Valley are very often late.

Ms. Werr also expressed concern that service reductions negatively affect the Hispanic population, primarily those in the service industry who rely on public transit to get to and from work. She asked when MST was going to get rid of the outside contractor providing mini bus service. She explained that their buses are not maintained at all and their service is "terrible."

Ms. Werr stated that several bus drivers deserve commendation, naming Connie and Filo as providing excellent customer service. She offered her opinion on several schedule changes that she believed were positive changes.

Two public comments were received through email correspondence prior to the Public Hearing and have been entered as attachments to the minutes.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:50 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

**PUBLIC HEARING
CASTROVILLE LIBRARY
11160 Speegle St. Castroville, CA 95012
January 24, 2012
6:00p.m.**

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:01 p.m. in the Pacific Grove Council Chambers.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Miriam Gutierrez	Customer Service Representative
	Michael Hernandez	Asst. General Manager/COO
Public:	Lupe Calderon	MST Customer
	Magdalena Briano	MST Customer

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath did not make a PowerPoint presentation, but instead spoke personally to the two members of the public regarding proposed changes to service.

3. PUBLIC COMMENT

Mr. Harvath discussed proposed service reductions with Lupe Calderon while waiting for other members of the public to arrive. Ms. Calderon rides Lines 28 and 29 daily to get to and from work and saw the notice of public hearing on car cards in the buses. Mr. Harvath discussed specific changes to her lines and provided handouts detailing proposed changes. Ms. Calderon believed that the changes would not prevent her from being on time for work. She praised the MST bus drivers as being "very nice" and on time.

Ms. Briano arrived at 6:15 p.m. Mr. Harvath discussed proposed service reductions with the help of MST translator, Miriam Gutierrez. Ms. Briano uses MST exclusively for all of her transportation needs and saw the notice of public hearing on car cards in the buses. Mr. Harvath discussed changes to her routes. Ms. Briano would like to see weekend service on Line 27 as she uses this line to pick up medicine in Salinas. She was also worried about the loss of discount service on weekends. Mr. Harvath explained that those 65 and older or with disabilities would still qualify for the discount. She mentioned that her son had emailed comments to MST.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:35 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING
Northridge Mall Community Room
796 Northridge Mall, Salinas, CA 93906
February 4, 2012
12:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 12:04 p.m. in the Northridge Mall Community Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Michael Hernandez	Asst. General Manager/COO
	Miriam Gutierrez	Customer Service Representative
	Christy Sugabo	Paratransit Eligibility Specialist
Public:	Leonie Lear	MST Rider
	Abi Koch	MST Rider
	Roland	MV Transportation
	Tony Paredes	MST Rider
	Chris Rubrecht	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. Mr. Harvath gave a PowerPoint presentation, focusing on all proposed service changes to the Salinas area. He explained that only 30% of MST's operating costs are covered by passenger fares with the other 70% coming from state and federal funding. Anticipated reductions of \$600,000 to \$1.3 Million in funding from the State of California and the Federal Government require MST to reduce bus service to maintain a balanced budget. Mr. Harvath stated that the discounted fares on Sundays and Holidays would now only be offered to those aged 65 and older, 18 and under, Medicare card holders, active military, and those with disabilities.

3. PUBLIC COMMENT

Leonie Lear and Abi Koch stated that Lines 41 and 49 often run late. Ms. Lear stated that reductions in Line 41 will affect her ability to maintain her work schedule and might result in job loss. She requested that the 9:20 p.m. service be maintained in order to keep her job. Mr. Harvath stated that MST would be able to maintain the 9:20 p.m. service and that he would recommend to the only the elimination of the 10:20 p.m. service to the Board of Directors. He stated that the Board of Directors will be presented with proposed service changes and all public comments on Monday,

February 13, 2012. Once the changes are approved, new Rider's Guides will be printed and distributed in time for the anticipated April 28, 2012 service changes.

Tony Paredes and Chris Rubrecht, members of the public, arrived at 12:21 p.m. Mr. Harvath ensured them that when he completed his presentation he would discuss their concerns individually.

Ms. Lear asked why Line 29 route costs an additional dollar. Mr. Harvath stated that the fares for long distance routes cost more, while the shorter routes cost less.

Ms. Koch asked why Line 24 Grapevine Express was now serving Carmel-by-the-Sea. Mr. Harvath stated that the Carmel City Council unanimously requested the service. Ms. Koch provided a detail of her commute route which includes numerous route changes to make it to and from Carmel on weekdays. Mr. Harvath stated that Line 7 was the only line with substantial changes and that her routes would be affected by only five or ten minutes. Ms. Koch stated that most of the MST drivers were very kind and helpful and that she liked the safety of riding the bus. She stated that some drivers wait more than the two minute wait period in between stops, which is sometimes an inconvenience for those with tight schedules.

Ms. Koch and Ms. Lear were satisfied with the information and concluded their comments.

Mr. Rubrecht requested information on the Line 20 weekend route and stated that he rides the 11:15 p.m. to go home on Saturday. Mr. Harvath stated that there would be no changes to the 11:15 service. Mr. Rubrecht asked if Line 43 would remain the same as he uses this route both weekdays and weekends. Mr. Harvath suggested he use Line 23 on the weekend instead of Line 43 to get to the South Main Street and East Romie Lane corridors.

Roland asked if there would be the same number of trips on Line 23 to King City. Mr. Harvath stated that there were some changes to Line 23 taking place immediately but that he would have to double check before he could provide accurate information.

Mr. Paredes informed MST staff that he was hearing impaired. He was assisted personally by Miriam Gutierrez and Mr. Harvath, who helped him communicate his concerns in written format. Mr. Paredes occasionally rides Line 41 at 10:20 p.m, but mostly earlier in the evening. Mr. Harvath stated that unfortunately, due to low ridership, the 10:20 p.m. route will be cut, but the 9:20 p.m. route will remain. After some discussion, it became apparent that Mr. Paredes would qualify for a courtesy card and other fare discounts because of his disability. Mr. Paredes stated that he could not afford to pay for a doctor's evaluation and purchases his fares as he boards. Mr. Paredes' contact information was taken, and he was told that someone would be contacting him personally to make sure he obtains all of the discounts for which he is eligible. He was also assured that he would be provided the support he needs to fill out applications and obtain his discount cards.

Roland of MV Transportation asked Mr. Harvath to go over all proposed changes to MV service routes. The following information was provided for MV service changes:

- Line 1:** No changes
- Line 2:** No changes to express
- Line 8:** Service during rush hour only. 6:19 a.m., Saturday and Sunday service eliminated.
- Line 13:** Will serve Del Rey Oaks on Saturday and Sunday to compensate for no service on Line 8.
- Lines 9:** No changes to MV service.
- Line 10:** No changes to MV service.
- Line 24:** City of Carmel wants Line 24 to serve downtown Carmel. Service loop into neighborhood in Carmel Valley eliminated due to low/no ridership. No service into The Barnyard.
- Line 7:** Eliminate service.
- Line 4:** Extend to CHOMP.
- Line 16:** No changes to MV service. Will serve Wal-Mart after 10:00 a.m.
- Line 22:** Service eliminated for Off-Season. Will operate from Memorial Day to Labor Day.
- Line 27:** Will most likely keep service with MV Transportation and will continue on weekdays only.
- Line 25:** Small buses will continue to serve this line. CSUMB has expressed interest in larger buses, but may not be able to afford the cost differential compared to the minibuses.
- Trolleys:** Carmel grant funding has run out. Salinas grant funding runs out in April. Pacific Grove has funding to run for another year. Monterey is still funded.
- Line 78:** Service depends on Federal funding.
- On Call:** Possibly adding Soledad in summer of 2012.

Roland requested that On Call Service to Forest and Beach be highlighted on MST map as it is designated for Cardoza and Crescent.

Cristy Sugabo asked why On Call Service was not available between Gonzales, Greenfield and King City. Mr. Harvath stated that with the large service area, taking service to King City, for instance, would mean that the buses were out of the main service area for long periods of time. Currently, funding is not available to expand service.

Roland asked if MST could provide service to the Soledad Prison. Mr. Harvath stated that Mr. Gallant has met with officials, but to date possibility of service is only being discussed. Roland also asked if service in Marina OnCall will be extended beyond Gigling Rd. Mr. Harvath stated that the further MST goes out of the core area, primary service would necessarily be reduced.

Miriam Gutierrez asked if the new Hartnell East Campus in the Alisal District would be able to take part in the Free Fare Zone. Mr. Harvath stated that the current funding from Hartnell College pays only for free fares at the Alisal and Homestead bus stops. In order to offer this option, Hartnell College would have to pay more to cover the costs. Miriam and Roland informed Mr. Harvath that buses were also picking up free fares at College Drive, which is not a designated bus stop for free fares. Mr. Harvath will research this.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 1:13 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

PUBLIC HEARING
Sunset Center Chapman Room
San Carlos St. and 9th Ave., Carmel, CA 93921
February 6, 2012
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:00 p.m. in the Sunset Center Chapman Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Carl Sedoryk	General Manager/CEO

Public:	Patricia Colgrove	MST Rider
	Jen Dunn	MST Rider
	Chris Harrold	Carmel Valley Resident
	Edeen Hill	MST Rider
	Kim Mitchell	MST Rider
	Jacqueline Dupree	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. Mr. Harvath gave a PowerPoint presentation, focusing on all proposed service changes to the Carmel area. He explained that only 30% of MST's operating costs are covered by passenger fares with the other 70% coming from state and federal funding. Anticipated reductions of \$600,000 to \$1.3 Million in funding from the State of California and the Federal Government require MST to reduce bus service to maintain a balanced budget. Mr. Harvath stated that the discounted fares on Sundays and Holidays would now only be offered to those aged 65 and older, 18 and under, Medicare card holders, active military, and those with disabilities. Mr. Harvath took comments and questions from members of the public, assisting them individually as necessary.

Mr. Harvath mentioned that the City of Carmel has requested that Line 24 Carmel Valley-Grapevine Express, serve downtown Carmel as well as the Carmel Valley corridor.

3. PUBLIC COMMENT

Jen Dunn stated that ridership on Line 4 is low. As a way to increase ridership and provide a service to elderly MST riders who are members of the Carmel

Foundation, she suggested moving the bus stop at Monte Verde to Lincoln. Monte Verde is very steep and elderly riders have stopped taking lunch at the Foundation because it is too difficult to walk up Monte Verde for transportation. Since there is no parking at the Carmel Foundation, if this change was made, they could park at the Crossroads and catch the bus on Lincoln. She suggested that the route run from Monte Verde to 9th Avenue, taking Lincoln to 8th and then back to Monte Verde. Melissa McKenzie is the contact at the Foundation.

Ms. Dunn requested that MST drivers stop before pulling in to the Monterey Transit Center to change the destination signage. She also requested that they stop putting the "Out of Service" signs on before entering the transit center.

Ms. Dunn mentioned that the bus shelter at Devendorf Park be checked because the City of Carmel has secured a trash can in the sheltered area designated for wheelchairs. This causes those in wheelchairs to have to wait in the rain. She mentioned that the current schedule makes it difficult to take the bus to MST Board meetings.

Patricia Colgrove asked why some drivers write down passenger info as well as recording the info electronically. Mr. Harvath stated that MV Transportation operates the mini buses and requires both manual and electronic rider tallies. She requested early service on Line 4 to CHOMP.

Edeen Hill stated that she takes the bus into Carmel Rancho every morning to do her banking before opening her store in downtown Carmel at 10:00 a.m. With the elimination of service between 9:08 a.m. and 10:08 a.m. she will not be able to keep her schedule. She requests that MST consider keeping service during this hour. Mr. Harvath stated that he will work with staff to see if this request can be accommodated.

Ms. Dunn stated that tourists sit in the bus shelter at the Crossroads at Rio Rd. waiting for a bus. She requests signage stating service times for this stop, and directing them to the kiosk across the street.

Ms. Colgrove stated that the mini buses have terrible suspension.

Ms. Dunn stated that she is pleased that service from Carmel to CHOMP will be increased to seven days per week instead of five. Tourists use Line 4 and 24 to get from the park to Carmel Mission, but she is never able to tell them what time the bus picks up for the Mission. She requests info in the Rider's Guide specific to service to Carmel Mission.

Ms. Hill states that she used to travel to Del Monte Center and Monterey on Line 5 in the evening, but she is no longer going out because it is dark and late at Carmel Rancho and she frequently sits alone at the bus stop. She stated that no one uses the late night service at Carmel Rancho to Carmel. The current route has added almost an hour to the trip since Line 11 was eliminated. She suggested going down Carpenter to

serve those who live further away from Ocean Avenue. Ms. Dunn suggested making a right on Carpenter down to Devendorf Park, taking 6th Street to a right on Junipero, making a left on Ocean Avenue back up to the highway, then into Carmel Rancho.

Ms. Mitchell is very disappointed that Line 11 has been eliminated. She stated that many buses run empty and riders are dropped off in crime-ridden areas. She suggested keeping track of ridership before continuing service. Mr. Harvath displayed ridership data and stated that MST uses ridership data extensively to determine route changes.

The public generally agreed that Line 11 should be reinstated throughout the day instead of only during peak periods.

Ms. Dunn stated that if Line 8 is reduced, the public will not be able to ride public transit to attend MST Board meetings. Mr. Sedoryk stated that staff will re-examine this issue.

Mr. Harvath stated that Lines 9 and 10 is a lifeline service for hospitality workers. Line 7 will be eliminated because Line 4 will provide service to CHOMP. This change will eliminate duplication of service.

Ms. Dunn stated that Lines 91, 92, and 93 are viewed by bus drivers as a Pacific Meadows service. They will not stop at 6th and Mission even if there are riders waiting at the stop.

Ms. Dupree works late and must walk all the way up Ocean for bus service. She stated that Line 11 would pick her up at the bottom of Ocean and drop her off at Carpenter which is closer to her home. Mr. Harvath stated that suggested changes to late night service on Line 5 should accommodate her. She asked if Line 13 would still serve Ryan Ranch. Mr. Harvath stated that the 6:19 a.m. service will be eliminated, but there are no changes to the afternoon route. On Saturday and Sunday, there will be no service into Ryan Ranch, but will instead serve Del Rey Oaks and Garden Rd.

Members of the public expressed concern about homeless people who loiter at Monterey Transit Center and at the bus stop at Del Monte Center. Mr. Sedoryk stated that Monterey Transit Center is a city park and that MST is not allowed to employ security at this location. They request that the bus stop locations are evaluated for safety. Mr. Harvath stated that he will be meeting with City of Monterey Police Department on February 8 and will discuss this issue with them. Concern was also expressed regarding homeless riders who loiter day and night on MST buses.

Ms. Dunn stated that Del Monte Center security does not remove the chain at their entrance early in the morning. This causes the bus to be late.

Ms. Mitchell stated that bus drivers often leave early. Mr. Harvath stated that this is never acceptable and encouraged that complaints be submitted so it can be taken care of.

Ms. Dunn requested better signage for Line 24 on Rio Road, at 6th and Mission, and at the bus stops on Lighthouse and Fountain Avenues. She also requested a bench at the stop at Fountain.

Ms. Mitchell asked why small buses do not serve areas with low ridership. Mr. Harvath stated that all MST buses are in service and there are no extra small buses available.

Ms. Colgrove stated that MST bus drivers complain about driving 12 hours per day. She also asked why she must pay an extra .50 cents on Line 22 to Big Sur even though she has a bus pass. Mr. Harvath stated that some of the longer routes have been designated as regional routes.

Ms. Dupree requests that Line 11 be reinstated.

Mr. Sedoryk elaborated on state and federal funding for transit and stated that Monterey County does not have a sales tax measure to offset reduced government funding.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING
Prunedale Library Community Room
17822 Moro Rd., Prunedale, CA 93907
February 9, 2012
6:00 p.m.

1. CALL TO ORDER

Staff arrived at 5:30 p.m. and waited until 6:35 p.m. for members of the public to arrive.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Michael Hernandez	Asst. General Manager/COO

Public: None.

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being no members of the public present, the presentation was not delivered.

3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:35 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING
MONTEREY-SALINAS TRANSIT
February 13, 2012

1. CALL TO ORDER

Chair Armenta called the meeting to order at 10:00 a.m. in the MST Conference Room and Director Clark led the Pledge of Allegiance.

Present:	Fernando Armenta	County of Monterey
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	John Huerta, Jr.	City of Greenfield
	Susan Kleber	City of King
	Frank O'Connell	City of Marina
	David Pendergrass	City of Sand City
	Sergio Sanchez	City of Salinas
	Karen Sharp	City of Carmel-by-the-Sea
	Patricia Stephens	City of Soledad
Absent:	Maria Orozco	City of Gonzales
Staff:	Carl Sedoryk	General Manager/CEO
	Angela Dawson	Accountant
	Mark Eccles	Director of IT
	Mike Gallant	Planning Manager
	Kelly Halcon	Director of Human Resources & Risk Management
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Michael Hernandez	Asst. General Manager/COO
	Tom Hicks	Mobility Manager
	Michelle Overmeyer	Grants & Compliance Analyst
	Deanna Smith	Executive Assistant to the GM/CEO
	Robert Weber	Director of Transportation Services
	Kathy Williams	General Budget & Accounting Manager
	Carl Wulf	Facilities Manager
	Ben Newman	Risk & Security Manager
	Sonia Bannister	Office Administrator
Others:	Dave Laredo	General Counsel/De Lay & Laredo
	Heidi Quinn	De Lay & Laredo
	Margaret Davis	Friends of the Fort Ord Warhorse
	Bryan Sperber	CSUMB Student
	Therese Potter	CSUMB Student
	Bill Weigle	Retired
	L. Telase	Retired

David Ford	Retired
Kay Cline	Retired
Diane Cotton	Retired
Lynn Hamilton	Retired
Greg Furey	Retired
Jean Donnelly	Retired
David Donnelly	Retired
Steve Ecklund	Retired
Steven Judd	MST
Fred Watson	CSUMB/Marina
Lisa Deas	Backcountry Horsemen of CA
Jason Campbell	Seaside Resident
Susan Campbell	Seaside Resident
Eric Petersen	Citizen
Lance Atencio	MV Transportation
Jim Fink	Citizen, MST Customer
Susan Pruea	Teacher
Sharon Hack	Transit Rider

Apology is made for any misspelling of a name.

2. CLOSED SESSION

- 2-1 Conference with property negotiators, Gov. Code § 54956.8. (Parcel # APN 032-171-005, L.2.3, L.2.4.1, L.2.4.2, APN 031-011-056-000) Agency negotiator, Carl Sedoryk. Negotiating party, Monterey County Redevelopment Agency. (No enclosure) (Carl Sedoryk)
- 2-2 Conference with Legal Counsel-Litigation, Existing Litigation, Gov. Code § 54956.9(a). Landwatch v. County of Monterey. (Monterey Superior Court Case No. M113552) (No enclosure) (Carl Sedoryk)
- 2-3. General Manager Performance Evaluation, Gov. Code § 54957 (b) - (No enclosure) (K. Halcon)

Public Comment

Margaret Davis stated that the Board should represent the public. Ordinary people need access to public land for recreation, and the public was promised a continuous trail from beach to BLM land. She opposes the Whispering Oaks project.

Susan Pruea read two limericks and a devotional excerpt on sin. She opposes the Whispering Oaks project.

John Hutchison stated he was petitioner number 18,000 opposing Whispering Oaks development. He "called out" Mr. Sedoryk and challenged him to a hiking debate with members of the media acting as mediators.

An unnamed student of CSUMB can't believe the selfishness of MST and does not support the development.

Brian Sperber disputed the accuracy of site alternative evaluations and opposes the development.

Fred Watson believes Whispering Oaks is a valuable habitat for numerous species. Other sites are preferable and available.

Jason Campbell believes the development is the wrong course for MST and the public. He believes alternative site evaluations are flawed.

Paul Wolf stated that he speaks for numerous people and the more he told people about the project, the more they opposed it.

Director Huerta arrived at 10:15 a.m.

Lynn Hamilton does not want the trail to go by a bus yard. She believes the Marina Airport is preferable.

Steve Ecklund can't understand why MST would want to build at Whispering Oaks because it is not easy to get there.

Bill Weigle addressed Mr. Sedoryk and requested his resignation. He believes Mr. Sedoryk wasted \$4 million dollars prematurely, is disingenuous regarding alternative sites, and is ignoring the public.

Diane Cotton stated that the FORA plan's intent was to build on blighted areas, and Whispering Oaks is not blighted. She stated she will chain herself to an oak tree if the project continues.

Eric Petersen opposes Whispering Oaks. He asked for MST to start over and look for a new site.

Sharon Hack is surprised that MST is fighting the public.

Kay Cline questioned whether a consolidated facility is even necessary. She thinks that three sites might be a good idea, and read a poem by an eighth grade student.

Lisa Daes represents 3,000 equestrians and hates to see the Cavalry Trail severed.

Jim Fink stated that he researched this issue last July and believes the public who opposes the project are misinformed. He believes LandWatch has acted fraudulently. He supports the Whispering Oaks project.

Close Public Comment

3. RETURN TO OPEN SESSION

3-1. Report on Closed Session and possible action.

Item 2-3 was postponed until March 19, 2012. No reportable action was taken on any item.

4. CONSENT AGENDA

4-1. Review highlights of Agenda. (Carl Sedoryk)

Mr. Sedoryk read the highlights of the agenda.

4-2 Adopt Resolution 2012-17 recognizing Rosemary Bayles, Human Resources Generalist, as Employee of the Month for February, 2012. (Kelly Halcon)

4-3 Disposal of property left aboard buses. (Sonia Bannister)

4-4 Minutes of the regular meeting of January 9, 2012. (Deanna Smith)

4-5 Financial Report – November and December, 2011. (Kathy Williams)

4-6 Claim Rejection – Cruz, Sebolino, King, and Herrera. (Ben Newman)

4-7 Approve Resolution 2012-18 (Attachment 1) authorizing the filing of a grant application with the Monterey Peninsula Foundation. (Michelle Overmeyer)

4-8 Minutes from Public Hearing - January 23, 2012. (Deanna Smith)

4-9 Minutes from Public Hearing – January 24, 2012. (Deanna Smith)

4-10 Fremont-Lighthouse BRT Modification to Contract. (Hunter Harvath)

Public Comment – None

Due to time constraints, item 4-2 was pulled from the agenda. **Director Huerta made a motion to approve the consent agenda excepting item 4-2 and was seconded by Director Stephens. The motion carried unanimously.**

5. SPECIAL PRESENTATIONS

5-1 February Employee of the Month – Rosemary Bayles, Human Resources Generalist. (Kelly Halcon)

5-2 Donation of Vehicle from Gil's Basketball Academy. (Carl Sedoryk)

All presentations were postponed until the March 19 Board meeting.

6. COMMITTEE REPORTS

6-1 Planning & Operations Minutes from January 9, 2012. (Deanna Smith)

7. BIDS/PROPOSALS

None.

8. PUBLIC HEARINGS

- 8-1 Conduct Public Hearing for FY 2012 Program of Projects. Adopt FY 2012 Program of Projects and authorize the filing of appropriate grant applications with the Federal Transit Administration and Caltrans. (Hunter Harvath)

Mr. Harvath directed the Board to page 49 of the agenda and stated that the hearing was noticed according to MST policy and federal requirements. He stated that funds received will be used for operations and planning.

Public Comment – None

Director Clark made a motion to adopt the FY 2012 Program of Projects and authorize the filing of appropriate grant applications with the Federal Transit Administration and Caltrans and was seconded by Director Stephens. The motion carried unanimously.

- 8-2 Conduct Public Hearing for Proposed spring 2012 service reductions. (Hunter Harvath)

Mr. Harvath stated that today's public hearing is the seventh in a series of public hearings conducted throughout the MST service area. In November, MST received information on an unexpected reduction in state funding levels of approximately \$600,000. Next year, the shortfall could be as much as \$1.3 million dollars.

Mr. Harvath highlighted the proposed elimination of weekend and holiday discount fares for all riders except those who are under 18, over 65, active military, those with disabilities, and Medicare card holders. He provided a PowerPoint presentation detailing all proposed service reductions and ridership data. He stressed that reductions were spread across all service areas. Implementation of the reductions is scheduled for late April 2012.

Director Clark asked how much money will be saved by eliminating the discount fares. Mr. Harvath stated that savings are expected to be approximately \$200,000 during FY 2013. Savings will be less for the remainder of FY 2012.

Director Huerta asked if the service reductions will result in MST driver layoffs. Mr. Harvath stated that MST does not plan to reduce its driver force. The regular attrition of drivers will balance out labor expenses.

Director Edwards asked if staff had looked over all public comments including those placed on the dais. Mr. Harvath stated that staff had read and considered all comments, and that exceptions have been made for several requests. He emphasized that some public requests were for additional service, but that the nature of service reductions mandate that cuts must be made. Reductions are primarily to service areas and routes with low ridership, and a fair distribution of service area reductions was attempted. Director Edwards stated that most public comments are received after changes are made. Mr. Harvath stated that numerous attempts to inform the public and

encourage participation in public hearings were made, including requests for phone or written comments from those who could not attend. Mr. Sedoryk stated that the most effective method of informing riders of proposed changes and meeting times comes from the car cards placed in MST buses.

Public Comment

Mr. Fink asked that the two questions he submitted in his email regarding changes to Line 13 and Line 16 be answered. He stated that if the Line 8 mid-day route is cut, there will be no way for transit riders to return home from attending MST Board meetings.

Sharon Hack stated that Sacramento is increasing service and she does not understand why Monterey needs to reduce service. She thinks the overall changes are creative, but thinks the weekend changes will be confusing. She believes the fares are too low and should be tied to the cost of fuel. She suggested a "car free" website with information on how to successfully navigate the transit system. She believes that more marketing is effective in encouraging public transportation use among the public.

Close Public Comment

Mr. Harvath stated that he appreciated Ms. Hack's comments and would look into her suggestions. He stated that Sacramento has a local sales tax for transportation that provides additional funding; Monterey County does not and has failed in its last three attempts to pass a tax measure. He assured Mr. Fink that the Line 8 changes would still allow for transportation to and from MST Board meetings. Line 28 will run hourly after 7:00 p.m. Line 16 from CSUMB will run on Lightfighter Drive, and he assured that Line 29 to 55, from Prunedale to San Jose, will run effectively.

Director Downey made a motion to approve the proposed fare and service changes for spring 2012 and was seconded by Director Huerta. The motion carried unanimously.

Director Huerta stated that he supports the effort to pass a local sales tax to support public transportation.

Director Edwards thanked MST for making the effort to hold a public hearing in Seaside.

Director Armenta thought that holding the hearing at Northridge Mall on a Saturday was a good idea and asked staff to try to encourage those walking in and around the mall to attend next time.

9. UNFINISHED BUSINESS

- 9-1 Authorize the purchase of Bus Rapid Transit Shelters. (Michael Hernandez)

Mr. Hernandez stated that the purchase of shelters is fully funded by the Very Small Starts program and Proposition 1B. He displayed a photo of the shelter prototype and stated that the project has a fall 2012 completion goal.

Director Sanchez asked for the cost per shelter and what would be done with the shelters that would be replaced. Mr. Hernandez stated that three shelters would be placed in Sand City and one in Seaside. All old shelters will be placed in areas without shelters. The eleven foot shelters cost \$28,105 and the double sized shelters cost \$59,800.

Directors Kleber and Sharp were concerned that they would not properly protect from the elements and only had seating for two people. Mr. Hernandez stated that the shelters were not designed to be weather-proof, but they do provide shelter from rain. The eleven foot shelter seats two people and provides a covered area for one wheelchair. The double shelter has more seating.

Public Comment

Mr. Fink asked if the shelters will be able to accommodate a Light Rail system.

Ms. Hack encouraged bike hooks at shelters.

Close Public Comment

Mr. Harvath stated that the proposed Light Rail system is slated to run along the Del Monte corridor in Monterey, not the Fremont corridor being used for BRT. He confirmed that all shelters have bike racks and MST buses can store bikes.

Director Armenta encouraged MST staff to make sure that South County is considered for new projects, shelters, and other transit-related enhancements.

10. NEW BUSINESS

None.

11. REPORTS & INFORMATION ITEMS

- 11-1 General Manager/CEO Report.
- 11-2 TAMC Highlights – December, 2011 and January, 2012.
- 11-3 Washington D. C. Lobbyist report – December, 2011 and January, 2012.
- 11-4 State Lobbyist report – December, 2011 and January, 2012.
- 11-5 Staff trip reports.
- 11-6 Correspondence.

12. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Mr. Fink thanked the MST driver who assisted him on New Year's Eve when he fell while disboarding a bus.

13. COMMENTS BY BOARD MEMBERS

- 13-1 Reports on meetings attended by Board members at MST expense (AB1234).

14. ATTACHMENTS

- 14-1 Disbursement Journal for November and December, 2011.

15. ANNOUNCEMENTS

16. ADJOURN

There being no further business, Chair Armenta adjourned the meeting at 12:22 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

FOR IMMEDIATE RELEASE

23 April 2012

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

MST SERVICE CHANGES GO INTO EFFECT SATURDAY, APRIL 28

Service changes for local bus transportation provided by Monterey-Salinas Transit (MST) will go into effect Saturday, April 28, 2012. The following service will be changed or modified:

Line 1: Major schedule adjustments including added late night service operating on Wave St.

Line 2: Major schedule adjustments on weekends.

Line 4: Now serves CHOMP. Routing adjustments in downtown Carmel. For service on San Carlos use Line 24. One trip now serves The Carmel Foundation.

Line 5: Schedule adjustments to evening service.

Line 7: Route eliminated. For access to CHOMP from Monterey use Line 3.

Line 8: Elimination of weekend service and midday trips on weekdays. For service on weekends use Line 13.

Lines 9 & 10: Schedule adjustments to late night service.

Line 13: Now serves Del Rey Oaks on weekends. Minor schedule adjustments.

Line 14: Minor schedule adjustments.

Line 16: Schedule adjustments. Now serves Wal-Mart after 10 AM on weekdays.

Line 19: Elimination of select trips.

Line 20: Major schedule adjustments on weekends.

Line 22: Elimination of service between Labor Day and Memorial Day weekend.

Line 23: Routing and schedule adjustments for weekend service.

Line 24: Major routing and schedule adjustments including new service to downtown Carmel and elimination of service to Pilot & Del Fino.

Line 27: Major schedule adjustments.

Line 28: Major schedule adjustments.

Line 29: Major schedule adjustments.

Line 41: Elimination of last trip on weekdays and weekends.

Line 43: Routing and schedule adjustments including elimination of weekend service. Use Line 23 on weekends for service to S. Main and SVMH. Select trips serve SVMH.

Line 46: Elimination of weekend service. Use Lines 41 or 42 to Natividad on weekends.

Line 49: Major schedule adjustments.

Line 75: Major routing and schedule adjustments now serving Sand City Station.

Line 76: Major routing and schedule adjustments now serving Sand City Station.

-MORE-

Line 78: Route eliminated.

Line 82: Minor schedule adjustments.

Line 91: Major routing and schedule adjustments.

Line 92: Major routing and schedule adjustments.

MST On Call Marina: Beach and DeForest now added to On Call zone.

Carmel Trolley: Route eliminated.

Salinas Trolley: Route eliminated.

Rider's Guides are available onboard MST buses free of charge through Monday, May 28, 2012. For more information, please visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940

Deanna Smith

RE: PUBLIC HEARING NOTICE Monterey-Salinas
Rte/Schedule Revisions

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: **Salinas Californian**

1/5/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 5 day of Jan., 2011 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing route and/or schedule revisions and/or reductions to its fixed-route service in order to offset a recent reduction in state transit assistance funding. If approved by the MST Board of Directors, the changes would take effect in April 2012.

The following lines would be affected by the proposed changes:

- Line 1 Monterey-Pacific Grove
- Line 2 Monterey-Pacific Grove via Forest Hill
- Line 3 CHOMP-Monterey
- Line 4 Carmel Rancho-Carmel
- Line 7 Carmel-Monterey via CHOMP
- Line 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
- Line 9 Sand City-Monterey via Hilby
- Line 10 Sand City-Monterey via Ord Grove
- Line 13 Ryan Ranch-Monterey
- Line 16 Monterey-Marina via CSUMB
- Line 20 Monterey-Salinas via Marina
- Line 22 Big Sur
- Line 23 Salinas-King City (only the portion of route in city of Salinas)
- Line 24 Carmel Valley-Grapevine Express
- Line 27 Watsonville-Marina
- Line 28 Watsonville-Salinas via Castroville
- Line 29 Watsonville-Salinas via Prunedale
- Line 41 East Alisal-Northridge
- Line 43 Memorial Hospital
- Line 46 Natividad

MST will hold five public hearings to receive comments on the proposed service reductions:

January 23, 2012

6:00pm - 8:00pm

Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

February 4, 2012

12:00pm - 2:00pm

Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

January 24, 2012

6:00pm - 8:00pm

Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

February 6, 2012

6:00pm - 8:00pm

Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

February 9, 2012

6:00pm - 8:00pm

Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, February 8, 2012.

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940:

Deanna Smith

RE: AVISO DE AUDIENCIA PÚBLICA El tránsito
Spanish Rte Revisions

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

1/7/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 7 day of Jan., 2012 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

AVISO DE AUDIENCIA PÚBLICA

El tránsito Monterey-Salinas (MST) está proponiendo ruta y/o horario revisiones y/o reducciones al servicio de autobús con rutas fijas para compensar una reducción recientemente en fondos de asistencia del tránsito del estado. Si es aprobado por el MST Board of Directors, los cambios comenzarían en abril 2012.

Las siguientes líneas podrían ser afectadas por los cambios propuesto:

- Línea 1 Monterey-Pacific Grove
- Línea 2 Monterey-Pacific Grove via Forest Hill
- Línea 3 CHOMP-Monterey
- Línea 4 Carmel Rancho-Carmel
- Línea 7 Carmel-Monterey via CHOMP
- Línea 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
- Línea 9 Sand City-Monterey via Hilby
- Línea 10 Sand City-Monterey via Ord Grove
- Línea 13 Ryan Ranch-Monterey
- Línea 16 Monterey-Marina via CSUMB
- Línea 20 Monterey-Salinas via Marina
- Línea 22 Big Sur
- Línea 23 Salinas-King City (only the portion of route in city of Salinas)
- Línea 24 Carmel Valley-Grapevine Express
- Línea 27 Watsonville-Marina
- Línea 28 Watsonville-Salinas via Castroville
- Línea 29 Watsonville-Salinas via Prunedale
- Línea 41 East Alisal-Northridge
- Línea 43 Memorial Hospital
- Línea 46 Natividad

MST tendrá cinco audiencias públicas para recibir comentarios en los reducciones del servicios propuesto.

4 de febrero, 2012
6:00pm - 8:00pm
Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

23 de enero, 2012
12:00pm - 2:00pm
Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

24 de enero, 2012
6:00pm - 8:00pm
Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

6 de febrero, 2012
6:00pm - 8:00pm
Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

9 de febrero, 2012
6:00pm - 8:00pm
Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Personas interesadas que quieren comentar pero no pueden asistir a las audiencias públicas, pueden entregar comentarios escritos a: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

La fecha límite recibir comentarios escritos es miércoles, el 8 de febrero, 2012

Monterey County The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ACCOUNTS PAYABLE

1 RYAN RANCH ROAD

Monterey, CA 93940

Legal No. 0004283872

SPRING 2012 SERVICE CHANGE HEARINGS

Ordered by: D. Smith dsmith@mst.org

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

01/05/12

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 01/05/2012 at Monterey, California.



Signature

This space is reserved for the County Clerk's Filing Stamp

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

PUBLIC HEARING NOTICE

Monterey-Salinas Transit (MST) is proposing route and/or schedule revisions and/or reductions to its fixed-route service in order to offset a recent reduction in state transit assistance funding. If approved by the MST Board of Directors, the changes would take effect in April 2012.

The following lines would be affected by the proposed changes:

Line 1 Monterey-Pacific Grove
Line 2 Monterey-Pacific Grove via Forest Hill
Line 3 CHOMP-Monterey
Line 4 Carmel Rancho-Carmel
Line 7 Carmel-Monterey via CHOMP
Line 8 Ryan Ranch-Sand City via Seaside & Del Rey Oaks
Line 9 Sand City-Monterey via Hilby
Line 10 Sand City-Monterey via Ord Grove
Line 13 Ryan Ranch-Monterey
Line 16 Monterey-Marina via CSUMB
Line 20 Monterey-Salinas via Marina
Line 22 Big Sur
Line 23 Salinas-King City (only the portion of route in city of Salinas)
Line 24 Carmel Valley-Grapevine Express
Line 27 Watsonville-Marina
Line 28 Watsonville-Salinas via Castroville
Line 29 Watsonville-Salinas via Prunedale
Line 41 East Alisal-Northridge
Line 43 Memorial Hospital
Line 46 Natividad

MST will hold five public hearings to receive comments on the proposed service reductions:

January 23, 2012
6:00pm - 8:00pm
Pacific Grove City Hall
Council Chambers
300 Forest Ave.
Pacific Grove, CA 93950

January 24, 2012
6:00pm - 8:00pm
Castroville Library
Community Room
11160 Speegle St.
Castroville, CA 95012

February 4, 2012
12:00pm - 2:00pm
Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906
Between Forever 21 & JC Penney's

February 6, 2012
6:00pm - 8:00pm
Sunset Center
Chapman Room
San Carlos St. and 9th Ave.
Carmel, CA 93921

February 9, 2012
6:00pm - 8:00pm
Prunedale Library
Community Room
17822 Moro Rd.
Prunedale, CA 93907

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, February 8, 2012.
Published January 5, 2012

**PUBLIC HEARING
PACIFIC GROVE CITY HALL
300 Forest Avenue, Pacific Grove, CA 93950
January 23, 2012
6:00p.m.**

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:31 p.m. in the Pacific Grove Council Chambers.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Jacqueline Bernal	Customer Service Representative

Public:	Kevin Cuneo	Pacific Grove Councilmember
	Kim Werr	Citizen

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath discussed proposed service reductions with Kevin Cuneo while waiting for other members of the public to arrive. Ms. Werr arrived at 6:31 p.m. Mr. Harvath asked if she wanted to view the PowerPoint presentation, and Ms. Werr said she was fine discussing her concerns directly.

Mr. Harvath provided a brief overview of the proposed service reductions and the anticipated funding reductions that have necessitated the proposed reductions.

3. PUBLIC COMMENT

Ms. Werr stated that she rides the bus every day and makes a trip into Carmel and Carmel Valley nearly every day. She expressed concern that the bus connections in Carmel Valley are very often late.

Ms. Werr also expressed concern that service reductions negatively affect the Hispanic population, primarily those in the service industry who rely on public transit to get to and from work. She asked when MST was going to get rid of the outside contractor providing mini bus service. She explained that their buses are not maintained at all and their service is "terrible."

Ms. Werr stated that several bus drivers deserve commendation, naming Connie and Filo as providing excellent customer service. She offered her opinion on several schedule changes that she believed were positive changes.

Two public comments were received through email correspondence prior to the Public Hearing and have been entered as attachments to the minutes.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:50 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

**PUBLIC HEARING
CASTROVILLE LIBRARY
11160 Speegle St. Castroville, CA 95012
January 24, 2012
6:00p.m.**

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:01 p.m. in the Pacific Grove Council Chambers.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Miriam Gutierrez	Customer Service Representative
	Michael Hernandez	Asst. General Manager/COO
Public:	Lupe Calderon	MST Customer
	Magdalena Briano	MST Customer

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath did not make a PowerPoint presentation, but instead spoke personally to the two members of the public regarding proposed changes to service.


3. PUBLIC COMMENT

Mr. Harvath discussed proposed service reductions with Lupe Calderon while waiting for other members of the public to arrive. Ms. Calderon rides Lines 28 and 29 daily to get to and from work and saw the notice of public hearing on car cards in the buses. Mr. Harvath discussed specific changes to her lines and provided handouts detailing proposed changes. Ms. Calderon believed that the changes would not prevent her from being on time for work. She praised the MST bus drivers as being "very nice" and on time.

Ms. Briano arrived at 6:15 p.m. Mr. Harvath discussed proposed service reductions with the help of MST translator, Miriam Gutierrez. Ms. Briano uses MST exclusively for all of her transportation needs and saw the notice of public hearing on car cards in the buses. Mr. Harvath discussed changes to her routes. Ms. Briano would like to see weekend service on Line 27 as she uses this line to pick up medicine in Salinas. She was also worried about the loss of discount service on weekends. Mr. Harvath explained that those 65 and older or with disabilities would still qualify for the discount. She mentioned that her son had emailed comments to MST.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:35 p.m.

Prepared by: 
Deanna Smith, Deputy Secretary

PUBLIC HEARING
Northridge Mall Community Room
796 Northridge Mall, Salinas, CA 93906
February 4, 2012
12:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 12:04 p.m. in the Northridge Mall Community Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Michael Hernandez	Asst. General Manager/COO
	Miriam Gutierrez	Customer Service Representative
	Christy Sugabo	Paratransit Eligibility Specialist
Public:	Leonie Lear	MST Rider
	Abi Koch	MST Rider
	Roland	MV Transportation
	Tony Paredes	MST Rider
	Chris Rubrecht	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. Mr. Harvath gave a PowerPoint presentation, focusing on all proposed service changes to the Salinas area. He explained that only 30% of MST's operating costs are covered by passenger fares with the other 70% coming from state and federal funding. Anticipated reductions of \$600,000 to \$1.3 Million in funding from the State of California and the Federal Government require MST to reduce bus service to maintain a balanced budget. Mr. Harvath stated that the discounted fares on Sundays and Holidays would now only be offered to those aged 65 and older, 18 and under, Medicare card holders, active military, and those with disabilities.

3. PUBLIC COMMENT

Leonie Lear and Abi Koch stated that Lines 41 and 49 often run late. Ms. Lear stated that reductions in Line 41 will affect her ability to maintain her work schedule and might result in job loss. She requested that the 9:20 p.m. service be maintained in order to keep her job. Mr. Harvath stated that MST would be able to maintain the 9:20 p.m. service and that he would recommend to the only the elimination of the 10:20 p.m. service to the Board of Directors. He stated that the Board of Directors will be presented with proposed service changes and all public comments on Monday,

February 13, 2012. Once the changes are approved, new Rider's Guides will be printed and distributed in time for the anticipated April 28, 2012 service changes.

Tony Paredes and Chris Rubrecht, members of the public, arrived at 12:21 p.m. Mr. Harvath ensured them that when he completed his presentation he would discuss their concerns individually.

Ms. Lear asked why Line 29 route costs an additional dollar. Mr. Harvath stated that the fares for long distance routes cost more, while the shorter routes cost less.

Ms. Koch asked why Line 24 Grapevine Express was now serving Carmel-by-the-Sea. Mr. Harvath stated that the Carmel City Council unanimously requested the service. Ms. Koch provided a detail of her commute route which includes numerous route changes to make it to and from Carmel on weekdays. Mr. Harvath stated that Line 7 was the only line with substantial changes and that her routes would be affected by only five or ten minutes. Ms. Koch stated that most of the MST drivers were very kind and helpful and that she liked the safety of riding the bus. She stated that some drivers wait more than the two minute wait period in between stops, which is sometimes an inconvenience for those with tight schedules.

Ms. Koch and Ms. Lear were satisfied with the information and concluded their comments.

Mr. Rubrecht requested information on the Line 20 weekend route and stated that he rides the 11:15 p.m. to go home on Saturday. Mr. Harvath stated that there would be no changes to the 11:15 service. Mr. Rubrecht asked if Line 43 would remain the same as he uses this route both weekdays and weekends. Mr. Harvath suggested he use Line 23 on the weekend instead of Line 43 to get to the South Main Street and East Romie Lane corridors.

Roland asked if there would be the same number of trips on Line 23 to King City. Mr. Harvath stated that there were some changes to Line 23 taking place immediately but that he would have to double check before he could provide accurate information.

Mr. Paredes informed MST staff that he was hearing impaired. He was assisted personally by Miriam Gutierrez and Mr. Harvath, who helped him communicate his concerns in written format. Mr. Paredes occasionally rides Line 41 at 10:20 p.m, but mostly earlier in the evening. Mr. Harvath stated that unfortunately, due to low ridership, the 10:20 p.m. route will be cut, but the 9:20 p.m. route will remain. After some discussion, it became apparent that Mr. Paredes would qualify for a courtesy card and other fare discounts because of his disability. Mr. Paredes stated that he could not afford to pay for a doctor's evaluation and purchases his fares as he boards. Mr. Paredes' contact information was taken, and he was told that someone would be contacting him personally to make sure he obtains all of the discounts for which he is eligible. He was also assured that he would be provided the support he needs to fill out applications and obtain his discount cards.

Roland of MV Transportation asked Mr. Harvath to go over all proposed changes to MV service routes. The following information was provided for MV service changes:

- Line 1:** No changes
- Line 2:** No changes to express
- Line 8:** Service during rush hour only. 6:19 a.m., Saturday and Sunday service eliminated.
- Line 13:** Will serve Del Rey Oaks on Saturday and Sunday to compensate for no service on Line 8.
- Lines 9:** No changes to MV service.
- Line 10:** No changes to MV service.
- Line 24:** City of Carmel wants Line 24 to serve downtown Carmel. Service loop into neighborhood in Carmel Valley eliminated due to low/no ridership. No service into The Barnyard.
- Line 7:** Eliminate service.
- Line 4:** Extend to CHOMP.
- Line 16:** No changes to MV service. Will serve Wal-Mart after 10:00 a.m.
- Line 22:** Service eliminated for Off-Season. Will operate from Memorial Day to Labor Day.
- Line 27:** Will most likely keep service with MV Transportation and will continue on weekdays only.
- Line 25:** Small buses will continue to serve this line. CSUMB has expressed interest in larger buses, but may not be able to afford the cost differential compared to the minibuses.
- Trolleys:** Carmel grant funding has run out. Salinas grant funding runs out in April. Pacific Grove has funding to run for another year. Monterey is still funded.
- Line 78:** Service depends on Federal funding.
- On Call:** Possibly adding Soledad in summer of 2012.

Roland requested that On Call Service to Forest and Beach be highlighted on MST map as it is designated for Cardoza and Crescent.

Cristy Sugabo asked why On Call Service was not available between Gonzales, Greenfield and King City. Mr. Harvath stated that with the large service area, taking service to King City, for instance, would mean that the buses were out of the main service area for long periods of time. Currently, funding is not available to expand service.

Roland asked if MST could provide service to the Soledad Prison. Mr. Harvath stated that Mr. Gallant has met with officials, but to date possibility of service is only being discussed. Roland also asked if service in Marina OnCall will be extended beyond Gigling Rd. Mr. Harvath stated that the further MST goes out of the core area, primary service would necessarily be reduced.

