

To: Board of Directors

From: C. Sedoryk, General Manager/CEO

Subject: Monthly Report – June & July 2023

Attached is a summary of monthly performance statistics for the Transportation, Maintenance, and Administration departments for June 2023 (Attachment 1).

Also attached is a new Monthly Report to the Board for July 2023 (Attachment 2). For the fiscal year ending June 30, 2023, ridership has increased 19.4% and revenue hours operated have increased 2.1%, resulting in a 17% increase in productivity (from 8.9 PPH to 10.4 PPH). MST operated services continue to fall within the performance standards as detailed within performance standards. MST RIDES passenger boardings remained unchanged over the past year with On-Time Performance and Miles Traveled Between Preventable Collisions metrics falling below standard for the year.

The new Monthly Report is the outcome of numerous meetings between staff and your Board's ad hoc Board Performance Committee consisting of Board Chair Velazquez (Soledad), Vice-Chair Carbone (Sand City) and board member Baron (Carmel-by-the Sea). The new Monthly Report format aligns monthly reporting with MST's vision of Connecting Communities, Creating Opportunity and Being Kind to Our Planet, by focusing attention on performance metrics tied to People, Planet, and Performance.

The following staff members are acknowledged for their participation in the development and delivery of the new Monthly Report package:

Lisa Rheinheimer, Assistant General Manager
Norman Tuitavuki, Chief Operating Officer
Kelly Halcon, Director of HR & Risk Management
Michelle Overmeyer, Director of Planning, and Innovation
Jeanette Alegar-Rocha, Deputy Secretary/Clerk to the Board
Ikuyo Yoneda-Lopez, Marketing & Communications Manager
Ursula Scardina, Marketing Assistant
Andrea Williams, Finance Manager
Lisa Cox, Risk and Security Manager
Jarred Augusta, Safety & Training Officer
Elena Grigorichina, Operations Specialist
Emma Patel, Planning Manager
Matthew Deal, Grants Analyst

Attachment #3 contains an update on progress toward the completion of your Board FY 2021 – FY 2025 Strategic Plan and FY 2023 Action Plan Update.

June 26 – 29, 14 members of MST staff participated in the Federal Transit Administration's (FTA) Triennial Review to ensure that awards are administered in accordance with the requirements of federal public transportation law. The FY 2023 Triennial Review covered administrative and statutory requirements and reviewed documents focused on MST's compliance in 23 separate areas. FTA expanded the review to address MST's compliance with the administrative relief and flexibilities that the FTA granted, and the requirements of the COVID-19 relief funds received through the Coronavirus Aid, Relief, and Economic Security Act of 2020 (CARES); Coronavirus Response and Relief Supplemental Appropriations Act of 2021 (CRRSAA); and the American Rescue Plan Act of 2021 (ARP). The findings of the review will be shared with your Board at your meeting on October 9.

July 6 – 7, I traveled to Sacramento to participate in a meeting of the California Transit Association Executive Committee. On July 12 – 13, I attended the Northern California Transit Symposium where I was asked to make a presentation on the MST experience with contactless payment systems.

Attachment #1 – Monthly Report – June 2023

Attachment #2 – Monthly Report (*new*) – July 2023

Attachment #3 – MST Strategic Plan – FY 2022-2025 Performance Update
June 30, 2023

Complete detail of Monthly Performance Statistics can be viewed within the GM Report at <http://www.mst.org/about-mst/board-of-directors/board-meetings/>

Prepared by: 
Carl G. Sedoryk

MST Fixed Route

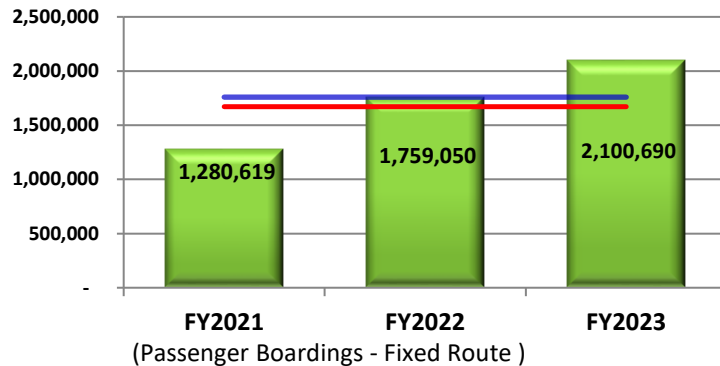
Agenda Item **7-1**
Attachment 1- Monthly Report June 2023

YTD Dashboard Performance Comparative Statistics

June

Fiscal Years 2021-2023

Ridership



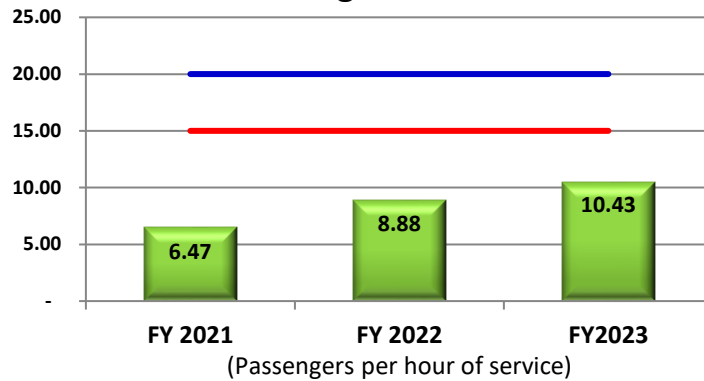
Goal = 1,759,050
passengers

Minimum = 1,671,098
passengers

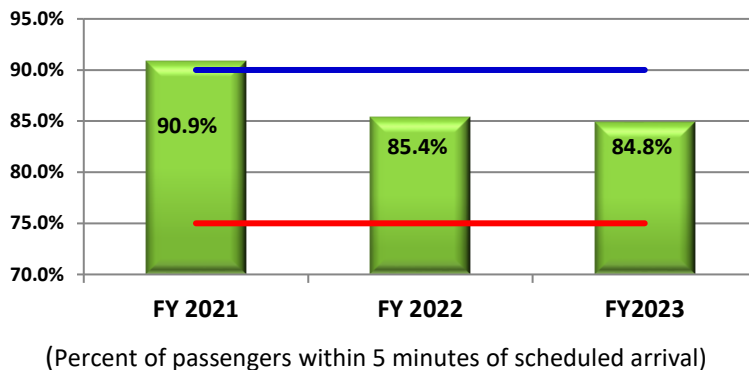
Goal = 20 passengers p/h

Minimum = 15 passengers p/h

Passengers Per Hour



On Time Performance



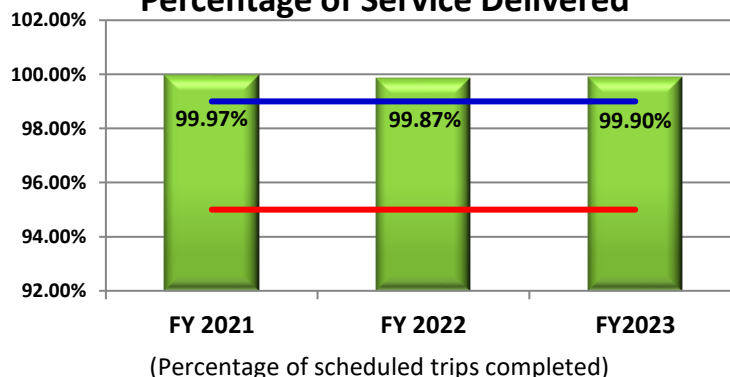
Goal = 90% on time

Minimum = 75% on time

Goal = 99% completed

Minimum = 95% completed

Percentage of Service Delivered

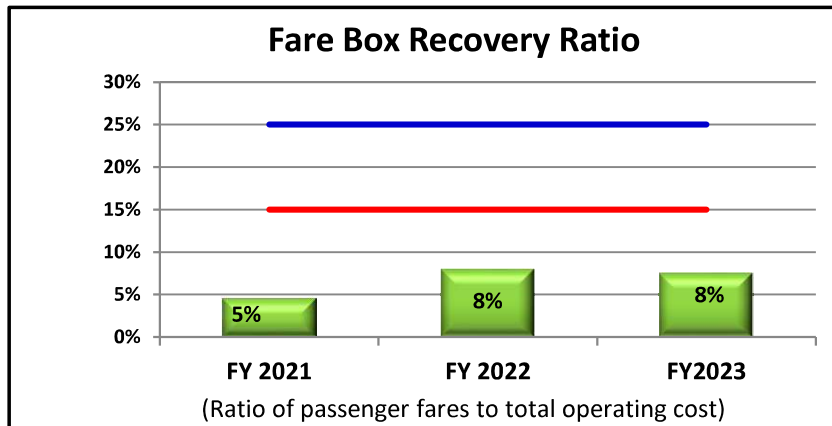


MST Fixed Route

YTD Dashboard Performance Comparative Statistics

June

Fiscal Years 2021-2023

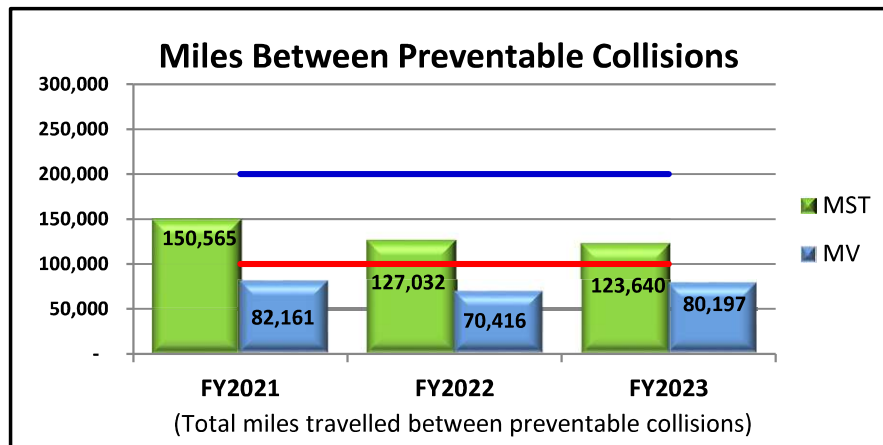
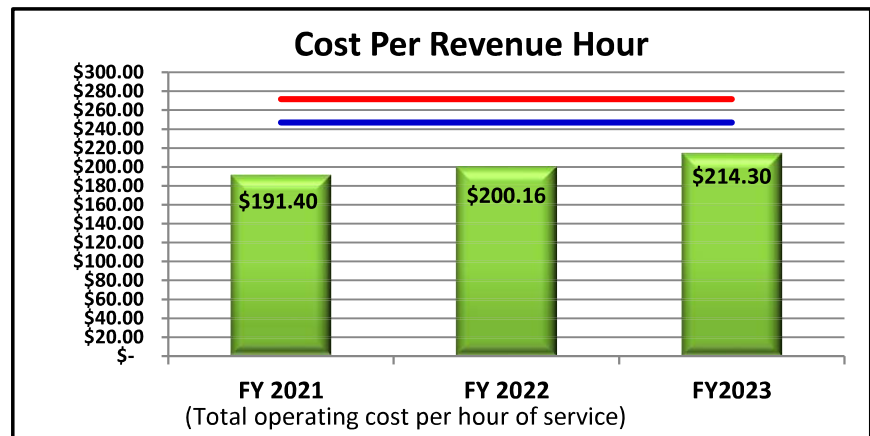


Goal = 25%

Minimum = 15%

Goal = \$246.83 per RH

Maximum = \$271.52 per RH

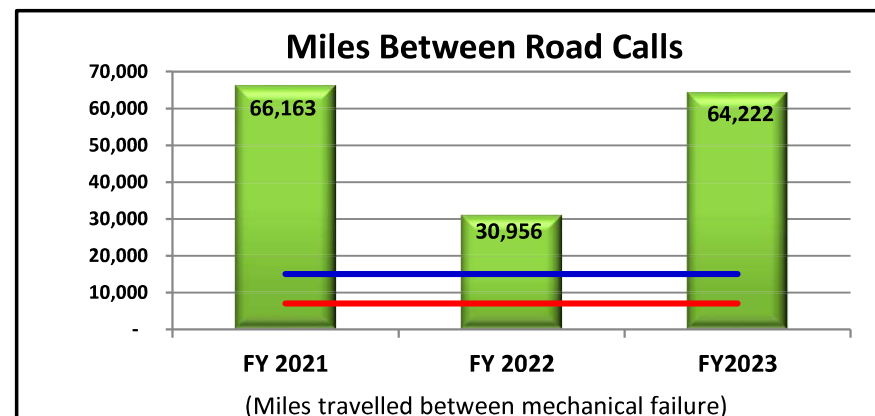


Goal = 200,000 Miles

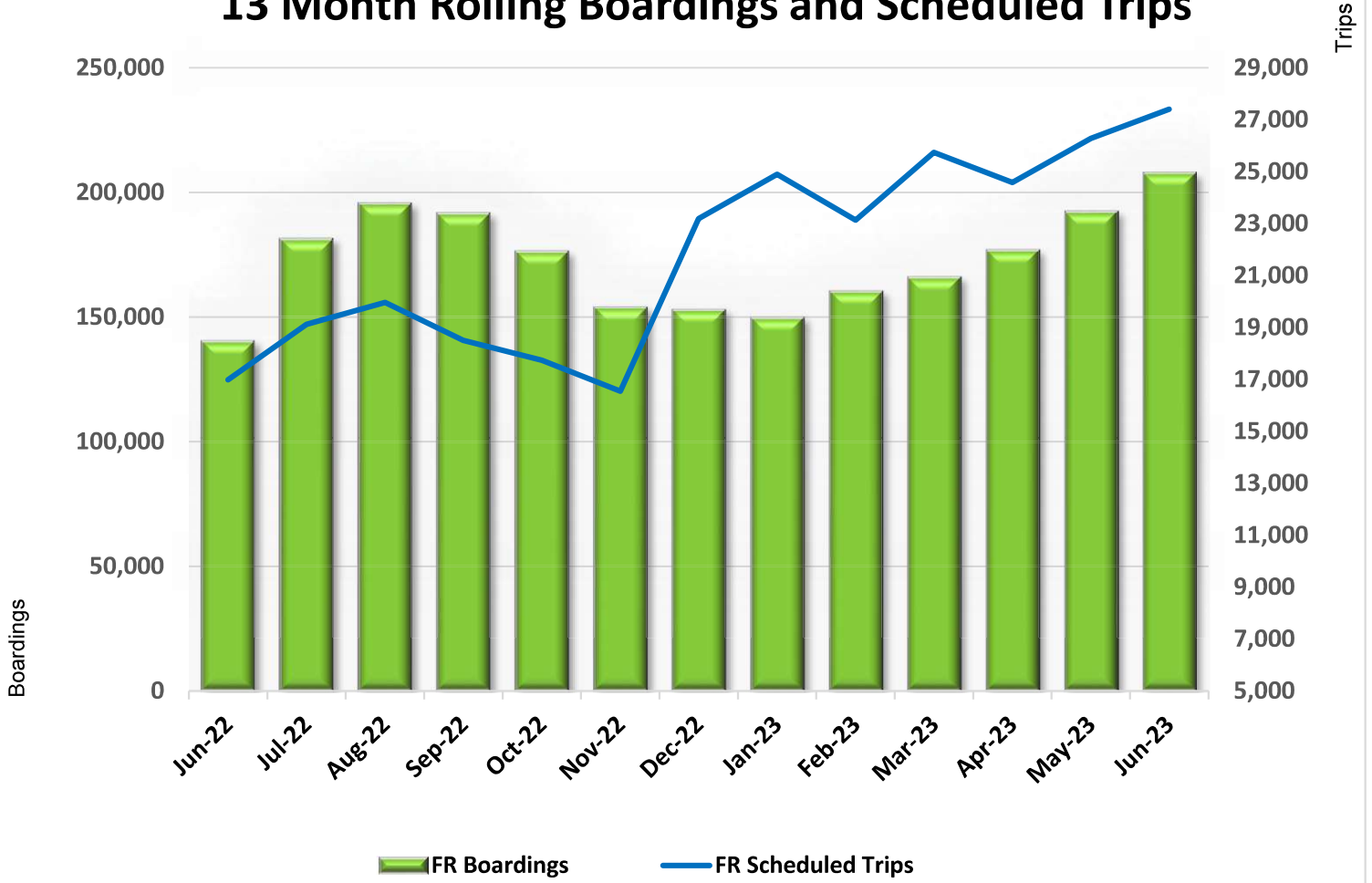
Minimum = 100,000 Miles

Goal = 15,000 Miles

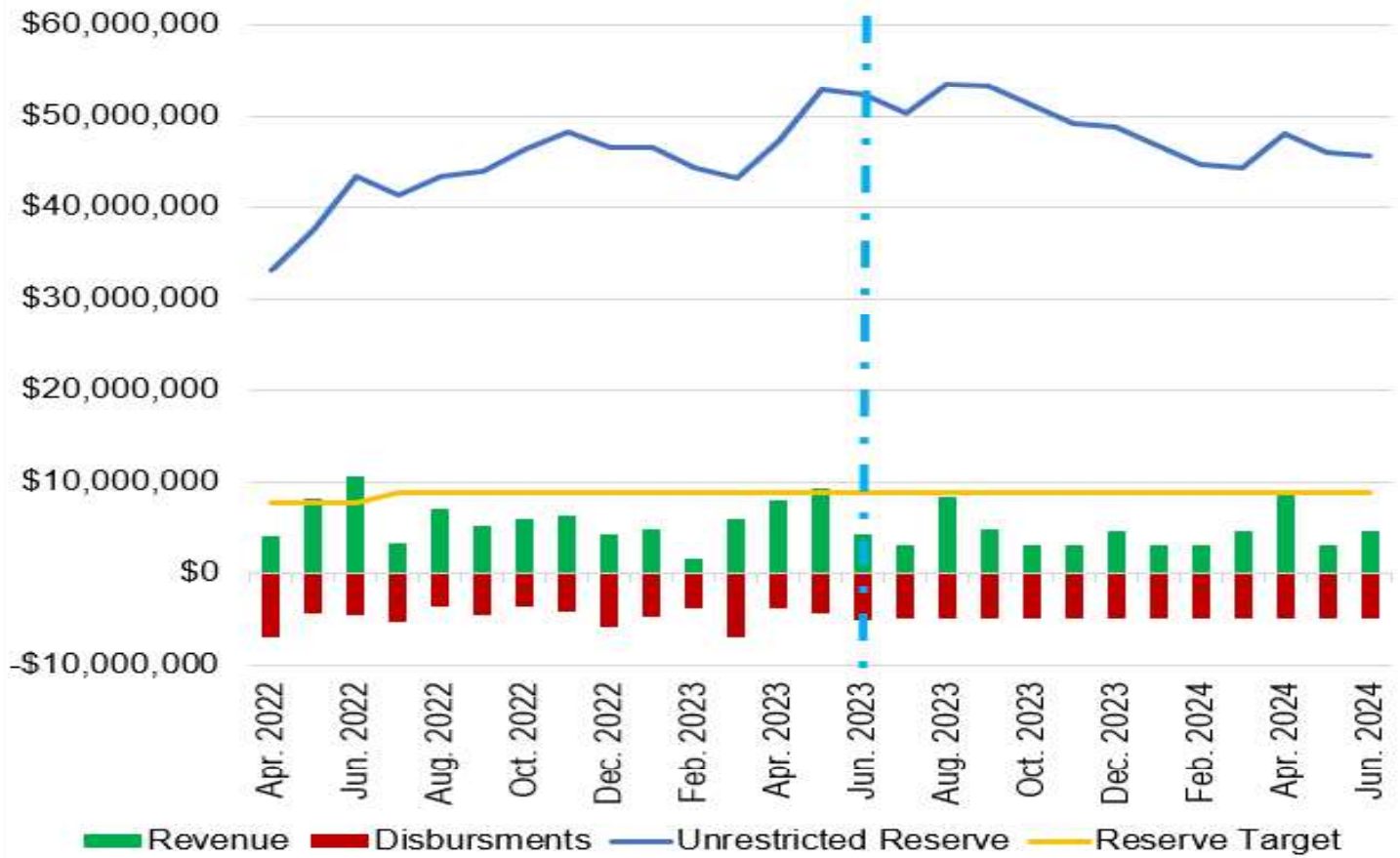
Minimum = 7,000 Miles



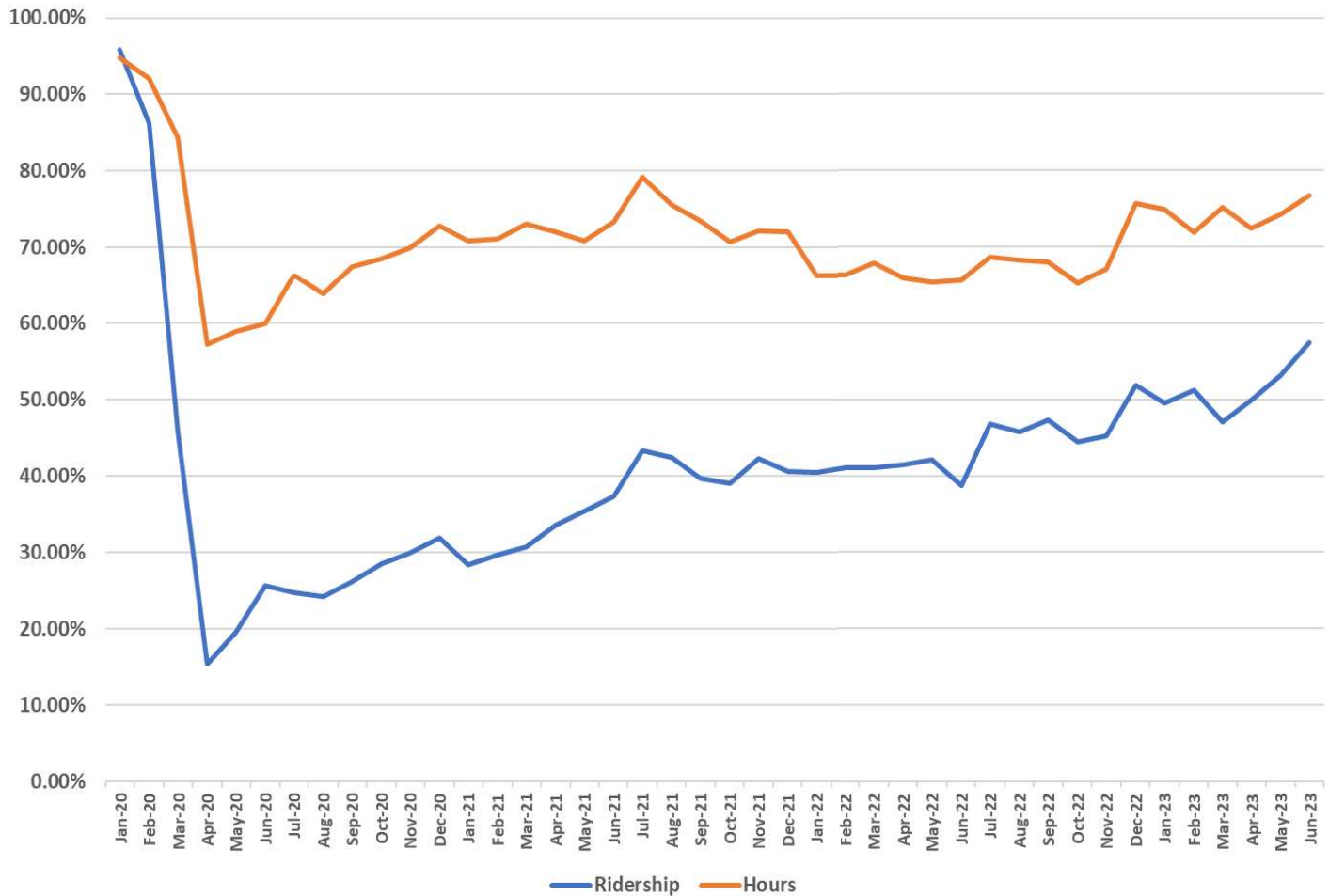
13 Month Rolling Boardings and Scheduled Trips



1. Cashflow Forecast (13-month prior/current/forecast)



Percent of Monthly Ridership and Revenue Hours from CY17-19 Average

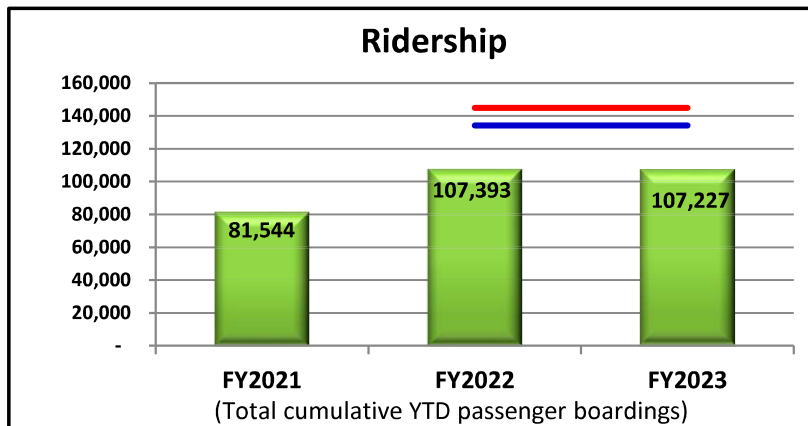


MST RIDES

YTD Dashboard Performance Comparative Statistics

June

Fiscal Years 2021-2023

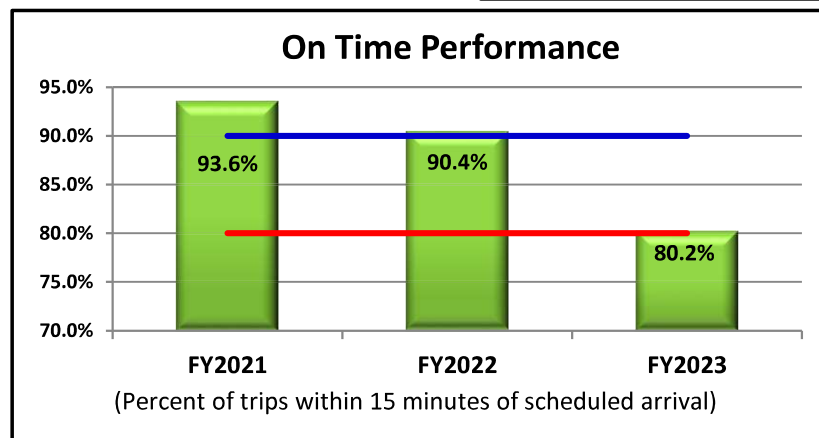
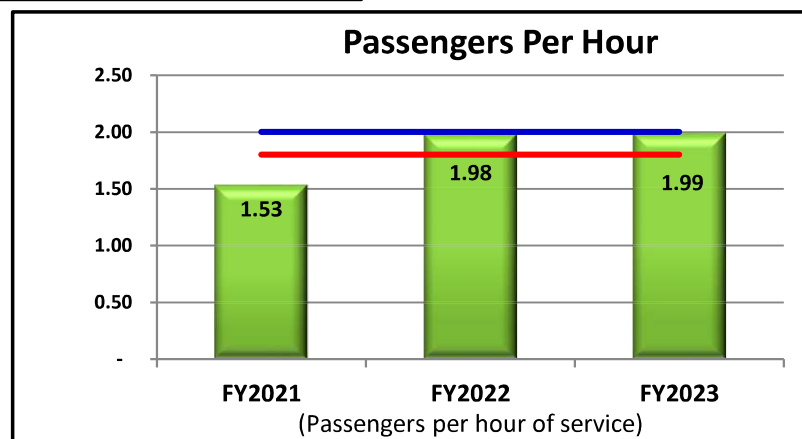


Goal = 134,241
passengers

Maximum = 144,981
passengers

Goal = 2.0
passengers p/h

Minimum = 1.8
passengers p/h

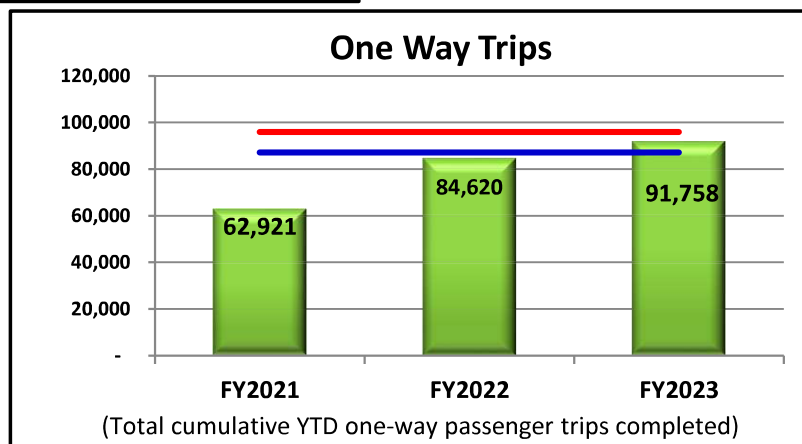


Goal = 90% on time

Minimum = 80% on time

Maximum = 95,874
one-way trips

Goal = 87,159
one-way trips

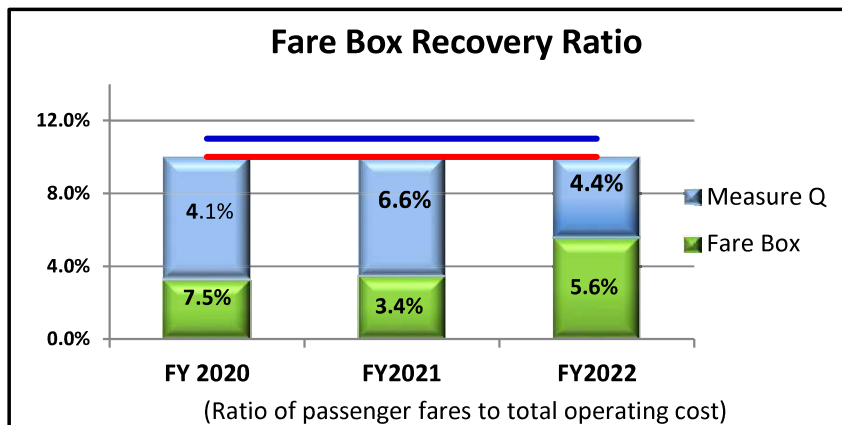


MST RIDES

YTD Dashboard Performance Comparative Statistics

July - May

Fiscal Years 2020-2022

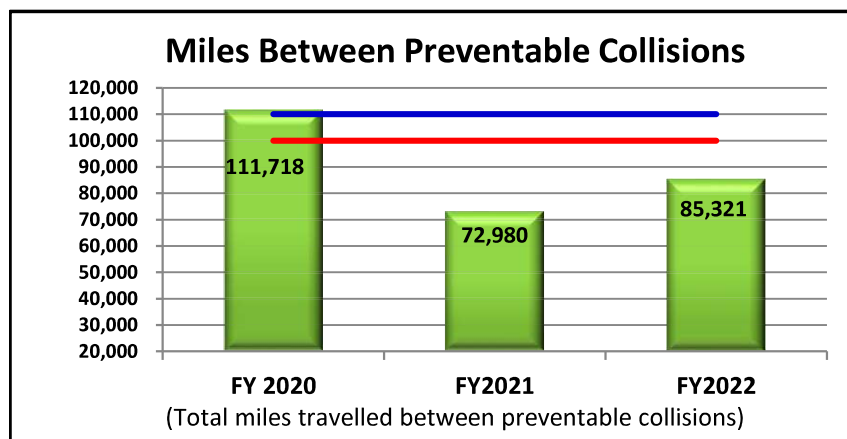
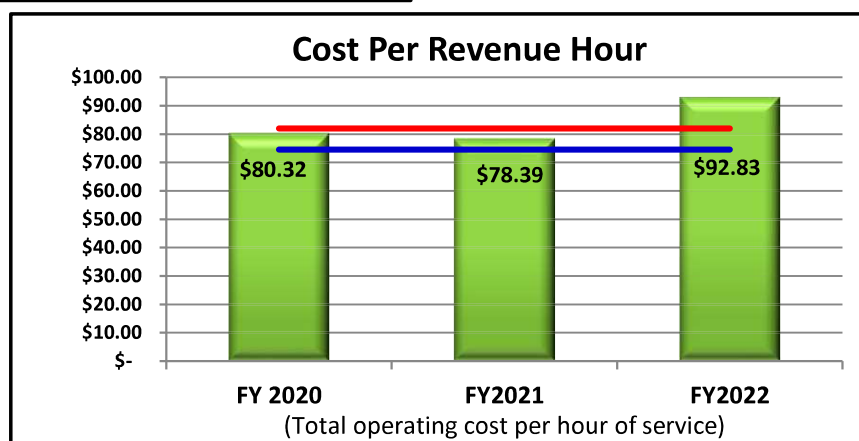


Goal = 11%

Minimum = 10%

Goal = \$74.53 per RH

Maximum = \$81.98 per RH

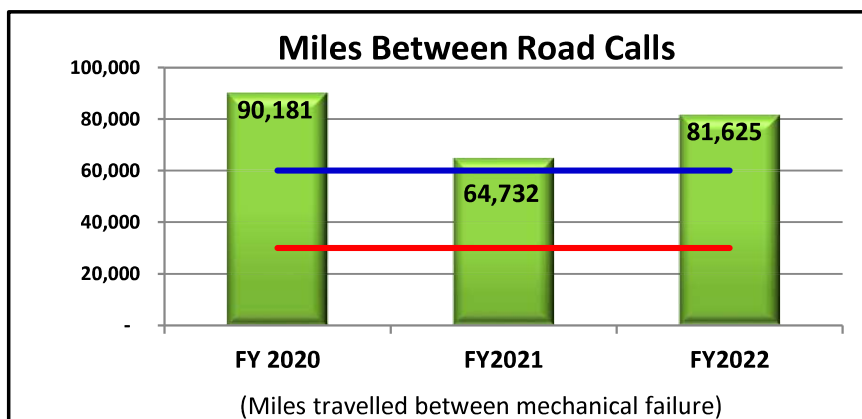


Goal = 110,000 Miles

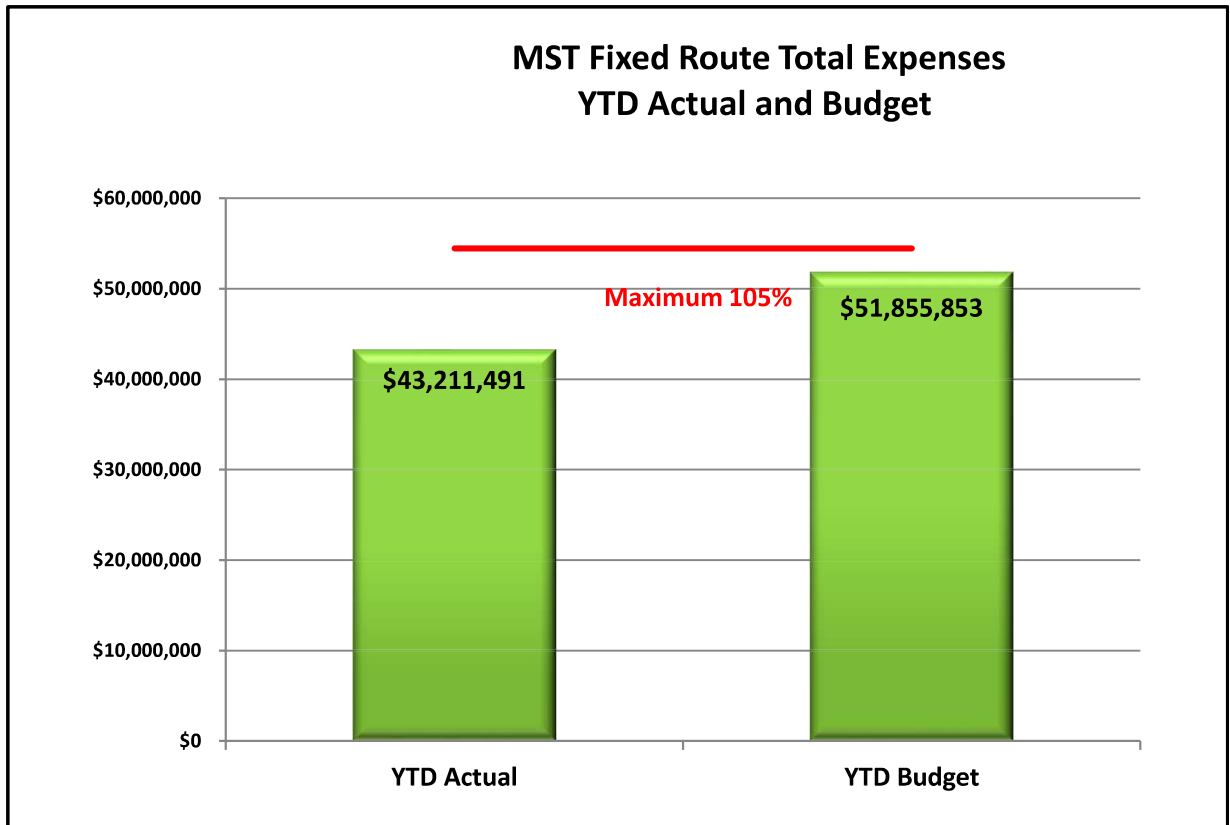
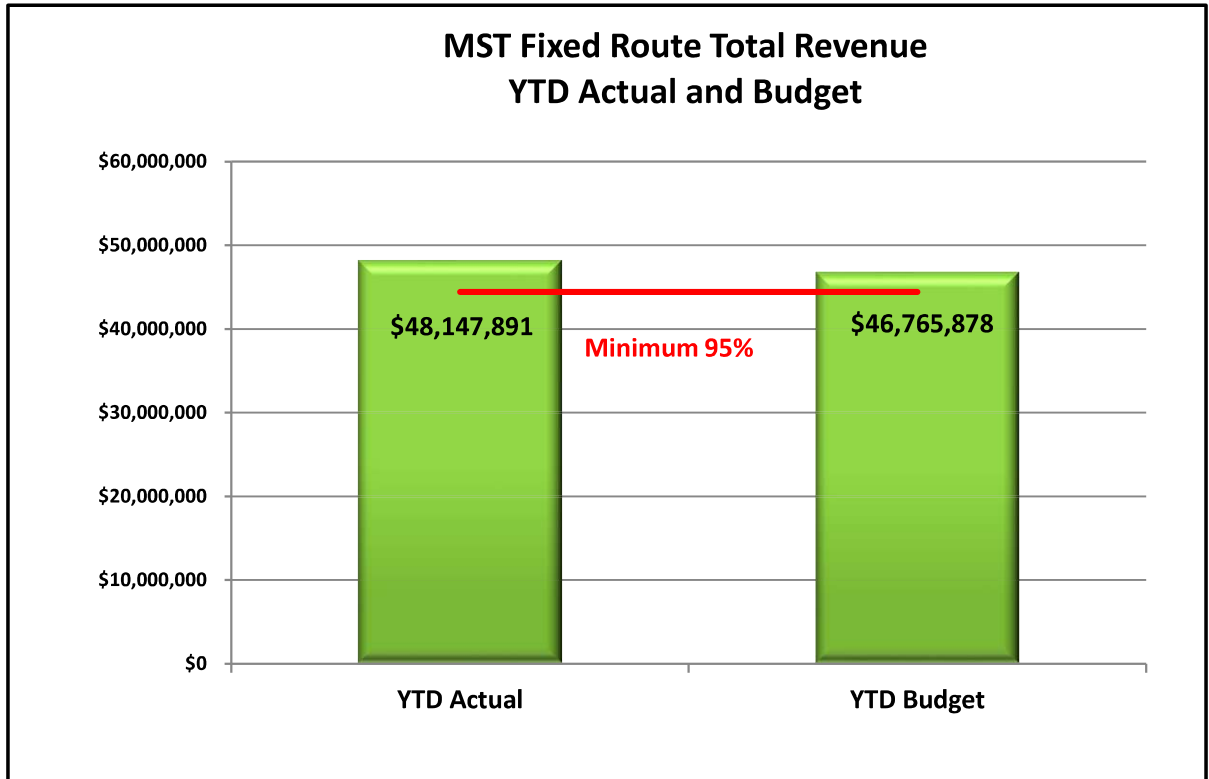
Minimum = 100,000 Miles

Goal = 60,000 Miles

Minimum = 30,000 Miles



MST Fixed Route
Financial Performance Comparative Statistics
June
Fiscal Year 2023

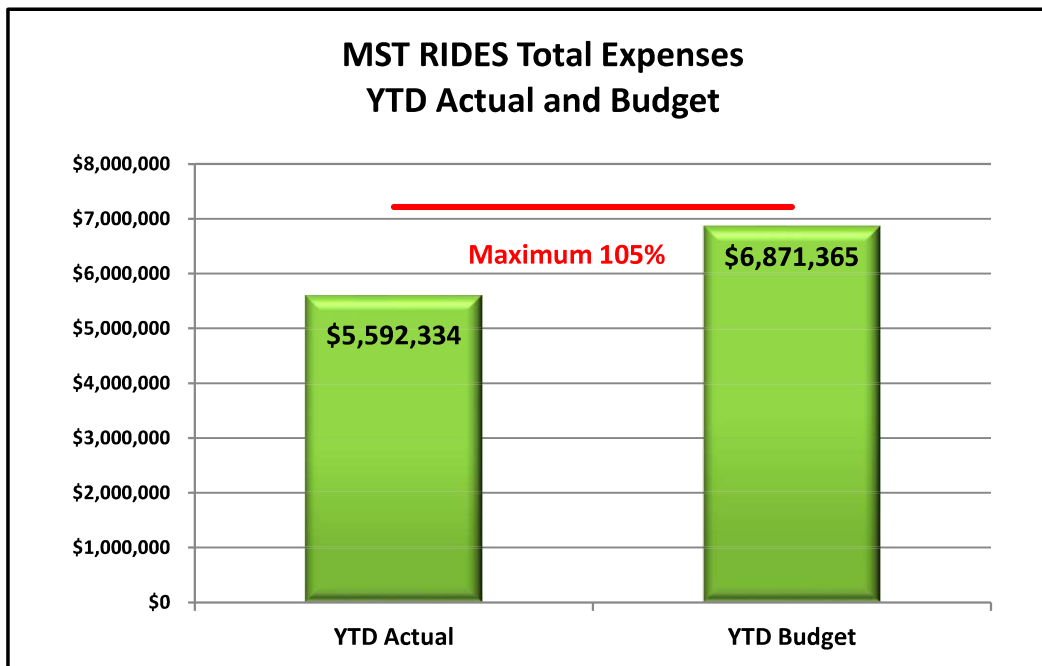
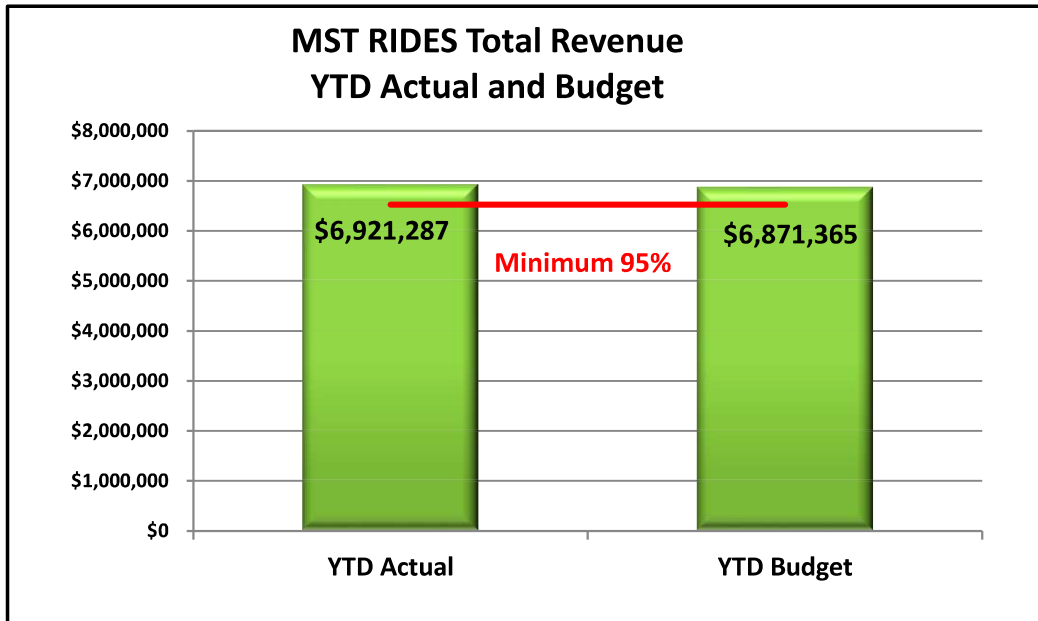


MST RIDES

Financial Performance Comparative Statistics

June

Fiscal Year 2023



AGENDA ITEM 7-1 June 2023 Attachment 2

Date: July 27, 2023

To: Carl Sedoryk, General Manager / CEO

From:  Norman K. Tuitavuki, Chief Operating Officer

Subject: **Transportation Department Monthly Report – June 2023**

FIXED ROUTE BUS OPERATIONS:

System-Wide Service: (Fixed Route & On-Call Services):

MST's boarding statistics indicate ridership was 207,573 in June 2023, which represents a 48.24% increase compared to 2022's ridership of 140,023. For the fiscal year to date, passenger boardings continue to increase overall.

MST's productivity continues to improve monthly. MST's productivity increased from 9.1 passengers per revenue hour in June 2022, to 11.5 passengers per revenue hour in June 2023. This represents a 16.8 % productivity improvement compared to June 2022.

Supplemental / Special Services:

- MST Trolley Monterey: 27,472 boardings

System-Wide Statistics:

- Ridership: 207,573
- Vehicle Revenue Hours: 18,030
- Vehicle Revenue Miles: 286,064
- System Productivity: 11.5 Passengers Per Vehicle Revenue Hour
- One-Way Trips Provided: 27,326

On-Time Performance (OTP): Of 92,763 total time-point crossings sampled for December, the Transit Master™ system recorded 13,797 delayed arrivals to MST's published time points system-wide. As a result, **85%** of all scheduled arrivals arrived on time. (*See MST Fixed-Route Bus ~ On Time Compliance Chart FY 2022 - 2023.*)

Note: Service arriving later than **5** minutes beyond the published time point is considered late. The on-time compliance chart, (attached), reflects system-wide "on-time performance" as a percentage of the total number of reported time-point crossings.

Service Canceled: As listed below, MST experienced a total of 18 service cancellations in June for both directly operated and contracted services – compared to 11 service cancellations in the previous month, May 2023.

Total Revenue Trips Completed: 27,326			
Reason for Service Cancellation	MST	MV	Totals
Accident (MST)	0	1	1
Service Delay	0	0	0
Mechanical Failure	0	4	4
Other	0	0	0
Passenger Incident	0	0	0
Road Closure/Construction	0	0	0
Staff Shortage	5	7	12
Traffic	0	1	1
Weather	0	0	0
Totals	5	13	18

Documented Occurrences: MST **requires** Coach Operators to complete an occurrence report for any unusual incident that occurs during their workday. The information provided within these reports is used to identify trends that often drive changes in policy or standard operating procedures. The following is a comparative summary of reported incidents for June 2022 and June 2023:

Occurrence Type	June-22	June-23
Collision: MST Involved	7	6
Employee Injury	0	0
Medical Emergency	0	1
Object Hits Coach	0	1
Passenger Conflict	5	5
Conflict: Passenger VS Passenger	0	0
Passenger Fall	3	1
Passenger Injury	0	0
Other	0	2
Near Miss	0	1
Fuel/fluid Spill	1	3
Unreported Damage	1	1
Totals	17	21

CONTRACTED TRANSPORTATION SERVICES:

MST RIDES ADA / MST Paratransit Program:

Preliminary boarding statistics for the MST RIDES program reflect that for June 2023 there were 9,347 passenger boardings. This is a 7% decrease in passenger boardings compared to June 2022, (10,047). For the fiscal year – passenger boardings have decreased by 0.15% compared to FY 2022.

- Productivity for June 2023 increased from 1.83 to 1.86 passengers per hour compared to the previous month, May 2023.
- For June 2023, 84% of all scheduled trips for the MST RIDES program arrived on time, below the expected on-time performance standard.

COMMUNICATIONS CENTER:

In June, MST's Communications Center summoned public safety agencies on four (4) separate occasions to MST's transit vehicles and facilities:

Agency Type	Incident Type	Number of Responses
Police	Vehicle Accident / Passenger Disturbance / Other	5
Medical	Employee Request / Passenger Request / Other	1
Fire	Employee Request / Passenger Request / Other	0
Totals		6

DEPARTMENT ACTIVITIES:

In June, staff continued their efforts to provide safe, courteous, and reliable public transit service to MST's customers and communities. Staff successfully passed MST's Biennial Inspection of Terminal (BIT) performed by the California Highway Patrol (CHP).

