



To: All Interested Parties

From: Sandra Amorim
 Purchasing Manager
 Monterey-Salinas Transit

Re: RFP #19-07 Workers Compensation Managed Care Services – Addendum Number 1

This Addendum Number 1 to the above referenced RFP responds to a clarification question asked with the MST response.

Question		Response
1	The RFP indicates Caseloads of Max 90 – for both Indemnity and Medical Only Examiners (page 8). Industry standard ranges between 125-150 claims for caseload maximums. Is the caseload maximum indicated accurate?	Yes
2	The RFP requests a dedicated claims examiner. Is this intended to mean that the claims examiner assigned to MST would work exclusively on the MST account? No. MST is seeking to have only one person to speak with regarding open medical and indemnity claims.	No. MST is seeking to have only one person to speak with regarding open medical and indemnity claims.
3	Bill Review Question – Page 20. We are asked to provide anticipated savings information based on an annual bill volume. In order to answer this question we would need to see a bill review savings reporting detailing total bill volume, PPO savings, gross savings, net savings and fees. Can MST please provide such a report?	On average, 35 a month.
4	On Page 33-34 – the RFP states that there is no DBE goal for this project but on Page 39 the RFP states an overall agency DBE Goal of 1.5%. Can you please clarify?	The agency overall goal is 1.5%. However this project/contract will not have a specific goals tied to it.

5	Part 5 – Workers’ Compensation Legal Services. Some TPA’s do not have Legal Service Panels but rather look to the employer for their preferred defense counsel. Are we required to respond to Part 5 in this instance?	No
6	No loss data was provided. Can MST please provide a current SIP report or the current open number of claims by type (indemnity, future medical, medical only)?	See attached.
7	Can MST please provide a copy of the current service agreement?	We do not have a service agreement, only a contract in place.
8	MST currently uses a medical provider network. Does MST “own” the MPN or is it provided through the TPA?	Our MPN is a boutique MPN that is being management by another third party provider, not our current TPA.
9	Please indicate which vendor(s) are currently providing bill review, medical case management, and utilization review.	Bill review is handled by MCMC. Medical Case management and utilization review is currently run by Excel Managed Care.

Other than those specifically listed above, no other sections, terms or conditions of the above cited solicitation are being altered at this time. All other sections conditions and language not specifically cited as altered in this document are still in full and original effect.

Submitted:

Sandra Amorim

Sandra Amorim, Purchasing Manager

Dated: October 1, 2018