Miriam Gutierrez asked if the new Hartnell East Campus in the Alisal District would be able to take part in the Free Fare Zone. Mr. Harvath stated that the current funding from Hartnell College pays only for free fares at the Alisal and Homestead bus stops. In order to offer this option, Hartnell College would have to pay more to cover the costs. Miriam and Roland informed Mr. Harvath that buses were also picking up free fares at College Drive, which is not a designated bus stop for free fares. Mr. Harvath will research this.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 1:13 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

PUBLIC HEARING
Sunset Center Chapman Room
San Carlos St. and 9th Ave., Carmel, CA 93921
February 6, 2012
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:00 p.m. in the Sunset Center Chapman Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Carl Sedoryk	General Manager/CEO

Public:	Patricia Colgrove	MST Rider
	Jen Dunn	MST Rider
	Chris Harrold	Carmel Valley Resident
	Edeen Hill	MST Rider
	Kim Mitchell	MST Rider
	Jacqueline Dupree	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. Mr. Harvath gave a PowerPoint presentation, focusing on all proposed service changes to the Carmel area. He explained that only 30% of MST's operating costs are covered by passenger fares with the other 70% coming from state and federal funding. Anticipated reductions of \$600,000 to \$1.3 Million in funding from the State of California and the Federal Government require MST to reduce bus service to maintain a balanced budget. Mr. Harvath stated that the discounted fares on Sundays and Holidays would now only be offered to those aged 65 and older, 18 and under, Medicare card holders, active military, and those with disabilities. Mr. Harvath took comments and questions from members of the public, assisting them individually as necessary.

Mr. Harvath mentioned that the City of Carmel has requested that Line 24 Carmel Valley-Grapevine Express, serve downtown Carmel as well as the Carmel Valley corridor.

3. PUBLIC COMMENT

Jen Dunn stated that ridership on Line 4 is low. As a way to increase ridership and provide a service to elderly MST riders who are members of the Carmel

Foundation, she suggested moving the bus stop at Monte Verde to Lincoln. Monte Verde is very steep and elderly riders have stopped taking lunch at the Foundation because it is too difficult to walk up Monte Verde for transportation. Since there is no parking at the Carmel Foundation, if this change was made, they could park at the Crossroads and catch the bus on Lincoln. She suggested that the route run from Monte Verde to 9th Avenue, taking Lincoln to 8th and then back to Monte Verde. Melissa McKenzie is the contact at the Foundation.

Ms. Dunn requested that MST drivers stop before pulling in to the Monterey Transit Center to change the destination signage. She also requested that they stop putting the "Out of Service" signs on before entering the transit center.

Ms. Dunn mentioned that the bus shelter at Devendorf Park be checked because the City of Carmel has secured a trash can in the sheltered area designated for wheelchairs. This causes those in wheelchairs to have to wait in the rain. She mentioned that the current schedule makes it difficult to take the bus to MST Board meetings.

Patricia Colgrove asked why some drivers write down passenger info as well as recording the info electronically. Mr. Harvath stated that MV Transportation operates the mini buses and requires both manual and electronic rider tallies. She requested early service on Line 4 to CHOMP.

Edeen Hill stated that she takes the bus into Carmel Rancho every morning to do her banking before opening her store in downtown Carmel at 10:00 a.m. With the elimination of service between 9:08 a.m. and 10:08 a.m. she will not be able to keep her schedule. She requests that MST consider keeping service during this hour. Mr. Harvath stated that he will work with staff to see if this request can be accommodated.

Ms. Dunn stated that tourists sit in the bus shelter at the Crossroads at Rio Rd. waiting for a bus. She requests signage stating service times for this stop, and directing them to the kiosk across the street.

Ms. Colgrove stated that the mini buses have terrible suspension.

Ms. Dunn stated that she is pleased that service from Carmel to CHOMP will be increased to seven days per week instead of five. Tourists use Line 4 and 24 to get from the park to Carmel Mission, but she is never able to tell them what time the bus picks up for the Mission. She requests info in the Rider's Guide specific to service to Carmel Mission.

Ms. Hill states that she used to travel to Del Monte Center and Monterey on Line 5 in the evening, but she is no longer going out because it is dark and late at Carmel Rancho and she frequently sits alone at the bus stop. She stated that no one uses the late night service at Carmel Rancho to Carmel. The current route has added almost an hour to the trip since Line 11 was eliminated. She suggested going down Carpenter to

serve those who live further away from Ocean Avenue. Ms. Dunn suggested making a right on Carpenter down to Devendorf Park, taking 6th Street to a right on Junipero, making a left on Ocean Avenue back up to the highway, then into Carmel Rancho.

Ms. Mitchell is very disappointed that Line 11 has been eliminated. She stated that many buses run empty and riders are dropped off in crime-ridden areas. She suggested keeping track of ridership before continuing service. Mr. Harvath displayed ridership data and stated that MST uses ridership data extensively to determine route changes.

The public generally agreed that Line 11 should be reinstated throughout the day instead of only during peak periods.

Ms. Dunn stated that if Line 8 is reduced, the public will not be able to ride public transit to attend MST Board meetings. Mr. Sedoryk stated that staff will re-examine this issue.

Mr. Harvath stated that Lines 9 and 10 is a lifeline service for hospitality workers. Line 7 will be eliminated because Line 4 will provide service to CHOMP. This change will eliminate duplication of service.

Ms. Dunn stated that Lines 91, 92, and 93 are viewed by bus drivers as a Pacific Meadows service. They will not stop at 6th and Mission even if there are riders waiting at the stop.

Ms. Dupree works late and must walk all the way up Ocean for bus service. She stated that Line 11 would pick her up at the bottom of Ocean and drop her off at Carpenter which is closer to her home. Mr. Harvath stated that suggested changes to late night service on Line 5 should accommodate her. She asked if Line 13 would still serve Ryan Ranch. Mr. Harvath stated that the 6:19 a.m. service will be eliminated, but there are no changes to the afternoon route. On Saturday and Sunday, there will be no service into Ryan Ranch, but will instead serve Del Rey Oaks and Garden Rd.

Members of the public expressed concern about homeless people who loiter at Monterey Transit Center and at the bus stop at Del Monte Center. Mr. Sedoryk stated that Monterey Transit Center is a city park and that MST is not allowed to employ security at this location. They request that the bus stop locations are evaluated for safety. Mr. Harvath stated that he will be meeting with City of Monterey Police Department on February 8 and will discuss this issue with them. Concern was also expressed regarding homeless riders who loiter day and night on MST buses.

Ms. Dunn stated that Del Monte Center security does not remove the chain at their entrance early in the morning. This causes the bus to be late.

Ms. Mitchell stated that bus drivers often leave early. Mr. Harvath stated that this is never acceptable and encouraged that complaints be submitted so it can be taken care of.

Ms. Dunn requested better signage for Line 24 on Rio Road, at 6th and Mission, and at the bus stops on Lighthouse and Fountain Avenues. She also requested a bench at the stop at Fountain.

Ms. Mitchell asked why small buses do not serve areas with low ridership. Mr. Harvath stated that all MST buses are in service and there are no extra small buses available.

Ms. Colgrove stated that MST bus drivers complain about driving 12 hours per day. She also asked why she must pay an extra .50 cents on Line 22 to Big Sur even though she has a bus pass. Mr. Harvath stated that some of the longer routes have been designated as regional routes.

Ms. Dupree requests that Line 11 be reinstated.

Mr. Sedoryk elaborated on state and federal funding for transit and stated that Monterey County does not have a sales tax measure to offset reduced government funding.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING
Prunedale Library Community Room
17822 Moro Rd., Prunedale, CA 93907
February 9, 2012
6:00 p.m.

1. CALL TO ORDER

Staff arrived at 5:30 p.m. and waited until 6:35 p.m. for members of the public to arrive.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Michael Hernandez	Asst. General Manager/COO

Public: None.

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being no members of the public present, the presentation was not delivered.

3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:35 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING
MONTEREY-SALINAS TRANSIT
February 13, 2012

1. CALL TO ORDER

Chair Armenta called the meeting to order at 10:00 a.m. in the MST Conference Room and Director Clark led the Pledge of Allegiance.

Present:	Fernando Armenta	County of Monterey
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	John Huerta, Jr.	City of Greenfield
	Susan Kleber	City of King
	Frank O'Connell	City of Marina
	David Pendergrass	City of Sand City
	Sergio Sanchez	City of Salinas
	Karen Sharp	City of Carmel-by-the-Sea
	Patricia Stephens	City of Soledad
Absent:	Maria Orozco	City of Gonzales
Staff:	Carl Sedoryk	General Manager/CEO
	Angela Dawson	Accountant
	Mark Eccles	Director of IT
	Mike Gallant	Planning Manager
	Kelly Halcon	Director of Human Resources & Risk Management
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Michael Hernandez	Asst. General Manager/COO
	Tom Hicks	Mobility Manager
	Michelle Overmeyer	Grants & Compliance Analyst
	Deanna Smith	Executive Assistant to the GM/CEO
	Robert Weber	Director of Transportation Services
	Kathy Williams	General Budget & Accounting Manager
	Carl Wulf	Facilities Manager
	Ben Newman	Risk & Security Manager
	Sonia Bannister	Office Administrator
Others:	Dave Laredo	General Counsel/De Lay & Laredo
	Heidi Quinn	De Lay & Laredo
	Margaret Davis	Friends of the Fort Ord Warhorse
	Bryan Sperber	CSUMB Student
	Therese Potter	CSUMB Student
	Bill Weigle	Retired
	L. Telase	Retired

David Ford	Retired
Kay Cline	Retired
Diane Cotton	Retired
Lynn Hamilton	Retired
Greg Furey	Retired
Jean Donnelly	Retired
David Donnelly	Retired
Steve Ecklund	Retired
Steven Judd	MST
Fred Watson	CSUMB/Marina
Lisa Deas	Backcountry Horsemen of CA
Jason Campbell	Seaside Resident
Susan Campbell	Seaside Resident
Eric Petersen	Citizen
Lance Atencio	MV Transportation
Jim Fink	Citizen, MST Customer
Susan Pruea	Teacher
Sharon Hack	Transit Rider

Apology is made for any misspelling of a name.

2. CLOSED SESSION

- 2-1 Conference with property negotiators, Gov. Code § 54956.8. (Parcel # APN 032-171-005, L.2.3, L.2.4.1, L.2.4.2, APN 031-011-056-000) Agency negotiator, Carl Sedoryk. Negotiating party, Monterey County Redevelopment Agency. (No enclosure) (Carl Sedoryk)
- 2-2 Conference with Legal Counsel-Litigation, Existing Litigation, Gov. Code § 54956.9(a). Landwatch v. County of Monterey. (Monterey Superior Court Case No. M113552) (No enclosure) (Carl Sedoryk)
- 2-3. General Manager Performance Evaluation, Gov. Code § 54957 (b) - (No enclosure) (K. Halcon)

Public Comment

Margaret Davis stated that the Board should represent the public. Ordinary people need access to public land for recreation, and the public was promised a continuous trail from beach to BLM land. She opposes the Whispering Oaks project.

Susan Pruea read two limericks and a devotional excerpt on sin. She opposes the Whispering Oaks project.

John Hutchison stated he was petitioner number 18,000 opposing Whispering Oaks development. He "called out" Mr. Sedoryk and challenged him to a hiking debate with members of the media acting as mediators.

An unnamed student of CSUMB can't believe the selfishness of MST and does not support the development.

Brian Sperber disputed the accuracy of site alternative evaluations and opposes the development.

Fred Watson believes Whispering Oaks is a valuable habitat for numerous species. Other sites are preferable and available.

Jason Campbell believes the development is the wrong course for MST and the public. He believes alternative site evaluations are flawed.

Paul Wolf stated that he speaks for numerous people and the more he told people about the project, the more they opposed it.

Director Huerta arrived at 10:15 a.m.

Lynn Hamilton does not want the trail to go by a bus yard. She believes the Marina Airport is preferable.

Steve Ecklund can't understand why MST would want to build at Whispering Oaks because it is not easy to get there.

Bill Weigle addressed Mr. Sedoryk and requested his resignation. He believes Mr. Sedoryk wasted \$4 million dollars prematurely, is disingenuous regarding alternative sites, and is ignoring the public.

Diane Cotton stated that the FORA plan's intent was to build on blighted areas, and Whispering Oaks is not blighted. She stated she will chain herself to an oak tree if the project continues.

Eric Petersen opposes Whispering Oaks. He asked for MST to start over and look for a new site.

Sharon Hack is surprised that MST is fighting the public.

Kay Cline questioned whether a consolidated facility is even necessary. She thinks that three sites might be a good idea, and read a poem by an eighth grade student.

Lisa Daes represents 3,000 equestrians and hates to see the Cavalry Trail severed.

Jim Fink stated that he researched this issue last July and believes the public who opposes the project are misinformed. He believes LandWatch has acted fraudulently. He supports the Whispering Oaks project.

Close Public Comment

3. RETURN TO OPEN SESSION

3-1. Report on Closed Session and possible action.

Item 2-3 was postponed until March 19, 2012. No reportable action was taken on any item.

4. CONSENT AGENDA

4-1. Review highlights of Agenda. (Carl Sedoryk)

Mr. Sedoryk read the highlights of the agenda.

4-2 Adopt Resolution 2012-17 recognizing Rosemary Bayles, Human Resources Generalist, as Employee of the Month for February, 2012. (Kelly Halcon)

4-3 Disposal of property left aboard buses. (Sonia Bannister)

4-4 Minutes of the regular meeting of January 9, 2012. (Deanna Smith)

4-5 Financial Report – November and December, 2011. (Kathy Williams)

4-6 Claim Rejection – Cruz, Sebolino, King, and Herrera. (Ben Newman)

4-7 Approve Resolution 2012-18 (Attachment 1) authorizing the filing of a grant application with the Monterey Peninsula Foundation. (Michelle Overmeyer)

4-8 Minutes from Public Hearing - January 23, 2012. (Deanna Smith)

4-9 Minutes from Public Hearing – January 24, 2012. (Deanna Smith)

4-10 Fremont-Lighthouse BRT Modification to Contract. (Hunter Harvath)

Public Comment – None

Due to time constraints, item 4-2 was pulled from the agenda. **Director Huerta made a motion to approve the consent agenda excepting item 4-2 and was seconded by Director Stephens. The motion carried unanimously.**

5. SPECIAL PRESENTATIONS

5-1 February Employee of the Month – Rosemary Bayles, Human Resources Generalist. (Kelly Halcon)

5-2 Donation of Vehicle from Gil's Basketball Academy. (Carl Sedoryk)

All presentations were postponed until the March 19 Board meeting.

6. COMMITTEE REPORTS

6-1 Planning & Operations Minutes from January 9, 2012. (Deanna Smith)

7. BIDS/PROPOSALS

None.

8. PUBLIC HEARINGS

- 8-1 Conduct Public Hearing for FY 2012 Program of Projects. Adopt FY 2012 Program of Projects and authorize the filing of appropriate grant applications with the Federal Transit Administration and Caltrans. (Hunter Harvath)

Mr. Harvath directed the Board to page 49 of the agenda and stated that the hearing was noticed according to MST policy and federal requirements. He stated that funds received will be used for operations and planning.

Public Comment – None

Director Clark made a motion to adopt the FY 2012 Program of Projects and authorize the filing of appropriate grant applications with the Federal Transit Administration and Caltrans and was seconded by Director Stephens. The motion carried unanimously.

- 8-2 Conduct Public Hearing for Proposed spring 2012 service reductions. (Hunter Harvath)

Mr. Harvath stated that today's public hearing is the seventh in a series of public hearings conducted throughout the MST service area. In November, MST received information on an unexpected reduction in state funding levels of approximately \$600,000. Next year, the shortfall could be as much as \$1.3 million dollars.

Mr. Harvath highlighted the proposed elimination of weekend and holiday discount fares for all riders except those who are under 18, over 65, active military, those with disabilities, and Medicare card holders. He provided a PowerPoint presentation detailing all proposed service reductions and ridership data. He stressed that reductions were spread across all service areas. Implementation of the reductions is scheduled for late April 2012.

Director Clark asked how much money will be saved by eliminating the discount fares. Mr. Harvath stated that savings are expected to be approximately \$200,000 during FY 2013. Savings will be less for the remainder of FY 2012.

Director Huerta asked if the service reductions will result in MST driver layoffs. Mr. Harvath stated that MST does not plan to reduce its driver force. The regular attrition of drivers will balance out labor expenses.

Director Edwards asked if staff had looked over all public comments including those placed on the dais. Mr. Harvath stated that staff had read and considered all comments, and that exceptions have been made for several requests. He emphasized that some public requests were for additional service, but that the nature of service reductions mandate that cuts must be made. Reductions are primarily to service areas and routes with low ridership, and a fair distribution of service area reductions was attempted. Director Edwards stated that most public comments are received after changes are made. Mr. Harvath stated that numerous attempts to inform the public and

encourage participation in public hearings were made, including requests for phone or written comments from those who could not attend. Mr. Sedoryk stated that the most effective method of informing riders of proposed changes and meeting times comes from the car cards placed in MST buses.

Public Comment

Mr. Fink asked that the two questions he submitted in his email regarding changes to Line 13 and Line 16 be answered. He stated that if the Line 8 mid-day route is cut, there will be no way for transit riders to return home from attending MST Board meetings.

Sharon Hack stated that Sacramento is increasing service and she does not understand why Monterey needs to reduce service. She thinks the overall changes are creative, but thinks the weekend changes will be confusing. She believes the fares are too low and should be tied to the cost of fuel. She suggested a "car free" website with information on how to successfully navigate the transit system. She believes that more marketing is effective in encouraging public transportation use among the public.

Close Public Comment

Mr. Harvath stated that he appreciated Ms. Hack's comments and would look into her suggestions. He stated that Sacramento has a local sales tax for transportation that provides additional funding; Monterey County does not and has failed in its last three attempts to pass a tax measure. He assured Mr. Fink that the Line 8 changes would still allow for transportation to and from MST Board meetings. Line 28 will run hourly after 7:00 p.m. Line 16 from CSUMB will run on Lightfighter Drive, and he assured that Line 29 to 55, from Prunedale to San Jose, will run effectively.

Director Downey made a motion to approve the proposed fare and service changes for spring 2012 and was seconded by Director Huerta. The motion carried unanimously.

Director Huerta stated that he supports the effort to pass a local sales tax to support public transportation.

Director Edwards thanked MST for making the effort to hold a public hearing in Seaside.

Director Armenta thought that holding the hearing at Northridge Mall on a Saturday was a good idea and asked staff to try to encourage those walking in and around the mall to attend next time.

9. UNFINISHED BUSINESS

- 9-1 Authorize the purchase of Bus Rapid Transit Shelters. (Michael Hernandez)

Mr. Hernandez stated that the purchase of shelters is fully funded by the Very Small Starts program and Proposition 1B. He displayed a photo of the shelter prototype and stated that the project has a fall 2012 completion goal.

Director Sanchez asked for the cost per shelter and what would be done with the shelters that would be replaced. Mr. Hernandez stated that three shelters would be placed in Sand City and one in Seaside. All old shelters will be placed in areas without shelters. The eleven foot shelters cost \$28,105 and the double sized shelters cost \$59,800.

Directors Kleber and Sharp were concerned that they would not properly protect from the elements and only had seating for two people. Mr. Hernandez stated that the shelters were not designed to be weather-proof, but they do provide shelter from rain. The eleven foot shelter seats two people and provides a covered area for one wheelchair. The double shelter has more seating.

Public Comment

Mr. Fink asked if the shelters will be able to accommodate a Light Rail system.

Ms. Hack encouraged bike hooks at shelters.

Close Public Comment

Mr. Harvath stated that the proposed Light Rail system is slated to run along the Del Monte corridor in Monterey, not the Fremont corridor being used for BRT. He confirmed that all shelters have bike racks and MST buses can store bikes.

Director Armenta encouraged MST staff to make sure that South County is considered for new projects, shelters, and other transit-related enhancements.

10. NEW BUSINESS

None.

11. REPORTS & INFORMATION ITEMS

- 11-1 General Manager/CEO Report.
- 11-2 TAMC Highlights – December, 2011 and January, 2012.
- 11-3 Washington D. C. Lobbyist report – December, 2011 and January, 2012.
- 11-4 State Lobbyist report – December, 2011 and January, 2012.
- 11-5 Staff trip reports.
- 11-6 Correspondence.

12. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Mr. Fink thanked the MST driver who assisted him on New Year's Eve when he fell while disboarding a bus.

13. COMMENTS BY BOARD MEMBERS

- 13-1 Reports on meetings attended by Board members at MST expense (AB1234).

14. ATTACHMENTS

- 14-1 Disbursement Journal for November and December, 2011.

15. ANNOUNCEMENTS

16. ADJOURN

There being no further business, Chair Armenta adjourned the meeting at 12:22 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

FOR IMMEDIATE RELEASE

17 May 2012

Contact: Carl Sedoryk
 General Manager / CEO
 (831) 393-8123

MST FARE INCREASE EFFECTIVE SATURDAY, MAY 26

In response to the high cost of fuel and federal funding difficulties, Monterey-Salinas Transit (MST) is increasing fares for its fixed-route, "On Call" general public dial-a-ride, and RIDES paratransit services. The fare increases will affect all forms of fare media, including per-trip cash fares, GoPasses (single day, 7-day and 31-day), and RIDES ADA paratransit trips. The following fare changes will take effect Saturday, May 26, 2012:

<u>Fixed-Route/OnCall Fare Classification</u>	<u>Current</u>	<u>New</u>
Local Routes & OnCall	\$1 / \$0.50 Discount	\$1.50 / \$0.75 Discount
Primary (Base) Routes	\$2 / \$1 Discount	\$2.50 / \$1.25 Discount
Regional Routes	\$3 / \$1.50 Discount	\$3.50 / \$1.75 Discount
Commuter Routes	\$10 / \$5.00 Discount	\$12 / \$6.00 Discount
31-Day Super GoPass	\$150 / \$75 Discount	\$190 / \$95 Discount
31-Day Basic GoPass	\$75 / \$37 Discount	\$95 / \$47 Discount
7-Day Super GoPass	\$40 / \$20 Discount	\$50 / \$25 Discount
Day Pass (Not valid on Commuter Routes)	\$8 / \$4 Discount	\$10 / \$5 Discount

<u>MST RIDES Fare Classification</u>	<u>Current</u>	<u>New</u>
One-way, 2.7 miles or less	\$2.00	\$3.00
One-way, more than 2.7 miles or less than 19.7 miles	\$4.00	\$5.00
One-way, more than 19.7 miles	\$6.00	\$7.00
MST RIDES customers on MST fixed-route and OnCall services	FREE	Pay half-price discount fares at all times
Taxi reimbursement program	50% of taxi fares, up to \$45 per month	Discontinued – use new taxi voucher program with \$3 co-pay per trip

For more information, please visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940

Deanna Smith

RE: PUBLIC HEARING NOTICE In response to th
Increased Fares

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

4/7/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 7 day of April 2012 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

In response to the high cost of fuel and federal funding difficulties, Monterey-Salinas Transit (MST) is proposing to increase fares for its fixed-route, "On Call" general public dial-a-ride, and RIDES paratransit services. The proposed fare increases would affect all forms of fare media, including per-trip cash fares, GoPasses (single day, 7-day and 31-day), and RIDES paratransit trips. If approved by the MST Board of Directors, the following fare changes would take effect Saturday, May 26, 2012:

Fixed-Route/OnCall Fare Classification	Current	Proposed
Local Routes & OnCall	\$1 / \$0.50 Discount	\$1.50 / \$0.75 Discount
Primary (Base) Routes	\$2 / \$1 Discount	\$2.50 / \$1.25 Discount
Regional Routes	\$3 / \$1.50 Discount	\$3.50 / \$1.75 Discount
Commuter Routes	\$10 / \$5.00 Discount	\$12 / \$6.00 Discount
31-Day Super GoPass	\$150 / \$75 Discount	\$190 / \$95 Discount
31-Day Basic GoPass	\$75 / \$37 Discount	\$95 / \$42 Discount
7-Day Super GoPass	\$40 / \$20 Discount	\$50 / \$25 Discount
1-Day Pass		
(Not valid on Commuter Routes)	\$8 / \$4 Discount	\$10 / \$5 Discount

MST RIDES Fare Classification	Current	Proposed
One-way, 2.7 miles or less	\$2.00	\$3.00
One-way, more than 2.7 miles or less than 19.7 miles	\$4.00	\$5.00
One-way, more than 19.7 miles	\$6.00	\$7.00
MST RIDES customers on MST fixed-route and OnCall services	FREE	Pay half-price discount fares at all times
Taxi reimbursement program	50% of taxi fares, up to \$45 per month	Discontinued - use new taxi voucher program with \$3 co-pay per trip

MST will hold four public hearings to receive comments on the proposed fare increases:

April 24, 2012
Salinas -- 6:00 PM
Hebron Heights Community Center
683 Fremont Street

May 1, 2012
Soledad -- 6:00 PM
City Council Chambers
248 Main Street

April 26, 2012
Seaside -- 6:00 PM
Boys & Girls Club of Monterey County
1332 La Salle Avenue

May 14, 2012
Monterey -- 10:00 am
Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, May 9, 2012.

April 7, 2012 (218316)

Monterey County
The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

This space is reserved for the County Clerk's Filing Stamp

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ACCOUNTS PAYABLE

1 RYAN RANCH ROAD

Monterey, CA 93940

Legal No. 0004393243

Fare Changes- Legal Notice

Ordered by: dsmith@mst.org

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

04/17/12

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 04/17/2012 at Monterey, California.



Signature

MST

MONTEREY-SALINAS TRANSIT

PUBLIC HEARING NOTICE

In response to the high cost of fuel and federal funding difficulties, Monterey-Salinas Transit (MST) is proposing to increase fares for its fixed-route, "On Call" general public dial-a-ride, and RIDES paratransit services. The proposed fare increases would affect all forms of fare media, including per-trip cash fares, GoPasses (single day, 7-day and 31-day), and RIDES paratransit trips. If approved by the MST Board of Directors, the following fare changes would take effect Saturday, May 26, 2012:

<u>Fixed-Route/OnCall Fare Classification</u>	<u>Current</u>	<u>Proposed</u>
Local Routes & OnCall	\$1 / \$0.50 Discount	\$1.50 / \$0.75 Discount
Primary (Base) Routes	\$2 / \$1 Discount	\$2.50 / \$1.25 Discount
Regional Routes	\$3 / \$1.50 Discount	\$3.50 / \$1.75 Discount
Commuter Routes	\$10 / \$5.00 Discount	\$12 / \$6.00 Discount
31-Day Super GoPass	\$150 / \$75 Discount	\$190 / \$95 Discount
31-Day Basic GoPass	\$75 / \$37 Discount	\$95 / \$42 Discount
7-Day Super GoPass	\$40 / \$20 Discount	\$50 / \$25 Discount
1-Day Pass (Not valid on Commuter Routes)	\$8 / \$4 Discount	\$10 / \$5 Discount

<u>MST RIDES Fare Classification</u>	<u>Current</u>	<u>Proposed</u>
One-way, 2.7 miles or less	\$2.00	\$3.00
One-way, more than 2.7 miles or less than 19.7 miles	\$4.00	\$5.00
One-way, more than 19.7 miles	\$6.00	\$7.00
MST RIDES customers on MST fixed-route and OnCall services	FREE	Pay half-price discount fares all times

Taxi reimbursement program 50% of taxi fares, up to \$45 per month
Discontinued - use new taxi voucher program with \$3 co-pay per trip

MST will hold four public hearings to receive comments on the proposed fare increases:

April 24, 2012

Salinas -- 6:00 PM
Hebron Heights Community Center
683 Fremont Street

April 26, 2012

Seaside -- 6:00 PM
Boys & Girls Club of Monterey County
1332 La Salle Avenue

May 1, 2012

Soledad -- 6:00 PM
City Council Chambers
248 Main Street

May 14, 2012

Monterey -- 10:00 am
Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, May 9, 2012.
Published April 17, 2012

MST

MONTEREY-SALINAS TRANSIT PUBLIC HEARING NOTICE

response to the high cost of fuel and federal funding difficulties, Monterey-Salinas Transit (MST) is proposing to increase fares for its fixed-route, "On Call" general public dial-a-ride, and RIDES paratransit service. The proposed fare increases would affect all forms of fare media, including per-trip cash fares, GoPasses (single day, 7-day and 31-day), and RIDES paratransit trips. If approved by the MST Board of Directors, the following fare changes would take effect Saturday, May 26, 2012:

Fixed-Route/OnCall Fare Classification Current Proposed

Local Routes & OnCall	\$1 / \$0.50 Discount	\$1.50 / \$0.75 Discount
Primary (Base) Routes	\$2 / \$1 Discount	\$2.50 / \$1.25 Discount
Regional Routes	\$3 / \$1.50 Discount	\$3.50 / \$1.75 Discount
Commuter Routes	\$10 / \$5.00 Discount	\$12 / \$6.00 Discount
31-Day Super GoPass	\$150 / \$75 Discount	\$190 / \$95 Discount
31-Day Basic GoPass	\$75 / \$37 Discount	\$95 / \$42 Discount
7-Day Super GoPass	\$40 / \$20 Discount	\$50 / \$25 Discount
1-Day Pass (Not valid on Commuter Routes)	\$8 / \$4 Discount	\$10 / \$5 Discount

MST RIDES Fare Classification Current Proposed

One-way, 2.7 miles or less	\$2.00	\$3.00
One-way, more than 2.7 miles or less than 19.7 miles	\$4.00	\$5.00
One-way, more than 19.7 miles	\$6.00	\$7.00

T RIDES customers on MST fixed-route and OnCall services FREE Pay half-price discount fares at all times

taxi reimbursement program 50% of taxi fares, up to \$45 per month Discontinued – use new taxi voucher program with \$3 co-pay per trip

will hold four public hearings to receive comments on the proposed fare increases:

April 24, 2012

Salinas -- 6:00 PM
Hebron Heights Community Center
683 Fremont Street

May 1, 2012

Soledad -- 6:00 PM
City Council Chambers
248 Main Street

April 26, 2012

Seaside -- 6:00 PM
Boys & Girls Club of Monterey County
1332 La Salle Avenue

May 14, 2012

Monterey -- 10:00 am
Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Rd., Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

MST

MONTEREY-SALINAS TRANSIT AVISO DE AUDIENCIA PÚBLICA

En respuesta a los altos costos del combustible y las dificultades de fondos federales, Monterey-Salinas Transit (MST) se propone incrementar las tarifas para su ruta fija, "de guardia" al público en general de Dial-A-Ride, y servicios de transporte RIDES. Los aumentos de tarifas propuestos afectarían a todas las formas de los medios de tarifas, incluyendo tarifas en efectivo por viaje, GoPasses (un día, 7 días y 31 días), y viajes RIDES paratransito. Si es aprobado por la Junta de Directores MST, los cambios en las tarifas entrarían en vigor el Sábado, 26 de mayo 2012:

Clasificación Ruta Fija/OnCall Tarifa Actual Propuesta

Rutas locales y OnCall	\$1 / \$0.50 \$ de descuento a	\$1.50 / \$ 0.75 de descuento
Primarias (básica) Rutas de	\$2 / \$1 de descuento a	\$2.50 / \$1.25 de descuento
Rutas Regionales de	\$3 / \$1.50 de descuento a	\$3.50 / \$1.75 de descuento
Rutas Commuter de	\$10 / \$5.00 de descuento a	\$12 / \$6.00 de descuento
31 Días de Super GoPass de	\$150 / \$75 de descuento a	\$190 / \$95 de descuento
31 Días GoPass básicos de	\$75 / \$37 de descuento a	\$95 / \$42 de descuento
7 Días de Super GoPass de	\$40 / \$20 de descuento a	\$50 / \$25 de descuento
Pase de 1 Día (No es válido en Rutas Commuter) de	\$8 / \$4 de descuento a	\$10 / \$5 de descuento

Tarifa Clasificación MST RIDES Actual Propuesta

De una vía, 2.7 millas o menos	\$ 2.00 a \$ 3.00
De una vía, más de 2.7 millas o menos de 19.7 millas	\$ 4.00 a \$ 5.00
De una sola vía, más de 19.7 millas	\$ 6.00 a \$ 7.00

Cientes de MST RIDES en MST de ruta fija y servicios OnCall Gratis Paga tarifas a mitad de precio todo el tiempo

Programa de reembolso del 50% de las tarifas de los taxis, hasta \$ 45 por mes
Discontinuado - utilizar el nuevo programa de vales de taxi por \$ 3 co-pago por viaje

MST llevará a cabo cuatro audiencias públicas para recibir comentarios sobre los aumentos de tarifas propuestas:

24 de abril 2012

Salinas -- 6:00 PM
Hebron Heights Community Center
683 Fremont Street

1ero de mayo 2012

Soledad -- 6:00 PM
City Council Chambers
248 Main Street

26 de abril 2012

Seaside -- 6:00 PM
Boys & Girls Club of Monterey County
1332 La Salle Avenue

14 de mayo 2012

Monterey -- 10:00 am
Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

Las personas interesadas que deseen comentar, pero que no pueden asistir a las audiencias públicas, pueden presentar comentarios escritos a: Hunter Harvath, Subgerente General de Finanzas y Administración, 1 Ryan Ranch Road, Monterey, CA 93940, por correo electrónico a mst@mst.org, o vía fax al (831) 899 a 3954.

PUBLIC HEARING
Hebron Family Center
683 Fremont Street, Salinas
April 24, 2012
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:00 p.m. in the Hebron Family Center Community Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Miriam Gutierrez	Customer Service Representative
	Carl Sedoryk	General Manager/CEO

Public:	Maria Gutierrez	Salinas Resident, MST Rider
	Paula Sandoval	Salinas Resident, MST Rider
	Gwen Foote	Salinas Resident, MST Rider
	Melantha Jamieson	Salinas Resident, MST Rider
	Glenn Davis	Salinas Resident, MST Rider
	Laura Cabrera	Office of Assembly member Luis Alejo
	Alicia Jimenez	Salinas Resident, MST Rider
	Tony Paredes	Salinas Resident, MST Rider
	Rosa Izquieria	Salinas Resident, MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED FARE INCREASES

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. Mr. Harvath gave a PowerPoint presentation and explained that the proposed fare increases apply to all MST Transit services: regular, discount, and MST RIDES. He stated that fuel costs are the primary reason necessitating the fare increases and that MST uses approximately 70,000 gallons of fuel per month. MST's last fare increase was in January of 2009 when gasoline was \$1.50 per gallon and the average fare was \$1.39. He presented the proposed table of fare increases and opened the meeting for public comment.

3. PUBLIC COMMENT

Maria Gutierrez stated that she lives on a fixed income and uses public transportation exclusively, purchasing the 31-Day Basic Go Pass. She stated that the fare increases will make it very difficult for her to pay her bills. She later asked that her comment be amended to request that if fares must be raised, that they not be raised as much as proposed.

Paula Sandoval stated that she is on a fixed income and her check is not enough to cover her monthly expenses.

Gwen Foote stated that she is also on a fixed income and has not had a cost of living increase in 3 years. She asked if fares would be lowered when gas goes down. She believes that gasoline prices are going down. She is a 31-Day pass holder.

Melantha Jamieson understands that the fare box revenue for RIDES customers must cover 10% of fare, but asked what would happen if MST simply did not raise fares. She stated that Line 45 is often late or does not show up and that she expects better service if she will be required to pay a higher fare. Mr. Harvath stated that service would have to be cut as an alternative to raising fares. He stated that MST is currently studying Line 45 as well as other routes in Salinas and will be making changes to improve the schedule and on-time performance. Ms. Jamieson asked if she was eligible for the discounted fare since recently receiving a note from her doctor saying she was disabled. Mr. Harvath offered to assist her with getting her the forms to fill out to obtain an MST Courtesy Card, which would entitle her to the 50% discounted fares.

Laura Cabrera asked how often the fares and related data were reviewed. Mr. Sedoryk explained that all data is reviewed annually as a part of the budget process, but that fares do not necessarily change annually. MST staff attempts to strike a balance between fare increases and service reductions when necessary, as both impact riders.

Alicia Jimenez lives in Salinas and works in Carmel Valley. She must take up to 4 buses at times to make it to work, and her commute is 2 hours each way, with an additional hour to pick up her young son from daycare. Her 15 year old son attends school in Seaside and also takes the bus. She stated that if the fares are raised, it will not be worth it to continue to work and pay for a babysitter. Mr. Harvath told her that her comments would be provided to the Board of Directors and also suggested that since she works with more than 4 other employees, a group discount could be obtained to offset the proposed fare increases. He also informed her of the \$38 Summer Youth Pass for her son.

Gwen Foote stated that she is upset that she must pay .50 cents more to ride just 4 blocks on Line 29 in Salinas simply because it provides service to Watsonville. Mr. Harvath stated that the new schedule, which starts April 28th, places more Line 49 buses in Salinas than Line 29, so it should be easier to ride at a lower fare.

Mr. Sedoryk asked the public how they heard about the Public Hearings. Most stated that they were informed by the car cards on the buses and by other passengers. Some also stated that information was passed out at the transit centers.

Mr. Sedoryk asked if there was anything MST could do to encourage more participation at the Public Hearings. Ms. Foote suggested holding the hearings at Sherwood Hall, a more central and easily identified location.

Tony Paredes stated that the proposed fares were too high for him. His address and email address were obtained, and staff will confirm that he obtains the appropriate discounted fare.

Rosa Izquiero arrived after the meeting was adjourned. She explained that she rides MST exclusively and that the proposed fare increases will be difficult for her. She also stated that she had not received a COLA for three years and her income is not keeping up with inflation.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:45p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING
Boys & Girls Club
1332 La Salle Avenue, Seaside
April 26, 2012
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:04 p.m. in the Boys & Girls Club Community Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Jacqueline Bernal	Customer Service Representative
	Carl Sedoryk	General Manager/CEO

Public:	Alicia Jimenez	Salinas Resident, MST Rider
	Jose Jimenez	Salinas Resident, MST Rider
	Francisco Javier Lopez	Salinas Resident, MST Rider
	Carmen Vasquez	Seaside Resident, MST Rider
	Miranda Rios	Seaside Resident, MST Rider
	Emily Schnars	Seaside Resident, MST Rider
	Inez Canel	MST Rider
	Jim Fink	MST Rider
	Alvin Edwards	Seaside City Councilmember, MST Board Member
	Jose	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED FARE INCREASES

Mr. Harvath introduced himself and MST staff, welcoming all members of the public. He presented Jacqueline Bernal, who provided translation for the presentation and public comments. Mr. Harvath gave a PowerPoint presentation and explained that the proposed fare increases apply to all MST Transit services: regular, discount, and MST RIDES. He stated that fuel costs are the primary reason necessitating the fare increases and that MST uses approximately 70,000 gallons of fuel per month. MST's last fare increase was in January of 2009 when gasoline was \$1.50 per gallon and the average fare was \$1.39. He presented the proposed table of fare increases and opened the meeting for public comment.

3. PUBLIC COMMENT

Alicia Jimenez asked why the Line 11 late evening service from Carmel to Seaside was cut. Mr. Harvath stated that in the last service reduction, this service was

cut, but that as of this weekend, 1 additional late evening stop from Carmel will be added to Line 5. Ms. Jimenez stated that she preferred a direct route.

Inez Canel asked what happened to Line 7. Mr. Harvath explained that this service was also reduced during the last service reduction. He suggested that Lines 5 and 24 now serve Monterey to Carmel 7 days a week. He also stated that Lines 3 and 4 now provide service from Monterey to CHOMP.

Jose (last name unknown) stated that the proposed fares are too high for those on fixed incomes or who have not had their pay increased for the last several years. He stated that he tried to get his friends to come to protest, but he is the only one speaking for them.

Carmen Vasquez stated that she is unhappy that service from Del Rey Oaks to Edgewater after 1:00pm has been eliminated. She stated that it is not safe for pedestrians to walk this area. Mr. Sedoryk stated that if fuel prices reduce significantly or tax revenue increases, some cut services may be reinstated. Ms. Vasquez stated that she has been using public transit for a long time and may not be able to continue working if the fares are raised.

Inez Canel is worried that the fare increases will keep her from being able to make it to work.

Jim Fink stated that he is concerned that the 5:50am service from CHOMP has been eliminated. Line 3 does not operate early enough. He stated that he prefers an even dollar amount for fares. Mr. Harvath stated that all of his comments are appreciated and have been received via email and will be presented to the Board.

Mr. Sedoryk asked Jacqueline to assure everyone that all comments will be considered by the MST Board of Directors on Monday, May 14, 2012.

Carmen Vasquez stated that she used to be able to call the driver of Line 9 connecting with Line 20, to request that he/she waits just 2 minutes if the bus was running late. She stated that the driver no longer will wait for the late buses. Mr. Harvath asked her to please call customer service with details the next time this happens so that staff can follow up with the driver. MST policy requires the drivers to wait for a maximum of 2 minutes for late buses.

Inez Canel stated that Line 1 from Asilomar to Monterey at 2:15pm either leaves early or is late. She stated that when it ran 27 minutes after the hour, it was more accurate.


Emily Schnas requested more service on Lines 16 and 17 in the former Ft. Ord residential area. Mr. Harvath stated that there has not been enough demand to support increasing service.

Mr. Fink asked what was the current fare box recovery rate and if MST has considered proposing a tax measure. Mr. Harvath stated that it is approximately 25% - 30% and that MST has had to dip into its reserves over the past 2 years to cover costs. Service cannot be raised until the budget is balanced and reserves are replaced. The tax measure is being considered by the MST Board and Staff.

Seaside Councilmember Alvin Edwards asked members of the public how they heard about the Public Hearing. Jacqueline interpreted for the public, and most stated that they read the car cards in the buses.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:45p.m.

Prepared by: 
Deanna Smith, Deputy Secretary

PUBLIC HEARING
Soledad City Hall
248 Main Street, Soledad, CA
May 1 2012
6:00 p.m.

1. CALL TO ORDER

There being no members of the public present, Mr. Harvath did not call the meeting to order.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative

Public:	Patricia Stephens	Soledad City Councilmember, MST Board Member
----------------	-------------------	--

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED FARE INCREASES

There being no members of the public present, Mr. Harvath did not conduct the presentation.

3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no members of the public present, Mr. Harvath adjourned the meeting at 6:30 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING
MONTEREY-SALINAS TRANSIT
May 14, 2012

1. CALL TO ORDER

Chair Armenta called the meeting to order at 10:00 a.m. in the MST Conference Room. Roll call was taken and the Pledge of Allegiance followed.

Present:	Fernando Armenta	County of Monterey
	Victoria Beach	City of Carmel-by-the-Sea
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Susan Kleber	City of King
	Frank O'Connell	City of Marina
	Maria Orozco	City of Gonzales
	David Pendergrass	City of Sand City
	Patricia Stephens	City of Soledad
Absent:	Alvin Edwards	City of Seaside
	John Huerta, Jr.	City of Greenfield
	Sergio Sanchez	City of Salinas
Staff:	Carl Sedoryk	General Manager/CEO
	Zoe Shoats	Marketing Analyst
	Lou Doll	Safety/Training Officer
	Carl Wulf	Facilities Manager
	Kathy Williams	General Accounting & Budget Manager
	Rosemary Bayles	Human Resources Generalist
	Sandra Amorim	Purchasing Manager
	Ben Newman	Risk & Security Manager
	Mike Gallant	Planning Manager
	Kelly Halcon	Director of Human Resources & Risk Management
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Tom Hicks	Mobility Manager
	Deanna Smith	Executive Assistant to the GM/CEO
	Robert Weber	Director of Transportation Services
	Sonia Bannister	Office Administrator
	Dave Laredo	General Counsel/De Lay & Laredo
Others:	Lance Atencio	MV Transportation
	Jim Fink	Citizen, MST Customer
	Chris Rubrecht	Salinas Resident
	Pete Torrecillas	MST Employee

Tony Valladares	MST Employee
Roger Vandever	MST Employee
Randy Ascencio	MST Employee
Dolores McDaniels	Monterey Resident
Margaret Osborne	Seaside Resident

Apology is made for any misspelling of a name.

2. CONSENT AGENDA

2-1. Review highlights of Agenda. (Carl Sedoryk)

Mr. Sedoryk read the highlights of the agenda.

2-2 Adopt Resolution 2012-24 recognizing Randy Ascencio, Intermediate Mechanic, as Employee of the Month for May, 2012.

2-3 Disposal of property left aboard buses.

2-4 Minutes of the regular meeting of April 9, 2012.

2-5 Financial Report – March, 2012.

2-6 Review Current Committee Assignments and Receive Proposed Committee Meeting Schedule.

2-7 Receive updated 2012 State Legislative Program.

2-8 Receive Draft FY 2013 Budget.

Public Comment – None

Director Clark made a motion to approve the Consent Agenda and was seconded by Director Orozco. The motion carried unanimously.

3. SPECIAL PRESENTATIONS

3-1 May Employee of the Month – Randy Ascencio, Intermediate Mechanic.

Mr. Vandever recognized Randy Ascencio, Intermediate Mechanic, as the May Employee of the Month for his positive contribution to MST and the entire community; for his dedication, high energy level, excellent work ethic and superior technical skills. Mr. Ascencio recently repaired several buses at the Wright Division thereby insuring sufficient vehicles were available to early morning service.

3-2 25 Years of Service – Dave Duckworth, Coach Operator.

Mr. Duckworth was not present to receive his award.

3-3 20 Years of Service – Grace Casey, Coach Operator.

Ms. Casey was not present to receive her award.

3-4 20 Years of Service – Pawel Ziolkowski, Coach Operator.

Mr. Ziolkowski was not present to receive his award.

3-5 Receive APTA Bus Safety Gold Award.

Mr. Sedoryk announced that MST had been awarded APTA's highest Safety Award. He commended MST employees for their dedication, hard work, and commitment to making MST the safest transit district among its peers.

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Mr. Fink announced that he has been riding MST buses for 15 years. He requested donations for the Norcal AIDS Cycle event, in which he will be riding.

5. COMMITTEE REPORTS

5-1 Human Resources Committee Minutes from April 9, 2012.

6. BIDS/PROPOSALS

6-1 Award Contract for the Construction of BRT Bus Stops.

In the absence of Mr. Hernandez, Mr. Wulf requested the Board's authorization to enter into a contract with Pavex Construction. .

Public Comment

Mr. Fink requested that the construction prevent private autos from parking at bus stops. Mr. Sedoryk acknowledged the ongoing problem, and stated that MST continues to work with local law enforcement to ticket those parking illegally.

Director Clark made a motion to authorize staff to enter into a contract with Pavex Construction for the construction of bus stops, installation of passenger shelters, and installation of other bus stop amenities for MST's Bus Rapid Transit service, not to exceed \$3,157,000, and was seconded by Director Downey. The motion carried unanimously.

6-2 Award a Security Gate Contract to Fence Corporation.

Mr. Wulf requested the Board's authorization to award a contract to Fence Corporation.

Public Comment – none.