Throughout June, I attended the following in-person and virtual meetings on behalf of MST – providing support, professional guidance, and increasing my knowledge:

- California Transit Association (CTA) Zero Emission Vehicle (ZEV) Task Force
 - Updates on available/upcoming ZEB funding
 - ZEB infrastructure procurement issues – supply chain related
- Executive Leadership Team (ELT) Development Session – Bev Weiss
- Trapeze Enterprise Asset Management (EAM) Mapping Module Presentation
 - MST is considering installing the mapping module for Facilities
 - A small amount of work specific to MST's current version needs to be completed before moving forward
- Swiftly Pilot – MST kicked off a project to pilot the Swiftly software platform

- 3CE Community Advisory Council (CAC) Meeting
- SURF! Outreach Event – held at the Marina Transit Exchange

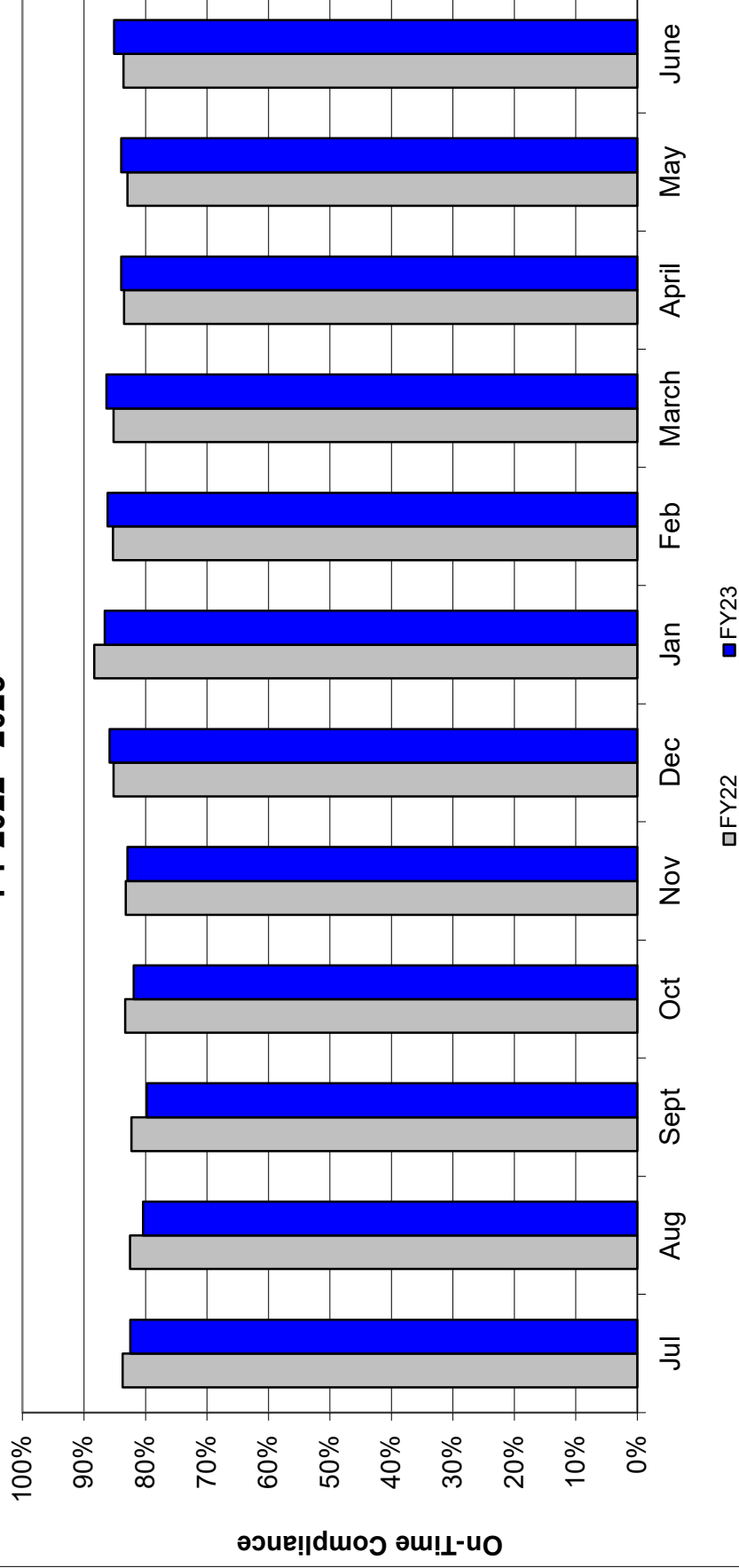
Prepared by: Norman K. Tuitavuki
Norman K. Tuitavuki

Reviewed by: Carl G. Sedoryk
Carl G. Sedoryk

ATTACHMENTS:

MST Fixed-Route Bus ~~ On Time Compliance FY 2023
MST Fixed-Route Bus ~~ Boarding Statistics FY 2023
MST Trolley ~~ Boarding Statistics FY 2023
MST RIDES ~~ On Time Compliance FY 2023
MST RIDES ~~ Boarding Statistics FY 2023
Operations Summary Report – June 2023
Mobility Management Report – June 2023

**MST Fixed Route On-Time Compliance
FY 2022 - 2023**



MST FIXED ROUTE BOARDINGS

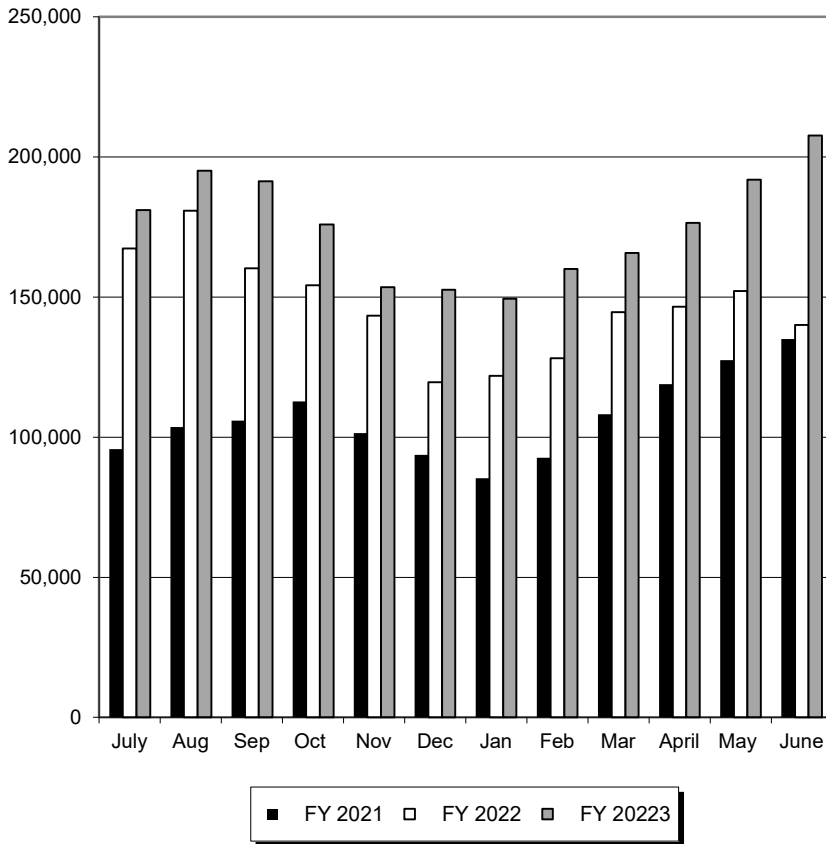
FY 2023 Monthly Boardings

MONTH	FY 2021	FY 2022	FY 20223	% CHANGE
July	95,804	167,376	181,032	8.16%
Aug	103,571	180,779	195,184	7.97%
Sep	105,859	160,193	191,297	19.42%
Oct	112,734	154,244	175,973	14.09%
Nov	101,413	143,346	153,518	7.10%
Dec	93,641	119,621	152,565	27.54%
Jan	85,388	121,891	149,420	22.58%
Feb	92,618	128,215	159,976	24.77%
Mar	108,182	144,628	165,754	14.61%
April	118,917	146,570	176,524	20.44%
May	127,422	152,164	191,874	26.10%
June	135,070	140,023	207,573	48.24%
TOTAL	1,280,619	1,759,050	2,100,690	
YTD Avg.	106,718	146,588	175,058	19.42%
YTD Cumulative	1,280,619	1,759,050	2,100,692	19.42%

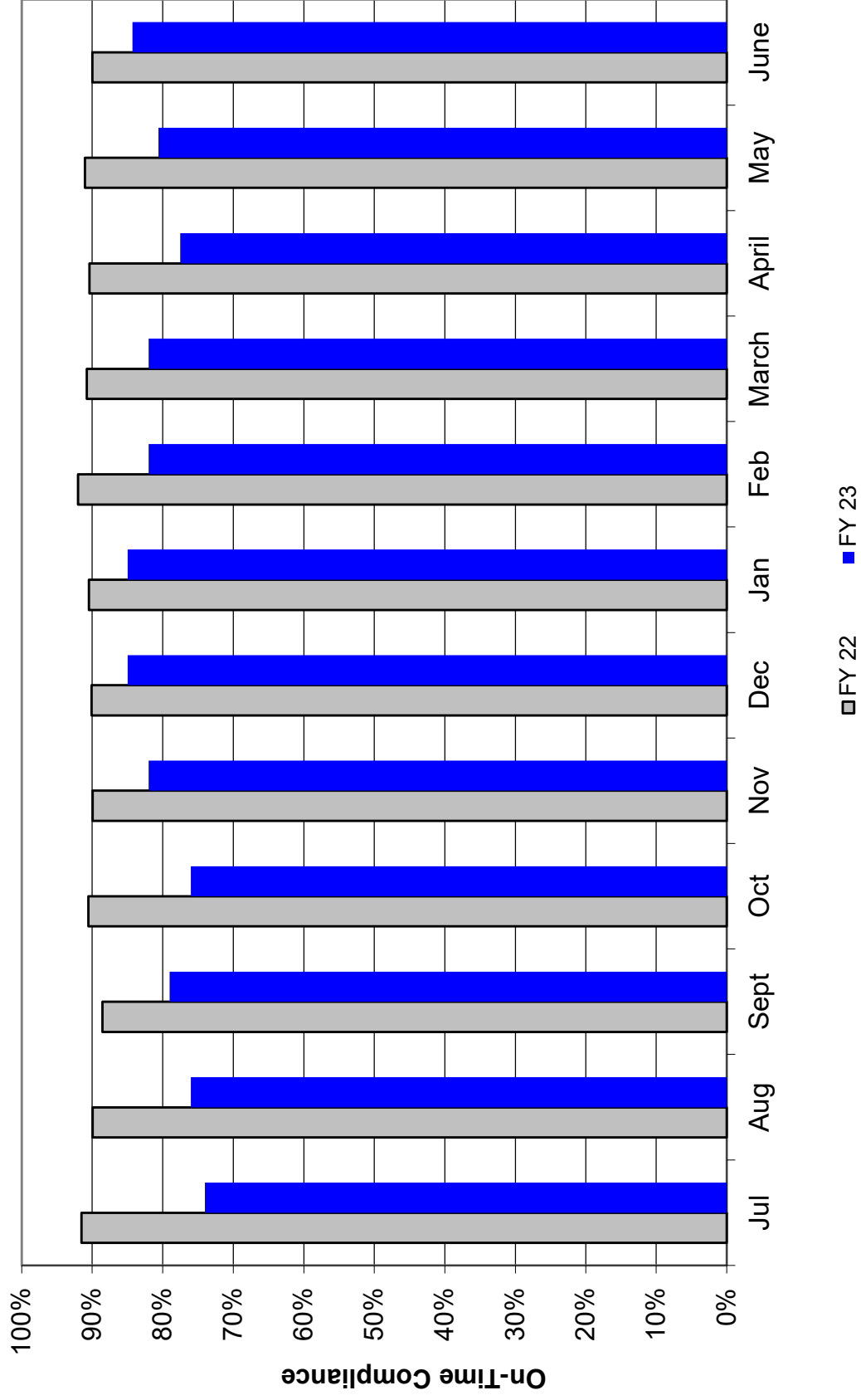
*** Preliminary**

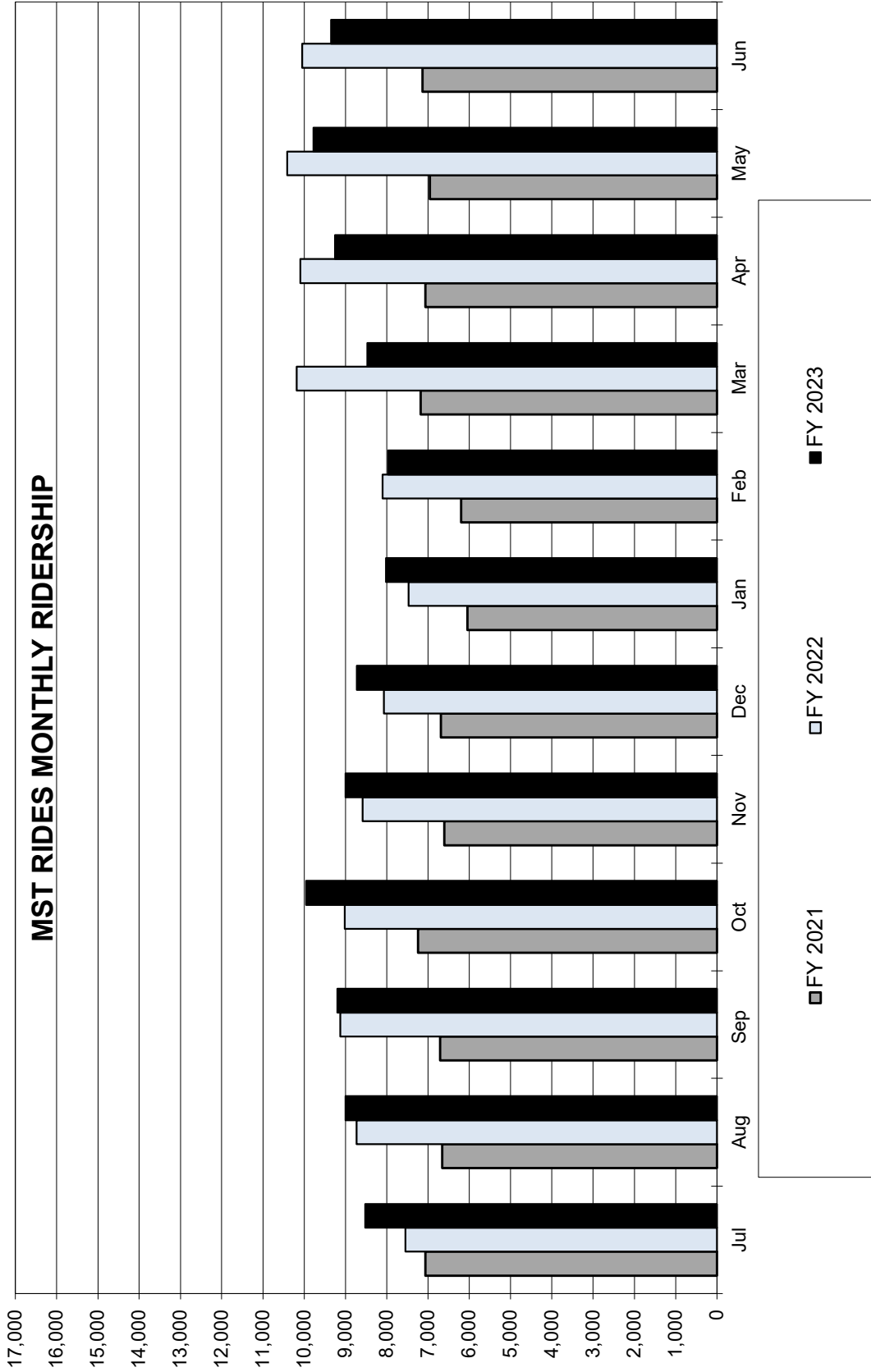
Boardings are inclusive of all On Call, Trolley, & Fixed Route Services

MONTHLY RIDERSHIP

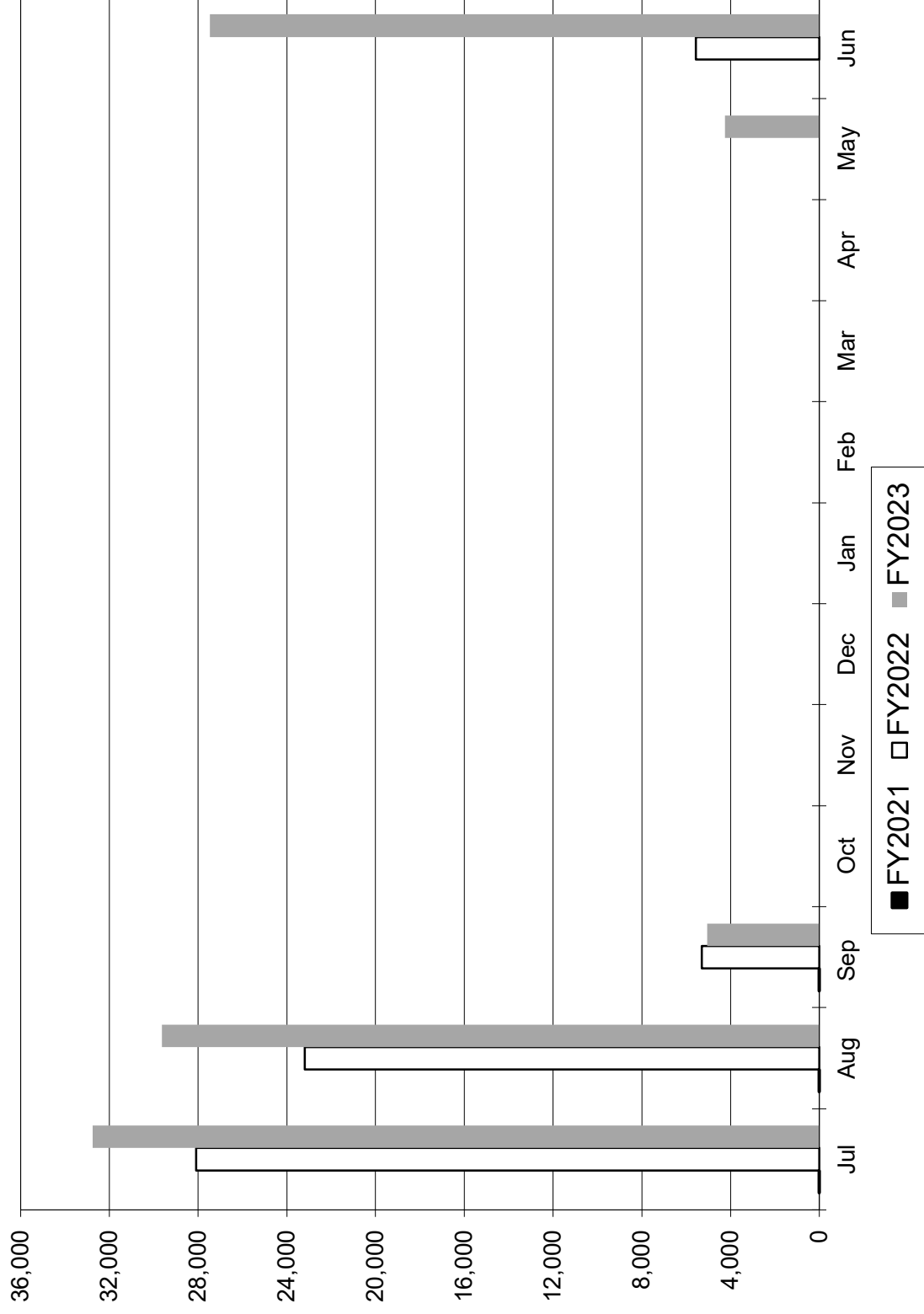


MST RIDES
On-Time Compliance FY 2022 - 2023





MONTEREY TROLLEY MONTHLY RIDERSHIP





Operations Summary Report

Fixed Route Services

June 2023

SERVICE DELIVERED		SERVICE QUALITY	
Ridership	207,573	On-Time Time Points	78,966
Passengers / Vehicle Revenue Hour	11.5	Delayed Time Points	13,797
Revenue Miles	286,064	On-Time Passenger Boardings	181,680
One-Way Trips Operated	27,326	Percent On-Time Boardings	88%

Systemwide Service:

Boardings reported for the month of June show ridership to be 48.2% higher than in June of 2022, when 140,023 boardings were reported. Over that same timeframe, the amount of revenue hours operated increased by 16.8%, resulting in an 27% increase in productivity, from 9.1 Passengers Per Hour last June to 11.5 Passengers Per Hour this June. The increase in ridership may be attributed to the implementation of the Better Bus Network on December 10, 2022, as well as the return of the trolley.

For the fiscal year, ridership has increased 19.4% and revenue hours operated have increased 2.1%, resulting in a 17% increase in productivity (from 8.9 PPH to 10.4 PPH).

Seasonal Service:

The MST Trolley Monterey reported 27,472 boardings after being reinstated for the summer on May 27, 2023.

Supplemental / Special Event Service:

No supplemental service operated in June.

System-Wide Ridership

FY 21	FY 22	FY 23
1,280,619	1,759,050	2,100,690
Year To Date: 1,280,619	Year To Date: 1,759,050 Difference from FY21: ▲ 478,431 (37%)	Difference from FY22: ▲ 341,640 (19%)

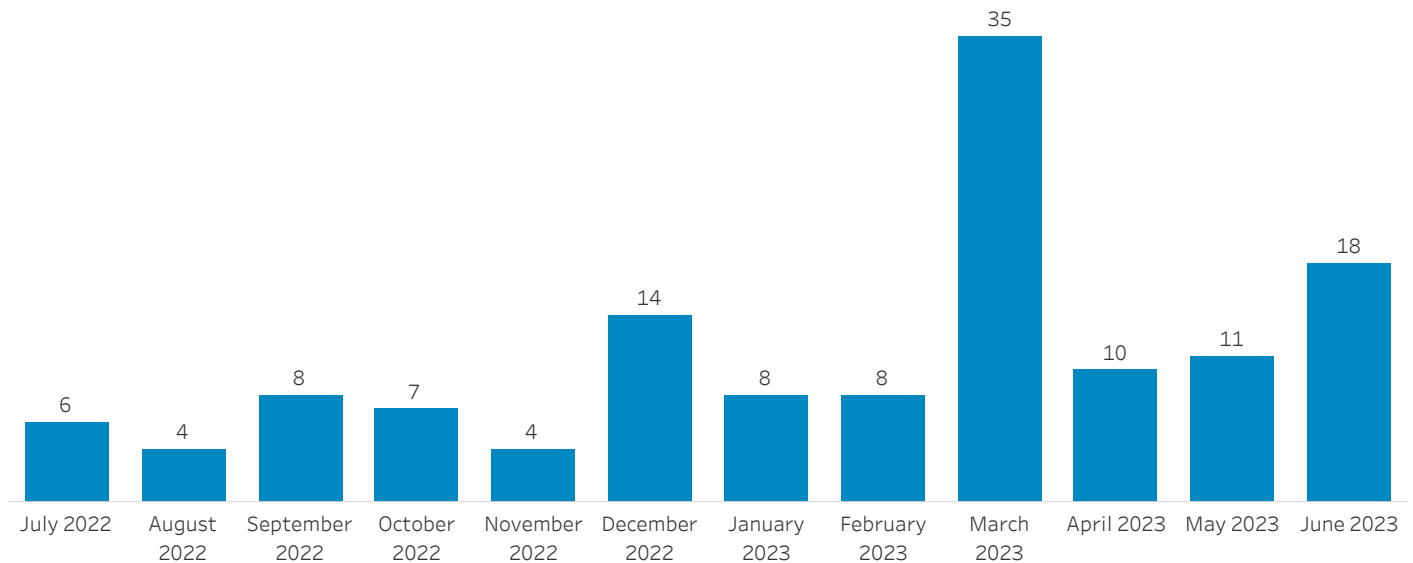
System-Wide Passengers Per Revenue Hour

FY 21	FY22	FY23
6.48	8.90	10.41
Year to Date: 6.48	Year to Date: 8.90 Difference from FY 21: ▲ 2.42 (37%)	Difference from FY 22: ▲ 1.51 (17%)

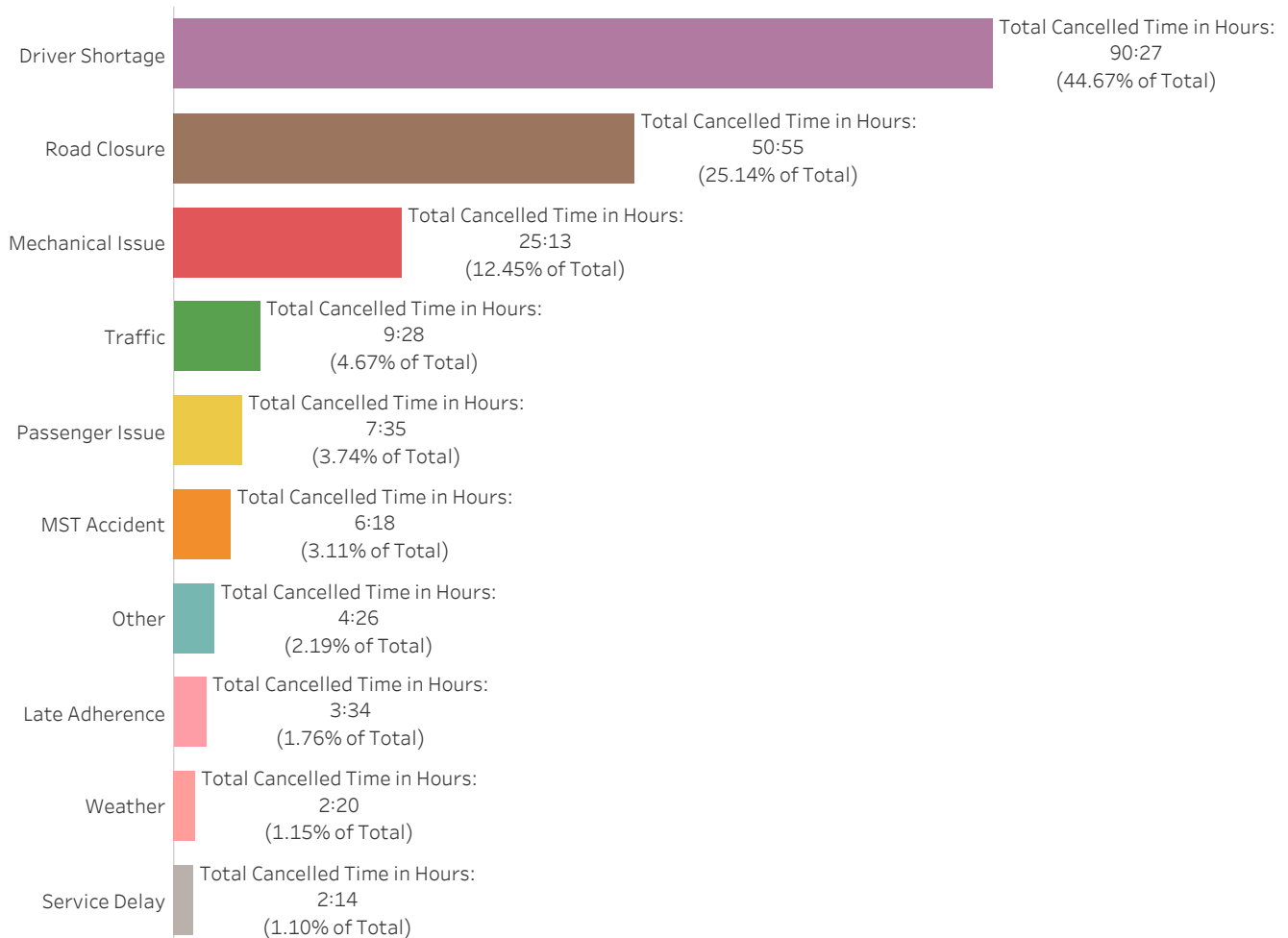
Fixed Route Cancellations

June 2023

Service Cancellations by Month

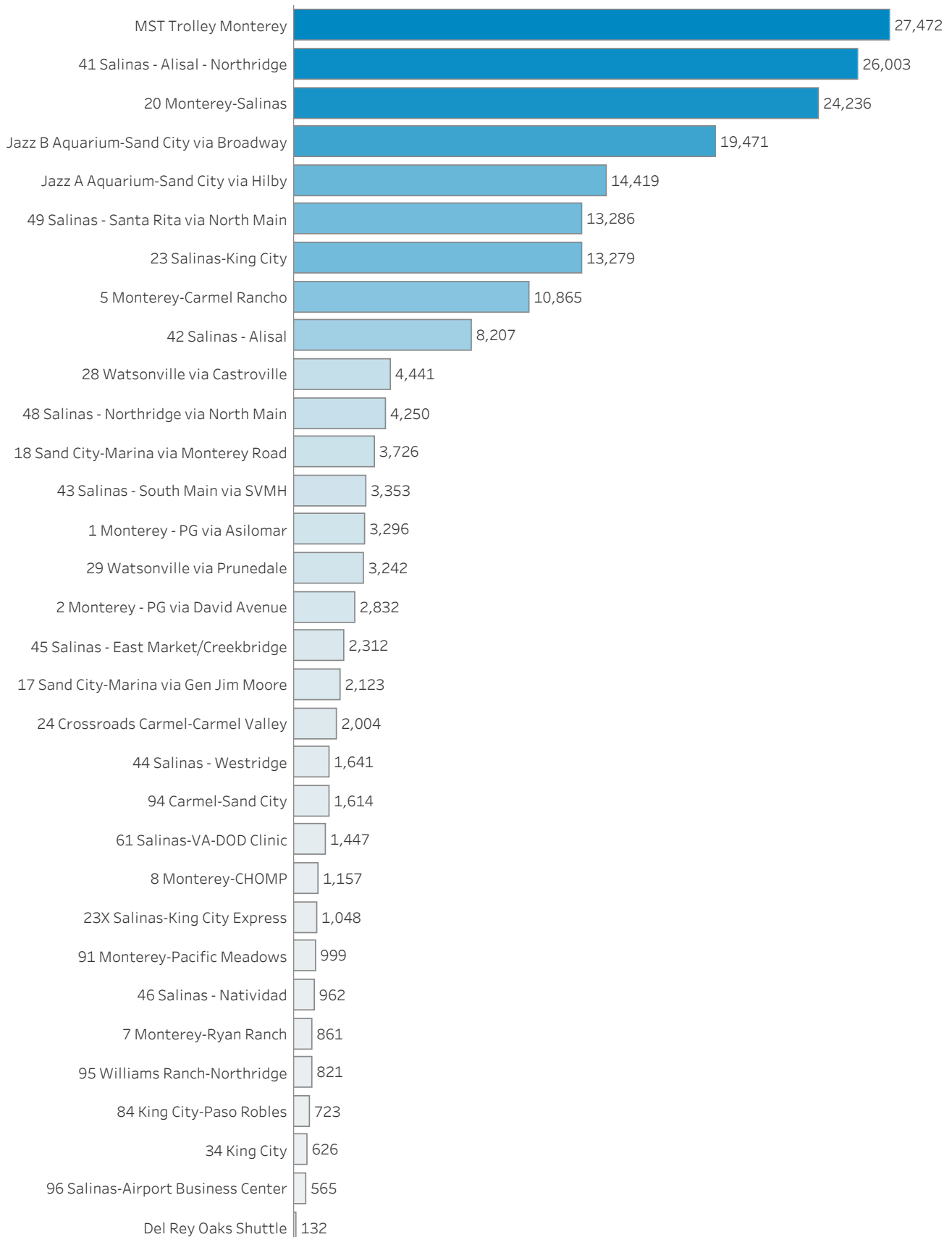


Cancelled Hours - Year to Date



Ridership by Line

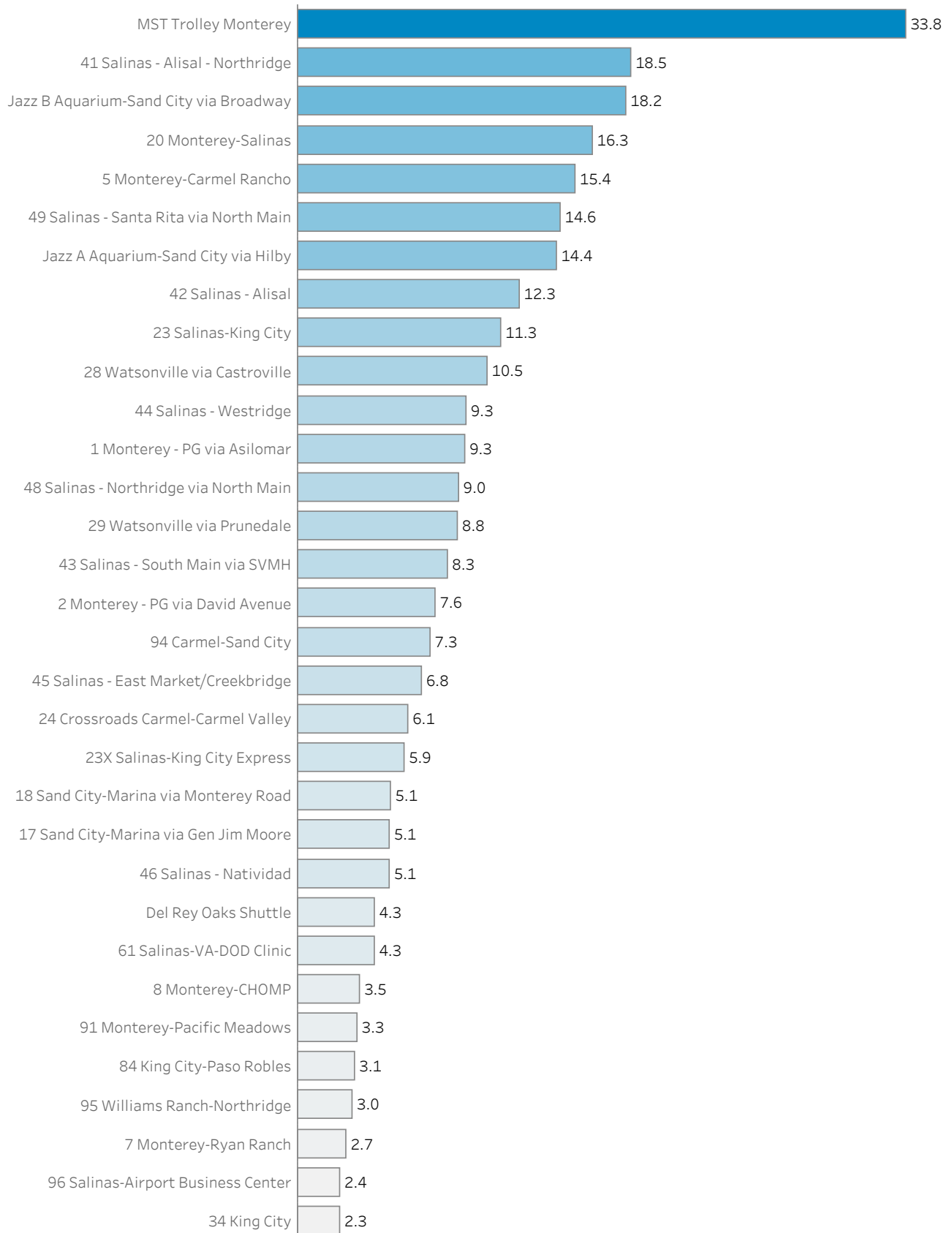
June 2023



Productivity by Line

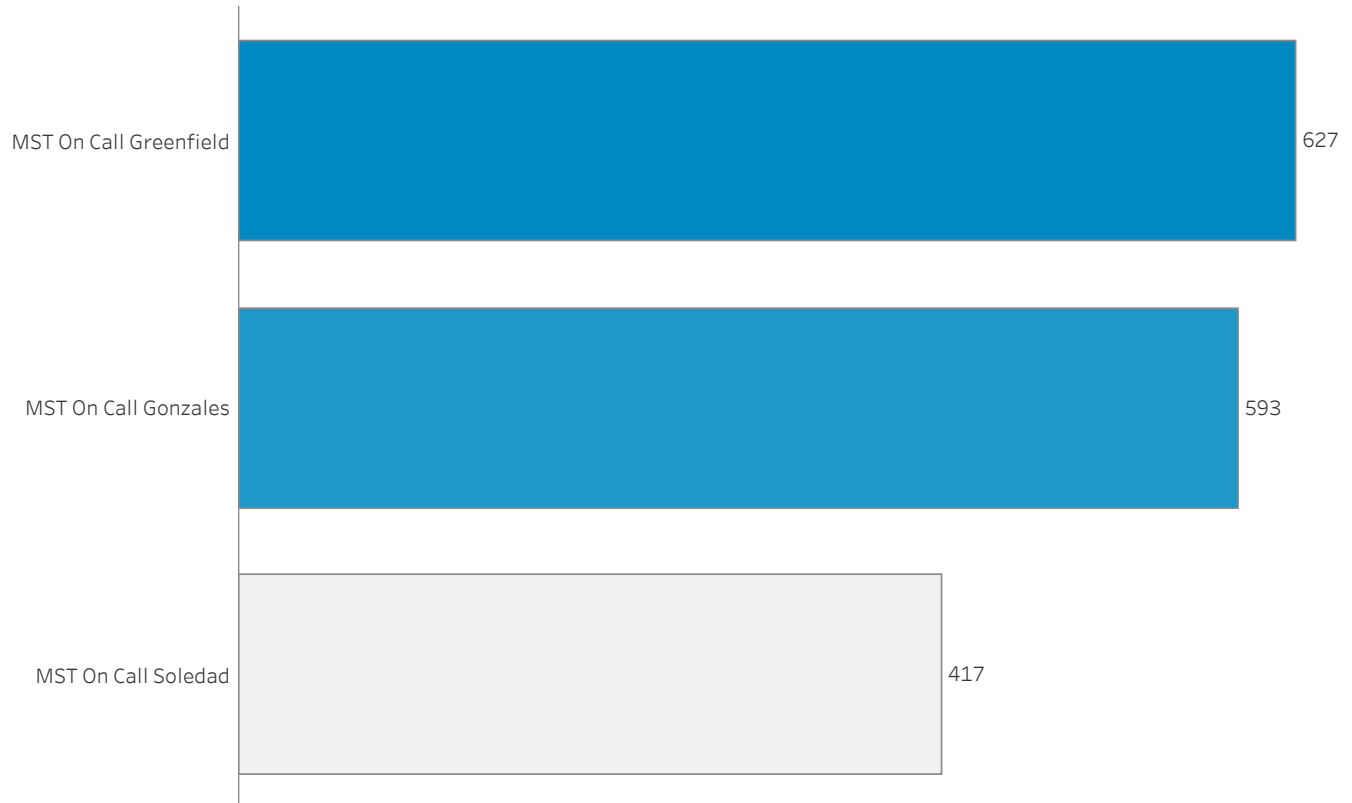
(Passengers/Hour)

June 2023



Microtransit Ridership

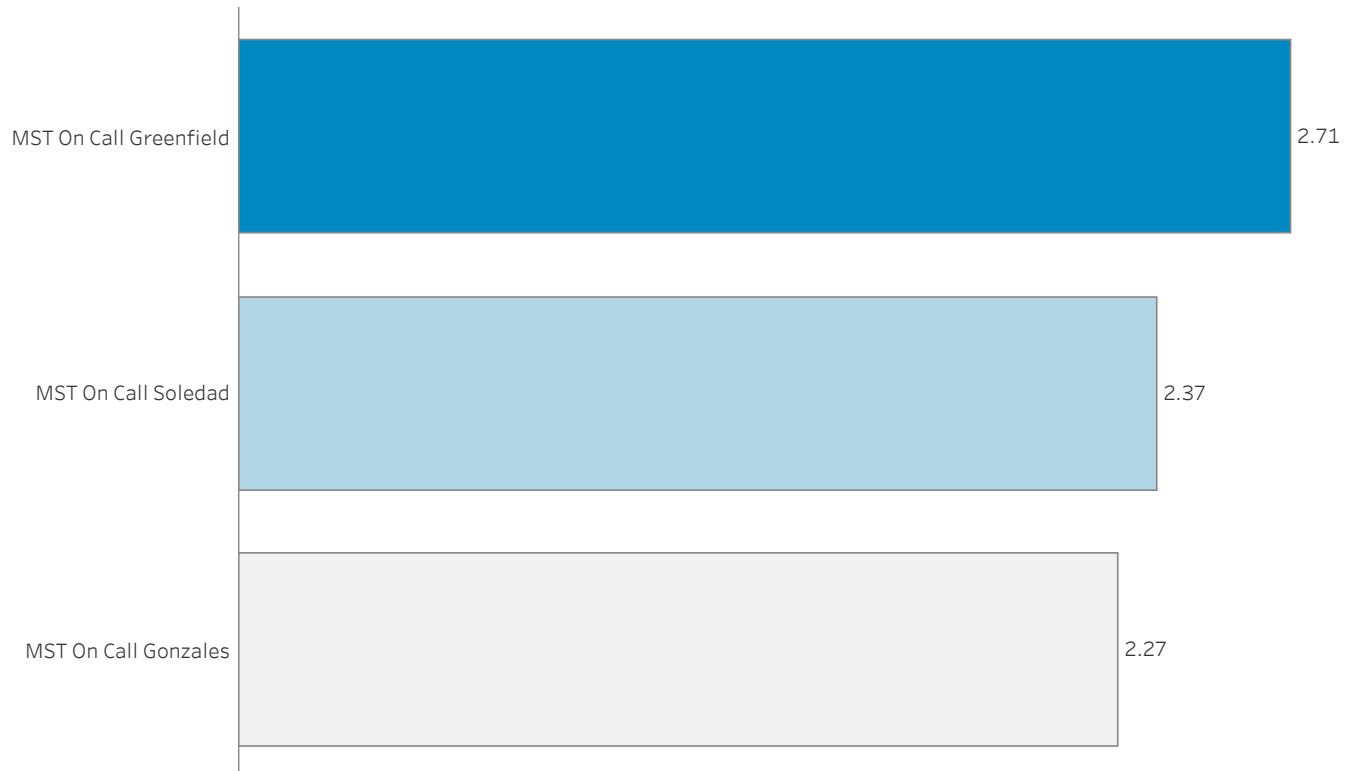
June 2023



Microtransit Productivity

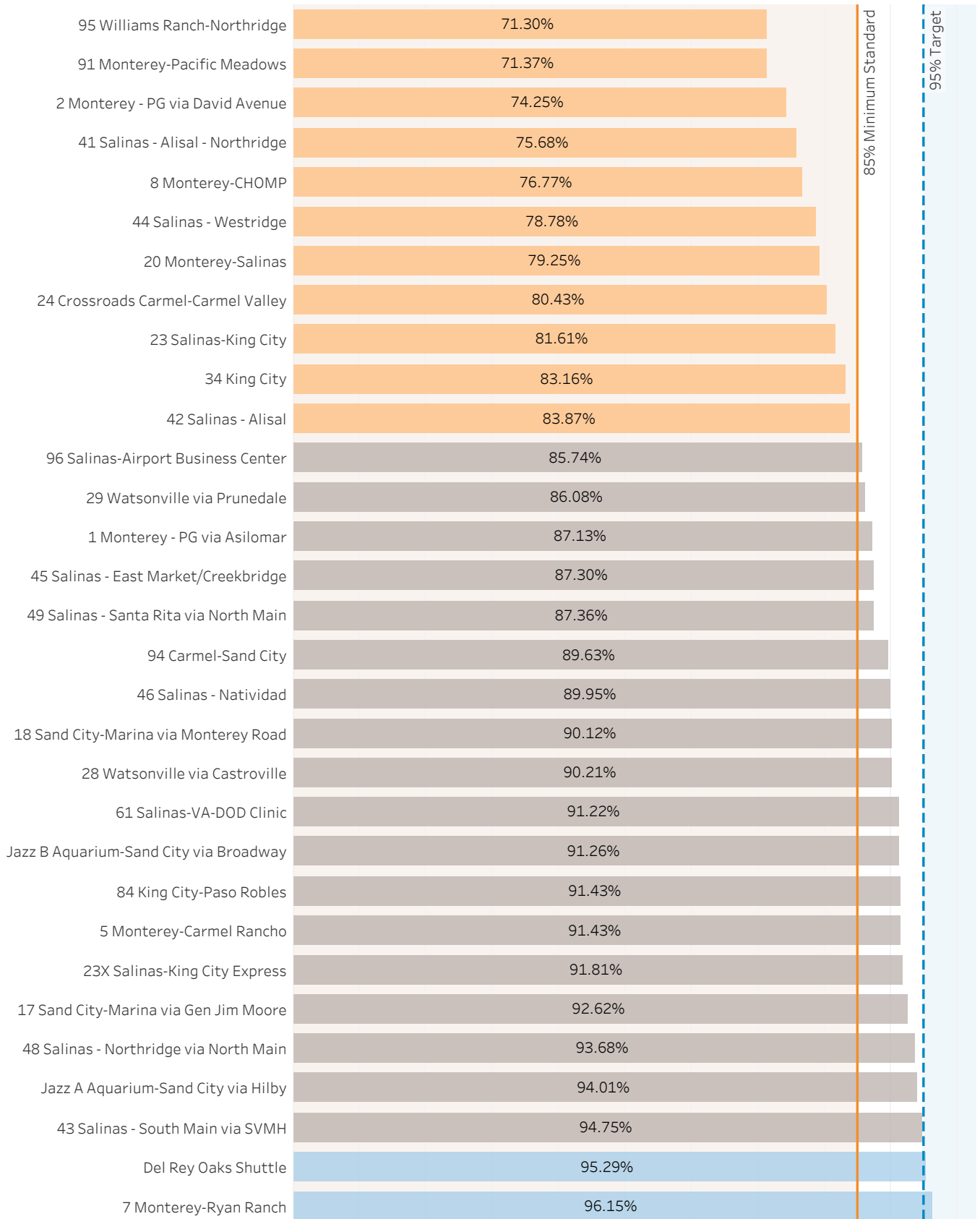
(Passengers / Revenue Hour)

June 2023



Schedule Adherence by Line

Percent On-Time Timepoints
June 2023



Vanpool

June 2023

Ridership

4,524

Vehicle Revenue Hours

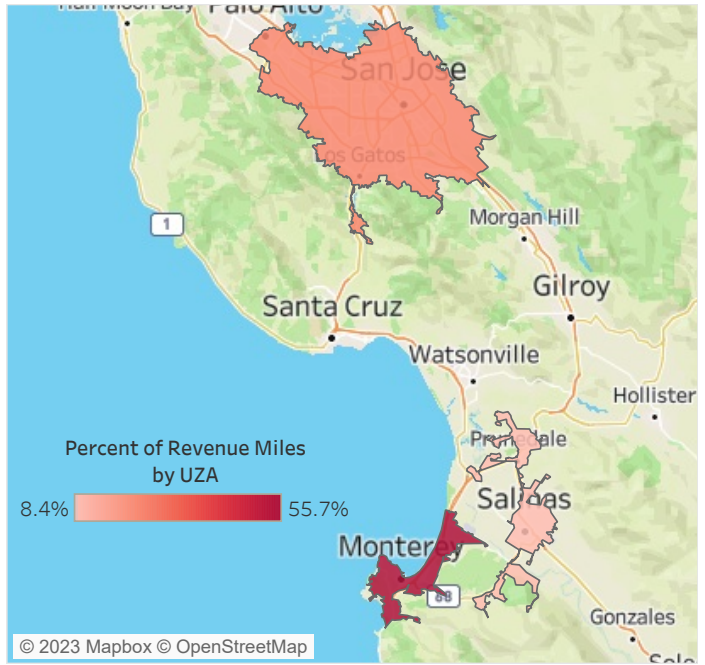
832

Vehicle Revenue Miles

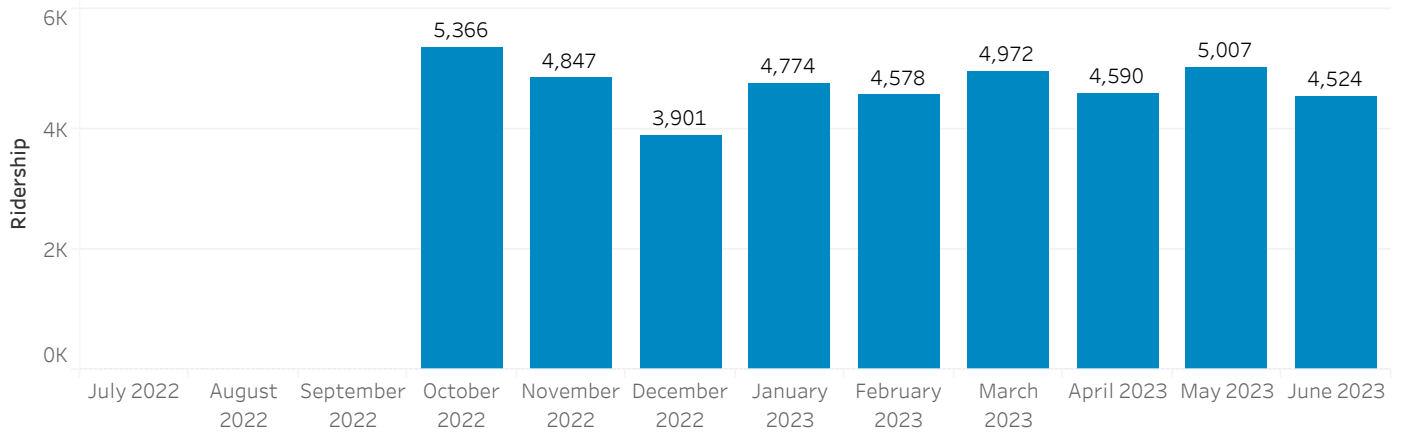
38,597

Passengers / Revenue Hour

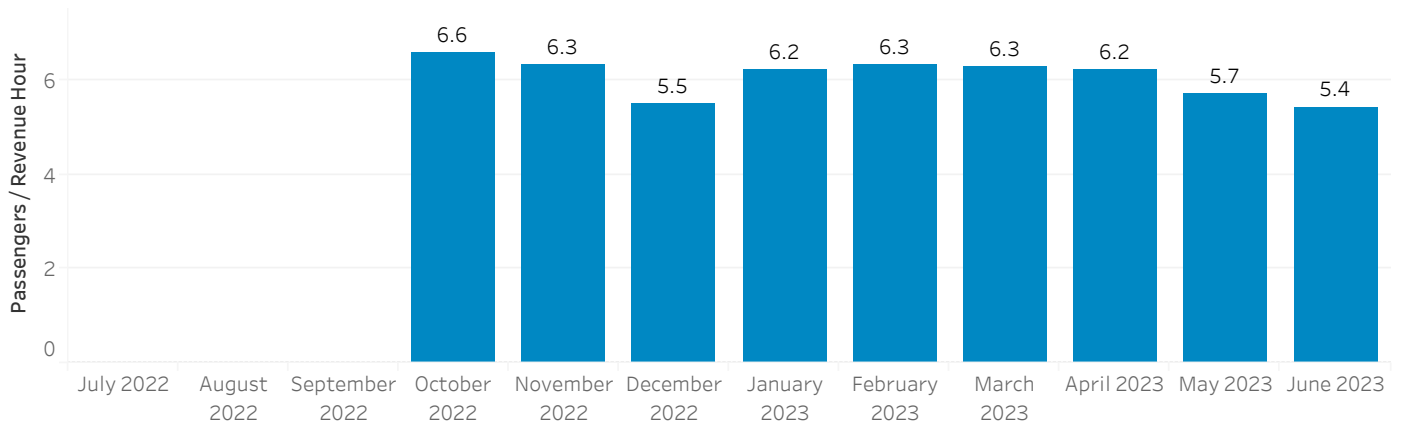
5.4



Vanpool Ridership



Vanpool Productivity



June 2023

Systemwide Riders: 207,573
Systemwide Revenue Miles: 286,064
Systemwide Revenue Hours: 18,030:37

15 Minute Service

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
41 Salinas - Alisal - Northridge *	1,403:10	26,003	13,791.8	18.5	12.5%	7.8%
42 Salinas - Alisal *	665:58	8,207	6,313.5	12.3	4.0%	3.7%
48 Salinas - Northridge via North Main *	473:44	4,250	3,076.9	9.0	2.0%	2.6%
49 Salinas - Santa Rita via North Main *	909:40	13,286	8,365.0	14.6	6.4%	5.0%
Jazz A Aquarium-Sand City via Hilby *	1,004:16	14,419	10,061.9	14.4	6.9%	5.6%
Jazz B Aquarium-Sand City via Broadway *	1,069:49	19,471	11,347.8	18.2	9.4%	5.9%

30 Minute Service

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
1 Monterey - PG via Asilomar (MV) *	356:07	3,296	4,357.9	9.3	1.6%	2.0%
2 Monterey - PG via David Avenue (MV) *	372:00	2,832	4,851.9	7.6	1.4%	2.1%
5 Monterey-Carmel Rancho	705:32	10,865	8,569.0	15.4	5.2%	3.9%
17 Sand City-Marina via Gen Jim Moore *	414:41	2,123	5,942.9	5.1	1.0%	2.3%
18 Sand City-Marina via Monterey Road *	725:07	3,726	9,204.1	5.1	1.8%	4.0%
20 Monterey-Salinas	1,483:19	24,236	29,165.3	16.3	11.7%	8.2%
34 King City (MV)	271:12	626	2,786.6	2.3	0.3%	1.5%
43 Salinas - South Main via SVMH (MV)	403:13	3,353	4,865.5	8.3	1.6%	2.2%

60 Minute Service

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
7 Monterey-Ryan Ranch (MV)	317:00	861	4,227.8	2.7	0.4%	1.8%
8 Monterey-CHOMP (MV)	335:00	1,157	4,858.2	3.5	0.6%	1.9%
23 Salinas-King City	1,174:31	13,279	38,642.0	11.3	6.4%	6.5%
24 Crossroads Carmel-Carmel Valley (MV)	327:35	2,004	8,558.6	6.1	1.0%	1.8%
44 Salinas - Westridge (MV)	176:00	1,641	2,210.3	9.3	0.8%	1.0%
45 Salinas - East Market/Creekbridge	337:48	2,312	4,048.0	6.8	1.1%	1.9%
46 Salinas - Natividad (MV)	189:02	962	2,066.6	5.1	0.5%	1.0%
96 Salinas-Airport Business Center (MV)	237:57	565	2,547.7	2.4	0.3%	1.3%

More than 60 Minute Service

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
23X Salinas-King City Express	176:44	1,048	7,441.8	5.9	0.5%	1.0%
28 Watsonville via Castroville	421:59	4,441	8,979.4	10.5	2.1%	2.3%
29 Watsonville via Prunedale	366:33	3,242	7,858.0	8.8	1.6%	2.0%
61 Salinas-VA-DOD Clinic (MV)	338:59	1,447	6,321.0	4.3	0.7%	1.9%
84 King City-Paso Robles	229:57	723	7,843.8	3.1	0.3%	1.3%
91 Monterey-Pacific Meadows (MV)	305:09	999	3,802.7	3.3	0.5%	1.7%
94 Carmel-Sand City (MV)	219:59	1,614	3,111.1	7.3	0.8%	1.2%
95 Williams Ranch-Northridge (MV)	271:42	821	3,856.8	3.0	0.4%	1.5%
Del Rey Oaks Shuttle	30:48	132	625.3	4.3	0.1%	0.2%

* Indicates combined service

Trolley

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
MST Trolley Monterey	812:51	27,472	5,115.2	33.8	13.2%	4.5%

Microtransit

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
MST On Call Gonzales (MV)	264:00	593	868.8	2.2	0.3%	1.5%
MST On Call Greenfield (MV)	231:00	627	974.3	2.7	0.3%	1.3%
MST On Call Soledad (MV)	175:59	417	809.1	2.4	0.2%	1.0%

Vanpool

Line	VRH	Riders	VRM	Pax/Hr	% Riders	% Hours
Vanpool	832:00	4,524	38,597.0	5.4	2.2%	4.6%

MOBILITY DEPARTMENT UPDATE – JUNE 2023

Outreach and Training:

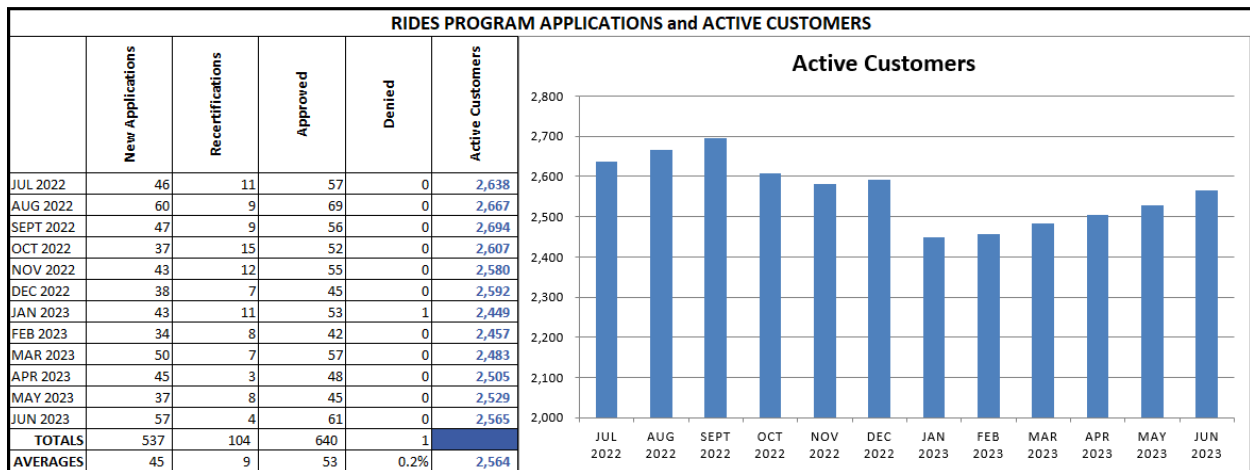
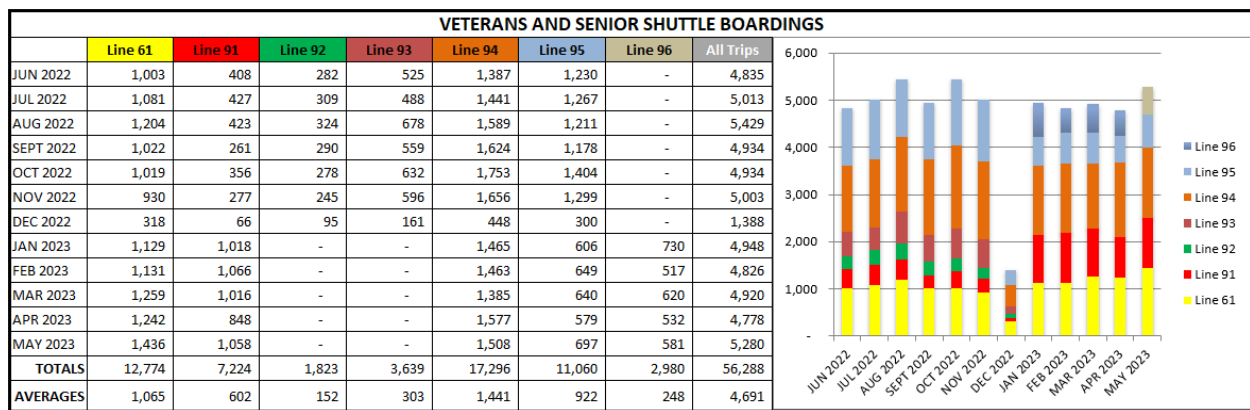
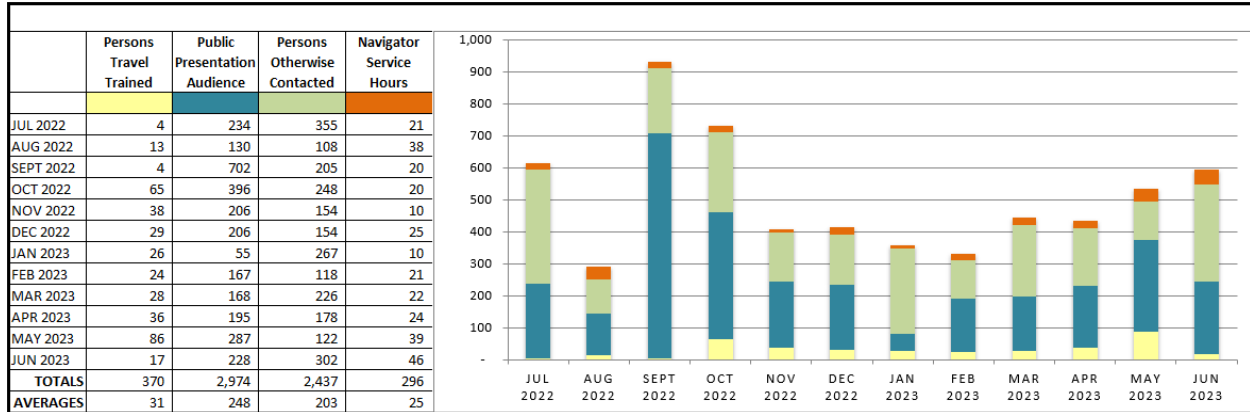
- A Mobility Specialist was a guest at the following event(s) or community center(s) with an informational table or presentation on MST services and mobility programs:
 - Merrill Gardens at Monterey, Monterey
 - Scholze Park Senior Center, Monterey
 - Canterbury Woods, Pacific Grove
 - Meals on Wheels of Monterey Peninsula, Pacific Grove
 - Pacific Meadows, Carmel-By-The-Sea
 - Marina Manor, Marina
 - Junsay Oaks, Marina
 - Steinbeck Commons, Salinas
 - Los Abuelitos Senior Living, Salinas
 - Sherwood Village, Salinas
 - Meals on Wheels of Salinas Valley – NOCOS Social, Castroville
 - Soledad Senior Apartments, Soledad
 - Meals on Wheels of Salinas Valley - SOCOS Social, South County
 - King City Veterans Resource Center, King City
- A Mobility Specialist provided MST bus system orientation and training for the following customers:
 - Residents from Pacific Grove Senior Living
 - Employees from Yolo Transportation District
 - Participants of Interim's CHOICES Program
 - Participants of Interim's OMNI Program
 - A resident from the City of Marina

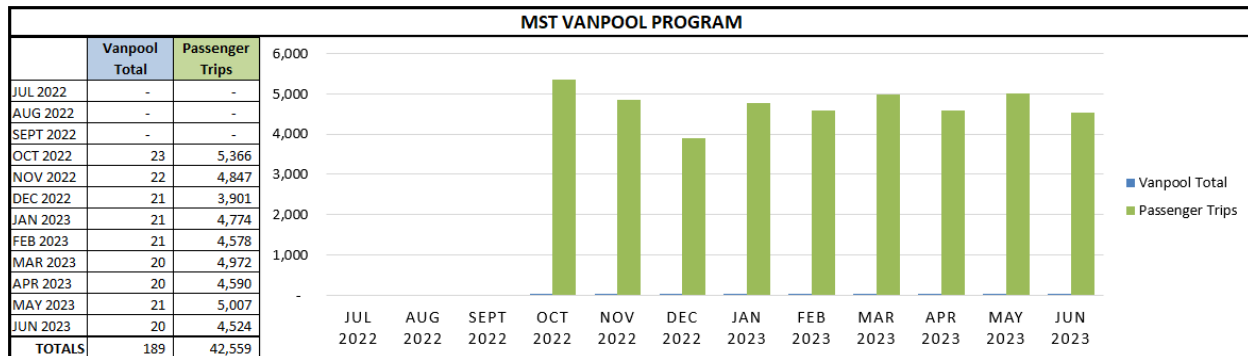
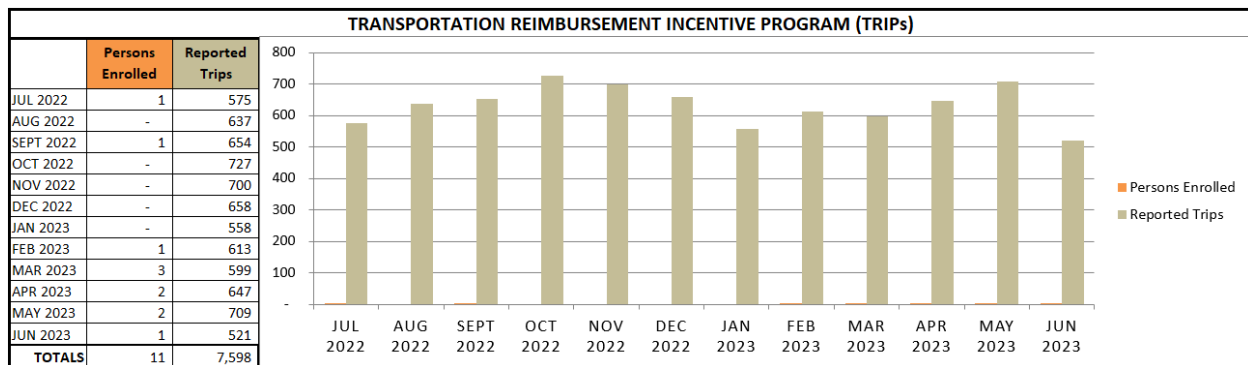
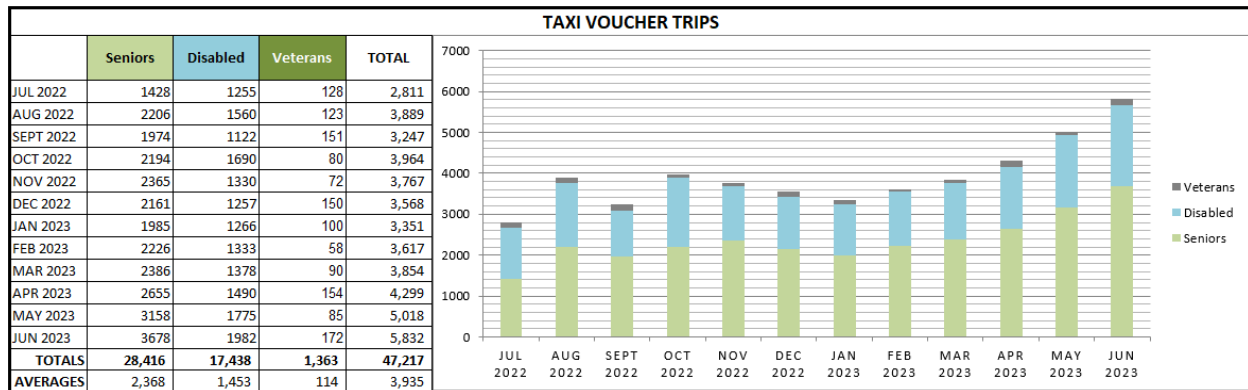
Taxi Voucher Program:

- Mobility Specialist processed 1,170 voucher requests for the 4th quarter in June for both the disabled and Salinas senior voucher program.
- The Veterans distribution locations sites issued 181 taxi vouchers in June.
- Mobility Specialist processed 5,431 redeemed vouchers for taxi provider reimbursement.