Director Kleber made a motion to award a contract to Fence Corporation of Sacramento for the purchase & installation of three (3) each, Speed Bi-fold Gates at CJW, not to exceed \$169,161.40, and was seconded by Director Clark. The motion carried unanimously.

7. PUBLIC HEARINGS

7-1 Proposed spring 2012 Fare Increase.

Mr. Harvath informed the Board that three (3) public hearing have been held seeking input from the public regarding proposed fare increases to be implemented May 26, 2012. Rising fuel costs are the primary driver of the increase, having more than doubled since 2009. Fares have not been increased since January of 2009. At that time, riders paid an average fare of \$1.45, while the average fair to date is only \$1.39. The average fare increase is 25%.

Director Beach asked if fare increases could be reduced for the lines that tend to carry lower income riders, and asked if any analysis had been done to identify such routes. Mr. Harvath stated that an in-depth analysis had been conducted, and fare increases were made with attention to equity. If fares are adjusted to affect only one segment of the population at the expense of another, MST runs the risk of violating certain federal guidelines.

Director Cohen asked if fares for shorter routes could be lowered and fares for longer routes increased. Mr. Harvath stated that MST used to base their fares geographically, but actually found this system to be less equitable than the current fares, which are based on route type: local, primary, regional, and commuter. This eliminated transfer fees and other confusing route structures.

Director O'Connell asked if RIDES passengers pay an application fee. Mr. Harvath stated that MST is not allowed to charge a fee.

Public Comment

Mr. Fink asked the Board to refer to an email he submitted. He recommends tying fares to inflation, raising fares annually based on inflation, and keeping fares an even dollar amount.

Margaret Osborne of Seaside stated that she is fine with the fare increase, but she represents the senior community at Villa Del Monte and is concerned with a few of the bus schedules. She asked that Mr. Harvath email her answers to the following:

- Can she get a day pass to cover her fare on Line 55 San Jose Express
- Is there a fee for applying to RIDES
- Can MST use smaller buses for routes with few passengers and are the costs the same for large and small buses
- She does not like having to wait one hour for Lines 9, 10, and 5

Dolores McDaniels is on Social Security and has not had a cost of living increase in over two (2) years. The increases will be too costly for her. She thanked MST for providing free transportation to the Board meeting.

Chris Rubrecht of Salinas stated that the one (1) hour wait time for the buses is inconvenient.

Liz Corpuz works with Interim, Inc. and serves many of the low income residents in the 93905 zip code area. She stated that the fare increases will negatively affect those whom she serves.

Close Public Comment

Mr. Harvath stated that one can purchase a Day Pass and pay an additional two dollars (\$2.00) to use the Line 55 San Jose Express. MST uses small buses when ridership is low, but sometimes there are no small buses available, so large buses are used to provide service rather than discontinue it. The Salinas Area Analysis being presented later in the agenda provides some recommendations for route changes that would provide more frequent service for Lines 9 and 10. Line 8 was discontinued because of extremely low ridership. He reminded those on fixed incomes that most qualify for the MST 50% Discounted Fare program.

Director Downey stated that she wanted everyone to be aware that the General Manager did not request a raise this year. MSTEA employees received a 2% cost of living increase.

Director Pendergrass made a motion to approve the proposed fare increases for MST fixed-route, OnCall and RIDES services and was seconded by Director Stephens. The motion carried with a vote of 8-2.

Ayes: Directors Armenta, Beach, Clark, Cohen, Kleber, Orozco, Pendergrass, and Stephens

Noes: Directors Downey and O'Connell

8. UNFINISHED BUSINESS

8-1 Approve revised line of credit in the amount of \$1 million from Rabobank.

Mr. Harvath explained that the increased credit line will provide MST with more financial security as government funding is consistently delayed by 2-5 months. MST has gone to TAMC for short term loans, and can continue to do so, but the Rabobank credit line will provide an extra measure of security for MST's short term cash flow issues. The loans from TAMC cannot be guaranteed and are based on their own capital program expenditures. He confirmed the loan fees were \$500 and the interest rate would be set at a variable prime rate with a floor of 4.25%.
Public Comment – none.

Director Downey made a motion to approve a line of credit in the amount of \$1,000,000 for operating expenditures to address short-term cash flow difficulties and was seconded by Director Clark. The motion carried unanimously.

- 8-2 Receive presentation on the preliminary results of the Salinas Area Service Analysis – II and authorize staff to conduct public hearings on proposed route and schedule changes.

Mr. Harvath stated that Service Area Analyses are conducted every 5-7 years. This analysis was paid by an Air District grant. He introduced Mr. Thomas Whitman of Nelson/Nygaard to present the findings and recommendations.

Director Stephens requested a copy of the complete area analysis.

Mr. Harvath stated that staff would continue to study the recommendations, which he finds very useful, and will return to the Board and the Planning and Operations Committee in June after holding Public Hearings on proposed changes. If approved, the proposed changes would be implemented in September 2012.

Public Comment

Mr. Fink requests increasing service on Line 43 serving San Joaquin and Pajaro Streets in Salinas on Sunday mornings. He stated that the analysis should reference Salinas Valley Memorial Hospital, not Valley Hospital.

Director Downey made a motion to authorize staff to hold public hearings soliciting input on proposed route and schedule changes recommended by the SASA-II study and was seconded by Director O'Connell. The motion carried unanimously.

9. NEW BUSINESS

10. REPORTS & INFORMATION ITEMS

- 10-1 General Manager/CEO Report – March, 2012.
- 10-2 TAMC Highlights – April, 2012.
- 10-3 Washington D. C. Lobbyist report – April, 2012.
- 10-4 State Lobbyist report – April, 2012.
- 10-5 Staff trip reports.
- 10-6 Correspondence.

Mr. Sedoryk directed the Board to several letters of correspondence. He stated that he has met with the cities of Seaside, Marina, and Soledad, and will soon meet with the City of Salinas to discuss possible locations for MST facilities.

Public Comment – none.

Close Public Comment

11. COMMENTS BY BOARD MEMBERS

None.

12. ATTACHMENTS

12-1 Disbursement Journal for March, 2012.

13. ANNOUNCEMENTS

Director Cohen asked the Board to contact Deputy Secretary, Deanna Smith, if they are unable to serve as an officer for FY 2013. The Nominating Committee will meet again in June to make their recommendations to the Board.

Director Armenta stated that Supervisors Salinas and Calcagno have been asked to respond to a letter requesting reimbursement for fees paid by MST related to the Whispering Oaks project. Mr. Sedoryk stated that as soon as the letter is received, the Whispering Oaks Subcommittee will be contacted to meet.

14. CLOSED SESSION

14-1 Conference with Labor Negotiators, Gov. Code § 54957.6: (Agency Negotiator; Kelly Halcon, Carl Sedoryk. Negotiating Parties; MSTEA/ATU, non-represented employees.

14-2 General Manager Performance Evaluation, Gov. Code § 54957 (b)

Public Comment - none.

Chair Armenta moved to Closed Session at 12:11 p.m.

15. RETURN TO OPEN SESSION

15-1 Report on Closed Session and possible action.

No reportable action taken.

16. ADJOURN

There being no further business, Chair Armenta adjourned the meeting at 12:30 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

From: Jim Fink [mailto:jimindelreyoaks@gmail.com]

Sent: Tuesday, April 24, 2012 5:03 PM

To: Hunter Harvath

Subject: Fare Increase Hearings

Hunter,

Unfortunately, time and circumstances have prevented me from getting this to you in time for tonight's Hebbbron meeting.

However, please make copies of this counter-proposal available to everyone at the remaining hearings and to everyone on the Board.

With a three percent per year inflation rate, last year's \$10 is this year's \$9.70 in value. A \$10 bill is worth less than \$10.

Therefore I am resolved that MST MUST RAISE FARES IMMEDIATELY!!!

I do not like having to deal with coinage. Therefore, my counter-proposal is to make ALL FARES in EVEN DOLLAR AMOUNTS.

I propose as follows:

Local Routes and "On Call" \$2-/ \$1-
Primary Basic AND Regional \$4-/ \$2-
Commuter \$12-/ \$6-
Day Pass (Valid everywhere) \$12-/ \$6-

PASSES

31 Day Super \$200-/ \$100-
31 Day Basic \$100-/ \$50-
7 Day Super \$50-/ \$25-
7 Day Basic \$30-/ \$15-

MST RIDES as proposed by your staff.

Thank you.

--Jim Fink

jimindelreyoaks@gmail.com

831 794-0708

From: Jim Fink [mailto:jimindelreyoaks@gmail.com]

Sent: Tuesday, April 24, 2012 4:34 PM

To: Hunter Harvath

Subject: Saturday 28 April Service changes

Hunter,

As I pointed out in my February 2012 emails, you absolutely need to add the following run to the line #3 timetable to make up for the deletion of the line #7. Otherwise overnight discharges from the CHOMP ER are in serious problems. To wit:

Jules Simoneau Monterey Transit Plaza 0548
CHOMP arrive and depart 0555
Jules Simoneau Monterey Transit Plaza 0608

This should be done IMMEDIATELY to protect all CHOMP discharge patients from being unwitting strandeers

Secondly, the 0925 trip from Sand City to Ryan Ranch needs to be restored to the line #8 as this is the trip serving the MST Offices @ 0951 on Board meeting days.

Third, based on input from frequent line #55 passengers, the line #22 needs to be available year round.

To pay for that, if a service cut has to be made, cut the frequency of line #20 midday (Or maybe even entire day) weekdays to hourly. Consider making 19 Monterey - Marina and 20 Marina - Salinas only.

Fourth, please restore the fourth weekend line #55 trip leaving San Jose for Monterey @ 2000 (8 pm)

Fifth, the line #23 substitute service on Saturday/Sunday must be available with an 0815 departure for South Main. Sunday services at Saint Ansgar's are @ 0815 and Saturday morning men's Bible studies are @ 0800. Saint Paul's Episcopal has similar service times to those of Saint Ansgar's. We cannot afford \$7.50 every Sunday cab fare to church.

Cuts, when they must be made, should always be made to the heaviest ridership lines as they can put together consensus groups to provide themselves with alternatives. The lower ridership lines are those where EVERY customer is ABSOLUTELY dependent on that SPECIFIC service, generally in a "make-or-break" scenario.

Sixth, as to the line #43, the 1815 and 1845 departures from Salinas Transit Center must be restored. Monday, Tuesday, Wednesday and Friday evening "small groups" and AA meetings at Saint Ansgar's are adversely impacted here.

Hopefully, the new fare increases will pass as I am counter-proposing an even larger fare hike than you are. When they are implemented, the moneys should be coming in to allow the complete restoration of service to Summer 2011 levels. I will also say that I would like to see MST recover AT LEAST 50% at the fare box and through pass sales and possible charters.

Please "carbon copy" this to Carl Sedoryk and to all members of the Board.

Thank you.

--Jim Fink

From: joseph acosta [mailto:joseph_guku57@yahoo.com]

Posted At: Wednesday, April 18, 2012 10:59 AM

Posted To: Customer Service

Conversation: fare changes

Subject: fare changes

im just wondering about the changes for the fare to ride the bus and buss passes i have to pay \$37 a month for a basic monthly pass now its going to be \$42 not sure if thats a good price maybe just have the discount basic at \$40 its a even price or \$39 that my option but its just \$5 more now to buy the basic bus pass but the other prices to ride the bus might work just have to increase the fare to ride the bus every so often to keep the busses running and find a new spot to store the busses thank you for your time

JOSEPH MARIO ACOSTA

From: Roxanna Lee [mailto:roxlee2481@att.net]

Posted At: Friday, May 04, 2012 10:05 AM

Posted To: Customer Service

Conversation: RIDES fare increases

Subject: RIDES fare increases

Dear Mr. Sedorak:

Would it be possible to allow us RIDES patrons who currently have free privileges on MST fixed routes to continue to use our cards for free transportation until our cards expire? This short notice of curtailing of our privileges will cause undue financial difficulties to my transportation budget.

Thank you for your consideration of my request

Very truly yours

Roxanna Lee

Attn: Hunter Harvath
One Ryan Ranch Road
Monterey, 93950

I am sending this e mail to protest the proposed rate increase that will affect many bus riders which include senior citizens who ride the buses to their meals at Sally Griffen Center and the Monterey Senior Center. Many of them also participate in exercise programs and social contacts which are important to their physical and mental health.

In addition, many workers and their families will be priced out of taking a bus daily to their jobs and schools. I use my Senior bus pass and travel by bus to an exercise class. On the bus, I see many riders who might be unable to increase their fare and still continue riding daily. There should be some way that those whose income would not be able to pay the increase could be exempt.

P.S. Your bus drivers are incredibly polite to all those who ride on the bus- I appreciate the bus service even though it has been inconvenient at times due to some service cuts. To add an increase in fares at this time so soon after service cuts is definitely not the way to attract riders. You may read my e mail at a meeting but not my name- I will not be able to attend the meetings.

From: Sara Jen [mailto:sjen@dons.usfca.edu] **Posted At:** Sunday, April 29, 2012 4:20 PM
Posted To: Customer Service
Conversation: Attn: Hunter Harvath, regarding fare meetings
Subject: Attn: Hunter Harvath, regarding fare meetings

Dear Mr. Harvath,

I take the 45 bus to and from work, which is across from Northridge Mall, nearly every weekday and also on weekends. I met you last year when MST had a public meeting at North Salinas High School about route changes to the 45 bus. I saw that there upcoming meetings regarding bus fare increases. I will not be able to attend the meetings, but I wanted to let you know that when I ride the 45 bus in the morning, fellow passengers for my segment of the trip include students and staff of Everett Alvarez High school and employees of El Super supermarket. When I need to arrive at work earlier or stay later, I take the 41 bus and walk from Natividad Medical Center to my home in Creekbridge. On the 41 bus, there are also students, and I recognize an employee of Target who is a regular rider. I have also seen a woman wearing a Motel 6 uniform while riding to work.

I understand that fare increases will help to keep the bus service running, and even with the fare increases, I consider the service to be worth paying for. I buy a 31 day GO Pass. However, the proposed increase of \$20 a month for the adult fare is hard on many who use the regular fare bus pass. People who buy passes make a monthly commitment to ride MST. They prepay. The increase in the pass price may lead to fewer people willing to prepay. They will walk if they can, or take fewer trips and pay as they go. My recommendation is to have a smaller increase of no more than \$10.

Encouraging people to ride the bus will increase revenue for MST, but until there is a cultural change and non bus riders decide that they will take the bus as a choice rather than transportation of last resort, transit providers and the community will need to press their elected officials and remind them of the value of bus service for local residents and visitors alike. I volunteered with the Sierra Club on Lobby Day last year and met with Luis Alejo at his office in Sacramento. Although bus service was not on the list of Sierra Club's Lobby Day topics, I reminded Mr. Alejo that the bus cutbacks were a hardship to people in Salinas. At that time, August 2011, the 45 line did not run on Sundays. I am glad Sunday service is back.

Sincerely,
Sara Jen
831-214-1733

Alma Hernandez
1052 Sanborn Rd Apt # 6
Salinas, CA 93905

To Monterey-Salinas Transit:

I'm against the fare increase, I'm a senior and I received benefits from the social services. The fare increase will take away money from my food and medicines. I'm alone and I don't have anybody to help me. I will not be able to afford it. Please consider my situation.

Alma Hernandez

187 Palm Ave #2
Marina
CA 93933

Dear Hunter Harvath,

4-30-12

I am very, very disappointed that the proposed MST fare increase may go into affect. I am 68 years old, I am under the care of doctor Perez, psychiatrist at outpatient mental health unit at natividad hospital. I use the bus as most people like me (on meds or low income - \$880 month) cannot drive a car.

Before the current fare system I used to pay \$37 month for a "salinas pass" as I used it to go to AA meetings in salinas. Now I have to pay \$75! I go to AA 6 or 7 times a week and you can see \$880 is for rent, food, transportation ect; the proposed \$95 bus card would make it very difficult for me to get through the month.

It would help low income and disabled people ^{if you could issue} some type of one zone pass for \$37 incase they just want to go lets say from Marina to either salinas or monterey. Some of us go to mental health meeting and/or AA, NA ect. I hope you consider this request.

Thank you,

Hugh Kerr

(831) 384-0729

M S T

The price From
\$45.00 To \$95.00
For one PASS PASS
IS NOT Right
It is VERY Big
Price I STILL HAVE
TO PAY EX ON THE 20 BUS
I AM NOT happy.
People you Ride the bus
do not have A lot of money.
And you cut A lot of the bus.
NOT RIGHT, I AM VERY
mad AT YOU.

RECEIVED

MAY 03 2012

MONTEREY-SALINAS TRANSIT

To whom it may concern,

I'm writing about the raise in bus fare
it's ~~ridiculous~~ crazy some people barely
can afford the bus passes, & on a fix
income like me, I to ride the bus a lot
& have to 4 appt & shopping, & if the fare
raises more the passes should be 4 at
least a couple of months.

Thank you
Kita Dosa
!!

04, 26, 2012

RECEIVED
MAY 02 2012
MONTEREY-SALINAS TRANSIT

Para Monterey-Salinas Transit
Quiero decir que estoy en contra de el
aumentar de precio en las Passes del Mes
Yo recibo dinero del seguro social, estoy
en forma y no puedo trabajar. esto quitaria
dinero de mi presupuesto para la comida
y medicinas. Quiero que no suban la
tarifa porque no puedo pagar mas.
Yo les quedo agradecida por la ayuda a los que no tenemos
dinero. Yo soy sola y no tengo quien me ayude.
Alma Hernández

1052 Sanborn Rd #6

Salinas, Ca 93905

no puedo pagar
mas porque no tengo
para comer

Alma Hernández
¿Podrias considerarme?

FOR IMMEDIATE RELEASE

22 August 2012

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

MST SERVICE CHANGES GO INTO EFFECT SATURDAY, SEPTEMBER 1

Service changes for local bus transportation provided by Monterey-Salinas Transit (MST) will go into effect Saturday, September 1, 2012. The following service will be changed or modified:

Line 2: Minor schedule adjustments on weekday evenings and weekends.

NEW! Line 7: Service to Del Rey Oaks on Weekends. (Formerly Line 13.)

Line 9: Route eliminated. See new JAZZ service.

Line 10: Route eliminated. See new JAZZ service.

Line 12: Routing and schedule adjustments.

Line 13: Routing adjustments. For service to Del Rey Oaks on weekends, see Line 7.

Line 14: Schedule adjustments.

Line 16: Late night trips on Fridays and Saturdays eliminated.

Line 20: New holiday schedule.

Line 21: Route eliminated. For service along HWY 68, see Line 56.

Line 23: Minor schedule adjustments. Service to Capitol One eliminated.

Line 25: Major routing and schedule changes. Service to Marina and The Dunes Shopping Center eliminated. For service to East Campus Housing, use Line 26.

NEW! Line 26: Service between CSUMB and East Campus Housing.

Line 41: Routing and schedule adjustments. Now serves Walmart on Boronda Rd.

Line 42: Route eliminated. For service to Westridge, use Line 44.

Line 43: Minor schedule adjustments.

Line 44: Minor routing and schedule adjustments. Fare increased to \$2.50 / \$1.25 discount.

Line 45: Minor routing and schedule adjustments.

Line 46: Route eliminated. For service to Natividad Medical Center, use Lines 41 and 48.

NEW! Line 47: Service between Hartnell College and Hartnell Alisal Campus along E. Alisal corridor on weekdays.

Line 48: Routing and schedule adjustments. Now serves Salinas Adult School. For service to Alisal High School, use Line 41. For service to both Hartnell College campuses, use Line 47. Fare decreased to \$1.50 / \$.75 discount.

NEW! Line 56: Service between Monterey and Salinas along HWY 68. (Formerly Line 21.)

Line 68: Route eliminated. For service along HWY 68 and to Toro Park, use Line 56. For service to Creekbridge, use Line 72.

Line 69: Major routing and schedule adjustments. No longer serves Sand City Station and The Dunes Shopping Center. Fare increased to \$3.50 / \$1.75 discount.

Line 70: Minor schedule adjustments.

Line 72: Routing and minor schedule adjustments. Added service to Creekbridge.

Line 74: Routing and schedule adjustments. Select trips now serve Toro Park. AM trip now serves CSUMB.

Line 75: Schedule adjustments.

Line 76: Schedule adjustments.

Line 77: Schedule adjustments.

Line 82: Routing and schedule adjustments. Now serves HWY 68 & Laureles Grade Park-N-Ride. Saturday service eliminated.

NEW! JAZZ: Service from Sand City Station to Monterey Bay Aquarium along three different routes. JAZZ A provides service via MPC Quad and Hilby. JAZZ B provides service via Broadway. JAZZ C provides a more direct route with express service on select trips.

MST On Call South County: New service to the City of Soledad.

CSUMB Otter Trolley: Routing and schedule adjustments.

Rider's Guides are available onboard MST buses free of charge through Sunday, September 23, 2012. For more information, please visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7153

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY, CA 93940

Declarant

Our Order # 0000222371
Net Order Cost \$ 462.00

RE: INFORMACION DE AUDIENCIAS PUBLICAS Monterey
Spanish

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

5/19/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 15 day of May, 2012 at Salinas, California.

C. Clare

Declarant

MST

MONTEREY-SALINAS TRANSIT

INFORMACION DE AUDIENCIAS PUBLICAS

Monterey-Salinas Transit estara proponiendo varios cambios en horarios y rutas tambien reducciones de servicio en algunas de las rutas. Estos cambios en el servicio han sido recomendados por un estudio del "Analista de Servicios de Salinas-II". Estos cambios han sido disenados para ayudar a mejorar la puntualidad del servicio y conveniencia para una mejor calidad para los pasajeros tomado en cuenta reduccion de fondos para transportacion publica del Condado de Monterey. Si aprobado por la mesa directiva de MST, los cambios tomara efecto en Septiembre de 2012.

Abajo esta las listas de las rutas que seran afectadas por los cambios propuestos:

- Line 20 Monterey-Salinas via Marina
- Line 21 Monterey-Salinas via Highway 68
- Line 23 Salinas-King City (solamente en la parte en la ciudad de Salinas)
- Line 25 Marina-Salinas via CSUMB
- Line 41 East Alisal-Northridge
- Line 42 East Alisal-Westridge
- Line 43 South Salinas-Salinas via Salinas Valley Memorial Hospital
- Line 44 Salinas-Westridge
- Line 45 Northridge-Salinas via East Market
- Line 46 Natividad
- Line 48 Natividad-Hartnell via Airport Business Center
- Line 49 Salinas-Santa Rita via Northridge

MST llevara a cabo tres audiencias publicas para recibir comentarios en los cambios propuestos:

Miercoles, Junio 6, 2012

6:00pm

Northridge Mall Community Room

796 Northridge Mall

Salinas, CA 93906

A las afueras de centro commercial entre Forever 21 y JC Penny

Jueves, Junio 7, 2012

6:00pm

El centro comunitario Hebron Heights

683 Fremont Street

Salinas, CA 93905

Lunes, Junio 11, 2012

10:00 am

Monterey-Salinas Transit

Administrative Headquarters

One Ryan Ranch Rd.

Monterey, CA 93940

Personas interesadas que hacer comentarios pero no pueden asistir a las audiencias publicas, pueden mandar sus comentarios por escrito a: Hunter Harvath Asistente General de la Administracion y Finanzas, 1 Ryan Ranch Rd, Monterey, CA 93940 o por correo electronico a mst.org o por via fax al 831-899-3954.

La fecha limite para recibir comentarios por escrito es el Miercoles, 6 de Junio 2012, May 15, 2012 (222371)

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940:

Deanna Smith

RE: PUBLIC HEARING NOTICE Monterey-Salinas
Sal Area Svc Analysis II

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

5/18/2012

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 18 day of May, 2012 at Salinas, California.

C. Clark

Declarant

Our Order # 0000222348
Net Order Cost \$ 429.00

MST **MONTEREY-SALINAS TRANSIT** **PUBLIC HEARING NOTICE**

Monterey-Salinas Transit (MST) is proposing a variety of route and schedule revisions and/or reductions to its fixed-route services as a result of recommendations developed from its "Salinas Area Service Analysis-II" study. These changes are designed to improve on-time performance, convenience and service quality for passengers given limited funding availability for transit in Monterey County. If approved by the MST Board of Directors, the changes would take effect in September 2012.

The following lines may be affected by the proposed changes:

- Line 20 Monterey-Salinas via Marina
- Line 21 Monterey-Salinas via Highway 68
- Line 23 Salinas-King City (only the portion of route in city of Salinas)
- Line 25 Marina-Salinas via CSUMB
- Line 41 East Alisal-Northridge
- Line 42 East Alisal-Westridge
- Line 43 South Salinas-Salinas via Salinas Valley Memorial Hospital
- Line 44 Salinas-Westridge
- Line 45 Northridge-Salinas via East Market
- Line 46 Natividad
- Line 48 Natividad-Hartnell via Airport Business Center
- Line 49 Salinas-Santa Rita via Northridge

MST will hold three public hearings to receive comments on the proposed service changes:

Wednesday June 6, 2012

6:00pm

Northridge Mall Community Room
796 Northridge Mall
Salinas, CA 93906

At the west exterior of the mall
between Forever 21 & JC Penney's

Thursday, June 7, 2012

6:00pm

Hebron Heights Community Center
683 Fremont Street
Salinas, CA 93905

Monday, June 11, 2012

10:00 am

Monterey-Salinas Transit
Administrative Headquarters
One Ryan Ranch Rd.
Monterey, CA 93940

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, 1 Ryan Ranch Road, Monterey, CA 93940, via email at mst@mst.org, or via fax at (831) 899-3954.

The deadline to receive written comments is Wednesday, June 6, 2012.

May 18, 2012 (222348)

PUBLIC HEARING
Northridge Mall Community Room
796 Northridge Mall, Salinas, 93906
June 6, 2012
6:00 p.m.

1. CALL TO ORDER

Hunter Harvath called the meeting to order at 6:02 p.m. in the Northridge Mall Community Room.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Miriam Gutierrez	Customer Service Representative
	Mike Hernandez	Asst. General Manager/COO
	Dave Bielsker	Transit Scheduler
	Carl Sedoryk	General Manager/CEO

Public:	Hazel M. Thompkins	Salinas Resident
	Salvador Cerritos	Salinas Resident
	Tony Paredes	Salinas Resident
	Sara Jen	Salinas Resident

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Mr. Harvath introduced himself, welcoming all members of the public. Mr. Harvath provided a PowerPoint presentation detailing proposed route changes and improvements, focusing on routes of interest to members of the public. He explained that the proposed changes are a result of the recent Salinas Area Survey Analysis-II that provided recommendations to route improvements in the Salinas area based on ridership data and passenger surveys.

Mr. Harvath answered questions about specific lines and the public voiced no specific concerns regarding the lines they regularly use.

3. PUBLIC COMMENT

Hazel Tompkins asked why MST was concerned about the revenue being received from Line 21, serving primarily students at Palma and Notre Dame High Schools in Salinas and other private schools on the Peninsula? Mr. Harvath explained that students pay only ½ fare, and since the line serves predominantly students, MST is experiencing a substantial loss on this line. He explained that in the interest of equity, MST wants to make sure that lower income riders are not subsidizing higher income

PUBLIC HEARING
Hebbron Family Center
683 Fremont Street, Salinas, 93905
June 7, 2012
6:00 p.m.

1. CALL TO ORDER

There being no members of the public present, the meeting was not called to order.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Miriam Gutierrez	Customer Service Representative
	Doris Martinez	Schedule/Planning Analyst
	Dave Bielsker	Transit Scheduler
	Mike Gallant	Planning Manager

Public: None

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being no members of the public present, Mr. Harvath did not make a presentation.

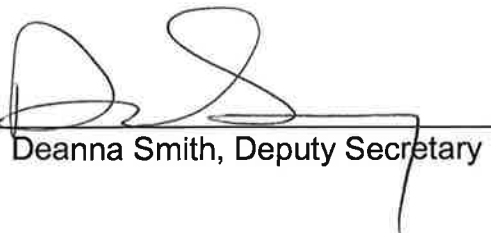
3. PUBLIC COMMENT

None.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:30 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING
MONTEREY-SALINAS TRANSIT
June 11, 2012

1. CALL TO ORDER

Chair Armenta called the meeting to order at 10:02 a.m. in the MST Conference Room. Roll call was taken and the Pledge of Allegiance followed. Chair Armenta called a Moment of Silence in memory of Army Spc. Vilmar Galarza Hernandez, 21, of Salinas, CA, who died in the service of his country on May 26, 2012, in Afghanistan's Zharay, Kandahar province.

Present:	Fernando Armenta	County of Monterey
	Victoria Beach	City of Carmel-by-the-Sea
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	Frank O'Connell	City of Marina
	Maria Orozco	City of Gonzales
	David Pendergrass	City of Sand City
	Sergio Sanchez	City of Salinas
	Patricia Stephens	City of Soledad
Absent:	Susan Kleber	City of King
	John Huerta, Jr.	City of Greenfield
Staff:	Carl Sedoryk	General Manager/CEO
	Zoe Shoats	Marketing Analyst
	Kathy Williams	General Accounting & Budget Manager
	Michael Hernandez	Asst. General Manager/COO
	Rosemary Bayles	Human Resources Generalist
	Mike Gallant	Planning Manager
	Kelly Halcon	Director of Human Resources & Risk Management
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Tom Hicks	Mobility Manager
	Deanna Smith	Executive Assistant to the GM/CEO
	Robert Weber	Director of Transportation Services
	Sonia Bannister	Office Administrator
	David Bielsker	Transit Scheduler
	Dave Laredo	General Counsel/De Lay & Laredo
Others:	Lance Atencio	MV Transportation
	Cecilia Gable	Del Rey Oaks Resident
	Megan Tolbert	CSUMB
	Sheila Tracy	MST Rider

Director Clark made a motion to approve the Consent Agenda, with additional language added to Resolution 2012-26, and was seconded by Director Stephens. The motion carried unanimously.

3. SPECIAL PRESENTATIONS

- 3-1 June Employee of the Month – Deanna Smith, Executive Administrative Assistant.

Mr. Sedoryk recognized Deanna Smith, Executive Administrative Assistant, as the June Employee of the Month for her positive contribution to MST and the entire community, and for her exceptional time management and thoroughness. She has streamlined the Board agenda process, and is working to develop a Record Retention Policy and improved filing system for the agency.

- 3-2 Transit 101: Emergency Response: *Monterey County Disaster Planning & Response – MST Challenges & Responsibilities.*

Item 3-2 was postponed to the July Board meeting.

- 3-3 35 Years of Service – Michael Hernandez, Asst. General Manager/COO.

Mr. Sedoryk recognized Michael Hernandez, Asst. General Manager/COO, for his 35 years of service to MST. Mr. Hernandez began his career at MST as a Coach Operator, and provides thoughtful consideration of all issues and a historical knowledge of MST that is invaluable to those on the Executive Leadership Team.

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Cecilia Gable stated that Del Rey Oaks currently has a gap of 7 hours between its morning and afternoon bus service. She requested a 12:50 p.m. service be added.

Sheila Tracy stated that she rides the MST bus for her daily commute from Pacific Grove to Monterey. She stated that she has difficulty making convenient transfers to Sand City on Sundays at the Monterey Transit Plaza as well as on both Saturdays and Sundays to the Line 5.

5. COMMITTEE REPORTS

- 5-1 Finance Committee Minutes from May 14, 2012.
- 5-2 Nominating Committee Minutes from May 14, 2012.
- 5-3 Finance Committee Minutes from May 30, 2012.

Congress has passed a Federal Transportation Bill, and State of California fuel tax revenue remains volatile. Pages 91 and 92 details MST proposed staffing levels. 10 employees have received notices of layoffs according to the terms of their contracts and as negotiated with the MSTE and ATU bargaining units. Staff will provide employee job search assistance for those who request it. The FY 2013 budget contains an estimated \$659,581 surplus to be used to rebuild the MST reserve fund. If itemized unrecognized revenue is realized, the surplus could be \$1,809,581. Staff budgeted conservatively given the volatility of federal and state revenue.

Director Downey asked how much of the over \$6,000,000 (six million) in Total Benefits was retirement benefits. Mr. Harvath stated that the PERS line item was retirement expense, and that the larger Insurance line item was for health insurances.

Mr. Sedoryk stated that the new MSTE and ATU contracts contain a second tier clause that requires new hires to pay more toward their PERS and Insurance benefits, and they accrue less paid time off. For FY 2013, all administrative staff will be required to take a total of 8 (eight) furlough days. Last year, staff was required to take 5 (five) furlough days.

Director O'Connell stated that as a member of the Finance Committee, he had recommended that the Board reduce their monthly stipend amount from \$100 to \$75. He requested that the item be voted on separately.

Director Cohen asked if MST could increase its advertising revenue. Mr. Harvath stated that the BRT bus shelters will not offer advertising, as their design is to promote jazz history. MST will be offering advertising on the bus bike racks soon. Staff has discussed raising ad rates to increase revenue, but since they do not sell all available space on all sizes of ads, an across the board increase might not be justified.

Director Cohen asked if employees were taking a pay cut. Mr. Sedoryk stated that the increased furlough days are the only pay cut being imposed at this time. Employees will receive their negotiated 2% COLA.

Public Comment – none.

Director Stephens made a motion to approve items 2, 3, 4, and 5 of the FY 2013 Budget and was seconded by Director Downey. The motion carried unanimously.

Director O'Connell made a motion to approve a Board stipend reduction from \$100 per Board meeting to \$75. There was no second offered and the motion failed.

Director Cohen made a motion to keep the Board stipend of \$100 per Board meeting and was seconded by Director Edwards. The motion carried 10-1 with the following vote:

Ayes: Directors Armenta, Beach, Clark, Cohen, Downey, Edwards, Orozco, Pendergrass, Sanchez, and Stephens.

Public Comment – none.

11. COMMENTS BY BOARD MEMBERS

Director Downey received a phone call from a senior who is concerned with the recent fare increases. The letter was not received by MST staff, and Mr. Sedoryk will look into the matter.

Director Edwards asked if a date had been set to speak with representatives from the Monterey County Board of Supervisors to discuss reimbursement of planning and development fees incurred by MST for the Whispering Oaks project. Ms. Smith stated that she had initiated contact with Supervisors Salinas and Calcagno and a date is being determined.

12. ATTACHMENTS

12-1 Disbursement Journal for April 2012.

13. ANNOUNCEMENTS

14. CLOSED SESSION

15. RETURN TO OPEN SESSION

16. ADJOURN

There being no further business, Chair Orozco adjourned the meeting at 11:13 a.m.

Prepared by:


Deanna Smith, Deputy Secretary

From: Mark Lasnik [mailto:mlasnik.leed@gmail.com]

Sent: Tuesday, June 05, 2012 4:41 PM

To: Hunter Harvath

Subject: Re: mst proposed salinas changes

Hello again Hunter. Some comments;

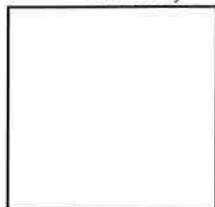
You list line 20, but must have decided to not make any changes.

You note "an on board passenger survey", and although I ride the bus nearly every day, I never saw it and thus did not complete one (or more!).

Lastly, is there anyway to run Line 25 down Riker in Salinas? I think that most students get on at the Salinas Terminal (live in North or East Salinas) and we have staff that live closer to Riker.

Thanks for the opportunity to provide feedback.

Mark Lasnik, LEED® AP



<http://www.worldwildlife.org/sites/earthhour/index.html>

University Sustainability Assistant, CSU Monterey Bay (5/9/11 - 8/31/11)

Meeting Logistics Coordinator, USGBC-NCC Monterey Bay Branch

c 831-809-6561

h 831-751-2121

From: Hunter Harvath

Sent: Thursday, June 07, 2012 3:20 PM

To: btsy_leyva@hotmail.com

Cc: Deanna Smith

Subject: MST comments

Dear Ms. Leyva –

Thank you for your comments regarding our proposed route changes in Salinas. We are not planning on reducing service during early morning commuter times on our routes at this time. And, we are keeping in mind access for elderly and disabled customers as we propose the changes to our board. With regards to Line 21, that is a very low performing route and is expensive to operate because of the long time it takes to get the bus back to the bus yard. We have identified some grant funds that will keep it running for the next school year, but beyond that we will be trying to develop a partnership with the schools it serves (Palma, Notre Dame and York) to ensure its long term survival. You raise an interesting point about weekend service – we can broach the subject with the Monterey Regional Park District to see if they would be interested in helping to fund weekend service to Toro Park to improve access for folks who do not have cars in areas of the Peninsula and Salinas Valley.

Your comments will be forwarded to our Board of Directors as they consider the route changes at Monday's meeting.

From: Joseph Acosta [mailto:krfangjoker@gmail.com]

Posted At: Friday, June 01, 2012 4:11 PM

Posted To: Customer Service

Conversation: route change

Subject: route change

i dont know if you mst should change the routes again with the resent faire increase if to make the buses ontime make the line 41 run every 20mins if the bus leaves salinas transit at 15 after the hour and 45 after the hour takes close to 15mins to get to alisal and towst maybe change the time of line 41 to 10mins after and 40mins after the hour and leave alisal and towst around 25mins and 55mins after the hour and the others bus route not sure what to change them sometimes the bus is late because of wheelchairs they should have a small bus to take the wheel chair passengers where they need to go like using the mst rides bus well thanks for your time please let me know what happens if the changes take place for september

Line 20 Monterey-Salinas via Marina

Line 21 Monterey-Salinas via Highway 68

Line 23 Salinas-King City (only the portion of route in city of Salinas)

Line 25 Marina-Salinas via CSUMB

Line 41 East Alisal-Northridge

Line 42 East Alisal-Westridge

Line 43 South Salinas-Salinas via Salinas Valley Memorial Hospital

Line 44 Salinas-Westridge

Line 45 Northridge-Salinas via East Market

Line 46 Natividad

Line 48 Natividad-Hartnell via Airport Business Center

Line 49 Salinas-Santa Rita via Northridge



TRANSIT DISTRICT MEMBERS:

City of Carmel-by-the-Sea • City of Del Rey Oaks • City of Gonzales • City of Greenfield
City of King • City of Marina • City of Monterey • City of Pacific Grove • City of Salinas
City of San Jose • City of Seaside • City of Soledad • County of Monterey

Board of Directors Regular Meeting

Monday, April 8, 2013

MST Conference Room
One Ryan Ranch Road, Monterey

10:00 a.m.

FREE TRANSPORTATION: Ride from Monterey Transit Plaza (Munras Gate) at 9:30 a.m. or Sand City Station at 9:45 a.m. Request a Free Taxi voucher from MST Customer Service for your return trip. (Taxi Voucher good for a \$17 one-way trip).

1. CALL TO ORDER

- 1-1 Roll call.
- 1-2 Pledge of Allegiance.

2. CONSENT AGENDA

- 2-1 Review highlights of Agenda. (Carl Sedoryk)

These items will be approved by a single motion. Anyone may request that an item be discussed and considered separately.

- 2-2. Adopt Resolution 2013-22 recognizing Tiziano Minelli, Coach Operator, as Employee of the Month for April, 2013. (Robert Weber) (pg. 1)
- 2-3. Disposal of property left aboard buses. (Sonia Bannister) (pg. 3)
- 2-4. Minutes of the Regular Meeting of March 4, 2013. (Deanna Smith) (pg. 5)
- 2-5. Minutes of the Strategic Planning Workshop of March 18, 2013. (Deanna Smith) (pg. 13)
- 2-6. Financial Report – February, 2013. (Angela Dawson) (pg. 15)
- 2-7. Claim Rejection – Montoya, Eduardo. (Ben Newman) (pg. 23)

- 2-8. Authorize purchase and configuration of hardware and software for a Virtual Machine (VM) server system. (Mark Eccles) (pg. 25)
- 2-9. Authorize payment for an emergency back-up generator. (Michael Hernandez) (pg. 27)
- 2-10. Adopt Fiscal Emergency Resolution 2013-23. (Hunter Harvath) (pg. 29)
- 2-11. Adopt Fuel Hedging Resolution 2013-24. (Hunter Harvath) (pg. 33)
- 2-12. Adopt Resolution 2013-25 recognizing Samuel Fernandez, Master Mechanic, for 33 Years of Service. (Michael Hernandez) (pg. 37)

End of Consent Agenda

3. SPECIAL PRESENTATIONS

- 3-1. April Employee of the Month – Tiziano Minelli, Coach Operator. (Robert Weber)

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Members of the public may address the Board on any matter related to the jurisdiction of MST but not on the agenda. There is a time limit of not more than three minutes for each speaker. The Board will not take action or respond immediately to any public comments presented, but may choose to follow-up at a later time, either individually, through staff, or on a subsequent agenda.

5. COMMITTEE REPORTS

No action required unless specifically noted.

- 5-1. Planning/Operations Committee Minutes from March 4, 2013. (Deanna Smith) (pg. 39)

6. BIDS/PROPOSALS

7. PUBLIC HEARINGS

- 7-1. Conduct Public Hearing for Emergency Service Reduction and service changes for Carmel and Pacific Grove areas. (Hunter Harvath) (pg. 41)

8. UNFINISHED BUSINESS

9. NEW BUSINESS

10. REPORTS & INFORMATION ITEMS

The Board will receive and file these reports, which do not require any action by the Board.

- 10-1. General Manager/CEO Report – February, 2013. (pg. 77)
- 10-2. TAMC Highlights – March, 2013. (pg. 95)
- 10-3. State Legislative Advocacy Update – March, 2013. (pg. 99)
- 10-4. Staff trip reports.
- 10-5. Correspondence. (pg. 101)

11. COMMENTS BY BOARD MEMBERS

- 11-1. Reports on meetings attended by Board Members at MST expense (AB1234). (pg. 103)
- 11-2. Board Member Comments and Announcements.
- 11-3. Board Member Referrals for future agendas.

12. ATTACHMENTS

13. CLOSED SESSION

As permitted by Government Code §64956 et seq. of the State of California, the Board of Directors may adjourn to Closed Session to consider specific matters dealing with personnel and/or pending possible litigation and/or conferring with the Board's Meyers-Milias-Brown Act representative.

- 13-1 Conference with Labor Negotiators – Amalgamated Transit Union, Local 1225 (ATU) and MST. §54957.6 (D. Laredo, K. Halcon)
- 13-2 Conference with Legal Counsel-Litigation- Meri Bautch. § 54956.9 (a) (K. Halcon) (Enclosure)

14. RETURN TO OPEN SESSION

- 15-1. Report on Closed Session and possible action.

15. ADJOURN

NEXT MEETING DATE: May 13, 2013 in MST Conference Room

NEXT AGENDA DEADLINE: April 30, 2013

Materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection at the Monterey-Salinas Transit Administration office at 1 Ryan Ranch Road, Monterey, CA during normal business hours.

Upon request, MST will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service at least 5 days before the meeting. Requests should be sent to Deanna Smith, MST, One Ryan Ranch Road, Monterey, CA 93940 or dsmith@mst.org.

To: Board of Directors

From: H. Harvath, Assistant General Manager – Finance & Administration

Subject: Public Hearing – Fiscal Emergency Potential Service Reductions

RECOMMENDATION:

1. Conduct public hearing on MST's declaration of fiscal emergency and potential emergency service reductions that may be implemented later this year because of the withholding of federal funds by the US Department of Labor (DOL) as requested by the Amalgamated Transit Union (ATU).
2. Approve emergency service reduction plan.

FISCAL IMPACT:

Conducting the public hearing has no fiscal impact. However, the amount of federal operating funds that may be withheld from MST as a result of the state-wide pension reform dispute totals approximately \$7 million per year.

POLICY IMPLICATIONS:

Your Board would need to approve any major route and schedule reductions required to meet the possible loss of approximately ¼ of MST's operating budget.

DISCUSSION:

At the December 17, 2012, January 14, 2013, and February 4, 2013, and March 4, 2013, meetings of your Board, staff provided updates regarding the status of a dispute between unions that represent transit workers in California (including MST's bus drivers and mechanics as well as the agency's inventory, facilities, and utility service employees) and the US Department of Labor over the state's recently enacted pension reform for public workers. The potential consequences of this dispute for the agency and its customers include the withholding of most -- if not all -- federal funds indefinitely until a resolution to the pension reform dispute is reached. Because MST uses approximately \$7 million per year in federal operating funds to support the operation of its core routes – e.g., fuel for buses, salaries for the coach operators and mechanics who drive and maintain these buses, etc. – staff has developed a draft emergency service reduction plan in the event this dispute is not resolved.

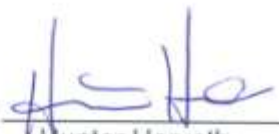
Before this emergency service reduction plan was developed, staff sought, through a series of six community workshops, input from the public as to which bus routes and schedules are vital to them as they go about their daily trips to work, school, medical appointments, shopping, and other destinations. The input received at these community workshops as well as through MST's website, telephone call-center, and through mail, email and fax, have been considered as staff worked with its consultant, Nelson-Nyygard, to develop a draft emergency service reduction plan, which was presented to your Board at the March 4, 2013, meeting. As part of this planning effort, staff has estimated that nearly 70,000 hours of service (out of approximately 250,000 per year) will need to be cut in order to operate MST's bus system without the financial support of the federal government. Because many of MST's bus routes are 100% funded through contracts with the military, educational institutions and other local stakeholders, or are partially or fully-funded through specific, non-flexible grants, the burden of the cuts will fall primarily on MST's core routes, which could see an overall reduction of nearly 50% compared to current service levels.

Since the March 4, 2013, meeting, staff has scheduled a series of nine official public hearings (including a final one being held at the April 8th MST Board Meeting), on the draft plan to solicit comments and input from customers. (See Attachment 1 for public hearing notices/advertisements.) Based on information received through these public hearings (see Attachment 2 for minutes of the hearings) and an official public comment period which ended April 5th (see Attachment 3 for additional comments received by the board agenda preparation deadline), staff will be presenting to your Board on April 8th a follow-up presentation of the final draft emergency service reduction plan for consideration and possible adoption. If the pension dispute is not resolved and MST's federal grant funds are continued to be withheld, then the emergency service reduction plan would be scheduled for implementation on June 29, 2013.

Attachment 1: Public Hearings Notices/Advertisements

Attachment 2: Minutes of Emergency Service Reduction Public Hearings

Attachment 3: Additional Emergency Service Reduction Public Comments

PREPARED BY: 
Hunter Harvath

REVIEWED BY: 
Carl G. Sedoryk

Proof of Publication
(2015.5 C.C.P.)

ATTACHMENT # /

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY, CA 93940:

Deanna Smith

RE: Aviso de audiencia pública La Amalgama
Spanish Draft Emerg Svc

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

3/16/2013

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 16 day of March, 2013 at Salinas, California.