Transportation Reimbursement Incentive Program:

- There are currently 59 seniors, 19 persons with disabilities, and 7 Veterans enrolled in the program.





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ATTACHMENT 3

Date: July 25, 2023

To: Carl Sedoryk, General Manager/CEO

From:  Norman K. Tuitavuki, Chief Operating Officer

Subject: **Maintenance Department Monthly Report – June 2023**

This report summarizes the performance and major activities of the Maintenance Department as well as fuel and operating expenses during the month.

Fuel Budget FY2023	Average Fuel Price June 2023	Average Fuel Price FY2023
Biofuel: \$5.40	\$3.21	\$4.03
Gasoline: \$5.40	\$4.51	\$4.70

Period	Revenue Fleet Operating Cost Per Mile	Revenue Fleet Miles Between Major Mechanical Road Calls: ¹
June 2023	\$1.47	32,616
YTD FY 2023	\$1.50	56,207
FY 2022	\$1.32	24,366
FY 2021	\$1.23	54,756

¹ **Minimum:** 7,000 Miles; **Goal:** 15,000 Miles

DEPARTMENT ACTIVITIES / COMMENTS:

June 2023's cost per gallon for gasoline **increased by 1.1%, an increase of 5 cents per gallon**, and the cost per gallon for biofuel **increased by 1.8%, an increase of 6 cents per gallon** compared to May 2023. For FY23, MST increased its budgeted cost per gallon for both biofuel and gasoline based on the prices realized in the previous fiscal year. As a result, the cost per gallon for biofuel and gasoline remains under budget. Fuel prices continue to fluctuate unpredictably. Staff continues to monitor all movement of vehicles to minimize unnecessary fuel usage.

In June, MST traveled 32,616 miles between major mechanical failures with four major mechanical road calls – exceeding the 15,000-mile goal. MST's Maintenance department completed 100% of their scheduled preventive maintenance inspections (PMI) on time. MST has continued to meet or exceed the stated goal within this area of performance.

The California Highway Patrol (CHP) conducted its Biennial Inspection of Terminals (BIT) at MST's facilities. MST was found compliant and received its Transit Operator Compliance Certification for all 3 operations and maintenance facilities. Next calendar year, the CHP will conduct separate BIT inspections at each of MST's directly operated facilities.

Staff and I participated in MST's Federal Transit Administration (FTA) Triennial Review. We provided specific information regarding MST's Operation.

In June, staff and I attended various in-person and virtual meetings that were specific to Maintenance Operations:

- ENC – Hydrogen Fuel Cell Bus (HFCB) manufacturer met with MST maintenance staff on-site to discuss HFCB and provide an overview of ENC's solution.
- Zero Emission Bus Resource Alliance (ZEBRA) Full Membership Meeting
 - Transit Workforce Center (TWC) provided an overview of service offerings.
 - Discussed ZEB training needs.
 - ZEB Dashboard Quarterly Update – reviewed dashboard, key performance indicators, and related information.
- California Transit Training Consortium (CTTC) Educational Services Committee
- SURF! CM/GC Coordination Meeting – weekly project update
- Salinas Operations and Maintenance Space Needs – weekly project update
- California Hydrogen Leadership Summit – annual update meeting. See my full report in the Board Packet
- California Transit Association (CTA) – Maintenance Committee Meeting

Prepared by: Norman K. Tuitavuki
Norman K. Tuitavuki

Reviewed by: Carl G. Sedoryk
Carl G. Sedoryk

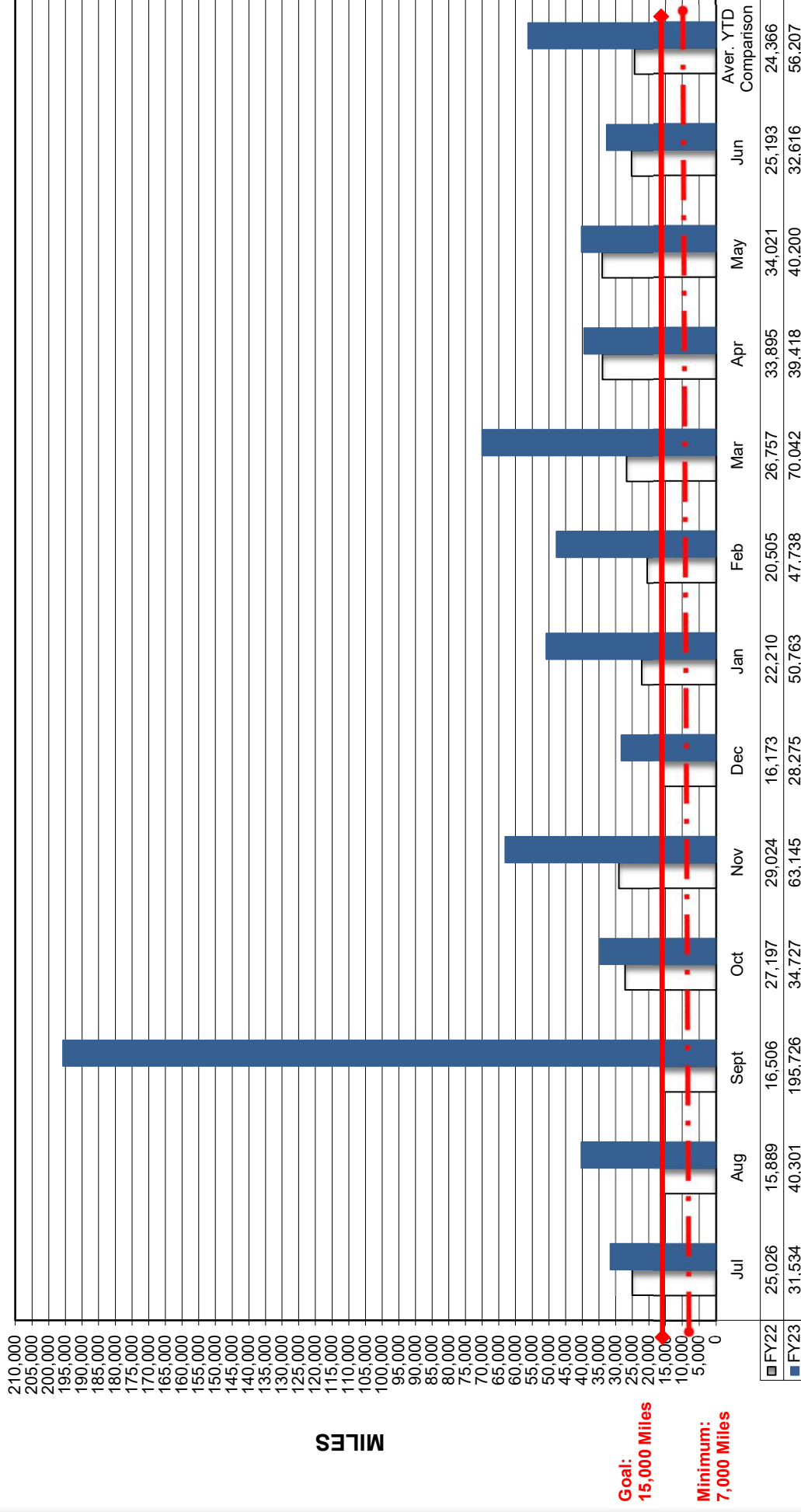
June 2023
MST Operated Fixed Route Fleet Summary Information

Fleet Bus #	New (Yes/ No)	Manufacturer Model/Year	Quantity In Revenue Service	Engine	Fuel Type	Fleet Bus #	Life To Date Miles Prev Month	Life To Date Miles	Fleet Bus #
1714	No	Gillig 40' Low-floor 2003	1	Detroit DC Series 50 ERG	ULS Diesel	1714	712,674	712,674	1714
1716	No	Gillig 40' Low-floor 2003	1	Detroit DC Series 50 ERG	ULS Diesel	1716	721,027	721,027	1716
1718	No	Gillig 40' Low-floor 2008	1	Detroit DC Series 50 ERG	ULS Diesel	1718	769,387	769,387	1718
1721	No	Gillig 40' Low-floor 2011	1	Detroit DC Series 50 ERG	ULS Diesel	1721	763,297	763,297	1721
1725	No	Gillig 40' Low-floor 2008	1	Cummins ISM 280 HP	ULS Diesel	1725	447,169	449,641	1725
1726	No	Gillig 40' Low-floor 2009	1	Cummins ISM 280 HP	ULS Diesel	1726	546,621	550,815	1726
1727	No	Gillig 40' Low-floor 2010	1	Cummins ISM 280 HP	ULS Diesel	1727	417,618	420,398	1727
1728	No	Gillig 40' Low-floor 2011	1	Cummins ISM 280 HP	ULS Diesel	1728	533,111	536,011	1728
1729	No	Gillig 40' Low-floor 2012	1	Cummins ISM 280 HP	ULS Diesel	1729	485,308	485,308	1729
1730	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	1730	366,152	366,778	1730
1731	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	1731	349,568	351,967	1731
1732	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	1732	378,477	382,325	1732
1733	No	Gillig 40' Low-Floor 2015	1	Cummins ISM 280 HP	ULS Diesel	1733	374,510	377,320	1733
1734	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1734	198,260	201,262	1734
1735	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1735	231,402	235,324	1735
1736	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1736	225,789	230,312	1736
1737	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1737	207,524	210,810	1737
1738	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1738	230,734	231,655	1738
1739	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1739	220,260	223,310	1739
1740	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1740	213,737	217,001	1740
1741	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1741	213,717	217,608	1741
1742	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1742	232,848	236,926	1742
1743	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1743	221,516	225,763	1743
1744	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1744	202,954	207,228	1744
1745	No	Gillig 40' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	1745	222,968	224,264	1745
1746	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1746	54,315	55,017	1746
1747	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1747	45,328	49,954	1747
1748	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1748	38,690	39,470	1748
1749	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1749	52,510	54,858	1749
1750	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1750	18,991	19,062	1750
1751	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1751	29,709	33,129	1751
1752	No	Gillig 40' Low-Floor 2021	1	Cummins ISM 280 HP	ULS Diesel	1752	38,350	41,127	1752
1753	Yes	Gillig 40' Low-Floor 2022	1	Cummins ISM 280 HP	ULS Diesel	1753	1,313	2,195	1753
1754	Yes	Gillig 40' Low-Floor 2022	1	Cummins ISM 280 HP	ULS Diesel	1754	2,136	4,252	1754
1901	No	2003 Optima Trolley Electric	1	Cummins ISB	Electric	1901	134,169	134,169	1901
1907	No	2003 Optima Trolley	1	Cummins ISB	ULS Diesel	1907	222,586	222,586	1907
1908	No	2003 Optima Trolley	1	Cummins ISB	ULS Diesel	1908	178,452	178,452	1908
1909	No	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	1909	4,757	4,757	1909
1910	No	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	1910	7,533	7,533	1910
1911	No	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	1911	4,632	4,632	1911
1912	No	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	1912	6,540	6,540	1912
1913	No	2019 Home Town Trolley 30 Foot	1	CUMMINS 280HP	ULS Diesel	1913	8,403	8,403	1913
2001	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2001	509,342	512,218	2001
2002	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2002	535,148	538,288	2002
2003	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2003	602,171	603,226	2003
2004	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2004	638,263	638,263	2004
2006	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2006	658,534	660,831	2006
2007	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2007	613,353	613,353	2007
2008	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2008	642,487	642,625	2008
2009	No	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2009	636,229	639,078	2009
2011	No	Gillig 35' Low-floor 2015	1	Cummins ISL 281	ULS Diesel	2011	329,484	329,484	2011
2012	No	Gillig 35' Low-floor 2015	1	Cummins ISL 282	ULS Diesel	2012	334,395	336,744	2012
2013	No	Gillig 35' Low-floor 2015	1	Cummins ISL 283	ULS Diesel	2013	301,085	303,928	2013
2014	No	Gillig 35' Low-floor 2015	1	Cummins ISL 284	ULS Diesel	2014	328,253	329,765	2014
2015	No	Gillig 35' Low-floor 2015	1	Cummins ISL 285	ULS Diesel	2015	297,354	299,227	2015
2016	No	Gillig 35' Low-floor 2015	1	Cummins ISL 286	ULS Diesel	2016	296,004	297,484	2016
2017	No	Gillig 35' Low-floor 2015	1	Cummins ISL 287	ULS Diesel	2017	339,922	341,962	2017
2018	No	Gillig 35' Low-floor 2015	1	Cummins ISL 288	ULS Diesel	2018	313,373	316,229	2018
2019	No	Gillig 35' Low-floor 2015	1	Cummins ISL 289	ULS Diesel	2019	306,354	309,026	2019
2020	No	Gillig 35' Low-floor 2015	1	Cummins ISL 290	ULS Diesel	2020	279,754	281,794	2020
2021	No	Gillig 35' Low-floor 2015	1	Cummins ISL 291	ULS Diesel	2021	296,898	297,969	2021
2022	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2022	182,325	184,342	2022
2023	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2023	219,565	221,855	2023
2024	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2024	179,816	180,901	2024
2025	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2025	172,840	174,429	2025
2026	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2026	204,785	207,675	2026
2027	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2027	152,196	155,877	2027
2028	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2028	175,361	177,682	2028
2029	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2029	177,857	181,488	2029
2030	No	Gillig 35' Low-Floor 2018	1	Cummins ISM 280 HP	ULS Diesel	2030	156,296	159,266	2030
2031	Yes	Gillig 35' Low Floor 2022	1	Cummins ISM 280 HP	ULS Diesel	2031	3,233	3,233	2031
2032	Yes	Gillig 35' Low Floor 2022	1	Cummins ISM 280 HP	ULS Diesel	2032	4,269	6,745	2032
2101	No	Gillig 40' Low-Floor 2013	1	Cummins ISL 280	ULS Diesel	2101	450,778	455,817	2101
2102	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	2102	558,311	561,385	2102
2103	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	2103	581,783	586,836	2103
2104	No	Gillig 40' Low-Floor 2015	1	Cummins ISL 280	ULS Diesel	2104	540,220	543,917	2104
2105	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2105	360,220	364,648	2105
2106	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2106	341,799	347,587	2106
2107	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2107	328,295	334,318	2107
2108	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2108	246,308	253,257	2108
2109	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2109	217,923	222,409	2109
2110	No	Gillig 40' Suburban 2018	1	Cummins ISM 280 HP	ULS Diesel	2110	89,249	94,095	2110
2200	No	BYD ELECTRIC 2018	1	K7M	Electric	2200	59,684	60,804	2200
2201	No	BYD ELECTRIC 2018	1	K7M	Electric	2201	52,380	53,271	2201
2202	Yes	Gillig Electric Bus 2021	1	Cummins	Electric	2202	1294	1294	2202
2203	Yes	Gillig Electric Bus 2021	1	Cummins	Electric	2203	1285	1285	2203
4501	No	MCI D4500 45' 2009	1	Cummins ISM 480 HP	ULS Diesel	4501	745,476	745,476	4501
4502	No	MCI D4500 45' 2010	1	Cummins ISM 480 HP	ULS Diesel	4502	776,428	776,438	4502
4503	No	MCI D4500 45' 2010	1	Cummins ISM 480 HP	ULS Diesel	4503	885,838	885,838	4503
4504	No	MCI D4500 45' 2012	1	Cummins ISM 480 HP	ULS Diesel	4504	703,889	703,889	4504

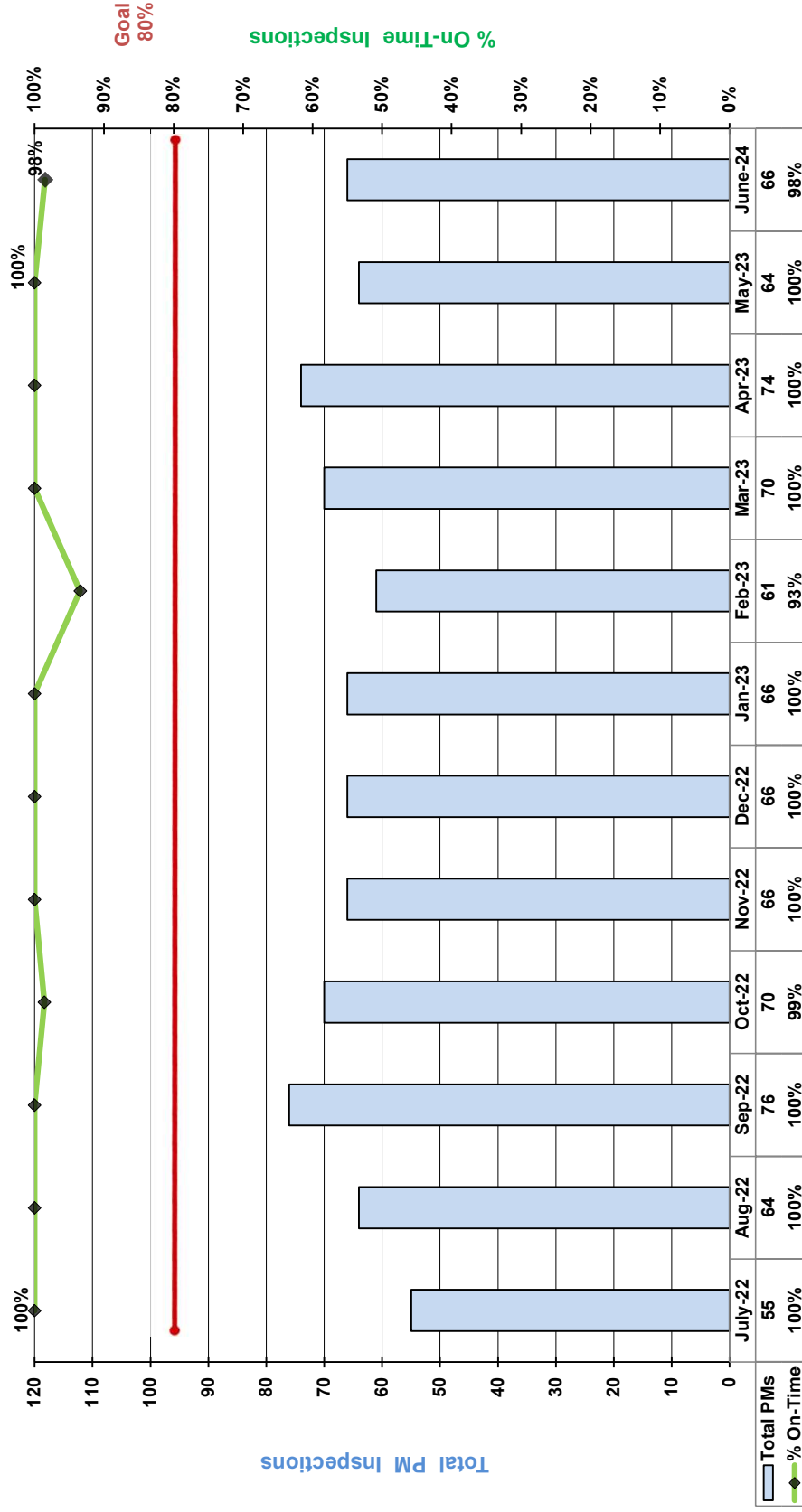
June 2023
MST Operated Fixed Route Fleet Summary Information

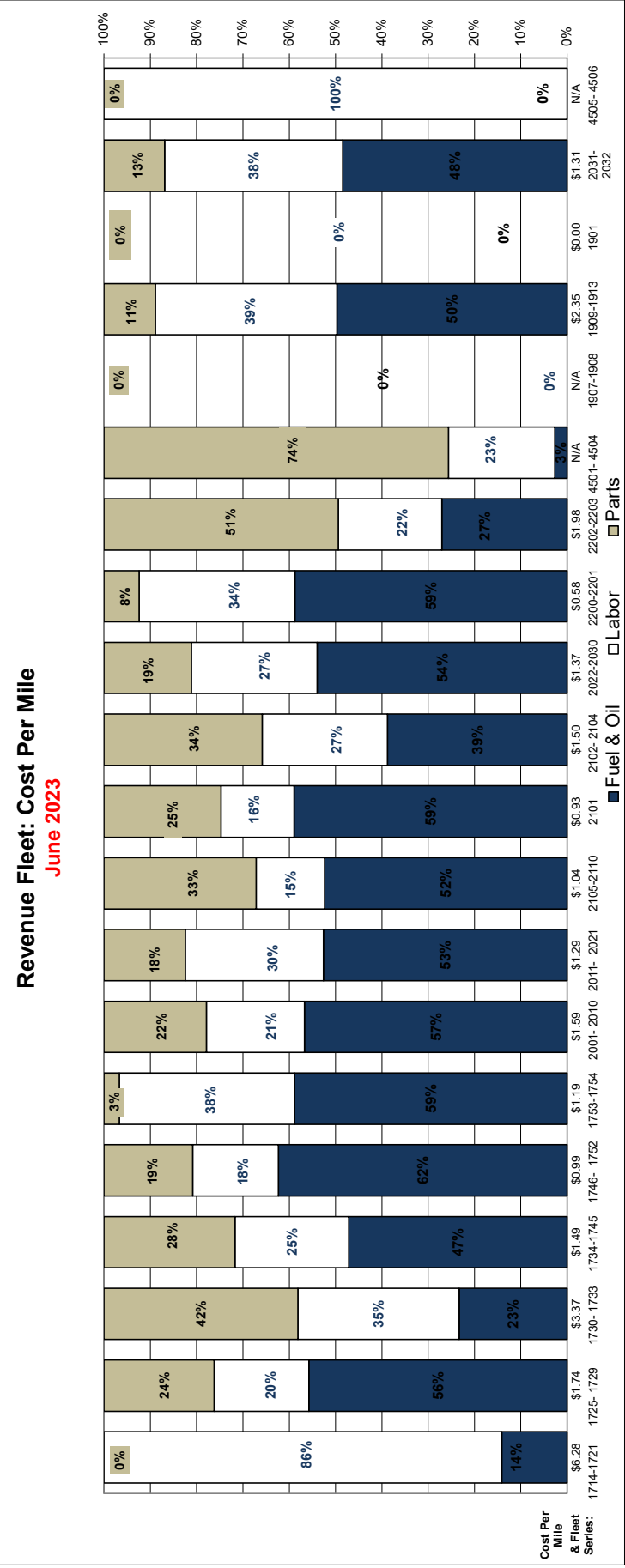
Fleet Bus #	New (Yes/ No)	Manufacturer Model/Year	Quantity In Revenue Service	Engine	Fuel Type	Fleet Bus #	Life To Date Miles Prev Month	Life To Date Miles	Fleet Bus #
4505	No	MCI D4500 45' 2015	1	Cummins ISX 345 HP	ULS Diesel	4505	566,675	566,675	4505
4506	No	MCI D4500 45' 2015	1	Cummins ISX 345 HP	ULS Diesel	4506	544,758	544,758	4506
Total Revenue Vehicles-Active Fleet:			92						
Contingency Fleet	1122	Gillig Phantom 2003 35'	1	Detroit DC Series ERG	ULS Diesel	1122	530,180	530,214	1122
Contingency Fleet	1126	Gillig Phantom 2003 35'	1	Detroit DC Series ERG	ULS Diesel	1126	566,958	566,958	1126
Contingency Fleet	1706	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	1706	625,719	625,719	1706
Contingency Fleet	1708	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	1708	630,003	630,003	1708
Contingency Fleet	1709	Gillig Low-floor 2002 40'	1	Cummins ISM 280 HP	ULS Diesel	1709	619,333	619,333	1709
Contingency Fleet	1720	Gillig 40' Low-floor 2010	1	Detroit DC Series 50 ERG	ULS Diesel	1720	627,444	627,647	1720
Contingency Fleet	1723	Gillig 40' Low-floor 2013	1	Detroit DC Series 50 ERG	ULS Diesel	1723	621,092	621,092	1723
Contingency Fleet	2005	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2005	553,781	554,462	2005
Contingency Fleet	2010	Gillig 35' Low-floor 2007	1	Cummins ISM 280 HP	ULS Diesel	2010	521,947	521,947	2010
Total Contingency Fleet			9						
Total Fleet			101						
	Revenue Fleet	Non-Revenue Fleet			Current Inventory Value: 06/30/23				
Miles:	195,661	51,707		Fuel, Coolant & Lubricants:	172,391				
Gallons:	38,860	2,507		Parts & Supplies:	337,171				
Average Miles Per Gallon:	5.0	20.6		Total Value:	509,562				

Miles Between Major Mechanical Roadcalls FY22 vs. FY23 YTD Year to Date Comparison



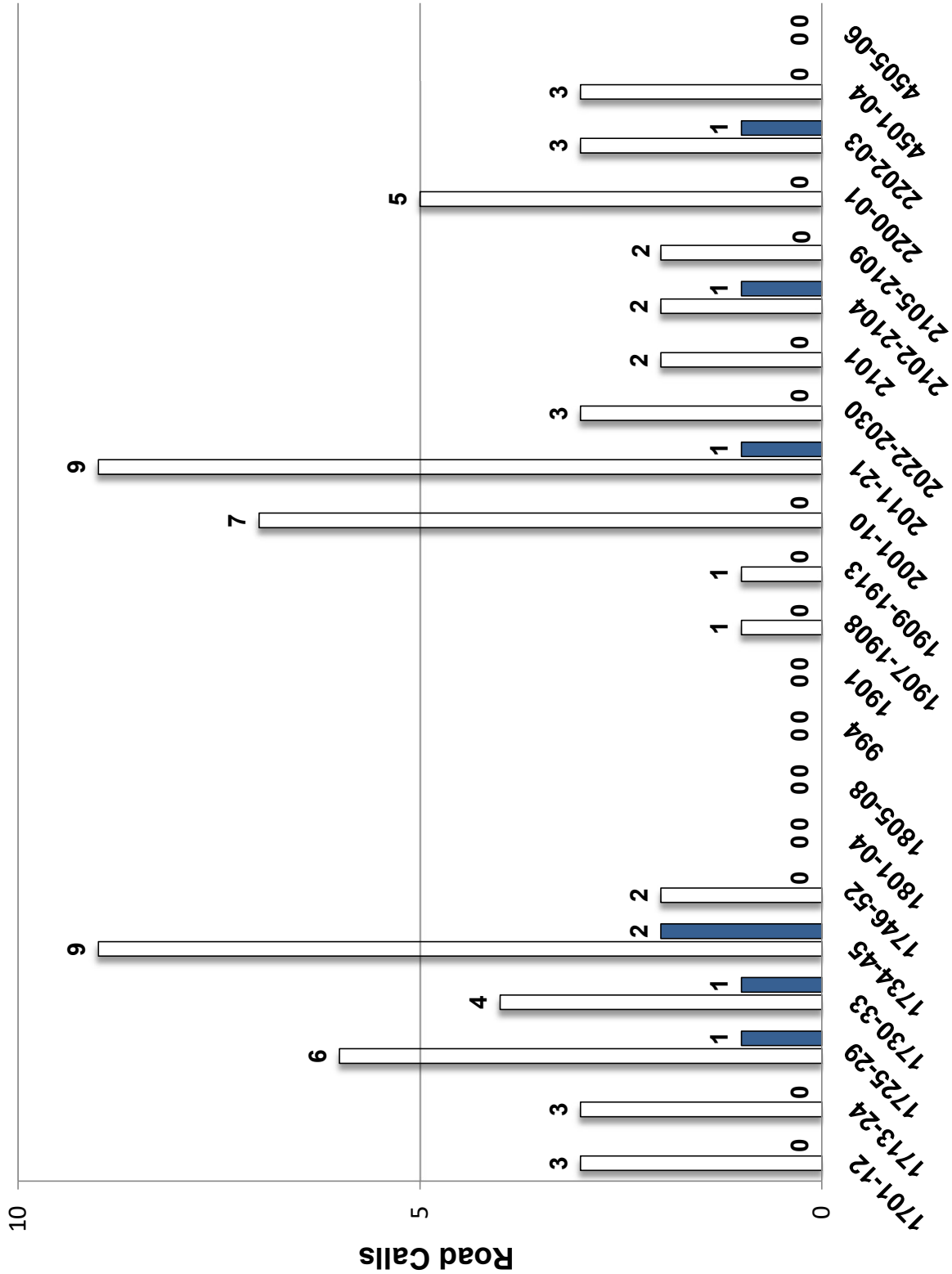
MST FIXED ROUTE PREVENTIVE MAINTENANCE (PMs) INSPECTIONS PAST TWELVE MONTHS



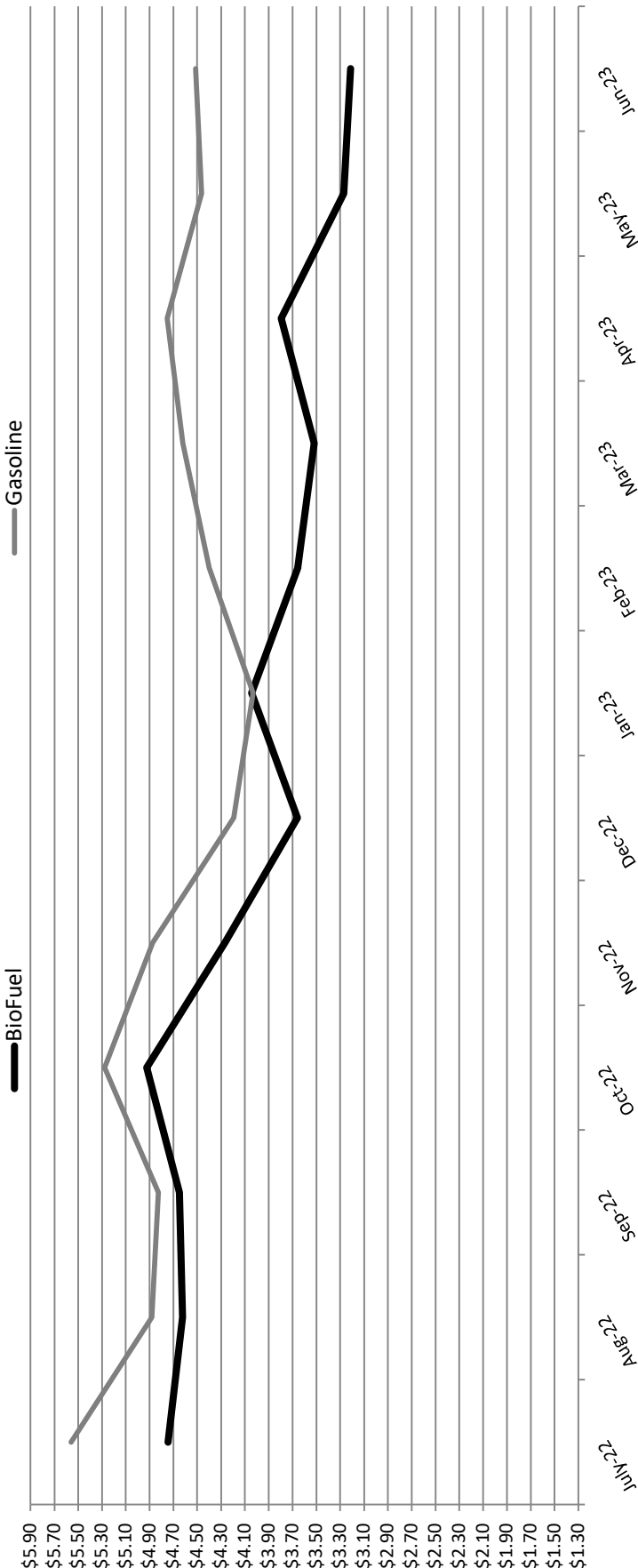


June 2023: ALL ROAD CALLS BY BUS SERIES
Major Mechanical 6: Other/Minor Mechanical 1

Total Miles 195,695



12 Month Rolling Fuel Cost
(Monthly Average)



12 Month Average:
Diesel: \$1.88
Gasoline: \$2.36

FY21 Average:
Diesel: \$2.02
Gasoline: \$2.56

FY21 Fuel Budget
Diesel: \$2.32
Gasoline: \$2.63

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ATTACHMENT 4

Date: August 29, 2023

To: C. Sedoryk, General Manager/CEO

From: Lisa Rheinheimer, Assistant General Manager; Michelle Overmeyer, Director of Planning /Innovation, Andrea Williams, Finance Manager; Michael Kohlman, Chief Information Officer; Kelly Halcon, Director of Human Resources/Risk Management; Lisa Cox, Risk and Security Manager; Ikuyo Yoneda-Lopez, Marketing and Communications Manager; Beronica Carriedo, Customer Service and Community Relations Supervisor.

Subject: **Administration Department Monthly Report – June 2023**

The following significant events occurred in Administration work groups for the month of June 2023:

Human Resources

A total employment level for June 2023 is summarized as follows:

Positions	Budget FY23	Actual	Difference
Coach Operators Full-Time	126	109	-17
Operations Staff	35	33	-2
Maintenance	60	58	-2
Administrative	38	35	-3
Total	259	235	-24

*Total budget numbers do not include the C/O on Long Term Leave as those numbers are already reflected in the Coach Operators/Trainees number.

June Worker's Compensation Costs	
<i>Indemnity (paid to employees)</i>	\$22,895.32
<i>Other (includes Legal)</i>	\$5,905.98
<i>Medical includes Case Mgmt, UR, Rx & PT</i>	\$15,944.03
<i>TPA Administration Fee</i>	\$5,708.33
<i>Excess Insurance</i>	\$9,510.75
Total Expenses	\$59,964.41
Reserves	\$1,339,476.70
Excess Reserved	(\$266,476.70)
<i># Ending Open Claims</i>	39

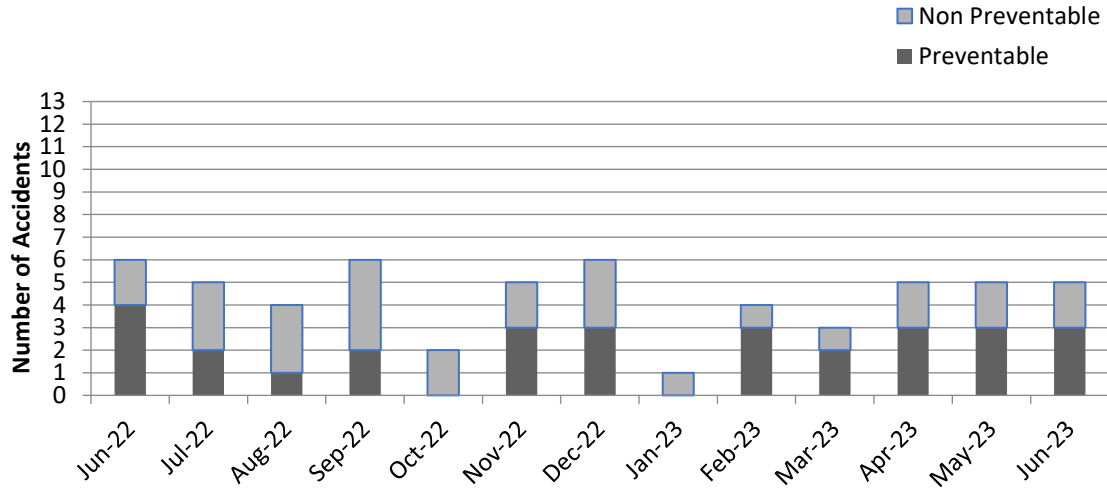
Training

Description	Attendees
Annual Coach Operator Verification of Transit Training	0
Post-Accident/Incident Re-training	2
Harassment prevention for Transit employees	55
CPS HR Consulting: Risk Management Practitioner's Certificate Program	1
AB1825 Sexual Harassment and Abusive Conduct Prevention Training	19
In-service training: 2018 BYD K7M 30' Battery Electric Bus Refresher Familiarization Training	1
TAPTCO Transit Operator Development Course (ELDT)	5
Forklift Certification Training	1
In-service training: Hometown Trolley Familiarization	3
In-service training: Line Instructors Course	4
Alliance Career Training Solutions: Excel Level 2	1
Sedgwick: Wheelchair Securement Training for Transit Employees	14
In-Service Training: Transit System Security	22
In-Service Training: 2021 MCI 45' Over the Road Motor Coach	1
TAPTCO: ELDT Curriculum CDL Preparation	1
Alliance Career Transit Solutions: Excel Level 1	1
In-Service Training: ZONAR EVIR Training	1
Pryor Learning: Developing Emotional Intelligence	1
In-Service Training: Eagle Tug Certification	1

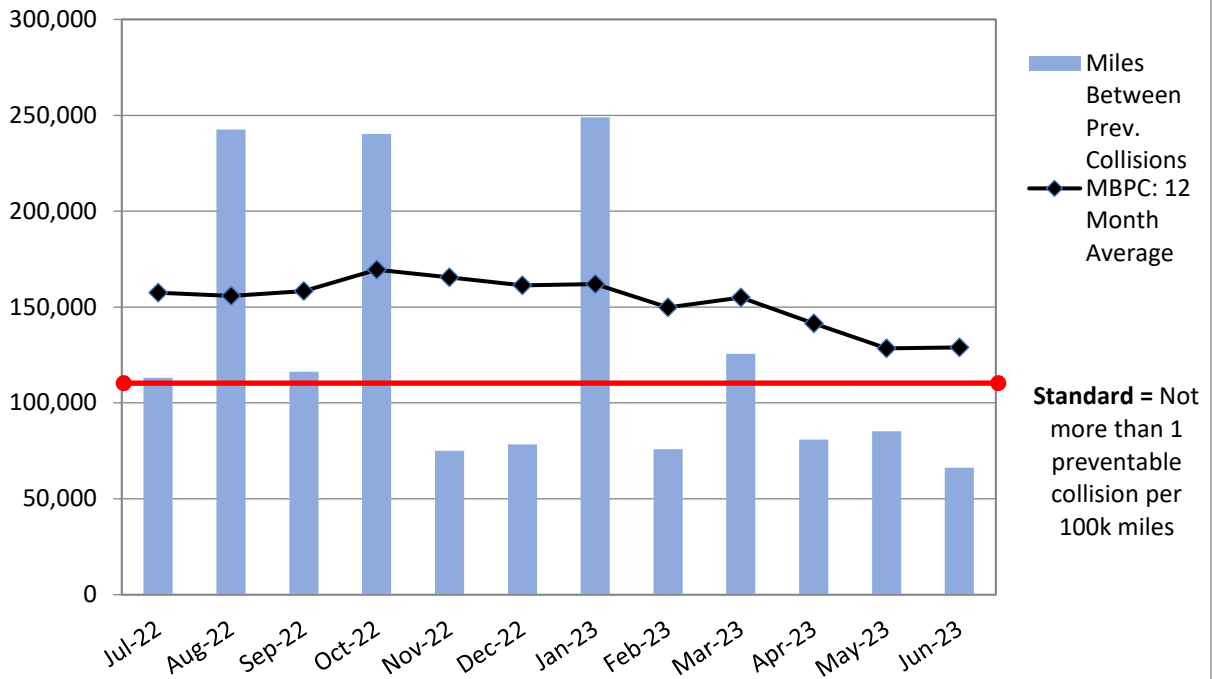
Risk Management

Description	June 2023 Preventable		June 2022 Preventable	
	Yes	No	Yes	No
POV Vehicle hits MST Vehicle	0	2	0	2
MST Preventable Accidents	3	0	4	0
TOTAL	3	2	4	2

Accident Statistics



Monthly Miles Between Preventable Collisions (MBPC) with 12 Month Rolling Average



Customer Service Update

Service Report Type	MST	Other Provider*	# of valid reports	% of reports received**	Jun-22	
ADA/RM Request	0	0		0.0%	0	0.0%
Agency Policy	0	0		0.0%	0	0.0%
Bus Stop Amenities	1	0	1	1.9%	2	2.4%
Carried By	0	0		0.0%	0	0.0%
Discriminatory behavior by employee	0	0		0.0%	0	0.0%
Early Departure	0	0		0.0%	1	0.0%
Employee Other	2	1	1	5.7%	3	26.8%
Facilities Vandalism	0	0		0.0%	0	0.0%
Fare / Transfer Dispute	2	0	2	3.8%	1	2.4%
Full Bus / Left Behind	2	0	1	3.8%	0	7.3%
Harassment by Employee	0	0		0.0%	0	0.0%
Improper Driving	4	1	1	9.4%	2	12.2%
Improper Employee Conduct	2	2	1	7.5%	1	7.3%
Inaccurate Public Information	0	0		0.0%	0	0.0%
Late Arrival	0	4	*4	7.5%	1	7.3%
Late Departure	1	0		1.9%	1	4.9%
No Show	1	3	1/*2	7.5%	0	9.8%
Off Route	0	2	*1	3.8%	0	0.0%
Overcrowding	0	0		0.0%	0	0.0%
Passed By	3	1	*1	7.5%	2	7.3%
Passenger Conduct	0	0		0.0%	0	0.0%
Passenger Injury	0	0		0.0%	0	0.0%
Reasonable Modification	0	0		0.0%	0	0.0%
Request To Add Service	2	0	1	3.8%	3	2.4%
Request To Reduce Service	0	0		0.0%	0	0.0%
Routing	0	0		0.0%	0	0.0%
Service Animal	0	0		0.0%	0	0.0%
Service Other	6	11	1/*9	32.1%	11	9.8%
Service Schedule	0	0		0.0%	0	0.0%
Taxi	0	2		3.8%	0	0.0%
Title VI Complaint	0	0		0.0%	0	0.0%
Unsafe Conditions	0	0		0.0%	0	0.0%
Vehicle Maintenance	0	0		0.0%	0	0.0%
Sub total reports	26	27			28	
Grand Total MST and *Other Provider		53		100.0%		100.0%
Employee Compliment		2				
Service Compliment		1				

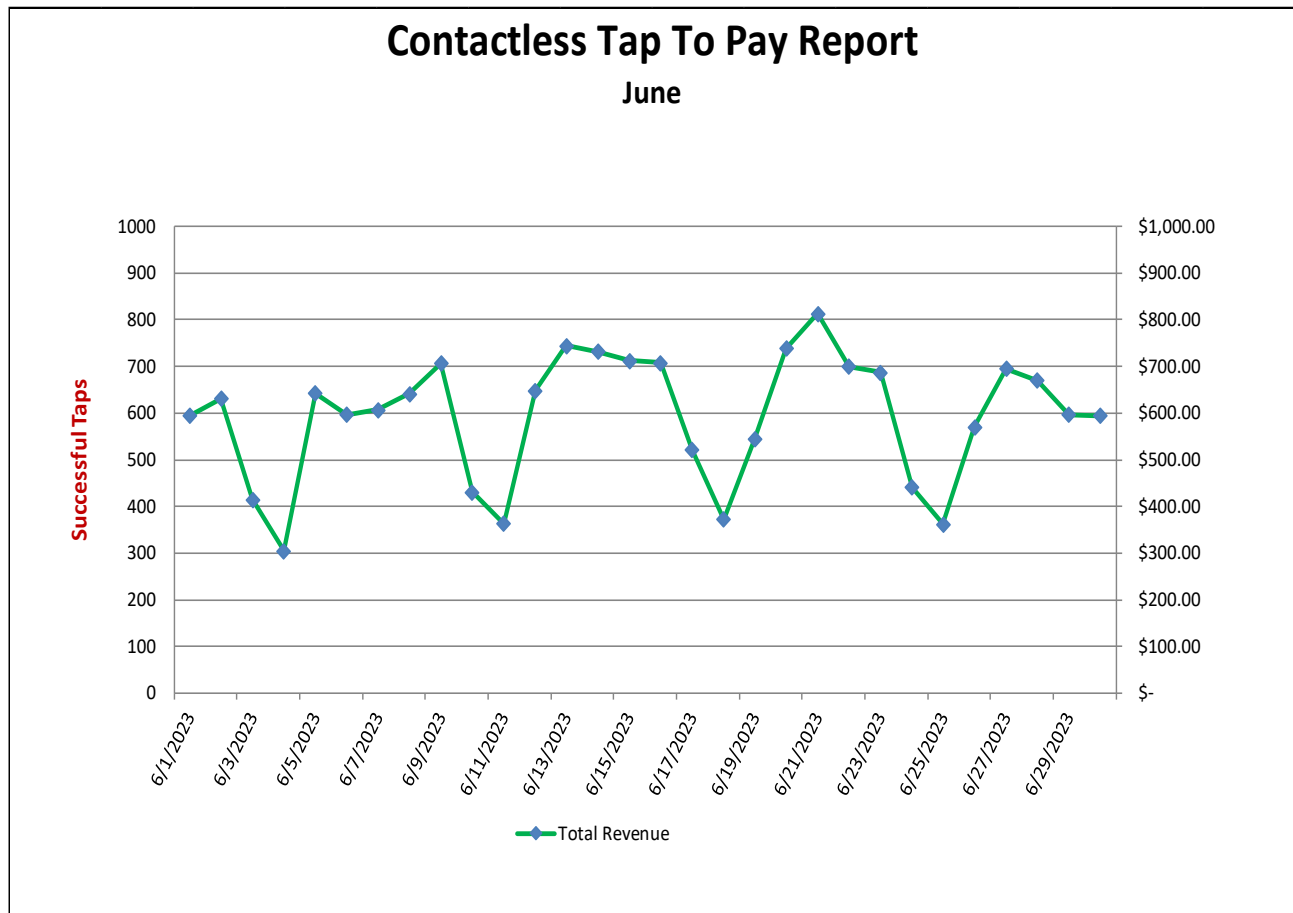
*Operated by MV Transportation or taxi provider

**Numbers may not add up exactly due to rounding

Contactless Tap to Pay

During the month of June, MST received a total of 11,428 taps. With the BBN launch, a new fare structure was introduced removing the need for passengers to tap off when exiting the bus.

Since launching the Contactless Tap to Pay project on May 11, 2021, there have been a total of 196,622 successful taps. Total revenue collected to the end of May from passengers using contactless payment was \$270,708.



Finance Update

General Accounting/Accounts Payable

During the month of June, staff processed timely and accurate payments to vendors, recorded appropriate revenues, and prepared monthly financial reporting and analysis. Throughout the month, staff gathered and compiled information in preparation for MST's June 30th fiscal year-end close.

Payroll

Routine changes and adjustments to payroll records were maintained along with filing of all federal, state, and retirement reports and payments on a timely basis. Payroll continued to provide hours and earnings reports upon request to MST departments

Grants

During the month of June, staff drafted, followed up on, responded to, and submitted pending applications, requests for reimbursement, and program reporting under the following programs:

- Federal 5307 Traditional
- Federal 5311 & 5311(f) Programs
- Federal 5339 Formula
- Federal 5339 Competitive (Low-No & Bus and Bus Facilities)
- Federal COVID relief funding (CARES, ARPA)
- Low Carbon Transit Operations Program
- Transit and Intercity Rail Capital Program (TIRCP)
- CA SB1 State of Good Repair
- CA SB1 Local Partnership Program
- Federal 5309 Capital Investments Grants
- Clean CA Local Grant Program
- Congressionally Designated Spending
- TAMC RSTP Competitive Grant Program

In addition to attending webinars for future grant opportunities, staff also participated in several meetings regarding current and future projects, bus procurements, and other capital projects. Update meetings with internal staff were ongoing to address status changes to various active or pending grants and requests for reimbursements. Staff also worked internally to provide information for MST's annual financial audit, DBE tracking, and triennial review.

Grants Summary	
Active Grant Funding	\$ 111,280,169
Grant Funds Pending Award	\$ 9,261,858

Procurements and Purchasing

Procurement efforts for the month included reviewing invoices, tracking supply requisition forms, and placing supply orders for each MST facility. In addition, work was done in an effort to move towards the finalization of the new Procurement manual.

The Request for Quotations (RFQ) issued in May for Financial Audit Services did not receive any responses. The due date was extended by one week. After the extension, one quotation was received. It will go through a review process prior to a decision being made.

MST's contract with Pacific Claims Management for Workers' Compensation Managed Care Services expires at the end of this year. A Request for Proposals (RFP) for Workers' Compensation Managed Care Services has been issued. In addition, MST's contract with Chidlaw Marketing for Advertising Consulting Services expires at the end of October. A Request for Quotes (RFQ) for Advertising Consulting Services has been issued.

Work was begun on a draft Request for Proposals (RFP) for Construction Management Services for the SURF! Project. The issue date for this RFP will be sometime in late July.

Information Technology Update

Operations Technology:

- **Contactless Fare System:** Preparation of the back-end systems necessary for a smooth transition from our current SC Soft contactless card readers (PADs) to PADs from KUBA systems continues. The back-end changes needed by our payments processor (LittlePay) as well as our current PAD vendor (SC Soft) were completed successfully during the final week of May, allowing the transition team to move to the next steps. KUBA and ATT have been able to successfully test the new devices to operate over the FirstNet network. Currently, we remain on-target for a July field-test, initially with 10 devices installed. This will be followed by a full-roll out, targeted for the last week of July through the 1st week of August.

Cybersecurity:

- **Audit and Review of MST Systems:** I.T. continues to conduct an internal review and asset inventory update at the request of the California National Guard Cyber Network Defense unit in preparation for a systems audit. Due to scheduling and availability of resources, a full on-site audit will likely be moved to early 2024. Preparations for that will continue as part of MST's overall cybersecurity posture and maintenance program.