C. Clark

Declarant

MST
MONTEREY-SALINAS TRANSIT

Aviso de audiencia pública

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobús, mecánica, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de trabajo de Estados Unidos para retener el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Bárbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá retener el funcionamiento federal y capital otorgar fondos del MST, la Agencia se verían obligada a implementar medidas de emergencia para reducir su servicio de autobús por aproximadamente 30%, a un nivel que puede ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica recortes significativos para muchas rutas de autobuses en toda la zona de servicio:

Carmel
Miércoles, 20 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
Este lado de la calle Monte Verde
entre las avenidas séptima y océano

Salinas
Martes, 26 de marzo a las 5:30 pm
Northridge Mall - Salón Comunitario
798 Northridge Mall
Entre Forever 21 & JC Penney a a
entrada de estacionamiento frente
a la autopista 101

Pacific Grove
Jueves, 28 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
300 Forest Ave.

King City
Jueves, 4 de abril a 5:30 pm
Ayuntamiento - Cámara del Concilio
212 S. Vanderhurst Ave.

Salinas
Jueves, 21 de marzo a las 5:30 pm
Ayuntamiento - Rotonda
200 Lincoln Ave.

Marina
Martes, 26 de marzo a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Gonzales
Miércoles, 27 de marzo a las 5:30 pm
Cámaras del Ayuntamiento
117 Fourth St.

Seaside
Miércoles, 3 de abril a las 5:30 pm
Boys & Girls Club - Salón Comunitario
1332 La Salle Ave.

Monterey
Lunes, 8 de abril a las 10:00 am
Monterey-Salinas Transit
Oficinas Administrativas
1 Ryan Ranch Rd.

Interesados a las personas que deseen comentar, pero que no puedan asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y administración, 1 Ryan Ranch Road, Monterey, CA 93940, un correo electrónico a msl@msl.org, o vía fax al (831) 899-3954. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 05 de abril de 2013. Información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.mst.org. Si una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST tendría que aplicar estas reducciones de servicio en el verano de 2013.

March 16, 2013 (249273)

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940:

Deanna Smith

RE: Notice of Public Hearings The Amalgamat
Draft Emerg Svc Reduction

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

3/11/2013

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 11 day of March, 2013 at Salinas, California.

C. Clark

Declarant

Our Order # 0000248590
Net Order Cost \$ 544.50

MST

MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (AB 340) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30% to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel
Wednesday, March 20 at 5:30 pm
City Hall - Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Salinas
Thursday, March 21 at 5:30 pm
City Hall - Rotunda
200 Lincoln Ave.

Salinas
Tuesday, March 26 at 5:30 pm
Northridge Mall - Community Room
796 Northridge Mall
Between Forever 21 & JC Penney's at
parking lot entrance facing Highway 101

Marina
Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Gonzales
Wednesday, March 27 at 5:30 pm
City Council Chambers
117 Fourth St.

Pacific Grove
Thursday, March 28 at 5:30 pm
City Hall - Council Chambers
300 Forest Ave.

Seaside
Wednesday, April 3 at 5:30 pm
Boys & Girls Club - Community Room
1332 La Salle Ave.

King City
Thursday, April 4 at 5:30 pm
City Hall - Council Chambers
212 S. Vanderhurst Ave.

Monterey
Monday, April 8 at 10:00 am
Monterey-Salinas Transit
Administrative Offices
One Ryan Ranch Rd.

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at mst@mst.org, or via fax at (831) 899-3954. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.

March 11, 2013 (248590)



MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (AB 340) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel

Wednesday, March 20 at 5:30 pm
City Hall - Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Gonzales

Wednesday, March 27 at 5:30 pm
City Council Chambers
117 Fourth St.

Salinas

Thursday, March 21 at 5:30 pm
City Hall - Rotunda
200 Lincoln Ave.

Pacific Grove

Thursday, March 28 at 5:30 pm
City Hall - Council Chambers
300 Forest Ave.

Salinas

Tuesday, March 26 at 5:30 pm
Northridge Mall - Community Room
796 Northridge Mall
Between Forever 21 & JC Penney's at
parking lot entrance facing Highway 101
Thursday, April 4 at 5:30 pm

Seaside

Wednesday, April 3 at 5:30 pm
Boys & Girls Club - Community Room
1332 La Salle Ave.

King City

City Hall - Council Chambers
212 S. Vanderhurst Ave.

Marina

Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Monterey

Monday, April 8 at 10:00 am
Monterey-Salinas Transit
Administrative Offices
One Ryan Ranch Rd.

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at mst@mst.org, or via fax at (831) 899-3954. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.



MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobús, mecánica, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de trabajo de Estados Unidos para retener el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Bárbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá retener el funcionamiento federal y capital otorgar fondos del MST, la Agencia se verían obligada a implementar medidas de emergencia para reducir su servicio de autobús por aproximadamente 30%, a un nivel que puede ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica recortes significativos para muchas rutas de autobuses en toda la zona de servicio:

Carmel

Miércoles, 20 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
Este lado de la calle Monte Verde
entre las avenidas séptima y océano

Marina

Martes, 26 de marzo a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Salinas

Jueves, 21 de marzo a las 5:30 pm
Ayuntamiento - Rotonda
200 Lincoln Ave.

Gonzales

Miércoles, 27 de marzo a las 5:30 pm
Cámaras del Ayuntamiento
117 Fourth St.

Salinas

Martes, 26 de marzo a las 5:30 pm
Northridge Mall - Salón Comunitario
796 Northridge Mall
Entre Forever 21 & JC Penney s a
ntentrada de estacionamiento frente a la
autopista 101

Pacific Grove

Jueves, 28 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
300 Forest Ave.

King City

Jueves, 4 de abril a 5:30 pm
Ayuntamiento - Cámara del Concilio
212 S. S. Vanderhurst Ave.

Seaside

Miércoles, 3 de abril a las 5:30 pm
Boys & Girls Club - Salón Comunitario
1332 La Salle Ave.

Monterey

Lunes, 8 de abril a las 10:00 am
Monterey-Salinas Transit
Oficinas Administrativas
1 Ryan Ranch Rd.

Interesados a las personas que deseen comentar, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y administración, 1 Ryan Ranch Road, Monterey, CA 93940, un correo electrónico a mst@mst.org , o vía fax al (831) 899-3954. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 05 de abril de 2013. Información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.mst.org. Si una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST tendría que aplicar estas reducciones de servicio en el verano de 2013.

SPORTS

Raiders \$6 million under cap

By JERRY McDONALD
AND STEVE GORRAN
Atlatl News

The Raiders freed up more than \$5 million in salary cap room by restructuring the contract of starting strong safety Tyron Branch on Thursday, according to a person familiar with the situation.

The Raiders now are more than \$6 million under the cap, giving them some much-needed ammunition to re-sign some of their own prospective free agents, as well as some from other teams that are about to hit the open

market Tuesday when the new NFL year begins.

Seventeen Raiders players scheduled for unrestricted free agency will begin to get an idea of their worth on the open market beginning Friday night. Agents can begin contract talks with prospective teams starting at 9 p.m. Friday on the West Coast.

Teams can't talk to players from other teams, scheduled visits or strike deals until Tuesday, but the window provides both sides a head start on the process.

Among the most notable

Raiders open to the highest bidder include strong side linebacker Philip Wheeler, tight end Brandon Myers, defensive tackles Richard Seymour and Desmond Bryant, and punter Shane Lechler. Others include right tackle Khalil Barnes, left guard Cooper Carlisle, defensive end Andre Carter, middle linebacker Omar Gholston, free safety Matt Gholston, running back Mike Goodson, wide receiver Derek Hagan, cornerback Jose Joaquin, quarterback Matt Leinart, safety Mike Mitchell, defensive end Matt Shaughnessy and cornerback Shawntae Spencer.

CSUMB

From page B1

... Now we want the ball in her hands in the last seconds.

Fonnette has a combined 27 points in her three NCAA games, which is more than any other Otter. She hit a jumper with four seconds left in CSUMB's regular season finale to force overtime with No. 15 Chico State on March 1.

Fonnette said Jimenez does a good job at calling the team's nerves before big games.

"Her telling us to just go out and have fun and win it, that relaxes us and lets us play how we play and not get taken out of our game," she said.

Fonnette's consistency, no matter what the magnitude of the game is, has helped her set the assist and steal records.

"I don't really process that

kind of stuff, I just go out and play. The records mean a lot but I couldn't have done it without my teammates," Fonnette said.

An assist can't be completed without her teammate making the field goal, but she said her teammates backing her when she steals is just as important.

"I think that's part of our team and how much we work together and we respect each other's back and on the court," she said. "I think that it shows in how we play."

Fonnette said she considers the team her family and she plans on keeping in touch with her teammates after she graduates. She also wants to stay a part of the Otter family and return to Seaside and watch the team.

Fonnette would like to continue playing basketball herself after she graduates.

"I want to go play overseas

hopefully I do get that opportunity to continue playing a couple more years before I settle down and hang up the jersey."

Jimenez said it will be difficult for her to try and replace Fonnette. But Fonnette's legacy has made its mark in The Kelp Bowl and not just in her records and the team's banners on the wall.

"She's the one example I use when we meet with kids who aren't playing or are struggling to get minutes," Jimenez said. "I tell them, 'You have made a career out of playing defense, take a page out of her book. ... To have someone like Jess in practice every day where I can say, 'Look, this kid didn't score for like two years but she played every single minute of the game.' It sucks that I'm not going to have her next year, but forever during my career, over the next 20 or 25 years or however long I'm coaching, it's going to be a great story to tell."

Baseball

From page B1

situation once and I wouldn't have to explain it the rest of the year."

What ever was preached sunk in for the Toreros during their home opener, particularly when they found themselves down by a run after two errors helped Christopher push across two runs in the sixth.

A two-out single by Matt Eason in the bottom of the inning set the stage for Hill, who ripped a two-out double during a steady rain into the left-center gap to tie things up.

That set the stage for

Eason's game-winning moment.

"I just told myself keep it

simple," the junior left fielder said. "Stay through the ball and get your foot back."

Despite being jammed, Landon fought off the pitch and sent it right through the middle into center field to easily score Hill and give Monterey a 4-3 lead.

"It was a tough pitch," Landon, who has been on the varsity team since his freshman year. "I just stayed with it and went up the middle."

That would be different for sophomore pitcher Nick Russo, who came in the seventh to preserve the win for Eason, setting the side down in order, closing the game with a strikeout.

"He's one of those kids that we had penciled in to be a starter," Groves said. "Nick went with us last year. He's just now getting back into form. But we haven't used him for more than an inning yet."

Eason provided another

solid outing for Toreros, allowing just five hits. Yet, two errors in the sixth inning saw Christopher erase a

one-run deficit.

Monterey manufactured a run in the first, when Jordan Exposito scored after bunting for a base hit, and a run in the second when freshman Carter Aldrete raced home from first on a sacrifice and an error.

Hill, who ran down three pop-ups behind the plate on defense, had two hits and scored. He had a third but Dougari left fielder Robert Driscoll not made an over-the-shoulder running grab in the rain to rob him of extra bases.

"We're just trying to prove ourselves each day," Landon said. "We're a small ball team. We're not a power-hitting team. We have to produce runs. You're going to see a lot of games like this."

John Devine can be reached

at 646-4405 and

jddevine@montereyherald.com.

Follow him on Twitter

@jddevine.

LOCAL ROUNDUP

Wilcox's 2-RBI single lifts Salinas past Vikings

Herald Staff Report

Julian Wilcox's two-run single in the ninth inning lifted the Salinas baseball team past North Salinas 6-3 Thursday in a continuation game from Tuesday.

Wilcox then picked up the win in the regularly scheduled 4-1 Cowboys win over North Salinas. John Santos added an RBI single for the Cowboys (3-3, 2-0).

Zack Foster had three hits for North Salinas in the first game while Taylor Torres drove in the Vikings' (0-2) only run in the second game. Salinas hosts Monte Vista on Saturday at 3:30 p.m.

Seaside 12, Alvaraz 6
Ronnie Turner went 2-for-2 with a double, a triple, three RBIs, three runs and three stolen bases to lift the host Spartans past the Eagles.

CJ Oliveras went 3-for-4 with a double and three RBIs. Darryl Cheates also had a double and drove in three runs on a pair of hits and Josh Hubble went 2-for-3 with two RBIs and three stolen bases.

Seaside (5-2, 2-0) plays at Alisal on Wednesday.

Softball

Solidad 12, Alvaraz 2
Anyssa Santoyo and Alexys Gonzalez both belted home runs as the Atletas won their fourth game of the season.

Monterey 18, North County 8
Rachel Dimaggio hit a two-run homer as the Toreros outlasted North County to improve to 3-2-1.

Tia Rosalva added three

hits while Gina Bruno, Mo Blanton and Tania Arcellano each had a pair of hits. Katelyn Silva went the distance

for Monterey. Kayla Dunlap and Haley Baiding had two hits for North County.

Norte Guma 7, Sequim 4

Miranda Santiago had two hits and drove in three runs for the Spirits. Alreza Salasaw gave added a pair of hits, including a triple. Elizabeth Ray went the distance to get the win.

TRACK AND FIELD

Palma-Monterey
Defending Central Coast Section long jump champion Marcus Washington leaped a career best 22 feet, 3 inches to lead Palma past the host Toreros.

Notre Dame also won the girls meet as Maria Alejo won both the 100 hurdles and 300 hurdles.

Volleyball

Watsonville 3, Seaside 1

Colby Osberg has eight kills and 22 assists in the Spartans' loss to Watsonville. Kevin Tran finished with eight kills.

Monterey 3, Pajaro Valley 0

The Toreros remained unbeaten in league play, sweeping Pajaro Valley 25-12, 25-14, 25-18. Daniel Nuttal finished with 23 assists for Monterey while Kalani Perez had 11 digs. Vincenzo Dorio and Cameron Mann each had seven kills.

GOLF

Palma 187, Carmel 203

Caleb Cater was the medalist, shooting a 34 for Palma in its win over the Padres. Following Cater was Jay Burison (35), Jack Burison

(38), Travis Winn (39), Jack Tardieu (40) and Marc Morero (44).

Mark Stilwell shot a 36 for Carmel. Dylan Riley and Trevor Bianchi each fired a 41 while Christine Walker (42), David Kirkkaya (43) and Joe Bergen (47) rounded out the scoring.

Santa Barbara 198, Stevenson 204

Nick Simmons shot a 39 in the Pirates' narrow loss to Santa Barbara at Seylans Hill. Teammate Drew Nelson shot a 32 on Wednesday in Stevenson's win over Wilson College Beach.

COLLEGE GOLF

MPC
The Lobos finished third overall at the Northern California preview with a team score of 372 points. Chabot won the tournament with a 367 followed by Santa Rosa (367).

Will Cross, Jordan Miller and Michael Kraft all shot a 37 for MPC. Michael Ryder fired a 76 while Joe Ryan finished with a 77.

COLLEGE BASEBALL

Hartnell 5, Cabrillo 3

Jose Guzman had two hits, including a homer for the Panthers. Sean Saffo got the win for Hartnell while Kevin Stockton recorded the save. Matthew Antipala also drove in a run.

MPC 7, Skyline 0

Jake Fannuzio tossed a one-hitter, striking out six as the Lobos improved to 3-1 in conference and 12-4 overall.

Garret Woodward continued his torrid hitting with three hits for MPC while Evan Thorsing added a two hit.

Boxer

From page B1

Louis, and held pretty much been doing that every night for about two weeks.

When confronted about the all-nighters, Freeman expressed a desire to return to St. Louis. Garcia said, even though both parents urged him to stay with Garcia Boxing for his own safety and to pursue what appeared to be an exceptionally bright boxing future.

"He was a great young man, always smiling, with a wonderful sense of humor," she said. "He was fun to be around, always very respectful, and hard working in the gym."

His trainers, Sam and Max Garcia, also had called Freeman the most naturally

talented boxer they had ever trained — high praise, considering two previous proteges, Jose Celaya and Eloy Perez, had ascended to No. 1 world rankings as members of the Garcia Boxing stable.

"We started to notice about three weeks ago that something was different about his body language," Max Garcia said. "He admitted to us that he'd been talking all night long to his girlfriend, who was being very demanding, and I think he just finally gave up in his own mind and decided he wanted to go home."

"We tried to talk him into staying, but we were under-standing. He was only 20 years old, he'd come to us from a totally different culture, a totally different life, and maybe he just wasn't ready for it. He wasn't able to make such a big

adjustment in his life," the trainer said. "He grew up in a ghetto, and we were never quite able to get him out of it."

Freeman joined Garcia Boxing in early 2012 as a 19-year-old, fresh out of the amateur ranks. He best Jose Mendon (7-7) in his pro debut in October of 2012. He scored a first-round knock-out over Eduardo Hernandez in his second pro fight on Dec. 1, 2012, and two weeks later, won a unanimous decision over Vicente Guzman at the Storm House in Salinas.

But homesickness plagued him throughout his tenure in California and he thought often about returning home, Kathy Garcia said.

"Freeman was street smart,

but he also was naive about life," she said. "Like a lot of young people, he had a mentality that he was invincible."

AVISO DE AUDIENCIA PÚBLICA

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobuses, mecánicos, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de Trabajo de Estados Unidos para retener el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Barbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá retener el funcionamiento federal y capital otorgar fondos del MST, la Agencia sea obligada a implementar medidas de emergencia para reducir su servicio de autobuses por aproximadamente 30%, a un nivel que pueda ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica reducciones significativas para muchas rutas de autobuses en toda la zona de servicio:

Carmel
Miércoles, 20 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
Este lado de la calle Monte Verde
entre las avenidas séptima y octava

Salinas
Jueves, 21 de marzo a las 5:30 pm
Ayuntamiento - Rotonda
200 Lincoln Ave.

Salinas
Jueves, 28 de marzo a las 5:30 pm
Northridge Mall - Salón Comunitario
796 Northridge Mall
Entre Forever 21 & JC Penney's a
entrada de estacionamiento frente a la autopista 101

King City
Jueves, 4 de abril a las 5:30 pm
Ayuntamiento - Cámara del Concilio
212 S. Vanderhurst Ave.

MST
MONTEREY-SALINAS TRANSIT

Interesados a las personas que deseen comentar, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Havath, Director General Adjunto de Finanzas y Administración, 1 Rylan Ranch Road, Monterey, CA 93940, o vía fax al (831) 899-3954. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 15 de abril de 2013. La información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.mst.org. Se una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del Trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST tendría que aplicar estas reducciones de servicio en el verano de 2013.

Marina
Martes, 26 de marzo a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Gonzales
Miércoles, 27 de marzo a las 5:30 pm
Cámaras del Ayuntamiento
117 Fourth St.

Pacific Grove
Jueves, 28 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
300 Forest Ave.

Seaside
Miércoles, 3 de abril a las 5:30 pm
Boys & Girls Club - Salón Comunitario
1332 La Salle Ave.

Monterey
Lunes, 8 de abril a las 10:00 am
Monterey-Salinas Transit
Oficinas Administrativas
1 Rylan Ranch Rd.

NOTICE OF PUBLIC HEARINGS

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (340 AB) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel
Wednesday, March 20 at 5:30 pm
City Hall - Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Salinas
Thursday, March 21 at 5:30 pm
City Hall - Rotunda
200 Lincoln Ave.

Salinas
Tuesday, March 26 at 5:30 pm
Northridge Mall - Community Room
796 Northridge Mall
Between Forever 21 & JC Penney's at
parking lot entrance facing Highway 101

Marina
Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

MST
MONTEREY-SALINAS TRANSIT

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Havath, Assistant General Manager for Finance & Administration, One Rylan Ranch Road, Monterey, CA 93940, via e-mail at havath@mst.org, or via fax at (831) 899-3954. Any additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.

47

Blank Page

ATTACHMENT 2

PUBLIC HEARING MINUTES

City of Carmel-by-the-Sea
City Hall – Council Chambers

March 20, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:30 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Jacqueline Bernal	Customer Service Representative
Public:	Victoria Beach	Carmel Councilmember/MST Board Member
	Barbara Livingston	Carmel Resident
	Cindy Onufer	Carmel Resident
	Derek Stevens	Carmel Resident
	David Hurley	Carmel Resident
	Marlin Basco	
	Jim Shanke	Carmel Resident
	Joyce Shanke	Carmel Resident
	Carol Dominguez	Carmel Resident
	Jacqueline Dupree	Carmel Resident
	Pam Connelly	Carmel Resident

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing the service reductions specific to bus lines serving Carmel and Carmel Rancho to be implemented on Memorial Day. He then presented the proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Ms. Livingston asked Mr. Harvath to identify the primary cause of the reduction in MST ridership over the last 5 years.

Ms. Dunne stated that she believed that MST ridership declined as a result of eliminating transfers, which increased fares.

Ms. Dupree asked why MST spent so much money on the JAZZ buses if they are facing financial hardship, and if eliminating the trolleys would help maintain regular bus service.

Ms. Connelly stated that the 2 hour wait between bus service on Line 94 to Carmel Rancho is not only inconvenient, but is dangerous for those waiting at the Monterey Transit Station. Recent drug activity and the ongoing unsafe environment concerns female riders.

Ms. Onufer stated that seniors living in the low income housing in Carmel rely on the .75 cent fare to Safeway in the Crossroads. Changes to service resulting in higher fares will restrict their ability to obtain groceries and other services.

Ms. Dunne stated that the proposed service maps show that Line 94 will now run from 6th to Lincoln. If this was changed to run buses on 4th to Lincoln, and a bus stop was installed right in front of the housing, it would provide the seniors with a shorter walk. She warned that it is not advisable to run buses on 9th to Monte Verde or Lincoln as there was much public opposition to this in the past. It is preferable to run buses on 8th instead.

Ms. Dunne stated that the Line 24 used to serve Carmel, Monterey, and Carmel Rancho and was a very popular service.

Ms. Dominguez asked for clarification on the black and red routes on the map handout.

Ms. Dunne stated that every Line should go to CHOMP.

Ms. Livingston asked what could be done to change the federal law that is in conflict with the PEPRA law and allows the ATU to object to grant funding, resulting in the DOL withholding transit funding.

Ms. Connolly asked why the hospitality industry is not engaged in this issue since a reduction in public transit will negatively affect many of their employees. She asked if MST has reached out to the industry for support and stated that the service employees do not get enough representation.

Ms. Dunne stated that seniors in Carmel need a way to get their groceries and that MST buses need to go into the Crossroads rather than stopping outside of the shopping center to minimize the distance they must walk. MST also needs to make sure that if they provide transportation to a location, they must also make sure that there is service to pick them up from the location. Although service to the Carmel Foundation was provided, return service was not provided, leaving the seniors without a way back home.

Ms. Onufer stated that the Line 22 is missed. She had to stop serving as a docent because she could not get to locations in Big Sur.

Meredith stated that just because there is not much ridership in Carmel does not mean that there is no need. She asked for the federal, state, and MST definition of rural areas.

Ms. Dupree asked what the public could do to help.

Ms. Dunne asked if Rotary, Kiwanis, and other charitable organizations could help provide funding to supplement lost funding.

Ms. Beach stated that MST is exploring the possibility of creating a nonprofit organization specifically to raise funds for special services.

Meredith stated that MST does not focus on building ridership. She would like to see promotion for Park & Ride to increase ridership. She asked if MST promotes the Crossroads or other Park & Ride opportunities, if the information is in Riders Guides or on website

Ms. Beach asked the attendees if they would support a local sales tax measure of an eighth percent for transit. All attendees raised their hands. She asked if they thought the public in general would support such a measure. No one raised their hands.

Ms. Connolly stated that the community does not value public transportation.

An unnamed gentleman asked if MST is working with other transit agencies to resolve the funding issue.

Ms. Dunne stated that all MST buses should have Wi-Fi, and this would encourage more workers to use transit.

Meredith stated that it is a disservice to the public to not provide good public transportation to MST Administrative offices on Ryan Ranch Rd. She stated that MST employees should be an example by riding the bus to work. She asked if MST could rent the burned down facility on Alvarado Street for an easily accessible administrative location.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

PUBLIC HEARING MINUTES

City of Salinas
City Hall – Council Chambers

March 21, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:34 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Mike Gallant	Business Development Planner

Public:	Abi Koch	Salinas Resident
	John Lynch	Salinas Resident
	Brandy Garcia	Assemblyman Alejo Representative
	Roland	MV Transportation

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Mr. Lynch asked if Line 43 will still provide service to Memorial Hospital. He stated that if Line 23 will replace this service, there will be an extra .50 cent charge for the transfer.

Ms. Koch asked if Line 20 from Salinas to Monterey would be affected.

Rowland stated that Line 23 inbound goes down San Joaquin. He stated that a right hand turn on San Miguel would be better as there is more room to make the turn.

Ms. Garcia asked when the federal funds in jeopardy were due to be released.

Ms. Koch asked for details on the bus lines she uses to commute to and from work at the Crossroads in Carmel, specifically, Line 24 and Line 72.

Ms. Garcia asked what was MST's most compelling argument against the Amalgamated Transit Union's (ATU) objection to the Public Employee Pension Reform Act (PEPRA) and the possible withholding of federal funds by the Department of Justice.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING MINUTES

City of Marina
Senior Center

March 26, 2013
11:30 a.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 11:35 a.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Margarita Silva	Customer Service Representative
	Mike Gallant	

Public:	Kim Spence	MST Rider
	Choo Etter	MST Rider
	Sue Malone	MST Rider
	Jamina Fedee	MST Rider
	Jeanette Little Crow	MST Rider
	Kim Mitchell	MST Rider
	Earline McCoy	MST Rider
	Ms. Hill	MST Rider
	Frank O'Connell	MST Board Member/Marina City Council Member
	Laurie Crosby	MST Rider
	Judy	MST Rider
	Jackie	Marina Senior Center staff
	Laura Johanan	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and attending staff. He presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013, as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

Mr. Harvath stated that at the last Community Meeting, a primary concern was the possible reduction or elimination of On Call service in Marina. The current proposal is to maintain On Call service in Marina during weekdays, but it will be eliminated on the weekends.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Ms. Fedee stated that the weekend On Call service is her lifeline. She is also a RIDES customer. Mr. Harvath provided information on the Senior Voucher service that could be an option for her weekend transportation needs.

Ms. Crosby asked if Senior Vouchers were available in Marina.

Ms. Little Crow stated that she is concerned that Marina is already limited in its transportation services; further reductions will have a negative impact.

Mr. O'Connell asked for clarification on how much of a sales tax MST might place on the 2014 ballot and the percentage of votes required to pass the measure.

Ms. McCoy asked Mr. O'Connell what percentage of Marina residents are seniors, disabled, and non auto owners. Mr. O'Connell was not able to answer the question, but will try to find an answer. Ms. McCoy wants to be able to go to the library once or twice per week.

Ms. Hill stated that she though MST recently raised fares to deal with a funding shortage. She asked if MST fares cover the costs of service. She asked why MST has so much money for the JAZZ line if they cannot maintain core services, and she asked for clarification on how the "unaffected" routes are able to be maintained.

Ms. Little Crow asked if MST was planning to raise fares after the service reductions are implemented.

Ms. Hill stated that she thought this meeting was supposed to specifically identify the routes that would be reduced or cut; the list presented looked just like the one presented at the Community Meetings. She asked for specific information on routes serving Carmel as she is a Carmel resident. Mr. Harvath will address her specific questions immediately following the meeting.

Ms. Gonzales stated that she recently took her son and five of his friends on the bus for an outing. When she realized how expensive it was, she asked the driver if she could purchase a Day Pass, but was told that the passes were not available for immediate purchase on the buses. When she got to the Monterey Transit Station, the bus was not there and she hailed a cab for much less money. She also asked what was the likelihood of the pension issue being positively dealt with before the deadline.

Ms. Crosby stated that she is a RIDES customer and asked if RIDES service was going to be reduced.

Mr. O'Connell asked if Mr. Harvath what members of the public could do to help influence a positive resolution to the funding problem. Mr. Harvath provided information on contacting local, state, and federal legislators. Mr. O'Connell suggested that a petition be prepared for signature gathering.

Ms. Hill suggested that petitions should be on all buses and provided to various groups and agencies so that a large number of signatures could be gathered.

Ms. McCoy asked who purchased the new sign at Grandma's Kitchen on Fremont Street. She stated that when the buses are free for events, they are packed. If buses were free, MST would have more riders. She does not think that MST adds lines with much forethought; many seem to have low ridership.

Ms. Little Crow asked if the MST Navigators would remain. She suggested that individuals call, email, and write their legislators rather than just write to them. She stated that she appreciated the service that MST driver Rowland provides.

Ms. Gonzales and other members of the public stated that MST should do a better job of advertising their Public Hearings. It was suggested to place on free Community Calendars, to place on Public Service Announcements on KION and other television stations, and to make the website link more visible.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

Mr. Harvath answered Ms. Hill's questions regarding Carmel service personally after the meeting adjourned.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 12:35 p.m.

Prepared by: 
Deanna Smith, Deputy Secretary

Blank Page

PUBLIC HEARING MINUTES

**Northridge Mall
Community Room**

**March 26, 2013
5:30 p.m.**

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:30 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Carl Sedoryk	General Manager/CEO
	Sonia Bannister	Customer Service Supervisor
	Miriam Gutierrez	Customer Service Representative
	Mike Gallant	Business Development Planner

Public:	Thom DeLaCruz	Monterey County Dept Social Services
	Sara Jen	Salinas Resident
	Mejling Jen	Salinas Resident
	Tony Valladares	Salinas Resident
	Angelic Valladares	Salinas Valley Memorial Hospital

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Mr. DeLaCruz asked about the frequency of service on the Line 23. The Monterey County Department of Social Services offices, located in the Quadrangle on Main Street in South Salinas is currently being served by the lines 23 and 43. He wanted to make sure that their offices would still be accessible to their clients.

Mr. DeLaCruz will submit a list of the locations that the majority of their clients will need transportation to and from. Mr. Harvath offered to meet with the Social Service agency members to go over possible transportation alternatives to help accommodate their clients.

Ms. Jen said that she had previously submitted an email with her suggestions. She also commented that route 43 would become a regional route and would result in passengers having to pay a higher fare instead of using the local route. This would make people not want to take the bus. Mr. Harvath responded that once the routes are finalized, the fares would be re-evaluated

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:10 p.m.

PREPARED BY:


Sonia AR Bannister

PUBLIC HEARING MINUTES

City of Gonzales
City Hall – Council Chambers

March 27, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration, introduced himself and began the meeting at 5:35 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Miriam Gutierrez	Customer Service Representative

Public:	Maria Orozco	Mayor of Gonzales/MST Board Member
	Beatriz M. Contreras	Gonzales Resident
	Harold Wolgamott	City of Gonzales

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being only one member of the public present, Mr. Harvath did not provide a PowerPoint presentation.

3. PUBLIC COMMENT

Mr. Harvath spoke personally with Ms. Contreras and answered her questions regarding her bus service needs. Ms. Contreras and her husband ride the bus from Gonzales to Salinas frequently to access medical care.

Mr. Harvath confirmed that the service she uses will not be affected by the proposed service reductions.

Mr. Harvath discussed with all members of the public free bus services from South County to the Aquarium and provided information on MST Summer Youth Pass.

Ms. Orozco asked if staff could research opportunities for MST Navigators or other staff to attend various festivals throughout the year as a way of promoting public transit.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 5:55 p.m.

Prepared by: 
Deanna Smith, Deputy Secretary

Carmel

ATTACHMENT # 3

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

4 + 5 (to a lesser extent 1 + 2)

2. What time of day you need the buses on those routes?

all times
especially early to CHOMP

3. What days of the week do you take the bus?

all 7

4. Which buses do you transfer between?

5 + 24 to 1

5. Any other information you would like to provide regarding MST bus routes & services.

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

24 mid-day
(don't kill the sick route)

2. What time of day you need the buses on those routes?

Mornings, midday late Evenings

3. What days of the week do you take the bus?

Monday Wednesday Saturday

4. Which buses do you transfer between?

24-4-5-11-

5. Any other information you would like to provide regarding MST bus routes & services.

I suggest developing "Park & Ride" parking areas along Carmel Valley Road to encourage more resident ridership. If one could move/park one's car near bus stop ~~or~~ it would allow shopper to transfer groceries/packages from bus to car encourage less vehicle trips from CV Village to Mid Valley. Monthly

64

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

~~41~~, ~~20~~

2. What time of day you need the buses on those routes?

41 - 5:25 AM Northridge - Salinas Trans Cent.

20 - 6:10 AM Salinas - Monterey

24 - 4:29 PM Crossroads - Monterey

2X - 5:17 PM Monterey - Salinas

3. What days of the week do you take the bus?

Tu on - Fri.

41 - 6:15 PM Salinas - McKinnon

49 - 6:20 PM Salinas - Northridge Mall

72 - 4:57 PM Tyler Franklin - Northridge
Monterey

4. Which buses do you transfer between?

5. Any other information you would like to provide regarding MST bus routes & services.

Salinas

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

5, 20, 28, 29, 41, 43, 44, 49, 56

2. What time of day you need the buses on those routes?

MORNINGS AND AFTERNOONS

3. What days of the week do you take the bus?

MONDAY THRU FRIDAY

4. Which buses do you transfer between?

43 AND 49

5. Any other information you would like to provide regarding MST bus routes & services.

56 IS THE ONLY ROUTE TO MONTEREY AIRPORT FROM

SALINAS. 41 IS THE ONLY LINE THAT SERVES EAST SALINAS.

5 GOES TO DEL MONTE CENTER FROM MONTEREY.

29 AND 49 ARE THE ONLY LINES THAT GO TO NORTHRIDGE SHOPPING CENTER FROM SALINAS TRANSIT CENTER.

43 IS THE ONLY LINE THAT GOES TO SOCIAL SECURITY AND SALINAS VALLEY MEMORIAL HOSPITAL.

Marina 3/29/13

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

MST on call Marina

Salinas Monterey via Marina

2. What time of day you need the buses on those routes?

Monday - Sunday 6:00 AM - 6:00 PM

3. What days of the week do you take the bus?

Monday, Tuesday, Wednesday, Thursday

Friday, Saturday, Sunday (Church)

4. Which buses do you transfer between?

N/A

5. Any other information you would like to provide regarding MST bus routes & services.

I'm handicapped and I use the MST on call - Marina. It's so to the hospital, the pharmacy, the Wellness Center, and if it's cut I will have to stay home.

Mrs. Kim Spence
Marina 3/26/13

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

2. What time of day you need the buses on those routes?

3. What days of the week do you take the bus?

4. Which buses do you transfer between?

5. Any other information you would like to provide regarding MST bus routes & services.

Would like JAZZ to be routed to Marina
for the seniors who want to go to the aquarium
and Sand City without making so many
connections.

Northridge

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

45 - I use it over 10 times a week

41, 49 - I use these less frequently, but it is used by many

2. What time of day you need the buses on those routes?

Earliest bus 45 from Transit Center to Northridge.

Latest 2 bus 45 from Northridge to Transit Center

3. What days of the week do you take the bus?

#45 - M-F always, some/many weekends. I live in Creekbridge and work near Northridge.

4. Which buses do you transfer between?

N/A

5. Any other information you would like to provide regarding MST bus routes & services.

Even saving the 1st & last Roundtrips of buses, like 45, will help people plan their trips accordingly.

Blank Page

MST prepares for drastic service cuts

By MARY SCHLEY

AFTER SPENDING \$5 million to install high-tech bus stops and decorate buses with fancy jazz-themed wrappings, Monterey-Salinas Transit is faced with the potential of chopping its routes and services by 30 percent to make up for losing \$7 million in federal tax dollars due to fights with unions in Washington. A community meeting will be held in Carmel City Hall Wednesday, March 20, at 7:30 p.m., when bus riders and others can offer their opinions on what services should get the axe.

Assistant general manager Hunter Harvath, who flew to D.C. and returned midweek, told The Pine Cone the battle stems from union opposition to pension reform adopted by the State of California last year. Using a federal law enacted in the 1960s to protect against unfair labor practices, the Amalgamated Transit Union, which represents MST's drivers, mechanics and facilities workers, joined other labor groups in contesting MST's annual grant, which pays for a significant chunk of the agency's operating costs.

"So, for 40 years, we've never had a problem with the process, and then in the fall of last year, the state adopted pension reform that affected all public employees," he said, including MST workers. "At the end of last year, we submitted our grant application like we always do, and the unions that represent our drivers and mechanics objected to the federal funds coming to MST. They didn't like the pension reform, so they were using this provision of a 40-year-old law to block MST's funding."

While MST was the first state transit agency to face such opposition, others have been hit since, including BART and transit systems in San Jose and throughout Southern California, according to Harvath.

"So, the Department of Labor has said we all have to talk and negotiate," he said. "We're in the middle of a negotiation period where we've had conference calls with the lawyers that represent the unions in D.C. If those talks are resolved

successfully, then we're not going to have to do major service cuts."

But if they aren't settled by the time negotiations end March 25, the bus system will lose \$7 million of its \$30 million budget. Due to such taxpayer subsidies, passengers pay only a portion of what their rides cost.

"We've never had to face any kind of drastic funding cuts like that," he said. "Sometimes you have a \$1 million gap you have to bridge, but this is unheard of."

The timing is particularly unfortunate, considering MST is just now completing a \$5 million project — which included \$2 million from last year's federal grant — to upgrade bus stops and make buses prettier. Most of the rest of the money came from state bond funds.

Carmel cuts

To contend with the potential loss, MST hired a consultant to suggest how to reduce service in the least damaging way. For Carmel, the expert recommended deleting three routes (3 — between Community Hospital of the Monterey Peninsula and Monterey, 4 — between Carmel and Carmel Rancho and 5 — between Carmel and Monterey), limiting Route 11 between Carmel and Sand City to three southbound morning trips and two northbound evening trips, and limiting Route 24, which goes out to Carmel Valley, to stops between Monterey and Carmel Rancho for four hours midday. Routes 91, 92 and 93, which run from Sand City, CHOMP and Monterey to Pacific Meadows via Carmel, meanwhile, could be increased by using other grant money, according to the consultant.

"So, it would be very helpful to get feedback at the city hall meeting from those traveling around Carmel as to whether these austere suggestions represent the optimal direction for MST to take in their emergency planning, or whether improvements can be made before this may have to be implemented," said Carmel City Councilwoman Victoria Beach, who represents the city on the MST board.

After spending millions of taxpayer dollars to make its buses look jazzy, MST is facing severe cuts.



WAD
How many TD get from this system bus after?

71

Blank Page

Customer Service Report

Report #: 6989	Rec'd By: Jacqueline Bernal	Date Rec'd: 3/22/2013	Date of Occurrence: 3/21/2013	
Time of Occurrence:	Location: Carmel Valley Village	Direction: Carmel Valley	Bus #: 0	Route: 24
Service Provider:	Referred To:	Report Type: Service Schedule		
Other Fixed Route Contractor	AGM, Finance and Administration			
Employee #: 0	Employee Name:	Employee Description:		
Employee's Supervisor:				

CUSTOMER INFORMATION

Refused to Provide Name/Address: 0

Title:	First Name:	Last Name:	Phone #:
Ms.	Leddy	Chandalar	

Address:	City:	State:	Zip:
chandaledddy@att.net			

Customer Report:
From: Chandalar Leddy [mailto:chandaledddy@att.net]
Posted At: Thursday, March 21, 2013 6:43 PM
Posted To: Customer Service
Conversation: cuts to bus 24
Subject: cuts to bus 24

Dear MST,

I live at Rippling River. It is a 81 unit low cost housing project located in Carmel Valley Village. I am verry concerned about cuts to bus line 24. IF I understand the Pine Cone there will be a 4-6 hour block of time that Residents would not be able to get home in the afternoon depending on the number of buses cut. Many Residents at least 30 rely on the bus to go grocery shopping, to get to and from doctor appointments, out for Recreation.

As far as shopping they might be stuck at Mid Valley Safeway for the allotted time as their disabilities only allow them out between 11and 3pm with not that much to do around there. They cannot eave earlier as they have to go though long complicated medical programs before they leave the house. They would not be able buy there groceries until closer to the time of departure so they would be out that time making them even more exhausted.

Most Residents rely on the bus to get to doctor appointments. Mine are usually set up for around 10:30 am/ 11 am in Seaside. That is so that I can leave on the 9:30 bus and get

Customer Service Report

their by the allotted time. I then usually get back to the Monterrey depot around 1 or 2 at the earliest and am ready to go back home since I have been up at 7 and am exhausted. I could not see having to wait until 3 to 5 pm to be able to get back home depending on when they start back up. That would mean an additional meal out or packed for me. I do not have any extra money.

I also know a resident that goes out on the bus to Carmel Rancho almost daily between 10am -2pm to window-shop at the thrift stores. That is they take the 10:03 bus and return on the 12:30. They have tried to go on the 9:25 but the stores were not open yet.

I also know about 4-5 people that use the bus to get into the village in the afternoon for jobs. They would no longer be able to work out here or would have to be 3-4 hours early for their shifts. One woman stated that she already takes a 3 hour bus trip to get out to Carmel Valley Village. She is a regular on the 12:07 pm bus from Monterey. A gentleman who works at Safeway at Mid Valley Center 5-6 times a Week leaves the bus Depot at 1:07 daily.

Living At Rippling River you might say that they could qualify for the Rides program. It is my understanding that if you can ride the bus that they would put stipulations on when and where you can use that program. If the regular bus does not come up then and you have one stating

We the residents understand that you are under significant budget deficit but ending bus 24 at Carmel Rancho for a four hour block is not the way of doing that. People that live in Carmel Valley rely on the afternoon buses. IF you have to then I would suggest that you cut 2 buses in between but have them go all the way up to the end of the line.

Customer Requests Follow-up?: n/a

Initial CSR Letter Sent?:
Yes

Date CSR Letter Sent:

SUPERVISOR SECTION

Employee Report:

Action Taken: _____ Date: _____ Action Taken By: _____ Closed? _____

(Customer called, letter sent, no action, file)

Supervisor Report:

Invalid Concern?:

74

Customer Service Report

Report #: 6983	Rec'd By: Jacqueline Bernal	Date Rec'd: 3/19/2013	Date of Occurrence: 3/18/2013	
Time of Occurrence:	Location: Creekbridge	Direction: Salinas	Bus #: 0	Route: 45
Service Provider:	Referred To:	Report Type: Service Other		
MST	AGM, Finance and Administration			
Employee #: 0	Employee Name:	Employee Description:		
Employee's Supervisor:				

CUSTOMER INFORMATION

Refused to Provide Name/Address: 0

Title:	First Name:	Last Name:	Phone #:
Ms.	Sara	Jen	8312141733

Address:	City:	State:	Zip:
sjen@dons.usfca.edu			

Customer Report:

From: Sara Jen [mailto:sjen@dons.usfca.edu]

Posted At: Monday, March 18, 2013 3:24 PM

Posted To: Customer Service

Conversation: Attn: Hunter Harvath, re: service cuts

Subject: Attn: Hunter Harvath, re: service cuts

Dear Mr. Harvath,

I viewed the Public Hearing Presentation through the link on the MST webpage announcement. I initially missed the link in orange font at the top of the notice, but found it when I went back today--a "click here" note would help alert readers. I plan to attend the Salinas meeting at 5:30 p.m. on March 26th but wanted to give you some information in writing in advance of the meeting. I have used the 45 line to go to and from work nearly every day since 2011. Line 45 is used by students going to Everett Alvarez High School as well as other schools along the 45 route. Other regular riders include employees who work at the El Super supermarket shopping center, which also includes McDonalds. One regular/daily rider is a middle aged man who uses the bus to go to work and returns to his home, which I believe is a group home for special needs adults. Another regular rider is a man rides a motorized wheelchair. If line 45 is discontinued, I could walk .7 miles to ride the 41 line, but it would be an unpleasant walk

75

Customer Service Report

in the dark or in the rain. Line 45 also benefits the shopping areas around Northridge Mall as people use the bus for shopping. The problem with using Line 41 for shopping is that carrying groceries and other goods the extra distance to and from home is not practical for many people. It is also a personal safety issue.

The elimination of the 42 and the 46 were hard on the people who are in the vicinity of Natividad Medical center (and Creekbridge residents who would walk to Natividad Medical center to catch these buses) who wanted a quick ride to Westridge or to the Transit Center. Line 41 from Natividad Medical Center is not a good option for going to the transit center, since the trip is so long. My dad, who works at Natividad Medical Center, used to ride the 46 when his work schedule allowed for using the bus. The elimination of the 45 would mean that there would be no bus serving Creekbridge.

My coworker lives in Castroville and has used the bus for work in Salinas when he has had to repair his car. I encouraged him to voice his concerns as well.

Sincerely,

Sara Jen
831-214-1733

Customer Requests Follow-up?: Yes

Initial CSR Letter Sent?:
Yes

Date CSR Letter Sent:

SUPERVISOR SECTION

Employee Report:

Action Taken: _____ Date: _____ Action Taken By: _____ Closed? _____

(Customer called, letter sent, no action, file)

Supervisor Report:

Invalid Concern?:

FLC

FOR IMMEDIATE RELEASE

20 May 2013

Contact: Hunter Harvath

Assistant General Manager, Finance and Administration

(831) 393-8129

MST SERVICE CHANGES GO INTO EFFECT SATURDAY, MAY 25

Service changes for local bus transportation provided by Monterey-Salinas Transit (MST) will go into effect Saturday, May 25, 2013. The following service will be changed or modified:

JAZZ: Minor schedule adjustments and additions to late night service. JAZZ A now serves MPC Library stop.

Line 1: Minor routing and major schedule adjustments.

Line 2: Major routing and schedule adjustments. Now travels to Del Monte Center

Line 2X: Route eliminated. For service between Pebble Beach and Salinas, see Line 21.

Line 4: Route eliminated. For service between Carmel Rancho and downtown Carmel, see Lines 24, 91, 92, 93 and 94. For service between downtown Carmel and CHOMP, see Lines 92 and 94.

Line 5: Route eliminated. For service between downtown Carmel and Monterey, see Lines 22, 24, 91, 93, and 94. For service between Del Monte Center and Monterey, see Lines 2, 3, 7, 13, 24, 69, 91, 93, and 94.

Line 11: Major schedule adjustments. Three AM trips will now be non-stop from downtown Carmel to Sand City Station.

Line 12: Service to Del Rey Oaks eliminated. For service to Del Rey Oaks, see Lines 7 and 8.

Line 13: First AM trip travels on Fremont and Aguajito to Mark Thomas, and does not serve Del Monte Center, Glenwood Circle or Monterey Courthouse.

Line 15: Eliminated. For service between Ryan Ranch and Monterey, see Line 13.

Line 16: Minor schedule adjustments to weekend schedule.

Line 20: Minor schedule adjustments and additions to late night service. 7:15 AM trip to Salinas eliminated.

NEW! Line 21: Express service between Pebble Beach and Salinas. (Formerly Line 2X.)

Line 23: Minor schedule adjustments. Monterey & East in Soledad is no longer a timepoint, but will continue to be served.

Line 24: Now serves Del Monte Center. Major schedule adjustments with new evening service between Carmel Rancho, downtown Carmel, and Monterey.

Line 25: Minor schedule adjustment to weekday late night trip.

Line 26: Minor schedule adjustments to weekday late night trips.

Line 29: Minor schedule adjustment to one AM trip.

Line 47: Does not operate during Hartnell College's Summer Semester or when classes are not in session.

Line 49: Minor schedule adjustments. Routing north of Bolivar no longer served.

Line 55: Schedule adjustments to AM weekend trips to San Jose.

Line 56: Does not operate during summer break for Palma and Notre Dame High Schools.

Line 69: Additional Saturday and Sunday morning trips.

-MORE-

Line 74: Minor schedule adjustments.

Line 75: Minor schedule adjustments.

Line 76: Major schedule adjustments. Serves as internal shuttle for the Presidio of Monterey.

Line 77: Minor schedule adjustments.

Line 78: Major schedule adjustments.

Line 82: Minor schedule adjustments.

Line 91: Fare reduced to \$1.50 / 75¢.

Line 92: Fare reduced to \$1.50 / 75¢.

Line 93: Fare reduced to \$1.50 / 75¢.

NEW! Line 94: New daily service between Sand City Station and Carmel Rancho, with service to downtown Carmel, CHOMP, Del Monte Center, downtown Monterey, Casanova Plaza, Oldemeyer Center, and Villa Del Monte.

MST On Call South County: Now serves Corda Camp in Gonzales.

Pacific Grove Trolley: Route eliminated.

Rider's Guides are available onboard MST buses free of charge through Monday, June 24, 2013. For more information, please visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at www.twitter.com/mst_bus for the latest service alerts.

###

Proof of Publication
(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY , CA 93940:

Deanna Smith

RE: Notice of Public Hearings The Amalgamat
Draft Emerg Svc Reduction

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: Salinas Californian

3/11/2013

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 11
day of March, 2013 at Salinas, California.

C. Clark

Declarant

Our Order # 0000248590
Net Order Cost \$ 544.50

MST

MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (AB 340) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel

Wednesday, March 20 at 5:30 pm
City Hall - Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Salinas

Thursday, March 21 at 5:30 pm
City Hall - Rotunda
200 Lincoln Ave.

Salinas

Tuesday, March 26 at 5:30 pm
Northridge Mall - Community Room
796 Northridge Mall
Between Forever 21 & JC Penney's at
parking lot entrance facing Highway 101

Marina

Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Gonzales

Wednesday, March 27 at 5:30 pm
City Council Chambers
117 Fourth St.

Pacific Grove

Thursday, March 28 at 5:30 pm
City Hall - Council Chambers
300 Forest Ave.

Seaside

Wednesday, April 3 at 5:30 pm
Boys & Girls Club - Community Room
1332 La Salle Ave.

King City

Thursday, April 4 at 5:30 pm
City Hall - Council Chambers
212 S. Vanderhurst Ave.

Monterey

Monday, April 8 at 10:00 am
Monterey-Salinas Transit
Administrative Offices
One Ryan Ranch Rd.

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at mst@mst.org, or via fax at (831) 899-3954. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.

March 11, 2013 (248590)

Proof of Publication

(2015.5 C.C.P.)

Salinas Newspapers, Inc.
123 W. Alisal St.
Salinas, CA 93901
831-754-4138/Fax: 831-754-7156

State Of California ss:
County of Monterey

Advertiser: MONTEREY SALINAS TRANSIT
1 RYAN RANCH RD
MONTEREY, CA 93940

Deanna Smith

RE: Aviso de audiencia pública La Amalgama
Spanish Draft Emerg Svc

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I hereby certify that the attached advertisement appeared in said newspaper on the following dates:

Newspaper: El Sol-Salinas

3/16/2013

I acknowledge that I am a principal clerk of the printer of said paper, which is published in the City of Salinas, County of Monterey, State of California. The Salinas Californian is printed and published daily, except Sunday and has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California. El Sol is printed and published weekly on Saturday and has been adjudged a newspaper of general circulation by the Superior Court of Monterey, State of California.

I certify (or declare) under penalty of perjury that the foregoing is true and correct. Executed on this 16 day of March, 2013 at Salinas, California.

C. Clark

Declarant

MST

MONTEREY-SALINAS TRANSIT

Aviso de audiencia pública

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobús, mecánica, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de trabajo de Estados Unidos para retener el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Bárbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá retener el funcionamiento federal y capital otorgar fondos del MST, la Agencia se verían obligada a implementar medidas de emergencia para reducir su servicio de autobús por aproximadamente 30%, a un nivel que puede ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica recortes significativos para muchas rutas de autobuses en toda la zona de servicio:

Carmel

Miércoles, 20 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concello
Este lado de la calle Monte Verde
entre las avenidas séptima y océano

Salinas

Jueves, 21 de marzo a las 5:30 pm
Ayuntamiento - Rotonda
200 Lincoln Ave.

Salinas

Martes, 26 de marzo a las 5:30 pm
Northridge Mall - Salón Comunitario
798 Northridge Mall
Entre Forever 21 & JC Penney a
entrada de estacionamiento frente
a la autopista 101

Marina

Martes, 26 de marzo a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Gonzales

Miércoles, 27 de marzo a las 5:30 pm
Cámaras del Ayuntamiento
117 Fourth St.

Pacific Grove

Jueves, 28 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concello
300 Forest Ave.

Seaside

Miércoles, 3 de abril a las 5:30 pm
Boys & Girls Club - Salón Comunitario
1332 La Salle Ave.

King City

Jueves, 4 de abril a las 5:30 pm
Ayuntamiento - Cámara del Concello
212 S. Vanderhuret Ave.

Monterey

Lunes, 8 de abril a las 10:00 am
Monterey-Salinas Transit
Oficinas Administrativas
1 Ryan Ranch Rd.

Interesados a las personas que deseen comentar, pero que no puedan asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y administración, 1 Ryan Ranch Road, Monterey, CA 93940, un correo electrónico a met@met.org, o vía fax al (831) 899-3954. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 05 de abril de 2013. Información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.met.org. Si una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST tendría que aplicar estas reducciones de servicio en el verano de 2013.

March 16, 2013 (249273)

Monterey County
The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ATTN: ACCOUNTS PAYABLE

1 RYAN RANCH ROAD

MONTEREY, CA 93940

Legal No. 0004795419

PUBLIC HEARING NOTICE ENGLISH

Total Cost: \$566

Ordered by: dsmith@mst.org

This space is reserved for the County Clerk's Filing Stamp

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

03/12/13

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 03/12/2013 at Monterey, California.



Signature



MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (AB 340) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel

Wednesday, March 20 at 5:30 pm
City Hall - Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Gonzales

Wednesday, March 27 at 5:30 pm
City Council Chambers
117 Fourth St.

Salinas

Thursday, March 21 at 5:30 pm
City Hall - Rotunda
200 Lincoln Ave.

Pacific Grove

Thursday, March 28 at 5:30 pm
City Hall - Council Chambers
300 Forest Ave.

Salinas

Tuesday, March 26 at 5:30 pm
Northridge Mall - Community Room
796 Northridge Mall
Between Forever 21& JC Penney's at
parking lot entrance facing Highway 101
Thursday, April 4 at 5:30 pm

Seaside

Wednesday, April 3 at 5:30 pm
Boys & Girls Club - Community Room
1332 La Salle Ave.

King City

City Hall - Council Chambers
212 S. Vanderhurst Ave.

Marina

Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Monterey

Monday, April 8 at 10:00 am
Monterey-Salinas Transit
Administrative Offices
One Ryan Ranch Rd.

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at mst@mst.org, or via fax at (831) 899-3954. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.

Published MARCH 12, 2013

Monterey County
The Herald

www.montereyherald.com

A Media News Group Newspaper

PO BOX 271 • MONTEREY, CALIFORNIA 93942-0271

831-646-4387

Fax: 831-372-4225

Email: mhlegals@montereyherald.com

This space is reserved for the County Clerk's Filing Stamp

MONTEREY/SALINAS TRANSIT

Account No. 3559234

ATTN: ACCOUNTS PAYABLE

1 RYAN RANCH ROAD

MONTEREY, CA 93940

Legal No. 0004795480

PUBLIC HEARING NOTICE SPANISH

Total Cost: \$601.92

Ordered by: dsmith@mst.org

PROOF OF PUBLICATION

STATE OF CALIFORNIA

County of Monterey

I am a citizen of the United States and a resident of the County aforesaid. I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of The Herald, a newspaper of general circulation, printed and published daily and Sunday in the City of Monterey, County of Monterey, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Monterey, State of California; that the notice, of which the annexed is a printed copy (set in type not smaller than 7 point), has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

03/12/13

I certify (or declare), under penalty of perjury, that the foregoing is true and correct

Executed on 03/12/2013 at Monterey, California.



Signature



MONTEREY-SALINAS TRANSIT

Notice of Public Hearings

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobús, mecánica, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de trabajo de Estados Unidos para retener el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Bárbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá retener el funcionamiento federal y capital otorgar fondos del MST, la Agencia se verían obligada a implementar medidas de emergencia para reducir su servicio de autobús por aproximadamente 30%, a un nivel que puede ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica recortes significativos para muchas rutas de autobuses en toda la zona de servicio:

Carmel

Miércoles, 20 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
Este lado de la calle Monte Verde
entre las avenidas séptima y océano

Marina

Martes, 26 de marzo a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

Salinas

Jueves, 21 de marzo a las 5:30 pm
Ayuntamiento - Rotonda
200 Lincoln Ave.

Gonzales

Miércoles, 27 de marzo a las 5:30 pm
Cámaras del Ayuntamiento
117 Fourth St.

Salinas

Martes, 26 de marzo a las 5:30 pm
Northridge Mall - Salón Comunitario
796 Northridge Mall
Entre Forever 21 & JC Penney s a
ntentrada de estacionamiento frente a la
autopista 101

Pacific Grove

Jueves, 28 de marzo a las 5:30 pm
Ayuntamiento - Cámara del Concilio
300 Forest Ave.

King City

Jueves, 4 de abril a 5:30 pm
Ayuntamiento - Cámara del Concilio
212 S. S. Vanderhurst Ave.

Seaside

Miércoles, 3 de abril a las 5:30 pm
Boys & Girls Club - Salón Comunitario
1332 La Salle Ave.

Monterey

Lunes, 8 de abril a las 10:00 am
Monterey-Salinas Transit
Oficinas Administrativas
1 Ryan Ranch Rd.

Interesados a las personas que deseen comentar, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Director General Adjunto de Finanzas y administración, 1 Ryan Ranch Road, Monterey, CA 93940, un correo electrónico a mst@mst.org , o vía fax al (831) 899-3954. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 05 de abril de 2013. Información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.mst.org. Si una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST tendría que aplicar estas reducciones de servicio en el verano de 2013.

Published MARCH 12, 2013

SPORTS

Raiders \$6 million under cap

By JERRY McDONALD
AND STEVE GORRAN
Monterey

The Raiders freed up more than \$5 million in salary cap room by restructuring the contract of starting strong safety Tyvon Branch on Thursday, according to a person familiar with the situation.

The Raiders now are more than \$6 million under the cap, giving them some much-needed ammunition to re-sign some of their own prospective free agents, as well as some from other teams that are about to hit the open

market Tuesday when the new NFL year begins.

Seventeen Raiders players scheduled for unrestricted free agency will begin to get an idea of their worth on the open market beginning Friday night. Agents can begin contract talks with prospective teams starting at 9 p.m. Friday on the West Coast.

Teams can't talk to players from other teams, schedule visits or strike deals until Tuesday, but the window provides both sides a head start on the process.

Among the most notable

Raiders open to the highest bidder include strong side linebacker Philip Wheeler, tight end Brandon Myers, defensive tackles Richard Seymour and Desmond Bryant and punter Shane Lechler.

Others include right tackle Khalil Barnes, left guard Cooper Carlisle, defensive end Andre Carter, middle linebacker Omar Gathier, free safety Matt Giordano, running back Mike Goodson, wide receiver Derek Hagan, cornerback Joselio Hanson, quarterback Matt Leinart, safety Mike Mitchell, defensive end Matt Shaughnessy and cornerback Shawntae Spencer.

CSUMB

From page B1

... Now we want the ball in her hands in the last seconds."

Fontaine said she combined 27 points in her three NCAA games, which is more than any other Otter. She hit a jumper with four seconds left in CSUMB's regular season finale to force overtime with No. 15 Chico State on March 1.

Fontaine said Jimenez does a good job at calming the team's nerves before big games.

"Her telling us to just go out and have fun and win it, that relaxes us and lets us play how we play and not get taken out of our game," she said.

Fontaine's consistency, no matter what the magnitude of the game is, has helped her set the assist and steal records.

"I don't really process that

kind of stuff, I just go out and play.... The records mean a lot but I couldn't have done it without my teammates," Fontaine said.

An assist can't be completed without her teammate making the field goal, but she said her teammates backing her when she commits to trying to make a steal is just as important.

"I think that's part of our team and how much we work together and we respect each other and have each other's back on and off the court," she said. "I think that it shows in how we play."

Fontaine said she considers the team her family and she plans on keeping in touch with her teammates after she graduates. She also wants to stay a part of the Otter family and return to Seaside and watch the team.

Fontaine would like to continue playing basketball herself after she graduates.

"I want to go play overseas after this," she said. "I'm not quite done with it yet so

hopefully I'll get that opportunity to continue playing for a couple more years before I settle down and hang up the jersey."

Jimenez said it will be difficult for her to try and replace Fontaine. But Fontaine's legacy has made its mark in The Kelp Bed and not just in her records and the team's banners on the wall.

"She's the one example I use when we meet with kids who aren't playing or are struggling to get minutes," Jimenez said. "I tell them Jess has made a career out of playing defense, take a page out of her book.... To have someone like Jess in practice every day where I can say, 'Look, this kid didn't score for like two years but she played every single minute of the game.' It sucks that I'm not going to have her next year, but forever during my career, over the next 20 or 25 years or however long I'm coaching, it's going to be a great story to tell."

Baseball

From page B1

situation once and I wouldn't have to explain it the rest of the year."

What ever was preached sunk in for the Toradores in their home opener, particularly when they found themselves down by a run after two errors helped Christopher push across two runs in the sixth.

A two-out single by Matt Eason in the bottom of the inning set the stage for Hill, who ripped a two-out double driving a steady rain into the left-center gap to tie things up.

That set the stage for Landon's game-winning moment.

"I just told myself keep it simple," the junior left fielder said. "Stay through the ball and get your foot back."

Despite being jammed, Landon fought off the pitch and sent it right through the middle into center field to easily score Hill and give Monterey a 4-3 lead.

"It was a tough pitch," said Landon, who has been on the varsity team since his freshman year. "I just stayed with it and went up the middle."

That would be enough for sophomore pitcher Nick Bick to shut out the visitors in the seventh to preserve the win for Eason, setting the side down in order, closing the game with a shutout.

"He's one of those kids that we had penciled in to be a starter," Groves said. "Nick was with us last year. He's just now getting back into form. But we haven't used him for more than an inning yet."

Eason provided another solid outing for Toradores, allowing just five hits, yet two errors in the sixth inning saw Christopher erase a

one-run deficit.

Monterey manufactured a run in the first, when Jordan Espinoza scored after bunting for a base hit, and a run in the second when freshman Carter Aldreke raced home from first on a sacrifice and an error.

Hill, who ran down three popups behind the plate on defense, had two hits and would've had a third had Cougars left fielder Robert Driscoll not made an over-the-shoulder running grab in the rain to rob him of extra bases.

"We're just trying to prove ourselves each day," Landon said. "We're a small ball team. We're not a power-hitting team. We have to produce runs. You're going to see a lot of games like this."

John Devine can be reached at 645-4403 or jdevine@montereyherald.com. Follow him on Twitter @johnjdevine.

LOCAL ROUNDUP

Wilcox's 2-RBI single lifts Salinas past Vikings

Herald Staff Report

Julian Wilcox's two-run single in the ninth inning lifted the Salinas baseball team past North Salinas 6-5 Thursday in a continuation game from Tuesday.

Wilcox then picked up the win in the regularly scheduled 41 Cowboys win over North Salinas. John Santos added an RBI single for the Cowboys (5-3, 2-0).

Zack Foster had three hits for North Salinas in the first game while Taylor Torres drove in the Vikings' (0-2) only run in the second game. Salinas hosts Monte Vista on Saturday at 3:30 p.m.

Seaside 12, Alvaraz 6

Ronnie Turner went 2-for-2 with a double, a triple, three RBIs, three runs and three stolen bases to lift the host Spartans past the Eagles.

CJ Oliveras went 3-for-4 with a double and three RBIs, Darryl Chaoles also had a double and drove in three runs on a pair of hits and Josh Hulse went 2-for-3 with two RBIs and three stolen bases.

Seaside (5-2, 2-0) plays at Alisal on Wednesday.

SOFTBALL

Seaside 12, Alvaraz 2

Alyssa Sanchez and Alexys Gonzalez both belted home runs as the Aztecs won their fourth game of the season.

Monterey 18, North County 8

Rachel Dimaggio hit a two-run homer as the Toradores outslugged North County to improve to 2-1.

Tia Ruvalcaba added three hits while Gina Bruno, Mo Blanton and Tania Arellano each had a pair of hits. Katelynn Silva went the distance

for Monterey. Kayla Dunlap and Haley Balding had two hits for North County.

Notre Dame 7, Sequoia 4

Miranda Santiago had two hits and drove in three runs for the Spirits. Aircel Sakasa and Joe Bergen (47) rounded out the scoring.

TRACK AND FIELD

Palma-Monterey

Defending Central Coast Section long jump champion Marcus Washington leaped a career best 22 feet, 3 inches to lead Palma past the host Toradores.

Notre Dame also won the girls meet as Maria Aiello won both the 100 hurdles and 300 low hurdles.

VOLLEYBALL

Watsonville 3, Seaside 1

Colby Osberg has eight kills and 22 assists in the Spartans' loss to Watsonville. Kevin Tran had 20 digs while Jimmy Tran finished with eight kills.

Monterey 3, Pajaro Valley 0

The Toradores remained unbeaten in league play, sweeping Pajaro Valley 25-12, 25-14, 25-18. Daniel Nuttal finished with 23 assists for Monterey while Kalani Perez had 11 digs. Vincenzo Dorio and Sam Mann each had seven kills.

Palma 187, Carmel 203

Calvin Cacer was the medalist, shooting a 34 for Palma in its win over the Padres. Following Cacer was Jay Burison (35), Jack Burison

(39), Travis Winn (39), Jack Tardieu (40) and Marc Moreno (44).

Mark Stilwell shot a 36 for Carmel. Dylan Riley and Trevor Bianchi each fired a 41 while Christine Walker (42), David Kralleya (43) and Joe Bergen (47) rounded out the scoring.

Santa Barbara 108, Stevenson 204

Nick Simmons shot a 39 in the Pirates' narrow loss to Santa Barbara at Spyglass Hill. Teammate Drew Nelson shot a 32 on Wednesday in Stevenson's win over Wilson-Long Beach.

COLLEGE GOLF

MPC

The Lobos finished third overall at the Northern California preview with a team score of 372 points. Chabot won the tournament with a 367 followed by Santa Rosa (357).

Will Cross, Jordan Miller and Michael Kraft all shot a 37 for MPC. Michael Ryder fired a 76 while Kevin Russo finished with a 77.

COLLEGE BASEBALL

Hartnell 5, Cabrillo 3

Jose Guzman had two hits, including a homer for the Panthers. Sean Sakfo got the win for Hartnell while Kevin Stockton recorded the save. Matthew Antopia also drove in a run.

MPC 7, Skyline 0

Jake Pannunzio tossed a one-hitter, striking out six as the Lobos improved to 3-1 in conference and 12-4 overall. Garrett Woodward continued his torrid hitting with three hits for MPC while Evan Thoning added a two hits.

Boxer

From page B1

Louis, and he'd pretty much been doing that every night for about two weeks."

When confronted about the all-nighters, Freeman expressed a desire to return to St. Louis, Garcia said, even though both parents urged him to stay with Garcia Boxing for his own safety and to pursue what appeared to be an exceptionally bright boxing future.

"He was a great young man, always smiling, with a wonderful sense of humor," she said. "He was fun to be around, always very respectful, and hard working in the gym."

His trainers, Sam and Max Garcia, also had called Freeman the most naturally

talented boxer they had ever trained — high praise, considering two previous proteges, Jose Celaya and Eloy Perez, had ascended to No. 1 world rankings as members of the Garcia Boxing stable.

"We started to notice about three weeks ago that something was different about Max Garcia said. "He admitted to us that he'd been talking all night long to his girlfriend, who was being very demanding, and I think he was finally giving up in his own mind and decided he wanted to go home."

"We tried to talk him into staying, but we were under standing. He was only 20 years old, he'd come to us from a totally different culture, a totally different life, and maybe he just wasn't ready for us. He wasn't able to make such a big

adjustment in his life," the trainer said. "He grew up in a ghetto, and we were never quite able to get him out of there."

Freeman joined Garcia Boxing in early 2012 as a 19-year-old, fresh out of the amateur ranks. He beat Jose Mendez (77) in his pro debut in October of 2012. He scored a first-round knockout over Eduardo Hernandez in his second pro fight on Dec. 1, 2012, and two weeks later, won a unanimous decision over Vicente Guzman at the Storm House in Salinas.

But homesickness plagued him throughout his tenure in California and he thought often about returning home, Kathy Garcia said.

"Preston was street smart, but he also was naive about life," she said. "Like a lot of young people, he had a mentality that he was invincible."

AVISO DE AUDIENCIA PÚBLICA

La Amalgamated Transit Union, que representa Monterey-Salinas Transit (MST) conductores de autobuses, mecánicos, miembros de personal de servicios de utilidad y otros sindicatos de trabajadores de tránsito han pedido al Departamento de Trabajo de Estados Unidos para relajar el tránsito federal donaciones de fondos de MST y otros operadores de transporte público a lo largo de California, incluso aquellos que los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Barbara. Acción la Amalgamated Transit Union es en respuesta a las preocupaciones con la reciente aprobación de la 2013 Public Employees Pension Reform Act (340 AB) por la legislatura del estado de California y el gobernador Jerry Brown. En el caso de que el gobierno federal acepte la solicitud de la Amalgamated Transit Union podrá relajar el funcionamiento federal y capital otorgar fondos de MST, a la Agencia se verán obligados a implementar medidas de emergencia para reducir su servicio de autobuses por aproximadamente 30%, a un nivel que puede ser apoyado sólo por las tarifas de pasajeros y estado otorgar asistencia.

Debido a esta reducción potencial sin precedentes en la financiación de la Agencia, el MST realizará las siguientes audiencias públicas para solicitar la entrada del público en un plan de reducción de servicio de emergencia de proyecto, que explica recortes significativos para muchas rutas de autobuses en toda la zona de servicio:

Carmel Miércoles, 20 de marzo a las 5:30 pm Ayuntamiento - Cámara del Concello Este lado de la calle Montia Verde entre las avenidas séptima y octava	Marina Miércoles, 26 de marzo a las 11:30 am Marina Senior Center 211 Hillcrest Ave.	Gonzales Miércoles, 27 de marzo a las 5:30 pm Cámaras del Ayuntamiento 117 Fourth St.	Pacific Grove Jueves, 28 de marzo a las 5:30 pm Ayuntamiento - Cámara del Concello 300 Forest Ave.
Salinas Jueves, 21 de marzo a las 5:30 pm Ayuntamiento - Rotonda 200 Lincoln Ave.	Salinas Martes, 26 de marzo a las 5:30 pm Northridge Mall - Salón Comunitario 796 Northridge Mall Entre Forever 21 & JC Penney's a entrada de estacionamiento frente a la autopista 101	Seaside Miércoles, 3 de abril a las 5:30 pm Boys & Girls Club - Salón Comunitario 1332 La Salle Ave.	Monterey Lunes, 8 de abril a las 10:00 am Monterey-Salinas Transit Oficinas Administrativas 1 Ryan Ranch Rd.
King City Jueves, 4 de abril a las 5:30 pm Ayuntamiento - Cámara del Concello 212 S. Vandervest Ave.	MST MONTEREY-SALINAS TRANSIT		

Interesados a las personas que deseen comentar, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por correo a: Hunter Harvath, Director General Adjunto de Finanzas y Administración, 1 Ryan Ranch Road, Monterey, CA 93940, or correo electrónico a hharvath@montereyherald.com o vía fax al (831) 899-9554. La fecha límite para recibir comentarios para esta serie de audiencias públicas es viernes, 05 de abril de 2013. Información adicional sobre el proyecto de plan de reducción del servicio de emergencia puede encontrarse en el sitio web de la Agencia - www.mst.org. Si una resolución a esta disputa de reforma de pensiones entre los sindicatos de trabajadores de tránsito, el Departamento del Trabajo y el estado de California no pueden alcanzarse en los próximos meses, MST podría aplicar estas reducciones de servicio en el verano de 2013.

NOTICE OF PUBLIC HEARINGS

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (340 AB) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel Wednesday, March 20 at 5:30 pm City Hall - Council Chambers East side of Montia Verde Street between Ocean and Seventh Avenues	Gonzales Wednesday, March 27 at 5:30 pm City Council Chambers 117 Fourth St.	Pacific Grove Thursday, March 28 at 5:30 pm City Hall - Council Chambers 300 Forest Ave.	Seaside Wednesday, April 3 at 5:30 pm Boys & Girls Club - Community Room 1332 La Salle Ave.
Salinas Thursday, March 21 at 5:30 pm City Hall - Rotunda 200 Lincoln Ave.	Salinas Tuesday, March 26 at 5:30 pm Northridge Mall - Community Room 796 Northridge Mall Between Forever 21 & JC Penney's at parking lot entrance facing Highway 101	King City Thursday, April 4 at 5:30 pm City Hall - Council Chambers 212 S. Vandervest Ave.	Monterey Monday, April 8 at 10:00 am Monterey-Salinas Transit Administrative Offices One Ryan Ranch Rd.
Marina Tuesday, March 26 at 11:30 am Marina Senior Center 211 Hillcrest Ave.	MST MONTEREY-SALINAS TRANSIT		

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at hharvath@montereyherald.com or via fax at (831) 899-9554. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website - www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.



Sulaiman Abu Ghayth, Osama bin Laden's son-in-law and spokesman, pleaded not guilty to a charge of conspiring to kill Americans in a New York court appearance Friday. AP

Spokesman for bin Laden's son-in-law says he's not guilty

USA Today

Sulaiman Abu Ghayth pleaded not guilty to a charge of conspiring to kill Americans in a brief appearance Friday in a federal courtroom, but the mere presence of Osama bin Laden's son-in-law in New York — a short distance from where the World Trade Center towers once stood — revived a debate over whether terror suspects should be tried in civilian court.

Sen. Lindsey Graham, R-S.C., and Sen. Kelly Ayotte, R-N.H., criticized the Justice Department's decision to bring the strident al-Qaida spokesman to New York, saying he belonged in military custody at the U.S. detention center in Guantanamo Bay.

"The Obama administration's lack of a foreign detention policy for foreign members of al-

Qaida, as well as its refusal to detain and interrogate these individuals at Guantanamo, makes our nation less safe," the lawmakers said.

The White House defended the decision to try Ghayth on U.S. soil, and noted that similar decisions were made in the prosecutions of Faisal Shahzad, a U.S. citizen who attempted to detonate a car bomb in Times Square in 2010 and Umar Farouk Abdulmutallab, the Nigerian man who became known as the "underwear bomber."

Ghayth, as an al-Qaida spokesman, appeared in videos and issued proclamations immediately after the Sept. 11 attacks, warning that "the storms shall not stop." He warned Jews, Christians and Americans that "a great army is gathering against you."

Utah moves to tax e-cigarettes like regular smokes

By Brady McCombs
Associated Press

SALT LAKE CITY — A proposal in the Utah legislature that would tax electronic cigarettes at the same rate as regular cigarettes has put the state at the forefront of a national movement to regulate the popular devices.

More than 35 proposals calling for some type of regulation have been introduced this year in legislatures across the country, but Utah seems to be the only state currently proposing that they be taxed like regular tobacco, said Karmen Hanson, a tobacco policy analyst with the National Conference of State Legislatures. Han-

son is unaware of any state with a law like this on the books.

Often called "e-cigarettes," the battery-powered devices heat a liquid nicotine solution and create vapor that users inhale. The popularity has spiked in recent years.

First marketed overseas in 2002, e-cigarettes first became widely available in U.S. in 2006. There are several million users worldwide today, up from a few hundred in 2006.

Many states have been waiting for the Food and Drug Administration to come out with regulation before passing their own laws, but states seem to be growing impatient, said Hanson said.

At 60 years old, Peeps still a favorite with fans

By Michael Rubinkam
Associated Press

BETHLEHEM, Pa. — It's Easter morning. A boy rouses his younger brother, and they run to the living room to find their baskets filled with — what else? — Peeps.

Peeps are THE candy of Easter, the excited boy tells his wide-eyed sibling, who pops a yellow marshmallow chick in his mouth.

"You can eat 'em, smash 'em, microwave 'em, deep fry 'em, roast 'em on a stick," the boy explains. That's not all. You can make "historically accurate Peeps dioramas — Peeps pop art — You can make a Peeps topiary."

As the storied candy brand celebrates its 60th anniversary this year, Peeps' first TV ad in a decade captures an essential truth about the spongy confection made of sugar, corn syrup and gelatin: Love them or hate them, people do all sorts of things with Peeps, only some of which involve giving them to kids at Easter or eating them straight from the box.

"Everyone seems to have a Peeps story," said Ross Born, third-generation operator of Just Born Inc., which hatches 5 million Peeps a day at its plant 60 miles north of Philadelphia.

Just Born calls it the "Peepsanity" of consumers who buy Peeps not only to eat, but also to play around with.

Ross Born's grandfather, Russian immigrant Sam Born, started the candy company out of a Brooklyn storefront 90 years ago. Born advertised the freshness of his product with a sign that said "Just Born." The name stuck.

The burgeoning busi-



Candy Peeps are born at the Just Born factory in Bethlehem, Pa. PHOTOS BY MATT SOURCE/AP

ness moved to Bethlehem and acquired the Peeps brand with its 1953 purchase of Rodda Candy Co. of Lancaster. Best known for its jelly beans, Rodda had also introduced a small line of marshmallow chicks and bunnies, employing dozens of women who hand-squeezed them out of pastry bags. "It was really very difficult, and these women were strong," said David Shaffer, Sam Born's nephew and co-chief executive officer along with Ross Born.

Ross's father, Bob Born — a physicist and engineer by training — automated the process in the mid-1950s, and a version of the machine he invented is still in use today, extruding millions of those familiar shapes on peak-Peep production days.

The longtime partners brought in a new management team, spent heavily on marketing and broke back into the chocolate business, introducing chocolate-dipped Peeps as well as Peepsters, small chocolate candies



Peeps move through the manufacturing process before they are given their sugar coating and eyes.

filled with marshmallow-flavored cream (New for this year is a yellow chick nestled in a hollow chocolate egg.) They also focused on holiday seasons other than Easter, particularly Christmas.

The result: Shaffer said last year was "off the charts."

While Just Born is privately held and does not disclose revenue, he said it posted double-digit growth across all brands.

Long associated with Easter, Peeps have penetrated the pop-culture consciousness in a way that other candy brands have not.

Afficionados send chicks into battle in a mi-

crowave "sport" known as Peeps jousting. They enter Peeps art contests, dozens of which are held around the country this time of year. They innovate recipes like "Peepza," a dessert pizza. They write cheeky blog entries with titles like "101 Fun Ways to Torture a Peep."

Hoping to capitalize, Just Born recently opened three Peeps & Company retail stores in Pennsylvania, Maryland and Minnesota.

While the company churns out more than 1 billion Peeps this Easter season — a record — it sees the 60th anniversary as a chance to connect with its fans.

MST

MONTEREY-SALINAS TRANSIT

NOTICE OF PUBLIC HEARINGS

The Amalgamated Transit Union, which represents Monterey-Salinas Transit's (MST) bus drivers, mechanics, utility service and facilities staff members, and other transit-worker unions have asked the United States Department of Labor to withhold federal transit grant funding from MST and other public transit operators throughout California, including those serving the counties of Los Angeles, Orange, Sacramento, San Diego, and Santa Barbara. The Amalgamated Transit Union's action is in response to concerns with the recent adoption of the 2013 Public Employees Pension Reform Act (AB 340) by the California state legislature and Governor Jerry Brown. In the event the federal government agrees to the Amalgamated Transit Union's request to withhold federal operating and capital grant funds from MST, the agency would be forced to implement emergency measures to reduce its bus service by approximately 30%, to a level that can be supported only by passenger fares and state grant assistance.

Because of this unprecedented potential reduction in funding for the agency, MST will hold the following public hearings to solicit input from the public on a draft emergency service reduction plan, which outlines significant cuts to many bus routes throughout the service area:

Carmel
Wednesday, March 20 at 5:30 pm
City Hall — Council Chambers
East side of Monte Verde Street
between Ocean and Seventh Avenues

Marina
Tuesday, March 26 at 11:30 am
Marina Senior Center
211 Hillcrest Ave.

King City
Thursday, April 4 at 5:30 pm
City Hall — Council Chambers
212 S. Vanderhurst Ave.

Salinas
Thursday, March 21 at 5:30 pm
City Hall — Rotunda
200 Lincoln Ave.

Gonzales
Wednesday, March 27 at 5:30 pm
City Council Chambers
117 Fourth St.

Monterey
Monday, April 8 at 10:00 am
Monterey-Salinas Transit
Administrative Offices
One Ryan Ranch Rd.

Salinas
Tuesday, March 26 at 5:30 pm
Northridge Mall —
Community Room
796 Northridge Mall
Between Forever 21 & JC Penney's
at parking lot entrance facing
Highway 101

Pacific Grove
Thursday, March 28 at 5:30 pm
City Hall — Council Chambers
300 Forest Ave.

Seaside
Wednesday, April 3 at 5:30 pm
Boys & Girls Club — Community Room
1332 La Salle Ave.

Interested persons wishing to comment, but who are unable to attend the public hearings, may submit written comments to: Hunter Harvath, Assistant General Manager for Finance & Administration, One Ryan Ranch Road, Monterey, CA 93940, via e-mail at mst@mst.org, or via fax at (831) 899-3954. The deadline to receive written comments for this series of public hearings is Friday, April 5, 2013. Additional information on the proposed draft emergency service reduction plan can be found on the agency's website — www.mst.org. If a resolution to this pension reform dispute between the transit worker unions, the US Department of Labor and the State of California cannot be reached in the coming months, MST would have to implement these service reductions in the summer of 2013.

DONATE CARS
FAST FREE PICK UP • RUNNING OR NOT
877 368-5729
Live Operators 7 Days!
The California Council supporting success in the of the Blind workplace since 1934

GIVE IT TO ME LOCAL
All things Salinas. Every device. 24/7. Activate today!
The Californian Salinas
www.TheCalifornian.com

Presentan plan presupuestario

Demócratas proponen menos exenciones

POR JOSH LEDERMAN | AP

WASHINGTON — Los demócratas del Senado presentaron el miércoles un nuevo plan de presupuesto que propone un billón de dólares en nuevos ingresos impositivos durante la próxima década pero que en realidad aumenta el gasto, a la vez que protege las prioridades políticas de partido y agrega 4 billones de dólares a la deuda nacional en vez de reducirla como proponen los republicanos de la Cámara de Representantes.

El plan presentado por la presidencia de la comisión de presupuesto de Senado, la demócrata Patty Murray, de Washington, combina un billón de dólares en modestos recortes a

los proveedores de salud, el Pentágono, agencias nacionales y el pago de interés de la deuda con una cantidad similar en nuevos ingresos logrados mediante la eliminación de exenciones tributarias.

Pero los demócratas desean revertir durante el mismo periodo el recorte de 1.2 billones de dólares al gasto, que entró en vigencia luego que no se logró un acuerdo presupuestario.

Ante esta situación, el borrador de Murray aumenta el gasto ligeramente si se le compara con la actual política.

En el otro extremo del Capitolio, la comisión presupuestaria de la Cámara de Representantes continuó con su plan totalmente

opuesto, que reduce el gasto en 4.6 billones de dólares en la próxima década, promete hacer recortes al programa de salud pública para indigentes y a las agencias nacionales, a la vez que sienta la base para lograr un equilibrio entre ingresos y egresos dentro de 10 años.

Se prevé que la comisión de la Cámara de Representantes aprobará el plan, presentado por el presidente republicano Paul Ryan, de Wisconsin, el miércoles por la noche.

Mientras, el plan de Murray sería aprobado el jueves por la comisión denominada por los demócratas en el Senado. Ambos proyectos serán debatidos por los legisladores en el pleno la próxima semana.



El vocero del congreso John Boehner de Ohio, habla a reporteros en el Capitolio, en Washington, el 13 de marzo de 2013. | AP

Aunque avanzan los sentidos opuestos los demócratas que controlan el Senado y los republicanos que son mayoría en la cámara baja, el presidente Barack Obama regresó el miércoles al Capitolio a fin de iniciar un diálogo con sus opositores, quienes vieron con beneplácito el gesto pese a admitir que prevalecen las profundas divisiones.

"Tenemos una gran diferencia entre nosotros",

destacó el representante republicano Greg Walden, de Oregón. "El presidente defiende que se aumenten los impuestos".

Por su parte, el representante republicano Tom Cole, de Oklahoma, dijo que Obama les dijo que todos necesitan enfrentar honestamente a las barreras políticas para controlar programas populares de beneficios como Medicare y Seguro Social.

Obama "agregó: 'sus representantes no desean que se retiren los programas públicos tampoco. Vayan a casa y consulten los'", dijo Cole.

La Casa Blanca elogió el plan del Senado.

El presidente volvió el miércoles al Capitolio para continuar con las discusiones.



En esta foto del 13 de marzo de 2013 un oficial de policía cubriéndose durante una balacera en Herkimer, N.Y. | AP

Matan a supuesto asesino en N. York

POR MICHAEL HILL Y JOHN KEKIS | AP

HERKIMER — Un grupo de choque de la policía irrumpió en un bar abandonado para hallar al sospechoso de cuatro asesinatos parapetado en un cuarto pequeño y lo mató en un tiroteo, informaron las autoridades el jueves.

El encuentro se produjo después de un compás de espera de casi 19 horas que paralizó un pueblo en el norte del estado de Nueva York.

El superintendente de la policía estatal, Joseph D'Amico, dijo que la policía estatal y equipos del FBI entraron en el primer piso de un edificio en Herkimer a eso de las 8 de la mañana para apresarse a Kurt Myers, de 64 años, residente de la vecina Mohawk. Myers disparó desde la parte del miércoles en Herkimer cuando lo estaban buscando poco después de los ataques. Los policías rodearon un bar abandonado llamado Glory Days donde suponían se había refugiado.

Con la muerte de Myers persiste el misterio de sus ataques a tiros el miércoles. Su muerte puso fin a una odisea de casi 24 horas que afectó a la zona del valle de Mohawk, donde se dio la policía Myers mató a cuatro hombres e hirió a dos en una peluquería de Mohawk y un taller de automóviles en Herkimer.

D'Amico dijo que la policía ignoraba por qué el individuo fue a los dos pequeños comercios y entró a los tiros con una escopeta. Calificó los ataques de "no provocados y al azar".

"Era aparentemente un solitario", agregó. "No tenía mucho contacto con su familia. Ninguno de los pocos allegados suyos que encontramos —entrevistamos a algunos vecinos— pudo dar una explicación".

Las autoridades dijeron que Myers disparó contra la policía a la 1.30 de la tarde del miércoles en Herkimer cuando lo estaban buscando poco después de los ataques. Los policías rodearon un bar abandonado llamado Glory Days donde suponían se había refugiado.

Demandan a servicio de Inmigración en varios estados de la Unión Americana

THE ASSOCIATED PRESS

SEATTLE — Diversos grupos han presentado poco más de 10 querrelas y demandas contra el Servicio de Inmigración y Control de Aduanas en las que afirman que agentes y funcionarios de la dependencia maltrataron y discriminaron a inmigrantes no autorizados así como a ciudadanos estadounidenses.

Washington, Nueva York, Texas y Ohio figuran entre los estados en los que fueron presentadas las demandas.

Los grupos defensores de los inmigrantes, que presentaron las querrelas y demandas, afirman que agentes fueron cómplices en enviar a una niña estadounidense de cuatro años a Guatemala sin permitirle a los padres de la menor la oportunidad de recuperarla; detuvieron a un ciudadano naturalizado que ayudaba a trabajadores agrícolas, mantuvieron a mujeres en celdas de detención en las que persistían las bajas temperaturas y mintieron sobre un acta de detención que suscitó el arresto de un hombre.

Los casos abarcan denuncias contra la corporación y demandas presentadas en cortes federales.

En algunas demandas los afectados buscan indemnización.

El servicio de Inmigración y Control de Aduanas dijo en un comunicado que no tolera las irregularidades y no puede comentar sobre los procesos en las cortes.

Obama, alegre por la elección del Papa

THE ASSOCIATED PRESS

WASHINGTON — El presidente Barack Obama ofreció el miércoles sus oraciones y callos deseos al recién elegido papa Francisco, y dijo que la selección del primer papa del continente americano muestra la fortaleza y vitalidad de la región.

Dijo que su alegría por la histórica designación del ex cardenal argentino Jorge Bergoglio fue compartida por millones de estadounidenses hispanos, la mayoría de los cuales son católicos.

"Como defensor de los pobres y de los más vulnerables entre nosotros, lle-

va el mensaje de amor y compasión que ha inspirado al mundo por más de 2.000 años: que vemos el rostro de Dios unos en otros", dijo Obama en un comunicado.

Luego de describir la labor de dirigir la Iglesia Católica moderna como

una "obra sagrada", Obama dijo que esperaba con ansias colaborar con el nuevo papa para promover la paz, la seguridad y la dignidad de las personas de todas las fes.

Los cardenales eligieron a Bergoglio, de 76 años, luego de cinco rondas de votación.

MST

MONTEREY-SALINAS TRANSIT

ANUNCIO DE AUDIENCIA PÚBLICA

La Unión Amalgamada del Tránsito, que representa a los conductores de autobús, mecánicos, servicios públicos y personal de servicio, y otros sindicatos de trabajadores de tránsito para el Tránsito de Monterey-Salinas (MST) han pedido a el Departamento Federal del Trabajo para retener la financiación de subsidio federal para MST y otros operadores de transporte público de California, incluidas las que trabajan los condados de Los Angeles, Orange, Sacramento, San Diego y Santa Bárbara. Esta acción de la Unión Amalgamada de Tránsito es en respuesta a la reciente aprobación del Acto de Reforma a Pensiones de Empleados Públicos del 2013 (AB 340) por la legislatura y el gobernador Jerry Brown de California. En el caso de que el gobierno federal este de acuerdo a la solicitud de la Unión Amalgamada de Tránsito de retener operativo federal y los fondos de capital de subvención de MST, el organismo se vería obligado a implementar medidas de emergencia para reducir en un 30% el servicio de autobuses, a un nivel que puede ser soportado sólo por tarifas de pasajeros y la asistencia de subvenciones del Estado.

Debido al potencial sin precedentes de esta reducción a los fondos para la agencia, el MST tendrá las siguientes audiencias públicas para solicitar la opinión del público sobre un proyecto de plan de emergencia para reducción de servicio, que describe recortes significativos a muchas rutas de autobús a lo largo de la zona de servicio:

Carmel
Miércoles, Marzo 20 a las 5:30 pm
City Hall — Council Chambers
Lado este de Monte Verde Street
Entre Ocean y Seventh Avenues

Marina
Martes, Marzo 26 a las 11:30 am
Marina Senior Center
211 Hillcrest Ave.

King City
Jueves, Abril 4 a las 5:30 pm
City Hall — Council Chambers
212 S. Vanderhurst Ave.

Salinas
Jueves, Marzo 21 a las 5:30 pm
City Hall — Rotunda
200 Lincoln Ave.

Gonzales
Miércoles, Marzo 27 a las 5:30 pm
City Council Chambers
117 Fourth St.

Monterey
Lunes, Abril 8 a las 10:00 am
Oficinas Administrativas de Tránsito de Monterey-Salinas
One Ryan Ranch Rd.

Salinas
Martes, Marzo 26 a las 5:30 pm
Northridge Mall — Community Room
796 Northridge Mall
Entre Forever 21 y JC Penney's

Pacific Grove
Jueves, Marzo 28 a las 5:30 pm
City Hall — Council Chambers
300 Forest Ave.

Seaside
Miércoles, Abril 3 a las 5:30 pm
En la entrada del estacionamiento frente Boys & Girls Club — Community Room al Highway 101

Seaside
Miércoles, Abril 3 a las 5:30 pm
1332 La Salle Ave.

A las personas interesadas que deseen presentar observaciones, pero que no pueden asistir a las audiencias públicas, podrán presentar observaciones por escrito a: Hunter Harvath, Subgerente General de Finanzas y Administración, One Ryan Ranch Road, Monterey, CA 93940, vía correo electrónico a mst@mst.org, o vía fax al (831) 899-3954. La fecha límite para recibir observaciones por escrito para esta serie de audiencias públicas es el Viernes, 5 de abril del 2013. Información adicional sobre el proyecto del plan de emergencia para reducción de servicio se puede encontrar en el sitio Web de la agencia - www.mst.org. Si una resolución a la disputa de reforma de pensiones entre los sindicatos de trabajadores, el Departamento de Trabajo de EE.UU. y el Estado de California no puede alcanzarse en los próximos meses, MST tendrá que implementar estas reducciones de servicio en el verano del 2013.

Donate YOUR CAR
Fast Free Pick Up • Running or Not
800 875-2772
Live Operators Seven Days a Week!
Polly Klaas Foundation
Providing safety information and existing families in bringing kids home safely
FREE CHILD SAFETY KITS AT POLLYKLAAS.ORG

Tony Diaz Bail Bonds
No Cometas Otro Error
LLAMA AL MEJOR TONY DIAZ BAIL BONDS
INFORMACION GRATUITA DE FINANZAS Y CHEQUES DE ORDENES DE ARRESTO
www.tonydiazbailbonds.com
1-800-434-BAIL or 424-2500
El departamento de la Licencia de Seguro #1570057

Encuentra mujeres reales esta noche
PRUEBALO GRATIS
831.512.1226
Para otras ciudades llama al: 1.800.851.1111
18+ www.bondsthatfind.com

PUBLIC HEARING MINUTES

City of Carmel-by-the-Sea
City Hall – Council Chambers

March 20, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:30 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Jacqueline Bernal	Customer Service Representative
Public:	Victoria Beach	Carmel Councilmember/MST Board Member
	Barbara Livingston	Carmel Resident
	Cindy Onufer	Carmel Resident
	Derek Stevens	Carmel Resident
	David Hurley	Carmel Resident
	Marlin Basco	
	Jim Shanke	Carmel Resident
	Joyce Shanke	Carmel Resident
	Carol Dominguez	Carmel Resident
	Jacqueline Dupree	Carmel Resident
	Pam Connelly	Carmel Resident

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing the service reductions specific to bus lines serving Carmel and Carmel Rancho to be implemented on Memorial Day. He then presented the proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Ms. Livingston asked Mr. Harvath to identify the primary cause of the reduction in MST ridership over the last 5 years.