- **Identity management:** In conjunction with the project to provide expanded email and communications capability to all staff at MST, I.T. has also been in the process of designing and expanding a tiered identity management system, with goal of providing a simpler and more secure way of sharing and collaborating information within the organization. The back-end design and testing of this project has been completed, with a roll-out pending in the following weeks.

Marketing Update

MST RealTime Usage:

2022	Text	RealTime Phone	App Sessions	App Users
June	4,025	844	97,975	2,536
July	4,037	847	105,717	2,603
August	4,761	871	143,536	3,350
September	5,841	689	161,032	3,341
October	7,947	778	135,989	3,022
November	6,047	771	136,873	3,084
December	6,375	1,030	112,856	2,990
January	4,889	906	157,511	3,190
February	4,746	632	145,138	3,121
March	5,334	801	102,535	3,040
April	5,351	684	89,982	3,250
May	5,864	775	82,072	3,343
June	6,027	789	98,630	3,450

Transit App: For the month of June, there were a total of 541 downloads for the Transit App. The top three most popular routes that users tapped from the home screen were:

1. Line Jazz B– 13,248 taps
2. Line Jazz A – 10,175 taps
3. Line 20 – 8,998 taps

Published news stories include the following:

- “Flood Recovery Continues” (Good Times, 06/01/2023)
- “Monterey County Civil Grand Jury Issues Report on Monterey-Salinas Transit” (Monterey Herald, 06/07/2023)
- “Supporting Concessionary Discounts with Open Loop ‘Remains a Challenge’” (Mobility Payments, 06/22/2023)
- “King City Beautification Week Shines Light on Cleanup Efforts” (King City Rustler, 06/22/2023)
- “‘Frankly, Outrageous’: Open-Loop Pioneer Says Interchange Fees for Transit Agencies Too High, Especially in U.S.” (Mobility Payments, 06/29/2023)

Press releases sent include:

- Monterey-Salinas Transit (MST) Hosts SURF! Transit Fair & Family Fun Day on Saturday, June 10th in Marina (6/07/2023)
- MST Bus Service on Independence Day (6/28/2023)

Projects:

The following activities were undertaken during the month:

- SURF! Transit Fair & Family Fun Day and related activities
- Social Media Content Creation to Support Ridership and Community Activities
- Participation in Swiftly Pilot
- Jazz Bus Shelter Signage Updates
- MST 50th Anniversary of Service Celebration Coordination

External Collaboratives/Meetings/Committees:

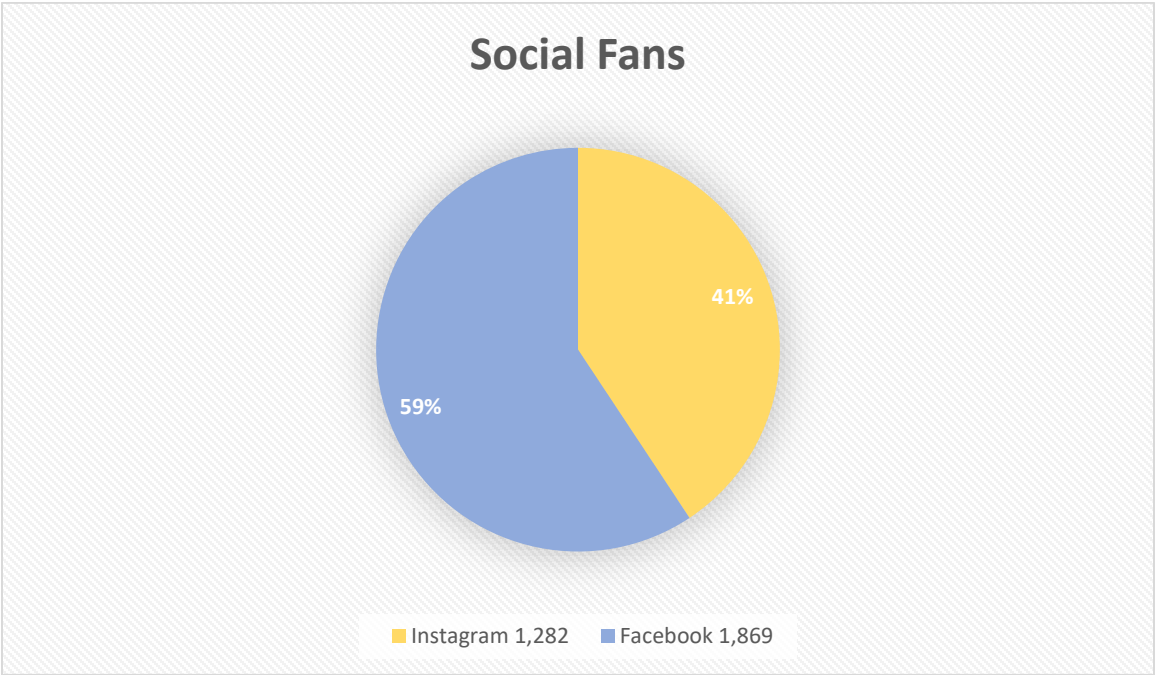
- Cal-ITP Contactless Fare Payment Customer Service and Operations Meetings
- Employee Virtual Townhall
- MSTEa Update
- CalPERS "New Member" Employee Contributions Negotiations Update
- Marketing, Outreach, and Customer Service (MOCS) Bi-Weekly Team Meeting
- Jazz Shelter/Totem Map & Sign Updates
- Swiftly Pilot Training
- Community Wellness Collaborative Convening
- Greenfield Visit
- MCHA/Rancho Cielo Sponsorship Hand Off and Photo
- Planning Meeting for Senior Transit Day at the Fair

Social Media:

Posts & Stories created during the month of June:

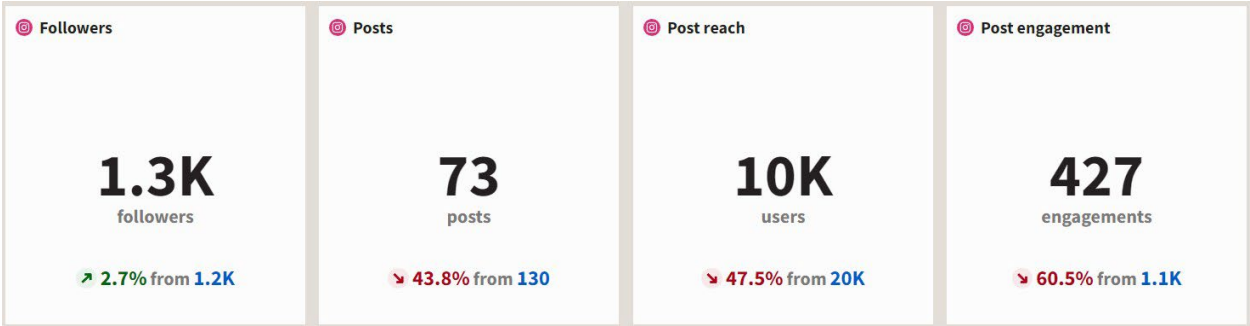
- Summer Youth Pass
- Monterey County Civil Grand Jury Article
- SURF Testimonial Short Videos
- Area Farmers Market
- MST Go Passes Outlets

Social Media Performance:

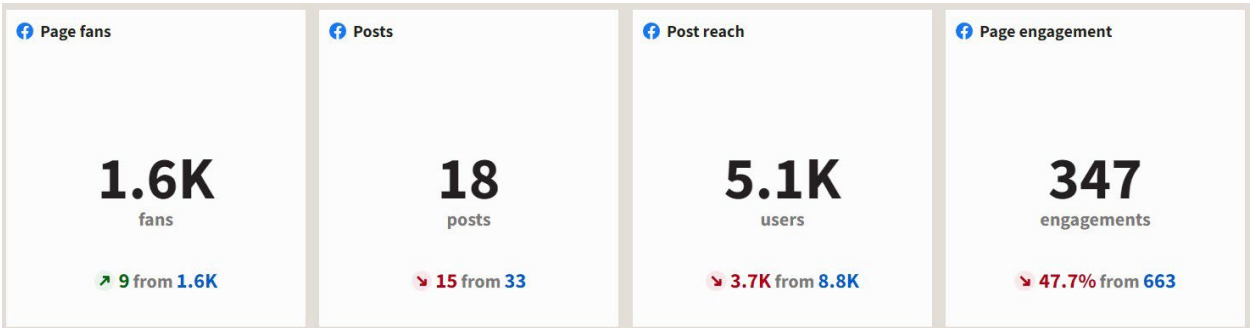


Overview by Social Media Platform:

Instagram



Facebook



Planning Update

Service Planning and Standard Reporting

Planning staff began work for the September service change to end trolley service and reinstate the Line 25. Customer service reports were responded to throughout the month.

Transit-Oriented Development Planning Study

Work continued on the Transit-oriented Development (TOD) planning study in support of the *SURF!* Busway and Bus Rapid Transit project. Two public outreach events took place: June 10th at MST's Transit Fair and Family Fun Day and June 17th at Salinas Farmers' Market.

Development Review

During the month of June, staff reviewed and commented on development projects and/or proposed ordinances:

- Draft Environmental Impact Report (EIR) for the proposed Ferrasci Business Center Specific Plan San Juan Grade Road Sidewalk and Street Light Improvements Project (Salinas)
- Draft General Plan Housing Element 2023-2031 (Seaside)

Regional Planning

Throughout the month, staff continued participating in meetings with various local agencies, including the Transportation Agency for Monterey County and Association of Monterey Bay Area Governments. Staff also participated in the Visión Salinas 2040 Steering Committee meeting.

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Flood Recovery Continues

By Josué Monroy | June 1, 2023

Santa Cruz and Monterey counties are holding a job fair at Our Lady of the Assumption Church in Pájaro on Wed. June 7 to help support flood victims.

The event is being led by the the Monterey County Workforce Development Board and the Santa Cruz County Workforce Development Board, according to a media release.

“We’re reaching out to the community to attend and hope that flood victims, jobseekers and employers will come out to support Pájaro residents,” said Monterey County Workforce Development Executive Director, Christopher Donnelly.

This is the latest in recent efforts to revitalize the economy of Pájaro after the devastating flood that inundated the town in March 2023.

After being displaced by the flood, residents returned to damaged dwellings, destroyed possessions and a devastated agricultural sector that employed many of the area’s migrant farmworkers. The job fair is aiming to connect job seekers and employers in both counties to help get flood victims back on their feet.

A total of 20 employers will participate and those interested in getting involved are encouraged to sign up quickly to claim a spot. This event follows other efforts to support the community here.

From April 28-30, the Shop Pájaro event was held to help local businesses recover after the flood damaged many in town. The weekend-long event boosted establishments struggling to return to normal operations more than a month after the March flood.

On April 10, the Monterey-Salinas Transit Board of Directors approved a free fare zone for riders making stops in Pájaro. The free rides will be in effect until June 30, according to the MST website.

Now, local officials are hoping to get residents back to work.

“We’re happy to be hosting the event in an effort to spur economic improvement to an area that’s been severely impacted due to flood damages,” said Donnelly.

The Pájaro Job Fair will take place from 1-4pm on Wed. June 7 in the tent at Our Lady of the Assumption Church at 100 Salinas Road in Pájaro.

Monterey County Civil Grand Jury issues report on Monterey-Salinas Transit

By **JAMES HERRERA** | jherrera@montereyherald.com | Monterey Herald
PUBLISHED: June 7, 2023 at 2:36 p.m. | UPDATED: June 7, 2023 at 2:41 p.m.

SALINAS – After reviewing a complaint about Monterey-Salinas Transit, the 2022 Monterey County Civil Grand Jury found the public transportation agency fulfills its mandate to provide for the transportation needs of county residents “in the most cost-effective, safe, innovative and environmentally safe manner possible.”

The complaint said MST vehicles were observed with few, if any, riders and that the buses were fuel-inefficient and a waste of public money.

But the Civil Grand Jury determined Monterey-Salinas Transit’s routes, fleet, schedules, bus stops, and fares are determined based on ample and accurate data, while its 2022 finances were audited by the independent firm of Eide Bailey.

The Civil Grand Jury report said that it “did not find misuse of public funding related to the issue of empty buses.”

The Monterey-Salinas Transit District was created by state law and formed in July 2010. The district succeeded the MST Joint Powers Agency which was formed in 1981 when the city of Salinas joined the Monterey Peninsula Transit Joint Owners Agency that was created in 1972. Monterey-Salinas Transit is currently celebrating 50 years of service to Monterey County.

The agency’s routes, schedules and bus sizes are determined by ridership data collected electronically on every bus in operation, according to the Civil Grand Jury report. People who regularly take the bus may be those unable to drive, college students, commuters, tourists or individuals who see the environmental benefits of taking public transportation. Safety concerns also contribute to where routes and bus stops exist.

MST secures several government grants through the Transportation Agency for Monterey County which serves as the county’s regional transportation planning agency and is a state-designated agency responsible for planning and financial programming of transportation projects. Part of TAMC’s mission is the investigation of new sources of transportation revenue, of which recipients such as MST are required by law to report on how the funds are spent.

Both MST and TAMC have governing boards consisting of county and city officials and appointees, with several individuals serving on both boards which furthers cooperation and communication. Regular public meetings are held and provide oversight into agency priorities and the expenditure of funds. Agendas, minutes and support documents are posted on the websites of both agencies.

Last December, Monterey-Salinas Transit introduced the Better Bus Network instituting multiple changes in routes, stops, fares and schedules. Its first all-electric buses were also recently introduced and it now operates four electric buses and one electric trolley. MST’s 2022 Annual Report was issued in March and can be viewed at <https://mst.org/2022-annual-report/>.

According to the Civil Grand Jury report, MST is funded and mandated by law to provide transportation throughout Monterey County. The report found individuals who depend on public transportation and use it regularly understand the routes, schedules, stops and fares and are also more aware of how to lodge a complaint or make positive comments. Others who may never ride an MST bus, however, might not know anything about these procedures.

The Civil Grand Jury says it “applauds the innovative, data-driven decisions of Monterey-Salinas Transit’s experienced administrative leadership.” It does recommend that MST increase public service awareness regarding ridership levels and available services and enhance opportunities for its board members, employees, and subcontractors to acknowledge and respond to all comments and complaints by the end of September, and to develop strategies to work with local and state entities to expand the infrastructure needed to keep electric vehicles adequately viable by the end of December.

The Monterey-Salinas Transit District Board of Directors has 90 days to respond to the report.

To view this and other 2022 Monterey County Civil Grand Jury reports, go to <https://www.co.monterey.ca.us/government/participate-get-involved/civil-grand-jury/reports>

Supporting Concessionary Discounts with Open Loop ‘Remains a Challenge’

Offering discounts for seniors, disabled persons and others is an important fare policy for most transit agencies. But to date, few agencies have been able to support these discounts with open loop.

Exclusive Dan Balaban June 22, 2023 Open Loop

While more and more transit agencies globally are enabling their customers to tap credit and debit cards and NFC wallets to pay fares, there are obstacles limiting growth.

Besides problems accommodating unbanked and underbanked riders who cannot or will not use bank cards or smartphones to pay fares, perhaps chief among the concerns is how to support discounts for seniors, disabled persons, students and others with open loop.

“With concessionary fares, open loop remains a challenge.”

That’s according to Shashi Verma, CTO for Transport for London, who is a pioneer in the large-scale deployment of open-loop payments.

While Transport for London runs what is considered to be the most successful open-loop fare payments service globally, it has yet to enable the various categories of riders eligible for concessionary discounts to pay with contactless credit and debit cards and wallets. The agency must issue special closed-loop concession cards for this purpose.



Transport for London’s Verma

“There is no difficulty in applying a different fare for different (open-loop) cards,” Verma told *Mobility Payments*. “The challenge comes in stopping abuse of these discounts. With no information on the card itself, it is difficult for the gate to have enough information to distinguish easily between a discounted card and one that is not.”

Verma will talk about this and other open-loop topics next week as a panelist for the much-anticipated second edition of the online debate series, “The Pros and Cons of Open Loop Payments.” The event, scheduled for June 27, is co-organized by *Mobility Payments* and independent payments and identity organization APSCA. [Download the event brochure.](#) [Sign up to attend the webinar.](#)

Panel of Experts

Concessions will be one of the main areas of focus for this latest edition of the series, which debuted [last October](#). The forthcoming event features an all-new panel of experts.

Besides Verma, the panel includes Bas van Weele, program manager for the world’s first nationwide rollout of open-loop payments, in the Netherlands. The Dutch program is now believed to be taking the uncommon step of [implementing support for concessionary discounts](#) with open loop.

The panel also includes longtime industry veteran Silvester Prakasam, fare advisor and former head of the fare system for Singapore’s Land Transport Authority, as well as for LTA’s international commercial arm, MSI Global. The authority launched open-loop payments in 2019, Asia’s largest such service. Prakasam is well-versed in the challenges that transit agencies would face to enable customers to receive senior and other discounts with their credit and debit cards.

Çınar Basmacı, a board member for Turkish fare card and technology supplier Kentkart, will also serve on the panel. Kentkart claims to be one of the few vendors that have implemented a live service linking open-loop cards and credentials with concessions. Kentkart is sponsor of the event.

And rounding out the panel is Paradon Nitaya, a 25-year veteran of the payments industry, who has held senior roles at major transit agencies in Thailand and has considerable international experience in fare payments in Hong Kong, Singapore, India and Dubai.

The debate will also cover another often thorny issue transit agencies must deal with when offering open-loop payments: merchant service charges, including interchange and acquiring fees. And if time allows, the panel will discuss whether it’s realistic for agencies to go all-in with open loop technology, or if they should continue to run completely separate open- and closed-loop fare systems.

‘Policy Issues Have to be Resolved’

Concessionary discounts are involved in one-third or more of rides for many agencies, but there are few live implementations of riders being able to tap to pay with open-loop cards or wallets while receiving the discounts.

This fact can be seen as limiting the growth of open loop.

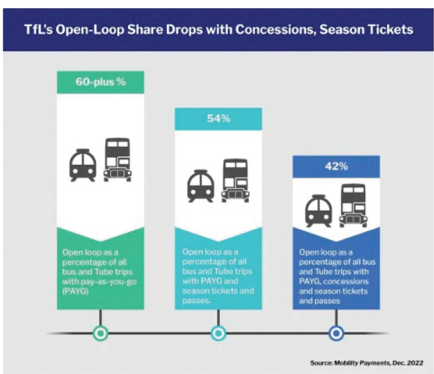
Article Highlights

Key Takeaway: Offering discounts for seniors, disabled persons and others is an important fare policy for most transit agencies. But to date, few agencies have been able to support these discounts with open loop.

Key Data:
• [Chart:](#) Transport for London-Open-Loop share

Organizations Mentioned:
• [Transport for London](#)
• [Land Transport Authority](#)
• [MTA \(New York\)](#)
• [Kentkart](#)
• [MST \(Monterey-Salinas\)](#)

For example, Transport for London, or TfL, has said that customers pay for more than 60% of all pay-as-you-go trips with credit and debit cards or open-loop cards in NFC wallets. Pay as you go is the agency’s dominant fare-payments option. But when TfL also includes rides paid for with season tickets and passes in that calculation, open-loop penetration drops to 54% of total trips. And if it further includes concessions, the share of journeys paid for with open loop falls substantially again, to 42%, Transport for London told *Mobility Payments* in December. Some believe the actual open-loop penetration figures are lower.



The impact is similar in Singapore, where Land Transport provides concessionary discount fares to seniors and other riders amounting to 35% of its trips. When it includes these discounted trips, the share of open-loop payments falls from more than 30% to around 20% of all journeys, as *Mobility Payments* has reported.

Yet, neither agency appears to be working on enabling riders to receive concessions with open-loop cards and credentials.

Andrew Anderson, Transport for London’s head of customer payments, told *Mobility Payments* in February that supporting concessions with open loop is something that the agency has been “considering,” but added that there were no imminent plans to do it. “It’s just not an immediate priority,” he said.

Anderson added that a substantial share of the concessions that the agency offers, such as those for seniors and certain military veterans, allow customers to ride for free during largely off-peak hours. The implication is that it might not be worth it for the agency to enable concessions with open-loop cards and credentials if no payment takes place. But these customers still have to tap in and out with their Oyster or other closed-loop concession cards to get the free rides.

Land Transport supports the 50% concessionary discounts it offers to seniors, disabled persons and students with its closed-loop EZ-Link card. Like Transport for London, the Singapore authority appears to have no plans to retire EZ-Link and is even [tokenizing EZ-Link](#) cards to make them part of its SimplyGo account-based ticketing service, which includes open loop.



Land Transport’s Prakasam

“Right now, there isn’t any need,” Deborah Wong, senior vice president, fare systems, at MSI Global, told *Mobility Payments*. She was referring to making the link between concessions and open loop in Singapore.

Prakasam said during a Visa-sponsored [webinar in November](#) that he believes it could take a few years to work out how to support concessionary discounts for seniors and other riders with open-loop cards and wallets.

Prakasam, like Verma, told *Mobility Payments* recently that he doesn’t believe there are any real technical difficulties preventing transit agencies from crediting riders with their concessionary discounts after they tap open-loop cards or NFC devices. “It is just another fare table and all computations are done at the back end,” Prakasam said. He implied that abuse could be a problem, however.

“Policy issues have to be resolved, e.g., concession passes can be confiscated. But how do you do it with a bank card?”

Establishing Eligibility: Key Challenge

New York’s Metropolitan Transportation Authority in late October was the first major transit agency to [roll out concessionary discounts linked](#) to open-loop payments. That feature, however, did not check the eligibility of seniors and disabled persons to receive the discounts.

These customers were already qualified to get the concessions with the mag-stripe Reduced-Fare MetroCards they carry. They just have to link this eligibility in the back office to their preferred payments card or wallet credential. The situation appears to be the same with MTA’s white-label, closed-loop OMNY card. Customers will have to go through a somewhat onerous enrollment process with closed loop to establish eligibility for concession. They can only then apparently link this eligibility to a preferred bank card or NFC credential.

So MTA’s implementation is an incomplete solution to the problem of supporting concessionary discounts with open loop.

The key is how to verify that customers are eligible to receive the concessions without making the process too difficult for them. This is often the case today with closed-loop concession cards, with customers required to apply in-person at transit centers, by post or perhaps online, showing or uploading their ID cards and likely photos, and then waiting days if not weeks for their cards to arrive.

If customers could easily establish their eligibility for the discount, then make the link to their preferred open-loop card or credential, the agency would not have to issue as many special concession cards, said Prakasam in the earlier webinar. “If this can be resolved, I think, yes, we can use (only) contactless EMV cards.”

In Turkey, fare-payments company Kentkart launched a concessionary discount service for open loop with a transit agency in the south-central Turkish city of Gaziantep. The service also establishes eligibility, a quick process using Turkey’s uniform electronic ID database.

“You need to have an accessible database to establish eligibility for concessions with a credit card,” said a Kentkart spokeswoman. “We did it in Turkey because we could link to the government database.”

The major earthquake that hit Gaziantep Province and the wider region in early February has curtailed the service. A larger issue is how well the Kentkart's technology can scale, especially in countries without well-developed electronic ID databases.

In California, a state-backed open-loop procurement initiative, Cal-ITP, is also working with an online platform to speed eligibility checks.

It's using a single sign-in platform, Login.gov, from the [General Services Administration](#), a U.S. federal agency. Seniors can prove their eligibility for the discounts by uploading an ID card on the federal website. Cal-ITP vendors then link that eligibility to the user's preferred debit or credit card.

But the first, and perhaps still the only, transit agency using the service, Monterey-Salinas Transit, told *Mobility Payments* that only 60 seniors had signed up and used the eligibility process to receive half-off discounts with contactless payments since December 2022. They have received a combined 1,206 discounted trips with the technology over the past six months, according to Carl Sedoryk, general manager of the small agency.

He attributed the low number of users and transactions to a "lack of awareness," since the California bus agency has not extensively marketed open-loop payments yet. That should happen after it launches its full rollout of open loop next month, he said.

Still, it remains to be seen how much adoption of the open-loop concession service Monterey-Salinas Transit and other agencies that have implemented the technology will eventually see.

It's also unclear how many other transit agencies now offering open-loop payments will be able to overcome the various challenges to enable their riders to receive discounts with a tap of a credit or debit card.

Experts will be on hand next week to discuss this and other open-loop topics.

"The Pros and Cons of Open-Loop Payments" webinar will be held June 27 at 3 p.m. Singapore time, 8 a.m. in London.

King City Rustler

Guest Column | King City Beautification Week Shines Light on Cleanup Efforts

By: KAREN JERNIGAN June 22, 2023

0 102

Beautification Week in King City has been going on for 31 years as a way for the town to spruce up its appearance in time for the July 4 holiday.

The 2023 event is sponsored by the King City Chamber of Commerce and Agriculture in cooperation with the City of King, Waste Management, Salinas Valley Recycles and King City in Bloom.

Starting in 1992, Beautification Week has been an opportunity to ask everyone in town to do one thing to improve the appearance of their property.

As I've done before, I'd like to point out some of the beautification efforts that have happened in the past 12 months.

Hooray for the fountain that is working again in Broadway Circle in the lawn area next to the CHP office and Motel 6.

Also in the Broadway Circle, you can see that the new King City Grill has been painted, weeded, pruned and biodegradable ground-cover spread in front of their business. It looks great and the food I ate there Monday was great.

The triangle in front of McDonalds has hardscape, stones that are sometimes referred to as Greenfield potatoes, instead of weeds. I think it looks clean and inviting for everyone exiting Highway 101 southbound on Broadway Circle.

The New Rava Farmworker Housing at 321 Bitterwater Road is a wonderful demonstration of drought-resistant landscaping that uses rock, decomposed granite and drip irrigation. The new construction is a beautiful addition to our town.

If you drive through the new homes at Mills Ranch, notice the new drought-resistant bark and mulch providing modern landscaping that takes future water conservation into account.

Cal Water offers rebates for homeowners who remove turf, a program that can help offset the cost of converting to drought-resistant landscaping. Check out the CalWater.com website for more information.

New exterior paint has been added to the Rite-Aid/Thrifty store and to the golf course club house.

For an example of new signs, check out the King City Veterinary Clinic on South First Street and the King Coin Laundromat and Retail on the 800 block of Broadway.

There are colorful contrasting plants in front of Salinas Valley Fairgrounds on Division Street, and did you notice the new landscaping inside the Fairgrounds as you enter the flower building?

The new Monterey-Salinas Transit yard at 179 San Antonio Drive has nice yellow ice plants.

The Arboleda bike path north of town is an amazing addition to our city. Take a drive if you haven't seen it.

Have you seen the California poppies at Clark Trucking on Airport Boulevard and in front of the Pett home on North Second Street?

Also on North Second Street, there is a crop of blue bachelor button flowers growing in the yard of the King City Fundamental Baptist Church at the corner of Ellis Street.

If ever you have wondered about the power of volunteerism, just look to the transformation in town brought about by King City in Bloom. Check out our golf course entrance, the library, the City Hall planter, the exterior of the Recreation Center and the corner of Division and South San Lorenzo at City Park. If you have an hour now and then, I encourage you to consider joining King City in Bloom to help with their projects.

And I want to give a shoutout to the staff at the King City Cemetery who continue to do a wonderful job making that place the "prettiest garden in town."

And another shout out to Anthony Storelli and his city Public Works crew for the increased attention to regular mowing and edging of Forden Park and other areas of the city, and to Juan Carlos Perez and his crew for improved maintenance of the grounds at King City High School.

The year 2023 is shaping up to be a positive year for town improvements, such as:

- The Mural of Mission San Antonio de Padua planned for North Second Street;
- The Downtown Streetscape replacing plants and crosswalks on Broadway in the historic district;
- The remodeling of 110 North Vanderhurst for a King City Visitor and History Center;
- The creation of a Downtown Plaza at the northeast corner of Vanderhurst and Broadway;
- The Caltrans Clean California project for underpass art and landscaping at Broadway Circle and Canal Street;
- The plans for more outdoor dining in the downtown; and
- The refurbishing of the former Days Inn as homeless transitional housing at Broadway and San Antonio Drive.

A few years ago, the judges from America in Bloom who came here concluded that our town has "good bones." I think they are right. People who have gone before us have helped ensure that we have almost everything we need here to have a good quality of life – a hospital, airport, rec center, swimming pools, stores, fairgrounds, golf course, medical facilities, churches, schools, businesses and assets like the Robert Stanton Theater – but it is up to us to take care of them.

I want to acknowledge that some places in town could use some improvement. As you have opportunities to interact with your neighbors who appear to be neglecting their property, encourage them to take advantage of local landscapers and services that could help them.

If each of us does one thing this month to improve the appearance of our home or businesses, we could continue to make progress toward making King City a great place to live.

Beautification Week runs June 17-25.

‘Frankly Outrageous’: Open-Loop Pioneer Says Interchange Fees for Transit Agencies Too High, Especially in U.S.

Shashi Verma, CTO of Transport for London, called for more regulation to lower interchange for agencies accepting credit and debit cards.

Exclusive Dan Balaban June 29, 2023 Open Loop Editor's Choice, Interchange, OVPay, Transport for London

This is the first of a three-part series on the pros and cons of open-loop payments as debated Tuesday by a panel of experts assembled by Mobility Payments and APSCA. This installment: The Elephant in the Room: Interchange and Other Bank Card Fees.

Shashi Verma, chief technology officer for Transport for London and the driving force behind the agency's landmark open-loop payments service, called for greater regulation of interchange rates outside of the UK and European Union to reduce fees agencies pay.

Verma, speaking Tuesday at the second edition of “The Pros and Cons of Open-Loop Payments” debate, called interchange outside of Europe and especially in the U.S., “frankly outrageous.”

“At the end of the day, what the payment industry is providing is a utility,” he said. “And the idea that you need 2% or 3% interchange or even higher, as that is the case in the U.S., is frankly outrageous. There’s no other word for it. And it has to be solved by regulation.”

Verma said Transport for London, or TfL, lobbied the British government and European Union years ago to change the rules on interchange. The EU in 2015 approved legislation capping fees at a low 0.2% on the amount of debit card transactions and 0.3% for credit for all merchants. That includes transit agencies accepting open-loop cards and wallet credentials for fares.

Verma expressed doubts that payments schemes will reduce interchange elsewhere without regulators stepping in.



Shashi Verma

“The idea that you need 2% or 3% interchange or even higher, as that is the case in the U.S., is frankly outrageous. There’s no other word for it.”

– Shashi Verma, CTO, Transport for London

Besides Verma, the panel featured Bas van Weele, program manager for the first major nationwide rollout of open-loop payments, OVPay in the Netherlands; Paradon Nitaya, a 25-year veteran of the payments industry, who has held senior roles at major transit agencies in Thailand; Carl Sedoryk, CEO of a bus agency in the U.S. that was the first to trial open-loop payments in California; and Çınar Basmacı, a board member for Turkish fare card and technology supplier Kentkart.

Register to Watch a Recording of the Full Debate

Verma indicated that the lower interchange fees TfL pays helps the agency keep its fare-collection costs low.

He noted that contactless open-loop payments, which TfL launched in late 2012, accounted for roughly half of the more than seven-percentage-point drop in cost of fare collection the agency has recorded over the years.

As *Mobility Payments* reported, TfL saw costs decrease from 14.3% of total fare revenue in 2006 to less than 7% in 2019. TfL’s closed-loop card, Oyster, launched 20 years ago—and which also supports pay-as-you-go transactions—accounted for roughly the other half of the reduction.

The pandemic and lower ridership are believed to have increased the cost rate, perhaps back above 7%. And of note: TfL has said it hasn’t done an analysis of its cost of fare collection since the 2019-20 financial year, ending March 31, 2020.

Article Highlights

Key Takeaway:

Shashi Verma, CTO of Transport for London, called for more regulation to lower interchange for agencies accepting credit and debit cards. Verma was among a panel of experts Tuesday that debated the pros and cons of open-loop payments, including discussing bank-card fees transit agencies pay to accept open loop.

Key Data:

On a \$2 fare paid for with most debit cards issued in the U.S., interchange alone would make up 11.5% of the transaction. That compares with 0.2% if that same transaction were conducted in Europe.

Organizations Mentioned:

- Transport for London
- Cal-ITP
- Land Transport Authority
- MST (Monterey-Salinas)
- Kentkart
- Transcode
- Arriva NL

Verma said contactless payments costs less than Oyster to operate. In addition to the interchange caps in the UK, the large scale of contactless transactions that TfL handles—more than 3 million transactions per day across bus, Underground and tram—have helped keep some other expenses low.

For example, the transaction volumes have enabled TfL to negotiate an extremely low rate from its current acquirer Barclaycard. Sources have told *Mobility Payments* that the rate is only 3 basis points per transaction. TfL hasn’t confirmed that figure.

U.S. Interchange Rates ‘Untenable’

Not everyone on the panel agreed with the premise that costs for open loop are lower than for closed loop. But U.S.-based Sedoryk, who heads Monterey-Salinas Transit, said he believes that open loop can indeed save money even for small transit agencies. His agency has only 130 fixed-route buses in its fleet.

Sedoryk didn’t provide cost-of-revenue figures, but said he was mainly referring to savings on capital costs for rolling out open loop. That is despite the fact certification of EMV payments terminals in validators is a major cost for agencies.

When it comes to operational expenses from interchange, Sedoryk agreed that fees are very high for transit agencies stateside.

“What’s happening in the U.S., as I learn more about this in world markets, is untenable,” he said. Sedoryk believes the situation is a “result of political decisions, and political decisions are those that end up leaving everybody unhappy.”

Although Sedoryk didn’t specifically refer to it, one decision that politicians in Washington, D.C., made more than 10 years ago has left concerned U.S. transit agencies very unhappy.

U.S. federal legislation known as the Durbin Amendment capped interchange on debit cards at a fixed fee of \$0.21, plus 0.05% of the transaction amount, with issuers able to charge an additional \$0.01 for fraud prevention.

The legislation, however, did not distinguish between large and small transactions. So, as one fare-collection system supplier pointed out, on a \$2 fare paid for with most debit cards issued in the U.S., interchange alone would make up 11.5% of the transaction. That compares with 0.2% if that same transaction were conducted in Europe. And this doesn’t count acquiring and scheme fees that can make up a third, maybe more, of total merchant service charges for transit agencies accepting open loop.

“I just wish the issuing banks and the credit card schemes would be more transparent. In the U.S., we’re (transit agencies) more of a social benefit.”

– Carl Sedoryk, CEO, Monterey-Salinas Transit

Moreover, U.S. agencies, especially small ones, often can’t aggregate transactions for most of their riders. So they can’t appreciably increase the size of individual transactions. This means that fixed debit card fees hit the agencies particularly hard.

Sedoryk’s agency has been the first to pilot technology procured through a program, Cal-ITP, funded by the state of California, that helps agencies buy open-loop technology. In addition, he said Cal-ITP helped negotiate some relief for agencies on interchange in California and eligible agencies elsewhere in the U.S.

“We’ve been able to negotiate a 43% reduction in the interchange fees that’s resulted in a nearly 30% reduction in overall merchant service charges after you calculate everything in,” he said. “So a small operator like myself could never leverage the type of volumes that, say, Transport for London could. But if I merged together with all of the operators in the state of California, that accounts for one out of every seven (public transit) trips in the U.S. Now we start talking about some markets and we can start leveraging this.”

The drop in interchange Sedoryk was referring to stems from an agreement in which Visa quietly set up a special interchange category for transit agencies in the fall of 2021, as *Mobility Payments* reported.

Visa’s mass transit category substantially reduces fees on most debit cards from a total fixed fee of \$0.22 to only \$0.02 per transaction. The variable fee increased from .05% to 2%, but that amounts to little on a low-value transaction.

Yet, the Visa offer is limited in scope. It applies only to transactions under \$5 and only to Visa-branded debit cards regulated under the Durbin Amendment—albeit these are the most used types of cards or NFC wallet credentials for low-value contactless transactions.

More importantly, the interchange category is only temporary, which Sedoryk earlier noted. It’s scheduled to last only three years.

And Visa, which has never announced the special interchange offer or acknowledged it publicly, has not said whether it will extend the offer when it expires.

As before, Visa’s U.S. office did not respond to a request for comment Tuesday on interchange rates for transit agencies in the U.S., or its special offer.

And while the Visa offer appeared to make Sedoryk hopeful about fees, he expressed some frustration with the overall situation.

“I just wish the issuing banks and the credit card schemes would be more transparent,” he said. “In the U.S., we’re (transit agencies) more of a social benefit. We’re not-for-profit, and the people that we’re helping are very low income and some of the most vulnerable people in our communities.” He added that he saw a “role for government” to ensure transparent fees “for those of us who are serving those groups.”

Panelist: Open Loop a Risk

According to Thailand's Nitaya, the major payments schemes Visa and Mastercard also lack transparency when it comes to giving transit agencies visibility about how much in fees they can expect to pay down the road if they launch open-loop payments.



Paradon Nitaya

Nitaya said he's helped Thai transit agencies implement open loop following government mandates to support the technology. But the fare-payments option introduces new risks to the agencies, he contended.

"Visa and Master(card) couldn't tell us what happens after the first two years of promotion; they actually wouldn't commit," he said. "So that's a risk to the (transit) operators and to the authorities."

He added that costs in the future for maintaining certification of EMV-enabled payments terminals was also an unknown.

Nitaya said he and his colleagues are hoping for relief, but not necessarily from the mainstream financial industry.

"The other thing that we're hoping for is actually the emergence of blockchain," he said "Their fees are going to go lower in the future, and that's something that we hope actually can keep the cost down."

Nitaya didn't hide his ambivalence toward open loop, saying at one point during the debate that the Thai government had "forced" transit operators to support EMV-based payments. Bangkok's Skytrain and MRT, for example, have launched open-loop payments on four of their lines.

"Visa and Master(card) couldn't tell us what happens after the first two years of promotion; they actually wouldn't commit."

– Paradon Nitaya, COO, Transcode

So open loop, when compared to closed loop "is a risk to us," Nitaya said.

Hedging Bets

Echoing Thailand's fears are concerns from the largest transit agency in Asia to launch open loop, Singapore's Land Transport Authority. As *Mobility Payments* has reported, LTA has expressed a reluctance to becoming too dependent on the financial industry for fare collection because of the "uncertainty" of future fees. So it has no plans to phase out its EZ-Link closed-loop program.

Most panelists at Tuesday's debate said they believed it was still necessary for transit agencies to maintain a closed-loop system of some kind, even after they launch open loop. That is not only to accommodate users without bank cards and NFC wallets or who don't want to use them to pay fares and to support certain types of discounts and period passes.

It's also to insulate the agencies from full dependency on banks and payments schemes. Among those panelists supporting a continued role for closed loop was van Weele of the Netherlands.

In addition to serving as program director for the nationwide OVpay rollout, van Weele is also head of external affairs for one of the nine Dutch transit operators in the OVpay consortium, Arriva NL.

The nine operators, along with processor Translink Systems, have completed the main portion of their open-loop rollout. They still plan to link concessions and other discounts and at least some period passes to credit and debit cards and credentials that customers use to pay.



Bas van Weele

But the group will also issue a new closed-loop card by the end of the year to replace the much-used Mifare-based OV chip card. A bank will issue the new card, which will support EMV technology. Cardholders, however, will only be able to use the card to pay transit fares.

"That's one of the reasons why we choose not to just put all the eggs in one basket. If you drop it, everything's broken."

– Bas van Weele, program dir., OVpay; head of external affairs, Arriva NL

Van Weele noted that the profit margin for most of the transit agencies in the group hovers around 0%, meaning the agencies are "very keen on making sure that we have the lowest cost as possible, but to be as attractive (with fare-payments options) as possible, as well."

He agreed that one reason for the planned "OV-pas" closed-loop card is as a hedge against ceding too much control to the financial industry, which in the end could increase costs outside of the control of transit operators, said Van Weele,

In other words, to go entirely with open loop would cause the Dutch operators to lose "commercial leverage," he said.

"That's one of the reasons why we choose not to just put all the eggs in one basket," van Weele said. "If you drop it, everything's broken."

Next installment in the series : Concessions: The Achilles Heel of the Open-Loop Proposition?

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Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/2/2023	67495	AME50	AMERICAN SUPPLY COMPANY	SHELTER & BUS STOP SUPPLIES	483.09
6/2/2023	67496	BEN10	BENEFIT COORDINATORS CORPORATION (BCC)	EE HEALTH/LIFE INS. DEDCTN	21,324.80
6/2/2023	67497	CAL20	CALIFORNIA AMERICAN WATER	WATER & FIRE PROTECTION	78.79
6/2/2023	67498	CAR2W	CARLON'S FIRE EXTINGUISHER	FIRE EXTINGUISHER SERVICE	392.24
6/2/2023	67499	CIN20	CINTAS CORPORATION	COVID-19	334.00
6/2/2023	67499	CIN20	CINTAS CORPORATION	LAUNDRY Facilities	1,071.14
6/2/2023	67499	CIN20	CINTAS CORPORATION	LAUNDRY Maintenance	1,988.83
6/2/2023	67500	COA60	COAST COUNTIES TRUCK & EQUIPT	OTHER OUTSIDE LABOR	223.59
6/2/2023	67501	COM10	COMMERCIAL TRUCK CO.	REVENUE PARTS	1,802.54
6/2/2023	67502	CON50	CONSOLIDATED ELECTRICAL	ELECTRICAL, Supplies	47.46
6/2/2023	67503	CSC10	C S C OF SALINAS	BUILDING AND EQUIPMENT MAINT	103.43
6/2/2023	67503	CSC10	C S C OF SALINAS	REVENUE VEHICLE PARTS	85.34
6/2/2023	67504	CYP05	CYPRESS COAST FORD-L/M	SUPPORT VEHICLES REPAIR	234.21
6/2/2023	67505	DIR10	DIRECT TV	ANTENNA/ SATELLITE RENTAL	79.29
6/2/2023	67506	ENV10	ENVIRONMENTAL LOGISTICS INC.	HAZARDOUS WASTE DISPOSAL	2,034.00
6/2/2023	67507	FAS20	FASTENAL COMPANY	SHOP SUPPLIES	348.08
6/2/2023	67508	FIR20	FIRST ALARM	PREPAID EXPENSES	335.76
6/2/2023	67509	GOO1S	GOODYEAR TIRE - RUBBER CO	TIRES & TUBES	396.88
6/2/2023	67510	GRA30	GRAINGER	NON STOCK SHOP SUPPLIES FOR ALL 3 SHOPS	215.85
6/2/2023	67511	GRE30	GREEN RUBBER-KENNEDY AG	BUILDING AND EQUIPMENT MAINT	214.30
6/2/2023	67512	KIN13	KING CITY ACE HARDWARE	BUILDING AND EQUIPMENT MAINT	109.55
6/2/2023	67513	LIF10	LIFT-U	REVENUE PARTS	108.86
6/2/2023	67514	MON12	MONTEREY COUNTY CLERK	LEGAL ANNOUNCEMENTS- CEQA CE Greenfield	50.00
6/2/2023	67515	MON12	MONTEREY COUNTY CLERK	LEGAL ANNOUNCEMENTS- CEQA CE Soledad	50.00
6/2/2023	67516	MON12	MONTEREY COUNTY CLERK	LEGAL ANNOUNCEMENTS- CEQA CE Gonzales	50.00
6/2/2023	67517	MON21	MBS BUSINESS SYSTEMS	EQUIPMENT RENTALS	283.44
6/2/2023	67518	MUN1S	MUNCIE TRANSIT SUPPLY	REVENUE PARTS	1,645.89
6/2/2023	67519	NAP12	NAPA AUTO PARTS OF SALINAS	SHOP SUPPLIES	60.08
6/2/2023	67520	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	EE FLEXIBLE SPENDING	2,027.49
6/2/2023	67521	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	6,858.61
6/2/2023	67522	PAC55	PACIFIC MATERIAL HANDLING SOLUTIONS INC.	SHOP EQUIPMENT REPAIR	670.74
6/2/2023	67523	PAC60	PACIFIC TRUCK PARTS INC	REVENUE PARTS	250.00
6/2/2023	67525	PAP30	PAPE KENWORTH	B400R Transmission	6,524.24
6/2/2023	67525	PAP30	PAPE KENWORTH	B400R Transmission Core	4,129.65
6/2/2023	67525	PAP30	PAPE KENWORTH	REVENUE PARTS	(2,944.04)
6/2/2023	67526	PIT20	PITNEY BOWES	OTHER SUPPLIES	503.50
6/2/2023	67527	PRE30	PREMIUM AUTO PARTS INC.	REVENUE VEHICLE PARTS	79.44
6/2/2023	67528	SAF1S	SAFETY-KLEEN CORP	HAZARDOUS WASTE DISPOSAL	314.20
6/2/2023	67529	SAL13	ORANGE CAB I	PURCH TRANS-RIDES-CERT. TAXI	1,820.00
6/2/2023	67529	SAL13	ORANGE CAB I	PURCH TRANS-SENIOR TAXI VOUCHER	3,682.00
6/2/2023	67529	SAL13	ORANGE CAB I	RECEIVABLE REGIONAL TAXI AUTH	(1,710.14)
6/2/2023	67530	SAL16	SAL'S TAXI	PURCH TRANS-RIDES-CERT. TAXI	1,540.00
6/2/2023	67530	SAL16	SAL'S TAXI	PURCH TRANS-SENIOR TAXI VOUCHER	4,340.00
6/2/2023	67530	SAL16	SAL'S TAXI	RECEIVABLE REGIONAL TAXI AUTH	(2,439.03)
6/2/2023	67531	TEC20	TEC EQUIPMENT	REVENUE PARTS	1,260.60
6/2/2023	67532	TRA33	TRAPEZE SOFTWARE GROUP INC.	Bus comissioning	4,793.00
6/2/2023	67532	TRA33	TRAPEZE SOFTWARE GROUP INC.	radios for new buses	10,408.96
6/2/2023	67533	TRI20	TRITON CONSTRUCTION	BUILDING AND EQUIPMENT MAINT	1,000.00
6/2/2023	67534	TUR11	TURFTENDERS LANDSCAPE INC.	GROUPS MAINTENANCE	4,556.34
6/2/2023	67535	TWI1S	LUMINATOR TECHNOLOGY GROUP	OTHER OUTSIDE LABOR REVENUE VEHICLE REPAIRS	568.09
6/2/2023	67536	UNI70	UNITED SITE SERVICES	JLW RESTROOM OPERATIONS	4,423.75
6/2/2023	67537	VER40	VERIZON WIRELESS	CELLULAR PHONES/PAGERS	1,905.28
6/2/2023	67538	WORS5	WORK WORLD WHISTLE WORKWEAR	SAFETY BOOTS - FACILITIES	147.47
6/2/2023 Total					88,861.59
6/9/2023	67539	ACS10	A & C SIGNS	OTHER OUTSIDE LABOR	10.93
6/9/2023	67540	ADACAR	ADAM CARDENAS	TUITION REIMBURSEMENT	348.68
6/9/2023	67541	AFLAC	AFLAC	EE HEALTH/LIFE INS. DEDCTN	5,893.20
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Agreement Cloudfinder Backup	225.00
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Agreement Hosted Tools & Support	1,058.14
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Agreement Threatlocker	756.00
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki Enterprise + 3 Years Enterprise Support - Subscription License - 1 Switch - 3 Year - Cisco Me	1,189.42
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki Enterprise + 3 Years Enterprise Support - Subscription License - 1 Switch - 3 Year - MS120-24	1,170.22
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki Enterprise + 3 Years Enterprise Support - Subscription License - 1 Switch - 3 Year - MS120-48	843.33
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki Enterprise + 3 Years Enterprise Support - Subscription License - 1 Switch - 3 Year - MS120-8	68.20
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki MR Enterprise Cloud Controller License, 3 Years - Meraki MR Series Access Point	5,326.40
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki MS350-24P Enterprise License and Support, 3 Year - Meraki MS350-24P	789.48
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Meraki MS350-48 Enterprise License and Support, 3 Year - Meraki MS350-48	3,360.12
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	tax	1,179.11
6/9/2023	67542	ALV11	ALVAREZ TECHNOLOGY GROUP INC	VMware - VCTR/VSPHERE 1 year	8,688.39
6/9/2023	67543	AMA10	AMALGAMATED TRANSIT UNION	EE OTHER DEDUCTION	11,354.17
6/9/2023	67544	AMES0	AMERICAN SUPPLY COMPANY	BUILDING CLEANING SUPPLIES	532.50
6/9/2023	67544	AMES0	AMERICAN SUPPLY COMPANY	SHELTER & BUS STOP SUPPLIES	211.14
6/9/2023	67544	AMES0	AMERICAN SUPPLY COMPANY	SHOP AND UTILITY SUPPLIES	109.12
6/9/2023	67545	ATT1S	AT&T MOBILITY	COMPUTER MAINTENANCE	2,884.30
6/9/2023	67546	BRO60	REPUBLIC SERVICES	DISPOSAL & SEWER	2,135.62
6/9/2023	67547	CAL20	CALIFORNIA AMERICAN WATER	WATER & FIRE PROTECTION	1,231.49
6/9/2023	67548	CAR40	WASTE MANAGEMENT CORPORATE	DISPOSAL & SEWER	619.31
6/9/2023	67549	CIN20	CINTAS CORPORATION	COVID-19	334.00
6/9/2023	67549	CIN20	CINTAS CORPORATION	LAUNDRY Facilities	770.99
6/9/2023	67549	CIN20	CINTAS CORPORATION	LAUNDRY Maintenance	3,052.68
6/9/2023	67550	COA50	SC FUELS	DIESEL FY23 DIESEL C/JW TDA KC	71,988.82
6/9/2023	67550	COA50	SC FUELS	DIESEL SALES TAX	3,824.41
6/9/2023	67551	COA51	SC FUELS	FUEL PURCHASE - SHIP TO MV	60,761.77
6/9/2023	67552	COM10	COMMERCIAL TRUCK CO.	REVENUE PARTS	1,090.02
6/9/2023	67553	CON66	CONTE'S GENERATOR SERVICE INC.	EQUIPMENT MAINT GENERATOR SERVICE	1,639.04
6/9/2023	67554	CSC10	C S C OF SALINAS	BUILDING AND EQUIPMENT MAINT	751.62
6/9/2023	67555	CYP05	CYPRESS COAST FORD-L/M	SUPPORT VEHICLES REPAIR	78.98
6/9/2023	67556	DALROJ	DALIA ROJAS	EE OTHER DEDUCTION	230.77
6/9/2023	67557	DAS2S	JOHN A DASH AND ASSOC	Dash & Assoc. Mechanics Wage Report	250.00
6/9/2023	67558	DUM10	DUMONT PRINTING	Sales Tax & Freight	449.72
6/9/2023	67558	DUM10	DUMONT PRINTING	Taxi Voucher Printing	6,203.02
6/9/2023	67559	DUN10	DUNN-EDWARDS CORPORATION	OTHER SUPPLIES	1,291.24
6/9/2023	67560	EDD30	EMPLOYMENT DEVELOPMENT DEPT	EE OTHER DEDUCTION	421.06
6/9/2023	67563	FAS20	FASTENAL COMPANY	SHOP SUPPLIES	6,799.64

Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/9/2023	67564	FER40	FERGUSON ENTERPRISES INC #686	BUILDING AND EQUIPMENT MAINT	109.14
6/9/2023	67565	FIR40	TRUSAIC	ACA 2021 Optional Mailing Distribution	984.00
6/9/2023	67566	FRA70	FRANCHISE TAX BOARD	EE OTHER DEDUCTION	125.00
6/9/2023	67567	GOO15	GOODYEAR TIRE - RUBBER CO	TIRES & TUBES	16,274.62
6/9/2023	67569	GRA30	GRAINGER	BUILDING AND EQUIPMENT MAINT	1,203.87
6/9/2023	67569	GRA30	GRAINGER	NON STOCK SHOP SUPPLIES FOR ALL 3 SHOPS	1,163.89
6/9/2023	67570	GRE30	GREEN RUBBER-KENNEDY AG	BUILDING AND EQUIPMENT MAINT	501.93
6/9/2023	67571	GRE60	GREENWASTE RECOVERY INC.	DISPOSAL & SEWER	152.35
6/9/2023	67572	GRE60	GREENWASTE RECOVERY INC.	DISPOSAL & SEWER	994.88
6/9/2023	67573	HAR30	THE HARTFORD	EE HEALTH/LIFE INS. DEDCTN	2,846.07
6/9/2023	67574	ICM10	MISSION SQUARE	EE DEFERRED COMPENSATION	1,290.38
6/9/2023	67575	KIN13	KING CITY ACE HARDWARE	BUILDING AND EQUIPMENT MAINT	115.00
6/9/2023	67576	KON11	KONA ICE *** use KON12	SURF! Transit Fare & Family Fun Day Vendor	(500.00)
6/9/2023	67576	KON11	KONA ICE *** use KON12	Unapply - SURF! Transit Fare & Family Fun Day Vendor	500.00
6/9/2023	67577	LEA12	LEADERSHIP TALENT SOLUTIONS	ELT Strengths Workshop	5,000.00
6/9/2023	67577	LEA12	LEADERSHIP TALENT SOLUTIONS	Expenses for Travel	170.17
6/9/2023	67577	LEA12	LEADERSHIP TALENT SOLUTIONS	Reimbursement for trainer airfare	487.60
6/9/2023	67578	LIF10	LIFT-U	REVENUE PARTS	313.73
6/9/2023	67579	MON51	MONTEREY ONE WATER	DISPOSAL & SEWER	1,107.99
6/9/2023	67580	MSB10	M & S BUILDING SUPPLY INC.	BUILDING AND EQUIPMENT MAINT	15.54
6/9/2023	67581	MUN15	MUNCIE TRANSIT SUPPLY	REVENUE PARTS	227.56
6/9/2023	67582	MYN10	MY NISSAN KIA	REVENUE PARTS	106.73
6/9/2023	67583	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	Sec. 125 Participant Fee May 2023	148.80
6/9/2023	67584	NOL11	NOLAND HAMERLY ETIENNE & HOSS	OTHER MISC. EXPENSE	43.50
6/9/2023	67585	NOR11	NORMAN TUITAVUKI	1st Day of Travel, Jun 19, Sacramento, CA, Hydrogen Leadership Summit	51.75
6/9/2023	67585	NOR11	NORMAN TUITAVUKI	2nd Day & Full Day of Travel, Jun 20, Sacramento, CA, Hydrogen Leadership Summit	69.00
6/9/2023	67586	NOV10	BILL'S WINDSHIELD REPAIR	OTHER OUTSIDE LABOR	60.00
6/9/2023	67587	ORE10	O'REILLY AUTO ENTERPRISES LLC	REVENUE PARTS	44.07
6/9/2023	67588	OVER10	OVERHEAD DOOR CO. OF SALINAS	BUILDING AND EQUIPMENT MAINT	445.00
6/9/2023	67589	PAC05	PACIFIC CLAIMS MANAGEMENT	Third Party Administrator Contract	5,708.33
6/9/2023	67590	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	414.04
6/9/2023	67591	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	2,391.63
6/9/2023	67592	PAC60	PACIFIC TRUCK PARTS INC	REVENUE PARTS	125.00
6/9/2023	67593	PAP30	PAPE KENWORTH	REVENUE PARTS	2,456.53
6/9/2023	67594	PEN40	PENINSULA MESSENGER LLC	OTHER OUTSIDE LABOR	1,169.00
6/9/2023	67595	PIN30	PINNACLE HEALTHCARE	PHYSICAL EXAMS for FY23	130.00
6/9/2023	67596	PIT25	PITNEY BOWES GLOBAL FINANCIAL SERVICES LLC	FY24 Postage Meter Rental	1,452.64
6/9/2023	67597	PRO60	SAN LORENZO LUMBER	BUILDING AND EQUIPMENT MAINT	377.53
6/9/2023	67598	SAF15	SAFETY-KLEEN CORP	HAZARDOUS WASTE DISPOSAL	314.20
6/9/2023	67599	SCL10	SC LUBRICANTS LLC	GASOLINE ALL LOCATIONS	2,261.15
6/9/2023	67599	SCL10	SC LUBRICANTS LLC	GASOLINE TAX	85.93
6/9/2023	67599	SCL10	SC LUBRICANTS LLC	LUBRICANTS DEF AND LUBRICATION	2,129.60
6/9/2023	67600	SHA12	SHAW YODER ANTWHI	CONSULTING	6,000.00
6/9/2023	67601	STE11	STERICYCLE INC.	OFFICE EQUIPMENT	377.56
6/9/2023	67602	SUD10	SUDDEN IMPACT MOBILE WINDSHIELD REPAIR	OTHER OUTSIDE LABOR	150.00
6/9/2023	67603	SUN10	SUNSTAR MEDIA	Marketing Services for Mobility Website	200.00
6/9/2023	67604	TAR10	TARGET PEST CONTROL INC.	PEST CONTROL	40.00
6/9/2023	67605	TEC20	TEC EQUIPMENT	REVENUE PARTS	2,358.37
6/9/2023	67606	THE70	THERMO KING OF SALINAS IN	OTHER OUTSIDE LABOR	1,728.61
6/9/2023	67606	THE70	THERMO KING OF SALINAS IN	OTHER OUTSIDE LABOR AC REPAIRS	2,363.57
6/9/2023	67607	TRA65	TRABON PRINTING	PRINTING- PASSANGER CALENDERS	287.00
6/9/2023	67607	TRA65	TRABON PRINTING	Tax & Freight	40.07
6/9/2023	67608	TW115	LUMINATOR TECHNOLOGY GROUP	OTHER OUTSIDE LABOR REVENUE VEHICLE REPAIRS	393.31
6/9/2023	67609	URB11	URBAN TRANSPORTATION ASSOCIATES INC.	FY23 Automatic Passenger Counter Maintenance & Support Services	12,981.00
6/9/2023	67610	VAL70	VALLEY SAW & GARDEN SUPPLY	LANDSCAPING EQUIP SERVICE /SUPPLIES	9.82
6/9/2023	67611	WOR55	WORK WORLD WHISTLE WORKWEAR	SAFETY BOOTS Maintenance - \$250 limit	213.03
6/9/2023	67612	KON12	KONA ICE OF MONTEREY & SALINAS	SURF! Transit Fare & Family Fun Day	500.00
6/9/2023	67613	LEA12	LEADERSHIP TALENT SOLUTIONS	math error on invoice - amount owed	78.25
6/9/2023 Total					290,710.79
6/13/2023	67614	ALE20	LUIS ALEJO	DIRECTORS FEES	100.00
6/13/2023	67615	ALE21	LUIS ALEJO	BOARD TRAVEL	17.69
6/13/2023	67616	CAR65	MARY ANN CARBONE	DIRECTORS FEES	100.00
6/13/2023	67617	CAR66	MARY ANN CARBONE	BOARD TRAVEL	5.90
6/13/2023	67618	DAVPA1	DAVID PACHECO	BOARD TRAVEL	4.85
6/13/2023	67619	DAVPAC	DAVID PACHECO	DIRECTORS FEES	100.00
6/13/2023	ACH0000336.TXT	BAR50	TONY BARRERA	DIRECTORS FEES	100.00
6/13/2023	ACH0000337.TXT	BAR51	TONY BARRERA	BOARD TRAVEL	17.55
6/13/2023	ACH0000338.TXT	EDW11	EDWIN D. SMITH	DIRECTORS FEES	100.00
6/13/2023	ACH0000339.TXT	EDW12	EDWIN D. SMITH	BOARD TRAVEL	7.60
6/13/2023	ACH0000340.TXT	ELI10	ELISABETH VISSCHER	DIRECTORS FEES	100.00
6/13/2023	ACH0000341.TXT	ELI11	ELISABETH VISSCHER	BOARD TRAVEL	12.84
6/13/2023	ACH0000342.TXT	JEFB01	JEFFREY BARON	BOARD TRAVEL	11.92
6/13/2023	ACH0000343.TXT	JEFBAR	JEFFREY BARON	DIRECTORS FEES	100.00
6/13/2023	ACH0000344.TXT	JOSA01	JOSEPH A. AMELIO	BOARD TRAVEL	10.61
6/13/2023	ACH0000345.TXT	JOSAME	JOSEPH A. AMELIO	DIRECTORS FEES	100.00
6/13/2023	ACH0000346.TXT	KIM15	KIMBERLY SHIRLEY	DIRECTORS FEES	100.00
6/13/2023	ACH0000347.TXT	KIM16	KIMBERLY SHIRLEY	BOARD TRAVEL	3.01
6/13/2023	ACH0000348.TXT	VEL20	ANNA M. VELAZQUEZ	DIRECTORS FEES	100.00
6/13/2023	ACH0000349.TXT	VEL21	ANNA M. VELAZQUEZ	BOARD TRAVEL	47.29
6/13/2023	ACH0000350.TXT	WOR11	LORRAINE WORTHY	DIRECTORS FEES	100.00
6/13/2023	ACH0000351.TXT	WOR12	LORRAINE WORTHY	BOARD TRAVEL	34.19
6/13/2023 Total					1,273.45
6/16/2023	67620	ACEPOR	ACE PORTABLE SERVICES	EQUIPMENT RENTALS	455.39
6/16/2023	67621	AIR10	AIRTEC SERVICE	BUILDING AND EQUIPMENT MAINT	377.16
6/16/2023	67622	AMES0	AMERICAN SUPPLY COMPANY	BUILDING CLEANING SUPPLIES	1,063.25
6/16/2023	67622	AMES0	AMERICAN SUPPLY COMPANY	SHELTER & BUS STOP SUPPLIES	995.17
6/16/2023	67623	APF10	ASAP SIGNS & PRINTING	FY2024 Self Inking Stamps	60.47
6/16/2023	67624	ATT10	AT&T	TELEPHONE LINE SERVICE	1,028.18
6/16/2023	67625	ATT16	AT&T CALNET	TELEPHONE LINE SERVICE	3,554.12
6/16/2023	67626	BRI15	BRINK'S INC.	ARMORED CAR 05/23	8,514.61
6/16/2023	67626	BRI15	BRINK'S INC.	ARMORED CAR SERVICE 05/23	4,064.03
6/16/2023	67626	BRI15	BRINK'S INC.	CREDIT FOR LATE FEES 05/23	(105.99)
6/16/2023	67626	BRI15	BRINK'S INC.	CREDIT FOR MISSED SERVICE 05/23	(1,312.55)
6/16/2023	67626	BRI15	BRINK'S INC.	CREDIT FOR UNSCHEDULED SERVICE CHARGES 05/23	(554.96)

Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/16/2023	67627	CAL92	CALIFORNIA WATER SERV CO	WATER & FIRE PROTECTION	39.10
6/16/2023	67628	CHE12	CHEM-PAK	REVENUE PARTS	249.09
6/16/2023	67629	CHI20	CHIDLAW MARKETING	ADVERTISING AGENCY	1,817.00
6/16/2023	67630	CIN20	CINTAS CORPORATION	LAUNDRY Facilities	780.32
6/16/2023	67630	CIN20	CINTAS CORPORATION	LAUNDRY Maintenance	2,671.94
6/16/2023	67631	CLE21	CLEAR BLU ENVIORNMENTAL	BUS WASHER MAINTENANCE	392.59
6/16/2023	67632	COA50	SC FUELS	DIESEL FY23 DIESEL CJW TDA KC	46,059.06
6/16/2023	67632	COA50	SC FUELS	DIESEL SALES TAX	2,446.88
6/16/2023	67633	COM10	COMMERCIAL TRUCK CO.	B400R transmission w/taxes	6,479.73
6/16/2023	67633	COM10	COMMERCIAL TRUCK CO.	REVENUE PARTS	(378.15)
6/16/2023	67634	CON66	CONTE'S GENERATOR SERVICE INC.	BUILDING AND EQUIPMENT MAINT GENERATOR	567.83
6/16/2023	67634	CON66	CONTE'S GENERATOR SERVICE INC.	EQUIPMENT MAINT GENERATOR SERVICE	350.69
6/16/2023	67635	CYPO5	CYPRESS COAST FORD-L/M	SUPPORT VEHICLES REPAIR	233.98
6/16/2023	67636	DEL1M	DE LAY AND LAREDO	CONTRACT NEGOTIATION 17543	2,872.40
6/16/2023	67636	DEL1M	DE LAY AND LAREDO	LEGAL SERVICES 17541	3,040.00
6/16/2023	67636	DEL1M	DE LAY AND LAREDO	LEGAL SERVICES 17542	868.40
6/16/2023	67636	DEL1M	DE LAY AND LAREDO	LEGAL SERVICES 17544	5,010.00
6/16/2023	67636	DEL1M	DE LAY AND LAREDO	LEGAL SERVICES 17546	501.00
6/16/2023	67637	DIR10	DIRECT TV	ANTENNA/ SATELLITE RENTAL	204.48
6/16/2023	67638	DUN10	DUNN-EDWARDS CORPORATION	OTHER SUPPLIES	199.10
6/16/2023	67639	ELM10	ELMERS AUTO PARTS	SUPPORT VEHICLE PARTS	27.62
6/16/2023	67640	ENV10	ENVIRONMENTAL LOGISTICS INC.	HAZARDOUS WASTE DISPOSAL	3,673.50
6/16/2023	67641	FAS20	FASTENAL COMPANY	SHOP SUPPLIES	2,088.28
6/16/2023	67647	GIL10	GILLIG LLC	REVENUE PARTS	21,179.93
6/16/2023	67648	GRA30	GRAINGER	BUILDING AND EQUIPMENT MAINT	1,136.31
6/16/2023	67648	GRA30	GRAINGER	NON STOCK SHOP SUPPLIES FOR ALL 3 SHOPS	170.46
6/16/2023	67649	GRE50	GREEN VALLEY INDUSTRIAL SUPPLY INC.	BUILDING AND EQUIPMENT MAINT	137.60
6/16/2023	67650	IAN10	IAN FERGUSON	web hosting and marketing	1,297.49
6/16/2023	67651	IMP10	IMPERIAL SUPPLIES LLC	SHOP SUPPLIES	161.26
6/16/2023	67652	INT80	INTERSTATE BATTERY SYSTEM	REVENUE PARTS	309.79
6/16/2023	67653	JKI15	J J KELLER AND ASSOC INC	PRINTING	1,484.45
6/16/2023	67654	KON10	U.S.BANK EQUIPMENT FINANCE	Copier Lease (All Locations)	321.48
6/16/2023	67655	KOP10	KOPIS LLC.	COMPUTER MAINTENANCE	5,018.40
6/16/2023	67655	KOP10	KOPIS LLC.	KOPIS Development and Consulting	400.00
6/16/2023	67656	KRI11	KRISTINA ALCANTAR	PUBLIC LIABILITY	1,607.91
6/16/2023	67657	LAN10	LANGUAGE LINE SERVICES	Translation and Interpretation Services	10.50
6/16/2023	67658	MCM10	McMASTER-CARR SUPPLY COMPANY	FAREBOX PARTS	58.68
6/16/2023	67659	MON11	MONTEREY CITY DISPOSAL	DISPOSAL & SEWER	1,121.32
6/16/2023	67660	MON41	MONTEREY HERALD	LEGAL ANNOUNCEMENTS- LEGAL AD- FY24 & FY25 Capital and Operating Budget	892.31
6/16/2023	67661	MON50	MONTEREY REGIONAL WASTE	DISPOSAL & SEWER	80.00
6/16/2023	67662	MSB10	M & S BUILDING SUPPLY INC.	BUILDING AND EQUIPMENT MAINT	315.22
6/16/2023	67663	MUN15	MUNCIE TRANSIT SUPPLY	REVENUE PARTS	1,621.44
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	ADA TAXI TRIPS	88,825.82
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	FIXED ROUTE	296,358.22
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	GAIN SHARE 04/23	4,174.00
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	LIQUIDATED DAMAGES 04/23	(5,750.00)
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	MST RIDES	254,180.16
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	MV RIDES REVENUE	(4,224.45)
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	MV TAXI FARE REVENUE	(4,254.00)
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	ON CALL	44,694.70
6/16/2023	67664	MVT11	MV TRANSPORTATION INC.	SPECIAL MEDICAL	490.75
6/16/2023	67665	NAN10	NAN N AHO	MAPS- 5/27/23 Service Change	225.00
6/16/2023	67666	NAP12	NAPA AUTO PARTS OF SALINAS	SHOP SUPPLIES	398.69
6/16/2023	67667	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	EE FLEXIBLE SPENDING	2,027.49
6/16/2023	67668	NOV10	BILL'S WINDSHIELD REPAIR	OTHER OUTSIDE LABOR	120.00
6/16/2023	67669	ORA10	ORANGE CAB II	PURCH TRANS-RIDES-CERT. TAXI	2,324.00
6/16/2023	67669	ORA10	ORANGE CAB II	PURCH TRANS-SENIOR, DISABLED, VETERANS TAXI VOUCHE	4,130.00
6/16/2023	67670	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	27.60
6/16/2023	67671	PAC60	PACIFIC TRUCK PARTS INC	REVENUE PARTS	250.00
6/16/2023	67672	PAP30	PAPE KENWORTH	REVENUE PARTS	639.99
6/16/2023	67673	PAR10	PARMA	SUBSCRIPTIONS	300.00
6/16/2023	67674	PEN05	ONE WORKPLACE L. FERRARI LLC	EQUIPMENT	20,050.85
6/16/2023	67675	PRE30	PREMIUM AUTO PARTS INC.	NON STOCK RU USE	366.86
6/16/2023	67675	PRE30	PREMIUM AUTO PARTS INC.	SHOP SUPPLIES	10.87
6/16/2023	67676	RED20	BECK'S SHOE STORE INC.	Safety Boots - Maintenance up to \$250.00 per pair	222.87
6/16/2023	67677	ROS10	ROSSI BROS TIRE & AUTO SERVICE	TIRES & TUBES	113.25
6/16/2023	67678	SAF20	SAFETEQUIP INC.	SHELTER & BUS STOP SUPPLIES	2,018.24
6/16/2023	67679	SAL16	SAL'S TAXI	PURCH TRANS-RIDES-CERT. TAXI	728.00
6/16/2023	67679	SAL16	SAL'S TAXI	PURCH TRANS-SENIOR TAXI VOUCHE	5,628.00
6/16/2023	67680	SLC10	SC LUBRICANTS LLC	LUBRICANTS DEF AND LUBRICATION	964.80
6/16/2023	67681	SEO10	SEON SYSTEMS SALES INC.	OTHER SUPPLIES	816.56
6/16/2023	67681	SEO10	SEON SYSTEMS SALES INC.	OTHER SUPPLIES SEON	500.00
6/16/2023	67682	STA25	STAPLES ADVANTAGE	replacement of shop scrubbers for TDA CJW and SCO	55,512.82
6/16/2023	67683	TAR10	TARGET PEST CONTROL INC.	PEST CONTROL	325.00
6/16/2023	67684	TEC20	TEC EQUIPMENT	REVENUE PARTS	1,229.93
6/16/2023	67685	TER10	TERRYBERRY COMPANY LLC	EE Recognition Catalogue	827.35
6/16/2023	67686	UNI22	UPS FREIGHT	POSTAGE & EXPRESS SERVICE	141.66
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/23	3,810.83
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/24	448.70
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/25	468.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/26	4,950.94
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/27	1,039.21
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/28	100.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/29	888.51
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/30	74.23
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/31	10.91
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/32	3,915.26
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/33	97.55
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/34	123.03
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/35	38.85
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/36	59.96
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/37	2,357.99
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/38	1,002.73
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/39	60.07

Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/40	744.71
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/41	57.63
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/42	740.37
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/43	195.56
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/44	3,940.06
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/45	2,950.86
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/46	1,126.56
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/47	2,546.48
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/48	286.96
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/49	2,086.68
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/50	1,785.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/51	495.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/52	495.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/53	1,065.72
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/54	199.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/55	795.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/56	2,455.33
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/57	69.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/58	50.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/59	20.00
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/60	19.65
6/16/2023	67687	USB15	U.S. BANK CORP PAYMENT SYSTEM	CAL CARD 05/61	16.31
6/16/2023	67688	VAL70	VALLEY SAW & GARDEN SUPPLY	LANDSCAPING EQUIP SERVICE /SUPPLIES	683.00
6/16/2023	67689	WIL40	WILLIAMSON BODY AND PAINT	BUS PAINTING	325.00
6/16/2023	67690	WORS5	WORK WORLD WHISTLE WORKWEAR	SAFETY BOOTS - FACILITIES	426.05
6/16/2023 Total					953,075.00
6/20/2023	67324	JAN10	THE JANEK CORPORATION	FAREBOX PARTS	(289.51)
6/20/2023	67691	001	GUADALUPE CAMPOS	PURCH TRANS-RIDES-CERT. TAXI	(150.00)
6/20/2023	67691	001	GUADALUPE CAMPOS	Unapply - PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67692	010	DORA YIP	PURCH TRANS-RIDES-CERT. TAXI	97.56
6/20/2023	67693	016	PAUL WILLIAM FRISBIE	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67694	018	ROSEMARY SOARES	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67695	020	RICHARD WILBON RIST	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67696	021	SOCORRO REYES	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67697	022	THEODORE CLOSTER III	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67698	023	SHARON CLOSTER	PURCH TRANS-RIDES-CERT. TAXI	53.25
6/20/2023	67699	024	MARLENE THOMASON	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67700	025	CHARLES ATWOOD ROWLEY	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67701	027	SALLY YBARRA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67702	029	CLAUDIA MARIE WOLLESEN	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67703	030	ROBERT SHICK	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67704	031	BRUCE GORDON ELLIOTT	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67705	032	ANNE MARIE RIANDA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67706	033	JUANITA CASTILLO ELDEGE	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67707	036	ANNA FORMAN-MACFARLANE	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67708	037	VICTOR SHURTLIFF	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67709	038	CHARLES WALKER	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67710	039	MARY LOUISE SHURTLIFF	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67711	040	JANET M. RIANDA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67712	045	GLORIA IACI	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67713	046	GLORIA SANDOVAL AVILA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67714	047	LOU ROBIN SHICK	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67715	048	GLORIA GUTIERREZ	PURCH TRANS-RIDES-CERT. TAXI	133.13
6/20/2023	67716	049	RITA GERTUDE WALKER	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67717	050	AGNES CHARLES	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67718	051	IRMA COLLINS	PURCH TRANS-RIDES-CERT. TAXI	120.63
6/20/2023	67719	052	WILLIAM ELDRIDGE	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67720	053	MAILYN A. HALVERSON	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67721	055	MARTHA HOPKINS	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67722	056	JANIE WENZ	PURCH TRANS-RIDES-CERT. TAXI	135.00
6/20/2023	67723	057	DARLENE NELSON	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67724	058	GLORIA JEAN SANTOS	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67725	059	SHARON K. HURLHEY	PURCH TRANS-RIDES-CERT. TAXI	8.31
6/20/2023	67726	062	KAREN GAY BALLEW	PURCH TRANS-RIDES-CERT. TAXI	95.13
6/20/2023	67727	063	ANNE TREBINO	PURCH TRANS-RIDES-CERT. TAXI	138.19
6/20/2023	67728	064	JOHN W. McELMOYL	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67729	065	LISA MARIE VON SALTZA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67730	068	MARIA BALADAD	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67731	069	HAROLD RICHARD KINNAMAN	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67732	070	CHARLES MELL	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67733	072	STEVE EVERETT CRAIG	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67734	073	MYONG BUTTGERIT	PURCH TRANS-RIDES-CERT. TAXI	126.88
6/20/2023	67735	075	MARY M. DEZELLE	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67736	077	ANNA MARY McNETT	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67737	078	PATRICIA UNDERWOOD	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67738	081	WILLIAM TAYLOR	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67739	083	HELEN WILLIAMS	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67740	084	LINDA DAMES	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67741	086	FIDENCIO URIBE MATA	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67742	089	ENRIQUE GONZALEZ	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/20/2023	67743	091	CAROLE CASTILLO MEZA	PURCH TRANS-RIDES-CERT. TAXI	102.50
6/20/2023	67744	092	IRENE DE LEON	PURCH TRANS-RIDES-CERT. TAXI	4.63
6/20/2023 Total					7,025.70
6/23/2023	67745	090	YACOB M KHADER	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/23/2023	67746	ACS10	A & C SIGNS	OTHER OUTSIDE LABOR	2,000.00
6/23/2023	67747	ALV11	ALVAREZ TECHNOLOGY GROUP INC	Agreement CyberProtect Managed Services	8,000.00
6/23/2023	67748	AME25	AMERICAN PUBLIC TRANSIT ASSN	MEMBERSHIP DUES 7/1/23-6/30/24	35,500.00
6/23/2023	67749	ATO10	A TOOL SHED INC.	Discount	(2.31)
6/23/2023	67749	ATO10	A TOOL SHED INC.	EQUIPMENT RENTALS	115.36
6/23/2023	67750	ATT16	AT&T CALNET	TELEPHONE LINE SERVICE	4,953.82
6/23/2023	67751	BAR11	BARRY MIRKIN	RENT -15 LINCOLN AVENUE	7,251.81
6/23/2023	67752	CAL84	CALIF TRANSIT INS POOL	PUBLIC LIABILITY	4,842.90
6/23/2023	67753	CAL92	CALIFORNIA WATER SERV CO	WATER & FIRE PROTECTION	1,846.03
6/23/2023	67754	CIN20	CINTAS CORPORATION	LAUNDRY Facilities	793.24

Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/23/2023	67754	CIN20	CINTAS CORPORATION	LAUNDRY Maintenance	2,217.14
6/23/2023	67755	DALROJ	DALIA ROJAS	EE OTHER DEDUCTION	230.77
6/23/2023	67756	DIR10	DIRECT TV	ANTENNA/ SATELLITE RENTAL	261.97
6/23/2023	67757	DOC30	DOCUTEC	COPIER & OFFICE EQUIP REPAIR	686.99
6/23/2023	67758	DUM10	DUMONT PRINTING	Voucher Printing Freight Charges Only	194.56
6/23/2023	67759	DUN10	DUNN-EDWARDS CORPORATION	OTHER SUPPLIES	45.23
6/23/2023	67760	EMMPAT	EMMA PATEL	5 nts, Jul 9-13, 2023 San Diego, CA, ESRI User Conference	370.00
6/23/2023	67760	EMMPAT	EMMA PATEL	Last Day of Travel July 14, San Diego, CA, ESRI User Conference	55.50
6/23/2023	67761	EXE10	EXECUTIVE SERVICES	BUILDING CLEANING SUPPLIES	1,455.91
6/23/2023	67761	EXE10	EXECUTIVE SERVICES	JANITORIAL SERVICES	24,996.17
6/23/2023	67762	FAO10	FAO-USAED	Rent-Real Estate OMC-DACA#05-1-17-504	8,305.00
6/23/2023	67763	FAS20	FASTENAL COMPANY	SHOP SUPPLIES	191.22
6/23/2023	67764	FRA70	FRANCHISE TAX BOARD	EE OTHER DEDUCTION	125.00
6/23/2023	67765	GFI10	GENFARE LLC.	FAREBOX PARTS	627.62
6/23/2023	67766	ICM10	MISSION SQUARE	EE DEFERRED COMPENSATION	1,290.38
6/23/2023	67767	IMP10	IMPERIAL SUPPLIES LLC	SHOP SUPPLIES	125.72
6/23/2023	67768	INT80	INTERSTATE BATTERY SYSTEM	REVENUE PARTS	611.72
6/23/2023	67769	JAN10	THE JANEK CORPORATION	FAREBOX PARTS	289.51
6/23/2023	67770	JOH20	JOHNSON ASSOCIATES	SUPPORT VEHICLE PARTS	5,470.21
6/23/2023	67771	KIM20	KIMLEY-HORN & ASSOCIATES INC	CONSULTING - GRANT FUNDED - TOD	36,556.94
6/23/2023	67772	KON10	U.S.BANK EQUIPMENT FINANCE	Copier Lease (All Locations)	3,203.62
6/23/2023	67773	LEH10	Lehman James Pinckney Jr. Trustee	19 UPPER RAGS#100-LT NOTE	6,640.82
6/23/2023	67774	LIF10	LIFT-U	REVENUE PARTS	1,284.44
6/23/2023	67775	MAR11	MARINA TAXI COMPANY	PURCH TRANS-RIDES-CERT. TAXI	406.00
6/23/2023	67775	MAR11	MARINA TAXI COMPANY	PURCH TRANS-SENIOR TAXI VOUCHER	1,344.00
6/23/2023	67776	MAR45	MARY H. NINO REVOCABLE TRUST	RENT- 201 PEARL ST MONTEREY	4,244.00
6/23/2023	67777	MON41	MONTEREY HERALD	SUBSCRIPTIONS	1,026.94
6/23/2023	67778	MPPM1	PROFESSIONAL OFFICE CONDO ASSOC AT RYAN COURT	ASSOC DUES-19 UPPER RAGSDALE #110	680.59
6/23/2023	67778	MPPM1	PROFESSIONAL OFFICE CONDO ASSOC AT RYAN COURT	ASSOC DUES-19 UPPER RAGSDALE #200	8,099.57
6/23/2023	67779	MSB10	M & S BUILDING SUPPLY INC.	BUILDING AND EQUIPMENT MAINT	135.91
6/23/2023	67780	MUN15	MUNCIE TRANSIT SUPPLY	REVENUE PARTS	1,171.38
6/23/2023	67781	NATFLO	NATALIE FLORES	5nts Jul 9-13, San Diego, CA, ESRI User Conference	370.00
6/23/2023	67781	NATFLO	NATALIE FLORES	Last Day of Travel, Jul 14, San Diego, CA ESRI Conf 5	55.50
6/23/2023	67782	NEW30	NFI PARTS - NEW FLYER	REVENUE PARTS	197.74
6/23/2023	67783	NOV10	BILL'S WINDSHIELD REPAIR	OTHER OUTSIDE LABOR	60.00
6/23/2023	67784	PAC05	PACIFIC CLAIMS MANAGEMENT	Third Party Administrator Contract	63.00
6/23/2023	67785	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	21.70
6/23/2023	67786	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E	15,070.78
6/23/2023	67787	PAP30	PAPE KENWORTH	REVENUE PARTS	1,533.72
6/23/2023	67788	PIT30	PITNEY BOWES	POSTAGE ACCT 11226164	500.00
6/23/2023	67789	PIT30	PITNEY BOWES	POSTAGE ACCT 48316939	200.00
6/23/2023	67790	RED20	BECK'S SHOE STORE INC.	Safety Boots - Maintenance up to \$250.00 per pair	232.16
6/23/2023	67791	SAF10	SAF KEEP STORAGE-DEL REY OAKS	STORAGE RENT UNIT #1003	642.00
6/23/2023	67791	SAF10	SAF KEEP STORAGE-DEL REY OAKS	STORAGE RENT UNIT #4004	371.00
6/23/2023	67792	SAL20	SALINAS CALIFORNIAN	Legal Ad- FY 2024 -2025 Capital & Operating Budget Public Hearing	798.93
6/23/2023	67793	SAL91	SALINAS YELLOW CAB CO LLC	PURCH TRANS-RIDES-CERT. TAXI	18,060.00
6/23/2023	67793	SAL91	SALINAS YELLOW CAB CO LLC	PURCH TRANS-SENIOR TAXI VOUCHER	33,348.00
6/23/2023	67794	SALT0Y	SALINAS TOYOTA SCION HYUNDAI	SUPPORT VEHICLE REPAIRS & PARTS	112.47
6/23/2023	67795	SCI10	SC LUBRICANTS LLC	LUBRICANTS DEF AND LUBRICATION	1,925.16
6/23/2023	67796	SOH10	THE SOHAGI LAW GROUP PLC.	BUS RAPID TRANSIT - Litigation Defense	2,514.85
6/23/2023	67797	TEC20	TEC EQUIPMENT	REVENUE PARTS	177.13
6/23/2023	67798	VAL20	VALLEY PACIFIC PETROLEUM	LUBRICANTS - DELO GEAR, DELO 50/50, DELVAC ATF, DELO 400	242.96
6/23/2023	67799	VAL70	VALLEY SAW & GARDEN SUPPLY	LANDSCAPING EQUIP SERVICE /SUPPLIES	434.73
6/23/2023	67800	WIL40	WILLIAMSON BODY AND PAINT	BUS PAINTING	392.31
6/23/2023 Total					255,119.82
6/26/2023	67449	022	THEODORE CLOSTER III	PURCH TRANS-RIDES-CERT. TAXI	(150.00)
6/26/2023	67450	023	SHARON CLOSTER	PURCH TRANS-RIDES-CERT. TAXI	(150.00)
6/26/2023 Total					(300.00)
6/28/2023	ACH0000352.TXT	BAR50	TONY BARRERA	DIRECTORS FEES	50.00
6/28/2023	ACH0000353.TXT	ELI10	ELISABETH VISSCHER	DIRECTORS FEES	50.00
6/28/2023	ACH0000354.TXT	JOSAME	JOSEPH A. AMELIO	DIRECTORS FEES	50.00
6/28/2023	ACH0000355.TXT	KIM15	KIMBERLY SHIRLEY	DIRECTORS FEES	50.00
6/28/2023 Total					200.00
6/30/2023	67801	ALE20	LUIS ALEJO	DIRECTORS FEES	50.00
6/30/2023	67802	DAN01	DANIEL PICK	RECEIVABLE REGIONAL TAXI AUTH	50.00
6/30/2023	67803	DAVPAC	DAVID PACHECO	DIRECTORS FEES	50.00
6/30/2023	67804	022	THEODORE CLOSTER III	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/30/2023	67805	023	SHARON CLOSTER	PURCH TRANS-RIDES-CERT. TAXI	150.00
6/30/2023	67806	AAN10	A AND R PLUMBING INC.	ELECTRICAL, PLUMBING , ROOFING	240.00
6/30/2023	67807	ACS10	A & C SIGNS	OTHER OUTSIDE LABOR	147.49
6/30/2023	67808	AFLAC	AFLAC	EE HEALTH/LIFE INS. DEDCTN	5,832.96
6/30/2023	67809	ALL13	ALLIED UNIVERSAL COMPANY	FOOT PATROL SERVICES	16,443.51
6/30/2023	67809	ALL13	ALLIED UNIVERSAL COMPANY	MOBILE PATROL SERVICES	6,768.00
6/30/2023	67810	ALV11	ALVAREZ TECHNOLOGY GROUP INC	ConnectWise, Auvik and IT Glue Tools and support - June	1,058.14
6/30/2023	67811	AME50	AMERICAN SUPPLY COMPANY	BUILDING CLEANING SUPPLIES	421.75
6/30/2023	67812	APE10	ASAP SIGNS & PRINTING	Trolley Decal Prod & Installation	915.77
6/30/2023	67813	ATT15	AT&T MOBILITY	COMPUTER MAINTENANCE	12,412.37
6/30/2023	67814	ATT16	AT&T CALNET	TELEPHONE LINE SERVICE	425.90
6/30/2023	67815	BEN10	BENEFIT COORDINATORS CORPORATION (BCC)	EE HEALTH/LIFE INS. DEDCTN	21,322.00
6/30/2023	67816	BLA11	BLACK OAK CLEANING SERVICES	CUSTODIAL SERVICES SCO	4,200.00
6/30/2023	67816	BLA11	BLACK OAK CLEANING SERVICES	CUSTODIAL SERVICES SCO	600.00
6/30/2023	67817	CAL20	CALIFORNIA AMERICAN WATER	WATER & FIRE PROTECTION	191.03
6/30/2023	67818	CAL92	CALIFORNIA WATER SERV CO	WATER & FIRE PROTECTION	536.05
6/30/2023	67819	CIN20	CINTAS CORPORATION	LAUNDRY Facilities	769.61
6/30/2023	67819	CIN20	CINTAS CORPORATION	LAUNDRY Maintenance	2,673.76
6/30/2023	67820	COA50	SC FUELS	DIESEL FY23 DIESEL CWJ TDA KC	23,899.29
6/30/2023	67820	COA50	SC FUELS	DIESEL SALES TAX	1,269.65
6/30/2023	67821	COM10	COMMERCIAL TRUCK CO.	REVENUE PARTS	595.72
6/30/2023	67822	COM14	COMMUTE WITH ENTERPRISE	FY23 Vanpool Services	9,450.00
6/30/2023	67823	CSC10	C S C OF SALINAS	BUILDING AND EQUIPMENT MAINT	265.33
6/30/2023	67824	DEL11	DELUXE	DEPOSIT SLIP ORDERS STC & BSS	193.41
6/30/2023	67825	DIR10	DIRECT TV	ANTENNA/ SATELLITE RENTAL	85.54
6/30/2023	67826	DRI10	ALLIANT INSURANCE SERVICES INC.	PREPAID INSURANCE	216,374.38
6/30/2023	67827	ELEDIS	EDGES ELECTRICAL GROUP	BUILDING AND EQUIPMENT MAINT	153.02

Board Report
MONTEREY-SALINAS TRANSIT DISTRICT

Vendor ledger Entry: Posting Date 06/01/23..06/30/23

Check Date	Check No.	No.	Name	Description	Sum of Amount
6/30/2023	67828	ELM10	ELMERS AUTO PARTS	SUPPORT VEHICLE PARTS	20.72
6/30/2023	67829	EMMPAT	EMMA PATEL	TUITION REIMBURSEMENT	161.00
6/30/2023	67830	FAS20	FASTENAL COMPANY	SHOP SUPPLIES	1,309.13
6/30/2023	67831	FIR20	FIRST ALARM	COMPUTER SUPPLIES	187.00
6/30/2023	67831	FIR20	FIRST ALARM	PREPAID EXPENSES	27,403.35
6/30/2023	67832	GRA30	GRAINGER	BUILDING AND EQUIPMENT MAINT	1,826.86
6/30/2023	67832	GRA30	GRAINGER	NON STOCK SHOP SUPPLIES FOR ALL 3 SHOPS	617.61
6/30/2023	67833	HOM10	HOMETOWN MANUFACTURNING INC	REVENUE PARTS	214.87
6/30/2023	67834	HOT10	HOTSY OF SOUTHERN CALIFORNIA	BUS CLEANING SUPPLIES	4,383.17
6/30/2023	67835	INT80	INTERSTATE BATTERY SYSTEM	Rotary portable Lifts Battery replacement	491.15
6/30/2023	67836	KIN13	KING CITY ACE HARDWARE	BUILDING AND EQUIPMENT MAINT	217.44
6/30/2023	67837	KIR30	KIRK'S AUTOMOTIVE INC.	REVENUE PARTS	2,630.38
6/30/2023	67838	LAR10	LARGE'S METAL FABRICATION INC	TM boxes for new cutaways	800.16
6/30/2023	67838	LAR10	LARGE'S METAL FABRICATION INC	Camera mounts for cutaways	230.00
6/30/2023	67839	LIF10	LIFT-U	REVENUE PARTS	487.56
6/30/2023	67840	MAR27	MARINA COAST WATER DIST	WATER & FIRE PROTECTION	308.71
6/30/2023	67841	MON55	CALIFORNIA FARM BUREAU FEDERATION	CHAMBER AND OTHER DUES	120.00
6/30/2023	67842	MSB10	M & S BUILDING SUPPLY INC.	BUILDING AND EQUIPMENT MAINT	212.50
6/30/2023	67843	MUN15	MUNCIE TRANSIT SUPPLY	REVENUE PARTS	918.13
6/30/2023	67844	NAV10	NAVIA BENEFIT SOLUTIONS CLIENT PAY	EE FLEXIBLE SPENDING	2,027.49
6/30/2023	67845	NOL11	NOLAND HAMERLY ETIENNE & HOSS	OTHER MISC. EXPENSE	3,692.00
6/30/2023	67846	NOV10	BILL'S WINDSHIELD REPAIR	OTHER OUTSIDE LABOR	60.00
6/30/2023	67847	NVBQU	NVB EQUIPMENT INC	OTHER OUTSIDE LABOR	1,079.05
6/30/2023	67848	PAC20	PACIFIC GAS AND ELECTRIC CO	PG&E - SURF Permit application	2,000.00
6/30/2023	67849	PAC60	PACIFIC TRUCK PARTS INC	REVENUE PARTS	1,000.00
6/30/2023	67850	PIN30	PINNACLE HEALTHCARE	PHYSICAL EXAMS for FY23	260.00
6/30/2023	67851	PRE30	PREMIUM AUTO PARTS INC.	NON STOCK RU USE	95.89
6/30/2023	67852	PRE40	PREFERRED ALLIANCE INC	Drug and Alcohol TPA Services	575.00
6/30/2023	67853	SAF20	SAFETQUIP INC.	SHELTER & BUS STOP SUPPLIES	284.77
6/30/2023	67854	SAL13	ORANGE CAB I	PURCH TRANS-RIDES-CERT. TAXI	2,016.00
6/30/2023	67854	SAL13	ORANGE CAB I	PURCH TRANS-SENIOR TAXI VOUCHER	3,878.00
6/30/2023	67855	SAL16	SAL'S TAXI	PURCH TRANS-RIDES-CERT. TAXI	1,260.00
6/30/2023	67855	SAL16	SAL'S TAXI	PURCH TRANS-SENIOR TAXI VOUCHER	2,926.00
6/30/2023	67856	SED50	CARL SEDORYK	1 night, Jul 5-6, 2023 , Sacramento, CA, CTA Executive Committee Meeting	69.00
6/30/2023	67857	SHE10	SHERWIN-WILLIAMS CO	BUILDING AND EQUIPMENT MAINT	111.85
6/30/2023	67858	SPR20	SPRINGBOARD	2023 Trolley Collateral	1,400.00
6/30/2023	67858	SPR20	SPRINGBOARD	2023 Trolley Graphics (City of Monterey requested Decals	2,225.00
6/30/2023	67859	TAR10	TARGET PEST CONTROL INC.	PEST CONTROL	470.00
6/30/2023	67860	TEC20	TEC EQUIPMENT	REVENUE PARTS	1,488.15
6/30/2023	67861	THE70	THERMO KING OF SALINAS IN	OTHER OUTSIDE LABOR AC REPAIRS	1,461.49
6/30/2023	67862	TRA14	TRANSIT	Rate-My-Ride Instant Survey: Annual Fee (6/1/23-5/31/24	14,400.00
6/30/2023	67863	UNI70	UNITED SITE SERVICES	JLW RESTROOM OPERATIONS	4,423.75
6/30/2023	67864	VAL60	VALLEY POWER SYSTEMS INC	REVENUE PARTS	83.13
6/30/2023	67865	VAL70	VALLEY SAW & GARDEN SUPPLY	LANDSCAPING EQUIP SERVICE /SUPPLIES	1,518.53
6/30/2023	67866	VER40	VERIZON WIRELESS	CELLULAR PHONES/PAGERS	1,464.93
6/30/2023	67867	WAL25	THOMAS WALTERS AND ASSOC INC	CONSULTING - Federal Advocate	4,500.00
6/30/2023 Total					425,004.45
Grand Total					2,020,970.80



MST
MONTEREY-SALINAS TRANSIT

JULY 2023

MONTHLY REPORT

CONNECTING COMMUNITIES. CREATING OPPORTUNITY. BEING KIND TO OUR PLANET.



PEOPLE



PLANET



PERFORMANCE

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Table of Contents

A. Introduction.....	5
B. People.....	7
a. MST Service and Passenger Profile - FY 2023/2024	
1. Service Area Profile.....	9
2. Where We Go.....	14
3. Why We Ride.....	15
4. A Day Without Transit.....	16
5. MST Operating Budget.....	17
6. MST Economic Impacts Summary.....	18
b. MST Fixed-Route Ridership	
1. MST Monthly Ridership.....	19
2. Departures in Disadvantaged Communities.....	20
3. On-Time Passenger Departures.....	21
4. AM/PM Departures.....	22
5. Arrivals and Departures by Jurisdiction.....	23
6. MST Top 10.....	24
c. MST RIDES ADA Paratransit Ridership	
1. RIDES Passenger Departures and Trip Purpose.....	25
2. RIDES On-Time Passenger Trips.....	26
d. MST in the News	
1. MST in the News and Other Transit Stories.....	27
2. MST Press Releases.....	27
C. Planet.....	29
a. Greenhouse Gas Emissions Reductions.....	31
b. Single Occupant Vehicle Trips Removed.....	32
c. Fleet Transition to Zero-Emissions.....	33
d. Fuel Conversion from Diesel to Renewable.....	34
D. Performance.....	35
a. Operations Department	
1. Unusual Occurrences and Responses.....	37
2. Service Cancellations by Reason.....	38
b. Maintenance of Fleet and Facilities	
1. Fixed Route Miles Between Preventable Collisions.....	39
2. RIDES Miles Between Preventable Collisions.....	40
3. Preventable and Non-Preventable Collisions by Type.....	41
4. Fixed Route Miles Between Major Mechanical Road Calls.....	42
5. RIDES Miles Between Major Mechanical Road Calls.....	43
6. Bus Type by Fuel Source.....	44
7. Average Cost per Mile by Fuel Type.....	45
8. Maintenance of Bus Stops and Facilities.....	46
c. Finance Department	
1. Cashflow Forecast.....	47

2. Fixed-Route: Revenue & Expense.....	48
3. RIDES: Revenue & Expense.....	49
4. Fixed-Route Operating Cost Per Passenger.....	50
5. RIDES Operating Cost Per Passenger.....	51
6. Productivity by Line.....	52
7. Fare Payment by Type.....	53
8. Awarded and Pending Grants.....	54
9. Active Capital and Operating Grants.....	55
10. Open Positions.....	56

A. Introduction

This Monthly Report is intended to share performance data to the MST Board of Directors, our customers, and stakeholders information regarding the overall performance of transit operations using the model developed by the Harvard Business School known as the “Triple Bottom Line.” In this model, companies measure their performance in the areas of “People, Planet, and Profit.” Using this model as a guide, MST presents this Monthly Report measuring data under the categories of People, Planet, and Performance.

Under the category of “People,” we share MST’s Service and Passenger Profile, Ridership on both fixed-route services and RIDES, and MST in the news.

Under the category of “Planet,” we share our positive impact on our planet in terms of GHG reduced from MST riders, single occupant vehicles removed from roads and highways, fleet transition to zero-emissions progress, and fuel conversion from diesel to renewable biofuel.

Under the category of “Performance,” we have included data in the areas of operations, maintenance of fleet and facilities, and finance.

July 2023 Fixed-Route Performance Summary:

SERVICE DELIVERED		SERVICE QUALITY	
Ridership	219,932	On-Time Time Points	78,315
Passengers/Vehicle Revenue Hour	12.3	Delayed Time Points	14,775
Revenue Miles	282,859	On-Time Passenger Departures	191,159
One-Way Trips Operated	27,224	Percent On-Time Departures	87%

Systemwide Service:

Boardings reported for the month of July show ridership to be 21.5% higher than in July of 2022, when 181,032 boardings were reported. Over that same timeframe, the amount of revenue hours operated increased by 11.2%, resulting in a 9.2% increase in productivity, from 11.3 Passengers Per Hour (PPH) last July to 12.3 PPH this July.

Seasonal Service:

MST Trolley Monterey reported 37,730 boardings for the month of July.

MST RIDES Performance Summary:

SERVICE DELIVERED		SERVICE QUALITY	
Ridership	9,089	Percent On-Time Departures	83%
Passengers/Vehicle Revenue Hour	1.8		
Revenue Miles	71,681		
One-Way Trips Operated	7,772		

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B. People

- a. MST Service and Passenger Profile - FY 2023/2024
- b. MST Fixed-Route Ridership
- c. MST RIDES ADA Paratransit Ridership
- d. MST in the News

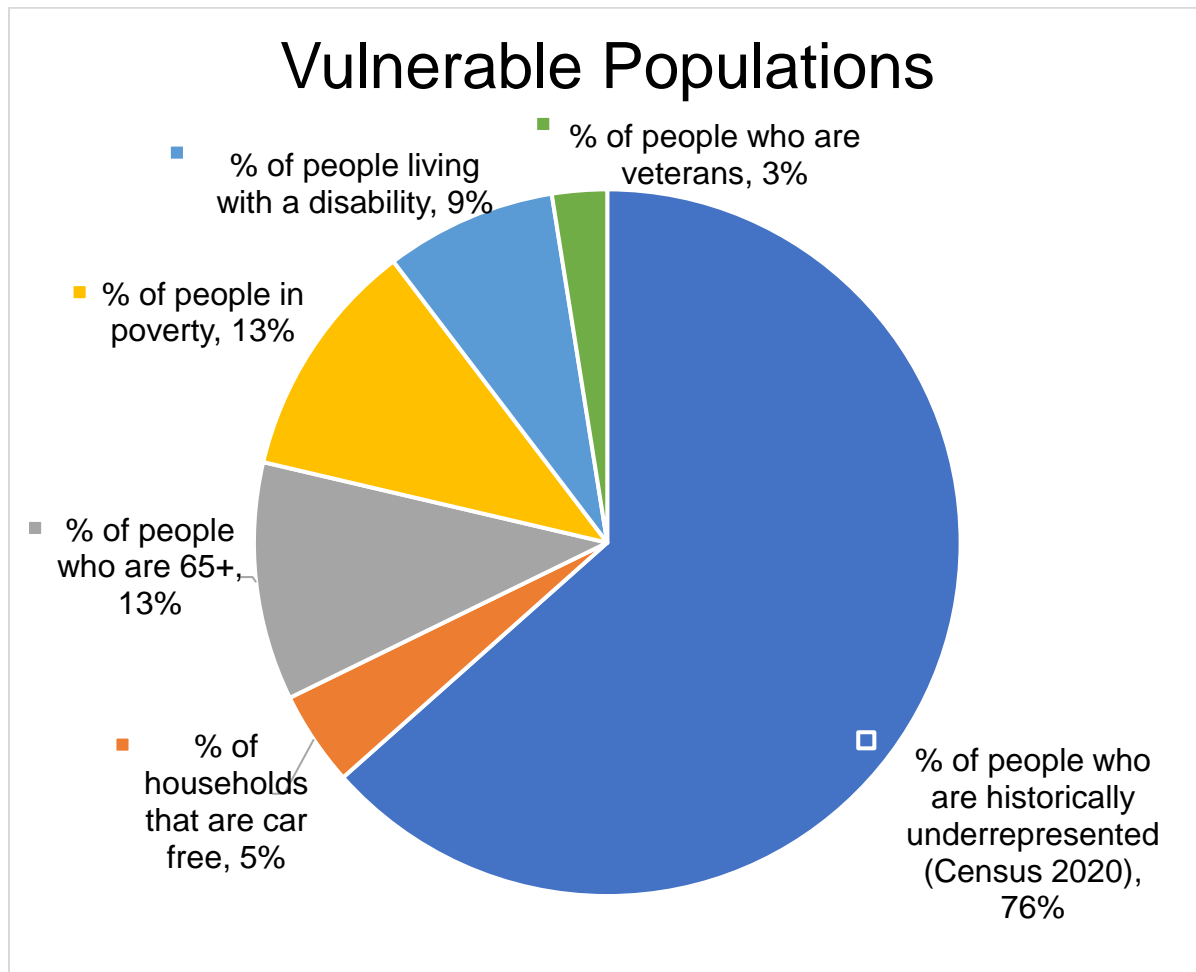
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1. Service Area Profile

33 Transit lines
159 Square miles of service area

Within 15 minutes walking distance* of a transit line and bus stop, there are:

~391,300 People (Census 2020)
~118,500 People employed at jobs located outside the home
~1% Workers who take public transit to work

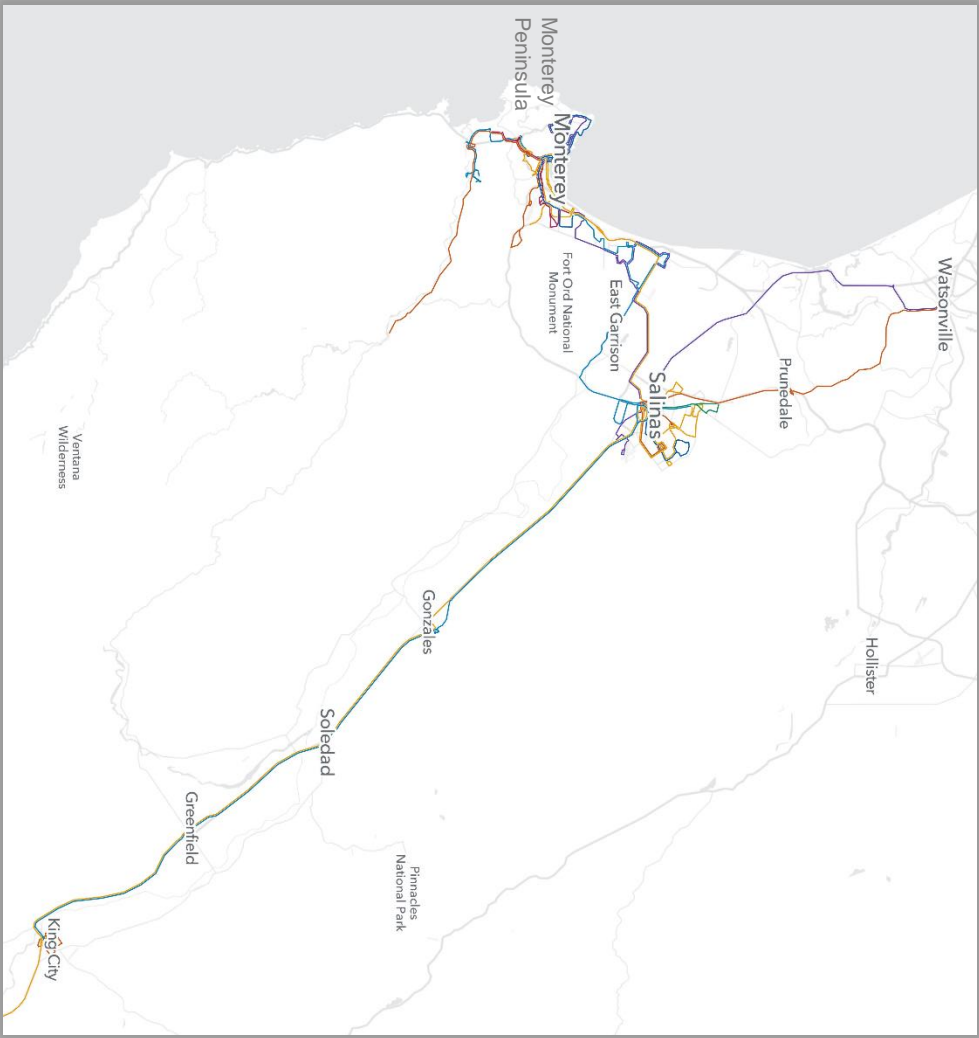


**Walking distance as measured in distance is .75 miles.*

Data source: US Census and American Community Survey reported in Remix data layers (July 2023). Percentages add to over 100% due to multiple options available.