Ms. Dunne stated that she believed that MST ridership declined as a result of eliminating transfers, which increased fares.

Ms. Dupree asked why MST spent so much money on the JAZZ buses if they are facing financial hardship, and if eliminating the trolleys would help maintain regular bus service.

Ms. Connelly stated that the 2 hour wait between bus service on Line 94 to Carmel Rancho is not only inconvenient, but is dangerous for those waiting at the Monterey Transit Station. Recent drug activity and the ongoing unsafe environment concerns female riders.

Ms. Onufer stated that seniors living in the low income housing in Carmel rely on the .75 cent fare to Safeway in the Crossroads. Changes to service resulting in higher fares will restrict their ability to obtain groceries and other services.

Ms. Dunne stated that the proposed service maps show that Line 94 will now run from 6th to Lincoln. If this was changed to run buses on 4th to Lincoln, and a bus stop was installed right in front of the housing, it would provide the seniors with a shorter walk. She warned that it is not advisable to run buses on 9th to Monte Verde or Lincoln as there was much public opposition to this in the past. It is preferable to run buses on 8th instead.

Ms. Dunne stated that the Line 24 used to serve Carmel, Monterey, and Carmel Rancho and was a very popular service.

Ms. Dominguez asked for clarification on the black and red routes on the map handout.

Ms. Dunne stated that every Line should go to CHOMP.

Ms. Livingston asked what could be done to change the federal law that is in conflict with the PEPRA law and allows the ATU to object to grant funding, resulting in the DOL withholding transit funding.

Ms. Connolly asked why the hospitality industry is not engaged in this issue since a reduction in public transit will negatively affect many of their employees. She asked if MST has reached out to the industry for support and stated that the service employees do not get enough representation.

Ms. Dunne stated that seniors in Carmel need a way to get their groceries and that MST buses need to go into the Crossroads rather than stopping outside of the shopping center to minimize the distance they must walk. MST also needs to make sure that if they provide transportation to a location, they must also make sure that there is service to pick them up from the location. Although service to the Carmel Foundation was provided, return service was not provided, leaving the seniors without a way back home.

Ms. Onufer stated that the Line 22 is missed. She had to stop serving as a docent because she could not get to locations in Big Sur.

Meredith stated that just because there is not much ridership in Carmel does not mean that there is no need. She asked for the federal, state, and MST definition of rural areas.

Ms. Dupree asked what the public could do to help.

Ms. Dunne asked if Rotary, Kiwanis, and other charitable organizations could help provide funding to supplement lost funding.

Ms. Beach stated that MST is exploring the possibility of creating a nonprofit organization specifically to raise funds for special services.

Meredith stated that MST does not focus on building ridership. She would like to see promotion for Park & Ride to increase ridership. She asked if MST promotes the Crossroads or other Park & Ride opportunities, if the information is in Riders Guides or on website

Ms. Beach asked the attendees if they would support a local sales tax measure of an eighth percent for transit. All attendees raised their hands. She asked if they thought the public in general would support such a measure. No one raised their hands.

Ms. Connolly stated that the community does not value public transportation.

An unnamed gentleman asked if MST is working with other transit agencies to resolve the funding issue.

Ms. Dunne stated that all MST buses should have Wi-Fi, and this would encourage more workers to use transit.

Meredith stated that it is a disservice to the public to not provide good public transportation to MST Administrative offices on Ryan Ranch Rd. She stated that MST employees should be an example by riding the bus to work. She asked if MST could rent the burned down facility on Alvarado Street for an easily accessible administrative location.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

Carmel

ATTACHMENT # 3

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

4 + 5 (to a lesser extent 1 + 2)

2. What time of day you need the buses on those routes?

all times
especially early to CHOMP

3. What days of the week do you take the bus?

all 7

4. Which buses do you transfer between?

5 + 24 to 1

5. Any other information you would like to provide regarding MST bus routes & services.

Carmel

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

24 mid-day
(don't kill the sick route)

2. What time of day you need the buses on those routes?

Mornings, midday late Evenings

3. What days of the week do you take the bus?

Monday Wednesday Saturday

4. Which buses do you transfer between?

24-4-5-11-

5. Any other information you would like to provide regarding MST bus routes & services.

I suggest developing "Park & Ride" parking areas along Carmel Valley Road to encourage more resident ridership- If one could move/park one's car near bus stop ~~or~~ it would allow shoppers to transfer groceries/packages from bus to car encouraging less vehicle trips from CV Village to Mid Valley Montezuma. See also...

PUBLIC HEARING MINUTES

City of Salinas
City Hall – Council Chambers

March 21, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:34 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Sally Cota	Customer Service Representative
	Mike Gallant	Business Development Planner
Public:	Abi Koch	Salinas Resident
	John Lynch	Salinas Resident
	Brandy Garcia	Assemblyman Alejo Representative
	Roland	MV Transportation

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Mr. Lynch asked if Line 43 will still provide service to Memorial Hospital. He stated that if Line 23 will replace this service, there will be an extra .50 cent charge for the transfer.

Ms. Koch asked if Line 20 from Salinas to Monterey would be affected.

Rowland stated that Line 23 inbound goes down San Joaquin. He stated that a right hand turn on San Miguel would be better as there is more room to make the turn.

Ms. Garcia asked when the federal funds in jeopardy were due to be released.

Ms. Koch asked for details on the bus lines she uses to commute to and from work at the Crossroads in Carmel, specifically, Line 24 and Line 72.

Ms. Garcia asked what was MST's most compelling argument against the Amalgamated Transit Union's (ATU) objection to the Public Employee Pension Reform Act (PEPRA) and the possible withholding of federal funds by the Department of Justice.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

Salinas

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

~~11, 20~~

2. What time of day you need the buses on those routes?

41 - 5:25 AM Northridge - Salinas Trans Cent.

20 - 6:10 AM Salinas - Monterey

24 - 4:29 PM Crossroads - Monterey

2X - 5:17 PM Monterey - Salinas

3. What days of the week do you take the bus?

Tu on - Fri.

41 - 6:15 PM Salinas - McKinnon

49 - 6:20 PM Salinas - Northridge Mall

72 - 4:57 PM Tyler Franklin - Northridge

Monterey

4. Which buses do you transfer between?

5. Any other information you would like to provide regarding MST bus routes & services.

Salinas

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

5, 20, 28, 29, 41, 43, 44, 49, 56

2. What time of day you need the buses on those routes?

MORNINGS AND AFTERNOONS

3. What days of the week do you take the bus?

MONDAY THRU FRIDAY

4. Which buses do you transfer between?

43 AND 49

5. Any other information you would like to provide regarding MST bus routes & services.

56 IS THE ONLY ROUTE TO MONTEREY AIRPORT FROM

SALINAS. 41 IS THE ONLY LINE THAT SERVES EAST SALINAS.

5 GOES TO DEL MONTE CENTER FROM MONTEREY.

29 AND 49 ARE THE ONLY LINES THAT GO TO NORTHRIDGE SHOPPING CENTER FROM SALINAS TRANSIT CENTER.

43 IS THE ONLY LINE THAT GOES TO SOCIAL SECURITY AND SALINAS VALLEY MEMORIAL HOSPITAL.

PUBLIC HEARING MINUTES

**City of Marina
Senior Center**

**March 26, 2013
11:30 a.m.**

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 11:35 a.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Margarita Silva	Customer Service Representative
	Mike Gallant	

Public:	Kim Spence	MST Rider
	Choo Etter	MST Rider
	Sue Malone	MST Rider
	Jamina Fedee	MST Rider
	Jeanette Little Crow	MST Rider
	Kim Mitchell	MST Rider
	Earline McCoy	MST Rider
	Ms. Hill	MST Rider
	Frank O'Connell	MST Board Member/Marina City Council Member
	Laurie Crosby	MST Rider
	Judy	MST Rider
	Jackie	Marina Senior Center staff
	Laura Johanen	MST Rider

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and attending staff. He presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013, as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

Mr. Harvath stated that at the last Community Meeting, a primary concern was the possible reduction or elimination of On Call service in Marina. The current proposal is to maintain On Call service in Marina during weekdays, but it will be eliminated on the weekends.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Ms. Fedee stated that the weekend On Call service is her lifeline. She is also a RIDES customer. Mr. Harvath provided information on the Senior Voucher service that could be an option for her weekend transportation needs.

Ms. Crosby asked if Senior Vouchers were available in Marina.

Ms. Little Crow stated that she is concerned that Marina is already limited in its transportation services; further reductions will have a negative impact.

Mr. O'Connell asked for clarification on how much of a sales tax MST might place on the 2014 ballot and the percentage of votes required to pass the measure.

Ms. McCoy asked Mr. O'Connell what percentage of Marina residents are seniors, disabled, and non auto owners. Mr. O'Connell was not able to answer the question, but will try to find an answer. Ms. McCoy wants to be able to go to the library once or twice per week.

Ms. Hill stated that she though MST recently raised fares to deal with a funding shortage. She asked if MST fares cover the costs of service. She asked why MST has so much money for the JAZZ line if they cannot maintain core services, and she asked for clarification on how the "unaffected" routes are able to be maintained.

Ms. Little Crow asked if MST was planning to raise fares after the service reductions are implemented.

Ms. Hill stated that she thought this meeting was supposed to specifically identify the routes that would be reduced or cut; the list presented looked just like the one presented at the Community Meetings. She asked for specific information on routes serving Carmel as she is a Carmel resident. Mr. Harvath will address her specific questions immediately following the meeting.

Ms. Gonzales stated that she recently took her son and five of his friends on the bus for an outing. When she realized how expensive it was, she asked the driver if she could purchase a Day Pass, but was told that the passes were not available for immediate purchase on the buses. When she got to the Monterey Transit Station, the bus was not there and she hailed a cab for much less money. She also asked what was the likelihood of the pension issue being positively dealt with before the deadline.

Ms. Crosby stated that she is a RIDES customer and asked if RIDES service was going to be reduced.

Mr. O'Connell asked if Mr. Harvath what members of the public could do to help influence a positive resolution to the funding problem. Mr. Harvath provided information on contacting local, state, and federal legislators. Mr. O'Connell suggested that a petition be prepared for signature gathering.

Ms. Hill suggested that petitions should be on all buses and provided to various groups and agencies so that a large number of signatures could be gathered.

Ms. McCoy asked who purchased the new sign at Grandma's Kitchen on Fremont Street. She stated that when the buses are free for events, they are packed. If buses were free, MST would have more riders. She does not think that MST adds lines with much forethought; many seem to have low ridership.

Ms. Little Crow asked if the MST Navigators would remain. She suggested that individuals call, email, and write their legislators rather than just write to them. She stated that she appreciated the service that MST driver Rowland provides.

Ms. Gonzales and other members of the public stated that MST should do a better job of advertising their Public Hearings. It was suggested to place on free Community Calendars, to place on Public Service Announcements on KION and other television stations, and to make the website link more visible.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

Mr. Harvath answered Ms. Hills questions regarding Carmel service personally after the meeting adjourned.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 12:35 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

Marina 3/24/13

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

MST on call Marina
Salinas, Monterey via Marina

2. What time of day you need the buses on those routes?

Monday - Sunday 6:00 AM - 6:00 PM

3. What days of the week do you take the bus?

Monday, Tuesday, Wednesday, Thursday
Friday, Saturday, Sunday (Church)

4. Which buses do you transfer between?

N/A

5. Any other information you would like to provide regarding MST bus routes & services.

I'm handicapped and I use the MST
on call - Marina, its go to the hospital,
the pharmacy, the Wellness Center, and if
its cut I will have to stay home.

Mrs. Kim Spence
Marina 3/20/13

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

2. What time of day you need the buses on those routes?

3. What days of the week do you take the bus?

4. Which buses do you transfer between?

5. Any other information you would like to provide regarding MST bus routes & services.

Would like JAZZ to be routed to Marina
for the seniors who want to go to the aquarium
and Sand City without making so many
connections.

PUBLIC HEARING MINUTES

**Northridge Mall
Community Room**

**March 26, 2013
5:30 p.m.**

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:30 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Carl Sedoryk	General Manager/CEO
	Sonia Bannister	Customer Service Supervisor
	Miriam Gutierrez	Customer Service Representative
	Mike Gallant	Business Development Planner

Public:	Thom DeLaCruz	Monterey County Dept Social Services
	Sara Jen	Salinas Resident
	Mejling Jen	Salinas Resident
	Tony Valladares	Salinas Resident
	Angelic Valladares	Salinas Valley Memorial Hospital

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Mr. DeLaCruz asked about the frequency of service on the Line 23. The Monterey County Department of Social Services offices, located in the Quadrangle on Main Street in South Salinas is currently being served by the lines 23 and 43. He wanted to make sure that their offices would still be accessible to their clients.

Mr. DeLaCruz will submit a list of the locations that the majority of their clients will need transportation to and from. Mr. Harvath offered to meet with the Social Service agency members to go over possible transportation alternatives to help accommodate their clients.

Ms. Jen said that she had previously submitted an email with her suggestions. She also commented that route 43 would become a regional route and would result in passengers having to pay a higher fare instead of using the local route. This would make people not want to take the bus. Mr. Harvath responded that once the routes are finalized, the fares would be re-evaluated

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

Northridge

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

45 - I use it over 10 times a week.
41, 49 - I use these less frequently, but it is used by many.

2. What time of day you need the buses on those routes?

Earliest bus 45 from Transit Center to Northridge.
Latest 2 bus 45 from Northridge to Transit Center.

3. What days of the week do you take the bus?

#45 - M-F always, some/many weekends. I live in
Creekridge and work near Northridge.

4. Which buses do you transfer between?

N/A

5. Any other information you would like to provide regarding MST bus routes & services.

Even saving the 1st & last Roundtrips of
buses, like 45, will help people plan their
trips accordingly.

PUBLIC HEARING MINUTES

City of Gonzales
City Hall – Council Chambers

March 27, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration, introduced himself and began the meeting at 5:35 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Miriam Gutierrez	Customer Service Representative

Public:	Maria Orozco	Mayor of Gonzales/MST Board Member
	Beatriz M. Contreras	Gonzales Resident
	Harold Wolgamott	City of Gonzales

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being only one member of the public present, Mr. Harvath did not provide a PowerPoint presentation.

3. PUBLIC COMMENT

Mr. Harvath spoke personally with Ms. Contreras and answered her questions regarding her bus service needs. Ms. Contreras and her husband ride the bus from Gonzales to Salinas frequently to access medical care.

Mr. Harvath confirmed that the service she uses will not be affected by the proposed service reductions.

Mr. Harvath discussed with all members of the public free bus services from South County to the Aquarium and provided information on MST Summer Youth Pass.

Ms. Orozco asked if staff could research opportunities for MST Navigators or other staff to attend various festivals throughout the year as a way of promoting public transit.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 5:55 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

PUBLIC HEARING MINUTES

City of Pacific Grove
City Hall – Council Chambers

March 28, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:36 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Jacqueline Bernal	Customer Service Representative
	Carl Sedoryk	General Manager/CEO
	Mike Gallant	Business Development Planner
Public:	Alan Cohen	Pacific Grove Council Member/ MST Board Member
	Sara Baker	MST Customer
	Jana Deck	MST Customer
	Kim Sterr	MST Customer

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Ms. Baker stated that the restaurant employees in Pacific Grove cannot take the bus home because service ends too early. She offered to obtain details on the times and destinations that would help them and relay the information to MST. She asked when the summer time schedule would be implemented and if service to Big Sur would be available in the summer.

Ms. Deck asked if the Emergency Service Reductions would be permanent.

Ms. Baker asked if the JAZZ buses used more gas than other buses. She likes the low floor buses as it makes it easier for the elderly and the disabled to board the buses.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected.

Mr. Harvath spoke with Ms. Sterr personally about her questions after adjourning the meeting.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 6:00 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

Pacific Grove

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

I ride the 1 and 2 and the 15 and 56 to ryan ranch to work

2. What time of day you need the buses on those routes?

Mornings before 10 and evenings after 4

3. What days of the week do you take the bus?

Weekdays

4. Which buses do you transfer between?

Transfer between 1 and 15 in the morning
Transfer ~~between~~ between 56 and 1 or 2 in the late afternoon

5. Any other information you would like to provide regarding MST bus routes & services.

I actually work on Hwy 68 and San Benancio Rd. Service to Hwy 68 is extremely limited. Someone picks me up @ Ryan Ranch to go to work.

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

NO E Bus going down Light house
to Light house and fountain
Past Saint Angles Church

2. What time of day you need the buses on those routes?

every other day every other day
morning and evenings

3. What days of the week do you take the bus?

Morning and evening
every other day

4. Which buses do you transfer between?

5. Any other information you would like to provide regarding MST bus routes & services.

I Ride the bus often
MST Bus
Company Manager

① The Saturday Scedual for
Bus No 1 Should end later,
than Now Leaving Witterey
and going down Light House
ave Past the Saint Angelas
church.

② Bus No 2 That's coming
from upper Forest ave PG,
suppose to go to the PG
movie house, according to
the Scedual and change to
the No 1 bus, does not
it going across the street
and going back up Forest
ave 2 times a day. Change

When I have used the
1X Bus at PG Movie
house to go to Monterey
and going up Loral ave
PG the Loral ave stops
have been MC one getting
off or on. So I say
cut some of Loral ave
rought.

From Sara Baker
375-8236

Out ABC Jazz
Bus ~~at~~ Monterey
to Gyar, Aug 1961
and back to Monterey
San City, Not early

PUBLIC HEARING MINUTES

City of Seaside
Boys & Girls Club

April 3, 2013
5:30 p.m.

1. CALL TO ORDER

Hunter Harvath, Assistant General Manager of Finance and Administration called the meeting to order at 5:34 p.m.

Staff:	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant to the GM/CEO
	Carl Sedoryk	General Manager/CEO
	Sally Cota	Customer Service Representative
	Mike Gallant	Business Development Planner
Public:	David Pacheco	Seaside City Council Member/MST Board alternate
	Alvin Edwards	Seaside City Council Member/MST Board member
	Margaret Osborne	MST Customer
	Kathleen Leonard	Hartnell/MPC Instructor
	Grant Leonard	SJSU Student
	Gene Lee	MST Customer
	Maria Aguilar	MST Customer

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

Hunter Harvath introduced himself and presented a PowerPoint detailing proposed reductions scheduled to be implemented on June 29, 2013 as a result of the Department of Labor's (DOL) possible withholding of funds in response to the Amalgamated Transit Union's (ATU) objection to federal grant funding as part of their challenge to the recently enacted Public Employee Pension Reform Act (PEPRA) in California.

3. PUBLIC COMMENT

The following individuals provided comments and questions:

Mr. Lee asked when MST first heard of the ATU's objection to the PEPRA law. He stated that he takes the Line 20 occasionally.

Ms. Leonard asked about changes to Line 20 and service to MPC as many of her students rely on bus for transportation. She asked for clarification on peak service times.

Mr. Lee asked if the lines are at capacity during peak hours. He asked why the bus stops at Fremont and Camino Aguajito rather than going to the MPC campus. Mr. Harvath explained that the Fremont/Camino Aguajito stop is part of the Bus Rapid Transit service; there is another line that takes longer, but goes further into the campus.

Ms. Osborne stated that she was concerned about the safety of the bus pulling out of the Fremont stop directly into highway traffic.

Mr. Pacheco asked if the workers in the hospitality industry would still have service on nights and weekends.

Ms. Osborne asked if the ridership on Lines 1 and 2 justify a 30 minute and if the City of Monterey will be funding the trolley for another year.

Mr. Pacheco asked if the possible reductions will affect the MST workforce. Mr. Harvath stated that out of approximately 120 union employees, up to 40 could be laid off or have their hours substantially reduced.

Mr. Lee asked for an explanation of how MST was formed.

Ms. Osborne stated that she attends a Monterey County Health Board meeting on Tuesdays, and if she will still have service to attend the meeting.

Mr. Leonard asked if MST knew how long the cuts will last and how long it will be before the dispute will be resolved.

Mr. Edwards asked how the recent JAZZ ad was funded.

Mr. Harvath answered all questions and addressed all comments. He stressed the importance of MST riders and stakeholders writing their legislators and provided contact information. He also stated that MST is working tirelessly with other transit agencies, lawyers, lobbyists, as well as the DOL and ATU to resolve the dispute. This issue affects not only MST, but all transit agencies in California, and will result in a reduction of hours and jobs for coach operators, mechanics, and other employees. Written comments were collected. Mr. Harvath spoke personally with Ms. Aguilar about her questions and concerns as she arrived after the presentation was concluded.

4. ADJOURNMENT

There being no further business, Mr. Harvath adjourned the meeting at 7:10 p.m.

Prepared by:



Deanna Smith, Deputy Secretary

Seaside
Boys & Girls Club

Por si el plan de reducción de urgencias se tenga que poner en práctica **Por favor díganos.....**

1. ¿Qué rutas del autobús no desea cortar?

19- B-A-16- C-

2. ¿A qué hora del día usted necesita los autobuses en esas rutas?

8-9- 7 AM 6-7 5- PM

3. ¿Qué días de la semana toma usted el autobús?

Miércoles To ~~Sta~~ Domingo

4. ¿Entre qué autobuses se transborda?

16- 19- B- A

5. Cualquier otra información que le gustaría proporcionar sobre las rutas de autobuses de MST?

PUBLIC HEARING MINUTES

City of King
City Hall – Council Chambers

April 4, 2013
5:30 p.m.

1. CALL TO ORDER

Carl Sedoryk, General Manager/CEO, waited until 6:00 p.m. for members of the public to arrive.

Staff:	Carl Sedoryk	General Manager/CEO
	Deanna Smith	Executive Assistant/Clerk to the Board
	Jacqueline Bernal	Customer Service Representative
	Mike Gallant	Business Development Planner

Public: None

Apology is made for any misspelling of a name.

2. PRESENTATION OF PROPOSED SERVICE REDUCTIONS

There being no members of the public present, a presentation was not given.

3. PUBLIC COMMENT

No public comment.

4. ADJOURNMENT

There being no further business, Mr. Sedoryk adjourned the meeting at 6:00 p.m.

Prepared by:


Deanna Smith, Deputy Secretary

MST prepares for drastic service cuts

By MARY SCHIEV

AFTER SPENDING \$5 million to install high-tech bus stops and decorate buses with fancy jazz-themed wrappings, Monterey-Salinas Transit is faced with the potential of chopping its routes and services by 30 percent to make up for losing \$7 million in federal tax dollars due to fights with unions in Washington. A community meeting will be held in Carmel City Hall Wednesday, March 20, at 5:30 p.m., when bus riders and others can offer their opinions on what services should get the axe.

Assistant general manager Hunter Harvath, who flew to D.C. and returned midweek, told The Pine Cone the battle stems from union opposition to pension reform adopted by the State of California last year. Using a federal law enacted in the 1960s to protect against unfair labor practices, the Amalgamated Transit Union, which represents MST's drivers, mechanics and facilities workers, joined other labor groups in contesting MST's annual grant, which pays for a significant chunk of the agency's operating costs.

"So, for 40 years, we've never had a problem with the process, and then in the fall of last year, the state adopted pension reform that affected all public employees," he said, including MST workers. "At the end of last year, we submitted our grant application like we always do, and the unions that represent our drivers and mechanics objected to the federal funds coming to MST. They didn't like the pension reform, so they were using this provision of a 40-year-old law to block MST's funding."

While MST was the first state transit agency to face such opposition, others have been hit since, including BART and transit systems in San Jose and throughout Southern California, according to Harvath.

"So, the Department of Labor has said we all have to talk and negotiate," he said. "We're in the middle of a negotiation period where we've had conference calls with the lawyers that represent the unions in D.C. If those talks are resolved

successfully, then we're not going to have to do major service cuts."

But if they aren't settled by the time negotiations end March 25, the bus system will lose \$7 million of its \$30 million budget. Due to such taxpayer subsidies, passengers pay only a portion of what their rides cost.

"We've never had to face any kind of drastic funding cuts like that," he said. "Sometimes you have a \$1 million gap you have to bridge, but this is unheard of."

The timing is particularly unfortunate, considering MST is just now completing a \$5 million project — which included \$2 million from last year's federal grant — to upgrade bus stops and make buses prettier. Most of the rest of the money came from state bond funds.

Carmel cuts

To contend with the potential loss, MST hired a consultant to suggest how to reduce service in the least damaging way. For Carmel, the expert recommended deleting three routes (3 — between Community Hospital of the Monterey Peninsula and Monterey, 4 — between Carmel and Carmel Rancho and 5 — between Carmel and Monterey), limiting Route 11 between Carmel and Sand City to three southbound morning trips and two northbound evening trips, and limiting Route 24, which goes out to Carmel Valley, to stops between Monterey and Carmel Rancho for four hours midday. Routes 91, 92 and 93, which run from Sand City, CHOMP and Monterey to Pacific Meadows via Carmel, meanwhile, could be increased by using other grant money, according to the consultant.

"So, it would be very helpful to get feedback at the city hall meeting from those traveling around Carmel as to whether these austere suggestions represent the optimal direction for MST to take in their emergency planning, or whether improvements can be made before this may have to be implemented," said Carmel City Councilwoman Victoria Beach, who represents the city on the MST board.

After spending millions of taxpayer dollars to make its buses look jazzy, MST is



Blank Page

**BOARD OF DIRECTORS
MINUTES OF THE REGULAR MEETING**

Monterey-Salinas Transit

April 8, 2013

1. CALL TO ORDER

1-1. Roll call.

1-2. Pledge of Allegiance.

Chair Orozco called the meeting to order at 10:00 a.m. Roll call was taken and the pledge of allegiance followed.

Present:	Tony Barrera	City of Salinas
	Victoria Beach	City of Carmel-by-the-Sea
	Kristin Clark	City of Del Rey Oaks
	Alan Cohen	City of Pacific Grove
	Libby Downey	City of Monterey
	Alvin Edwards	City of Seaside
	Randy Hurley	City of Greenfield
	Frank O'Connell	City of Marina
	Maria Orozco	City of Gonzales
	David Pendergrass	City of Sand City
	Patricia Stephens	City of Soledad
Absent:	Fernando Armenta	County of Monterey
	Terry Hughes	City of King
Staff:	Carl Sedoryk	General Manager/CEO
	Hunter Harvath	Asst. General Manager/Finance & Administration
	Deanna Smith	Executive Assistant/Clerk to the Board
	Michael Hernandez	Asst. General Manager/COO
	Kelly Halcon	Director of Human Resources & Risk Management
	Robert Weber	Director of Transportation Services
	Mark Eccles	Director of IT
	Tom Hicks	CTSA Manager
	Zoe Shoats	Marketing Analyst
	Lou Doll	Safety/Training Officer
	Sandra Amorim	Purchasing Manager
	Heidi Quinn	General Counsel/De Lay & Laredo
Others:	Dave Pacheco	City of Seaside
	Margaret Osborne	Seaside Resident
	Eric Petersen	

Tim Burton	MST
Grace Casey	MST
Arnold Casey	MST
Lance Atencio	MVT

Apology is made for any misspelling of a name.

2. CONSENT AGENDA

2-1 Review highlights of Agenda.

Mr. Sedoryk provided the Highlights of the agenda.

2-2. Adopt Resolution 2013-22 recognizing Tiziano Minelli, Coach Operator, as Employee of the Month for April, 2013.

2-3. Disposal of property left aboard buses.

2-4. Minutes of the Regular Meeting of March 4, 2013.

2-5. Minutes of the Strategic Planning Workshop of March 18, 2013.

2-6. Financial Report – February, 2013.

2-7. Claim Rejection – Montoya, Eduardo.

2-8. Authorize purchase and configuration of hardware and software for a Virtual Machine (VM) server system.

2-9. Authorize payment for an emergency back-up generator.

2-10. Adopt Fiscal Emergency Resolution 2013-23.

2-11. Adopt Fuel Hedging Resolution 2013-24.

2-12. Adopt Resolution 2013-25 recognizing Samuel Fernandez, Master Mechanic, for 33 Years of Service.

Director Edwards pulled Consent Item # 2-9, requesting whether the generator was under warranty or if the fault was a power outage. Mr. Sedoryk stated that the generator was twenty (20) years old, although MST is reviewing whether an insurance claim can be made.

Public Comment - none.

Director Cohen made a motion to approve the Consent Agenda and was seconded by Director Edwards. The motion carried unanimously.

3. SPECIAL PRESENTATIONS

3-1. April Employee of the Month – Tiziano Minelli, Coach Operator.

Mr. Minelli was not present.

4. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

No Public Comment.

5. COMMITTEE REPORTS

No action required.

5-1. Planning/Operations Committee Minutes from March 4, 2013.

Public Comment – none.

6. BIDS/PROPOSALS

7. PUBLIC HEARINGS

7-1. Conduct Public Hearing for Emergency Service Reduction and service changes for Carmel and Pacific Grove areas.

Mr. Harvath conducted the last of a series of nine (9) Public Hearings regarding service changes including changes to Carmel and Pacific Grove, implementation of the MST summer schedule to begin on May 27, 2013, and the possible Emergency Service Reductions resulting from possible withholding of federal funds as a result of the Amalgamated Transit Union, International's (ATU) dispute over the California Public Employee Pension Reform Act (PEPRA) and objection to the DOL to release grant funds. His presentation detailed all proposed and planned service changes and reductions on all affected MST bus lines in all MST jurisdictions.

Director Beach complimented Mr. Harvath for the successful Public Hearing in Carmel. She requested that the issue of transfer fees be addressed along with service reductions, and recommended that Wi-Fi be included on all buses if possible.

Director Cohen asked if Pacific Grove employees of the hospitality industry would have access to service.

A discussion of possible revisions to fare and transfer structures was discussed. Mr. Harvath and Mr. Sedoryk confirmed that if MST had to implement the Emergency Service Reduction, it is likely that fares would be adjusted to reflect a service downgrade, and transfer fees would be a part of that adjustment.

Public Comment

Ms. Osborne requested information on transfer times for Lines 9 and 10, and stated she believed riders are abusing the system and costing MST revenue. She complimented MST on its public outreach during this series of Public Hearings and is excited about Line 94.

Close Public Comment

Director Edwards asked if we were completely ready to implement the Emergency Service changes on June 29, 2013.

Director Edwards made a motion to approve the Emergency Service Reduction plan and to agendaize proposed changes to MST fare structure for the MST May Board meeting. The motion was seconded by Director Cohen and carried unanimously.

8. UNFINISHED BUSINESS

9. NEW BUSINESS

10. REPORTS & INFORMATION ITEMS

No action required.

10-1. General Manager/CEO Report – February, 2013.

10-2. TAMC Highlights – March, 2013.

10-3. State Legislative Advocacy Update – March, 2013.

10-4. Staff trip reports.

10-5. Correspondence.

11. COMMENTS BY BOARD MEMBERS

11-1. Reports on meetings attended by Board Members at MST expense (AB1234).

Director Stephens thanked the Board and Staff for the opportunity to attend the APTA Legislative Conference in March.

Chair Orozco stated that she attended the Transit 101 conference in Sacramento in March and learned a great deal about transit funding.

11-2. Board Member Comments and Announcements.

Director Edwards thanked Mr. Harvath for provided an update to the Seaside City Council and complimented the new JAZZ television ad.

11-3. Board Member Referrals for future agendas.

Director Downey requested that Board travel to conferences in Washington, D.C. be agendaized for discussion given the recommendations by the MST federal lobbyist and MST's financial situation.

12. ATTACHMENTS

13. CLOSED SESSION

As permitted by Government Code §64956 et seq. of the State of California, the Board of Directors may adjourn to Closed Session to consider specific matters dealing with personnel and/or pending possible litigation and/or conferring with the Board's Meyers-Milias-Brown Act representative.

- 13-1 Conference with Labor Negotiators – Amalgamated Transit Union, Local 1225 (ATU) and MST. §54957.6 (D. Laredo, K. Halcon)
- 13-2 Conference with Legal Counsel-Litigation- Meri Bautch. § 54956.9 (a) (K. Halcon) (Enclosure)

Chair Orozco moved to Closed Session at 11:02 a.m.

14. RETURN TO OPEN SESSION

- 15-1. Report on Closed Session and possible action.

No reportable action taken.

15. ADJOURN

There being no further business, Chair Orozco adjourned the meeting at 11:21 a.m.

Prepared by:


Deanna Smith, Deputy Secretary



Customer Service Report

Report #: 6989	Rec'd By: Jacqueline Bernal	Date Rec'd: 3/22/2013	Date of Occurrence: 3/21/2013	
Time of Occurrence:	Location: Carmel Valley Village	Direction: Carmel Valley	Bus #: 0	Route: 24
Service Provider:	Referred To:	Report Type: Service Schedule		
Other Fixed Route Contractor	AGM, Finance and Administration			
Employee #: 0	Employee Name:	Employee Description:		
Employee's Supervisor:				

CUSTOMER INFORMATION

Title: Ms.	First Name: Leddy	Last Name: Chandalar	Refused to Provide Name/Address: 0	
			Phone #:	
Address: chandaledddy@att.net		City:	State:	Zip:

Customer Report:
From: Chandalar Leddy [mailto:chandaledddy@att.net]
Posted At: Thursday, March 21, 2013 6:43 PM
Posted To: Customer Service
Conversation: cuts to bus 24
Subject: cuts to bus 24

Dear MST,

I live at Rippling River. It is a 81 unit low cost housing project located in Carmel Valley Village. I am verry concerned about cuts to bus line 24. IF I understand the Pine Cone there will be a 4-6 hour block of time that Residents would not be able to get home in the afternoon depending on the number of buses cut. Many Residents at least 30 rely on the bus to go grocery shopping, to get to and from doctor appointments, out for Recreation.

As far as shopping they might be stuck at Mid Valley Safeway for the allotted time as their disabilities only allow them out between 11and 3pm with not that much to do around there. They cannot eave earlier as they have to go though long complicated medical programs before they leave the house. They would not be able buy there groceries until closer to the time of departure so they would be out that time making them even more exhausted.

Most Residents rely on the bus to get to doctor appointments. Mine are usually set up for around 10:30 am/ 11 am in Seaside. That is so that I can leave on the 9:30 bus and get

Customer Service Report

their by the allotted time. I then usually get back to the Monterrey depot around 1 or 2 at the earliest and am ready to go back home since I have been up at 7 and am exhausted. I could not see having to wait until 3 to 5 pm to be able to get back home depending on when they start back up. That would mean an additional meal out or packed for me. I do not have any extra money.

I also know a resident that goes out on the bus to Carmel Rancho almost daily between 10am -2pm to window-shop at the thrift stores. That is they take the 10:03 bus and return on the 12:30. They have tried to go on the 9:25 but the stores were not open yet.

I also know about 4-5 people that use the bus to get into the village in the afternoon for jobs. They would no longer be able to work out here or would have to be 3-4 hours early for their shifts. One woman stated that she already takes a 3 hour bus trip to get out to Carmel Valley Village. She is a regular on the 12:07 pm bus from monterey. A gentlemen who works at Safeway at Mid Valley Center 5-6 times a Week leaves the bus Depot at 1:07 daily.

Living At Rippling River you might say that they could qualify for the Rides program. It is my understanding that if you can ride the bus that they would put stipulations on when and where you can use that program. If the regular bus does not come up then and you have one stating

We the residents understand that you are under significant budget deficit but ending bus 24 at Carmel Rancho for a four hour block is not the way of doing that. People that live in Carmel Valley rely on the afternoon buses. IF you have to then I would suggest that you cut 2 buses in between but have them go all the way up to the end of the line.

Customer Requests Follow-up?: n/a

Initial CSR Letter Sent?:
Yes

Date CSR Letter Sent:

SUPERVISOR SECTION

Employee Report:

Action Taken:

Date:

Action Taken By:

Closed?

(Customer called, letter sent, no action, file)

Supervisor Report:

Invalid Concern?:

74



Customer Service Report

Report #: **6983** Rec'd By: **Jacqueline Bernal** Date Rec'd: **3/19/2013** Date of Occurrence: **3/18/2013**
Time of Occurrence: Location: **Creekbridge** Direction: **Salinas** Bus #: **0** Route: **45**
Service Provider: **MST** Referred To: **AGM, Finance and Administration** Report Type: **Service Other**
Employee #: **0** Employee Name: Employee Description:
Employee's Supervisor:

CUSTOMER INFORMATION

Title: First Name: Last Name: Refused to Provide Name/Address: **0**
Ms. Sara Jen - Phone #: **8312141733**
Address: City: State: Zip:
sjen@dons.usfca.edu

Customer Report:
From: Sara Jen [mailto:sjen@dons.usfca.edu]
Posted At: Monday, March 18, 2013 3:24 PM
Posted To: Customer Service
Conversation: Attn: Hunter Harvath, re: service cuts
Subject: Attn: Hunter Harvath, re: service cuts

Dear Mr. Harvath,

I viewed the Public Hearing Presentation through the link on the MST webpage announcement. I initially missed the link in orange font at the top of the notice, but found it when I went back today--a "click here" note would help alert readers. I plan to attend the Salinas meeting at 5:30 p.m. on March 26th but wanted to give you some information in writing in advance of the meeting. I have used the 45 line to go to and from work nearly every day since 2011. Line 45 is used by students going to Everett Alvarez High School as well as other schools along the 45 route. Other regular riders include employees who work at the El Super supermarket shopping center, which also includes McDonalds. One regular/daily rider is a middle aged man who uses the bus to go to work and returns to his home, which I believe is a group home for special needs adults. Another regular rider is a man rides a motorized wheelchair. If line 45 is discontinued, I could walk .7 miles to ride the 41 line, but it would be an unpleasant walk

75

3/25/2013

Customer Service Report

in the dark or in the rain. Line 45 also benefits the shopping areas around Northridge Mall as people use the bus for shopping. The problem with using Line 41 for shopping is that carrying groceries and other goods the extra distance to and from home is not practical for many people. It is also a personal safety issue.

The elimination of the 42 and the 46 were hard on the people who are in the vicinity of Natividad Medical center (and Creekbridge residents who would walk to Natividad Medical center to catch these buses) who wanted a quick ride to Westridge or to the Transit Center. Line 41 from Natividad Medical Center is not a good option for going to the transit center, since the trip is so long. My dad, who works at Natividad Medical Center, used to ride the 46 when his work schedule allowed for using the bus. The elimination of the 45 would mean that there would be no bus serving Creekbridge.

My coworker lives in Castroville and has used the bus for work in Salinas when he has had to repair his car. I encouraged him to voice his concerns as well.

Sincerely,

Sara Jen
831-214-1733

Customer Requests Follow-up?: Yes

Initial CSR Letter Sent?: Yes Date CSR Letter Sent:

SUPERVISOR SECTION

Employee Report:

Action Taken: Date: Action Taken By: Closed?

(Customer called, letter sent, no action, file)

Supervisor Report:

Invalid Concern?:

File



Customer Service Report

Report #: 7000	Rec'd By: Miriam Gutierrez	Date Rec'd: 4/2/2013	Date of Occurrence: 4/2/2013	
Time of Occurrence: 11:31:00 AM	Location: Monterey	Direction: San Jose	Bus #: 0	Route: 55
Service Provider: MST	Referred To: AGM, Finance and Administration	Report Type: Service Compliment		
Employee #: 0	Employee Name:	Employee Description:		
Employee's Supervisor:				

CUSTOMER INFORMATION

Refused to Provide Name/Address: -1

Title:	First Name:	Last Name:	Phone #:
Address:		City:	State: Zip:

Customer Report:

From: m0w0nelson@gmail.com [mailto:m0w0nelson@gmail.com]

Posted At: Tuesday, April 02, 2013 11:31 AM

Posted To: Customer Service

Conversation: Emergency Service Reduction Plan

Subject: Emergency Service Reduction Plan

As a non-car owner, I rely on MST for my transit needs and I find the threat of further service cuts to be disturbing – particularly in light of the reason. I am rarely in favor of union's strong arm tactics, but find it bewildering that they would jeopardize their own jobs as well as the ability of others to get to work to make a point. Be that as it may, should the 30% cutback come to pass, I would beg you to keep the #55 San Jose Express. I realize that it doesn't always have huge ridership, but it provides a critical connection to other communities and has no good substitute or replacement – especially since the demise of Bus 79.

Keep up the good work. Riding MST is a joy compared with some other transit systems.

Customer Requests Follow-up?: No

Initial CSR Letter Sent?:

Date CSR Letter Sent:

n/a

SUPERVISOR SECTION

Employee Report:

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

*Take 41 bus North of Thomas
to be cut?*

2. What time of day you need the buses on those routes?

*Thursday, Friday and Saturday
12:00 AM to 7:00 PM*

3. What days of the week do you take the bus?

Thursday, Friday, Saturday

4. Which buses do you transfer between?

N/A

5. Any other information you would like to provide regarding MST bus routes & services.

Stay as it is

PRAY!!!

Untitled

Hunter Harvath
Assistant General Manager for Financial Administration
One Ryan Ranch Rd.
Monterey, CA 93940

4-3-13

For those of us who ride your buses,...especially we senior citizens and disabled people, we do not have a car. We must rely on your source of transportation which is our ONLY source of transportation.

I live out at Rippling River, a complex for seniors and disabled people that is located at the dead end of your 24 bus in Carmel Valley. If I had wings and could fly like a bird, I would fly. But I don't have wings, and I can't fly. All I can do, is manage to get myself up to the bus stop at Rippling River, and wait for a number 24 bus to come. I imagine that the bus drivers who drive this number 24 route do not like driving out to Carmel Valley several times a day. If there were train tracks, I could and would take a train. There are no train tracks. Our only way of getting into Carmel, Monterey and San City is by your buses. It often takes me all day long when I take a bus into town. It is a long wait when I wait for a number 24 bus to come.

I cannot live without this bus, especially during the mid day hours. There are lots of things that I simply cannot go to. Evening events beyond 6 PM in town are impossible to get to...A church that I attend, Seaside Victory Temple has evening services, and daily 7 PM services in February. I have never been to one of these evening services, because there is no way to get to these services or get home back out to Carmel Valley...Your bus, number 24, to Carmel Valley does not run late enough to allow me to attend these church services.

Please do not cut your present bus number 24 hours. We who ride this bus desperately need this bus. We need extended bus hours not decreased or eliminated bus hours. Sometimes I have ridden this bus and I was the only customer. But even so, this bus got me to where I wanted and needed to get to. When I attend classes for continuing education in Monterey, or go to the airport to fly to LA, there is no way to get to the Monterey Airport other than by this bus.

You need to advertise your bus services to the public. The single lane highway out to Carmel Valley from Carmel is very heavily traveled. Gas prices continue to escalate. You need to encourage car drivers to park their car and take your MST buses. Instead of putting some JAZZ stuff on the side of your buses, you need to advertise your bus services on the bus itself. We don't know your schedules and no copies of your schedules are anywhere for the public to pick up with ease. And then suddenly you change your bus schedule and you do not inform the public of your schedule change. You recently did this for your Carmel Valley Bus and you informed no customer of this 10 minute earlier change in bus schedule. This is pure frustration and insanity at its best. It is truly mismanagement because you are not informing your customers/bus drivers of this change in schedule.

You blame the public for a lack of bus riders. Your present bus drivers are so busy driving that many times they do not write all of the required information on their bus sheets of customers who get on or off your present buses. They only have one brain which is concentrated on driving and not hitting a pedestrian or another car, truck, or deer.

The number one thing you need to do, is to advertise your bus services to the public who lives on this peninsula. I see no advertisement whatsoever. Just frustration. Many times customers are running for buses that have already taken off. The Carmel

Untitled

buses have no maps for the public to view. I have no idea where this number 4 bus stops, other than up at the park at 6th and mission. The Carmel valley bus passes thru Carmel, but there are no posted schedules in Carmel to tell a customer when a bus departs and leaves. Carmel is a town full of business for you. But these customers who are visiting have no idea where your buses stop or at what time. You could even have a bus that takes you to the ocean, beach, along scenic drive, which if advertised could be your most lucrative but route....The same goes for Asilamar in PG. No bus in either Carmel or in PG runs along the ocean. The ocean is the place that we customers and visitors WANT TO SEE.

CAN YOU PLEASE NOT CUT YOUR NUMBER 24 bus service? I also depend upon your Carmel Bus. I love to go to Carmel. But I have no idea of the schedule in Carmel. I just sit near the park in Carmel because that is the only bus stop that I know that exists. I have no idea of the times of the bus. You must sit for nearly an hour for a bus to come. Most people just give up....the wait is too long.

I recently took a list of bus signatures to your main office and I had to walk from Fremont St to your office. This walk took me almost 2 hours. It was a very dangerous walk. No bus ever came by. On the return walk back to Fremont I flagged down a truck driver who gave me a ride back to Fremont St where you jazz buses stop. This is EXTREMELY POOR SERVICE. YOU NEED TO INCREASE YOUR BUS SERVICES AND NOT DECREASE THEM. I gave up trying to get to one of your posted bus meetings. there was no bus to get me there or take me home after 7 PM.

Do not cut your Bus 24 service to Carmel Valley. It is greatly needed, and it is my only source of Bus transportation.

Beth Williams
53 E. Carmel Valley RD. # 725
Carmel Valley, CA 93924
831-659-5148
williams_beth@sbcglobal.net

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

49, 48, 41, 44, 45

2. What time of day you need the buses on those routes?

I need all buses 7AM-10PM

3. What days of the week do you take the bus?

Monday - Sunday

4. Which buses do you transfer between?

1) 41-48, 1) 49-48

5. Any other information you would like to provide regarding MST bus routes & services.

Each bus lost either are highly significant to
leaved the Salinas area One loss of a bus route
will be covered and will highly affect the
community for leaveless

RECEIVED

APR 03 2013

Cal Works Employment
& Benefits Services
One Stop Career Center
Salinas, CA 95061



Customer Service Report

Report #: 7000	Rec'd By: Miriam Gutierrez	Date Rec'd: 4/2/2013	Date of Occurrence: 4/2/2013	
Time of Occurrence: 11:31:00 AM	Location: Monterey	Direction: San Jose	Bus #: 0	Route: 55
Service Provider: MST	Referred To: AGM, Finance and Administration	Report Type: Service Compliment		
Employee #: 0	Employee Name:	Employee Description:		
Employee's Supervisor:				

CUSTOMER INFORMATION

Refused to Provide Name/Address: -1

Title: First Name: Last Name: Phone #:

Address: City: State: Zip:

Customer Report:

From: m0w0nelson@gmail.com [mailto:m0w0nelson@gmail.com]

Posted At: Tuesday, April 02, 2013 11:31 AM

Posted To: Customer Service

Conversation: Emergency Service Reduction Plan

Subject: Emergency Service Reduction Plan

As a non-car owner, I rely on MST for my transit needs and I find the threat of further service cuts to be disturbing – particularly in light of the reason. I am rarely in favor of union's strong arm tactics, but find it bewildering that they would jeopardize their own jobs as well as the ability of others to get to work to make a point. Be that as it may, should the 30% cutback come to pass, I would beg you to keep the #55 San Jose Express. I realize that it doesn't always have huge ridership, but it provides a critical connection to other communities and has no good substitute or replacement – especially since the demise of Bus 79.

Keep up the good work. Riding MST is a joy compared with some other transit systems.

Customer Requests Follow-up?: No

Initial CSR Letter Sent?:
n/a

Date CSR Letter Sent:

SUPERVISOR SECTION

Employee Report:

Letters: Save Monterey County's bus system

The Monterey County Herald

Posted: 04/04/2013 10:59:41 PM PDT

Updated: 04/05/2013 10:52:12 AM PDT

Save the bus system

Monterey County is in danger of losing the bus system as we know it.

Monterey-Salinas Transit is facing draconian cuts to its transportation system because the state, federal government and the Amalgamated Transit Union, which represents MST.

They are playing money games with one another, forgetting their games have dire consequences to the people who ride the bus, drive and fix buses. People will lose jobs, students will not be able to get to school and those without automobiles will face major difficulties in getting to appointments.

If ever there was a time to write, call or visit your elected officials, it is now. Tell them to stop their nonsense and get their act together. The problem must be solved before the cuts go into effect or Monterey County will be but a pale shadow of itself.

*Kathleen Leonard
Prunedale*

MST Emergency Service Reduction Plan Survey

In case the emergency service reduction plan has to be implemented, **Please tell us:**

My name is Thom De La Cruz. I am employed as a Management Analyst with the Department of Social Services, Aging and CalWORKs Employment Services Branch.

The Department of Social Services purchases an average of \$10,000.00 per month in the form of bus tickets and bus passes for our various client populations. I am specifically responding on behalf of customers who participate through the CalWORKs Welfare-To-Work Program. We have customers in all regions of Monterey County, from cities on the Monterey Peninsula (i.e. Carmel and Pacific Grove), to customers who reside in King City and use MST services as their primary mode of transportation in and around Monterey County.

1. Which bus routes you don't want cut? *The following routes are utilized by our customers to get to and from work as well as participate in education and training activities throughout each and every month: Trips that are listed contain one-way information. Return trip service for each route listed is required.*

- Route #1 & #2, Pacific Grove. Travel from PG to (a) Monterey; (b) Seaside and (c) within P.G.
- Route 2x, Salinas to Pebble Beach.
- Route 3, we have a number of customers who travel from "Monterey" to "Seaside". This could be one of the lines they use to get to the Monterey Transit Center or Sand City Transit Center to access other routes.
- Route 5, we have several customers who travel between Seaside and Carmel. a number of customers who travel from "Monterey" to "Seaside". This could be one of the lines they use to get to the Monterey Transit Center or Sand City Transit Center to access other routes
- Route 16, Marina / CSUMB. We have approximately 14 customers who originate in Marina and transfer to route that serve Salinas (20), Seaside (7, 8 and 11), Monterey (16, 19 and 20) and Pacific Grove (1 & 2) This route appears to be a lifeline between the cities of Marina and Seaside.
- Route 23, King City to Salinas / Salinas to King City. We have approximately 30 customers who use route 23 to travel between South County cities and to travel from South County cities to Salinas, Monterey, Seaside and San Jose and back.
- Route 27, Watsonville - Marina
- Route 28, Watsonville - Salinas. Okay for eliminating late evening routes originating after 8:00 p.m. and Castroville "short lines".
- Route 43, South Salinas. This route services our main administrative office at located at 1000 South Main Street which is a timed stop on Route 43. All customers who access the Department of Social Services (CalWORKs Community Benefits Branch; our Family and Children's Services Branch; our Aging Services Branch, as well as our Military and Veterans Affairs Branch) to go this location. Eliminating Route 43 would cause severe issues for customers accessing services at this location.
- Route 45, Creekbridge Salinas. Eliminating this route cuts off an entire population / segment of Salinas.
- Routes 44 and 49, as long as hourly service can be maintained. Elimination of these routes or severly changing them without maintaining hourly service could cause difficulties for customers getting to work or their education & training activities.

See the attached report of customers originating city and destination city. Return service needed to all listings.

MST Emergency Service Reduction Plan Survey

2. **What time of day you need the buses on those routes?** *Those timed routes that get customers from home to work [routes starting with buses at 6:00 a.m. to 9:00 a.m.] and from work to home [routes starting with buses at 4:00 p.m. to 6:30 p.m.]*
3. **What days of the week do you take the bus?** *Normally, Monday through Friday. However, some customers have alternate schedules and use MST services on the weekends.*
4. **Which buses do you transfer between?** *Route 20 to 2X; Routes 1 or 2 to 11; Routes 1 or 2 to any of the routes that service "Monterey"; Route 3 and 7, 8 or 11 (Service from Monterey to Seaside); Any Monterey route to Route 4 or 5 (Service from Monterey to Carmel); Route 27 and 28 (Castroville) to Salinas and Monterey Peninsula cities. Etc. Please see responses in question #1.*
5. **Any other information you would like to provide regarding MST bus routes and services.**
 - *Route 1 and 2. Support option "A", if reduction necessary. Okay with option "A" if timed transfers to JAZZ services meets customer needs to access service in Monterey and to other destinations.*
 - *Route 2x. Elimination of specific timed routes. If the last AM route of 7:56 a.m. is eliminated, current customers from Salinas may need to leave their homes even earlier to catch a connection to get them to their destination in Pebble Beach. This might cause a hardship. I'm assuming the PM Peak run is the 4:50 p.m. from the Lodge @ PB to Salinas. It makes for a longer day since the final departure is delayed one hour and 20 minutes from 4:50 to 6:10 p.m. Fine during the Summer months, may not be too great during Winter months.*
 - *Our department's ridership needs (those of our customers) constantly change as evidenced by the attached report.*

**MONTEREY COUNTY DEPARTMENT OF SOCIAL SERVICES
CalWORKs EMPLOYMENT SERVICES BRANCH
MST USAGE**

August / September 2012

King City – Super Pass Used

12 Customers traveled from/to:
2 Soledad → Salinas
4 Soledad → King City
1 Soledad → Soledad
1 Greenfield → Salinas
3 Greenfield → King City
1 Marina → Salinas

Salinas – Basic Pass Used

23 Customers traveled from/to:
22 Salinas → Salinas
1 Castroville → Salinas

Salinas – Super Pass Used

16 Customers traveled from/to:
11 Salinas → Salinas
1 Gonzales → San José
1 Gonzales → Monterey
1 Royal Oaks → Monterey
1 Soledad → Salinas
1 Watsonville → Salinas

Seaside – Basic Pass Used

7 Customers traveled from/to:
1 Pacific Grove → Monterey
2 Seaside → Seaside
1 Marina → Seaside
1 Monterey → Monterey
1 Monterey → Pacific Grove
1 Castroville → Salinas

Seaside – Super Pass Used

28 Customers traveled from/to:
4 Marina → Seaside
6 Marina → Monterey
5 Marina → Salinas
1 Marina → Pacific Grove
3 Monterey → Seaside
1 Monterey → Monterey
2 Seaside → Seaside
1 Seaside → Pacific Grove
2 Seaside → Monterey
3 Pacific Grove → Monterey

January / February 2013

King City – Super Pass Used

24 Customers traveled from/to:
6 Soledad → King City
1 Soledad → Soledad
11 Greenfield → King City
2 Greenfield → Soledad
2 Greenfield → Greenfield
2 Greenfield → Salinas

Salinas – Basic Pass Used

26 Customers traveled from/to:
24 Salinas → Salinas
2 Castroville → Salinas

Salinas – Super Pass Used

13 Customers traveled from/to:
9 Salinas → Salinas
1 Gonzales → San Jose
1 Gonzales → Monterey
1 Chualar → Seaside
1 Marina → Salinas

Seaside – Basic Pass Used

10 Customers traveled from/to:
1 Pacific Grove → Monterey
2 Seaside → Seaside
1 Marina → Marina
2 Monterey → Seaside
1 Pacific Grove → Seaside
1 Seaside → Carmel
1 Seaside → Monterey
1 Salinas → Monterey

Seaside – Super Pass Used

26 Customers traveled from/to:
4 Marina → Seaside
4 Marina → Monterey
3 Marina → Salinas
1 Marina → Pacific Grove
3 Monterey → Seaside
2 Seaside → Carmel
4 Seaside → Seaside
1 Pacific Grove → Seaside
1 Pacific Grove → Monterey
1 Pacific Grove → Pacific Grove
1 Salinas → Seaside
1 Salinas → Pebble Beach

**86 unduplicated Customers used the bus
during August/September 2012**

**99 unduplicated Customers used the bus
during January/February 2013**

The bus lines most used by CWES customers are:

**Lines 20, 19, 16, and 27 for our Seaside office
Line 23 for our King City and Salinas office
Lines 48, 47, 43, and 28 for our Salinas office**

We would not want these particular bus lines to have a decrease in service.

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

~~ALL~~ I need all of them!

2. What time of day you need the buses on those routes?

Early morning to late afternoon.

3. What days of the week do you take the bus?

Everyday!

4. Which buses do you transfer between?

monterey - Seaside - Salinas

5. Any other information you would like to provide regarding MST bus routes & services.

Its very helpful, thank you for the help!

CalWorks Employment
& Benefits Services

APR 16 2013

One-Stop Career Center
Salinas, CA 93905

CalWorks Employment
& Benefits Services

APR 11 2013

One Stop Career Center
Seaside CA 93955

In case the emergency service reduction plan has to be implemented **Please tell us.....**

1. Which bus routes you don't want cut?

Salinas, Del Monte Shopping Center, Fremont,
Sand City and Aquarium Oh! MPC

2. What time of day you need the buses on those routes?

7 a.m. — 12 a.m.

3. What days of the week do you take the bus?

Monday — Saturday

RECEIVED

APR 16 2013

Cal Works Employment
& Disability Services
One Stop Career Center
Salinas, CA 93905

4. Which buses do you transfer between?

Fremont to Aquarium, Fremont to Sand City,
Fremont to Salinas #1 (work) Fremont to
Del Monte Shopping Center.

5. Any other information you would like to provide regarding MST bus routes & services.

I don't like how Fremont to Del Monte Shopping
Center got cut off during the day till
3 or 4 pm. I don't like "Jazz" buses can't stop
at in front of CVS on Fremont St.

Press Release

FOR IMMEDIATE RELEASE

14 February 2014

MST BUS SERVICE ON PRESIDENTS DAY

Monterey-Salinas Transit (MST) will operate a Sunday schedule on Presidents Day, Monday, February 17, 2014. MST phone lines and customer service locations at the Salinas Transit Center and Bus Stop Shop in Monterey will remain open. Administration offices in Monterey and customer service at the Marina Transit Exchange will be closed, reopening Tuesday, February 18. The following MST bus lines will operate a Sunday schedule on Presidents Day:

- 1 Asilomar – Monterey
- 2 Pacific Grove – Del Monte Center
- 3 CHOMP – Monterey
- 7 Del Rey Oaks – Monterey
- 11 Carmel – Sand City
- 16 Marina – Monterey *via CSUMB*
- 20 Salinas – Monterey *via Marina*
- 21 Pebble Beach – Salinas Express
- 22 Big Sur – Monterey
- 23 Salinas – King City
- 24 Monterey – Carmel Valley Grapevine Express *via Carmel*
- 28 Watsonville – Salinas *via Castroville*
- 29 Watsonville – Salinas *via Prunedale*
- 41 Northridge – Salinas *via East Alisal*
- 44 Northridge – Salinas *via Westridge*
- 45 Northridge – Salinas *via East Market*
- 49 Salinas – Santa Rita *via Northridge*
- 69 Presidio – Del Monte Center
- 78 Presidio – Santa Cruz Express

82 Fort Hunter Liggett – Salinas Express

83 Fort Hunter Liggett – Paso Robles Express

93 Monterey – Pacific Meadows *via Carmel*

94 Sand City – Carmel Rancho

95 Williams Ranch – Northridge

JAZZ A Aquarium – Sand City *via MPC Quad & Hilby*

JAZZ B Aquarium – Sand City *via Broadway*

MST On Call Marina

In addition to the routes listed above, Lines 17 CSUMB – Marina, 25 CSUMB – Salinas, 26 CSUMB – East Campus Express, and 55 San Jose – Monterey Express will operate a regular weekday schedule. Regular bus schedules and customer service hours will resume on Tuesday, February 18.

For more information, visit www.mst.org or call Monterey-Salinas Transit toll free at 1-888-MST-BUS1. Follow MST on Twitter at [www.twitter.com/mst_bus](https://twitter.com/mst_bus) for the latest service alerts.

###

PARA PUBLICACION INMEDIATA

14 de febrero 2014

MST SERVICIO DE BUS DE PRESIDENTES DAY

Monterey-Salinas Transit (MST) operará un horario de domingo el Día de los Presidentes, Lunes, 17 de febrero 2014. Líneas telefónicas del MST y de servicio al cliente en el Centro de Tránsito de Salinas y Bus Stop Shop en Monterrey permanecerá abierta. Gestorías en Monterrey y el servicio al cliente en el Tránsito Intercambio Marina estarán cerradas, la reapertura de Martes, 18 de febrero Las siguientes líneas de autobús de MST operarán horario de domingo el Día de los Presidentes.:

- 1 Asilomar - Monterey
- 2 Pacific Grove - Del Monte Center
- 3 CHOMP - Monterey
- 7 Del Rey Oaks - Monterey
- 11 Carmel - Sand City
- 16 Marina - Monterey *través CSUMB*
- 20 Salinas - Monterey *via Marina*
- 21 Pebble Beach - Salinas expreso
- 22 Big Sur - Monterrey
- 23 Salinas - King City
- 24 Monterey - Carmel Valley Grapevine expreso *a través de Carmel*
- 28 Watsonville - Salinas *a través de Castroville*
- 29 Watsonville - Salinas *a través de Prunedale*
- 41 Northridge - Salinas *a través de este Alisal*
- 44 Northridge - Salinas *a través de Westridge*
- 45 Northridge - Salinas *a través de East Market*
- 49 Salinas - Santa Rita *a través de Northridge*
- 69 Presidio - Del Monte Center
- 78 Presidio - Santa Cruz expreso

82 Fort Hunter Liggett - Salinas expreso

83 Fort Hunter Liggett - Paso Robles expreso

93 Monterrey - Prados del Pacífico *a través de Carmel*

94 Sand City - Carmel Rancho

95 Williams Ranch - Northridge

JAZZ A Aquarium - Sand City *a través de MPC Quad y Hilby*

JAZZ B Aquarium - City Arena *a través de Broadway*

MST On Call Marina

Además de las rutas mencionadas anteriormente, Líneas 17 CSUMB - Marina, 25 CSUMB - Salinas, 26 CSUMB - East Campus Express, y el 55 San José - Monterrey Express operará un horario regular de lunes a viernes. Horarios de autobuses regulares y horas de servicio al cliente se reanudarán el martes 18 de febrero.

Para obtener más información, visite www.mst.org o llame Monterey-Salinas peaje Tránsito gratis al 1-888-MST-BUS1. Siga MST en Twitter en [www.twitter.com / mst_bus](https://www.twitter.com/mst_bus) de las últimas alertas de servicio.

#

Safe Riding Tips

SAFE RIDING TIPS

- While waiting at a stop, stand back from the curb until the bus makes a complete stop.
- Prevent small children from running or jumping toward the bus as it approaches.
- Never run after or touch the side of a moving bus.
- Watch your step when you get on and off the bus.
- Assist small children on and off the steps.
- Use handrails when boarding, riding and departing the bus.
- Take a seat as soon as possible after boarding and stay seated while the bus is in motion.
- Keep your head, hands and arms inside of the bus.
- Do not leave children unattended or allow them to jump or stand on seats.
- Never stand or sit in the bus stairwells.
- To avoid distracting the coach operator, please refrain from loud conversations, talking on your cell phone, yelling or causing a commotion on the bus.
- After you get off the bus, stand back and wait for it to leave before crossing the street.
- If your bike is on the bus, ask the coach operator to wait so you can remove your bike.
- When crossing the street, look around and be aware of passing or approaching vehicles.
- Avoid using a cell phone while crossing the street and keep your children next to you as you cross.



Passengers that do not comply with all coach operator requests may be asked to leave the bus or may be denied boarding.

SECURITY CAMERAS

Cameras have been installed on MST buses and at designated bus stops to improve security.

BICYCLES ON BUSES

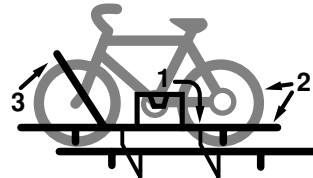
Bikes ride free with paying passengers on all MST buses. Two bikes fit on the front rack and two in the wheelchair securement area, at the coach operator's discretion. **IMPORTANT:** Be sure to ask the coach operator to wait for you to unload your bike when you leave the bus.

Monterey-Salinas Transit will not be liable for any property damage or bodily injury caused by the loading or unloading of bicycles.

Please note that some MST Trolley vehicles are not equipped to accommodate bikes.

- Bicycles longer than 80 inches (6.5 feet) and higher than 54 inches (4.5 feet) will not be allowed on the bike rack.
- Total weight placed on the bike rack shall not exceed 250 pounds.
- Bicycles with electric motors are allowed provided that the external battery is securely mounted, sealed, and of the nonspillable type. Bicycles with wet-cell non-sealed batteries (like most car or motorcycle batteries) are prohibited.
- Motorized bicycles with gas-powered engines of any kind are prohibited.

BIKE LOADING INSTRUCTIONS



You are responsible for properly loading and unloading your bicycle. Remove child carriers, panniers and other luggage before bus arrives. Always load from the curb side of the bus.

- Alert the operator that you intend to load your bicycle, then lower the rack by pulling on the handle. ①
- Lift your bicycle on to the rack. ②
- Lift the support arm up and over the front tire. ③
- Sit close to the front of the bus and keep an eye on your bicycle.
- When leaving the bus, leave by the front door. Please advise the operator that you will be removing your bicycle.
- Raise the rack to the upright position.

RECOMENDACIONES PARA UN VIAJE SEGURO

- Cuando esté esperando en una parada, no se pare cerca del borde de la acera y espere a que el autobús se detenga por completo antes de acercarse a él.
- Evite que los niños pequeños corran o salten hacia el autobús mientras éste se está acercando.
- Jamás corra detrás de ni toque los lados de un autobús en movimiento.
- Tenga cuidado cuando suba y baje del autobús.
- Ayude a los niños pequeños a subir y bajar los escalones.
- Use los pasamanos cuando suba al autobús y cuando viaje en y se baje de él.
- Tome asiento lo antes posible después de abordar el autobús y permanezca sentado mientras el autobús esté en movimiento.
- Mantenga la cabeza, las manos y los brazos dentro del autobús.
- No deje a los niños sin supervisión ni permita que salten o se pongan de pie sobre los asientos.
- Jamás debe permanecer parado o sentarse en las escaleras del autobús.
- Para evitar distraer al conductor del autobús, por favor evite conversar en voz alta, hablar por teléfono celular o gritar o causar una conmoción en el autobús.
- Después de bajar del autobús, aléjese y espere a que el autobús se vaya antes de cruzar la calle.
- Si su bicicleta está en el autobús, pídale al conductor del autobús que espere para que usted pueda sacar su bicicleta.
- Cuando cruce la calle, mire a su alrededor y preste atención a los vehículos que pasan o se están acercando.
- No utilice su teléfono celular mientras cruza la calle y mantenga a sus hijos cerca de usted mientras cruza.

A los pasajeros que no respeten los pedidos del conductor del autobús puede pedirles que se bajen del autobús o negárseles la posibilidad de subir.

CÁMARAS DE SEGURIDAD

Las cámaras han sido instaladas en autobuses MST y en el autobús las paradas diseñaron mejorar la seguridad.

BICICLETAS EN LOS AUTOBUSES

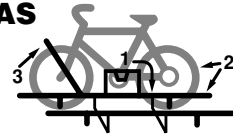
Las bicicletas pueden abordar con los pasajeros, gratis en todos los autobuses MST. Caben dos bicicletas en el porta-bicicletas delantero, y dos en el espacio para las sillas de ruedas, en disgresión del conductor del autobús. **IMPORTANTE:** asegúrese de pedirle al chofer que espere hasta que usted haya bajado su bicicleta cuando llegue a su destino.

Monterey-Salinas Transit no será responsable de daños a la propiedad o lesiones personales causados por la carga y descarga de bicicletas.

Por favor tome en cuenta que algunos trolebuses de Monterey-Salinas-Transit (MST) no están equipados para transportar bicicletas.

- No se permitirá la colocación de bicicletas de más de 80 pulgadas de largo (6.5 pies) y 54 pulgadas de altura (4.5 pies) en el portabicicletas.
- El peso total colocado en el portabicicletas no puede exceder las 250 libras.
- Se permiten las bicicletas con motores eléctricos siempre que la batería externa esté montada de forma segura, sellada y sea de un tipo que no permita derrames. Se prohíben las bicicletas con celda húmeda no sellada (como la mayoría de las baterías de automóviles y motos).
- Se prohíben las bicicletas motorizadas de todo tipo con motor a combustible.

INSTRUCCIONES PARA CARGAR BICICLETAS



Usted es responsable de cargar y descargar correctamente su bicicleta. Quite los accesorios tales como asientos para niños, bolsas laterales, y demás equipaje antes de que llegue el autobús. Siempre cargue desde el lado de la acera.

- Avise al operador que va a cargar su bicicleta, luego baje la parrilla al jalar la palanca. ①
- Levante su bicicleta sobre la parrilla. ②
- Levante el brazo de soporte sobre la rueda delantera. ③
- Siéntese cerca del frente del autobús para poder vigilar su bicicleta.
- Al bajar del autobús, use la puerta delantera, y por favor avísele al operador que va a bajar su bicicleta.
- Levante la parrilla a la posición vertical.

Notices of Security Cameras Onboard

SAFE RIDING TIPS

- While waiting at a stop, stand back from the curb until the bus makes a complete stop.
- Prevent small children from running or jumping toward the bus as it approaches.
- Never run after or touch the side of a moving bus.
- Watch your step when you get on and off the bus.
- Assist small children on and off the steps.
- Use handrails when boarding, riding and departing the bus.
- Take a seat as soon as possible after boarding and stay seated while the bus is in motion.
- Keep your head, hands and arms inside of the bus.
- Do not leave children unattended or allow them to jump or stand on seats.
- Never stand or sit in the bus stairwells.
- To avoid distracting the coach operator, please refrain from loud conversations, talking on your cell phone, yelling or causing a commotion on the bus.
- After you get off the bus, stand back and wait for it to leave before crossing the street.
- If your bike is on the bus, ask the coach operator to wait so you can remove your bike.
- When crossing the street, look around and be aware of passing or approaching vehicles.
- Avoid using a cell phone while crossing the street and keep your children next to you as you cross.



Passengers that do not comply with all coach operator requests may be asked to leave the bus or may be denied boarding.

SECURITY CAMERAS

Cameras have been installed on MST buses and at designated bus stops to improve security.

BICYCLES ON BUSES

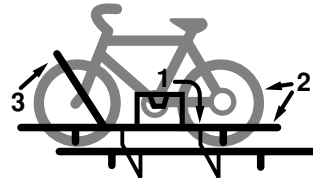
Bikes ride free with paying passengers on all MST buses. Two bikes fit on the front rack and two in the wheelchair securement area, at the coach operator's discretion. **IMPORTANT:** Be sure to ask the coach operator to wait for you to unload your bike when you leave the bus.

Monterey-Salinas Transit will not be liable for any property damage or bodily injury caused by the loading or unloading of bicycles.

Please note that some MST Trolley vehicles are not equipped to accommodate bikes.

- Bicycles longer than 80 inches (6.5 feet) and higher than 54 inches (4.5 feet) will not be allowed on the bike rack.
- Total weight placed on the bike rack shall not exceed 250 pounds.
- Bicycles with electric motors are allowed provided that the external battery is securely mounted, sealed, and of the nonspillable type. Bicycles with wet-cell non-sealed batteries (like most car or motorcycle batteries) are prohibited.
- Motorized bicycles with gas-powered engines of any kind are prohibited.

BIKE LOADING INSTRUCTIONS



You are responsible for properly loading and unloading your bicycle. Remove child carriers, panniers and other luggage before bus arrives. Always load from the curb side of the bus.

- Alert the operator that you intend to load your bicycle, then lower the rack by pulling on the handle. ①
- Lift your bicycle on to the rack. ②
- Lift the support arm up and over the front tire. ③
- Sit close to the front of the bus and keep an eye on your bicycle.
- When leaving the bus, leave by the front door. Please advise the operator that you will be removing your bicycle.
- Raise the rack to the upright position.

RECOMENDACIONES PARA UN VIAJE SEGURO

- Cuando esté esperando en una parada, no se pare cerca del borde de la acera y espere a que el autobús se detenga por completo antes de acercarse a él.
- Evite que los niños pequeños corran o salten hacia el autobús mientras éste se está acercando.
- Jamás corra detrás de ni toque los lados de un autobús en movimiento.
- Tenga cuidado cuando suba y baje del autobús.
- Ayude a los niños pequeños a subir y bajar los escalones.
- Use los pasamanos cuando suba al autobús y cuando viaje en y se baje de él.
- Tome asiento lo antes posible después de abordar el autobús y permanezca sentado mientras el autobús esté en movimiento.
- Mantenga la cabeza, las manos y los brazos dentro del autobús.
- No deje a los niños sin supervisión ni permita que salten o se pongan de pie sobre los asientos.
- Jamás debe permanecer parado o sentarse en las escaleras del autobús.
- Para evitar distraer al conductor del autobús, por favor evite conversar en voz alta, hablar por teléfono celular o gritar o causar una conmoción en el autobús.
- Después de bajar del autobús, aléjese y espere a que el autobús se vaya antes de cruzar la calle.
- Si su bicicleta está en el autobús, pídale al conductor del autobús que espere para que usted pueda sacar su bicicleta.
- Cuando cruce la calle, mire a su alrededor y preste atención a los vehículos que pasan o se están acercando.
- No utilice su teléfono celular mientras cruza la calle y mantenga a sus hijos cerca de usted mientras cruza.

A los pasajeros que no respeten los pedidos del conductor del autobús puede pedirles que se bajen del autobús o negárseles la posibilidad de subir.

CÁMARAS DE SEGURIDAD

Las cámaras han sido instaladas en autobuses MST y en el autobús las paradas diseñaron mejorar la seguridad.

BICICLETAS EN LOS AUTOBUSES

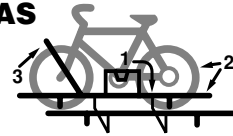
Las bicicletas pueden abordar con los pasajeros, gratis en todos los autobuses MST. Caben dos bicicletas en el porta-bicicletas delantero, y dos en el espacio para las sillas de ruedas, en disgresión del conductor del autobús. **IMPORTANTE:** asegúrese de pedirle al chofer que espere hasta que usted haya bajado su bicicleta cuando llegue a su destino.

Monterey-Salinas Transit no será responsable de daños a la propiedad o lesiones personales causados por la carga y descarga de bicicletas.

Por favor tome en cuenta que algunos trolebuses de Monterey-Salinas-Transit (MST) no están equipados para transportar bicicletas.

- No se permitirá la colocación de bicicletas de más de 80 pulgadas de largo (6.5 pies) y 54 pulgadas de altura (4.5 pies) en el portabicicletas.
- El peso total colocado en el portabicicletas no puede exceder las 250 libras.
- Se permiten las bicicletas con motores eléctricos siempre que la batería externa esté montada de forma segura, sellada y sea de un tipo que no permita derrames. Se prohíben las bicicletas con celda húmeda no sellada (como la mayoría de las baterías de automóviles y motos).
- Se prohíben las bicicletas motorizadas de todo tipo con motor a combustible.

INSTRUCCIONES PARA CARGAR BICICLETAS



Usted es responsable de cargar y descargar correctamente su bicicleta. Quite los accesorios tales como asientos para niños, bolsas laterales, y demás equipaje antes de que llegue el autobús. Siempre cargue desde el lado de la acera.

- Avise al operador que va a cargar su bicicleta, luego baje la parrilla al jalar la palanca. ①
- Levante su bicicleta sobre la parrilla. ②
- Levante el brazo de soporte sobre la rueda delantera. ③
- Siéntese cerca del frente del autobús para poder vigilar su bicicleta.
- Al bajar del autobús, use la puerta delantera, y por favor avísele al operador que va a bajar su bicicleta.
- Levante la parrilla a la posición vertical.

Customer Service Contact Information

CUSTOMER SERVICE

Call: 1-888-MST-BUS1 (1-888-678-2871)

Internet: www.mst.org

In Person:

MST Bus Stop Shop and Mobility Management Center 150 Del Monte Ave., Monterey, CA 93940
Mon. – Fri. 8:00 a.m.-12:30 p.m. & 1:30-4:45 p.m.

Salinas Transit Center

110 Salinas St., Salinas, CA 93901

Mon. – Fri. 8:00-11:30 a.m. & 12:30-4:45 p.m.

Marina Transit Exchange

280 Reservation Rd., Marina, CA 93933

Mon. – Wed. & Friday 8:00 a.m.-12:00 p.m.

Thurs. 8:00 to 11:15 a.m. & 12:15 to 4:00 p.m.

Salinas Mobility Management Office

247 South Main St., Salinas, CA 93901

Hours by appointment only.



Like Us on
facebook



Follow @MST_BUS
for service alerts

LOST AND FOUND

MST is not responsible for lost or stolen items, including fare media. To report a lost item, call 1-888-MST-BUS1 and be prepared to state the line number, time you were riding, and the coach number. This will help us in attempting to locate your lost item.

MST BOARD MEETINGS

The Monterey-Salinas Transit District board of directors meets on the second Monday of each month at 10 am in the Monterey Bay Unified Air Pollution Control District board room, 3rd floor, 24580 Silver Cloud Court, Monterey. For transportation to the meetings, board a special free bus from Monterey Transit Plaza (Munras Gate) at 9:15 a.m. or Sand City Station at 9:30 a.m. A taxi voucher worth up to \$17 for a one-way trip will be provided for your return. Board agendas can be accessed at www.mst.org.

SERVICIO DE ATENCIÓN AL CLIENTE

Llame: 1-888-MST-BUS1 (1-888-678-2871)

Internet: www.mst.org

En persona:

MST Bus Stop Shop and Mobility Management Center 150 Del Monte Ave., Monterey, CA 93940
Mon. – Fri. 8:00 a.m.-12:30 p.m. & 1:30-4:45 p.m.

Salinas Transit Center

110 Salinas St., Salinas, CA 93901

Mon. – Fri. 8:00-11:30 a.m. & 12:30-4:45 p.m.

Marina Transit Exchange

280 Reservation Rd., Marina, CA 93933

Mon. – Wed. & Friday 8:00 a.m.-12:00 p.m.

Thurs. 8:00 to 11:15 a.m. & 12:15 to 4:00 p.m.

Salinas Mobility Management Office

247 South Main St., Salinas, CA 93901

Hours by appointment only.



Like Us on
facebook



Follow @MST_BUS
for service alerts

DEPTO. DE ARTÍCULOS PERDIDOS

MST no es responsable por artículos perdidos o robados, incluidos los de tarifa. Para reportar un artículo perdido, llame al 1-888-MST-BUS1 y estar preparados para indicar el número de línea, tiempo que lo estaban montando y el número de entrenador. Esto nos ayudará para intentar localizar su artículo perdido.

REUNIONES DE LA JUNTA DE MST

La Junta de Directores del distrito de Monterey-Salinas Transit se reúne el segundo lunes de cada mes a las 10 de la mañana en la sala de juntas de Monterey Bay Unified Air Pollution Control District, 24580 Silver Cloud Court, Monterey. Transportación para las juntas de la mesa directiva, habrá servicio especial gratuito desde Monterey Transit Plaza (La parada Munras) a las 9:15 a.m. o en la Estación de Sand City a las 9:30 a.m. Un vale para el taxi valorado en \$17 será proveído para el viaje de regreso. Se pueden obtener las listas de asuntos a tratar de la Junta en www.mst.org.

Fare Structure

CASH FARES One way

Regular / Discount

LOCAL	\$1.50 / 75¢
PRIMARY (Base)	\$2.50 / \$1.25
REGIONAL	\$3.50 / \$1.75
COMMUTER	\$12 / \$6
CHILDREN 46" AND UNDER	Free

Fare overpayment will result in a change card.

GoPasses (consecutive days)

Regular / Discount

31 DAY SUPER	\$190 / \$95
31 DAY BASIC	\$95 / \$47
7 DAY SUPER	\$50 / \$25
DAY PASS (available onboard)	\$10 / \$5
SUMMER YOUTH (June 1 – Aug 31)	\$38

31 Day Super, 7 Day Super, and Summer Youth GoPasses are valid on all MST bus routes. 31 Day Basic GoPasses are valid on Primary and Local routes. Add (\$1/\$.50) for travel on Regional routes and (\$9.50/\$4.75) for travel on Commuter routes. Day Passes are valid on Local, Primary and Regional routes. Add (\$2/\$1) for travel on Commuter routes.

GoPasses may be purchased at MST customer service locations, at www.mst.org or at the following locations:

GoPass OUTLETS

Carmel – Carmel Drug Store
San Carlos & Ocean

Castroville – Rabobank
10601 Merritt St.

Gonzales – City Hall
147 Fourth St.

Rabobank, 400 Alta St.

Greenfield – City Hall
45 El Camino Real

King City – City Hall
212 S. Vanderhurst Ave.
Rabobank, 532 Broadway St.

Marina – Marina Transit
Exchange, 280 Reservation Rd.
Rabobank, 228 Reservation Rd.

Monterey – Bus Stop Shop
150 Del Monte Ave.
Rabobank, 439 Alvarado St.

Pacific Grove – Rabobank
561 Lighthouse Ave.

Salinas – Costco, 1339 N.
Davis Rd. *(Basic Regular GoPass only)*
FoodsCo, 1030 E. Alisal
Rabobank, 301 Main St.

Rabobank, 1285 N. Davis Rd.
Salinas Transit Center
110 Salinas St.
Save Mart, 1150 S. Main St.

Sand City – Costco, 801 Tioga
Ave. *(Basic Regular GoPass only)*

Seaside – Mal's Market
1264 Noche Buena
Rabobank, 1658 Fremont Blvd.

Soledad – Rabobank
2149 H. DeLaRosa Sr. St.

Watsonville – Watsonville Transit
Center, 475 Rodriguez St., #3
Rabobank, 1915 Main St.

DISCOUNT ELIGIBILITY

Discounted fares for:

- 18 years and under
- 65 years and older
- Individuals with disabilities
- Medicare Card holders

Proof of age, an MST Courtesy Card, a Medicare card, or Military ID card is required upon boarding. MST also honors discount courtesy cards issued by other transit systems.

CHILDREN 46" AND UNDER - A maximum of 3 children, 46" and under, ride free with a paying passenger. Children under age 5 must be accompanied by a fare-paying passenger.

COURTESY CARDS

The MST Courtesy Card is available to individuals 65 and older or qualifying disabled individuals free of charge with a completed MST application verified by an appropriate medical practitioner. Applications are processed at the MST Bus Stop Shop.

Use the card when boarding a bus and showing discount GoPass or paying discount fare.

Call MST for more information at 1-888-MST-BUS1, Monday–Friday, 8:00 A.M. – 5:00 P.M.

GoCards

The GoCard is a stored value card that's used like a debit card when riding the bus. Passengers receive an additional 10% value each time the card is reloaded. \$10 minimum purchase required.

GoCards may be purchased at MST customer service locations or at www.mst.org.

GROUP DISCOUNT PROGRAM

Organizations with at least three riders receive a discount on 31 Day Super and 31 Day Basic GoPasses.

Contact MST's customer service department at 1-888-MST-BUS1.

TARIFAS Un sentido

	Regular / Descuento
LOCAL	\$1.50 / 75¢
PRIMARIA (Base)	\$2.50 / \$1.25
REGIONAL	\$3.50 / \$1.75
VIAJE AL TRABAJO	\$12 / \$6
NIÑOS DE 46" DE ALTO O MENOS	Gratis

Pago en exceso de tarifa causará la tarjeta de cambio.

GoPasses (días consecutivos)

	Regular / Descuento
SÚPER DE 31 DÍAS	\$190 / \$95
BÁSICO DE 31 DÍAS	\$95 / \$47
SÚPER DE 7 DÍAS	\$50 / \$25
PASE DE 1 DÍA (disponible a bordo)	\$10 / \$5
SUMMER YOUTH (June 1 – Aug 31)	\$38

Los súper GoPasses de 31 y 7 días y le pase de verano para jóvenes son válidos en todas las rutas de autobú de MST. Los GoPasses básicos de 31 días son válidos en las rutas principales y locales. Agregue (\$1/\$.50) para viajar en rutas regionales y (\$9.50/\$4.75) para viajar en rutas de ida y vuelta al trabajo. Los GoPasses de 1 día son válidos en las rutas locales, principales y regionales. Agregue (\$2/\$1) para viajar en rutas de ida y vuelta al trabajo.

El GoPasses puede ser comprado en posiciones de servicio de cliente MST, en www.mst.org o en las posiciones siguientes:

PUNTOS DE VENTA DE GoPases

Carmel – Carmel Drug Store
San Carlos & Ocean

Castroville – Rabobank
10601 Merritt St.

Gonzales – City Hall
147 Fourth St.

Rabobank, 400 Alta St.

Greenfield – City Hall
45 El Camino Real

King City – City Hall
212 S. Vanderhurst Ave.

Rabobank, 532 Broadway St.

Marina – Marina Transit
Exchange, 280 Reservation Rd.

Rabobank, 228 Reservation Rd.

Monterey – Bus Stop Shop
150 Del Monte Ave.
Rabobank, 439 Alvarado St.

Pacific Grove – Rabobank
561 Lighthouse Ave.

Salinas – Costco, 1339 N.
Davis Rd. *(solamente el pase básico regular)*

FoodsCo, 1030 E. Alisal
Rabobank, 301 Main St.

Rabobank, 1285 N. Davis Rd.
Salinas Transit Center

110 Salinas St.
Save Mart, 1150 S. Main St.

Sand City – Costco, 801 Tioga
Ave. *(solamente el pase básico regular)*

Seaside – Mal’s Market
1264 Noche Buena

Rabobank, 1658 Fremont Blvd.

Soledad – Rabobank
2149 H. DeLaRosa Sr. St.

Watsonville – Watsonville Transit
Center, 475 Rodriguez St., #3
Rabobank, 1915 Main St.

ELIGIBILIDAD PARA DESCUENTOS

Tarifas con descuento se aplican a:

- Individuos de 18 años o menores
- 65 años y mayores
- Individuos con discapacidades
- Individuos con una tarjeta de Medicare

A la hora de abordar, es posible que le exijan presentar un comprobante de edad, una tarjeta de cortesía MST, una tarjeta de Medicare o identificación militar. MST también acepta tarjetas de descuento de cortesía emitidas por otros sistemas de transporte público

NIÑOS DE 46 O MENOS – Puede viajar un máximo de 3 niños, de 46 pulgadas o menos con un pasajero que paga boleto. Los niños menores de 5 años deben estar acompañados por un pasajero que paga boleto.

TARJETAS DE CORTESÍA

La tarjeta de cortesía de MST se ofrece gratuitamente a los individuos de 65 o más años de edad o a los individuos discapacitados elegibles al presentarse una solicitud de MST completada verificada por un proveedor médico apropiado. Las solicitudes se procesan en la tienda de la parada de autobús de MST (MST Bus Stop Shop).

Use la tarjeta cuando suba al autobús y muestre el GoPass de descuento o pague una tarifa con descuento. Llame a MST para obtener más información al 1-888-MST-BUS1, de lunes a viernes entre las 8:00 A.M. y las 5:00 P.M.

GoCards

La GoCard es una tarjeta de valor almacenado que se usa como una tarjeta de débito cuando se viaja en el autobús. Los pasajeros reciben un valor adicional del 10% cada vez que recargan la tarjeta. Se requiere una compra mínima de \$10.

GoCards puede ser comprado en posiciones de servicio de cliente MST o en www.mst.org.

PROGRAMA DE DESCUENTO GRUPAL

Las organizaciones con por lo menos tres pasajeros reciben un descuento sobre los GoPasses Súper de 31 días y Básico de 31 días.

Comuníquese con el dpto. de atención al cliente llamando al 1-888-MST-BUS1.

Paratransit Information

DISABLED RIDER SERVICES

MST RIDES

MONTEREY-SALINAS TRANSIT

MST RIDES ADA PARATRANSIT PROGRAM Transportation Services for People With Disabilities

In cooperation with the American with Disabilities Act (ADA) of 1990, Monterey-Salinas Transit offers the MST RIDES ADA Paratransit program to our customers who have a disability that *prevents* them from using MST's regular fixed route bus service.

Each of MST's regular fixed route buses are fully accessible and each is equipped with a wheelchair lift. If you believe that you are *unable* to use MST's regular buses due to your disability, you may be eligible for the MST RIDES ADA Paratransit program. To request an application for the MST RIDES ADA Paratransit program, call 1-888-MST-BUS1.

Download the MST RIDES ADA Paratransit application Download MST RIDES ADA Paratransit Application in English or Spanish: www.mst.org

1. MST RIDES ADA PARATRANSIT SERVICE

DESCRIPTION The MST RIDES ADA Paratransit program offers curbside-to-curbside transportation service to eligible passengers as a ride-share program.

Reservation requests may be made in advance until 5:00 PM daily for next day service, or may be made up to 7 days in advance of the day of the trip. There are no restrictions on the purpose of the trip.

Based on vehicle availability, MST RIDES ADA Paratransit may need to schedule your trip within one hour of your requested pick-up time.

Service Hours: MST RIDES ADA Paratransit services are available whenever MST's regular fixed-route bus services are in operation. MST's regular fixed route schedule is subject to change.

Service Area: MST RIDES ADA Paratransit service is provided within a service corridor that extends three quarters of a mile from **any** of MST's regular bus routes. Both the point of departure and the destination of each trip must be within the service corridor.

MST RIDES ADA Paratransit provides service throughout the Monterey Peninsula, Carmel, Carmel Valley, Salinas, Chualar, Gonzales, Greenfield, Soledad, and King City, and to the Watsonville Transit Center.

Other Information – If you need assistance, one registered Personal Care Attendant may ride with you for free. Other companions must pay full fare and may ride as space is available.

WHEELCHAIR ACCESSIBILITY

All MST buses are wheelchair accessible to meet the minimum federal requirement of accommodating a 600 pound load and wheelchair dimensions of 30 x 48 inches. An operator may deny transportation if a customer is using a larger wheelchair and its occupant would be inconsistent with MST safety requirements.

For reasons of personal safety and liability, our drivers may not negotiate stairs or enter private homes or care facilities.

Fares – Exact Fare Required

One-way, 2.7 miles or less	\$3.00
One-way, more than 2.7 miles or less than 19.7 miles	\$5.00
One-way, more than 19.7 miles	\$7.00

Ticket Books

Books of 30 \$1.00 tickets	\$30.00
Ticket books may be purchased from MST offices located at:	

Marina Transit Exchange, 280 Reservation Rd., Marina
MST Bus Stop Shop, 150 Del Monte Ave., Monterey
Salinas Transit Center, 110 Salinas St., Salinas

By Phone: Toll Free 1-888-MST-BUS1

By Mail: MST RIDES Tickets
150 Del Monte Ave., Monterey, CA 93940
(Visa & MasterCard Accepted)

2. MST RIDES SPECIAL TRANSPORTATION (ST) SERVICES

Limited service is also available in parts of unincorporated North and South Monterey County, which are outside of MST's regular ADA service area. For ST program and fare information call 1-888-MST-BUS1.)

3. MST RIDES TAXI VOUCHER PROGRAM

MST has established a taxi voucher program for persons with disabilities in accessing important locations within their communities.

If you are disabled and certified by the MST RIDES ADA Paratransit program, you may qualify for taxi vouchers that can be used in the City of Salinas or on the Monterey Peninsula. Voucher holders must possess a photo ID from a government agency to redeem a voucher with an authorized taxi operator.

Qualified persons can obtain information about the MST taxi voucher program by calling MST customer service or visiting www.mst.org/mobility/vouchers.

SERVICIOS PARA DESCAPACITADO

PROGRAMA DE MST RIDES ADA PARA-

TRANSIT Servicio de transporte para personas discapacitadas En colaboración con la Ley de Americanos con Discapacidades [American with Disabilities Act] (ADA) de 1990, la empresa de transportes Monterey-Salinas Transit ofrece el programa de MST RIDES ADA Paratransit para los clientes que sufren de discapacidades que les *impiden* utilizar los servicios de autobús normales de rutas fijas de MST.

Cada uno de los autobuses normales de ruta fija de MST tiene total acceso y está equipado con un elevador para sillas de rueda. Si usted considera que está *imposibilitado* de utilizar los autobuses normales de MST debido a su discapacidad, es posible que sea elegible para el programa MST RIDES ADA Paratransit. Para pedir una solicitud para el programa MST RIDES ADA Paratransit, llame al 1-888-MST-BUS1.

Baje del Internet la solicitud para MST RIDES ADA

Paratransit Baje del Internet la solicitud en inglés o español para MST RIDES ADA Paratransit: www.mst.org

1. DESCRIPCIÓN DEL SERVICIO MST RIDES ADA PARATRANSIT

El programa MST RIDES ADA Paratransit ofrece servicio de transporte de acera a acera a los pasajeros elegibles mediante un programa de viaje compartido.

Se pueden efectuar pedidos de reserva para el día siguiente por adelantado todos los días hasta las 5:00 p.m., o bien con hasta 7 días de anticipación al día de su viaje. No hay restricciones en cuanto al propósito de su viaje.

Dependiendo de la disponibilidad de vehículos, es posible que MST RIDES ADA Paratransit deba programar su viaje dentro de un horario que puede extenderse desde una hora antes hasta una hora después de la hora en la que usted desea ser recogido.

Horas de servicio Los servicios de MST RIDES ADA Paratransit están disponibles durante los horarios de funcionamiento de los autobuses normales de ruta fija de MST. El horario de rutas fijas normales de MST puede cambiar.

Área de servicio El servicio de MST RIDES ADA Paratransit es provisto dentro de un corredor de servicio que se extiende tres cuartos de milla desde **cualquier** ruta normal del autobús de MTS. Tanto el punto de partida como el destino de cada viaje deberá encontrarse dentro de este corredor de servicios.