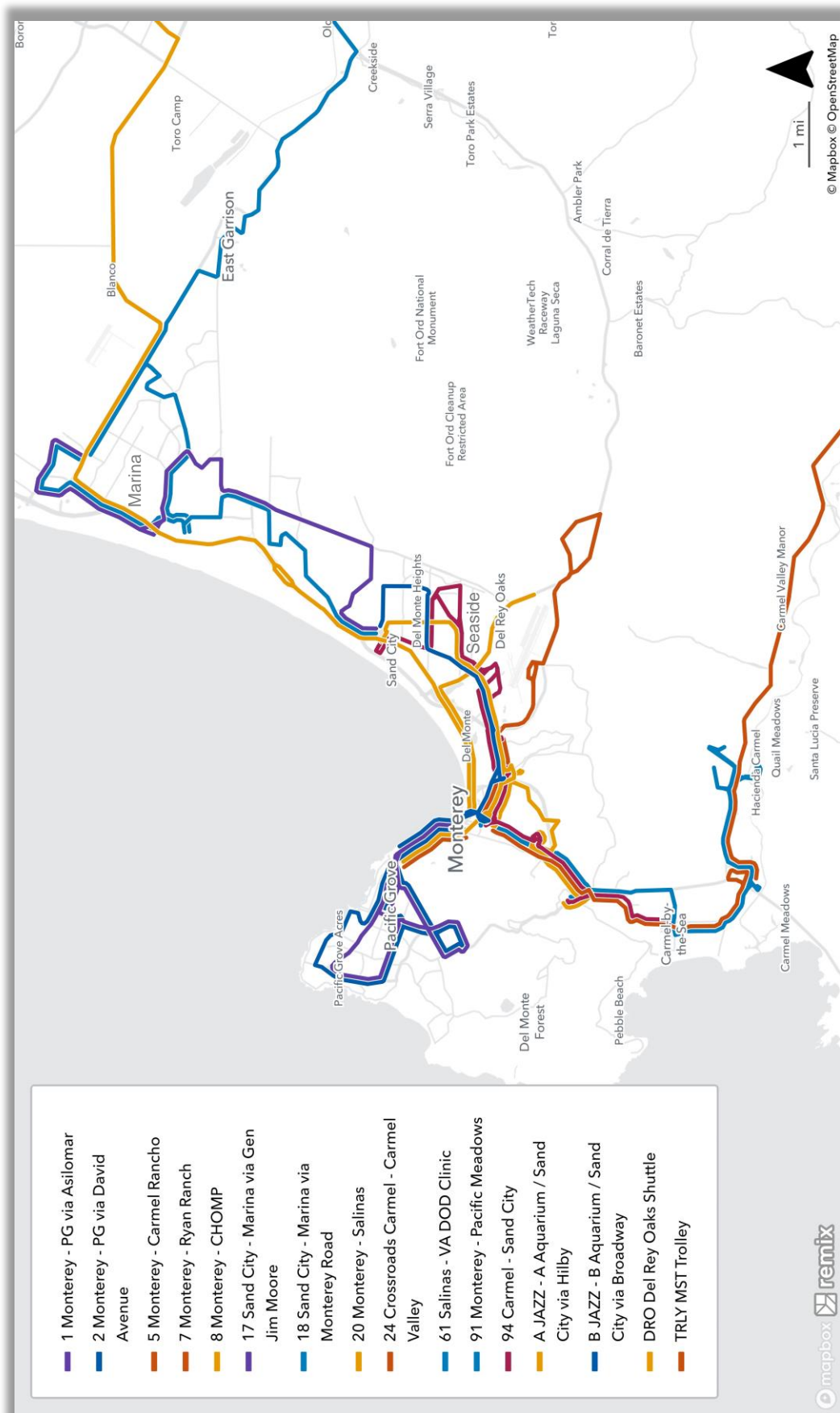
Monterey County Service Area

- 1 Monterey - PG via Asilomar
- 2 Monterey - PG via David Avenue
- 5 Monterey - Carmel Rancho
- 7 Monterey - Ryan Ranch
- 8 Monterey - CHOMP
- 17 Sand City - Marina via Gen Jim Moore
- 18 Sand City - Marina via Monterey Road
- 20 Monterey - Salinas
- 23 Salinas - King City
- 23X Salinas - King City EXPRESS
- 24 Crossroads Carmel - Carmel Valley
- 25 Salinas - CSUMB
- 28 Watsonville via Castroville
- 29 Watsonville via Prunedale
- 34 King City
- 41 Salinas - Alisal - Northridge
- 42 Salinas - Alisal
- 43 Salinas - South Main via SVMH
- 44 Salinas - Westridge

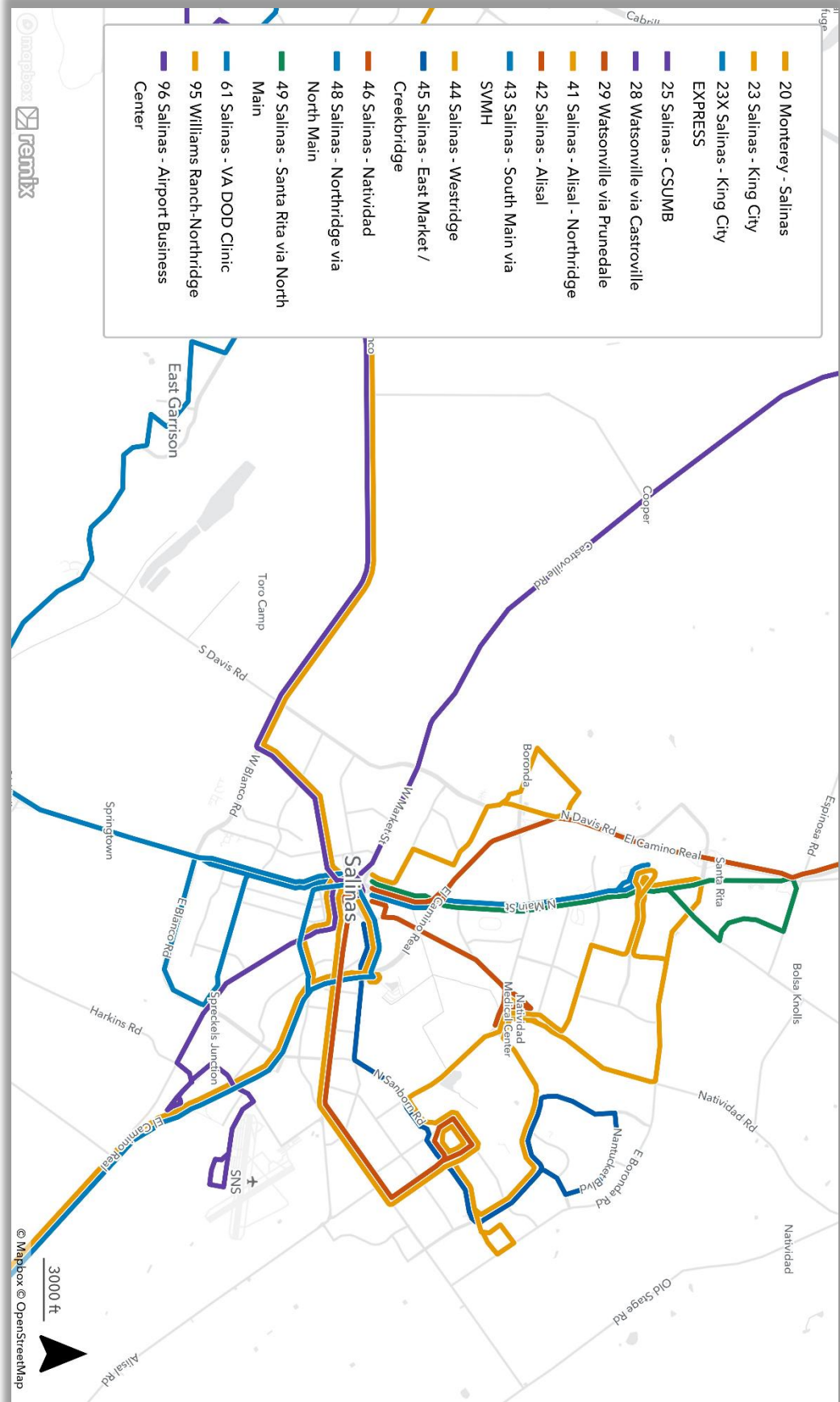


- 45 Salinas - East Market / Creekbridge
- 46 Salinas - Natividad
- 48 Salinas - Northridge via North Main
- 49 Salinas - Santa Rita via North Main
- 61 Salinas - VA DOD Clinic
- 84 King City - Paso Robles
- 91 Monterey - Pacific Meadows
- 94 Carmel - Sand City
- 95 Williams Ranch-Northridge
- 96 Salinas - Airport Business Center
- A JAZZ - A Aquarium / Sand City via Hilby
- B JAZZ - B Aquarium / Sand City via Broadway
- DRO Del Rey Oaks Shuttle
- TRLY MST Trolley

Monterey Peninsula Service Area



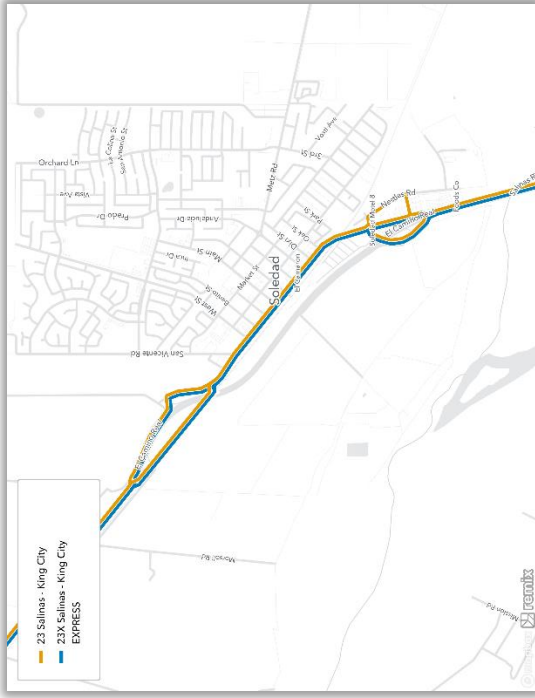
Salinas Service Area



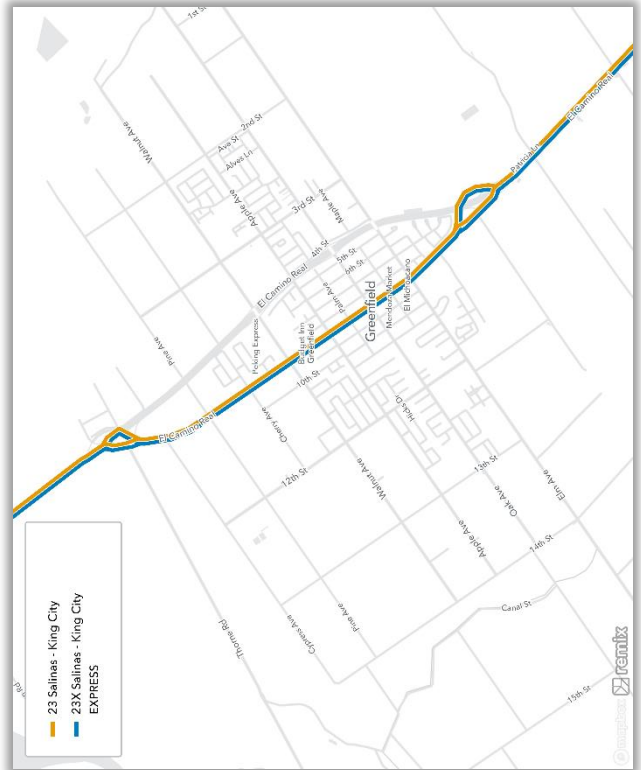
Gonzales Service Area



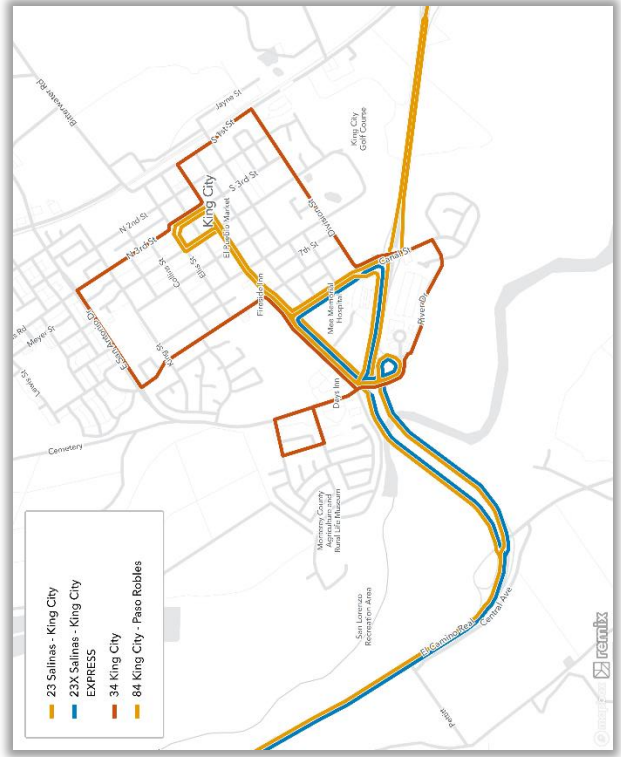
Soledad Service Area

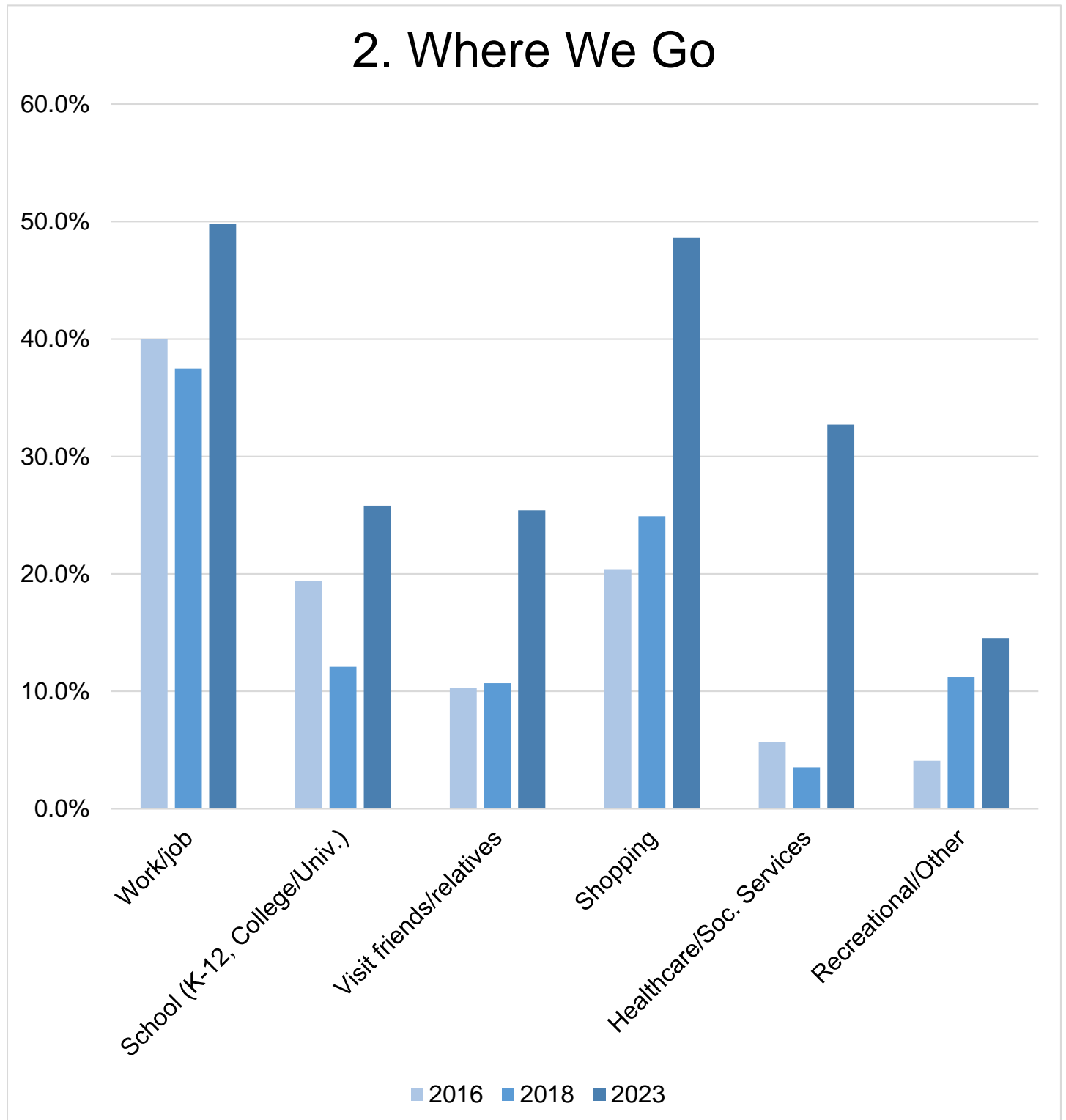


Greenfield Service Area



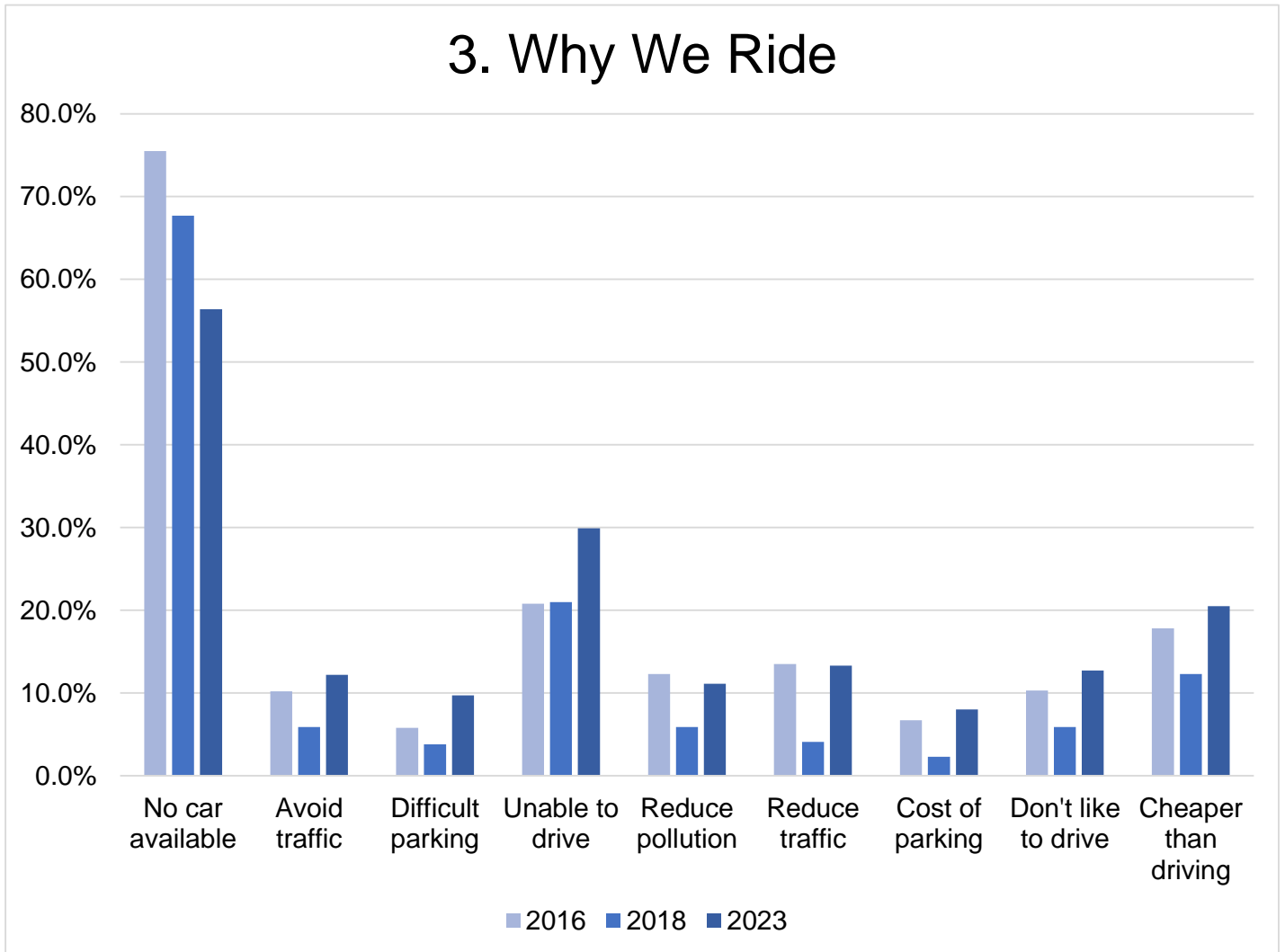
King City Service Area





B. People

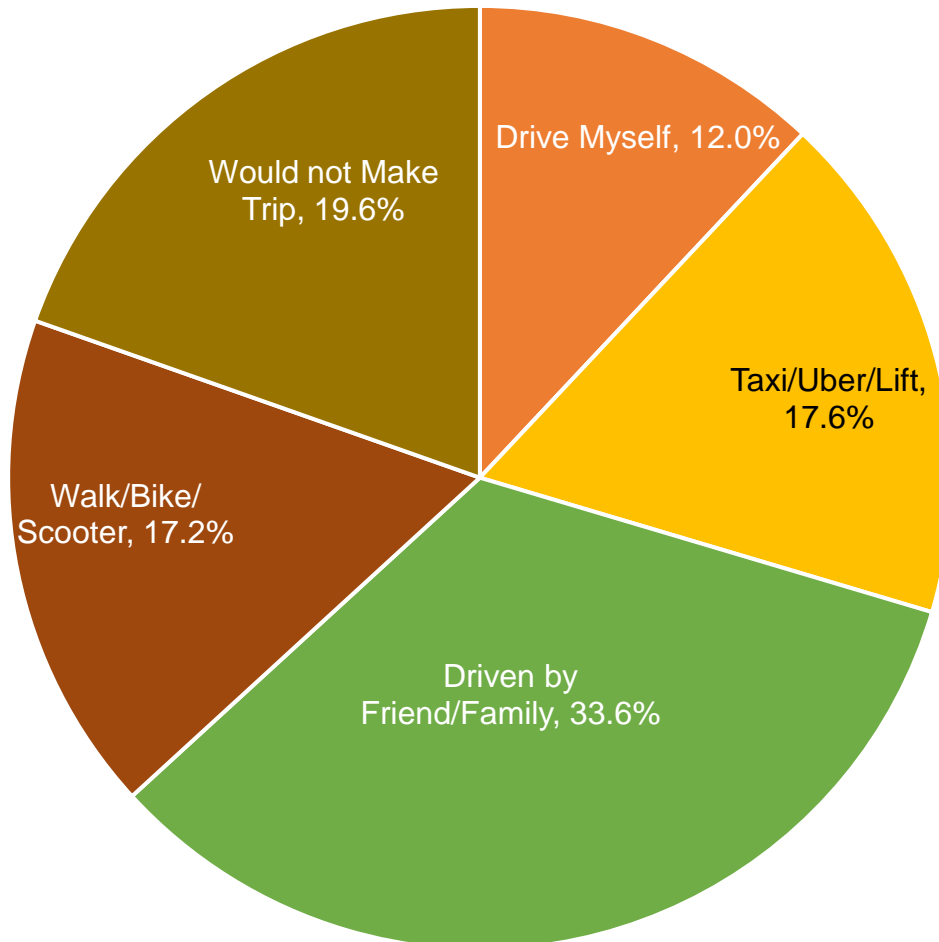
a. MST Service Area and Passenger Profile - FY 2023/2024



Note: Multiple options available, numbers do not add to 100%.

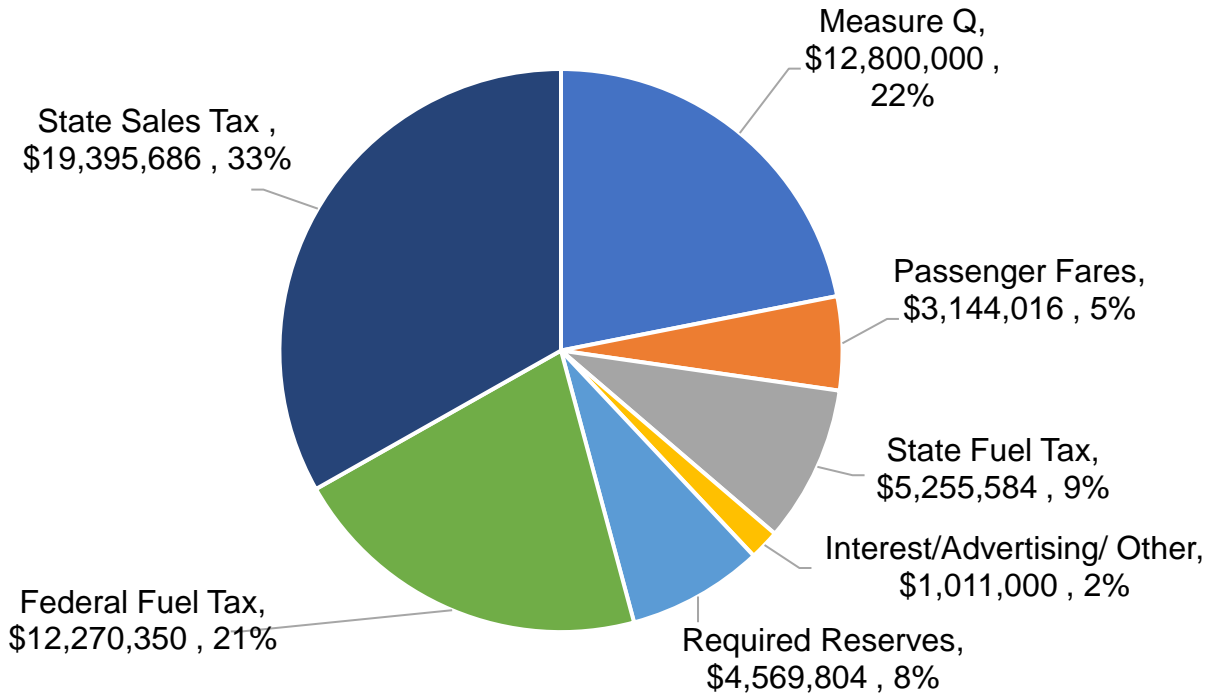
4. A Day Without Transit

June 2023

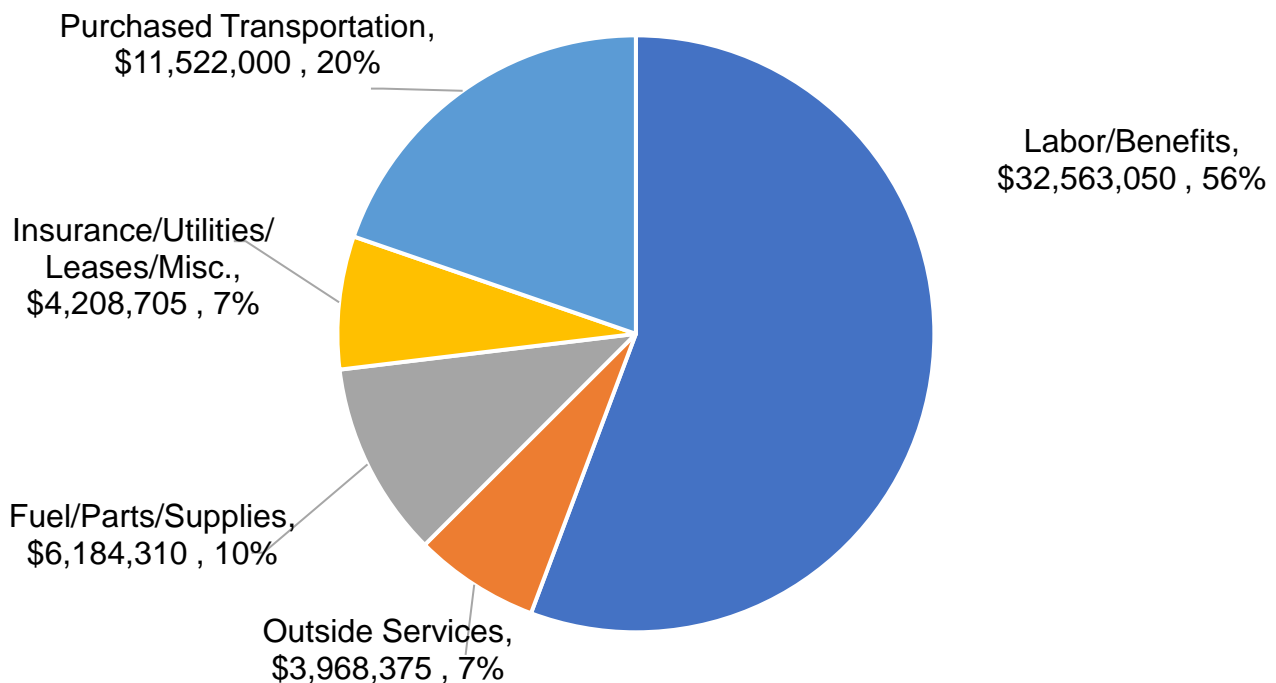


5. MST Operating Budget

Revenues by Source

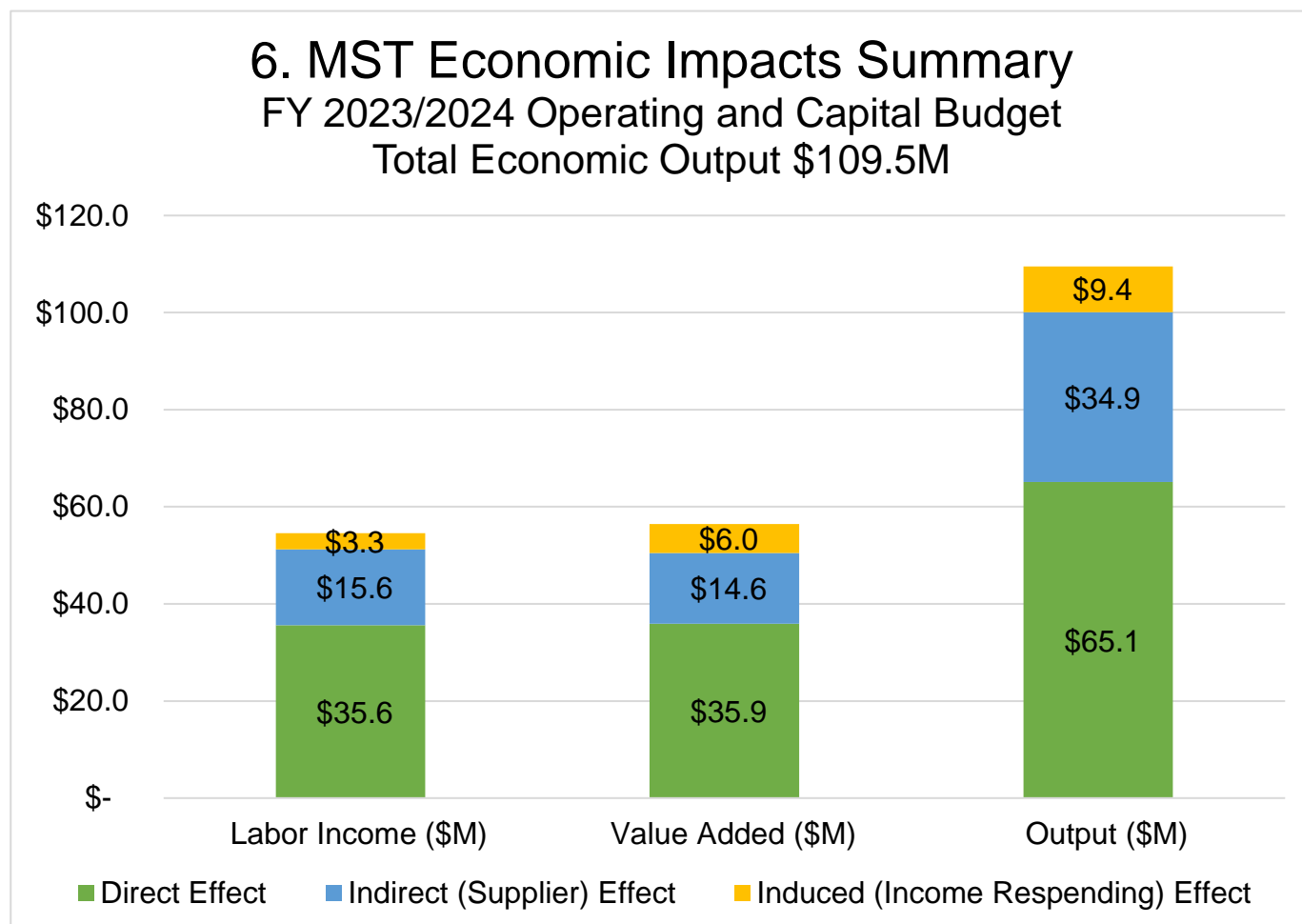


Expenses by Source



B. People

a. MST Service and Passenger Profile - FY 2023/2024



Source: American Public Transportation Association Economic Impact Calculator

Direct Effect: The effect of cost savings to system users under the transportation scenario modeled, or spending by the operator or constructing entity of a project or service.

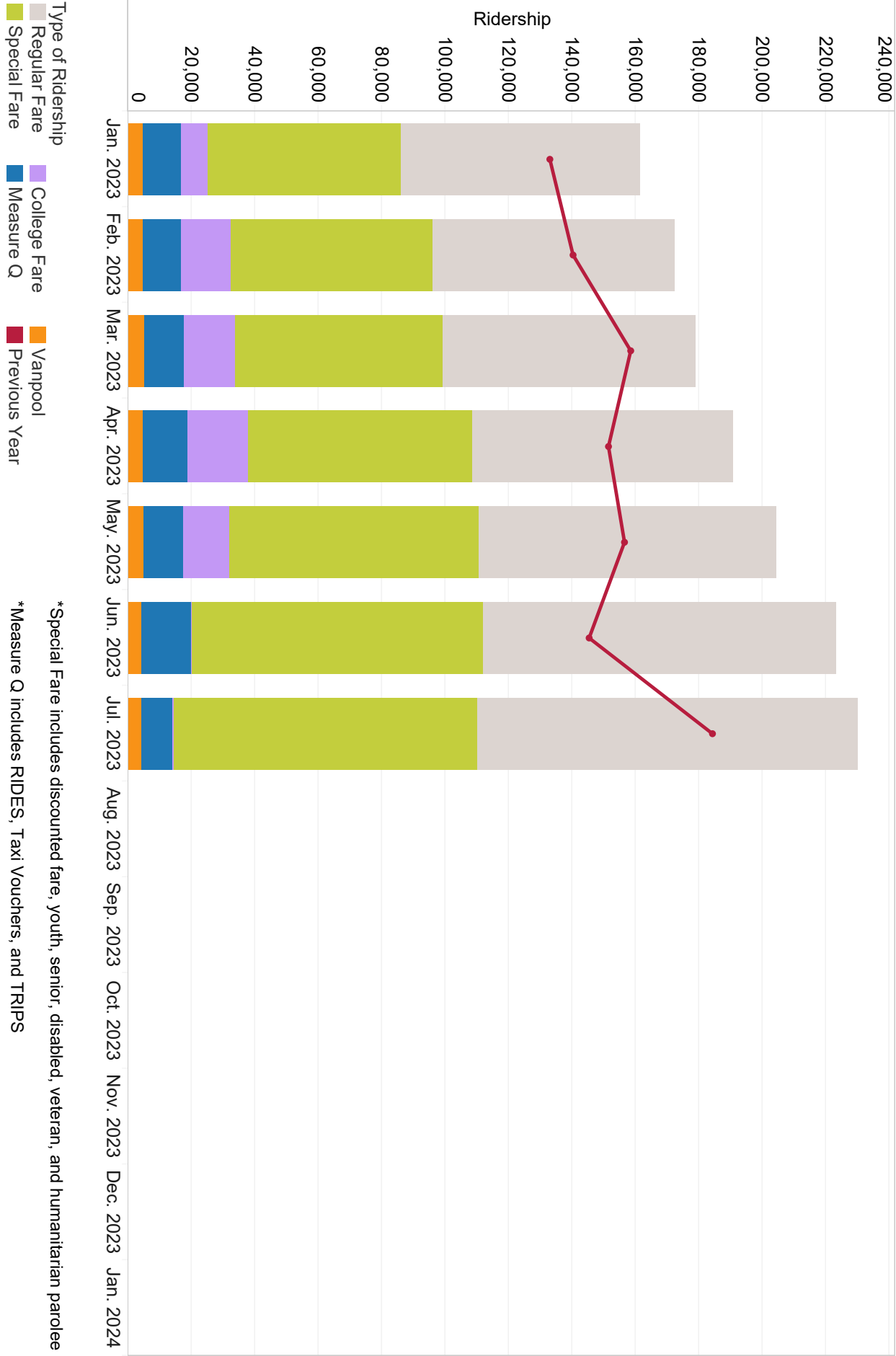
Indirect Impacts: The effect of spending by the suppliers to business users benefiting from system improvements, or suppliers of operators or constructing entities of a project or service.

Induced Impacts: The effect of household spending due to additional employment and payroll generated by direct and indirect impacts.

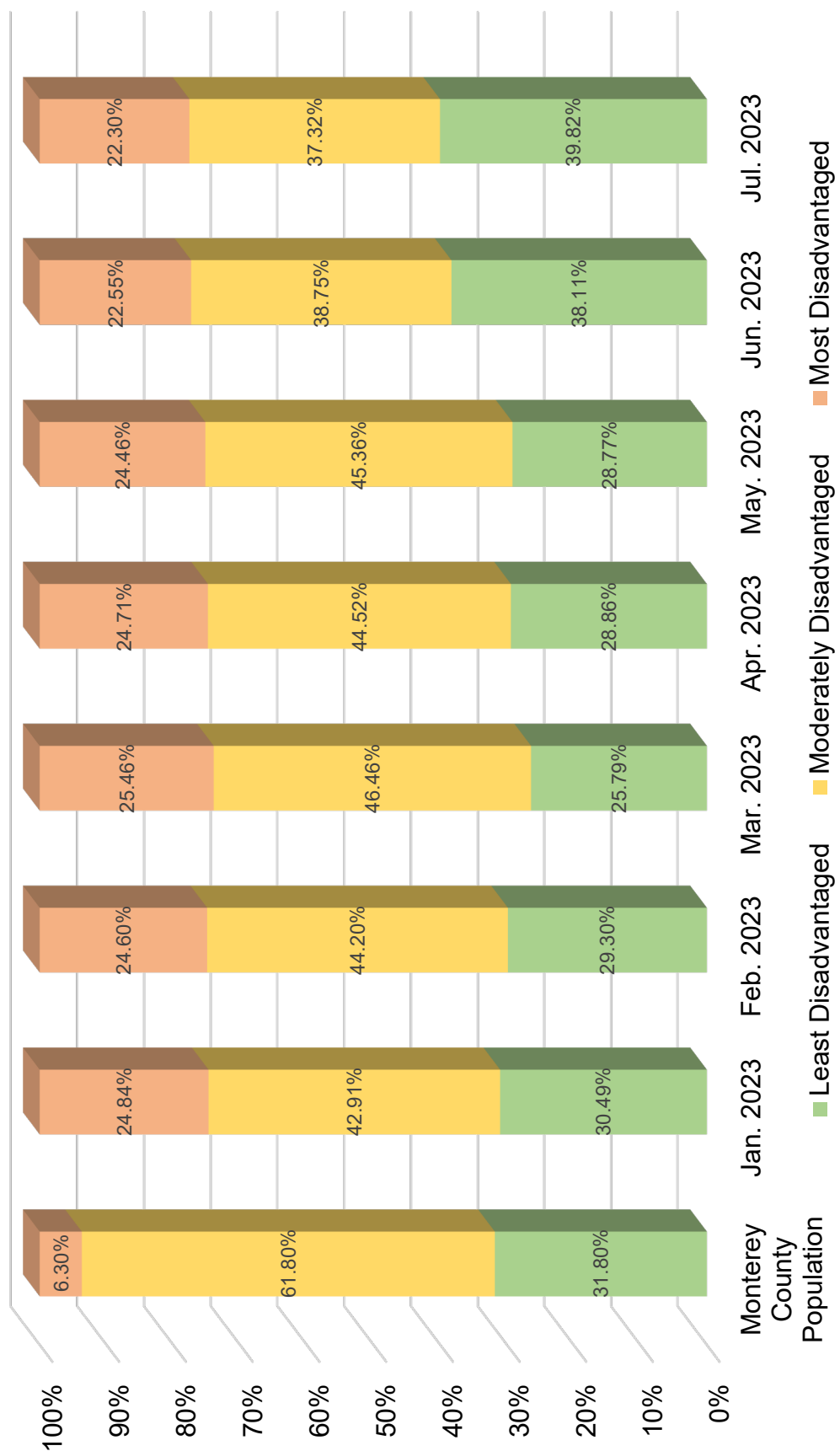
Output represents the value of industry production. For manufacturers, this would be sales plus/minus change in inventory. For service sectors production, output is simply the value of sales. For retail and wholesale trade, output is represented by gross margin and not gross sales. Margin is sales receipts less the cost of goods sold.

Value Added changes from a project can also be considered as changes in Gross Regional Product or GDP. Value Added is the difference between an industry's or establishment's total output and the cost of intermediate inputs. It consists of employee compensation, taxes on production and imports less subsidies, and gross operating surplus (similar to profit).

1. MST Monthly Ridership



2. Departures in Disadvantaged Communities

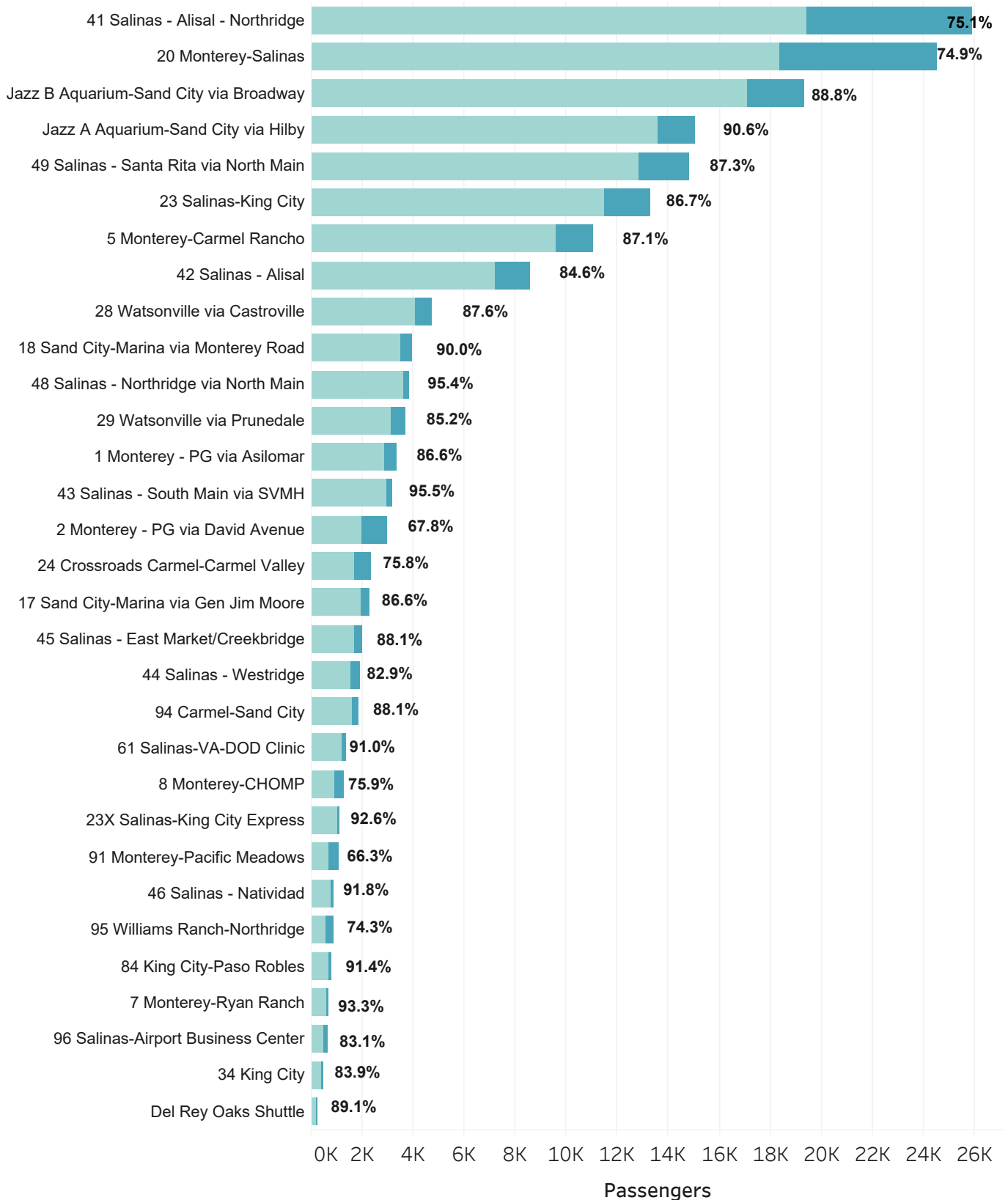


Based on CalEnviroScreen Percentiles; 0-30th = Least; 31st-70th = Moderate; 71st-100th = Most

CalEnviroScreen was designed to help CalEPA identify disadvantaged communities based on geographic, socioeconomic, public health, and environmental hazard criteria as required by SB 535. CalEnviroScreen percentiles are based on Pollution Score multiplied by Population Characteristics Score.

3. On-Time Passenger Departures

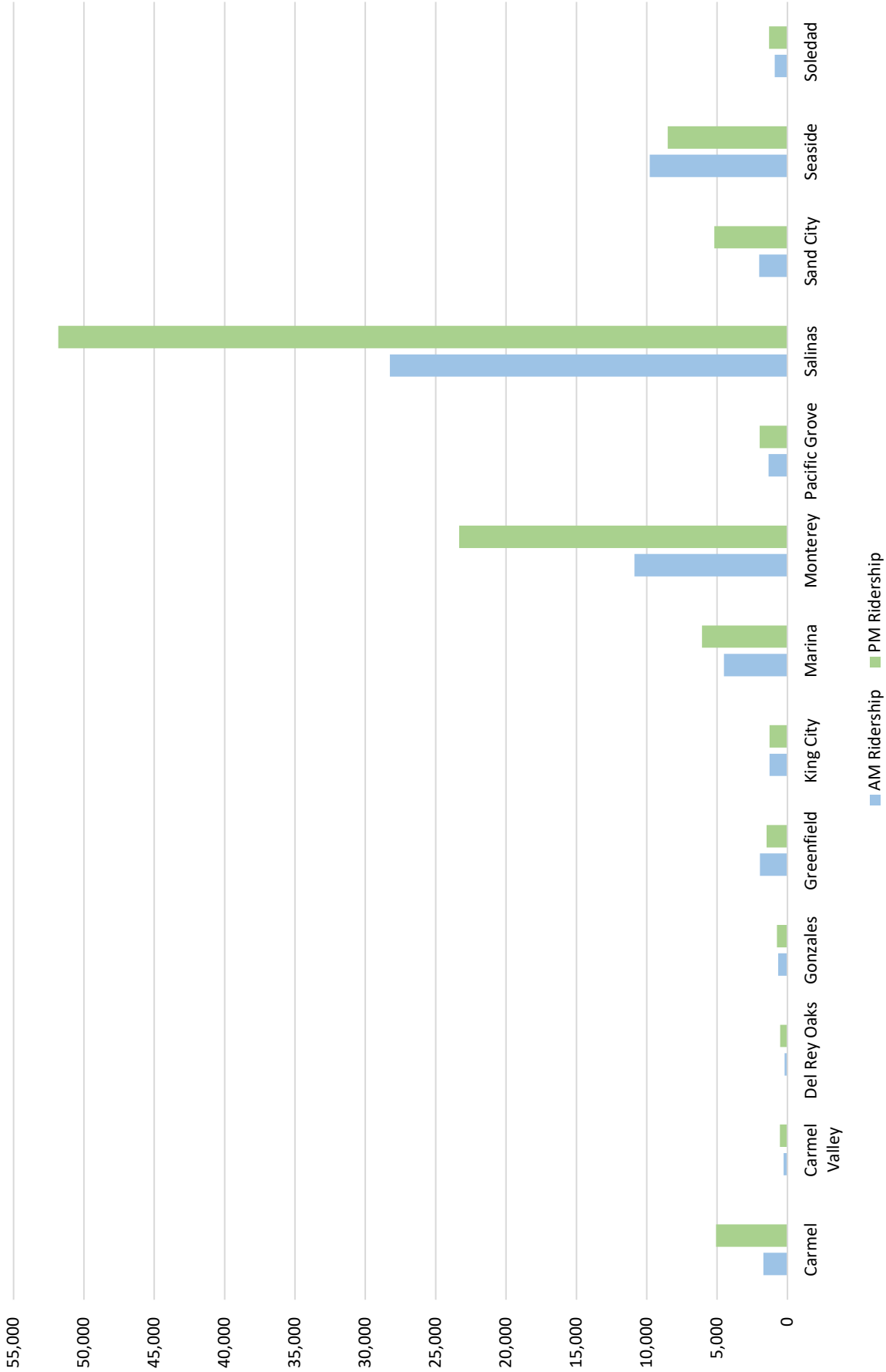
July 2023



On-Time Departures Total Departures

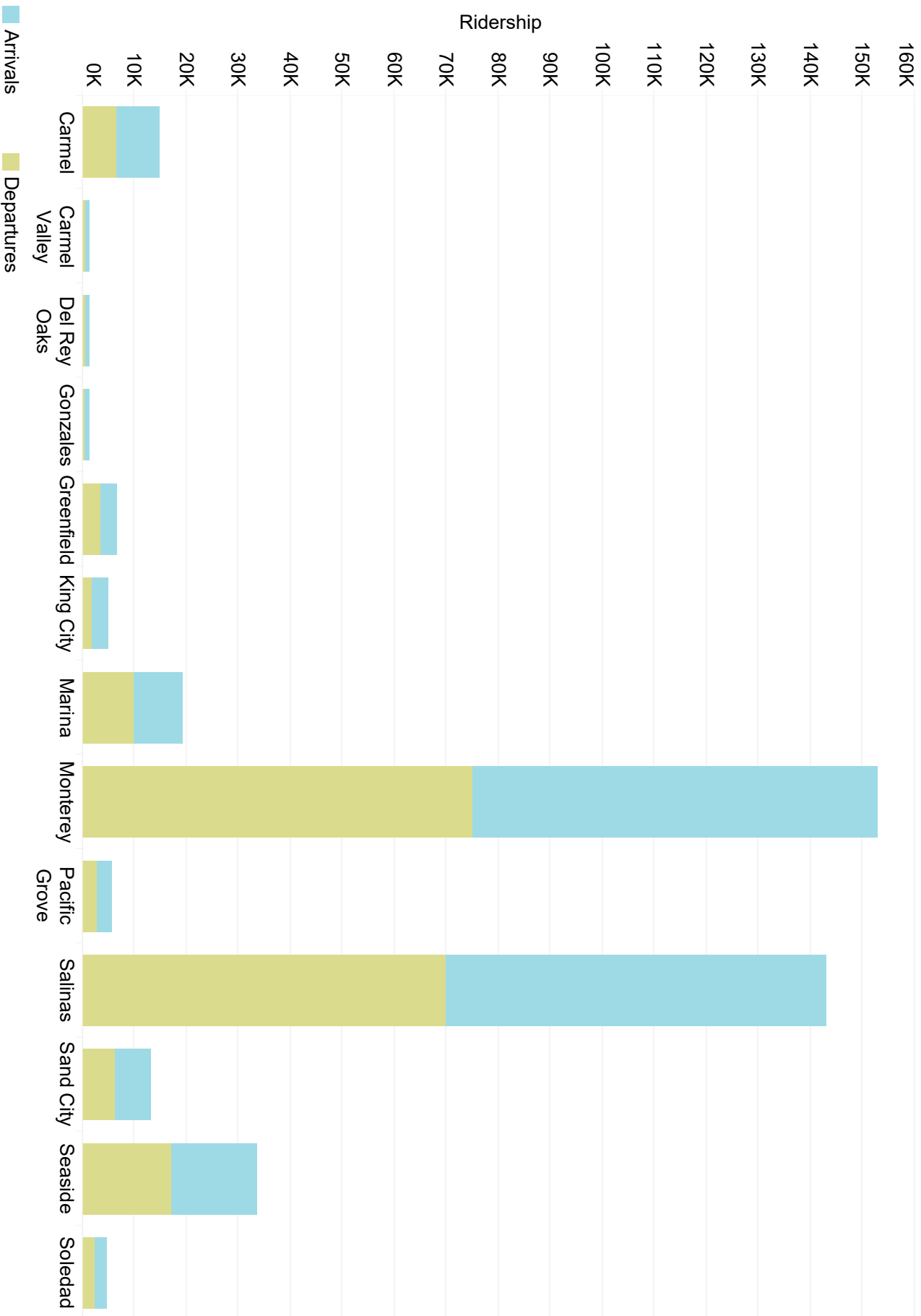
4. AM/PM Departures

July 2023




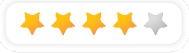






5. Arrivals and Departures by Jurisdiction

July 2023

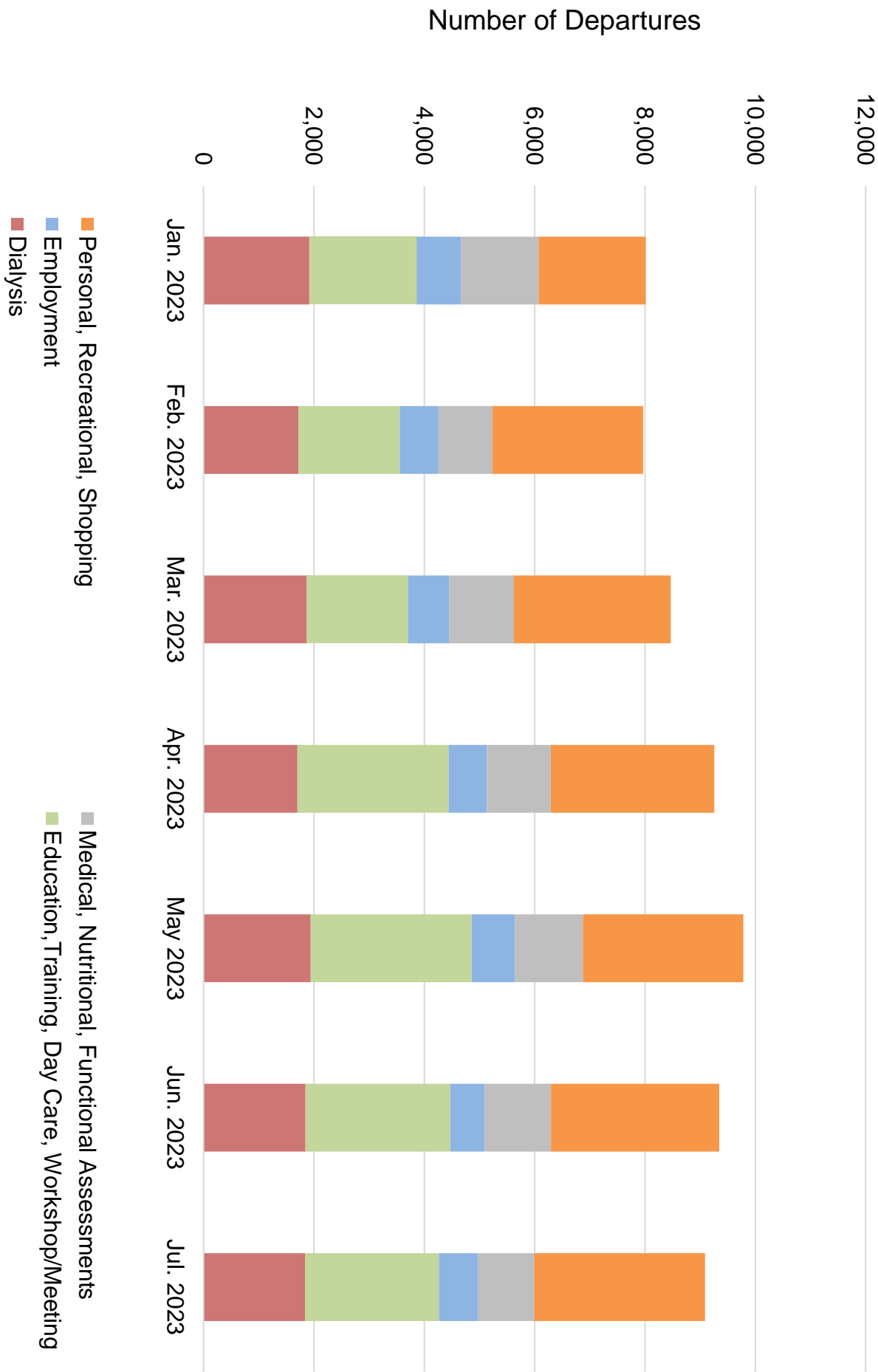


6. MST Top 10

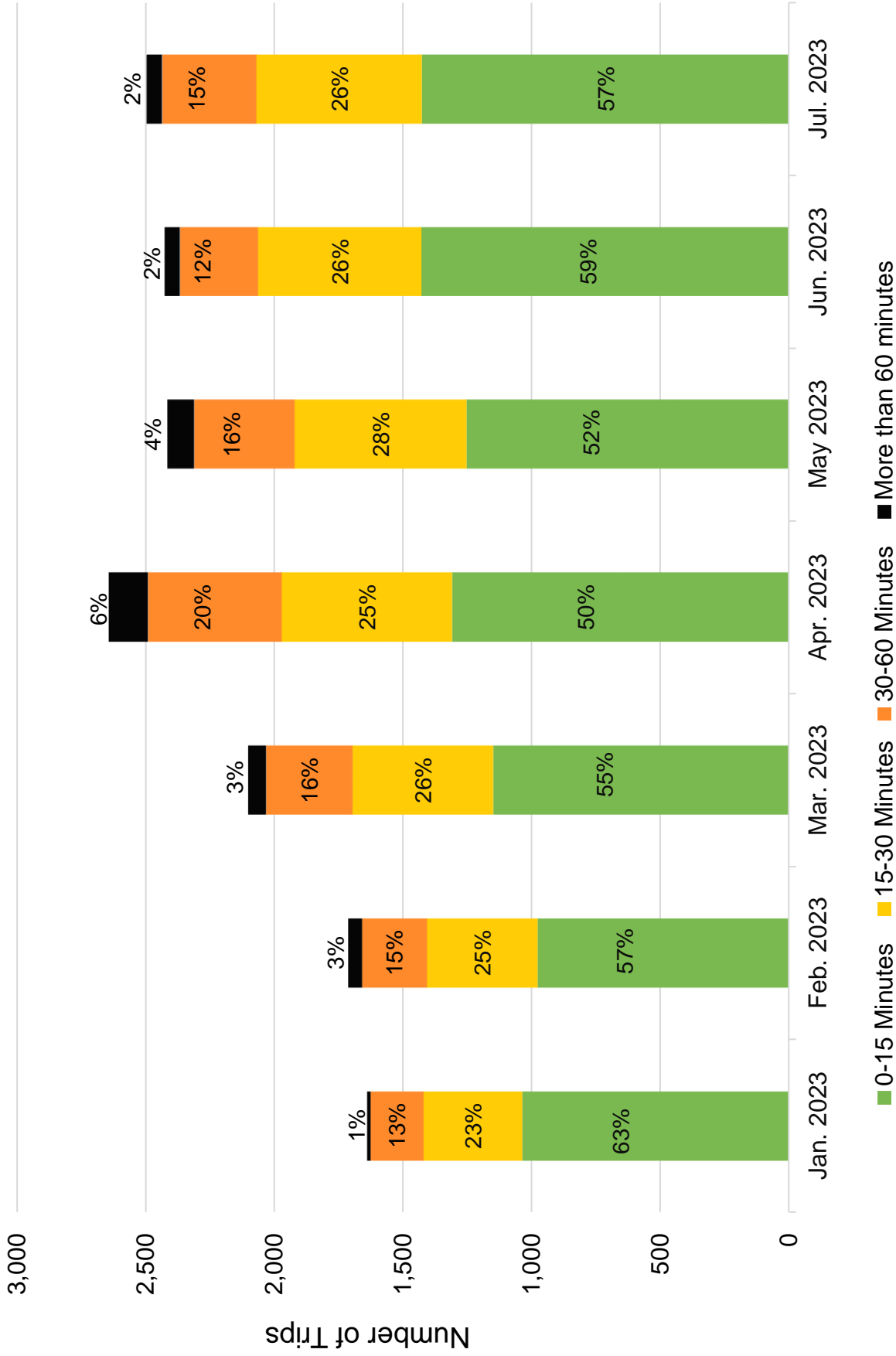
By Transit App Rider Clicks – July 2023

Line	Rider Clicks	Rider Rating
JAZZ B Aquarium / Sand City via Broadway	13,248	
JAZZ A Aquarium / Sand City via Hilby	10,175	
20 Monterey – Salinas	8,998	
41 Salinas – Alisal – Northridge	6,621	
23 Salinas – King City	4,002	
5 Monterey – Carmel Rancho	2,922	
18 Sand City – Marina via Monterey Road	2,604	
49 Salinas – Santa Rita via North Main	2,009	N/A
42 Salinas – Alisal	1,796	N/A
94 Carmel – Sand City	1,670	

1. RIDES Passenger Departures and Trip Purpose



2. RIDES On-Time Passenger Trips



1. MST in the News and Other Transit Stories

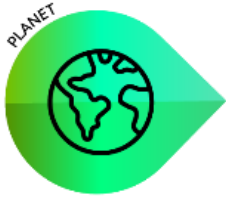
Published news stories include the following:

- “Monterey County transportation projects move forward” (KSBW, 07/03/2023)
- “Multiple Transportation Projects in Monterey County get state approval to move forward” (KION46, 07/03/2023)
- “Debate Panel Split on Whether Transit Agencies Should Support Concessions with Open Loop” (Mobility Payments, 07/07/2023)
- “U.S. Transit Agency Swaps Out Validators after Supplier Misses Bid Deadline by Three Hours” (Mobility Payments, 07/10/2023)
- “Can Transit Agencies Save Money with Open-Loop Payments?” (Mobility Payments, 07/13/2023)
- “Rancho Cielo receives \$5,000 in bus passes for students to get to Salinas campus safely” (Salinas Valley Tribune, 07/19/2023)

2. MST Press Releases

No press releases in July.

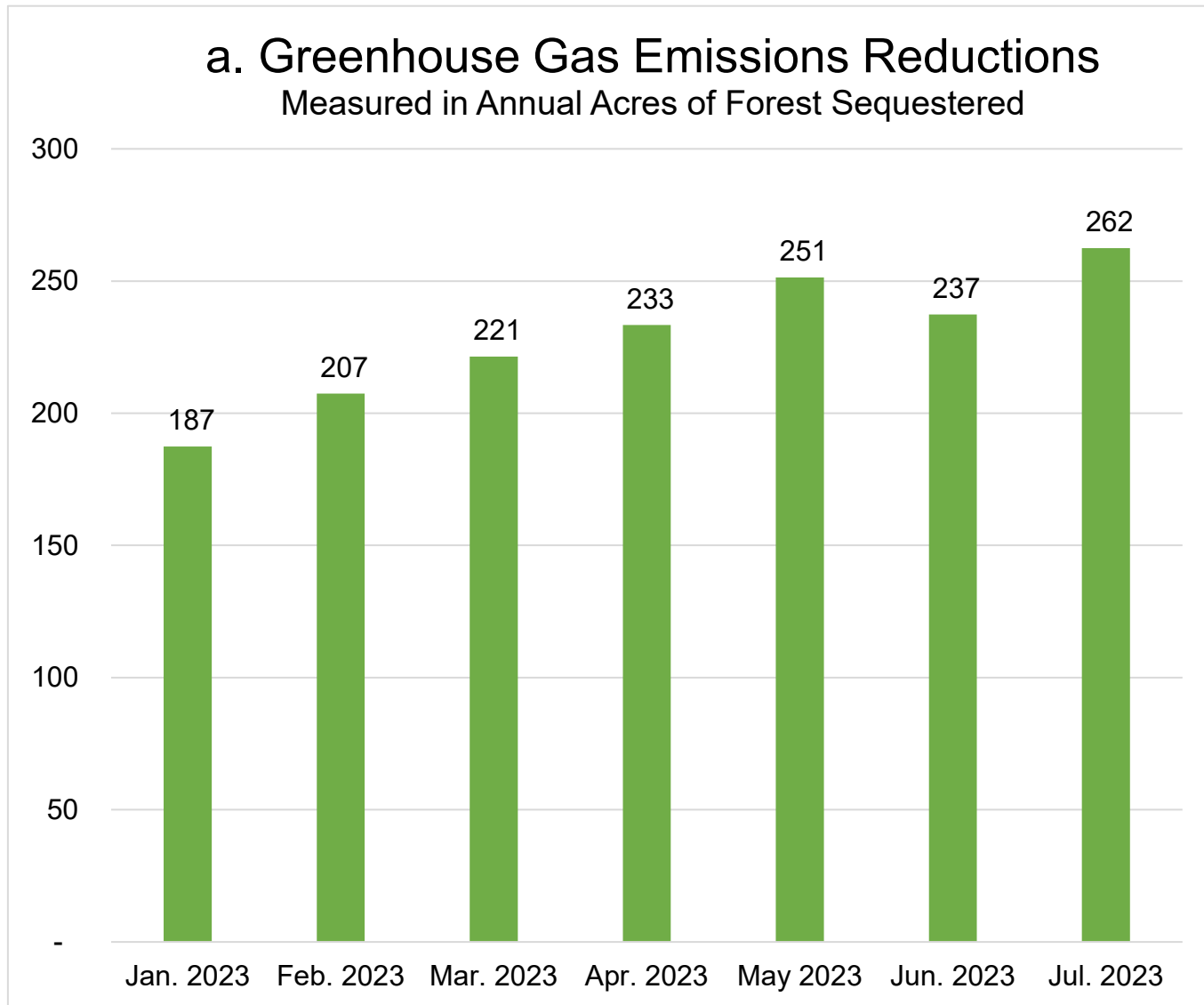
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C: Planet

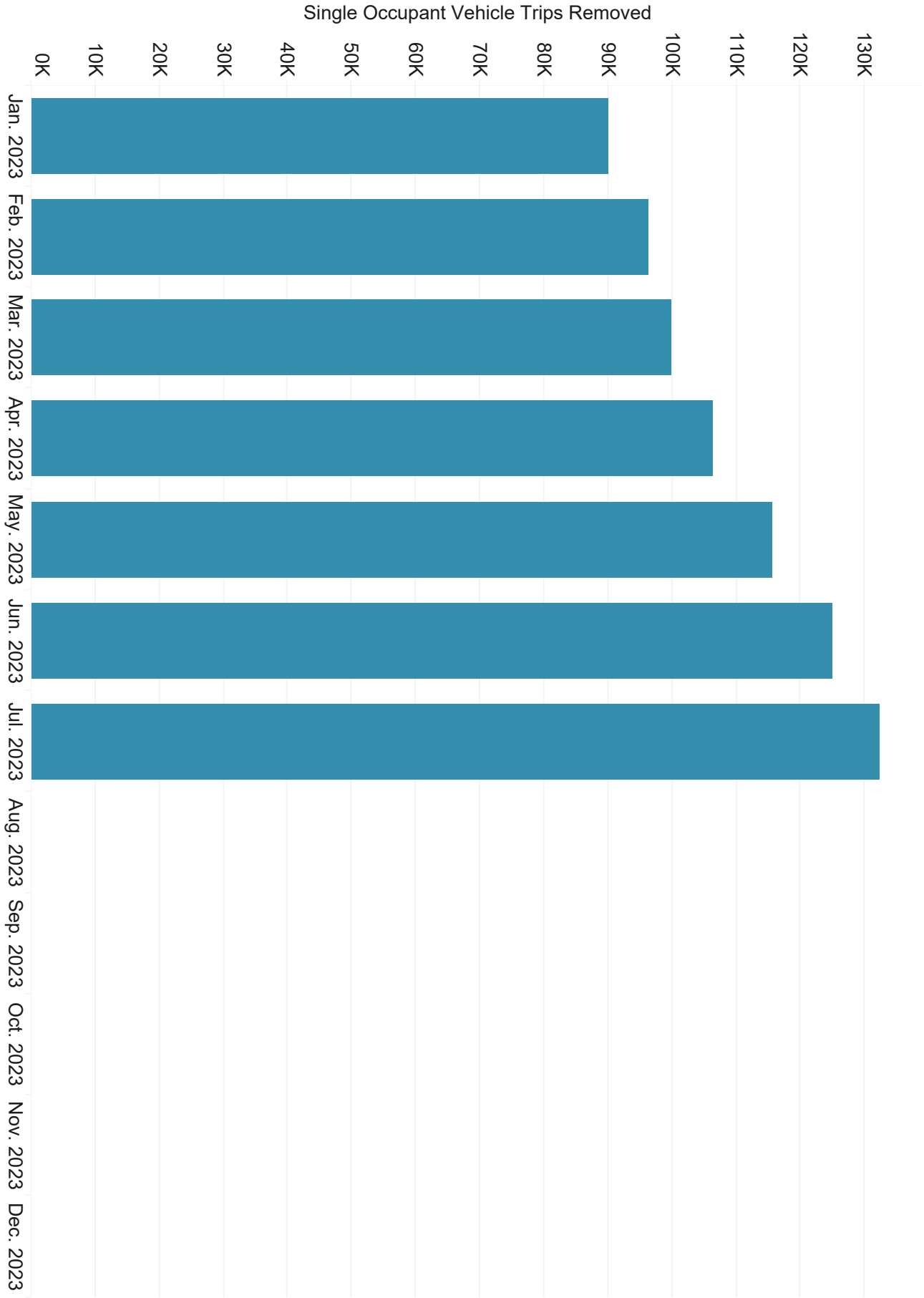
- a. Greenhouse Gas Emissions Reductions
- b. Vehicle Trips Removed
- c. Fleet Transition to Zero-Emissions
- d. Fuel Conversion from Diesel to Renewable

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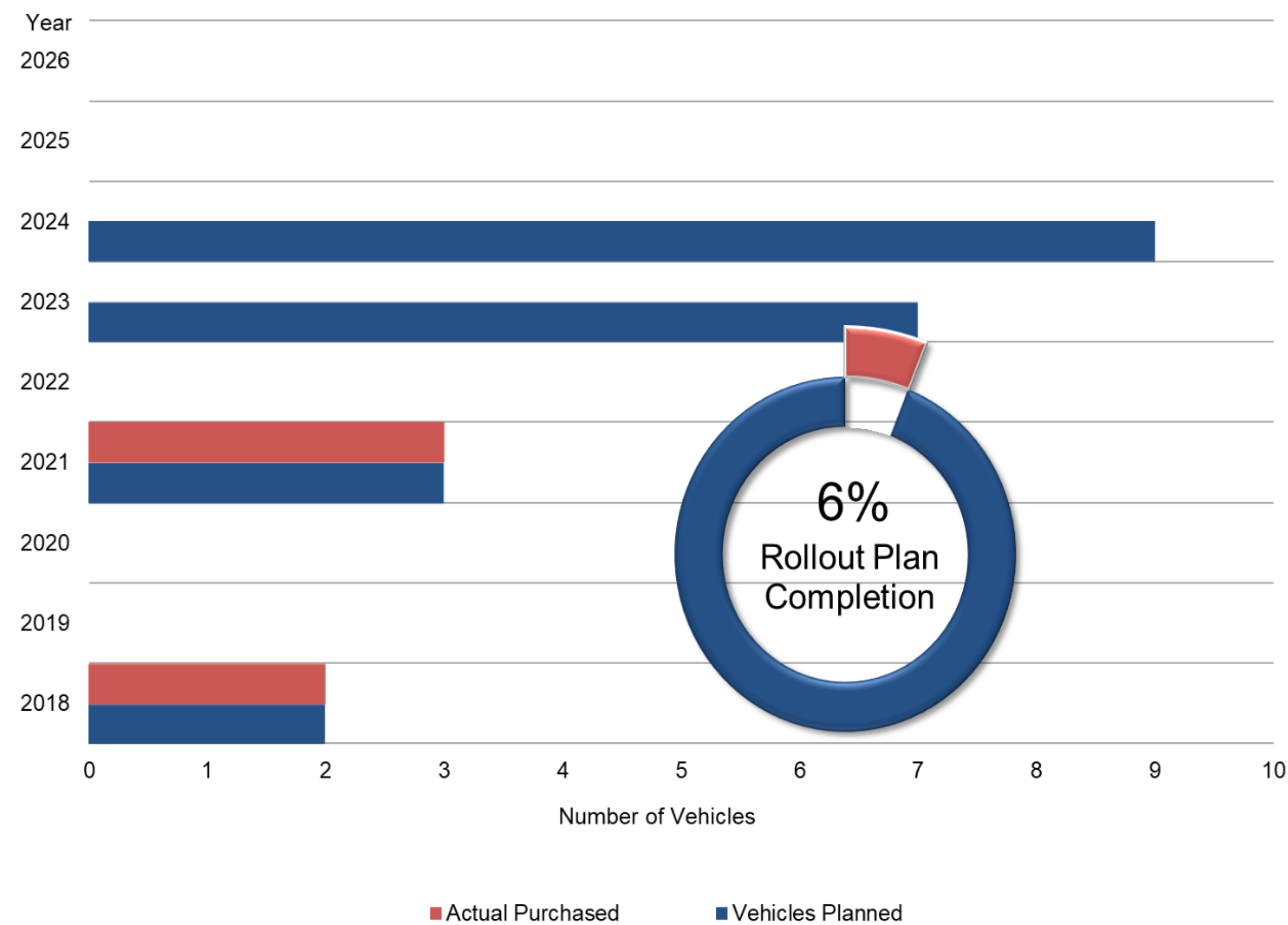


Note: Transit riders reduce greenhouse gas (GHG) emissions by an average of .51 lbs of CO₂ per passenger mile. This chart shows the positive impact MST passengers have in reducing GHG. Calculations are based on MST passenger miles and EPA's Greenhouse Gas Equivalencies Calculator.

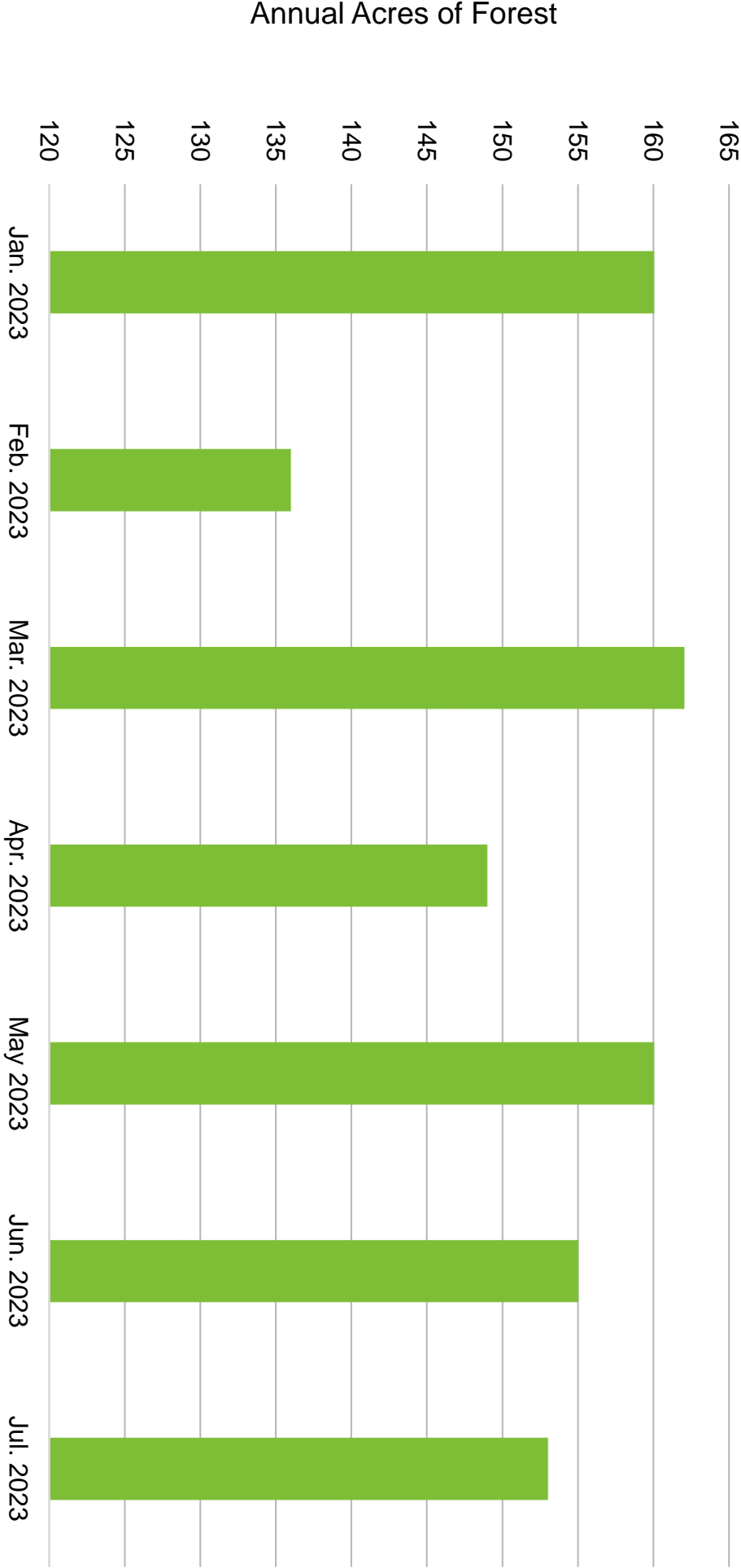
b. Single Occupant Vehicle Trips Removed



c. Fleet Transition to Zero-Emissions



d. Fuel Conversion from Diesel to Renewable As Measured in Annual Acres of Forest Sequestered



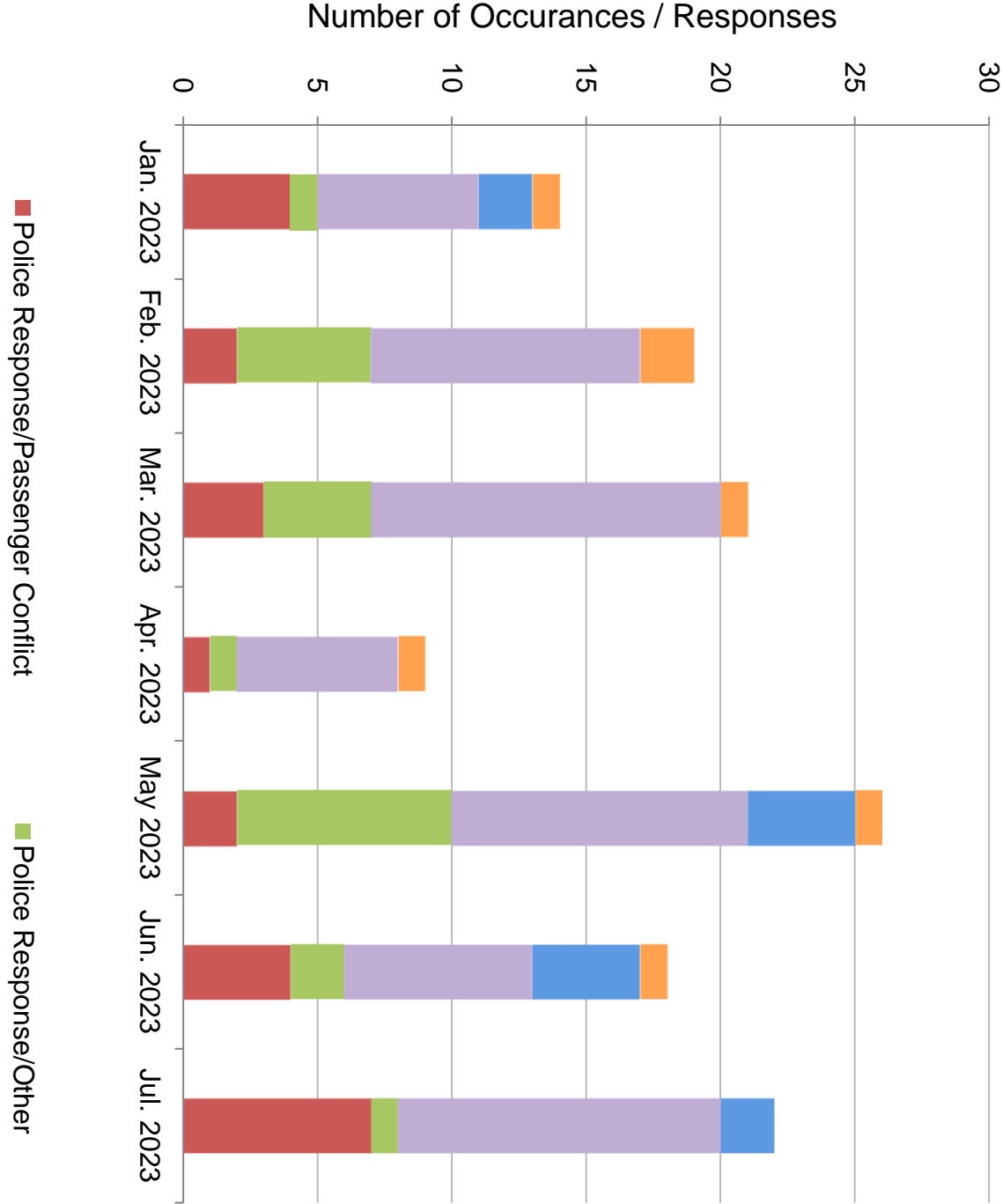


D. Performance

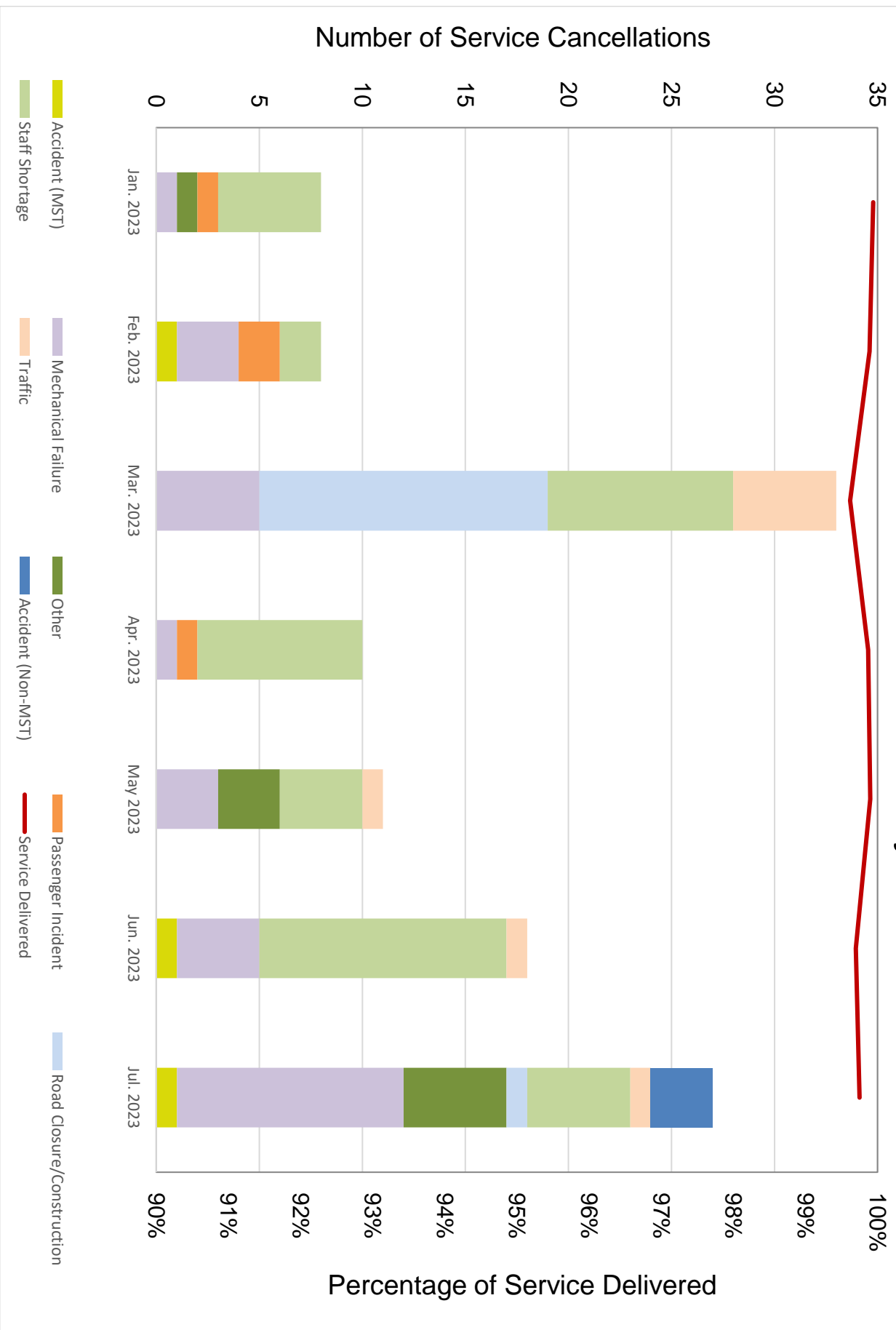
- a. Operations Department
- b. Maintenance of Fleet and Facilities
- c. Finance Department

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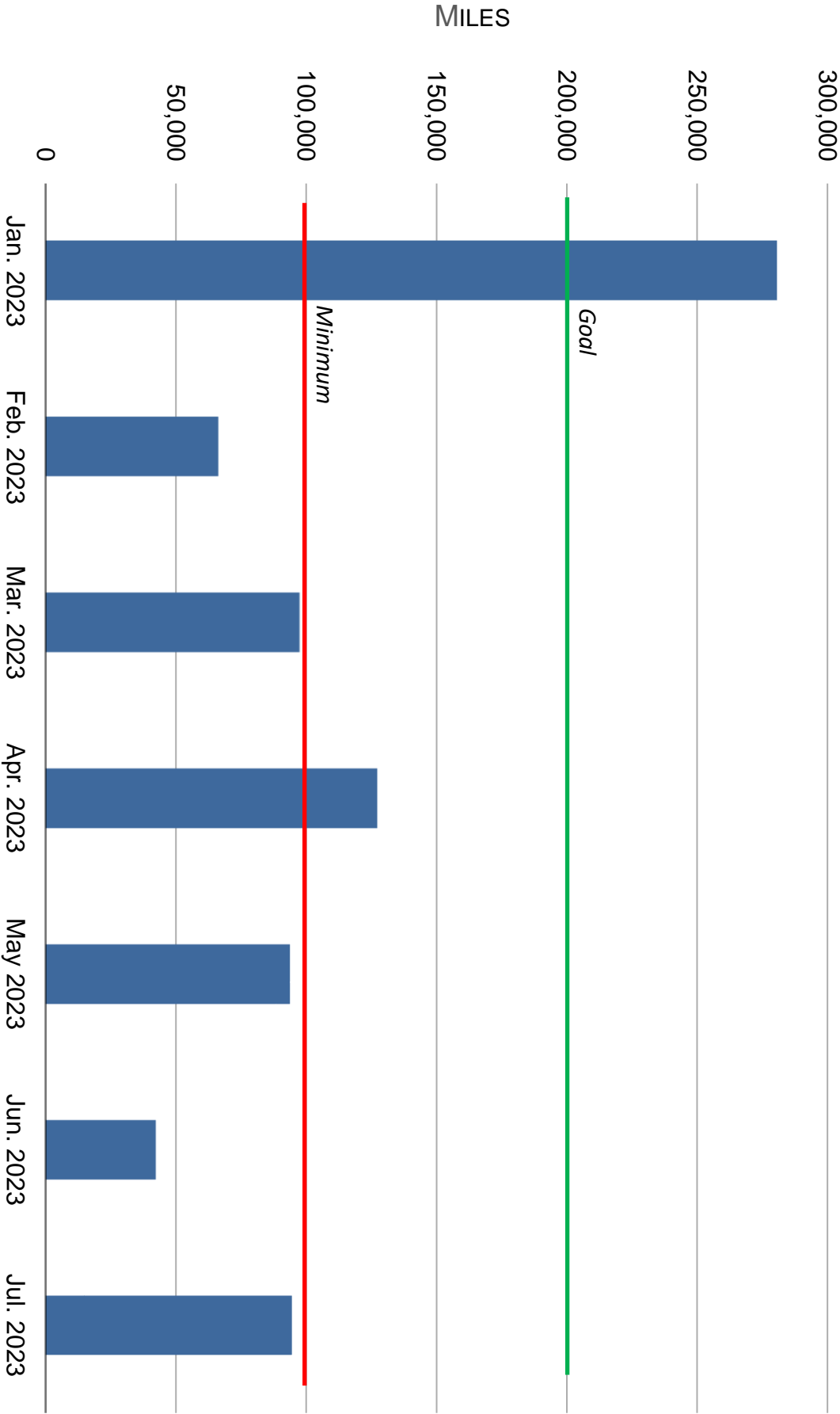
1. Unusual Occurrences and Responses



2. Service Cancellations by Reason

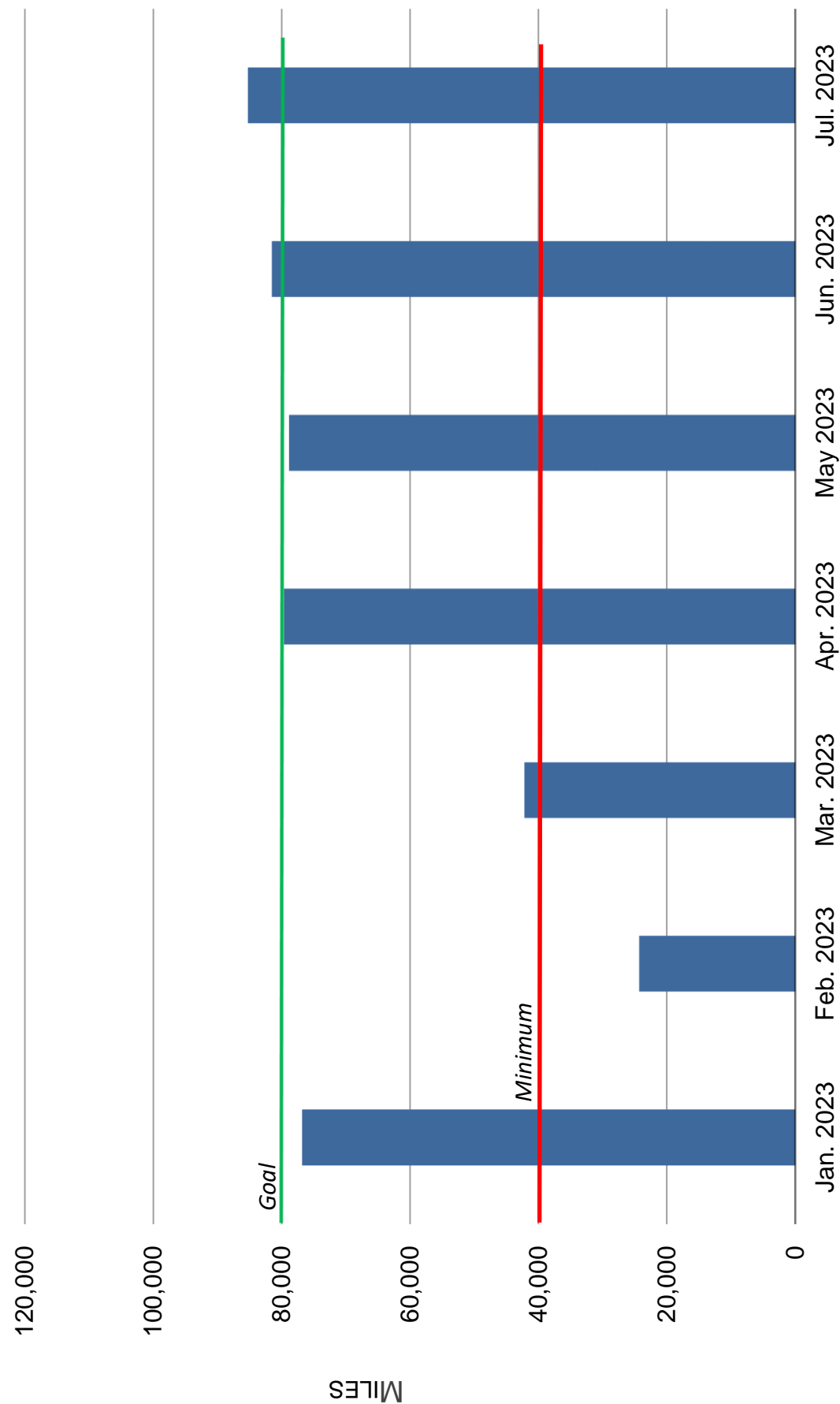


1. Fixed Route Miles Between Preventable Collisions

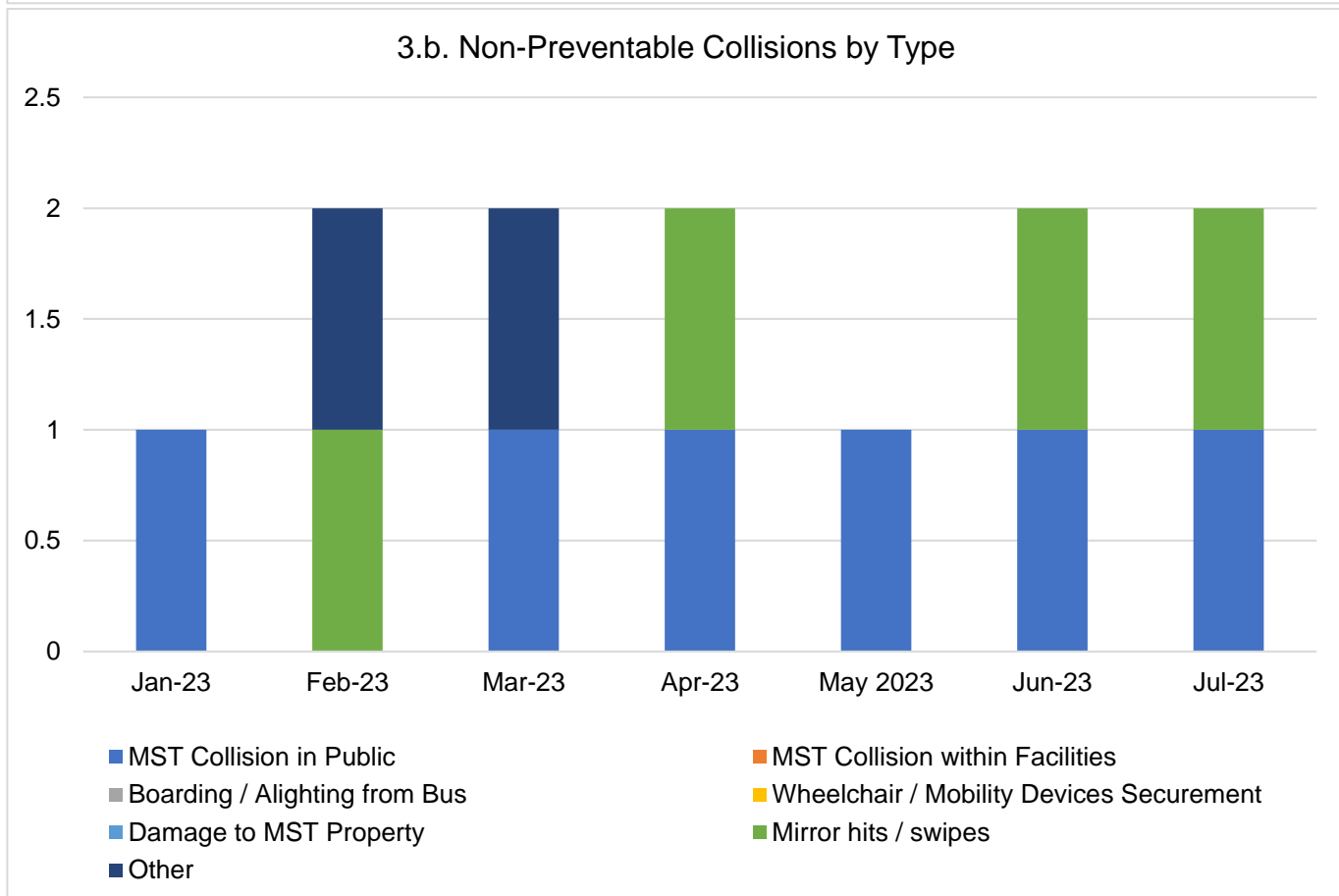
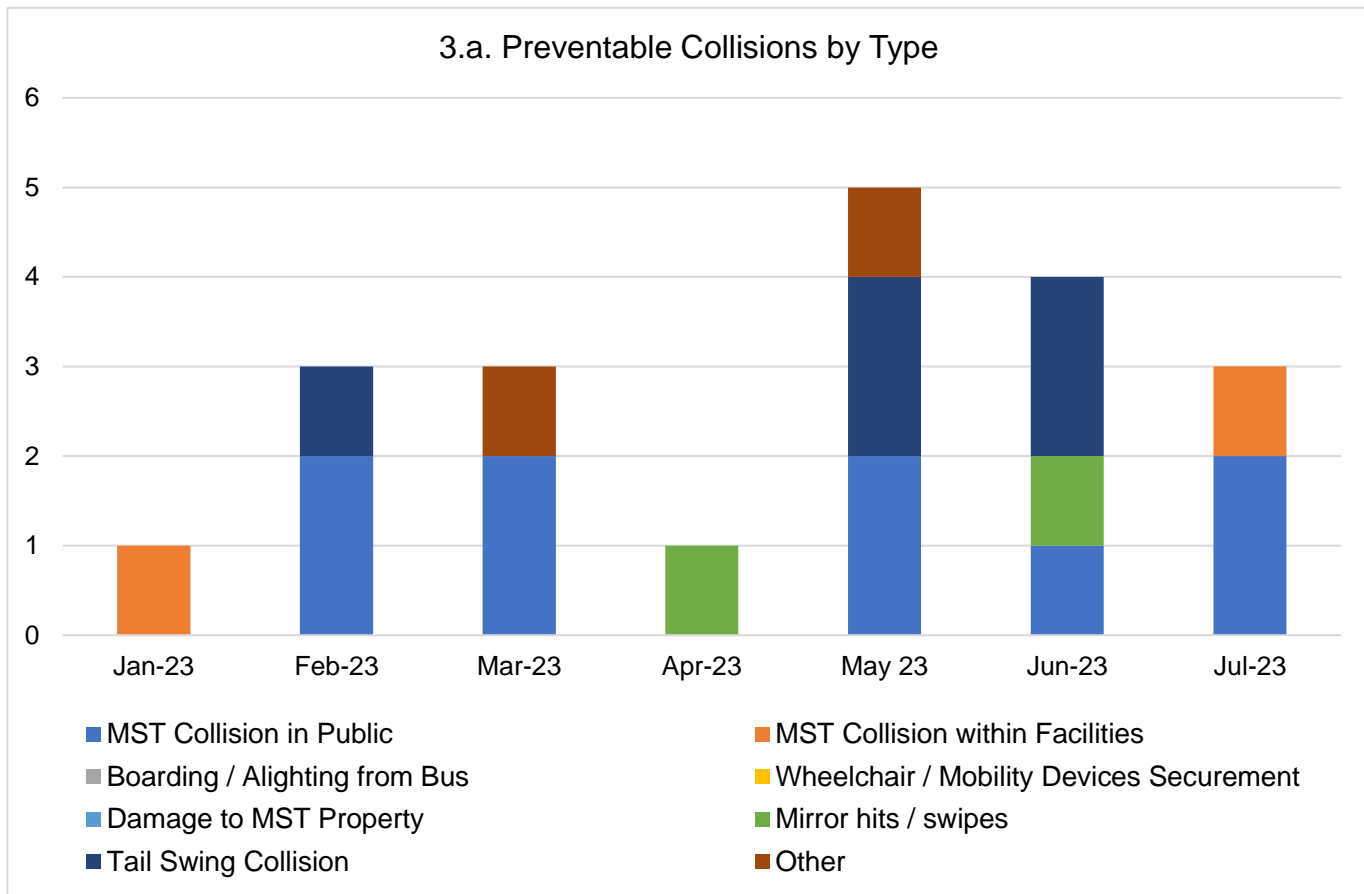


2. RIDES

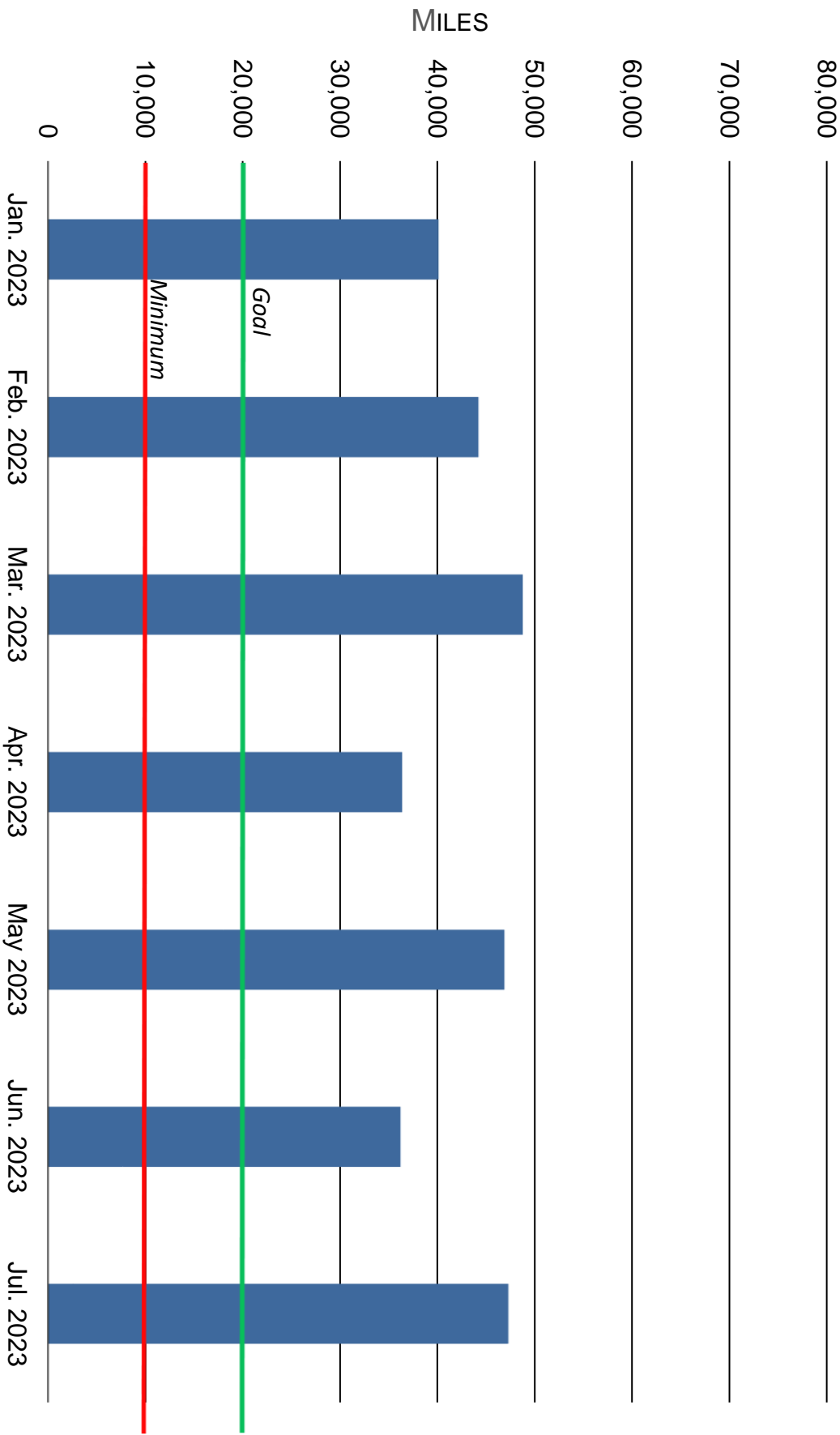
Miles Between Preventable Collisions



D. Performance
b. Maintenance of Fleet and Facilities

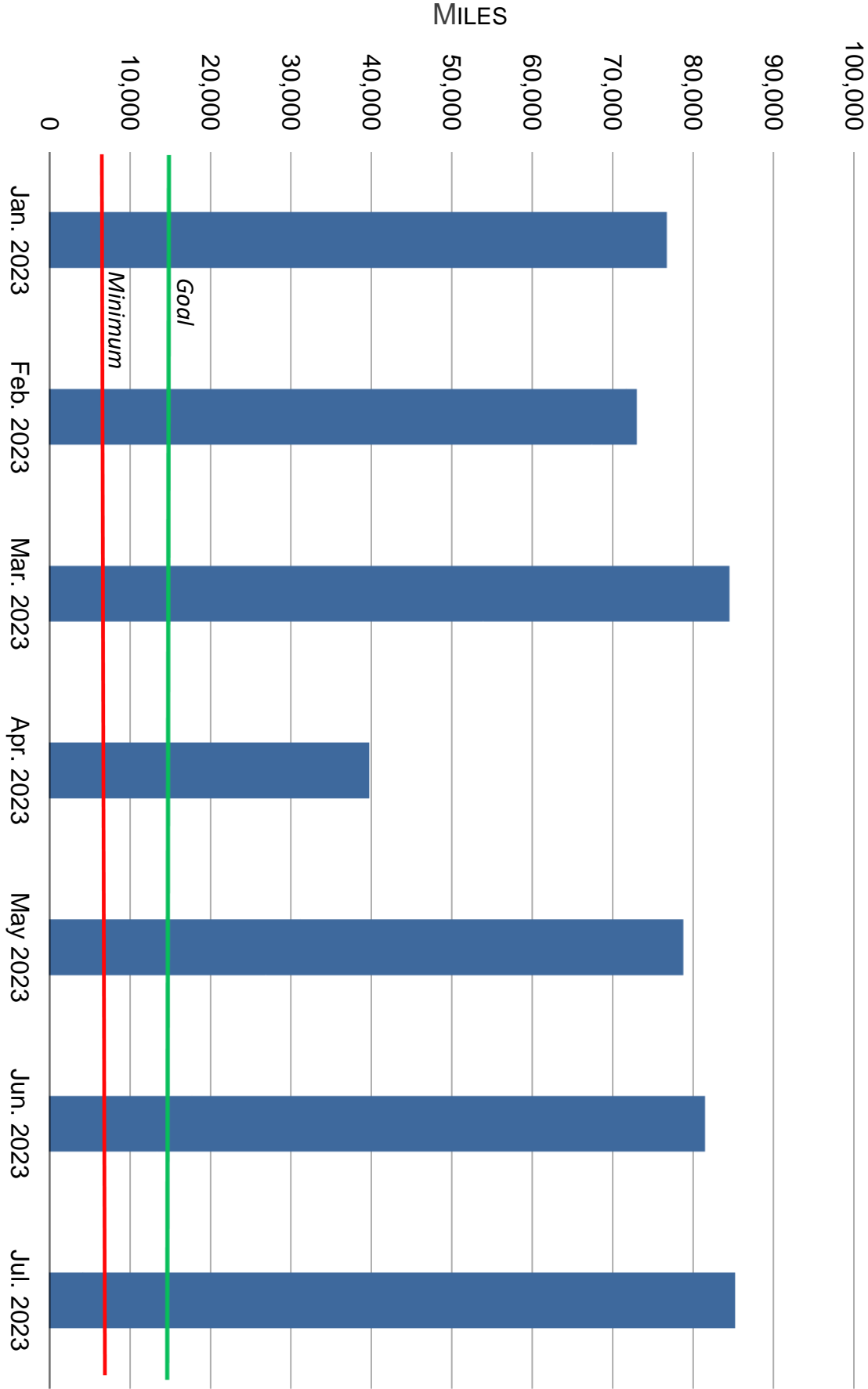


4. Fixed Route Miles Between Major Mechanical Road Calls

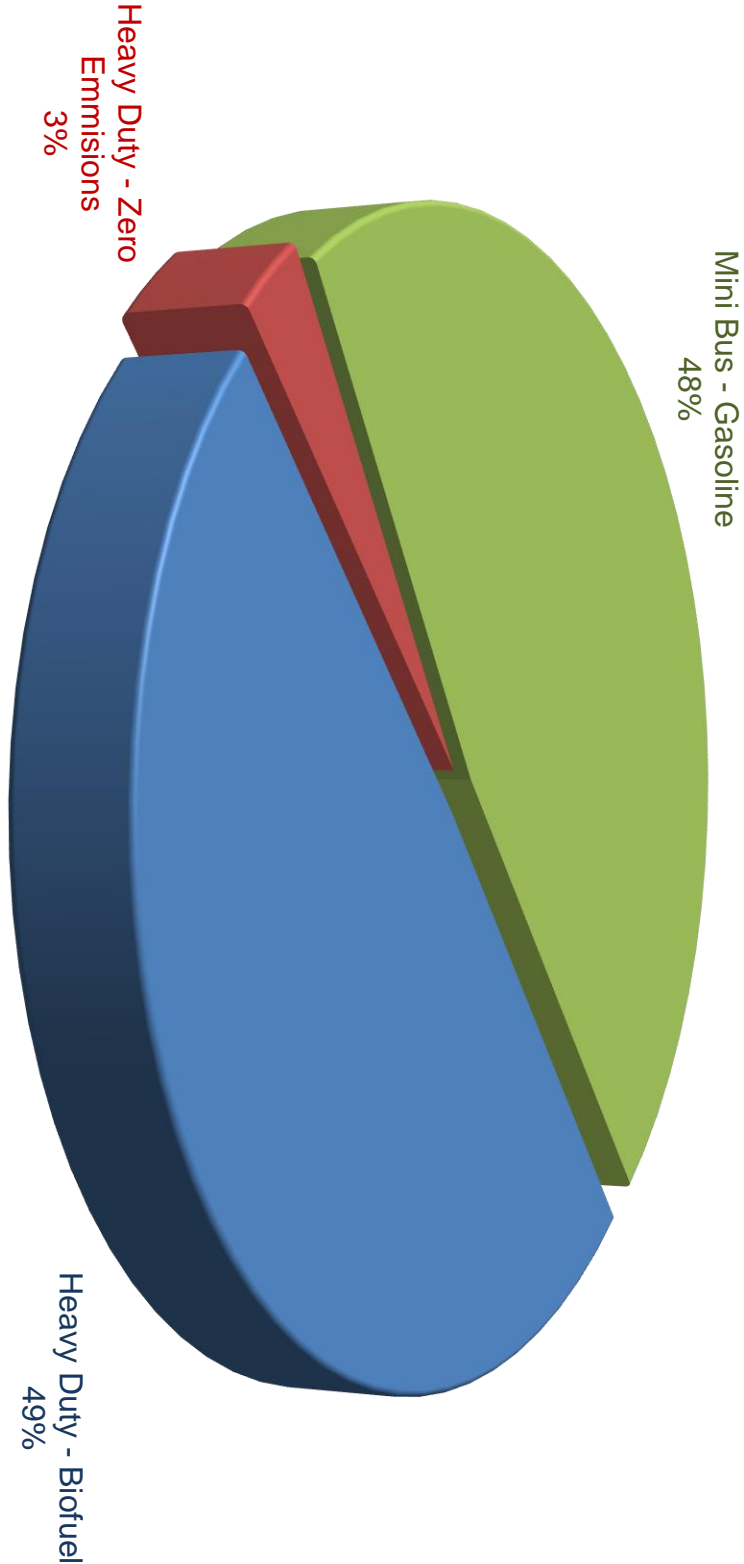


5. RIDES

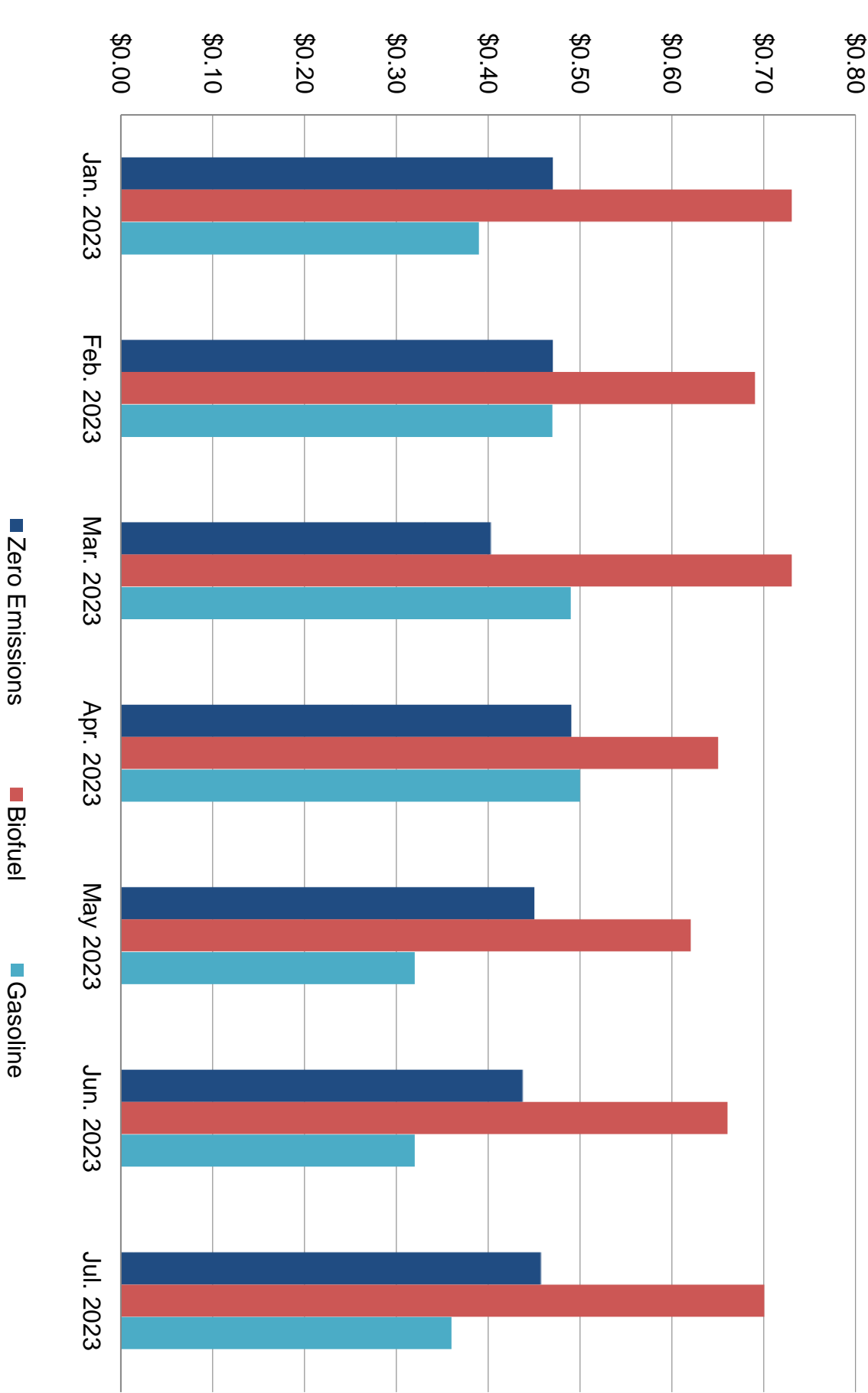
Miles Between Major Mechanical Road Calls