MST RIDES ADA Paratransit provee servicios en toda la Península de Monterey, Carmel, Carmel Valley, Salinas, Chualar, Gonzáles, Greenfield, Soledad, y Watsonville Transit Ctr.

Información adicional – Si usted necesita ayuda, un Asistente para Cuidado Personal lo podrá acompañar gratis. Otros acompañantes deberán abonar la tarifa completa y podrán viajar dependiendo del espacio.

ACCESIBILIDAD PARA SILLAS DE RUEDAS

Todos los autobuses de MST son la silla de ruedas accesible para cumplir la exigencia federal mínima de acomodar una carga de 600 libras y dimensiones de silla de ruedas de 30 por 48 pulgadas. Un operador puede negar el transporte si un cliente está utilizando una silla de ruedas más grande y su ocupante sería inconsecuente con exigencias de seguridad MST.

Por razones de seguridad personal y responsabilidad civil, nuestros conductores no podrán subir escaleras ni entrar en hogares privados ni en centros de cuidado.

Tarifas – Se requiere cambio exacto

Ida, 2.7 millas o menos	\$3.00
Ida, más de 2.7 millas o menos de 19.7 millas	\$5.00
Ida, más de 19.7 millas	\$7.00

Talonario de boletos

Talonario de 30 boletos de \$1.00	\$30.00
-----------------------------------	---------

Los talonarios de boletos podrán ser adquiridos en las oficinas de MST en:

Marina Transit Exchange, 280 Reservation Rd., Marina
MST Bus Stop Shop, 150 Del Monte Ave., Monterey
Salinas Transit Center, 110 Salinas St., Salinas

Por teléfono: Gratis 1-888-MST-BUS1

Por correspondencia: MST RIDES Tickets
150 Del Monte Ave., Monterey, CA 93940

(Se aceptan Visa y MasterCard)

2. SERVICIOS DE TRANSPORTE (ST) ESPECIALES DE MST RIDES

Estará también disponible el servicio en partes no incorporadas del norte y sur del Condado de Monterey, que se encuentran fuera del área de servicios habitual de ADA en MST. (Para obtener información sobre tarifas y ST programas llamar al 1-888-MST-BUS1).

3. PROGRAMA DE VALE A TAXI DE MST RIDES

MST ha establecido un programa de vale a taxi para personas con discapacidades en tener acceso a ubicaciones importantes dentro de su comunidades. Si usted incapacitado y certificado por los paseos de programa de paratransito de MST RIDES ADA usted puede tener derecho a vales de taxi que pueden ser usados en la ciudad de Salinas o en la península de Monterey. Tenedores de vale debe poseer una foto ID de una agencia del gobierno para redimir un vale con un operador de taxi autorizado.

Las personas calificadas pueden obtener la información sobre el programa de vale de taxi MST llamando el servicio de cliente de MST o la visita a www.mst.org/mobility/vouchers.

SPECIAL MEDICAL TRIPS

MST’s Special Medical Trips provide medical transportation two days per month to the Bay Area. The program is open to all Monterey County residents. To ride, you must make a reservation. Reservations are on a first-come, first-served basis, and must be made by 5:00 PM the day before you plan to travel. Cancellations must also be made before 5:00 PM the day before your reserved trip. Failure to cancel by 5:00 PM may jeopardize future riding privileges. The round-trip fare is \$40 payable in cash or with MST Special Medical Trips tickets. You may bring one Personal Care Attendant registered with MST with you without charge. Other companions can ride when space is available for the \$40 fare. There are no discounts offered for this program. The program will operate on the following schedule:



First Tuesday of Each Month - San Jose and Palo Alto	
Departs Salinas Transit Center – Gate 9	9:00 AM
Santa Clara Valley Medical Center Stanford Medical Center Lucille Packard Children’s Hospital Veterans Administration Hospital	
Departs Palo Alto no later than 3:00 PM	Return to Salinas – Gate 9

Third Thursday of Each Month - San Francisco	
Departs Salinas Transit Center – Gate 9	9:00 AM
University of California San Francisco Medical Center Mt. Zion Medical Hospital	
Departs San Francisco no later than 3:00 PM	Return to Salinas – Gate 9

Each trip will originate, and return to the Salinas Transit Center, 110 Salinas Street, Gate 9. It is your responsibility to find transportation to and from the Salinas Transit Center.

Reservations and information: 831-373-1393 or 831-754-2804, option 2

VIAJES MÉDICOS ESPECIALES

Los viajes médicos especiales de MST proporcionan transporte médico dos días por mes en el área de la Bahía. El programa está abierto a todos los residentes del Condado de Monterey. Para usarlo, usted debe hacer una reserva. Las reservas se hacen según el orden de llegada, y deben hacerse a más tardar a las 5:00 PM del día anterior a la fecha en la que planea viajar. Las cancelaciones también deben realizarse antes de las 5:00 PM del día anterior a la fecha del viaje reservado. El incumplimiento de este requisito podría comprometer sus privilegios de viaje futuros.

La tarifa de viaje de ida y vuelta es de \$40 y debe pagarse en dinero efectivo o con boletos de viajes especiales médicos de MST. Usted puede traer consigo sin cargo alguno a un asistente de atención personal registrado con MST. Cualquier otro acompañante podrá viajar siempre que haya espacio disponible pagando la tarifa de viaje de \$40. No se ofrecen descuentos para este programa. El programa funcionará en los siguientes horarios:

Primer martes de cada mes - San José y Palo Alto	
Sale del Salinas Transit Center – Puerta 9	9:00 AM
Santa Clara Valley Medical Center Stanford Medical Center Lucille Packard Children's Hospital Veterans Administration Hospital	
Sale de Palo Alto a más tardar a las 3:00 PM	Regreso a Salinas – Puerta 9

Tercer jueves de cada mes - San Francisco	
Sale del Salinas Transit Center – Puerta 9	9:00 AM
University of California San Francisco Medical Center Mt. Zion Medical Hospital	
Sale de San Francisco a más tardar a las 3:00 PM	Regreso a Salinas – Puerta 9

Cada viaje se iniciará y regresará al Salinas Transit Center, 110 Salinas Street, puerta 9. Es su responsabilidad encontrar transporte a y desde el Salinas Transit Center.

Reservas e información: 831-373-1393 ó 831-754-2804, opción 2

Paratransit Application

MST RIDES

ADA Paratransit Services



Equal access for everyone

MST ADA Paratransit (RIDES) provides curb-to-curb accessible transportation to persons with physical or cognitive disabilities who are unable to independently use public fixed-route bus service.

Acceso equivalente para todos

ADA Paratransit (RIDES) de MST proporciona transporte accesible de acera a acera a las personas con discapacidades físicas o cognitivas que no pueden utilizar independientemente el servicio de autobús de rutas fijas.



MST certifies persons with disabilities for paratransit services in Monterey County in compliance with the Americans with Disabilities Act (ADA) of 1990. The ADA defines standards for determining eligibility and stipulates that persons with disabilities have the same right to transit services as do others using MST bus service.

What is ADA Paratransit?

MST ADA Paratransit is a service operated by MST (also known as RIDES) for persons with disabilities to provide equal access to bus transit services. The key concept of the mandate is that persons with disabilities are able to travel to the same locations in roughly the same amount of travel time comparable to someone who walks to a bus stop, travels to another bus stop near their destination, and then walks the rest of the way.

Paratransit services are only provided within a $\frac{3}{4}$ -mile corridor on either side of a regular service bus route during the same days and times that bus operates.

Who is eligible?

An individual who has physical or cognitive limitations, which prevent them from traveling to and from their desired destination within the MST service area, may qualify for paratransit services under some conditions. **A physical or cognitive disability alone does not qualify an individual**

for paratransit services. Rather, it is a person's inability to access transit services due to those limitations that determines eligibility.

Once certified, a paratransit traveler may call MST to arrange for paratransit services. A reservation specialist will determine the most appropriate and efficient mode of transportation for each requested trip. This determination will be based upon the traveler's abilities as well as their disabilities, their pick up and drop off locations, and weather and time conditions.

Is eligibility permanent?

During the certification process, we will determine if your limitations are temporary or permanent. Those with verifiable permanent qualifying conditions may receive lifetime certification. All others will be notified when their qualification expires in ample time to reapply for certification.

When can I use paratransit?

During the certification process, MST will determine whether you will receive conditional or unconditional paratransit services, since eligibility is based upon a person's inability to access regular bus service. This may mean that, depending upon your travel plans, paratransit services will be provided in full, partially provided, or perhaps not at all for that particular trip. Of course, the eligibility specialist will gladly explain all this during your interview.



All fixed-route MST buses are equipped with lifts or ramps making them accessible to people with physical disabilities. MST bus drivers are trained to assist travelers needing assistance with boarding, directions and transfers.

Do seniors qualify?

Eligibility is based upon a disability, not upon age. So a senior with a disability may qualify under the same criteria as other travelers regardless of age.

Are discounted fares available?

No. Paratransit services are very expensive to provide. The passenger fare covers only a small portion of the actual cost. MST tries to keep fares as affordable as possible by providing shared rides (vehicles that may include other passengers traveling to other destinations).

Where will I get picked up and dropped off?

You will be picked up at the nearest accessible street curb closest to your place of origin and dropped off at the nearest accessible street curb closest to your destination. If you need assistance getting to and from the pick up and drop off curbs, you may have a registered personal care attendant (PCA) assist you. PCAs can ride with you for free.

Other companions ride with you as well, but must pay full RIDES fare and may ride only when

all other paratransit customer's travel needs are met for that vehicle.

Instructions for applying

The application process must be completed to determine eligibility. Please read this entire brochure and all application steps listed below carefully. Please adhere closely to each application step. Should you require assistance with any of these steps, please contact MST. There is no fee to apply.

- 1** Complete the one page Contact Information Form.
- 2** Have a California licensed health care professional who has the qualifications and training to properly evaluate your abilities and your limitations regarding the use of public transportation fill out the Professional Verification Form. This form must be signed and dated by the licensed practitioner; no signature stamps or substitutions will be accepted.

Remember that it is your responsibility to make sure that both required forms are completed fully, signed, dated, and returned to MST in a timely manner. Incomplete or illegible forms may delay processing of your application.



- 3 Submit the fully completed, signed and dated forms to:

MST ADA Paratransit Service
150 Del Monte Avenue
Monterey, CA 93940

- 4 Once the MST Eligibility Specialist reviews your completed forms, you will be contacted by telephone to schedule an in-person interview. After the interview, we may ask you to take a short bus trip with our travel trainer. This will take about 30-45 minutes, and will give us a better idea of your travel abilities and limitations. Please dress appropriately for the bus trip.

When you have successfully completed all the above steps, you will be notified by mail within 21 days whether or not you are eligible for MST ADA Paratransit services, and under which conditions.

Regardless of whether you qualify for MST ADA Paratransit Services, or under what conditions, you are eligible to receive free fixed-route travel training. Call 831-393-8194 if you are interested in receiving training.

MST certifica a las personas con discapacidades para utilizar los servicios de paratransito del Condado de Monterey de manera acorde con la Ley de americanos con discapacidades (Americans with Disabilities Act) (ADA) de 1990. La Ley ADA define las normas para determinar la elegibilidad y estipula que las personas con discapacidades poseen el mismo derecho de utilizar los servicios de transporte público que los demás que usan el servicio de autobuses de MST.

¿Qué es ADA Paratransit?

ADA Paratransit de MST es un servicio administrado por MST (también conocido como RIDES) para personas con discapacidades que tiene como propósito proporcionar acceso equitativo a los servicios de transporte público en autobús. El concepto clave del decreto es que las personas con discapacidades deben poder viajar a los mismos lugares en aproximadamente el mismo tiempo de viaje que alguien que camina hasta una parada de autobús, viaja a otra parada de autobús cerca de su punto de destino y luego camina hasta su punto de destino.

Los servicios de paratransito se proporcionan sólo dentro de un corredor de $\frac{3}{4}$ de milla a cada lado de una ruta de servicio normal de autobús durante los mismos días y horarios en los que funciona el autobús.

¿Quién es elegible?

Los individuos que poseen limitaciones físicas o cognitivas que no les permiten viajar a y desde sus puntos de destino deseados dentro del área de servicio de MST pueden ser elegibles para recibir servicios de paratransito en ciertas circunstancias.

Una discapacidad física o cognitiva en sí misma no hace que el individuo sea elegible

para recibir servicios de paratransito. De hecho, lo que determina la elegibilidad es la incapacidad de la persona de acceder a los servicios de transporte público a causa de esas limitaciones.

Una vez certificado, un pasajero de paratransito puede llamar a MST para programar servicios de paratransito. Un especialista en reservas determinará la modalidad de transporte más apropiada y eficiente para cada viaje solicitado. Esta determinación se basará en las capacidades del pasajero así como en sus discapacidades, el lugar donde debe pasárselo a buscar y el lugar de destino y el clima y el tiempo.

¿Es permanente la elegibilidad?

Durante el proceso de certificación, determinaremos si sus limitaciones son temporales o permanentes. Quienes tengan problemas verificables y permanentes que los hacen elegibles para recibir el servicio pueden recibir una certificación de por vida. Todos los demás recibirán una notificación de cuándo vencerá su elegibilidad con anticipación suficiente para que puedan volver a solicitar su certificación.

¿Cuándo puedo usar el servicio de paratransito?

Durante el proceso de certificación, MST determinará si usted recibirá servicios de paratransito condicionales o incondicionales, ya que la elegibilidad está basada en la incapacidad de la persona de acceder al servicio de autobús normal. Esto puede significar que, dependiendo de sus planes de viaje, los servicios de paratransito se proporcionarán por completo, parcialmente, o tal vez no se proporcionen para un viaje específico. Por supuesto, un especialista en elegibilidad le explicará con gusto todo esto durante su entrevista.

Todos los autobuses de ruta fija de MST están equipados con ascensores y rampas para que las personas con discapacidades físicas puedan acceder a ellos. Los choferes de los autobuses de MST están capacitados para ayudar a los pasajeros que necesitan asistencia para subir y bajar, instrucciones y transferencias.

¿Son elegibles las personas de la tercera edad?

La elegibilidad está basada en una discapacidad, no en la edad. Por lo tanto, una persona de la tercera edad con una discapacidad puede ser elegible bajo los mismos criterios que otros pasajeros, sin importar cuál sea la edad.

¿Hay tarifas de viaje con descuento disponibles?

No. Los servicios de paratransito son muy caros de proporcionar. La tarifa de viaje del pasajero cubre sólo una porción muy reducida del costo real. MST trata de mantener las tarifas de viaje lo más accesibles posibles proporcionando viajes compartidos (vehículos que pueden incluir a otros pasajeros que viajan a otros puntos de destino).

¿Dónde me pasarán a buscar y me dejarán?

Lo pasarán a buscar en el borde de acera accesible más cercano a su punto de origen y será dejado en el borde de acera accesible más cercano a su punto de destino. Si necesita asistencia para llegar a y trasladarse desde el borde de acera donde lo pasan a buscar y lo dejan, puede tener a un asistente de atención personal registrado (PCA, por sus siglas en inglés) que lo ayude. Los PCA pueden viajar gratuitamente con usted.

Otros acompañantes también pueden viajar con usted, pero deben pagar la tarifa de viaje completa de RIDES y sólo podrán acompañarlo cuando se hayan cubierto todas las necesidades de viaje de los otros clientes de paratransito para ese vehículo.

Instrucciones para solicitar el servicio

Se debe completar el proceso de solicitud para determinar la elegibilidad. Por favor lea con cuidado todo el folleto y todos los pasos de solicitud indicados abajo. Por favor cumpla cuidadosamente con cada paso de la solicitud. Si necesita ayuda con cualquiera de estos pasos, por favor comuníquese con MST. No se cobra por presentar una solicitud.

- 1** Complete la forma de información de contacto de una página.
- 2** Pídale a un profesional médico autorizado en California que cuente con todos los conocimientos y la capacitación necesarios para evaluar apropiadamente sus capacidades y limitaciones para usar el transporte público que complete la forma de verificación profesional. Esta forma debe ser firmada y fechada por el profesional autorizado. No se aceptarán firmas selladas o sustituciones. **Recuerde que es su responsabilidad asegurarse de que ambas formas se completen totalmente, se firmen, se fechen y se devuelvan a MST de forma oportuna. Las formas incompletas o ilegibles podrán atrasar el procesamiento de su solicitud.**

- 3** Presente las formas completas, firmadas y fechadas a:

MST ADA Paratransit Service
150 Del Monte Avenue
Monterey, CA 93940

- 4** Una vez que el especialista de elegibilidad de MST evalúe sus formas completadas, se comunicarán con usted por teléfono para programar una entrevista en persona. Después de la entrevista, es posible que le solicitemos que realice un viaje corto en autobús con nuestro capacitador de viaje. Esto tomará entre 30-45 minutos y nos dará una mejor idea de sus capacidades y limitaciones de viaje. Por favor vístase de manera apropiada para el viaje en autobús.

Cuando haya completado con éxito todos los pasos mencionados arriba, se le notificará por correo dentro de los 21 días siguientes si es o no elegible para recibir servicios ADA Paratransit de MST, y de acuerdo a qué condiciones.

Sin importar que usted sea o no elegible para recibir servicios de ADA Paratransit de MST o qué condiciones deba cumplir, usted tiene derecho a recibir capacitación de viaje gratuita para viajar en los autobuses de ruta fija. Llame al 831-393-8194 si está interesado en recibir esta capacitación.

MST

MONTEREY-SALINAS TRANSIT

*Wherever life
takes you.*

Aromas
Big Sur
Carmel
Carmel Valley
Castroville
Chualar
Del Rey Oaks
Elkhorn
Fort Hunter Liggett
Gilroy
Gonzales
Greenfield
King City
Marina
Monterey
Morgan Hill
Moss Landing
Pacific Grove
Pajaro
Paso Robles
Pebble Beach
Prunedale
Salinas
Sand City
San Jose
San Miguel
Seaside
Soledad
Watsonville

One Ryan Ranch Road
Monterey, CA 93940
1-888-MST-BUS1
(1-888-678-2871)
www.mst.org



Printed on recycled
paper with 30% PCW
(post-consumer waste)
using low VOC soy inks.

Monterey-Salinas Transit ADA Paratransit

Contact Information Form

PLEASE PRINT OR TYPE ALL RESPONSES (EXCEPT SIGNATURE). RESPONSES MUST BE LEGIBLE.

(TYPE-IN PDF FORM AVAILABLE AT [HTTP://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/](http://www.mst.org/mobility/ada-paratransit-rides/))

This contact information may be shared with other transit officials and health care professionals should you decide to apply for ADA Paratransit Services. It will not be used for any other purpose. You must complete all items on the form.

PLEASE SELECT THE REASON(S) YOU ARE CONSIDERING APPLYING

<input type="checkbox"/>	I CAN NOT ACCESS A BUS STOP IN THE LOCATIONS WHERE I WANT TO TRAVEL
<input type="checkbox"/>	I CAN NOT UNDERSTAND OR REMEMBER MAPS, SCHEDULES OR DIRECTIONS

PLEASE PROVIDE THE FOLLOWING REQUESTED CONTACT INFORMATION

Your Full Name:		
Address Where You Live:		
City:	State:	Zip Code:
Name of apartment complex or residence (if applicable):		
Mailing address if different from above:		
Date of Birth: / /	← Example: 01/01/2011	Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>
Home Phone:	Cell Phone:	Message Phone:
E-mail Address:		Primary Language:
How did you learn about MST Paratransit (RIDES)?		
List two people we can call in case of emergency (or print "none" next to Name):		
Name:		Phone:
Name:		Phone:

<input type="checkbox"/>	CHECK HERE IF YOU ARE COMPLETING THIS FORM FOR THE APPLICANT AND YOU HAVE FULL LEGAL AUTHORITY TO ACT ON HIS/HER BEHALF IN APPLYING FOR AND ENROLLING IN THIS PROGRAM	
Name:		Phone:
Mailing Address:		

Once MST receives your completed *Contact Information Form* and the *Professional Verification Form* from your *health care provider*, we will contact you to schedule an in-person interview. If transportation is needed to/from the interview site, MST will provide transportation for you.

Signature: _____ Date: ____/____/____

Mail to MST ADA Paratransit Service at 150 Del Monte Avenue, Monterey, California 93940-2444

Monterey-Salinas Transit ADA Paratransit Professional Verification Form

PLEASE PRINT OR TYPE ALL RESPONSES (EXCEPT SIGNATURE). RESPONSES MUST BE LEGIBLE.
(TYPE-IN PDF FORM AVAILABLE AT [HTTP://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/](http://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/))

Applicants Full Name:

CALIFORNIA LICENSE VERIFICATION (MD, DO, DC, PhD, LCSW, LMFT, RN, etc.)			
Person Named on License	Print License Type	Print License #	Expiration Date
			/ /
Office Telephone:		Office Fax:	
How long has the applicant been in your care?		Years__ Months__	
PLEASE RESPOND TO THE QUESTIONS BELOW REGARDING THE APPLICANT'S LIMITATIONS			
<input type="checkbox"/> Applicant can only stand for__minutes at a time before he/she needs to sit.			
<input type="checkbox"/> Applicant can only walk for__minutes before he/she needs to rest.			
<input type="checkbox"/> Applicant can only walk <u>up</u> a street grade less than__%.			
<input type="checkbox"/> Applicant can only walk <u>down</u> a street grade less than__%.			
<input type="checkbox"/> Applicant has a visual impairment which limits his/her ability to:			
<input type="checkbox"/> Applicant will require the assistance of a person care attendant or a mobility device to ride the bus. Please specify which and under what conditions.			
<input type="checkbox"/> Applicant's impairment keeps him/her from navigating city streets and roads by use of signs, maps or written/oral directions. Please specify which and under what conditions.			
Is the applicant's limitation(s) <input type="checkbox"/> Permanent <input type="checkbox"/> Temporary (lasting _____ months)?			

Your signature below certifies that this form has been completed or reviewed fully by you, that the above information is accurate and current, and that you understand that false or misleading information provided for the purpose of qualifying your patient or client for publically subsidized services violates State and Federal law.

This form must be signed by the California licensed professional named above. Signature stamps are prohibited.

Provider Signature: _____ Date ____/____/____

Mail to MST ADA Paratransit Service at 150 Del Monte Avenue, Monterey, California 93940-2444

Formulario de información de contacto

POR FAVOR ESCRIBA EN MOLDE O EN MAQUINA Y RESPONDA A LAS PREGUNTAS (CON LA EXCEPCIÓN DE SU FIRMA). LAS RESPUESTAS DEBEN DE SER LEGIBLES. (PDF @ [HTTP://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/](http://www.mst.org/mobility/ada-paratransit-rides/))

Todos los ítems de esta forma deben completarse de manera legible. Esta información de contacto se compartirá con otros funcionarios de transporte público y profesionales de la salud si usted decide solicitar elegibilidad. No se utilizará para ningún otro propósito.

POR FAVOR SELECCIONE LA RAZÓN POR CUAL ESTA CONSIDERANDO SU SOLICITUD

<input type="checkbox"/>	No puedo acceder a una parada de autobús en todos los lugares a los que deseo viajar.
<input type="checkbox"/>	No puedo entender o recordar mapas, horarios o direcciones.

POR FAVOR PROPORCIONE LA SIGUIENTE INFORMACIÓN SOLICITADA

Nombre:		
Calle (conde viva):		
Ciudad:	Estate:	Código Postal:
Nombre del complejo de apartamentos o la residencia (de ser aplicable):		
Dirección postal:		
Fecha de nacimiento:	← 01/01/2011	Género: Hombre <input type="checkbox"/> Mujer <input type="checkbox"/>
Teléfono de su casa:		Teléfono celular:
Correo electrónico:		
¿Cómo se enteró de MST ADA Paratransito (RIDES)?		
Indique a dos personas a las que podemos llamar en caso de emergencia (o marque <i>ninguno para cada nombre</i>):		
Nombre:		Teléfono:
Nombre:		Teléfono:
<input type="checkbox"/>	Marque aquí si está llenando este formulario para el solicitante y si tiene autoridad legal para actuar sobre el nombre del solicitante en la aplicación y para inscribir al solicitante en este programa.	
Nombre:		Teléfono:
Dirección postal:		

Una vez que MST reciba su forma de información de contacto y la forma de verificación profesional (Professional Verification Form) completas, le avisaremos por teléfono y por correo para programar una entrevista en persona. Si necesita transporte de ida o vuelta al lugar de la entrevista, MST se lo proporcionará..

Firma: _____ Fecha: ____/____/____

Mail to MST ADA Paratransit Service at 150 Del Monte Avenue, Monterey, California 93940-2444

Monterey-Salinas Transit ADA Paratransit Professional Verification Form

PLEASE PRINT OR TYPE ALL RESPONSES (EXCEPT SIGNATURE). RESPONSES MUST BE LEGIBLE.
(TYPE-IN PDF FORM AVAILABLE AT [HTTP://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/](http://WWW.MST.ORG/MOBILITY/ADA-PARATRANSIT-RIDES/))

Applicants Full Name:

CALIFORNIA LICENSE VERIFICATION (MD, DO, DC, PhD, LCSW, LMFT, RN, etc.)			
Person Named on License	Print License Type	Print License #	Expiration Date
			/ /
Office Telephone:		Office Fax:	
How long has the applicant been in your care?		Years__ Months__	
PLEASE RESPOND TO THE QUESTIONS BELOW REGARDING THE APPLICANT'S LIMITATIONS			
<input type="checkbox"/> Applicant can only stand for__minutes at a time before he/she needs to sit.			
<input type="checkbox"/> Applicant can only walk for__minutes before he/she needs to rest.			
<input type="checkbox"/> Applicant can only walk <u>up</u> a street grade less than__%.			
<input type="checkbox"/> Applicant can only walk <u>down</u> a street grade less than__%.			
<input type="checkbox"/> Applicant has a visual impairment which limits his/her ability to:			
<input type="checkbox"/> Applicant will require the assistance of a person care attendant or a mobility device to ride the bus. Please specify which and under what conditions.			
<input type="checkbox"/> Applicant's impairment keeps him/her from navigating city streets and roads by use of signs, maps or written/oral directions. Please specify which and under what conditions.			
Is the applicant's limitation(s) <input type="checkbox"/> Permanent <input type="checkbox"/> Temporary (lasting _____ months)?			

Your signature below certifies that this form has been completed or reviewed fully by you, that the above information is accurate and current, and that you understand that false or misleading information provided for the purpose of qualifying your patient or client for publically subsidized services violates State and Federal law.

This form must be signed by the California licensed professional named above. Signature stamps are prohibited.

Provider Signature: _____ Date ____/____/____

Mail to MST ADA Paratransit Service at 150 Del Monte Avenue, Monterey, California 93940-2444

Travel Training Program

Travel Training

free service offered by MST



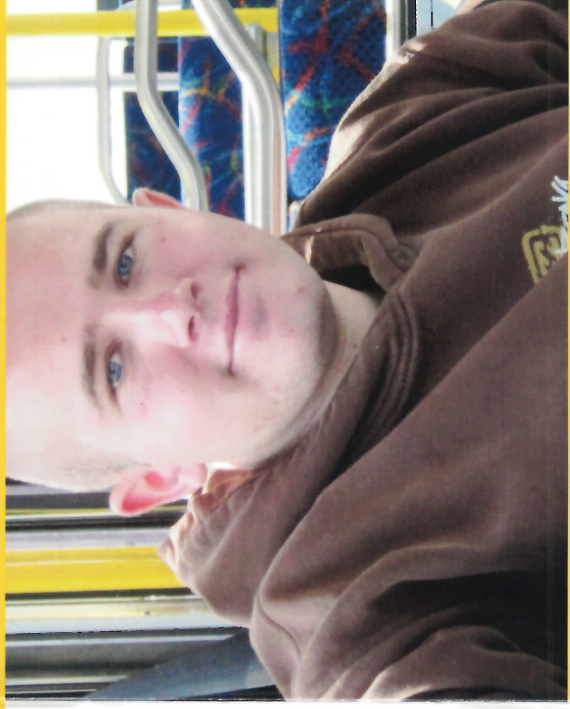
Contact MST's Mobility Specialist

(831) 393-8194

mstmobility.org

Capacitación de viaje

Un servicio gratuito que ofrece MST



General Fixed-Route Travel Training

The participant will receive the training and support necessary to meet their general bus traveling needs, including how to:

- Plan a trip
- Understand route maps, stops, schedules and landmarks
- Get to and from bus stops safely
- Get on and off the bus safely
- Pay fares and purchase passes
- Ride a specific route
- Transfer to other buses
- Use a mobility device when riding

Destination-Specific Travel Training

For participants with special challenges who may need more extensive training, MST offers the training and support necessary to access specific locations such as work, school, community centers and medical providers.

Mobility Device Travel Training

Participants will receive a combination of practical instruction and safety tips including equipment demonstrations and hands-on experiences.

IST Travel Training

IST offers travel training to individuals, groups and organizations. All coaches are fully accessible persons with special mobility needs.

Training involves a brief classroom session and/or bus ride accompanied by a Mobility Specialist.

Comuníquese con el especialista en movilidad de MST (Mobility Specialist)

(831) 393-8194 / mstmobility.org

- Planear un viaje
- Entender los mapas de ruta, las paradas, los horarios y los puntos geográficos conocidos
- Llegar a y volver de las paradas del autobús de forma segura
- Subir y bajar del autobús de forma segura
- Pagar las tarifas de viaje y comprar pases
- Viajar en una ruta específica
- Transferirse a otros autobuses
- Usar un dispositivo de movilidad cuando viaje

Capacitación de viaje con punto de destino específico

Para los participantes con desafíos especiales que tal vez necesiten un entrenamiento más exhaustivo, MST ofrece el entrenamiento y el apoyo necesarios para tener acceso a lugares específicos como el trabajo, la escuela, los centros comunitarios y los proveedores de atención médica.

Capacitación de viaje con dispositivos de movilidad

Los participantes recibirán una combinación de instrucción práctica y consejos de seguridad, incluyendo demostraciones del uso del equipo y experiencias prácticas.

Capacitación de viaje de MST

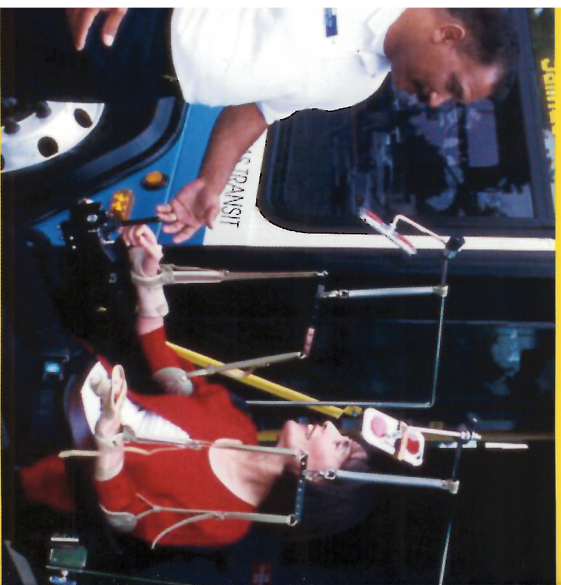
MST ofrece capacitación de viaje a individuos, grupos y organizaciones. Todos los autobuses son plenamente accesibles para las personas con necesidades de movilidad especiales.

El entrenamiento incluye una sesión breve en el salón de clases y/o un viaje en autobús acompañado por un especialista en movilidad (Mobility Specialist).

Capacitación general para viajes de ruta fija

El participante recibirá la capacitación y el apoyo necesarios para satisfacer sus necesidades generales de viaje en autobús, incluyendo cómo:

Explore
the possibilities



Wherever life
takes you.

MST
MONTEREY-SALINAS TRANSIT

One Ryan Ranch Road
Monterey, CA 93940
1-888-MST-BUS1
(1-888-678-2871)
www.mstmobility.org

Aptos
Big Sur
Carmel
Carmel Valley
Castroville
Chualar
Del Rey Oaks
Elkhorn
Fort Hunter Liggett
Gilroy
Gonzales
Greenfield
King City
Marina
Monterey
Morgan Hill
Moss Landing
Pacific Grove
Pajaro
Paso Robles
Pebble Beach
Prunedale
Salinas
Sand City
San Jose
San Miguel
Santa Cruz
Seaside
Soledad
Watsonville

MST
Travel Training
Capacitación de viaje



**MST provides free
fixed-route travel
training to teach
interested individuals
how to safely and
independently ride
the bus.**

MST ofrece capacitación de
viaje gratuita para rutas de
viaje fijas que enseña a los
individuos interesados
cómo viajar en autobuses
de manera segura e
independiente.

Explore
the Possibilities



Gain independence and confidence.
Meet other workers, students,
retirees and vacationers. Make a
positive impact on the environment.
Ride in a safe, clean and well-
maintained vehicle. Leave driving to
the professionals. Save thousands
of dollars a year.

Everyone is eligible.

Everyone is eligible.

Gain independence and confidence.
Meet other workers, students,
retirees and vacationers. Make a
positive impact on the environment.
Ride in a safe, clean and well-
maintained vehicle. Leave driving to
the professionals. Save thousands
of dollars a year.



Monterey County
Quality Services



Printed on recycled
paper with 30% PCW
(post-consumer waste)
using 100% VOC soy inks.



Paper from
responsible sources
Cert no. SCS-COC-0144

February 1, 2013
Español al interior

Taxi Voucher Program

MST

MONTEREY-SALINAS TRANSIT

One Ryan Ranch Road
Monterey, CA 93940
1-888-MST-BUS1
(1-888-678-2871)
www.mst.org

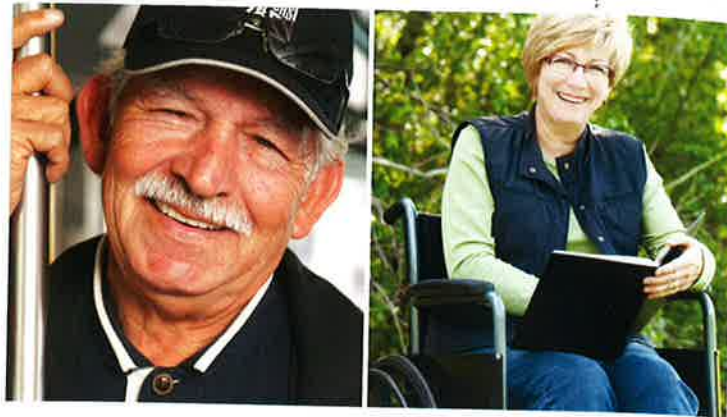
Taxi Voucher Program
Carmel
Del Rey Oaks
Monterey
Pacific Grove
Salinas
Sand City
Seaside

MST

Taxi Voucher Program

Programa de vales para taxi





Monterey-Salinas Transit (MST) has established a taxi voucher program to assist seniors and persons with disabilities in accessing important locations within their community. Taxi providers approved by MST for voucher service must accept MST issued taxi vouchers as payment toward the total metered fare.

Who qualifies

If you are 65 years or older, or are certified by MST's ADA paratransit program (RIDES), and you reside in one of the participating cities, you probably qualify for the program.

How it works

Qualified persons can obtain MST taxi vouchers free of charge to travel within their local community. For seniors, these vouchers will be available in the city in which you reside. For those certified by MST's ADA paratransit program, you may obtain vouchers by contacting MST directly. Once you have your vouchers (A) print your name legibly on the appropriate line and then (B) sign your name below on each voucher. See sample voucher below:

MONTEREY-SALINAS TRANSIT TAXI VOUCHER
 Please Present Your Voucher ID To The Taxi Driver • Voucher Must Be Completed Fully and Legibly

24001

Driver: **Molly Brown** (Callout A)

Passenger: **Molly Brown** (Callout B)

Total Fares: \$

Pick Up Address: \$

Meter Reading: Mileage: \$

Driver: **Molly Brown** (Callout A)

Passenger: **Molly Brown** (Callout B)

Time: ☐ AM ☐ PM

City: ☐ Cash ☐ MST-RIDES Ticket

A Present Your Voucher ID To The Taxi Driver

B Voucher Must Be Completed Fully and Legibly

Print: **Molly Brown**

Signature: **Molly Brown**

Print: **Molly Brown**

Signature: **Molly Brown**

Fares: \$

Date: ☐ AM ☐ PM



MST

Taxi Voucher Program Quick Reference Guide

- 1** Obtain vouchers
 - Seniors: Your City
 - RIDES clients: MST*
- 2** Fill-out vouchers
- 3** Call a participating taxi
- 4** Present to taxi driver:
 - voucher
 - \$3 co-payment
 - picture ID

* 1-888-MST-BUS1 (1-888-678-2871)

When you are ready to ride, call a local approved taxi. Give yourself plenty of extra time as a taxi may not be immediately available when you call.

Upon arrival of your taxi, you must announce your intention to use a taxi voucher. You must also make a \$3.00 cash co-payment to your driver, and present a picture ID.

The driver will make sure you have completed all information required on the voucher, including your signature. You will need one voucher for each one-way trip. The voucher is payment for the rest of your trip, regardless of the length, up to a fare meter reading amount of \$17.00. You are responsible for paying any amount above the \$17.00 metered amount. The voucher program is designed for short trips so most trips will not require any payment beyond the \$3.00 co-payment.

A voucher holder may bring other people along at no further charge as long as there is adequate seating and all are traveling together from start to finish. If needed, make arrangements for your return trip with your taxi driver when you arrive at your destination.

Taxi Voucher service areas

Taxi vouchers are valid for use within one of the two areas listed below. The taxi voucher trip must originate and terminate within only one of these areas:

Area 1

Anywhere within the city limits of Salinas.

Area 2

Anywhere within the city limits of Carmel, Del Rey Oaks, Monterey, Pacific Grove, Sand City, and Seaside as long as the trip originates and terminates in one of these cities.

How do I get vouchers?

Each city will determine where and how vouchers will be dispersed to qualified passengers. Please visit www.mstmobility.org or call 1-888-MST-BUS1 (1-888-678-2871) for current voucher distribution locations and telephone numbers for authorized taxi providers.

What else should I know?

When a customer presents a voucher to a taxi driver, the driver cannot refuse service as long as the trip originates and terminates within the city limits of Salinas or within the cities of the Peninsula (see previous page). The taxi driver may negotiate with a customer who wishes to continue their trip beyond those boundaries but the customer may not use more than one voucher per complete trip. Voucher holders must report any refusal of service to MST. In turn, MST will report all violations to the Regional Taxi Authority for disciplinary action.

For more information

1-888-MST-BUS1
(1-888-678-2871)
www.mstmobility.org



Monterey-Salinas Transit (MST) ha establecido un programa de vales para taxi para ayudar a los adultos mayores y a personas con discapacidades a llegar a lugares importantes dentro de su comunidad. Los proveedores de taxis aprobados para el servicio de vales de MST deben aceptar los vales para taxi emitidos por MST para pagar la tarifa medida.

Quién es elegible

Si usted tiene 65 años o más, o ha sido certificado por el programa ADA paratransito de MST (RIDES), y reside en una de las ciudades participantes, probablemente sea elegible para el programa.

Cómo funciona

Las personas elegibles pueden obtener vales para taxi de MST gratuitamente para viajar dentro de su comunidad local. En el caso de los adultos mayores, estos vales estarán disponibles en la ciudad en la que residen. Quienes hayan sido certificados por el programa ADA paratransito de MST pueden obtener los vales comunicándose directamente con MST. Una vez que tenga los vales (A) escriba su nombre en letra de molde legible en la línea apropiada y luego (B) firme su nombre debajo de cada vale. Vea el ejemplo de vale que aparece abajo:

The diagram shows a 'MONTEREY-SALINAS TRANSIT TAXI VOUCHER' form. Callout A points to the 'Passenger Name' field, which is filled with 'Molly Brown' in block letters. Callout B points to the 'Signature' field, which is filled with 'Molly Brown' in cursive script. The form includes fields for Driver Name, Passenger Name, Total Passengers, Date, Time, City, and Payment Method (Cash or MST-RIDES Ticket).

MST

Programa de vales para taxi Guía de consulta rápida

- 1 Obtenga vales
 - Adultos mayores: Su ciudad
 - Clientes de RIDES: MST*
- 2 Complete los vales
- 3 Llame un taxi participante
- 4 Presente lo siguiente al conductor del taxi:
 - vale
 - copago de \$3
 - identificación con foto

* 1-888-MST-BUS1 (1-888-678-2871)

Cuando esté listo para realizar el viaje, llame a un taxi local aprobado. Dese bastante tiempo adicional, ya que es posible que no haya un taxi inmediatamente disponible cuando usted llame.

Cuando llegue su taxi, debe anunciar su intención de utilizar un vale para taxi. También debe hacer un copago de \$3.00 en dinero en efectivo al conductor y presentar una identificación con foto.

El conductor se asegurará de que haya completado toda la información que requiere el vale, incluyendo su firma. Necesitará un vale para cada viaje de ida o vuelta. El vale es el pago para el resto de su viaje, sin importar cuál sea su duración, hasta una tarifa máxima de \$17.00 en el taxímetro. Usted deberá pagar todo monto que supere los \$17.00 en el taxímetro. El programa de vales ha sido diseñado para viajes cortos, así que la mayoría de los viajes no requerirán un pago adicional aparte del copago de \$3.00.

El titular de un vale puede traer a otra gente consigo sin pagar ninguna tarifa adicional, siempre que haya suficientes asientos y todos viajen juntos desde el inicio hasta el final del viaje. De ser necesario, organice su viaje de regreso con el conductor de su taxi cuando llegue a su punto de destino.

Áreas de servicio de vales para taxi

Los vales para taxi son válidos y pueden usarse dentro de una de las dos áreas que se indican abajo. El viaje con vale para taxi debe iniciarse y terminar dentro de una de estas áreas:

Área 1

Cualquier lugar dentro de la frontera municipal de Salinas.

Área 2

En cualquier lugar dentro de las fronteras municipales de Carmel, Del Rey Oaks, Monterey, Pacific Grove, Sand City y Seaside, siempre que el viaje se inicie y termine en una de estas ciudades.

¿Cómo puedo obtener vales?

Cada ciudad determinará dónde y cómo se pueden proveer vales a los pasajeros elegibles. Por favor visite www.mstmobility.org o llame al 1-888-MST-BUS1 (1-888-678-2871) para obtener información sobre los lugares donde se proveen vales en la actualidad y los números de teléfono de los proveedores de taxis autorizados.

¿Qué más debo saber?

Cuando un cliente presenta un vale a un conductor de taxi, el conductor no puede negarse a proveer el servicio siempre que el viaje se inicie y termine dentro de la frontera municipal de Salinas o dentro de las ciudades de la Península (ver la página anterior). El conductor de taxi puede negociar con un cliente que desea continuar su viaje más allá de esas fronteras, pero el cliente no puede utilizar más de un vale por viaje completo. Los titulares de vales deben denunciar toda negación de servicio a MST. A su vez, MST denunciará todas las violaciones a la Autoridad Regional de Taxis (Regional Taxi Authority) para que se tomen medidas de disciplina.

Para obtener más información

1-888-MST-BUS1
(1-888-678-2871)
www.mstmobility.org

Limited English Proficiency (LEP) Policy

LIMITED ENGLISH PROFICIENCY (LEP) POLICY

Adopted: 7/12/2010

Revised: 05/12/2014

OBJECTIVE: To provide equal access to MST public information and customer services for persons with limited English proficiency (LEP) in accordance with State and Federal Law.

In accordance with applicable law, Monterey-Salinas Transit is committed to making public information and customer services accessible to individuals who, as a result of national origin, are limited in their English proficiency.

Public information will be categorized by the following six methods:

1. Signage at MST transit centers
2. Signage onboard MST buses
3. Transit information on MST's website
4. Transit information on printed materials
5. Customer service information provided by telephone
6. Customer service information provided in person

1. Signage at MST transit centers

All signage developed and intended for public viewing at MST transit centers must meet the following requirements:

- a. Signage must use common font type sized no less than 12 pt. font size
- b. Text must be in English and Spanish
- c. When appropriate, a symbol must be incorporated into each sign that effectively conveys the message of that particular sign
- d. Signs will be printed on weather-proof material
- e. Signage will be installed by MST Facilities staff

2. Signage onboard MST buses

All signage developed and intended for public viewing onboard MST buses must meet the following requirements:

- a. Signage must use common font type sized no less than 12 pt. font size
- b. Text must be in English and Spanish
- c. When appropriate, a symbol must be incorporated into each sign that effectively conveys the message of that particular sign
- d. Signs will be printed on white decals or temporary car cards unless otherwise specified

3. Transit information on MST's website

- a. MST will utilize Google Translate to provide translation services on MST's website

4. Transit information on printed materials

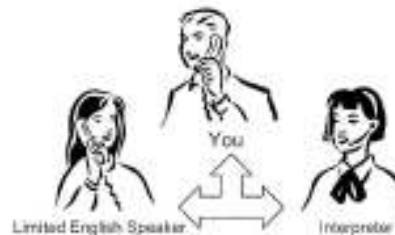
- a. Transit information printed in MST's Riders guide will also be provided in Spanish
- b. Transit information printed in MST brochures will also be provided in Spanish

5. Customer Service Information provided by telephone

- a. MST's automated phone system must also be provided in Spanish
- b. All inbound calls from LEP persons speaking Spanish can be accommodated by MST Customer Service staff, all of whom are bilingual (English/Spanish)
- c. Inbound calls from LEP persons requiring translation services for a language other than Spanish will be connected to a Language Line representative for assistance (example below)
- d. Outbound calls to LEP persons will be initiated by first connecting with a Language Line representative and then calling the LEP person (example below)

YOU RECEIVE A CALL

1. Place the LES on conference hold and dial the Language Line Services toll-free number.
2. Enter your six-digit Client ID number.
3. Press 1 for Spanish, 2 for all other languages.
4. When the interpreter is connected, conference in the LES.



YOU NEED TO MAKE A CALL

1. Dial the Language Line Services toll-free number.
2. Enter your six-digit Client ID number.
3. Press 1 for Spanish, 2 for all other languages.
4. When the interpreter is connected, call your LES or the interpreter can place the call for you within the U.S. or Canada.



7. Customer service information provided in person

- a. All Customer Service staff speak Spanish and can provide translation assistance to LEP person that speaks Spanish
- b. English speaking representatives will utilize an MST Customer Service Representative/Spanish-English Translator for LEP persons speaking Spanish or connect non-Spanish LEP persons with a Language Line representative

YOU ARE FACE-TO-FACE

1. Dial the Language Line Services toll-free number.
2. Enter your six-digit Client ID number.
3. Press 1 for Spanish, 2 for all other languages.
4. When the interpreter is connected, use the Language Line® Dual Handset Phone, speakerphone feature, or pass the handset back and forth.

If you have any questions please contact your account manager or Customer Service at 1-800-752-6096 Opt 2.