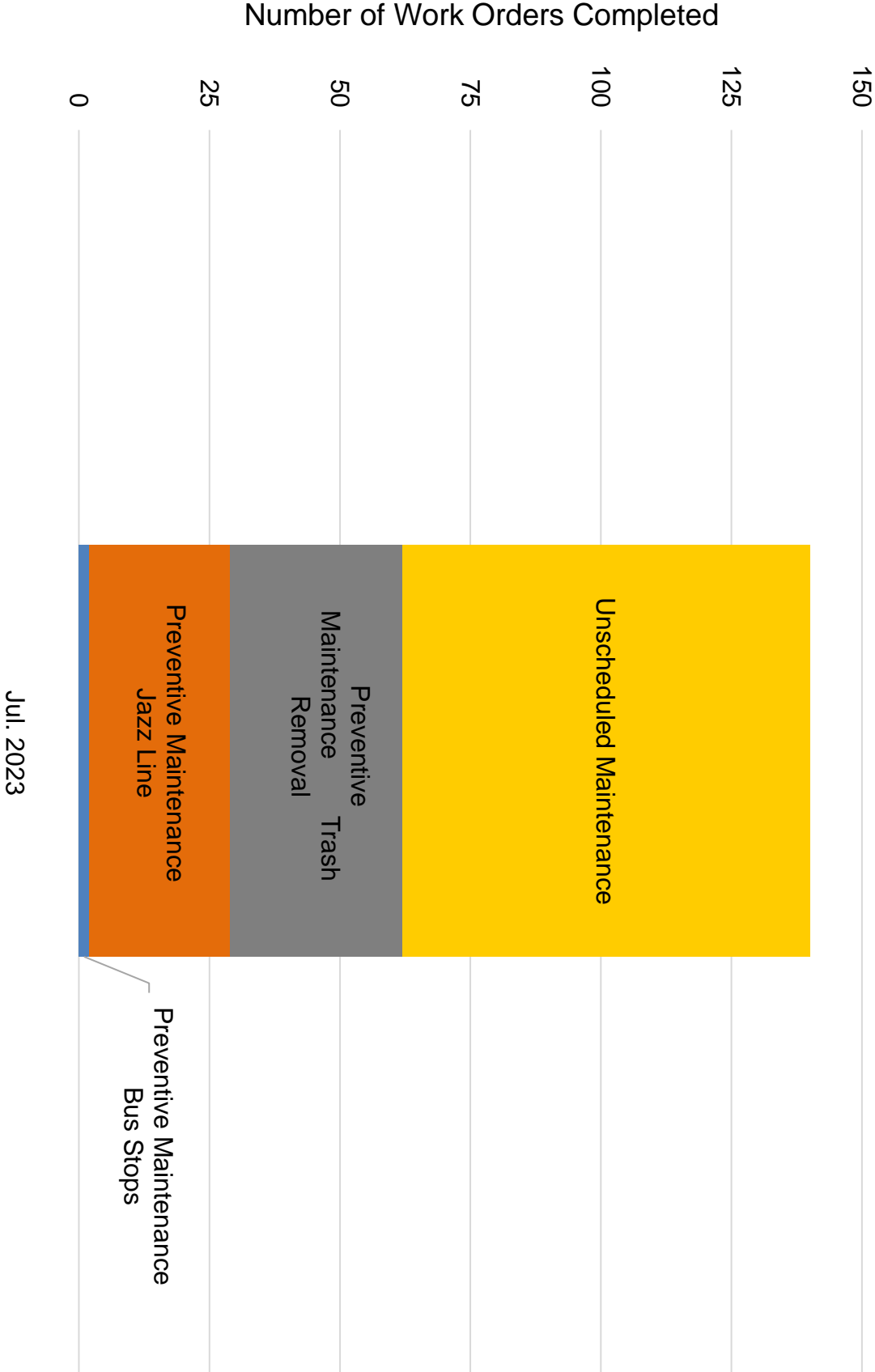
6. Bus Type by Fuel Source

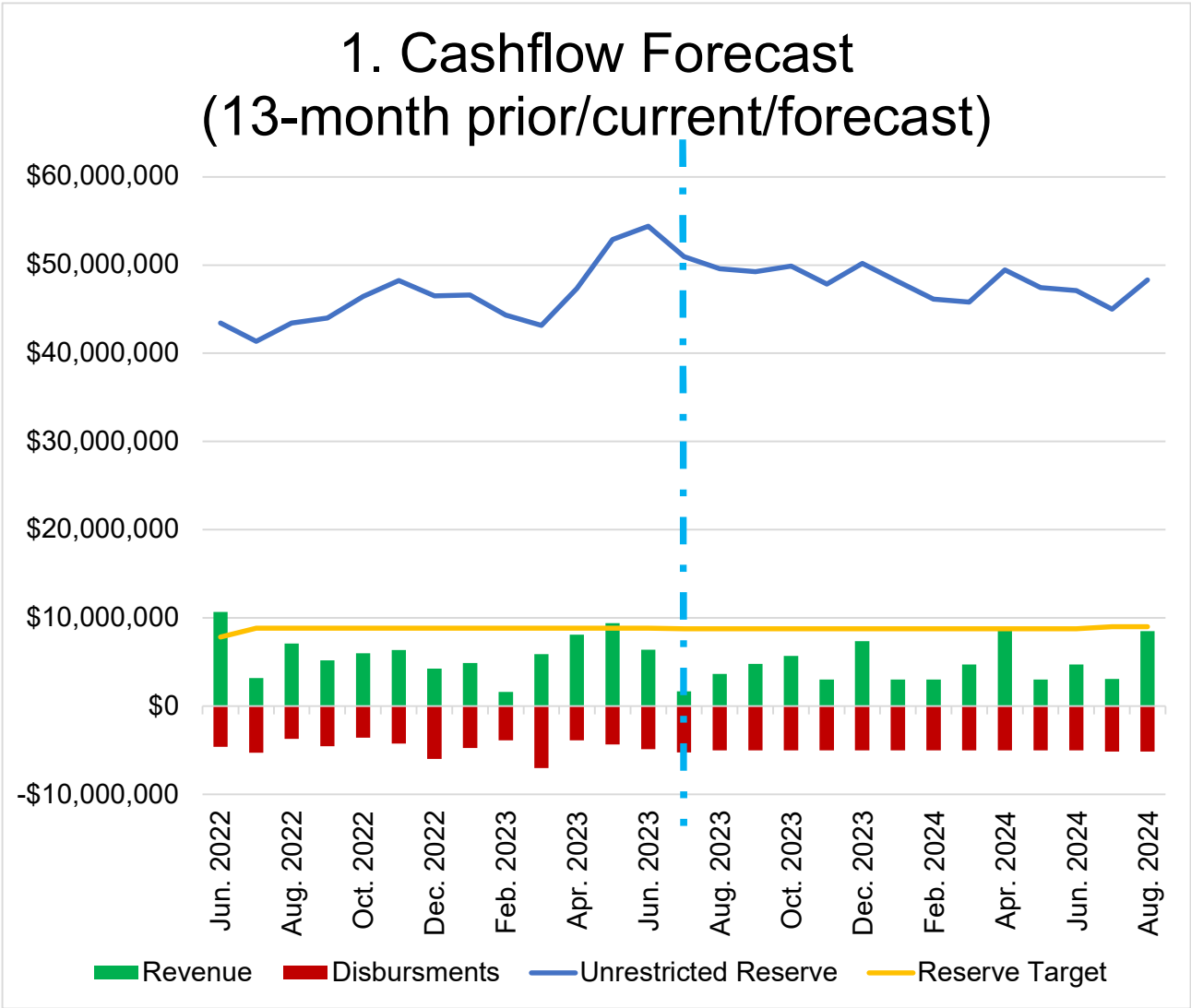


7. Average Cost Per Mile by Fuel Type



8. Maintenance of Bus Stops and Facilities





D. Performance
c. Finance Department

2. Fixed-Route: Revenue & Expense

MONTEREY-SALINAS TRANSIT DISTRICT

Period: 07/01/23..07/31/23

Fiscal Start Date: 07/01/23

G/L Budget Filter: FY24, Fund Filter: 001|004|005

All amounts are in USD.

Description	Cur Mo. Actual	Cur Mo. Budget	Cur Mo. Variance	YTD Actual	YTD Budget	YTD Variance
Revenue						
Passenger Fares	178,307	180,680	(2,373)	178,307	180,680	(2,373)
Special Transit	160,071	66,322	93,749	160,071	66,322	93,749
Cash Revenue	112,432	84,249	28,183	112,432	84,249	28,183
Cash Grants & Reimbursement	3,560,415	3,560,415	0	3,560,415	3,560,415	0
Total Revenue	4,011,224	3,891,666	119,558	4,011,224	3,891,666	119,558
Expenses						
Labor	1,406,792	1,566,754	(159,962)	1,406,792	1,566,754	(159,962)
Benefits	1,112,923	1,129,198	(16,275)	1,112,923	1,129,198	(16,275)
Advertising & Marketing	3,915	17,425	(13,511)	3,915	17,425	(13,511)
Professional & Technical	46,947	62,897	(15,950)	46,947	62,897	(15,950)
Outside Services	53,008	55,000	(1,992)	53,008	55,000	(1,992)
Outside Labor	107,822	188,042	(80,220)	107,822	188,042	(80,220)
Fuel & Lubricants	221,033	264,266	(43,233)	221,033	264,266	(43,233)
Supplies	47,855	105,131	(57,276)	47,855	105,131	(57,276)
Vehicle Maintenance	74,006	74,999	(993)	74,006	74,999	(993)
Marketing Supplies	460	2,417	(1,957)	460	2,417	(1,957)
Utilities	65,359	74,038	(8,679)	65,359	74,038	(8,679)
Insurance	117,699	122,041	(4,342)	117,699	122,041	(4,342)
Taxes	10,056	21,120	(11,064)	10,056	21,120	(11,064)
Purchased Transportation	449,924	480,584	(30,660)	449,924	480,584	(30,660)
Miscellaneous Expenses	44,714	59,070	(14,356)	44,714	59,070	(14,356)
Interfund transfers	0	(2)	2	0	(2)	2
Pass Thru/Behalf of Others	0	0	0	0	0	0
Interest Expense	4,533	9,167	(4,634)	4,533	9,167	(4,634)
Leases & Rentals	43,732	46,333	(2,601)	43,732	46,333	(2,601)
Total Operating Expenses	3,810,776	4,278,482	(467,706)	3,810,776	4,278,482	(467,706)
Operating Surplus (Deficit)	200,448	(386,816)	587,264	200,448	(386,816)	587,264

The following fixed-route expenses have negative variances of greater than 5% and have a monetary value greater than \$10,000:
None for July

D. Performance
c. Finance Department

3. RIDES: Revenue & Expense

MONTEREY-SALINAS TRANSIT DISTRICT

Period: 07/01/23..07/31/23

Fiscal Start Date: 07/01/23

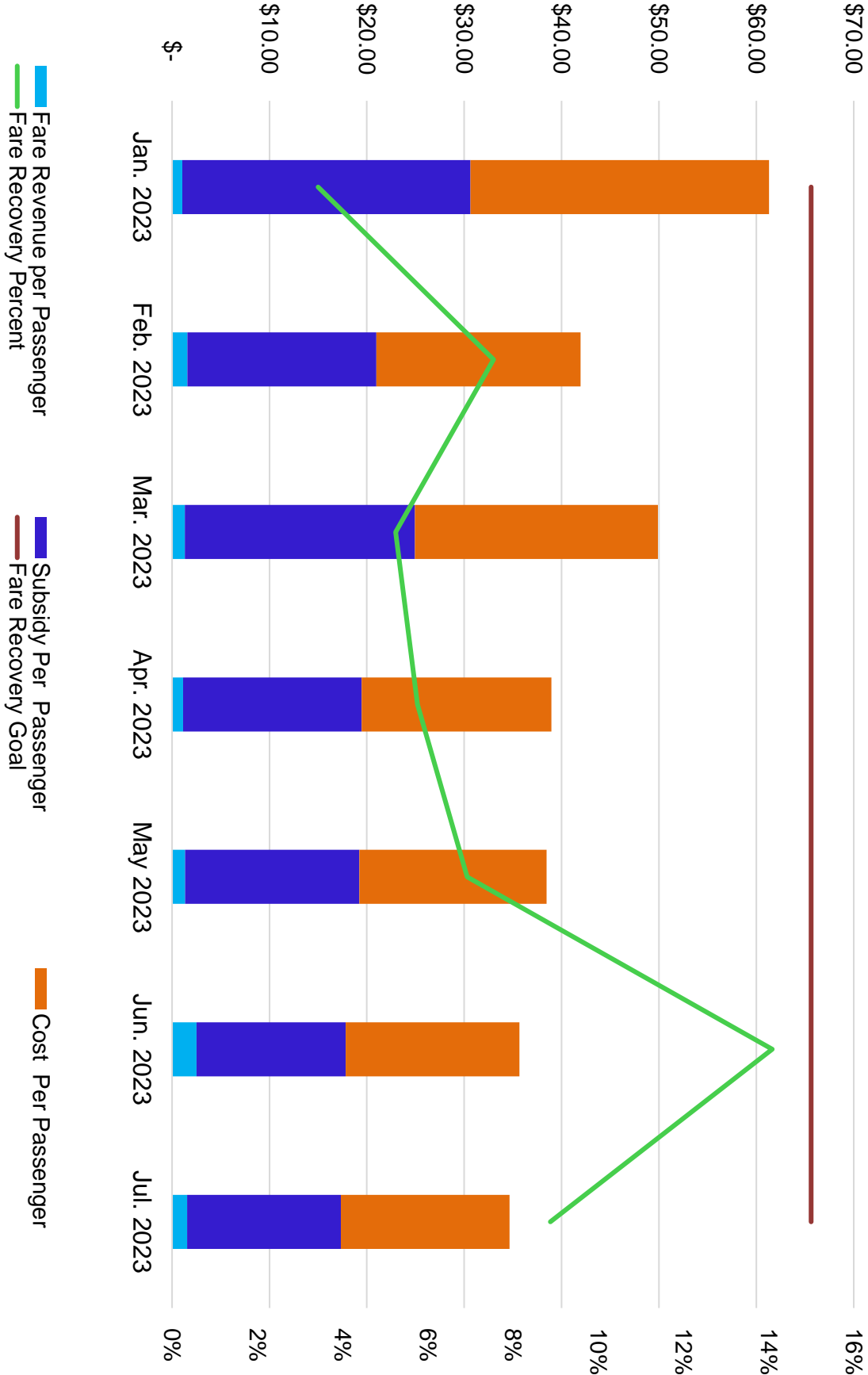
G/L Budget Filter: FY24, Fund Filter: 002

All amounts are in USD.

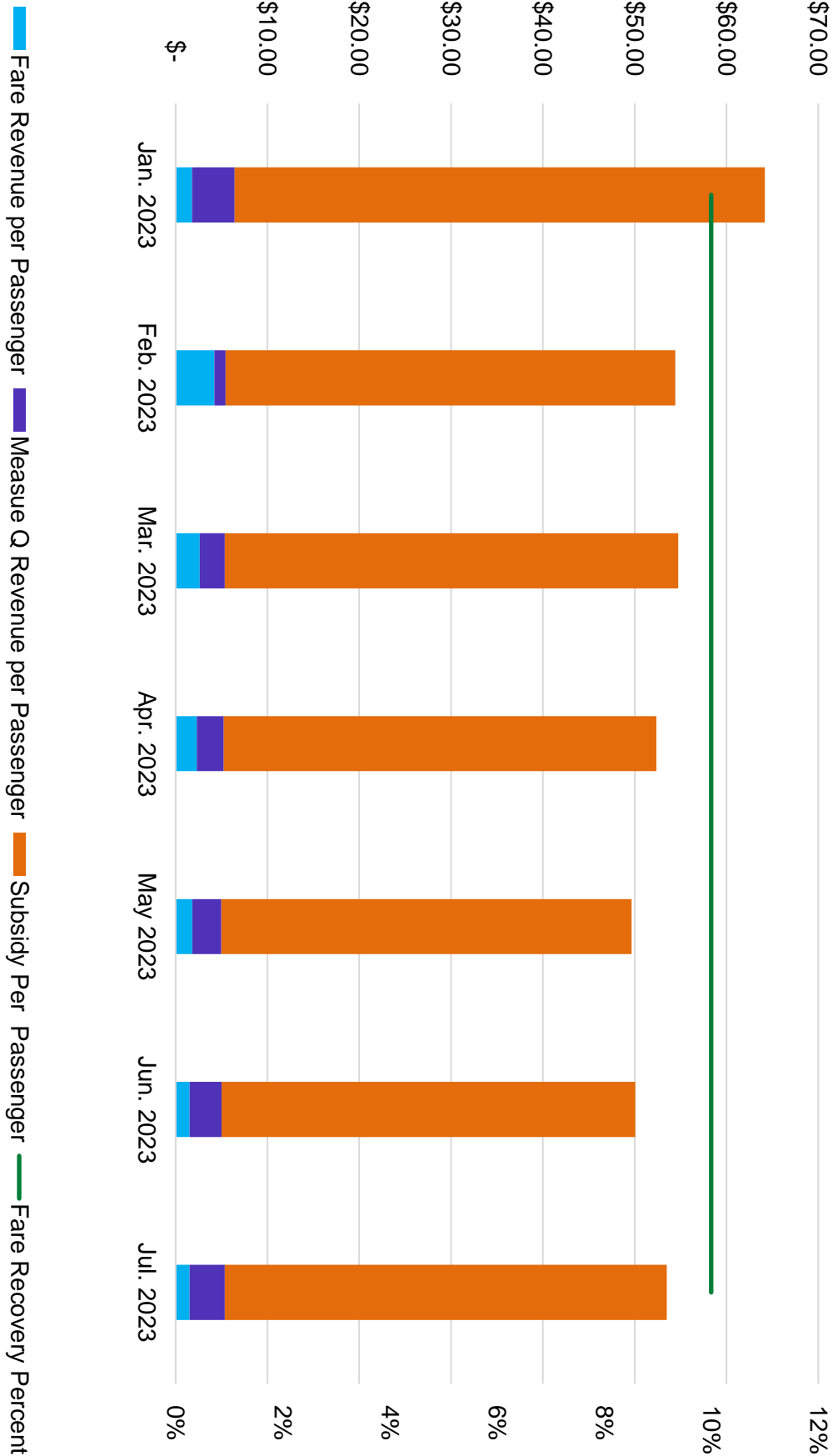
Description	Cur Mo. Actual	Cur Mo. Budget	Cur Mo. Variance	YTD Actual	YTD Budget	YTD Variance
Revenue						
Passenger Fares	13,786	15,000	(1,214)	13,786	15,000	(1,214)
Special Transit	0	0	0	0	0	0
Cash Revenue	0	0	0	0	0	0
Cash Grants & Reimbursement	583,053	583,053	0	583,053	583,053	0
Total Revenue	596,839	598,053	(1,214)	596,839	598,053	(1,214)
Expenses						
Labor	9,269	11,250	(1,981)	9,269	11,250	(1,981)
Benefits	6,050	6,387	(337)	6,050	6,387	(337)
Advertising & Marketing	0	417	(417)	0	417	(417)
Professional & Technical	0	417	(417)	0	417	(417)
Outside Services	0	0	0	0	0	0
Outside Labor	20	6,500	(6,480)	20	6,500	(6,480)
Fuel & Lubricants	55,998	66,667	(10,669)	55,998	66,667	(10,669)
Supplies	1,127	1,713	(586)	1,127	1,713	(586)
Vehicle Maintenance	0	0	0	0	0	0
Marketing Supplies	0	167	(167)	0	167	(167)
Utilities	60	120	(60)	60	120	(60)
Insurance	0	0	0	0	0	0
Taxes	0	0	0	0	0	0
Purchased Transportation	395,273	479,584	(84,311)	395,273	479,584	(84,311)
Miscellaneous Expenses	18,417	18,834	(417)	18,417	18,834	(417)
Interfund transfers	0	0	0	0	0	0
Pass Thru/Behalf of Others	0	0	0	0	0	0
Interest Expense	0	0	0	0	0	0
Leases & Rentals	0	0	0	0	0	0
Total Operating Expenses	486,214	592,056	(105,842)	486,214	592,056	(105,842)
Operating Surplus (Deficit)	110,625	5,997	104,628	110,625	5,997	104,628

The following RIDES expenses have negative variances of greater than 5% and have a monetary value greater than \$10,000:
None for July

4. Fixed Route Operating Cost / Revenue Per Passenger



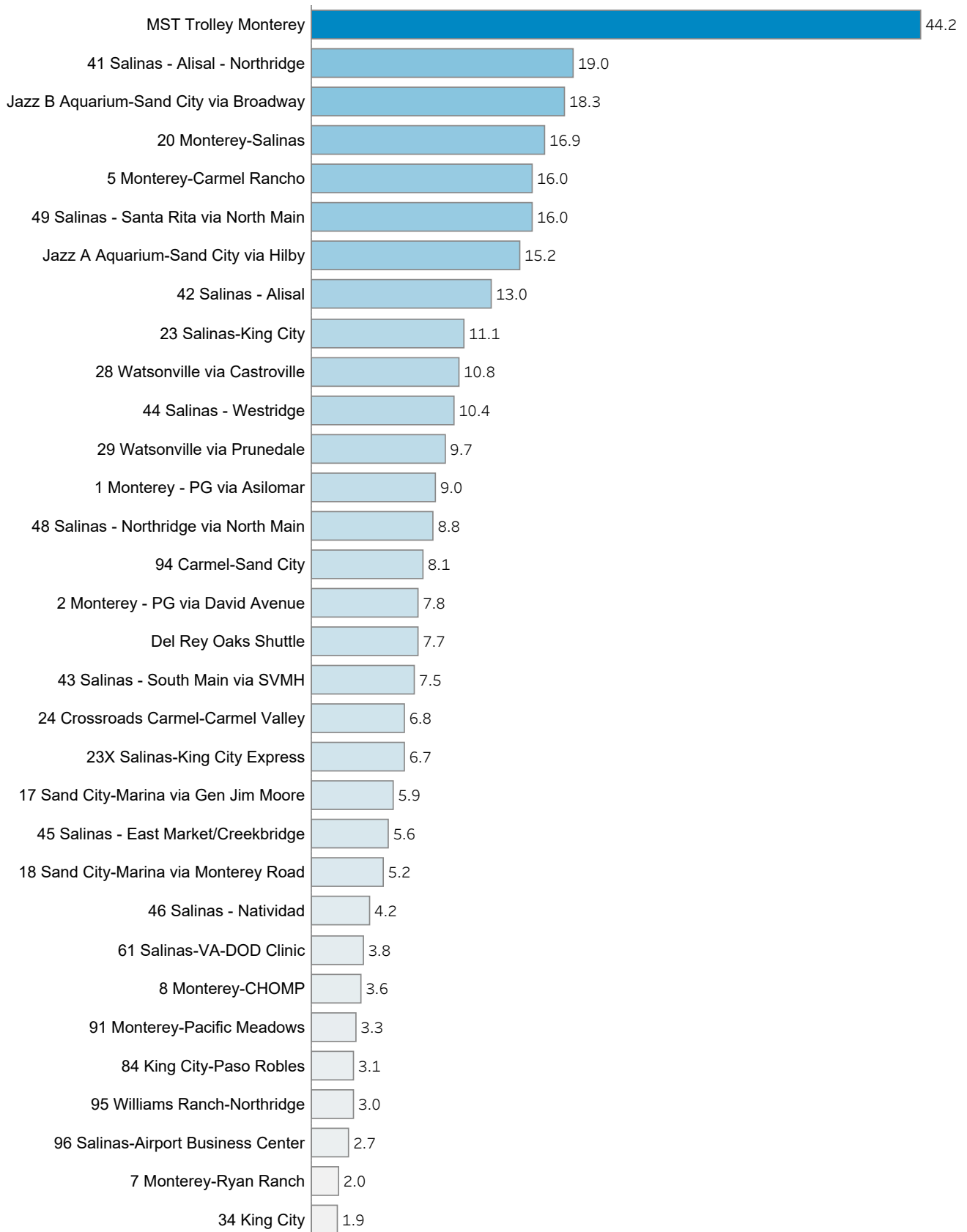
4. RIDES Operating Cost / Revenue Per Passenger

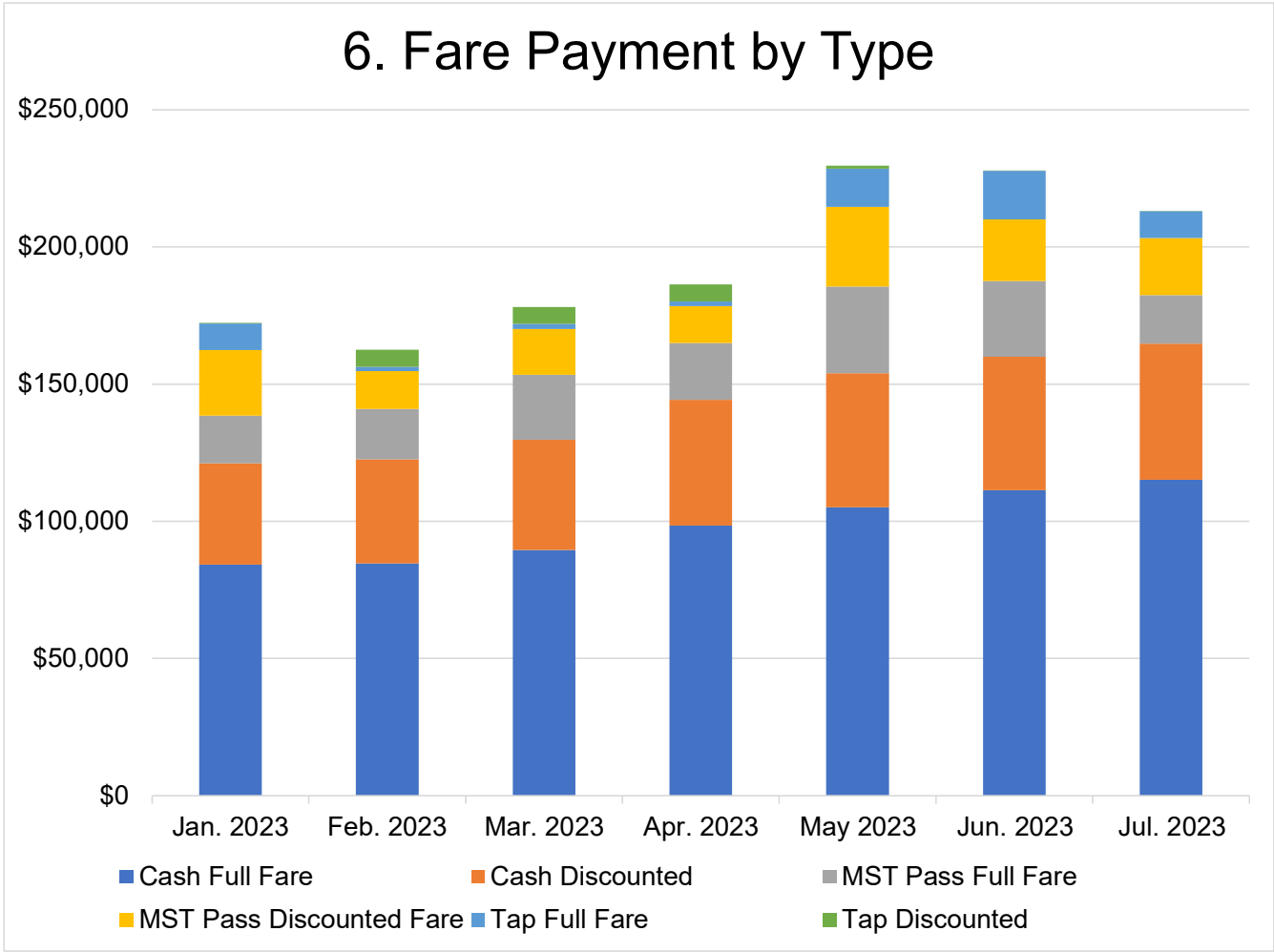


Fare Recovery Goal = 10%

5. Productivity by Line

(Passengers/Hour)
July 2023

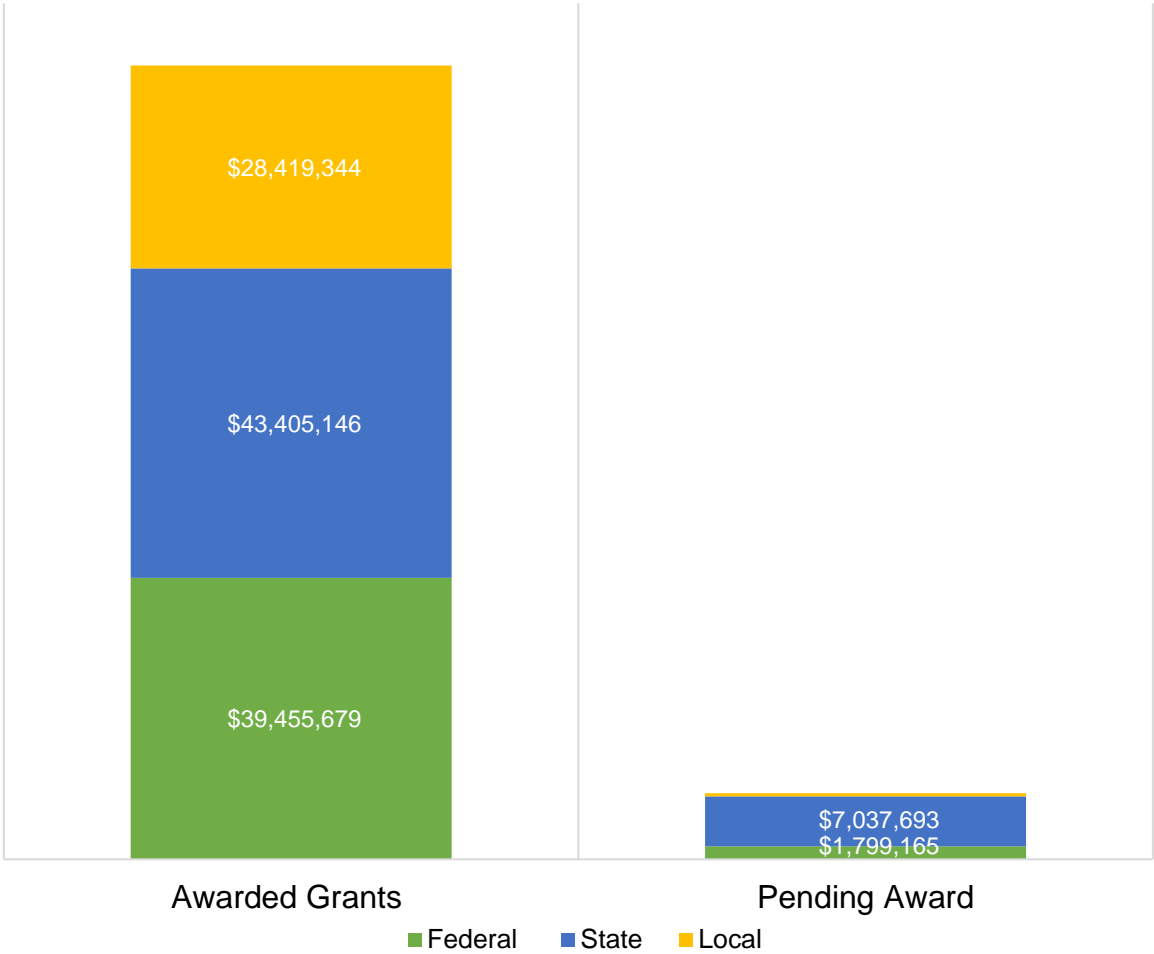




Excludes College EcoSmart Pass Program

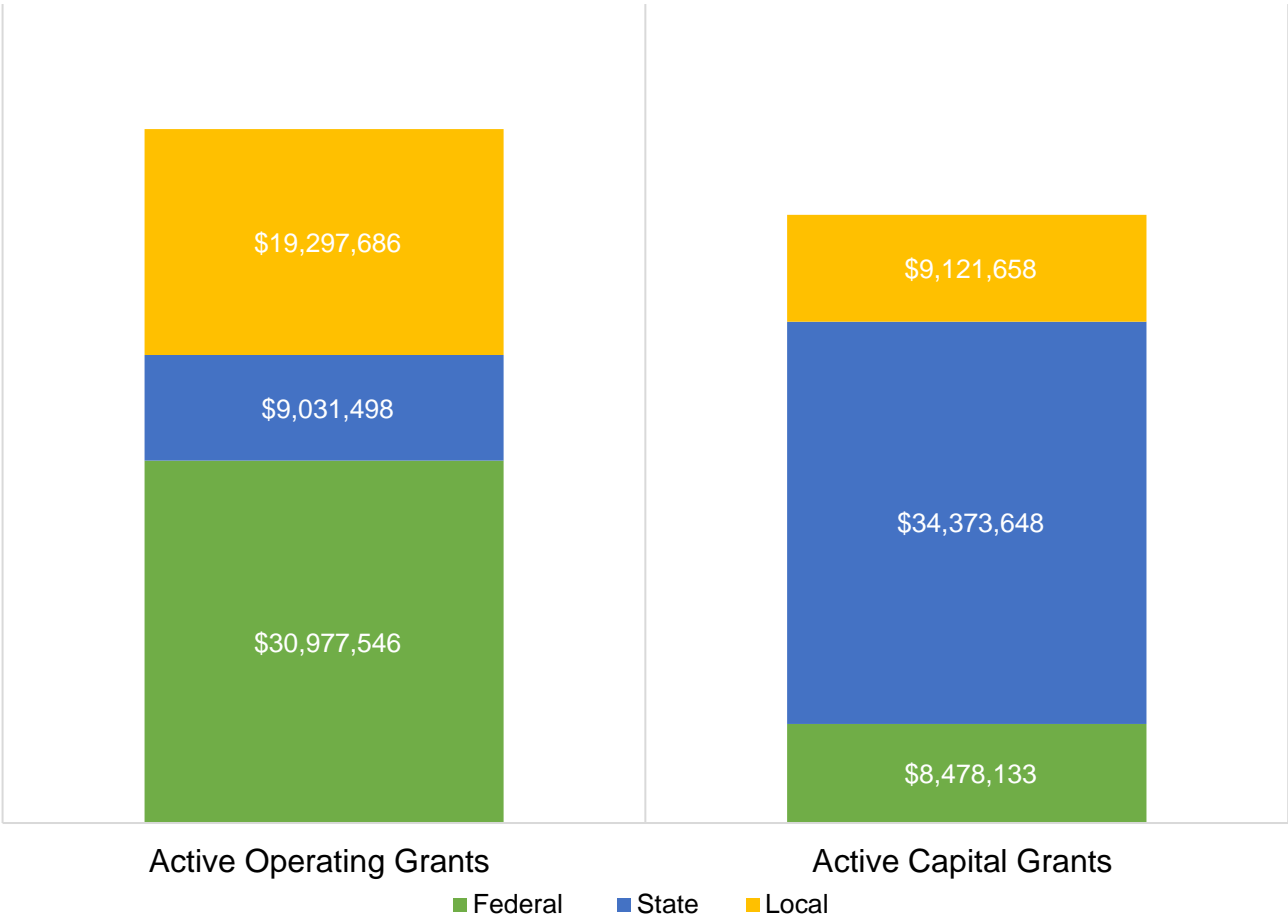
7. Awarded and Pending Grants

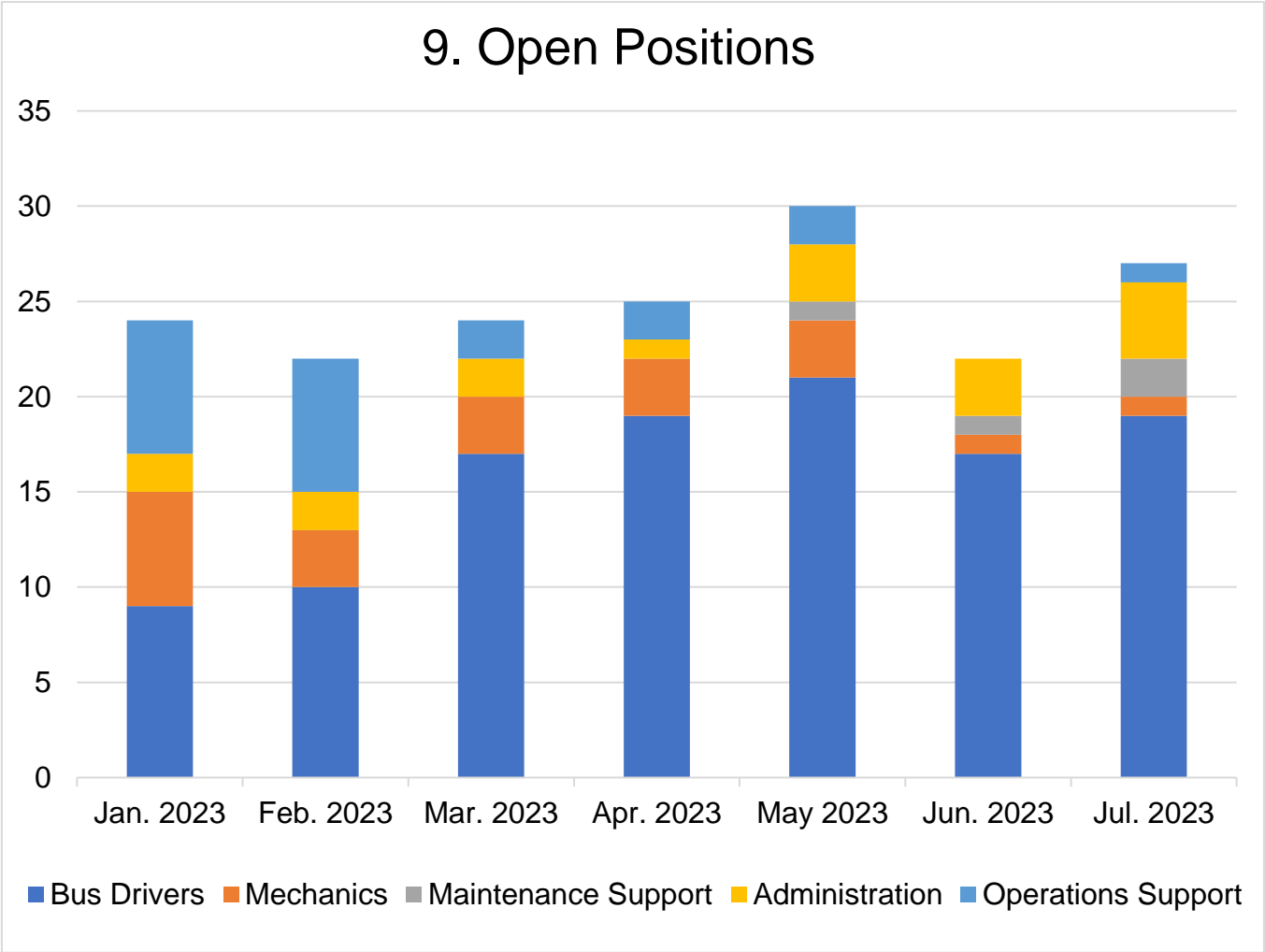
Quarterly Report as of June 30, 2023



8. Active Capital and Operating Grants

Quarterly Report as of June 30, 2023





MST Strategic Plan – FY 2022-2025

Performance Update June 30, 2023

Goal 1: Develop Adequate and Stable Long-Term Revenues

Pursue public/private and public/public partnerships, fare-pricing strategies, and revenue generation from the use of MST assets as a means to generate the revenue required to construct needed capital facilities, purchase vehicles and sustain current and future transit services.

Through education and advocacy, encourage policymakers and the general public to enact legislation at local, state and federal levels to provide sustained revenue sources that will support the future growth of Monterey County's public transportation system.

Status: Partnerships with Hartnell College, Monterey Peninsula College, California State University Monterey Bay, City of Monterey, and Monterey Bay Aquarium have been reinstated during the year. MST secured funding from Santa Clara Valley Transportation Authority (VTA) and the State of California to provide funding to restore regional services to Gilroy Caltrain Station effective October 30, 2023.

Preliminary results for the year ending June 2023 show MST had a \$8,832,958 surplus to budget on the fixed-route operations, and a \$1,225,025 surplus to budget on the MST RIDES operations, resulting in an overall year-to-date surplus of \$10,057,983.

MST is continuing to receive annual formula-driven state Cap and Trade funds providing funding to support services and Zero Emission Bus technology in both Salinas and Monterey Peninsula. Recent state funding packages include \$40M for MST capital projects.

Staff was successful in including a \$3.0M Community Priority Funding for zero-emission buses project in the FY 23 federal appropriation bill. Staff was successful in a competitive Capital Investment Grant request of \$22.1M for the SURF! Busway and Bus Rapid Transit Project.

Your Board approved the staff recommended revised fare restructure that provided reduced fares for 98% of MST customers and implemented 2-hour, one day, weekly, and monthly fare-capping.

Through compliance with board-adopted cash reserve policies MST remains in a strong financial position as of the fiscal year ending June 30, 2023, with \$58.7M (100% of budget) of total cash reserves with \$54.4M (92% of budget) of unrestricted cash reserves, well in excess of the Board adopted unrestricted cash reserve of 15% of budget. Cash flow projections indicate that MST will be able to maintain adequate cash reserves through FY 2029 as we reach full employment and regain ridership through implementation of the Better Bus Network.

Goal 2: Provide Quality Transit and Mobility Management Services

Develop and implement services, infrastructure and technologies to meet and exceed the expectations of customers, reduce subsidies and improve the value of MST in the community. Continue to explore and implement new technologies and practices that enhance the overall customer experience, improve safety and sustainability, reduce costs, attract new customers, retain existing customers, motivate employees and improve the value of MST in the community.

Status: Staff implemented the Better Bus Network. For the fiscal year, ridership has increased 19.4% and revenue hours operated have increased 2.1%, resulting in a 17% increase in productivity (from 8.9 PPH to 10.4 PPH). MST operated services continue to fall within performance standards as detailed within the Performance. MST RIDES passenger boardings remained unchanged over the past year with On-Time Performance and Miles Traveled Between Preventable Collisions metrics falling below standard for the year.

Partnerships with the City of Monterey/Monterey Bay Aquarium, California State University Monterey Bay, Hartnell Community College, and Monterey Peninsula College remained active. The newly initiated Vanpool Program continues to perform well providing ridership comparable to fixed routes. MST initiated a vanpool program through partnership with Commute with Enterprise in fall 2022. A new program was implemented that allows MST to offer Non-Emergency Medical Transportation and seek reimbursement through Medi-Cal.

MST continues to make slow and steady progress in coach operator and mechanic recruitment. Numerous changes have been made to recruitment and training programs to increase applications and retention of new employees. At the end of the fiscal year, MST was down 15.6% of the overall 126 budgeted coach operator positions.

Goal 3: Implement board protocols and best practices to achieve effective and efficient board operations and board meeting management.

Offer training and orientation for board members and provide concise reports that result in a well-informed, well-satisfied, participatory policy governance board.

Status: The Board has received regular ongoing updates regarding MST COVID Recovery and Response activities through the end of the declared pandemic in May 2023. An update on the progress of the strategic plan was provided in February 2023.

With the end of the declared emergency, staff assisted the Board in developing new board meeting protocols. During the year, the Board adopted a new category of discounted fares for US State Department Humanitarian Parolees which includes persons displaced by conflicts in Afghanistan and Ukraine; and, the board adopted a free fare zone for the community of Pajaro as they continue to recover from the floods of March 2023. Finally, your Board convened an ad hoc committee to direct staff in the development of a new monthly board reporting format that focuses on People, Planet and Performance which better supports the Board adopted Brand Vision of “Connecting Communities, Creating Opportunities, and Being Kind To Our Planet”.

Goal 4: Educate the public on MST services through promotion, communication, and advocacy.

Attract new riders and improve community support for MST by utilizing effective marketing, promotion, and communication techniques and by applying greater focus in meeting individual community and stakeholder needs.

Status: Marketing and communications staff continue to find ways to incorporate the new brand identity (Connecting Communities, Creating Opportunity, Being Kind to Our Planet) that was developed along with a new statement of Values (Safety, Friendliness, Dependability, Diversity, and Achievement) into our print and social media communications.

A significant and comprehensive, multi-media public outreach effort to support public information for service changes and fare changes related the Better Bus Network was deployed.

MST continues to support a wide variety of community events during the year including the MST SURF! Transit Fair and Family Fun Day held at the Marina Transit Exchange, and MST 50th Anniversary customer events at the Marina Transit Exchange, Salinas Transit Center, and Monterey Transit Plaza. Numerous public meetings and surveys were held to gather public input on the MST SURF! Busway and Bus Rapid Transit.

Goal 5: Actively promote organizational values to maintain high quality relationships with MST employees, contractors, vendors, board members and community stakeholders.

Act in manner in all we do to promote individual and organizational safety, efficiency, effectiveness and enhance the satisfaction of our customers, employees, partners, board members and other key stakeholders.

Status: The Executive Leadership Team continues to meet quarterly with both ATU and MSTEA leadership as part of the Joint Labor Management Committee to discuss updates on MST projects, programs and working conditions. An MST Managers Group was established for the management team to meet, discuss common issues, and to share their thoughts and ideas with the Executive Leadership team. The Executive Leadership Team participated in a facilitated team building training session.

Goal 6: Research, implement and promote policies and practices that encourage environmental sustainability and resource conservation.

Implement economically sound and environmentally friendly resource conservation policies that reduce dependence on scarce natural resources and the potential for negative impacts on our environment.

Status: MST continues to implement environmentally friendly technologies, including 5 all electric zero emission buses. Staff was successful in having the House Appropriations Committee include a \$3.0M Community Priority Funding project in its FFY 23 funding bill. In addition, MST operates 16 hybrid electric service vehicles, 3 all electric service vehicles, one all electric trolley, and solar powered customer information

systems at shelters in South County locations and an additional 40 locations throughout the MST service area. Eighteen electric bus charging stations have been installed at MST operating divisions in Monterey and Salinas to support future zero emission bus purchases. During the year, your Board adopted and the state has approved a zero-emission bus implementation plan in accordance with the state Innovative Clean Transit Rule.

Goal 7: To attain industry leadership for like-sized agencies within California and the United States.

Develop and implement programs and practices that distinguish Monterey-Salinas Transit as a leader with the public transit industry.

Status: MST continues to be recognized as a leader in the transit industry. Our leadership in the contactless fare payment arena has led to multiple transit operators, large and small, both within California and other states to adopt this new technology. Because of our contactless fare payment deployment, MST received a California Transit Association Innovation Award. MST is leading a nationwide discussion to develop a program to lower interchange fees associated with debit/credit transactions. MST staff maintain leadership roles with major trade associations including the California Transit Association and American Public Transportation Association. The Executive Leadership Team members sit on key committees and hold leadership positions within a variety of local, state, and national trade associations. MST Executive Leadership staff have been sought out to sit on panel discussions at a variety of APTA, CTA, CalACT, and other conferences to showcase our innovative practices.

Action Plan for FY 2022/23 and FY 2023/24 June 2023 Status Update

Connecting Communities

1. Develop plan to address outdated information technology legacy systems and continue implementation of 2019 – 2021 Information Technology Strategic Action Plan. December 2022 **Status: Plan in place and being implemented.**
2. Complete implementation of Board approved service changes (new Network Plan) to fixed route and Measure Q funded services along with supporting staffing plan and supporting fare policy. December 2022 **Status: Completed with Better Bus Network implemented on December 10, 2022. Except for King City, South County circulator service was delayed until cities implement bus stop plans.**
3. Implement MST sponsored Vanpool Program to supplement existing fixed-route and mobility services. December 2022 **Status: Completed**
4. Continue final design and submit application for FTA Capital Investment Grant (CIG) project evaluation, rating, and approval for SURF! Busway and Bus Rapid Transit Project (BRT). June 2024 **Status: Final design at 95% completion. CIG application submitted and project was awarded \$8.1M of FY 2023 funds and \$14M of FY 2024 funding.**
5. Initiate East Alisal BRT and Salinas Transit Center (STC) Relocation Study as funding allows. December 2022 **Status: Taylor Farms and City of Salinas have made written commitments to fund the study. Staff waiting on Taylor Farms to provide draft contract language.**
6. Continue transit activities within board adopted operational and financial performance standards. **Operational and financial performance for the fiscal year has been substantially within board standards for the fiscal year.**
7. Maintain ongoing community partnerships and seek new opportunities as appropriate. **Partnerships with local colleges, universities, and non-profits continue to be developed and expanded.**
8. Develop and implement service levels, facilities, policies, and procedures appropriate to funding availability and community requirements. **Since implementation of the Better Bus Network, minor operational changes have been made and service to Gilroy will commence October 30, 2023.**

9. Provide administrative support in service to Monterey County Regional Tax Authority and Monterey-Salinas Transit Corporation. **Complete.**
10. Continue marketing and community outreach programs to promote and educate the communities we serve regarding the benefits of MST mobility services. **A wide variety of multimedia campaigns were implemented during the year.**

Creating Opportunities

1. Initiate a comprehensive campaign to promote increased inclusivity, diversity, and equity of employment of underrepresented groups within MST's workforce. December 2022 **Status: Campaign ongoing with launch of MST DEI Unite online portal to promote discussions and sharing of information on DEI related issues.**
2. Complete demonstration of contactless fare payment and mobile ticketing solution and determine feasibility of continuing technology on MST fixed route, MST RIDES and MST subsidized taxi services. July 2022 **Status: Completed**
3. Begin fixed facility review for location new/rehabilitated Salinas Operations and Maintenance Facility and review of MST excess properties June 2023. **Status: Consultant and staff have reviewed multiple properties for future Salinas Operations and Maintenance Facility and have identified likely locations.**
4. Continue partner-funded programs for students and educational organizations. October 2022 **Status: Completed**
5. Initiate research to determine levels of community support for local funding initiatives to support long term investments including fixed route operations, BRT and ZEB infrastructure investments. June 2023 **Status: Staff has initiated contact with consultant who assisted with successful 2014 Measure Q campaign and is identifying a budget for next fiscal year.**
6. Complete Collective Bargaining Agreement with the Amalgamated Transit Union. December 2022 **Status: Completed**
7. Complete Collective Bargaining Agreement with MST Employee Association MOU. February 2023. **Status: Completed**
8. Initiate comprehensive records and document management system to support Records Retention Policy and continuity of operations. December 2023 **Status: Staff will begin the procurement process later this year.**

9. Actively participate in state and national trade associations to support issues of local concern. **Ongoing. Staff continues to have active leadership roles within industry trade associations.**
10. Continue employee training and development opportunities through partnerships with local colleges, universities, trade associations, and vendors. **Ongoing**
11. Ensure compliance with federal, state, and local regulations, and conduct regular review of policies and practices. **Ongoing**
12. Adopt and execute federal and state legislative programs. **Ongoing**
13. Continue board development/educational activities and policy reviews. **Ongoing. There have been numerous policy reviews and updates including fare policy, procurement policy, and discount pass programs.**
14. Continue to seek funding from grant sources and extra governmental partnerships to maintain and expand mobility services. **Ongoing**
15. Continue to adopt policies and adapt practices to existing Emergency Operations plan to address impacts of COVID-19 to the operations and workforce and ensure safety and cyber security of MST data and telecommunications systems, networks, and programs. **Ongoing**

Being Kind to Our Planet

1. Continue implementation of Zero Emission Bus (ZEB) Roll Out Plan: Focus on ZEB vehicles, equipment, infrastructure, and develop long term funding plan to include public-private partnerships. **Status: MST was successful in receiving a federal congressional allocation of \$3M for zero emission buses and pre-construction activities related to a zero emission microgrid.**
2. Promote and participate in planning efforts for autonomous vehicle infrastructure where such technology would best support MST operations. **Status: Staff have attended autonomous vehicle conferences to stay informed about the current state of technology.**
3. Continue efforts to ensure passenger and employee safety and security. **Ongoing. There are regular meetings of MST Safety Committee.**
4. Continue efforts to finance and maintain a state of good repair for MST fleet, facilities and supporting infrastructure. **Ongoing. Board adoption of the 2-year operating budget and 5-year Capital Improvement Program.**

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